BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

IN THE MATTER OF THE APPLICATION)
OF ROCKY MOUNTAIN POWER FOR)
AUTHORITY TO INCREASE ITS RETAIL)
ELECTRIC UTILITY SERVICE RATES)
IN UTAH AND FOR APPROVAL OF ITS)
PROPOSED ELECTRIC SERVICE) DOCKET NO. 07-035-93
SCHEDULES AND ELECTRIC SERVICE)
REGULATIONS, CONSISTING OF)
APPROXIMATELY \$161.2 MILLION)
PER YEAR AND FOR APPROVAL OF A)
NEW LARGE LOAD SURCHARGE.)

TRANSCRIPT OF HEARING

TAKEN AT: Public Service Commission

160 East 300 South, Room 403

Salt Lake City, Utah

DATE: June 3, 2008

TIME: 9:03 a.m.

REPORTED BY: WENDY ALCOCK, CSR, RPR

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- 1 PROCEEDINGS
- 2 CHAIRMAN BOYER: All right, let's go back on the
- 3 record. This is Docket No. 07-035-93 in the continuation
- 4 of the revenue requirement portion of the Rocky Mountain
- 5 Power rate case.
- 6 Mr. Sandack indicates that he has a preliminary
- 7 matter he wishes to present to the Commission.
- 8 MR. SANDACK: Thank you. We -- we had waived
- 9 cross- examination Mr. Douglas Bennion. He was -- had
- 10 submitted prefiled direct testimony on behalf of Rocky
- 11 Mountain Power with regard to service and performance
- 12 reliability issues.
- In particular, on lines 142 and 146 of his
- 14 direct testimony he addressed certain System Average
- 15 Interruption Duration Indexes and System Average
- 16 Interruption Frequency Indexes, known as SAIDI and SAIFI,
- 17 indicating that as service standard programs and
- 18 transaction commitments through March 31, 2008 Rocky
- 19 Mountain Power has committed to no more than 189 minutes
- 20 of average customer interruption SAIDI, and no more than
- 21 1.94 average interruptions per year SAIFI, and the Company
- 22 has committed to improve further reliability through 2011.
- 23 IBEW 57 also submitted testimony on that issue questioning
- 24 what those commitments were.
- 25 I understand that today the power -- Rocky

- 1 Mountain Power is filing with the Commission a letter
- 2 indicating the commitments that Rocky Mountain Power
- 3 intends to present to the Service Quality Task Force that
- 4 -- towards improving those safety commitments through 2011
- 5 and present those for discussion with the task force,
- 6 which is something that the Union in fact has been
- 7 interested in and has raised. And those discussions will
- 8 be presented to the task force, reviewed, and reported
- 9 back to the Commission.
- 10 So if the Commission would take administrative
- 11 notice of these new developments, we would like that on
- 12 the record in terms of its own interest of what that task
- 13 force does for the purposes of public interest in
- 14 promoting safe and reliable service.
- 15 CHAIRMAN BOYER: Okay. Thank you, Mr. Sandack.
- 16 Does anyone object to us taking judicial notice that there
- 17 is a task force involving SAIDI, SAIFI, and that a letter
- 18 apparently will be filed soon?
- 19 (No response.)
- 20 CHAIRMAN BOYER: Seeing none, we will take
- 21 administrative notice of that, Mr. Sandack. Thanks for
- 22 bringing that to our attention.
- MR. SANDACK: Thank you.
- 24 CHAIRMAN BOYER: Okay. So today we are going to
- 25 hear from witnesses Mark Garrett, Helmuth Schultz, and

- 1 Roger Ball. I don't see Roger here yet. Perhaps he'll
- 2 come later in the day. And so without further ado, let's
- 3 commence with Mr. Garrett, who's already taken the stand.
- 4 Have you been sworn in these proceedings,
- 5 Mr. Garrett? I don't believe you have. Please stand and
- 6 raise your right hand.
- 7 MARK E. GARRETT,
- 8 called as a witness, having been first duly sworn, was
- 9 examined and testified as follows:
- 10 CHAIRMAN BOYER: Okay. Mr. Ginsberg?
- MR. GINSBERG: Thank you.
- 12 DIRECT EXAMINATION
- 13 BY MR. GINSBERG:
- 14 Q Would you state your name for the record?
- 15 A Mark E. Garrett.
- 16 Q And your place of employment?
- 17 A I'm the president of The Garrett Group. We
- 18 specialize in public utility regulation consulting.
- 19 Q And you have been retained by the Division of
- 20 Public Utilities to provide a review of certain aspects of
- 21 the revenue requirement phase of this case; is that right?
- 22 A That's correct.
- 23 Q Your testimony, you filed direct testimony and
- 24 surrebuttal testimony, both of which have been previously
- 25 admitted?

- 1 A That's correct.
- 2 Q Did you have any corrections to make to that?
- 3 A No.
- 4 Q Could you go ahead then and provide your summary
- 5 and responsive -- your responsive summary?
- 6 A In total, I propose six adjustments in my
- 7 testimony. I'd like to talk about two of those up front.
- 8 The first is the incentive adjustment where I propose an
- 9 adjustment based upon the division between and financial
- 10 and operational measures.
- 11 And in its rebuttal testimony the Company
- 12 provided additional information regarding the operational
- 13 nature of the incentive plan. And then again on Friday
- 14 the Company tried to admit an exhibit. They were not
- 15 successful. I think the Commission appropriately excluded
- 16 the exhibit. But I did read the exhibit and heard
- 17 testimony about the exhibit when Mr. Wilson testified.
- 18 And it addressed the 30 percent of the incentives that we
- 19 weren't able to address in our testimony, showing that 30
- 20 percent was predominantly operational in nature.
- 21 And so though we're not completely convinced
- 22 that this incentive plan is -- does not have financial
- 23 components, the approach we took along those lines has
- 24 basically been satisfied with the Company's evidence. And
- 25 in light of that evidence for this case, the Division is

- 1 withdrawing that adjustment.
- I don't want that to be any kind of a reflection
- 3 on the approach that other parties may have taken with
- 4 respect to the adjustment, but our focus was on
- 5 operational measures, and the Company has supplied
- 6 information along those lines to the extent that at this
- 7 point we're not going to pursue that adjustment any longer
- 8 in this case. So I wanted to dispose of that adjustment
- 9 up front.
- 10 The second adjustment that I want to partially
- 11 dispose with is our adjustment to merit raises where the
- 12 Company increased its base year by 2.25 percent for raises
- 13 that were given during the base year.
- 14 We did a test. We looked at that to see if
- 15 payroll was really going to increase by 2.25 percent.
- 16 When we applied the raises, looked at salary levels before
- 17 the raises and afterwards, we were not showing that the
- 18 nonbargain employees were increasing.
- 19 In rebuttal testimony the Company showed that we
- 20 had assumed inappropriately that the MEHC adjustment was
- 21 applied across the board. When that correction was made,
- 22 it showed that there was an increase in the nonbargain
- 23 employee raises. It was 1.67 percent, not 2.25, but it
- 24 was significantly more than zero. That adjusted -- that
- 25 correction adjusted our approximately \$1.3 million

- 1 adjustment down to about \$200,000.
- 2 So even though that's nearly an immaterial
- 3 amount, you know, in respect of the entire case, I
- 4 still think it's the right thing to do to find out in the
- 5 base year what the real increase is before you escalate
- 6 with the 3.5 percent or three percent pay raises in the
- 7 forecast period. It's a small number. It greatly
- 8 diminishes our original adjustment, but I think it is --
- 9 we agreed with what the Company said in rebuttal testimony
- 10 about the correction.
- 11 So that leaves us with only four adjustments
- 12 that I need to discuss. One has to do with the rate base
- 13 cash working capital adjustment, and three of them -- the
- 14 other adjustments have to do with payroll and benefits.
- 15 And mainly they have to do with forecasted test years.
- 16 The treatment of those issues in forecasted test years.
- 17 So I'll talk about the cash working capital
- 18 first. And with respect to that issue the Commission --
- 19 the Company requested a cash working capital allowance of
- 20 approximately 31 million in rate base based on a 2003
- 21 lead/lag study which is now about five years old.
- I said in my testimony that significant changes
- 23 can occur in five years that would significantly change
- 24 cash working capital requirements, the lead days and lag
- 25 days in the study. The treatment of slow-paying customers

- 1 would change that, advances in technology such as
- 2 automatic -- automated meter reading could change that,
- 3 and re-negotiating contract terms. The general economic
- 4 environment of the area can change lag days and revenue.
- 5 So these changes can be material.
- 6 And our problem with the study was not just that
- 7 it was old, but that we couldn't review it. The Company
- 8 had submitted a summary of the study, but not the
- 9 underlying data, so we couldn't test any of the numbers,
- 10 the assumptions, any of the material they provided. We
- 11 couldn't get behind the AR reconciliation, we couldn't
- 12 look at accounts payable, we couldn't look at canceled
- 13 checks or vouchers, we couldn't look at contracts. We
- 14 just had to take their word on all of the numbers. And
- 15 some of the numbers looked substantially out of line, but
- 16 there was no way to question them.
- 17 So what we did then was we looked to other
- 18 jurisdictions to gain a comfort level that the numbers
- 19 were correct, because the Company operates in numerous
- 20 jurisdictions. So we looked at those to see if a
- 21 commission had ever accepted this 2003 lead/lag study.
- 22 That would at least give it a foundation that we could
- 23 have some comfort level.
- 24 The only commission that had ever ruled on the
- 25 study had rejected the study. That was the Washington

