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## Out 59 Hours

- -If they had put the power lines underground and did the tree trimming then we wouldn't have this problem.
- -Their people don't care and are just sitting there in their trucks doing nothing.
- -She was told by a crewman, that their neighborhood power grid system, which has 102 people on the line, goes down 1 or 2 times a year. In snow, rain, and hail, storms. The crew man called their power system the "Mickey Mouse system", this means that it isn't a good system and does not have a good design.
- -Does NOT want the Force Majeure
- -Feels like they need to pay for not only the inconvenience but the food that people lost, the customers should be compensated (those that ask).
- -Mother is 86 and she was out from Friday morning at 4am until later in the day on Saturday. Mother-in-Law is 85 and she was out from Friday morning until Monday morning.