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BEFORE THE UTAH PUBLIC SERVICE COMMISSION

IN THE MATTER OF THE COMPLAINT OF)	
GEORGIA B. PETERSON, <i>et al.</i> , FOR)	
THEMSELVES AND AS REPRESENTATIVES)	
OF A CLASS, AGAINST SCOTTISHPOWER,)	Docket No.
PLC, <i>et al.</i> , REQUESTING ENFORCEMENT)	04-035-70
OF THE COMMISSION'S ORDERS IN)	
DOCKET NOS. 87-035-27 AND 98-2035-04,)	
AND COMPENSATION FOR LOSSES.)	
)	

SWORN DIRECT TESTIMONY OF GEORGIA B. PETERSON

1 Q: PLEASE STATE YOUR NAME AND THE CITY IN WHICH YOU LIVE.

2 A: My name is Georgia B. Peterson, and I live in Salt Lake City, Utah.

3 Q: ARE YOU FAMILIAR WITH UTAH'S SYSTEM OF PUBLIC UTILITY
4 REGULATION?

5 A: Yes. I served in the Utah House of Representatives from 1969 to 1980; I was a
6 Commissioner on the State Tax Commission, and I have served as Secretary for
7 the Public Service Commission.

8 Q: ARE YOU A RESIDENTIAL CUSTOMER OF PACIFICORP?

9 A: My husband, Dr. Ted T. Peterson and I are residential customers of PacifiCorp.

10 Q: DID YOU LOSE ELECTRIC POWER TO YOUR HOME DURING WHAT HAS
11 BEEN CALLED THE "CHRISTMAS POWER OUTAGE OF 2003?"

12 A: Yes. We were completely without electricity for 4 days and 3 nights.

13 Q: ARE YOU ONE OF THE NAMED PETITIONERS IN THE REQUEST FOR
14 AGENCY ACTION WHICH IS THE SUBJECT OF THIS DOCKET?

15 A: Yes.

16 Q: WHY DID YOU AGREE TO PARTICIPATE IN THIS LITIGATION?

17 A: I believed that the quality of service to PacifiCorp's customers had declined ever
18 since Utah Power & Light had been sold, and I believed that an action of this
19 nature might cause the company to improve its service.

20 Q: HOW CLOSELY HAVE YOU FOLLOWED THE EVENTS AND HISTORY OF
21 THIS DOCKET?

22 A: Our legal counsel has kept us, as a group of petitioners, informed of every
23 procedural action and pleading filed in the case. We have received copies of the

1 motions and memoranda which have been filed, and we have been briefed of the
2 progress of the efforts to negotiate a settlement of the case.

3 Q: ARE YOU FAMILIAR WITH THE STIPULATION WHICH HAS BEEN FILED
4 WITH THE COMMISSION IN THIS CASE?

5 A: I cannot recite it from memory, but I have read it, and I've discussed it at length
6 with our attorneys. I believe I generally understand what it does and what it
7 accomplishes.

8 Q: AS A NAMED PETITIONER IN THE LITIGATION, DO YOU SUPPORT THE
9 STIPULATION?

10 A: I do. Very much so.

11 Q: WHY?

12 A: I believe that this kind of litigation is very complex and can go on for years. In
13 1987, I was retained as a political settlement consultant in the class action lawsuit
14 brought by depositors in Utah's failed thrifts. That was very expensive litigation,
15 it was very complex, it was impossible to predict with certainty what the
16 outcome might be, and a negotiated settlement was the wisest course of action
17 for both the depositors and the State of Utah. I believe the result and outcome of
18 the negotiated settlement and Stipulation in this case, before the Commission, is
19 a wise resolution of a complex matter which also could have gone on for years
20 with no certain result.

21 Q: DO YOU HAVE AN OPINION ABOUT WHETHER THE STIPULATION IS IN
22 THE PUBLIC INTEREST?

23 A: I do.

24 Q: WHAT IS YOUR OPINION?

1 A: The Stipulation includes a specific commitment by PacifiCorp to put the utility
2 on a three-year vegetation management cycle by 2007, and it commits the
3 company to an annual vegetation survey. The \$68 million in funding which
4 PacifiCorp is projecting for these tree-trimming operations is greater than what
5 has been spent in the past for a comparable period of time. A commitment has
6 also been made for line maintenance and critical repairs which PacifiCorp
7 projects will cost \$111 million through the end of 2011. My impression of these
8 commitments is that they deal directly with the principal factors involved in the
9 Christmas outage. I believe that these specific commitments are of substantial
10 benefit to every PacifiCorp customer in Utah, and I am particularly pleased that
11 they have been reviewed by MidAmerican Energy Holdings Company – as the
12 PacifiCorp purchaser – and I appreciate PacifiCorp’s agreement on these issues
13 in the Stipulation. I also believe that the additional customer goodwill credits
14 agreed to by PacifiCorp are a benefit to a great many customers above and
15 beyond what originally had been paid, and I’m impressed that these credits are
16 not being charged against customer rates. If PacifiCorp can meet the
17 Stipulation’s maintenance objectives and commitments, I believe Utahns will not
18 see a repeat of the 2003 service complications.

19 Q: DO YOU HAVE AN OPINION WHETHER THE COMMISSION SHOULD
20 APPROVE THE STIPULATION?

21 A: I do.

22 Q: WHAT IS THAT OPINION?

23 A: I believe that the Stipulation should be accepted and approved in its entirety. I
24 believe it is in the best interest of the company to settle the litigation, and I

1 believe it is in the best interest of the petitioners that we settle the litigation on
2 the terms proposed. I believe those terms benefit all of PacifiCorp's customers,
3 and I can speak for all of the named petitioners in making this recommendation.

4 Q: DOES THIS CONCLUDE YOUR TESTIMONY?

5 A: Yes.

6 DATED this 10th day of May, 2006.

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10 _____
Georgia B. Peterson

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14 STATE OF UTAH)
15 : ss
16 COUNTY OF SALT LAKE)

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18 On this 10th day of May, 2006, GEORGIA B. PETERSON appeared before me, a
19 Notary Public, and, being duly sworn, affirmed that she is the signer of the above Sworn
20 Direct Testimony, and that the foregoing sworn direct testimony is true to the best of her
21 knowledge and belief.

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NOTARY PUBLIC

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