- 1 commission. And so we couldn't go anywhere else to
- 2 validate the study, which closed another door in the
- 3 process.
- I also said in my testimony that other
- 5 jurisdictions require current lead/lag studies. I named
- 6 several states, some by statute such as Iowa and Texas,
- 7 and then there's five commission order like Oklahoma,
- 8 Nevada, Kansas, and federal agencies do. But a current
- 9 lead/lag study is important to support the cash working
- 10 capital requirement.
- 11 I also said that there were things in the study
- 12 that looked out of line, like revenue lag days of 44.82
- 13 days, extremely high. OG&E, Oklahoma Gas and Elect has
- 14 revenue lag days of 39. Intergee has revenue lag days
- 15 of 39. AEP has revenue lag days of six because they
- 16 factor receivables.
- 17 So 44.8 extremely high. And it's one of those
- 18 -- one of those numbers that you'd really want to review
- 19 if you're reviewing a lead/lag study. If you drop that
- 20 number down to 39, the cash working capital allowance
- 21 would virtually disappear.
- There were other days that seemed out of line in
- 23 the study, like materials and supplies, 35 days, where
- 24 Intergee is 44 and OGD is 49. This would greatly change
- 25 the cash working capital requirement. But, again, we

- 1 couldn't get behind the numbers to see if there were
- 2 errors, if there were problems in the calculations, if
- 3 things had changed, if things needed to be normalized. We
- 4 couldn't look at any of that.
- 5 And so I said in my testimony that the
- 6 Commission has not -- I mean, the Company has not met
- 7 burden of showing that -- supporting its cash working
- 8 capital requirement with the stale lead/lag study that did
- 9 not have underlying data to support it.
- 10 The three other adjustments that I proposed all
- 11 relate to the forecast test concept -- test year concept.
- 12 We proposed a productivity adjustment that recognizes
- 13 productivity gains over the forecast period. So it's
- 14 something the Company omitted.
- 15 They looked at pay raises over that period, and
- 16 we accepted those pay raises. But along with increases in
- 17 salaries from pay raises comes offsetting decreases from
- 18 productivity gains. Companies expect these, companies
- 19 track them, the Bureau of Labor Statistics tracks each
- 20 year productivity gains. The Company's incentive plan
- 21 even has incentive measures to reward productivity gains.
- 22 So it's a component of the Company and what the Company
- 23 works toward. They failed to include it in the forecasted
- 24 test year.
- 25 And I think it's important -- the reason this

- 1 issue is so important is because of the forecasted test
- 2 year, that when we used the historic test periods we
- 3 didn't propose productivity gains, because productivity
- 4 gains were a component of revenue lag, and they went to
- 5 the benefit of the Company.
- In other words, you set rates based on the
- 7 historic test year. During the rates -- the prospective
- 8 period the rates were going to be in effect the Company
- 9 got the benefit of the productivity gains because they
- 10 also were expected to continue giving pay raises and
- 11 things like that that would increase their costs while
- 12 rates weren't going up, but the productivity gains were
- 13 there to offset them, so they were an important part of
- 14 regulatory lag. It wouldn't have been appropriate with an
- 15 historic test year to propose this adjustment, but with a
- 16 forecasted test year it's essential that we look at it.
- 17 I think the real the only question is not
- 18 whether you should have a productivity component in a
- 19 forecasted test year. The real question should be the
- 20 amount that you're going to include. Just like pay with
- 21 raises. I don't think there's a question that the Company
- 22 should -- whether they should include pay raises or not in
- 23 the forecasted test period, it's the amount that we need
- 24 to talk about.
- The second adjustment to the benefits that we

- 1 proposed that has -- that stems from the forecasted test
- 2 period is the medical cost projection. The Company
- 3 projected a 9.8 percent increase in medical costs based
- 4 upon their consultant's assistance with their budgeting
- 5 process. And we looked at industry standards through the
- 6 Towers Perrin report where they surveyed 500 of the top
- 7 thousand companies of the country, asking their
- 8 executives, "What do you believe you'll be paying for
- 9 medical care costs next year? What's the increase?" They
- 10 do this every year, the study has been going on for 19
- 11 years, and it's the benchmark for looking at health care
- 12 increases.
- But in that study, the study showed that health
- 14 care costs should increase by five percent, and so we used
- 15 that instead of the 9.8 percent projected by the Company.
- 16 The study also looked at health care costs for older
- 17 employees, because that was one of the things that the
- 18 Company raised in its rebuttal was that they have an aging
- 19 workforce. Well, the study addressed that and showed that
- 20 there was not a substantial increase in expected payroll
- 21 cost increases for older employees.
- Older employees may cost more, but that's
- 23 embedded in the number you're escalating. It's not part
- 24 of the escalation. What we're looking at here is the
- 25 increase in the cost of medical care, not the increase of

- 1 a base that you're paying. So the study addressed the
- 2 older employees, and five percent is still reasonable.
- I said in my testimony that I believe the
- 4 Commission should err on the side of caution in projecting
- 5 increases such as payroll and benefit increases and that
- 6 we should use a standard such as the Towers Perrin report
- 7 and hold the Company to a standard such as that that the
- 8 majority of companies, large companies in the country,
- 9 expect to achieve next year.
- 10 The last adjustment that we proposed that has to
- 11 do with the forecasted test year is the change in the
- 12 capitalization ratio. In its original application the
- 13 Company used a 26.61 percent capitalization ratio And then
- 14 projected that for 18 months after the base year and used
- 15 that throughout the forecast period.
- In the semiannual report that the Company filed
- 17 and that we actually were looking at through the response
- 18 to a data request, it shows that the Company's
- 19 capitalization ratio has actually changed, and the real
- 20 capitalization ratio is 28.08 percent.
- 21 This is extremely significant because a higher
- 22 capitalization ratio means that expense levels will be
- lower in the future, because even though the cost level
- 24 may be the same -- and let's say the cost level is exactly
- 25 what the Company predicts it will be for all the payroll

- 1 and benefit costs, if you capitalize a higher portion of
- 2 those costs, take them to the balance sheet, what's left
- 3 in expense will be a much lower portion. And that's what
- 4 we set rates on is the expense level, not the -- not the
- 5 capitalized level. So it's important that we get that
- 6 number right.
- 7 That number has changed. It's not a predicted
- 8 number, it's not a forecast number, it is a real number.
- 9 And I believe the Commission should use that number once
- 10 it decides all of the issues with respect to payroll and
- 11 benefits. And there are some that we have and some that
- 12 the Committee has and other parties may have. Those
- issues only to be decided by the Commission.
- 14 For example, the merit raise increases, the
- 15 escalation period using three-and-a-half percent payroll
- 16 increases and three percent payroll increases, all of
- 17 those decisions need to be made, decisions about pensions,
- 18 about medical care.
- 19 Once all of those decisions are made, the
- 20 Company will rerun its forecast of payroll and the benefit
- 21 expense. And when it does that, one of the other things
- 22 that hopefully the Commission has decided is the
- 23 capitalization ratio that will be applied to the forecast
- 24 period. And that, in my opinion, should be the actual
- 25 capitalization ratio that exists and not a projection that

- 1 We are already know is wrong.
- In my testimony I showed the affects of that
- 3 capitalization adjustment to be about \$3 million. That --
- 4 I think that's on page 9 of my surrebuttal. That's purely
- 5 for illustrative purposes only. The actual number will be
- 6 whatever falls out after the Company reruns its schedules
- 7 based upon the decisions the Commissioners have made about
- 8 these various adjustments, so if -- when the Commission
- 9 makes these decisions and the Company reruns its schedule
- 10 using the 28 percent, the answer will fall out.
- 11 The answer that's in my testimony is just
- 12 recalculating that based on all of our adjustments being
- 13 accepted, but what really should happen is the answer
- 14 based upon the adjustments the Commission has accepted.
- I think that covers my testimony.
- 16 MR. GINSBERG: Thank you. He's available for
- 17 questioning.
- 18 CHAIRMAN BOYER: Thank you, Mr. Garrett and
- 19 Mr. Ginsberg. Mr. Proctor? Does anyone object if I begin
- 20 cross-examination with Mr. Proctor and work -- sweep
- 21 across the room to my left? That way I can keep track of
- 22 who's --
- MR. PROCTOR: Well, actually, Mr. Proctor
- 24 objects to that. If I might have a point of privilege for
- 25 my client. Like you, Mr. Chairman, when I began

- 1 practicing law I was familiar with the phrase of "trial by
- 2 ambush." And, fortunately, in the left 30 years I'd
- 3 forgotten that until today. Could I have ten minutes,
- 4 please, to discuss with my client the revealing just
- 5 moments ago that this witness has now entirely reversed
- 6 testimony that he had provided as recently has May 23rd of
- 7 this year, apparently as a consequence of a discussion he
- 8 had with the Company pertaining to documents which this
- 9 Commission has rejected for admission?
- 10 MR. GINSBERG: There have been no discussions
- 11 with the Company on this subject. So I don't know what --
- 12 MR. PROCTOR: This witness just provided a
- 13 statement that upon information he had received from the
- 14 Company, in addition to reviewing documents that he had --
- 15 that this Commission --
- 16 CHAIRMAN BOYER: I don't want to answer for him,
- 17 I understood him to say that it was surrebuttal
- 18 information. But let's do take a ten-minute recess,
- 19 Mr. Proctor, so that you can have that opportunity and
- 20 we'll let our reporter rest for a moment.
- 21 MR. PROCTOR: Thank you very much.
- 22 CHAIRMAN BOYER: We'll reconvene here in ten
- 23 minutes. Thank you.
- 24 (Whereupon, a recess was taken.)
- 25 CHAIRMAN BOYER: Let's go back on the record.

