



July 25, 2001

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City UT 84114

Attention: Julie P. Orchard
Commission Secretary

RE: Docket No. 00-035-T07
Reporting for the Low Income Lifeline Program

In compliance with the Commission's order issued August 30, 2000, enclosed is the quarterly report of the Low Income Lifeline Program for the quarter ended June 30, 2001. The report responds to the PacificCorp Accounting and Reporting requirements referred to in Section 5 of Appendix A of the Order. The level of detail for Write Offs/Recoveries has been expanded to show write offs separate from recoveries for both dollars and accounts.

Included in this package is the revised report that responds to the reporting requirements referred to in Section 6, of Appendix A of the Order requesting comparable data for the 12 month period immediately preceding the implementation of the Lifeline Program. The report has been expanded to show write offs separate from recoveries for both dollars and accounts. Also, a definition of terms has been provided.

Please direct questions regarding this report to Mike Zimmerman at (503) 813-6056.

Sincerely,

A handwritten signature in black ink, appearing to read "W. Griffith".

William R. Griffith
Director, Pricing & Regulatory Operations

Cc: Ron Burrup

RECEIVED
DIVISION OF
PUBLIC UTILITIES
JUL 31 6 59 AM '01

PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - June 2001

G/L Acct. #248200 Utah Lifeline Account Monthly Activity		Beg. Acct. Balance	Collection ⁽²⁾	Start Up Costs PacifiCorp ⁽⁴⁾	Start Up Costs D.C.E.D. ⁽⁵⁾	Credit Granted ⁽³⁾	Interest ⁽⁷⁾	End. Acct. Balance ⁽⁶⁾
Year	Month							
2000	Sep	-	(49,746.62)	7,930.16	-	-	(125.99)	(41,942.45)
	Oct	(41,942.45)	(155,090.97)	120.00	-	32.00	(719.56)	(197,600.98)
	Nov	(197,600.98)	(164,084.78)	-	-	1,302.61	(1,681.16)	(362,064.31)
	Dec	(362,064.31)	(157,134.48)	-	-	7,845.67	(2,631.53)	(513,984.65)
	YTD 2000		(526,056.85)	8,050.16	-	9,180.28	(5,158.24)	
2001	Jan	(513,984.65)	(157,395.98)	-	-	36,351.31	(3,461.88)	(638,491.20)
	Feb	(638,491.20)	(154,513.18)	-	13,682.09	93,482.89	(3,990.10)	(689,829.50)
	Mar	(689,829.50)	(159,380.24)	-	-	118,377.69	(4,280.33)	(735,112.38)
	1st Qtr. 2001		(471,289.40)	-	13,682.09	248,211.89	(11,732.31)	
	Apr	(735,112.38)	(156,090.02)	70.94	-	134,926.39	(4,493.22)	(760,698.29)
	May	(760,698.29)	(159,152.27)	774.16	-	139,913.75	(4,639.47)	(783,802.12)
	Jun	(783,802.12)	(155,511.50)	-	51,317.91	135,652.12	(4,628.28)	(756,971.87)
	2nd Qtr. 2001		(470,753.79)	845.10	51,317.91	410,492.26	(13,760.97)	
	Program to Date		(1,458,100.04)	8,895.26	65,000.00	667,884.43	(30,651.52)	

* Interest Rate @ 7.231% per filing

PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - June 2001

Additional Reporting Required Information

Year	Month	Recipients	Customers-# ⁽¹⁾		Arrearages-\$ ⁽⁸⁾		Terminations-# ⁽⁹⁾			
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Notices		Actual	
							Schedule 3	Schedule 1	Schedule 3	Schedule 1
YTD 2000										
2000	Sep	-	-	581,906	\$0	\$10,952,082	-	51,557	-	966
	Oct	4	4	582,429	1,183	10,901,437	1	53,336	-	426
	Nov	165	451	584,742	6,297	10,613,998	23	45,334	-	469
	Dec	980	1,151	584,283	20,479	10,130,021	26	43,605	-	264
1st Qtr. 2001										
2001	Jan	4,524	9,425	577,760	341,720	10,503,794	628	54,493	3	543
	Feb	11,633	13,649	575,515	439,221	10,244,004	1,416	46,942	10	429
	Mar	14,767	15,961	573,114	542,325	9,503,513	2,072	49,489	28	480
2nd Qtr. 2001										
	Apr	16,903	17,342	572,460	*	*	2,613	46,078	119	1,019
	May	17,652	17,253	573,315	*	*	2,778	47,956	135	1,123
	Jun	17,147	16,603	574,341	\$580,809	\$8,364,089	2,525	43,645	102	929

* This information is unavailable.

