

MUNICIPAL UTILITY SURVEY - Weather Related Outages 12/12-2003 thru 01/02/2004

	BOUNTIFFUL	BRIGHAM CITY	KAYSVILLE	LOGAN	MURRAY	PROVO
1 Total Number of Customers	14500 approx	6000 approx	6775 Bus. & Res.	18,000 approx	14,500 approx	32,000 approx
2 Total Number of Customers Losing Services During Survey Period	10% @ different intervals of storm. 20% during feeder line interruption	700 approx	12/26, 2479 Cust out 4 hrs & 12/29, 944 Cust 3 hrs	12/25 - 10 Cust underground; 12/26 50 Cust. 3.5 hrs.; 12/26 2 Cust 2 hrs.; 12/26 1 Cust 2 hrs	1500 to 1600 initial outage, other sporadic outages 100 customers / not storm related	little or none / less than three to four customers / not storm related
3 Average Length of Restoration Time	6-8 hrs. thru initial outage / 3-4 hrs thereafter	45 min. to 1 hr.	3 hours	see response above	1500 to 1600 / 3hrs., then 1 to 1.5 hrs o sporadic outages	1 hour
4 Longest Duration of Customer without service	14 hours	1 hour	4 hours	3.5 hrs.	3 hours	1 hour