- 1 Are we ready to begin cross-examination?
- 2 MR. PROCTOR: Yes, Mr. Chairman. Thank you very
- 3 much for giving me the opportunity to speak with my
- 4 client.
- 5 CHAIRMAN BOYER: Okay. I assume nobody will
- 6 object if we start with Mr. Proctor and working around the
- 7 room for just logistical reasons? It may not be according
- 8 to protocol but it'll make it easy for me to keep track of
- 9 where we are. So, Mr. Proctor?
- 10 MR. PROCTOR: I have no questions, thank you.
- 11 CHAIRMAN BOYER: Okay. Let's turn to the
- 12 Company then. Ms. Rackner? You're smiling broadly, it
- 13 must be you.
- 14 MS. RACKNER: Thank you, Mr. Chairman. Part of
- 15 reason I'm smiling broadly is that my cross has been
- 16 shortened quite significantly as a result of the
- 17 Divisions's decision on the incentive pay, so I think
- 18 we'll be moving a long at a clip here.
- 19 CROSS-EXAMINATION
- 20 BY MS. RACKNER:
- Q Good morning, Mr. Garrett.
- 22 A Good morning.
- 23 Q The first subject I wanted to talk to you about
- 24 is your recommendation on cash working capital. Our
- 25 understanding from your summary today is that you are

- 1 recommending that the Commission allow the Company \$0 for
- 2 cash working capital.
- 3 A That's correct.
- 4 Q And if I understand your testimony, you are
- 5 making this recommendation based on your opinion that the
- 6 lead/lag study filed by the Company this case, the 2003
- 7 lead/lag study, is insufficient to support their request;
- 8 is that correct?
- 9 A That's correct.
- 10 Q I would like to direct you to your rebuttal --
- 11 excuse me, your surrebuttal testimony, which I believe
- 12 contains a summary of the objections that the Division has
- 13 to the lead/lag study. Page 3 of your surrebuttal.
- 14 A I'm there.
- 15 Q Okay. First you point out that a utility can
- 16 experience significant changes in five years that might
- 17 materially impact its collections and payment practices,
- 18 and you list a number of examples of changes and practices
- 19 that could have occurred, such as increased attention to
- 20 slow-paying customers, renegotiated payment terms, and
- 21 changes in technology. Do you see that?
- 22 A I see that.
- 23 Q Are you aware that Mr. McDougal testified that
- 24 the Company updates its studies whenever it experiences
- 25 changes in applicable business practices, such as

- 1 billings, accounts payable, and collections?
- 2 A Well, I heard him say that, but they didn't
- 3 update this study with respect to any of the numbers
- 4 except for the tax numbers that were ordered in the last
- 5 case. So there weren't really updates that I saw that
- 6 were meaningful.
- 7 I didn't see a -- the Company didn't provide any
- 8 type of a review that they had conducted to show that they
- 9 this lead/lag study was still current or that it was
- 10 meaningfully reviewed by the Company to see if the numbers
- 11 were still accurate.
- 12 Q Well, again, Mr. McDougal stated that the
- 13 Company updates the study, as appropriate, including when
- 14 there's increased attention to slow-paying customers or
- 15 automation or technology. You heard his testimony, didn't
- 16 you?
- 17 MR. GINSBERG: I think that's a
- 18 mischaracterization of his testimony.
- 19 Q (BY MS. RACKNER) Well, I'd like to turn to --
- 20 I'm sorry, go ahead.
- 21 MR. GINSBERG: I think the only issue that he
- 22 said was updated was related directly to the taxes and
- 23 that no testing was done to determine whether the leads or
- 24 lags needed to be updated. But maybe you need to ask more
- 25 specific questions as opposed to trying to redetermine

- 1 what Mr. McDougal said on the stand yesterday.
- 2 CHAIRMAN BOYER: Or refer to the specific
- 3 testimony.
- 4 MS. RACKNER: Yes, I'd be happy to.
- 5 Q (BY MS. RACKNER) Do you have Mr. McDougal's
- 6 testimony up there?
- 7 A No, I don't.
- 8 Q Okay. And I'm going to grab mine from my
- 9 briefcase as well. I get my workout by carrying around
- 10 Mr. McDougal's testimony.
- 11 Please turn to his rebuttal testimony at
- 12 page 48. Oh, I'm sorry. Here, let me bring it up to you.
- 13 Just read the Q and A starting at page 48, lines 1042
- 14 through 1053.
- 15 CHAIRMAN BOYER: Let's make sure that the record
- 16 is clear. Which -- is this the rebuttal testimony,
- 17 page 48?
- MS. RACKNER: Yes.
- THE WITNESS: (Complies.)
- 20 Q (BY MS. RACKNER) Has your memory been refreshed
- 21 on this topic?
- 22 A It's exactly what I said before, that he says
- 23 that, but he provides nothing to substantiate it. It's
- just a statement that says, "We didn't believe the study
- 25 needed updating."

- 1 Q Okay. And again, specifically -- and I realize
- 2 you don't have the testimony in front of you, but if you
- 3 want to check after I've read this I'll bring the
- 4 testimony back up, but specifically he said, "When
- 5 appropriate the Company updates the lead/lag study. The
- 6 current fiscal year 2003 study was updated to include a
- 7 change in income tax payments."
- 8 And then he says, "The driving factors that
- 9 would result in an update to the lead/lag study would be
- 10 changes in applicable business practices such as billings,
- 11 collections, and accounts payable, et cetera." Is that
- 12 the testimony of Mr. McDougal as you recall?
- 13 A That's what he says. You know, there were --
- 14 there was an impact in the projected test year, there's a
- 15 substantial change in the implementation of automated
- 16 meters where we pick up the cost and provide the Company
- 17 with an increase for those costs. But the effect that
- 18 those automatic meters will have on the lead/lag study, of
- 19 course, are not incorporated into the study. It's just
- 20 things like that.
- 21 I don't think it's sufficient to say, "We have a
- 22 five-year-old study and none of the underlying data. We
- 23 want you to trust these numbers because if we thought they
- 24 needed updating, we would have updated them." That's the
- 25 basically the position of the Company.

- 1 Q Thank you. Let me move on. Let's go to page 4
- 2 of your surrebuttal testimony. I'm sorry, it begins on
- 3 page 3 where you say in your second objection that, "The
- 4 2003 study could not be reviewed by any party and that the
- 5 Company provided only a summary of the results." And then
- 6 you go on further to elaborate the same statement that you
- 7 made earlier this morning, that without being able to look
- 8 at the original source documents, you couldn't test the
- 9 validity or reliability of the study.
- 10 And then on page 4 you say that the study has
- 11 neither been vetted nor validated by any regulatory body.
- 12 And I want to ask you some questions about that. You did
- 13 receive a 220 page document that was the summary of the
- 14 study; is that not correct?
- 15 A That's correct.
- 16 Q Okay. And are you aware that the Company filed
- 17 this study immediately after it was completed or within
- 18 months in 2004?
- 19 A Well, I wasn't aware of that. We asked -- when
- 20 we were on site we asked for the study and we were told
- 21 that all that was available was the summary.
- 22 Q Are you aware that the -- that the summary was
- 23 filed with the Utah commission in the 2004 rate case?
- 24 A Well, I assumed it was.
- Q Okay. Are you also aware that this is the study
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- 1 that the Company relied on in its 2004 and 2006 rate
- 2 cases?
- 3 A That's right.
- 4 Q And in every rate case and every jurisdiction in
- 5 which the study was filed?
- 6 A I think that's right. That's why we asked if
- 7 any commission had actually ruled on the study, if it had
- 8 been accepted. It needs to be accepted by a commission to
- 9 give the type of authentication that we were looking for.
- 10 Q Well, do you know who at the Commission --
- 11 excuse me, at the Division was responsible for the
- 12 reviewing Rocky Mountain Power's lead/lag study for the
- 13 2004 rate case?
- 14 A We looked at that during the course of our
- 15 review. But what we were -- again, what we were looking
- 16 for is official authentication, not another auditor's work
- 17 that we -- that we couldn't rely on at this point. We
- 18 were looking at it for a Commission who had accepted the
- 19 study and we couldn't find one.
- 20 Q Well, perhaps you didn't hear my question. What
- 21 I asked you was: Are you aware who at the Commission --
- 22 A I can't recall the name as I sit here today,
- 23 but, yes, we checked into that.
- Q And there were Division employees who were
- 25 responsible for reviewing the study, weren't there?

- 1 A Yes, there was someone who looked at the study.
- 2 Q And are you aware that in the 2004 rate case,
- 3 again the rate case that occurred immediately when the
- 4 study had been filed, that the Division offered no
- 5 criticism of lead/lag study?
- 6 A Well, I don't know about that. "No criticism"
- 7 is pretty broad.
- 8 Q Well, in their file testimony.
- 9 A Oh, in their file testimony? We looked at that
- 10 as well, and I can't recall exactly today what it said.
- 11 But it seemed like a very limited review, and it didn't go
- 12 into great detail showing that the study had been reviewed
- 13 in detail. And it didn't leave any work papers or
- 14 anything like that that we could rely on to authenticate
- 15 the study.
- 16 Q Well, again, perhaps you didn't hear my
- 17 question. My question was whether you were aware whether
- 18 the Division filed any criticism in their testimony of the
- 19 2003 lead/lag study in that 2004 rate case.
- 20 A I can't -- I said I can't recall exactly what
- 21 the testimony said.
- 22 Q Ahead of time, in order to kind of shorten
- 23 things up, I gave the witness a packet of documents that I
- 24 premarked as cross-exhibits. The second document I think
- 25 in your packet is a packet of testimony that was filed by

- 1 the Division in the 2004 rate case, and on top it says the
- 2 "Prefiled Direct Testimony of Mary Cleveland."
- 3 A I have it.
- 4 Q It's also the rebuttal testimony of Mary
- 5 Cleveland.
- 6 A In the same packet?
- 7 Q Pardon me? It's in the same packet. And will
- 8 you accept, subject to check, that the packet that I've
- 9 handed you contains all the testimony that was filed by
- 10 the Division in the 2004 rate case?
- 11 A Subject to check, yes.
- 12 Q And by the way, the direct testimony of Andrea
- 13 Coon is also contained there.
- 14 A Okay.
- 15 Q And really all I'm going to ask you to do -- and
- 16 I'll tell you I've looked through this, and there doesn't
- 17 appear to be any criticism of the 2003 lead/lag study
- 18 filed by the Company in any of this testimony. I'd just
- 19 like you to confirm it.
- 20 MR. GINSBERG: How would he confirm it? Do you
- 21 mean to read the whole testimony or just -- the testimony
- 22 speaks for itself of what it says.
- MS. RACKNER: Well, I was trying to avoid
- 24 burdening the record with getting -- putting all the
- 25 testimony that the Division filed in the 2004 rate case in