Additional Reporting Required Information - Continued

Year	Month	Collection Agencies ⁽¹⁰⁾				Write Offs \$ ⁽¹¹⁾		Recoveries-\$ ⁽¹¹⁾	
		\$		#		Schedule 3	Schedule 1	Schedule 3	Schedule 1
		Schedule 3	Schedule 1	Schedule 3	Schedule 1				
YTD 2000									
2000	Sep	\$0	\$420,137	-	4,545	\$0	\$340,948	\$0	\$171,523
	Oct	0	477,340	-	4,851	0	337,614	0	183,461
	Nov	0	284,461	-	2,789	0	302,169	0	190,902
	Dec	0	326,163	-	4,933	30	327,743	19	157,332
1st Qtr. 2001									
2001	Jan	0	279,514	-	5,161	113	299,409	11	158,868
	Feb	283	267,968	2	3,938	256	360,192	69	196,607
	Mar	3,764	283,648	35	4,681	749	386,012	160	183,263
2nd Qtr. 2001									
	Apr	10,562	330,316	65	2,611	1,163	334,392	159	
	May	33,116	1,091,388	173	16,265	2,090	297,241	102	161,328
	Jun	\$30,063	\$347,208	158	2,805	\$1,985	\$289,026	\$733	\$157,444

PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - June 2001

Year	Month	Write Offs # ⁽¹¹⁾		Recoveries # ⁽¹¹⁾	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1
	YTD 2000				
2000	Sep	0	2,683	0	2,321
	Oct	0	2,660	0	2,455
	Nov	0	2,552	0	2,716
	Dec	1	3,043	1	2,438
	1st Qtr. 2001				
2001	Jan	2	3,040	2	2,743
	Feb	8	3,037	8	2,557
	Mar	15	2,895	15	2,513
	2nd Qtr. 2001				
	Apr	15	2,596	9	2,284
	May	17	2,348	5	2,153
	Jun	12	2,413	20	2,124

Note: The bracketed numbers in the columns correspond to the item numbers in section 5 -PacifiCorp Accounting and Reporting for the Low Income Lifeline Program.

**PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 1999 - August 2000**

Additional Reporting Required Information

Year	Month	Recipients	Customers-# ⁽¹⁾				Terminations-# ⁽⁹⁾			
			Arrearages-\$ ⁽⁸⁾		Notices		Actual			
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
1999	Sep	-	-	568,100	\$0	\$10,984,131	-	6,928	-	140
	Oct	-	-	569,512	0	10,632,929	-	26,637	-	481
	Nov	-	-	572,966	0	10,412,764	-	22,944	-	282
	Dec	-	-	572,556	0	9,002,852	-	45,115	-	190
2000	Jan	-	-	575,025	0	9,390,416	-	44,174	-	356
	Feb	-	-	576,321	0	9,446,806	-	45,209	-	599
	Mar	-	-	575,735	0	8,521,460	-	45,422	-	563
	Apr	-	-	576,651	0	8,722,621	-	40,243	-	1,231
	May	-	-	577,244	0	8,038,706	-	42,635	-	1,149
	Jun	-	-	578,018	0	7,608,262	-	39,994	-	992
	Jul	-	-	581,706	0	8,632,850	-	38,775	-	780
	Aug	-	-	581,229	\$0	\$9,024,204	-	51,007	-	1,162