- 1 the record, but I'd be happy to do that to speed things
- 2 along.
- 3 THE WITNESS: Could you direct me to the place
- 4 where the witness talks about the lead/lag study?
- 5 Q (BY MS. RACKNER) I couldn't find any.
- 6 A So it doesn't indicate that the lead/lag study
- 7 was reviewed at all?
- 8 Q Is it your understanding -- well, let me back up
- 9 a little bit. When the Company files a rate case, is it
- 10 your understanding that the Division will file testimony
- 11 on every issue raised by rate case?
- 12 A They typically file testimony on every issue
- 13 that they review in the rate case, even if that review is
- 14 we looked hard at this issue and we think the Company's
- 15 right, especially with something like lead/lag where it's
- 16 a very big number.
- 17 Q Isn't it true that typically the Division files
- 18 testimony when they have an adjustment to the rate case?
- 19 MR. GINSBERG: I'm not sure he could testify as
- 20 to what typically the Division does, so I object.
- 21 CHAIRMAN BOYER: Well, I guess he can testify as
- 22 to his own experience.
- MR. GINSBERG: Typically what he does.
- 24 THE WITNESS: I can tell you what we did on
- 25 staff at Oklahoma during rate cases. Staff was

- 1 responsible for looking at the entire application, and
- 2 we'd assign auditors to all of the various adjustments
- 3 proposed by the Company, and then we would oftentimes
- 4 propose adjustments of our own if they raise issues they
- 5 hadn't raised.
- 6 But typically when there was a large item such
- 7 as a lead/lag study, even if we agreed with it -- and I
- 8 can't ever recall any rate case where staff completely
- 9 agreed with the lead/lag study, they're way to complex and
- 10 there's too many opportunities for errors and mistakes, so
- 11 I'll pick another issue.
- 12 If we reviewed the issue, we would say so in
- 13 testimony, and we would -- we would pass on an adjustment,
- 14 but we would let the Commission know that we had
- 15 thoroughly looked at what the Company had set forth, and
- 16 that we agreed with it.
- 17 Q (BY MS. RACKNER) Well, I think probably the
- 18 best thing to do here, then, is to -- this is -- we will
- 19 be moving the testimony into the record. It's been
- 20 premarked as Rocky Mountain Power 2 revenue requirement,
- 21 cross exhibit.
- MR. REEDER: Do I understand the representation
- 23 with respect to this is the whole of the Division's
- 24 testimony in that case, or is this selected parts of it,
- 25 or what is your representation with respect to it?

- 1 MS. RACKNER: It's all the testimony that the
- 2 Division filed in the 2004 rate case, direct and rebuttal.
- 3 MR. REEDER: I'd like to look at the record on
- 4 that one. Having sat in this chair for --
- 5 COURT REPORTER: Can you move up to your mic? A
- 6 little closer to your mic?
- 7 MR. REEDER: I think we need to check on that
- 8 one. Having sat in this chair for a long time, I find it
- 9 a bit unusual than Mary Cleveland and Andrea Coon be the
- 10 only Division witnesses in a case.
- 11 MR. GINSBERG: I actually don't recall whether
- 12 certain issues had been settled or the rate case was
- 13 settled or why there would also only be two witnesses for
- 14 this particular rate case. It is highly unusual. I'm
- 15 sure other issues maybe were not needed to be presented.
- 16 I really don't know.
- 17 MS. RACKNER: Well, perhaps we can take care of
- 18 that on a break. We can confer with counsel and discuss
- 19 the matter.
- 20 CHAIRMAN BOYER: And/or change the
- 21 representation. It might be sufficient just to say that
- 22 these are true and correct copies of the some testimony
- 23 filed by the Division.
- 24 MS. RACKNER: That won't be sufficient.
- 25 CHAIRMAN BOYER: You want to share that there

- 1 has been no mention of the lead/lag study.
- MS. RACKNER: Yeah.
- 3 CHAIRMAN BOYER: All right. Well, why don't you
- 4 take care of that housekeeping matter at the next break.
- 5 MS. RACKNER: Certainly.
- 6 CHAIRMAN BOYER: We'll deal with the admission
- 7 of the evidence or whatever at that time.
- 8 MS. RACKNER: I have an exhibit that I did not
- 9 premark, so we'll be taking this one out of order as well.
- 10 Q (BY MS. RACKNER) Mr. Garrett, I'm only going to
- 11 be asking you about the first page, and we'll only be
- 12 moving the first page of this set of data requests into
- 13 the record, so there's no need to review anything other
- 14 than the first. And I actually just have one very short
- 15 question.
- 16 Rocky Mountain Power issued a data request of
- 17 the Division asking who at DPU or among its consultants
- 18 was responsible for reviewing the lead/lag study filed by
- 19 the Company in its 2004 and 2006 rate cases, and is it
- 20 correct that the answer with respect to the 2004 rate case
- 21 was the following, "Ron Burrup and Bruce Mojo may have
- 22 looked at the lead/lag study during their review of Cash
- 23 Working Capital in the 2004 rate case but they have since
- 24 left the Division"?
- 25 A That's what it says.

- 1 MS. RACKNER: And I would like to move -- that
- 2 will be Rocky Mountain Power Cross Exhibit Exhibit 5 into
- 3 the record.
- 4 So you at least accept that there were Division
- 5 employees who were assigned to review the lead/lag study
- 6 that was filed in the 2004 rate case?
- 7 A Ask that again because I'm not sure that that is
- 8 what it says.
- 10 who were assigned to look at the lead/lag study in the
- 11 2004 rate case?
- 12 MR. GINSBERG: I wouldn't say this answer is
- 13 explicit about it.
- MS. RACKNER: I would agree.
- 15 MR. GINSBERG: The answer just speaks for
- 16 itself. I don't know how he can comment on it.
- 17 CHAIRMAN BOYER: The response says these two
- 18 individuals Burrup and Maio -- not Mojo -- I think he lost
- 19 his mojo -- may have looked at the study.
- 20 MS. RACKNER: I understand that. I'm asking
- 21 Mr. Garrett if he understands that these two individuals
- 22 were assigned to look at the study. And I think his
- 23 answer is no, he doesn't know; is that correct?
- 24 THE WITNESS: Yeah, it doesn't say they were
- 25 assigned to look at the study, it just says they may have

- 1 looked at the study. I wouldn't want to read any more
- 2 than that into it.
- 3 Q (BY MS. RACKNER) Okay. You don't have anymore
- 4 information than what's in this document?
- 5 A No.
- 6 Q Okay.
- 7 CHAIRMAN BOYER: Are there objections to the
- 8 admission of RMP Cross 5, page 1?
- 9 (No response.)
- 10 CHAIRMAN BOYER: Seeing none, that will be
- 11 admitted into evidence.
- 12 (RMP Cross-Exhibit No. 5 admitted.)
- 13 Q (BY MS. RACKNER) Now, again, with respect to
- 14 the 2004 rate case, I think we've established that you
- 15 don't know whether the Division actually performed a
- 16 review of the lead/lag study. But I do have before you
- 17 what's marked as Rocky Mountain Power Cross-Exhibit 1,
- 18 which -- and it contains confidential information. I
- 19 assume that everyone who has --
- 20 MR. GINSBERG: Which one is this?
- 21 MS. RACKNER: I'm sorry, it says it contains
- 22 confidential information, the section that I've copied
- 23 does not.
- 24 MR. REEDER: What is the title of the document?
- MS. RACKNER: Yes, the Prefiled Direct Testimony

- 1 of Donna DeRonne.
- MR. REEDER: That's No. 1? Thank you.
- 3 MS. RACKNER: Yes.
- 4 Q (BY MS. RACKNER) I want to give you just a
- 5 minute to read through the document.
- 6 MR. GINSBERG: Is there somewhere in particular
- 7 you're referring to?
- 8 MS. RACKNER: What I intended to do was to ask
- 9 the witness if it appears from the testimony that in the
- 10 2004 rate case that CCS witness Donna DeRonne reviewed the
- 11 2003 lead/lag study.
- 12 THE WITNESS: That's the question?
- 13 Q (BY MS. RACKNER) Yes.
- 14 A Well, and I haven't read this -- these pages
- 15 every word, but it looks to me that what she's saying in
- 16 her cash working capital section of her testimony is that
- 17 she reviewed the income tax adjustment and made an
- 18 adjustment to the income tax days, and that Mick Arndt
- 19 made an adjustment for long-term debt, I suppose similar
- 20 to the adjustment proposed by the Committee in this case,
- 21 and that Mr. Schultz addresses the remaining comments of
- 22 the Company's -- I'm sorry, components of the Company's
- 23 working capital request.
- 24 So it looks like she reviewed the income tax
- 25 number, Mick Arndt reviewed the long-term debt component,

- 1 which was not part of the study, and Mr. Schultz may have
- 2 looked at something else, but we don't know what that was.
- 3 Q Well, you do recognize -- and I guess the
- 4 testimony speaks for itself -- that in her testimony she's
- 5 asked whether she reviewed the study and she answers yes.
- 6 I'm directing you to page 26, lines 5 through 6.
- 7 A Right. It says, "Have you reviewed the study?"
- 8 And she says, "Yes." And then she talks about one piece
- 9 of the study. One component of the study.
- 10 Q And she makes one specific recommendation with
- 11 respect to the study.
- 12 A Right, one recommendation with respect to taxes.
- 13 Q And is that the same issue that the Company has
- 14 since corrected in the update to its 2003 study?
- 15 A I think that's may be the only correction the
- 16 Company made was to the tax numbers. The other issues
- 17 raised here, long-term debt obviously wasn't changed, and
- 18 whatever Mr. Schultz brought up I don't think has changed.
- 19 Q The long-term debt issue is the issue, again,
- 20 that Mr. DeRonne raises in her testimony in this case; is
- 21 that correct?
- 22 A Right. The long-term debt issue is an issue
- 23 that's included by a lot of utilities in their lead/lag
- 24 studies. And I think that's why she was raising the issue
- 25 is that she believes it should be included, it often is,

- 1 and the Company here does include long-term debt.
- 2 Q The company here?
- 3 A Yes, in this case.
- 4 MS. RACKNER: I'd like to move --
- 5 CHAIRMAN BOYER: Ms. Rackner, what number did
- 6 you assign this?
- 7 MS. RACKNER: This No. 1.
- 8 CHAIRMAN BOYER: Oh, this is No. 1. So it's out
- 9 of sequence.
- 10 MS. RACKNER: And I apologize, I attempted to
- 11 try to streamline things by prenumbering things, but I
- 12 should have guessed that I would be taking them out order.
- 13 But, yes, this is Cross-Examination Exhibit No. 1.
- 14 CHAIRMAN BOYER: And do you wish to move
- 15 admission of this exhibit?
- MS. RACKNER: Yes, I do.
- 17 CHAIRMAN BOYER: Are there objections to the
- 18 admission of RMP Cross 1, Ms. DeRonne's testimony in the
- 19 2004 -- or excepts from that?
- 20 MR. PROCTOR: Yes, on behalf of the Committee,
- 21 whose witness was Ms. DeRonne in that case. First of all,
- 22 this testimony exists and has been entered into evidence
- 23 before the Commission's docket in this case. It just has
- 24 -- as would all the DPU testimony. So whatever the DPU
- 25 testimony is there, it shows up in your docket as listed.

- 1 So that would be an easy solution to whether or not the
- 2 testimony from Ms. Cleveland and Ms. Coon is all of the
- 3 testimony that was filed. That would be resolvable
- 4 readily.
- 5 But I think if you're going to enter into
- 6 evidence one part of the testimony, it's just as easy,
- 7 where it exists already in your files, to enter the entire
- 8 testimony that she filed, and that would be my request.
- 9 MS. RACKNER: My only concern is that we're
- 10 offering it for the limited purpose of a discussion of the
- 11 CCS's review of the 2003 lead/lag study, and I would hate
- 12 to burden the record with all sorts of additional
- 13 arguments.
- On the other hand, I understand Mr. Proctor
- 15 wanting to make sure that his witness's testimony is not
- 16 taken out of context. I'm wondering if it might be an
- 17 easier solution to avoid burdening the record with extra
- 18 material, to simply have us find the full copy Ms.
- 19 DeRonne's testimony, which I do have at the Company, and
- 20 give Mr. Proctor an opportunity to look through it to make
- 21 sure that there's nothing misleading on taken out of
- 22 context with the selected pages that I've offered.
- MR. PROCTOR: Counsel's objection or requested
- 24 solution is really intended to keep all other issues out
- 25 from before this Commission. And I don't know that it's

- 1 appropriate for me to have to go through this testimony
- 2 again and identify whether or not there's other parts that
- 3 in fact relate to the lead/lag study. Mr. DeRonne will be
- 4 testifying on Thursday.
- 5 So bringing it all in, you don't have to burden
- 6 the record, because the record includes the docket that
- 7 you now have, and it has her sworn testimony there. It's
- 8 not burdening anything just to let the whole thing in.
- 9 She can use it for a limited purpose, that's certainly
- 10 appropriate. But she can't introduce only one part of
- 11 testimony, particularly prefiled testimony.
- 12 CHAIRMAN BOYER: Mr. Proctor, I think she just
- 13 offered to do that.
- MR. PROCTOR: No, she's asked that I go through
- 15 and review it and tell her whether or not there's
- 16 something else that I want --
- 17 CHAIRMAN BOYER: No, she's offered the
- 18 opportunity for you to do that. You need not do it.
- 19 She's just going to bring to us what she represents is the
- 20 complete testimony of Ms. DeRonne -- Ms. DeRonne in the
- 21 2004 case.
- MR. PROCTOR: If she'll move to the admit the
- 23 entire testimony in, I have no objection.
- 24 CHAIRMAN BOYER: I think that solves the issue,
- 25 does it not?

- 1 MS. RACKNER: We're not moving to move the
- 2 entire testimony in the record.
- 3 CHAIRMAN BOYER: The entire testimony of
- 4 Ms. DeRonne.
- 5 MS. RACKNER: Yes.
- 6 CHAIRMAN BOYER: Her direct testimony.
- 7 MS. RACKNER: From the two thousand and --
- 8 CHAIRMAN BOYER: -- four case.
- 9 MS. RACKNER: Yes. We are not, primarily
- 10 because I've not carefully reviewed the sections that
- 11 don't relate to cash working capital, and I would hate to
- 12 introduce new testimony into this case, this new rate
- 13 case, that may or may not bear on certain issues in the
- 14 case.
- 15 MR. GINSBERG: But it's only being introduced
- 16 for the limited purpose that it was used for in this
- 17 proceeding, so I'm not sure what difference it really
- 18 makes.
- 19 MS. RACKNER: If we have an understanding that
- 20 that's correct then I'm quite comfortable. What I'd like
- 21 to avoid is having other parties making other use of
- 22 testimony that I haven't reviewed carefully. If we have
- 23 an agreement that it's being offered for that limited
- 24 purpose only, then I'm quite comfortable moving the entire
- 25 testimony into the record.

- 1 MR. PROCTOR: Mr. Chairman, the rules of
- 2 evidence -- and I forget the precise number -- state
- 3 unequivocally that if a party offers part of an exhibit,
- 4 any other party is entitled to offer other parts or the
- 5 whole exhibit. That's what I'd like you to do if you
- 6 would, please. Thank you.
- 7 CHAIRMAN BOYER: I'm worried about the trees.
- 8 Let's think for a moment here. Okay. We're going to --
- 9 Mr. Ginsberg?
- 10 MR. GINSBERG: Sorry, go ahead.
- 11 CHAIRMAN BOYER: We're going to let in then the
- 12 entire direct testimony of Ms. DeRonne from the 2004 case
- 13 for the limited purpose represented by Ms. Rackner. And I
- 14 feel sorry for the trees, but we'll just have to make the
- 15 sacrifice.
- MS. RACKNER: Thank you, Mr. Chairman. There is
- 17 one issue with respect to that testimony that I haven't
- 18 had enough time to think thoroughly through, it is
- 19 testimony that contains confidential information. So to
- 20 the extent there are individuals in this rate case who
- 21 haven't signed the confidentiality agreement in the 2004
- 22 rate case, I'm just --
- 23 CHAIRMAN BOYER: Why don't we deal with that
- 24 during the lunch break, Ms. Rackner, and then we'll -- and
- 25 rather than admit the evidence at this point, let's see

- 1 what it looks like, let you authenticate it, and lay
- 2 appropriate foundation, and then we'll deal with its
- 3 admission at that point.
- 4 But our intention is to let, you know, whatever
- 5 is the complete testimony of Mr. Donna DeRonne -- direct
- 6 testimony of Ms. Donna DeRonne in the 2004 case into
- 7 evidence in this case.
- 8 (RMP Cross-Exhibit 1 admitted.)
- 9 MS. RACKNER: Thank you.
- 10 MR. GINSBERG: I need to bring up another
- 11 problem, though. I was handed a list of what was filed in
- 12 the 2004 rate case, and there were numerous other
- 13 witnesses besides MS. Cleveland and Bruce Moio. But I'm
- 14 not clear on what happened in that case, whether it was
- 15 settled or never admitted into evidence. But there was
- 16 substantial amounts other prefiled testimonies in probably
- 17 just other issues, I'm not sure.
- 18 CHAIRMAN BOYER: Thank you, Mr. Ginsberg. You
- 19 may proceed, Ms. Rackner.
- 20 MS. RACKNER: Yeah, and Mr. Chairman, I just
- 21 want to say that if we've made an error about the
- 22 testimony being the complete copy of the Division's
- 23 testimony, we apologize and we'll look into it over the
- 24 lunch hour and get back to the Commission on that.
- Q (BY MS. RACKNER) Mr. Garrett, you mentioned

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- 1 that you believe that the Washington commission rejected
- 2 the 2003 lead/lag study. Do you have a copy of the
- 3 Washington order to that effect?
- 4 A I do, but not with me.
- 5 Q Do you recall why the -- what the commission
- 6 did? Can you just describe in more detail why they
- 7 rejected the study?
- 8 A Right. From what I recall, the study was not
- 9 made part of the record and was not submitted for review,
- 10 and the commission said that without being able to review
- 11 the study, it couldn't accept the proposed results.
- 12 Q Well, isn't it true that in the Washington case
- 13 staff was proposing that cash working capital be developed
- 14 using a method other than a lead/lag study, the ISWC
- 15 method; is that correct?
- 16 A That's right.
- 17 Q And the Company was proposing that its lead/lag
- 18 study be used instead; is that correct?
- 19 A That's right.
- 20 Q And isn't it true that what the Commission
- 21 really said was that neither party had made their case
- 22 because neither party had submitted their study?
- 23 A That's exactly right. I wasn't concerned about
- 24 the staff's case because it didn't have anything to do
- 25 with the lead/lag study, but what I was concerned about