Additional Reporting Required Information - Continued

Year	Month	Collection Agencies-\$ ⁽¹⁰⁾				Write Offs-\$ ⁽¹¹⁾		Recoveries-\$ ⁽¹¹⁾	
		\$		#		Schedule 3	Schedule 1	Schedule 3	Schedule 1
		Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
1999	Sep	-	\$189,650	-	1,529	\$0.00	\$323,927	\$0.00	\$200,961
	Oct	-	491,237	-	5,235	0.00	452,131	0.00	250,641
	Nov	-	1,263,710 *	-	11,435 *	0.00	656,397	0.00	320,905
	Dec	-	4,065,764 *	-	34,623 *	0.00	777,698	0.00	219,337
2000	Jan	-	315,392	-	5,224	0.00	350,751	0.00	192,419
	Feb	-	291,441	-	4,913	0.00	346,074	0.00	218,076
	Mar	-	293,787	-	3,810	0.00	363,690	0.00	204,375
	Apr	-	325,497	-	3,679	0.00	345,554	0.00	240,198
	May	-	322,343	-	4,117	0.00	341,665	0.00	188,310
	Jun	-	323,603	-	4,082	0.00	281,580	0.00	207,169
	Jul	-	272,497	-	3,400	0.00	260,791	0.00	172,333
	Aug	-	\$268,621	-	3,755	\$0.00	\$331,594	\$0.00	\$164,605

**PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 1999 - August 2000**

Additional Reporting Required Information - Continued

Year	Month	Write Offs-# ⁽¹¹⁾		Recoveries-# ⁽¹¹⁾	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1
1999	Sep	-	2,298	-	2,245
	Oct	-	3,190	-	3,008
	Nov	-	4,519	-	3,910
	Dec	-	6,507	-	4,521
2000	Jan	-	3,141	-	2,736
	Feb	-	2,928	-	3,033
	Mar	-	3,278	-	3,440
	Apr	-	10,935	-	13,594
	May	-	2,773	-	2,729
	Jun	-	2,506	-	2,894
	Jul	-	2,149	-	2,196
	Aug	-	2,555	-	2,400

Note: The bracketed numbers in the columns correspond to the item numbers in section 5 -PacifiCorp Accounting and Reporting for the Low Income Lifeline Program.

* Switched credit collection agency. Detail not available to show new collections versus transfer of collections from prior agency.

Definition of Terms on the Low Income Report

Collection ⁽²⁾ - Surcharge collected to fund the Low Income Residential Lifeline Program.

Credit Granted ⁽³⁾ - Low Income Lifeline Credit applied to qualifying customers' bills.

Start Up Costs PacifiCorp ⁽⁴⁾ - Costs incurred by PacifiCorp to implement the Low Income Lifeline Program.

Start Up Costs D.C.E.D. ⁽⁵⁾ - Costs incurred by the Utah Department of Community and Economic Development (D.C.E.D.) to implement the Low Income Lifeline Program.

End. Acct. Balance ⁽⁶⁾ - Month end account balance after Collection is added, Start Up Cost PacifiCorp is subtracted, Start Up Cost D.C.E.D. is subtracted, Credit Granted is subtracted and Interest is added. The End. Acct. Balance is the Beg. Acct. Balance for the following month.

Interest ⁽⁷⁾ - Average Monthly Balance (End. Acct. Balance of prior month + Beg. Acct. Balance current month + Collection current month + Start Up Costs PacifiCorp current month + Start Up Costs D.C.E.D. current month + Credit Granted current month / 2) * .6025833% (1/12 of annual interest rate of 7.231%).

Recipients - The qualifying customers that received a Low Income credit on their bill during the month.

Customers -#⁽¹⁾ - The number of customers at month end, receiving electric service under Residential schedules 1 or 3.

Arrearages-\$⁽⁸⁾ - The outstanding account balances that are over 30 days past due, for customers receiving service under Residential schedules 1 or 3.

Terminations-#⁽⁹⁾ - Termination notices are the number of monthly notifications sent to customers receiving service under Residential schedules 1 or 3, notifying them of a potential disconnect, if bill payment is not received. Termination actual is the number of customers actually disconnected in the month that were receiving electric service under schedules 1 or 3.

Collection Agencies ⁽¹⁰⁾ - The actual number of customer accounts and the outstanding account balances, for those customers receiving service under schedules 1 or 3, that were forwarded, during the month, to a collection agency.

Write Offs ⁽¹¹⁾ - The monthly amount of customer accounts and customer balances written off for customers who received electric service under schedules 1 or 3.

Recoveries⁽¹¹⁾ - The monthly amount of customer accounts and customer balances recovered that were previously written off, for customers who previously received electric service under schedules 1 or 3.