- 1 was that this lead/lag study submitted in this case was
- 2 submitted in another docket and rejected.
- 3 Q Well, I think what the Washington commission
- 4 said was that the study was not -- the study itself was
- 5 never provided to the commission.
- 6 A What they said is that the study itself wasn't
- 7 provided, just like here it's not been provided. And
- 8 without that study they couldn't determine whether it was
- 9 valid and currently relevant without a review of the
- 10 study, which is precisely the problem we have here.
- 11 Q Well, in Washington a summary had not been filed
- 12 with the Washington commission; isn't that correct.
- MR. GINSBERG: Do we have a copy of the order?
- 14 Maybe that would help, or whatever he relied on? A copy
- 15 of what he's relying on to make these statements? Maybe
- 16 that would be helpful, I don't know.
- 17 MS. RACKNER: I have one copy of the entire
- 18 order. I made many copies in an attempt to save trees of
- 19 the relevant section.
- 20 MR. GINSBERG: Do you need it is my question.
- 21 THE WITNESS: No. From what I recall, that
- 22 sounds right. And I don't know what was provided, the
- 23 order doesn't really specify. It just says that the study
- 24 wasn't made part of the record so they couldn't review the
- 25 data to see if it was still currently relevant or whether

- 1 it was accurate or not. That's precisely the problem we
- 2 have here. Even with the summary pages, we still don't
- 3 have the data to review. And you can't test and see if
- 4 the numbers are right, you can't trace to anything, you
- 5 can't validate any of the numbers, and they haven't been
- 6 authenticated anywhere else. So we have the same problem
- 7 Washington has.
- 8 Q Are you aware that the Company has been
- 9 conducting and filing lead/lag studies every five years
- 10 for at least two decades?
- 11 A Well, I'm aware that the Company has said that
- 12 they conduct a lead/lag study every five years.
- 13 Q And has this Commission ever rejected one of the
- 14 Company's studies because it was too old?
- 15 A I haven't reviewed every -- every case that
- 16 the -- where the Company filed a lead/lag study. It seems
- 17 like I recall in one case they were instructed to update
- 18 their lead/lag study before they filed it for the next
- 19 rate case, but I'm not sure about the specifics of that.
- 20 Q Would you agree that in the Company's 1998 rate
- 21 case the Commission accepted the Company's 1991 study as a
- 22 basis for its allowance for cash working capital?
- 23 A Well, and that why I was hesitating just a
- 24 minute ago, because you just said that the Company files a
- 25 lead/lag study every five years. And in that case that

- 1 study was seven or eight years old by the time it was
- 2 filed.
- 3 So that's why I said that's what the Company
- 4 says. I'm not sure that's what actually happens. But,
- 5 yes, I am aware that the Company -- that the Company filed
- 6 an eight or nine-year-old study in that situation.
- 7 Q And the Commission accepted that study?
- 8 A I assume they did. I didn't -- I didn't make
- 9 any other assumption. I guess the reason I assumed that
- 10 is because that's what was said in rebuttal testimony.
- 11 Q Okay. That's fine. Thank you. I want to turn
- 12 to your testimony on medical costs. And on page 16 of
- 13 your direct testimony -- are you there?
- 14 A Yes.
- 15 Q -- you reference the Company's medical expenses
- 16 included in the forecasted year. And as you discussed
- 17 this morning, you pointed out that the Company's
- 18 projections assume a 9.8 increase in medical costs from
- 19 2007 to the 2008 test year. And it's your suggestion that
- 20 the Company not use the 9.8 percent increase recommended
- 21 by Hewitt and instead depend on the Tower Perrins study;
- 22 is that correct?
- 23 A Right.
- Q Now, you have a copy of the Tower Perrins study
- 25 in front of you. I've premarked it as Cross Exhibit RMP

- 1 4RR. That black page at the back there.
- 2 A I have it.
- 3 Q Is this the study on which you are relying in
- 4 your testimony?
- 5 A It looks like it, the 2008 Towers Perrin Health
- 6 Care Cost Survey.
- 7 Q And I'd like to turn your attention to the last
- 8 pages, pages 25 through 28, which contain a list of
- 9 employers who participated in the study. And now there's
- 10 an asterisk at the bottom that says that of the 500
- 11 employers, certain companies agree to be listed by name,
- 12 and those are listed here, but certain companies agreed
- 13 not to be listed by name; is that correct?
- 14 A That's right.
- 15 Q And of the approximately -- well, let me ask
- 16 you: Did you count to see how many of the companies
- 17 agreed to be listed here?
- 18 A Oh, I think it's about half. Maybe a little bit
- 19 more than half.
- 20 Q So let's just estimate that of the approximately
- 21 250 companies that agreed to be listed, how many of them
- 22 are electric utilities?
- 23 A Of the approximately 250?
- Q Well, didn't you say of the 500 approximately
- 25 half had been -- had agreed to be listed?

- 1 A Right.
- 2 Q So I'm just asking you: Of the list that you
- 3 have in front of you, could you look to see how many
- 4 eletric utilities you can identify in that list?
- 5 A Well, I really haven't looked through it for
- 6 that. Do you want me to go ahead and look through all
- 7 these names?
- 8 Q I would appreciate it.
- 9 A And some of these companies may own electric
- 10 utilities. In the case of the company, the parent might
- 11 be listed here instead of the subsidiary utility.
- 12 Q Did you make any effort to identify whether any
- 13 of the companies here were parents to electric utilities?
- 14 A No. No, I didn't. I thought that the study
- 15 using 500 companies was broad enough to encompass all
- 16 types of companies.
- 17 Q Well, I mean, I'll represent to you that we were
- 18 able to identify one or two that appeared to be electric
- 19 utilities in here. And perhaps what we can do is leave it
- 20 at that. But I guess the point is that it appears that
- 21 this is a general study, wouldn't you agree?
- 22 A It's a general study. There are several
- 23 utilities listed. But then there's 250 companies that are
- 24 not listed. And it may be that there may be a significant
- 25 number of utilities in the unlisted portion of the survey

- 1 that just don't want their names to be listed.
- 2 Q Is it also possible that there are no electric
- 3 utilities in the companies that didn't want to be listed?
- 4 A I would think that would be -- it's possible, I
- 5 don't think it's probable.
- 6 Q Okay. At any rate, what I do think that we can
- 7 agree upon is that this study was not intended to be
- 8 specific for electric utilities, do you agree?
- 9 A No, it's intended to be specific for all
- 10 industries, not specific to any one industry.
- 11 Q I agree. Do you happen to have a copy of the
- 12 page from the Hewitt website that was made DPU Cross
- 13 Exhibit -- I believe it was 1, Mr. Ginsberg. I have an
- 14 extra copy if you don't have it there.
- 15 MR. GINSBERG: I think I have it here. Yeah,
- 16 DPU Cross 1.
- 17 Q (BY MS. RACKNER) One of things I noted from
- 18 this article when Mr. Ginsberg provided it to us yesterday
- 19 is that Hewitt appears to be providing kind of a general
- 20 forecast for 2007-2008 in this article, and it doesn't
- 21 appear in any way to be providing numbers that are
- 22 specific to electric utilities. Would you agree with
- 23 that?
- 24 A I would agree with that.
- Q But even so, they provide a projection of an 8.7

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- 1 percent average increase being for employers in 2007. Do
- 2 you see that?
- 3 A I see that.
- 4 Q And that's in contrast to the five percent that
- 5 the Towers Perrin study provides; is that correct?
- 6 A Right. This is -- this is one company, Hewitt
- 7 Associates, that's projecting an 8.7 percent increase.
- 8 The Towers Perrin report is 500 companies that are
- 9 projecting a five percent increase.
- 10 Q Well, Hewitt here is talking about U.S.
- 11 companies in general, are they not?
- 12 A Well, they are, and that's what the Towers
- 13 Perrin is addressing as well.
- 14 Q Okay.
- 15 A It's just, Hewitt's opinion is one company's
- opinion, the Towers Perrin report is 500 companies'
- 17 opinion.
- 18 Q I want to also turn your attention to page 2 of
- 19 5 where the study says that, "While Hewitt's data shows a
- 20 decline in overall cost increases in 2007, a few major
- 21 U.S. markets experienced rate increases two to three times
- 22 higher than the average." And then they give some
- 23 examples, Nashville 14.1, percent; San Diego, 11.5
- 24 percent; and San Francisco 11.5 percent; is that correct?
- 25 A What page are you on? I'm sorry.

- 1 Q Oh, I'm on the second page.
- 2 A Okay. And which paragraph?
- 3 Q It says, "Cost Increases by Major Metropolitan
- 4 Area." It's possible the pagination is different.
- 5 Mr. Taylor pulled that one off of the web.
- 6 A Oh, here it is.
- 7 Q Okay. So let's --
- 8 MS. RACKNER: Do you mind if I just approach the
- 9 witness and have him look at my copy?
- 10 CHAIRMAN BOYER: Why don't you show it to
- 11 counsel first and then approach the witness.
- MR. GINSBERG: Is it just the same?
- 13 MS. RACKNER: It's your cross-exhibit. The one
- 14 that the witness has a different pagination. But I'm
- 15 going to show him your cross exhibit.
- MR. GINSBERG: Okay.
- 17 Q (BY MS. RACKNER) Right here. Oh, I'm sorry.
- 18 Right there. I just have one question about this. I
- 19 mean, Hewitt seems to be making the point that depending
- 20 on geographical locations, particular areas might expect a
- 21 greater or lesser increase in medical costs in 2008.
- 22 Would you agree with that?
- 23 A No, that's not what it says. What it says is in
- 24 2007 while Hewitt's data shows a decline in overall cost
- 25 increases in 2007, a few major U.S. markets experienced

- 1 rate increases two to three times higher than the average.
- 2 We're talking about 2007. Nashville 14 percent, San Diego
- 3 11-and-a-half, and San Francisco is 11.5. And if you take
- 4 each of those numbers and divide it by either two or
- 5 three, they come to about five percent.
- 6 Q Let me ask you --
- 7 A So it's talking 2007.
- 8 Q Let me ask you a more general question, then.
- 9 Would you agree that different areas of the country might
- 10 expect, in general, to experience different levels of cost
- 11 increases in medical costs from year to year?
- 12 A Absolutely.
- 13 Q Okay. I want to ask you a hypothetical if I
- 14 could. If you were tasked with the job of projecting
- 15 medical cost increases for a company for let's say 2009,
- 16 would you -- in order to produce the best possible
- 17 forecast would you want demographic information for the
- 18 company?
- 19 A I assume you would. I don't project health care
- 20 costs for companies. I do project energy costs for some
- 21 large companies, so I know a little more about that than
- 22 health care costs.
- Q Well, is your answer that you're not enough of
- 24 an expert on health care costs to know whether or not you
- 25 would want demographic information for the -- let me just

- 1 finish.
- 2 A I'm sorry.
- 3 Q The only reason I'm interrupting you, I know you
- 4 know what I'm going to say, but the court reporter needs
- 5 to get my whole question.
- 6 A I apologize.
- 7 Q But now of course I've forgotten it. I think
- 8 what was asking you was whether what you were trying to
- 9 tell me was that you weren't enough of an expert on health
- 10 care costs to tell me whether or not it would be important
- 11 to have demographic information if you were going to be
- 12 forecasting costs. And if that's the case I accept that
- answer.
- 14 A Well, I'm only an expert in projecting health
- 15 care costs from a rate-making perspective, and I'm much
- 16 more of an expert in projecting energy costs for
- 17 projection purposes, for budgeting purposes. So I do have
- 18 some experience with that.
- 19 And I know that projections for budgeting
- 20 purposes are very different than projections for rate-
- 21 making purposes. So I'm just trying to sort through your
- 22 hypothetical that, yes, I would agree that you would --
- 23 you would consider many things in a projection, including
- 24 demographics.
- Q Would you also want to know claims experience
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- 1 for the company?
- 2 A You're talking about projecting for budget
- 3 purposes?
- 4 Q Yes.
- 5 A For an individual company you might want to know
- 6 claims experience.
- 7 Q Is it possible that a company's claims
- 8 experience could increase medical costs above a national
- 9 average?
- 10 A Well, it's possible the claims experience of an
- 11 individual company could cause medical costs to be higher
- 12 for that company than the national average. And the
- 13 opposite is also true, it could cause costs for that
- 14 company to be much lower than the national average.
- I would say it could cause the costs to be
- 16 somewhat higher. But I think if you want to say that
- 17 individual claims experiences makes this company twice
- 18 what the national average is, I think that is suspect.
- 19 But could they be higher? Yes. And they could be lower.
- 20 Could they be twice as high? That would take a
- 21 significant amount of explaining I believe.
- 22 Q There's just one more thing I wanted to ask you
- 23 about medical costs. You made the point in your summary
- 24 to the commissioners that the Towers Perrin study shows
- 25 that medical costs don't increase, at least significantly,

- 1 for older workers. Do I have your summary testimony
- 2 correctly?
- 3 A Their survey of the 500 companies showed that
- 4 the medical costs for regular employees were expected to
- 5 increase by the same amount for 2008 as retirees under the
- 6 age of 65. And retirees over the age of 65 were expected
- 7 to increase by one percentage point.
- 8 Q Well, is it fair to say, then, that the these
- 9 studies don't compare younger, active employees versus
- 10 older, active employees?
- 11 A What, the Towers Perrin?
- 12 Q Yes.
- 13 A They have a chart here that does that.
- 14 Q Well, what I see in the chart --
- MR. GINSBERG: Where are we?
- MS. RACKNER: Page 19.
- 17 MR. GINSBERG: Okay.
- 18 Q (BY MS. RACKNER) -- is a comparison of the cost
- 19 for active employees versus retirees, and then the
- 20 retirees are divided into two groups: Over age 65 and
- 21 under age 65.
- 22 A Right.
- Q Okay. So the older employees that you're
- 24 referring to are retirees; is that correct?
- 25 A That's right.

- 1 Q Okay. And the active employees -- that group of
- 2 active employees in this analysis is not divided by age;
- 3 is that correct?
- 4 A That's correct.
- 5 Q You made the comment that Hewitt's data is just
- 6 one company or is just derived from one company, but I
- 7 want to direct you back to DPU Cross Exhibit No. 1. It
- 8 says, "About Hewitt's Data." I'll give you a moment to
- 9 get there. That's Hewitt's article again.
- 10 CHAIRMAN BOYER: While the witness is looking at
- 11 it Ms. Rackner, we're going to need to take a break to
- 12 give our reporter a little rest here. Are you about
- 13 finished with this witness?
- 14 MS. RACKNER: I'm getting there. We may want to
- 15 take a break.
- 16 CHAIRMAN BOYER: Well, if you would like to
- 17 finish the health care portion, let's do that.
- 18 MS. RACKNER: And perhaps if I approach the
- 19 witness again to show him where in the article I'm looking
- 20 that might be helpful.
- 21 CHAIRMAN BOYER: You may.
- Q (BY MS. RACKNER) It says, "About Hewitt's
- 23 Data, "right there.
- 24 A Uh-huh.
- Q The statement -- and I'll read it and then I

- 1 have a question for you. It says, "Hewitt's health care
- 2 cost data is derived from Hewitt's health value initiative
- 3 in the cost and performance analysis database of more than
- 4 1,800 health plans throughout the United States, including
- 5 400 major employers and more than 18 million health plan
- 6 participants." Do you see that?
- 7 A Yes.
- 8 Q Do you agree that that Hewitt seems to have
- 9 drawn a fairly wide use of health care data from, again,
- 10 1,800 health plans?
- 11 A They -- it looks like they included the cost of
- 12 performance analysis of 400 major employers and came up
- with a forecast of 8.7. Or, sorry, yeah, 8.7 for 2008.
- 14 Towers Perrin looked at 500 employers and came up with a
- 15 five percent projection for 2008.
- 16 Q And, again, these are both national studies,
- 17 correct?
- 18 A Right.
- 19 MS. RACKNER: I have nothing further on medical
- 20 costs.
- 21 CHAIRMAN BOYER: Let's take a ten-minute recess
- then.
- 23 (Whereupon, a brief recess was taken.)
- 24 CHAIRMAN BOYER: Let's go back on the record,
- 25 and Ms. Rackner and Mr. Garrett you have the floor.

- 1 MS. RACKNER: Thank you. Mr. Chairman.
- Q (BY MS. RACKNER) Mr. Garrett, in your
- 3 surrebuttal testimony you make a new recommendation
- 4 proposing that the Company use an undated capitalization
- 5 ratio to calculate its labor expenses; is that correct?
- 6 A That's correct.
- 7 Q Okay. I apologize for not having passed these
- 8 out previously so hold on. These have not been premarked
- 9 yet, but we'll mark them before we get them into the
- 10 record.
- I just want to ask you if the data request,
- 12 which we'll mark -- re-mark as Cross Exhibit 6, and the
- 13 response is Cross Exhibit 7 -- this is the data request
- 14 and the response on which you based your change to the
- 15 capitalization ration that you're proposing?
- 16 A In part, yes.
- 17 Q Is there additional information that was
- 18 produced by the Company that you're basing your change on?
- 19 A Just the semiannual report.
- 20 Q And that's in the record. And I just wanted to
- 21 ask you whether -- you raise this issue in your
- 22 surrebuttal testimony for the first time, and I wanted to
- 23 ask you to what you were responding in the Company's
- 24 rebuttal testimony.
- 25 A Well, I raised the issue in my direct testimony

- 1 saying that the projections of payroll provided by the
- 2 Company, the increases for the forecast test year, could
- 3 materially change if things such as the capitalization
- 4 ratio changed.
- 5 In rebuttal testimony I think Mr. Wilson said,
- 6 "Well, capitalization ratios can go up, they can go down."
- 7 And so we looked at the Company's response to Request 49.1
- 8 in the semiannual report, and the fact is that the
- 9 capitalization ratio has gone down.
- 10 O But in your testimony with respect to merit
- 11 increases, in your direct testimony, you say that the fact
- 12 that capitalization rates can go up or they can go down is
- 13 the basis for your recommendation for an adjustment to the
- 14 merit increase, don't you?
- 15 A That's where -- that's where the discussion took
- 16 place was in our discussion of merit increases.
- 17 Q Yes. And, again, to be clear, you state that
- 18 because capitalization rates can go up or they can go
- 19 down, that's why you're recommending a lower merit
- 20 increase.
- 21 A No, not at all. At that point, because we
- 22 didn't have any different information from that increase,
- 23 we accepted the base year end capitalization ratio. And I
- 24 said the numbers could be much different if that ratio
- 25 changes. And sure enough it did change and it has gone up

- 1 substantially.
- 2 And it's not a projected number, it's not a
- 3 forecast number, it's not a prediction, it is a real
- 4 number. And so the capitalization rate has changed, and
- 5 that does change the -- not only the merit increase
- 6 adjustment, it changes all adjustments to labor and
- 7 benefits.
- 8 Q And the capitalization rate on which you rely
- 9 for your recommendation to the Commission, it's based on
- 10 labor numbers that are different than the ones that the
- 11 company used in its filing, aren't they?
- 12 A Well, I don't understand. Ask that question
- 13 again. I don't think that's right.
- 14 Q I'll withdraw the question. I want to move to
- 15 labor productivity. You spoke this morning about your
- 16 recommendation that the Company should have included
- 17 productivity improvements in mitigation of incremental
- increases to payroll; is that correct?
- 19 A In the situation of a forecast test year, yes.
- 20 Q Can you give examples of a few types of
- 21 improvements that might be adopted by utilities that would
- 22 result in increased productivity?
- 23 A Well, the Company identified two. They
- 24 identified a workforce reduction or change in the
- 25 workforce, they also identified -- which by the way is not

- 1 relevant to this issue because it's a past event.
- 2 Productivity looks at future events. But that type of
- 3 adjustment could also -- not to that magnitude obviously
- 4 hopefully in the next couple years -- but those types of
- 5 adjustments could occur in the future as well.
- 6 So any type of workforce reorganization,
- 7 technology changes, also just having -- the Company talks
- 8 about its health care costs of an older workforce. Well,
- 9 an older work force, more experienced workforce, is
- 10 generally more productive because they've been around
- 11 longer. They don't have to be brought up the curve as
- 12 much as younger employees do. So the more you do a task,
- 13 the more efficient you become at that task.
- 14 And so companies across the country recognize
- 15 productivity as a real issue in the workforce to the
- 16 extent that they even track it at the Bureau of Labor
- 17 statistics.
- 18 Q And it's based on those Bureau of Labor
- 19 statistics that you say that costs should fall by one
- 20 percent each year to account for productivity; is that
- 21 correct?
- 22 A Well, what I said was that for purposes of
- 23 forecasting a future test year for ratemaking purposes,
- 24 the Commission should look at the Bureau of Labor
- 25 Statistics numbers for general business, because the

- 1 electric sector had much higher numbers, and I didn't want
- 2 to use those because I wanted to propose a very, very
- 3 conservative adjustment.
- 4 But for general business the trend over the last
- 5 few years has been about a 1.6 percent annual gain in
- 6 productivity. For the electric sector, it was about
- 7 three-and-a-half percent. I felt like that was way too
- 8 high to use, so we just used the general business of 1.6,
- 9 and then we reduced that down to 1 percent to be even more
- 10 conservative, knowing that there could be some things in
- 11 the application that we would need to vet out.
- 12 And I think the Company's second example of a
- 13 productivity event, the automated meter reading
- 14 adjustment, is a good example, and it had about a half a
- 15 percent impact on the revenue requirement. So that's part
- of the reason we reduced the 1.6 down to 1.
- 17 Q And did you read Mr. Wilson's rebuttal testimony
- 18 in this case?
- 19 A Yes.
- 20 Q And did you see his statement -- and I'm going
- 21 to read it. It's short so I think we can get away with
- 22 not having have you dig through your documents. "On a
- 23 cents per kilowatt basis, wages and benefits have declined
- 24 by nine percent since the last filing."
- 25 And I just want to ask you whether or not that WENDY ALCOCK DEPOMAXMERIT LITIGATION SERVICES

- 1 calculation suggests that the Company has included some
- 2 productivity increases in this case.
- 3 A No, because the productivity that's occurred
- 4 over those years is embedded in the test year, and we've
- 5 accepted a test year. So there are -- productivity gains
- 6 hopefully last the life of a Company, so there will always
- 7 be last year's productivity gains and this year's
- 8 expenses, although they may not happen until a couple of
- 9 years down the road. But there's always productivity
- 10 gains embedded in every test year or in every -- sorry,
- 11 every year.
- 12 So the test year here, what we're calling the
- 13 base year, has the productivity of the past in it. But
- 14 for purposes of projecting out what was two years, and now
- 15 is a year-and-a-half after the base year, you look at the
- 16 productivity that the Company expects to gain during that
- 17 period, not what they've gained in the past. Productivity
- 18 builds on productivity.
- 19 Q I understand that, but the Company, you
- 20 understand, is asking for significantly less in labor
- 21 costs in this case than they asked in the last rate case;
- 22 is that correct?
- 23 A That's right.
- Q And the Company's also testified that they're in
- 25 a significant build cycle; is that correct?

- 1 A That's correct.
- 2 O And they've also -- and I think you've reviewed
- 3 and accepted these numbers -- that they're doing so with a
- 4 lower labor complement; is that correct?
- 5 A That's correct.
- 6 Q That's all I have.
- 7 A Was that a question? Because the answer to that
- 8 question is: None of that matters for the productivity
- 9 adjustment. All of those are past events. The
- 10 productivity looks at the next two years, that what will
- 11 happen over the next two years is what we put the
- 12 productivity adjustment in for.
- 13 If the Company is in a significant build cycle,
- 14 productivity is going to even increase. And the
- 15 capitalization ratio, by the way, will increase
- 16 significantly during that period, too. That's why it's
- 17 important not to go back and look at a capitalization
- 18 ratio that's already changed during a significant build
- 19 cycle. It does have an impact, but that fact supports
- 20 those two adjustments.
- 21 MR. REEDER: Mr. Chairman, may I interrupt?
- 22 We've had a request that the mics be turned down because
- 23 of the hearing going on next door. I pass that on for
- 24 whatever it's worth.
- 25 CHAIRMAN BOYER: Ironically, they're in our

- 1 other courtroom.
- 2 MR. REEDER: Right.
- 3 CHAIRMAN BOYER: Maybe we can turn the volume
- 4 down. I think there's a master control. I think we prime
- 5 them, though, because I believe it is a hierarchy on this
- 6 floor. I think we prime them.
- 7 In any event, Ms. Rackner, we have RMP Cross
- 8 Exhibits 4, 6 and 7 that haven't been admitted into
- 9 evidence. Do you wish to move their admission?
- 10 MS. RACKNER: I do.
- 11 MR. GINSBERG: I actually don't think that they
- 12 were actually ever -- 6 and 7, I don't think you even ever
- 13 asked a question about.
- MS. RACKNER: The data responses?
- 15 CHAIRMAN BOYER: The data request and response.
- MS. RACKNER: Yeah, I'd asked him whether these
- 17 were the documents that he relied on for his
- 18 recommendation.
- 19 MR. GINSBERG: Okay. I'm sorry, thank you. I'm
- 20 not sure what 4 is, but I wanted to go back to the issue
- 21 of the testimony of Cleveland and Andrea Coon if we could.
- 22 I don't know if that was 4 or not. But it looks like
- 23 there are six other Division witnesses that filed
- 24 testimony in that rate case.
- 25 CHAIRMAN BOYER: Right, and she hasn't moved for

- 1 admission of those at this point.
- 2 MR. GINSBERG: Okay.
- 3 MS. RACKNER: Perhaps the best way to deal with
- 4 this is for the Commission to take administrative notice
- 5 of that testimony.
- 6 MR. GINSBERG: You know, I think I would object
- 7 to that. Maybe the best evidence it speaks to -- the 2004
- 8 rate case was settled, it was a black box settlement.
- 9 There was testimony that was filed by a lot of parties.
- 10 We had answered a data request that is in the record which
- 11 asked the question and asked the witness about it, "Who at
- 12 the DPU was responsible for reviewing the lead/lag study?"
- 13 And the answer was -- the one that was put in the
- 14 record -- that Ron Burrup and --
- 15 CHAIRMAN BOYER: Mr. Mojo.
- MR. GINSBERG: -- yeah, Mr. Mojo may have
- 17 reviewed it. And it strikes me that that's probably the
- 18 best answer you're going to get.
- 19 CHAIRMAN BOYER: Well, you know, I'm sympathetic
- 20 to Ms. Rackner's challenge here in proving a negative,
- 21 proving that nothing was produced, but on the other hand
- 22 it was a settled case, settled midstream. Whether or not
- 23 work was done, should have been done, was in process and
- 24 so on, I'm just not sure how relevant it is. So I think
- 25 what we'll do is we'll take judicial notice -- or

- 1 administrative notice of what was filed at least at that
- 2 point in time when the case was settled and leave it at
- 3 that.
- 4 Now, are there objections to the admission of
- 5 4 -- or RMP 4 Cross, 7 Cross and 6 Cross?
- 6 MR. GINSBERG: One is the Towers Perrin report?
- 7 CHAIRMAN BOYER: Yes, 4 is the Towers Perrin,
- 8 6 -- RMP Cross 6 is the data request, 7 is the response.
- 9 Seeing none, those are admitted into the evidence. Thank
- 10 you.
- 11 (RMP Cross-Exhibits 4, 6 & 7 admitted.)
- 12 Mr. Sandack any questions for this witness?
- MR. SANDACK: No, Your Honor.
- 14 CHAIRMAN BOYER: Thank you, Mr. Sandack.
- 15 Mr. Dodge?
- MR. DODGE: No, Your Honor.
- 17 CHAIRMAN BOYER: Mr. Reeder?
- 18 CROSS-EXAMINATION
- 19 BY MR. REEDER:
- 20 Q Good morning, Mr. Garrett.
- 21 A Good morning.
- 22 Q Let's go back and talk about our old friend
- 23 health care costs if we might for a minute.
- 24 A Okay.
- 25 Q I know you've spent a lot of time talking about

- 1 it this morning, but let's approach the topic that you
- 2 began to discuss during your cross-examination just a
- 3 moment ago about how health care costs may vary
- 4 geographically. Do you recall that line of questioning?
- 5 A Yes, I do.
- 6 Q In your experience, is it true that health care
- 7 costs vary geographically?
- 8 A Yes.
- 9 O And is it the case that if the health care costs
- 10 vary geographically that one needs to look at the relative
- 11 costs in the state in which rates are being set in
- 12 comparison with the other states so as to not have a
- 13 cross-subsidy in health care?
- 14 A Well, in general terms I would agree with that.
- 15 It would depend somewhat on how cost are allocated. But
- 16 in general, yes.
- 17 MR. REEDER: I'd ask to have marked as the next
- 18 exhibit in order a document titled, "State Health Facts"
- 19 from Kaiser Foundation.
- 20 Q (BY MR. REEDER) Mr. Garrett, you've had
- 21 occasion to look at the document that's been marked for
- 22 identification as -- Mr. Chairman, I think it's 10.
- 23 CHAIRMAN BOYER: According to my records it will
- 24 be UIEC Cross-Exhibit 10.
- Q (BY MR. REEDER) Have you had occasion to look
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- 1 at Exhibit 10?
- 2 A Yes.
- 3 Q It purports to be a ranking or health care costs
- 4 by state of all states, does it not?
- 5 A It appears to be that, per capita expenditures.
- 6 Q Have you had occasion to examine where Utah
- 7 falls in that ranking for that period of time?
- 8 A Well, it's very low. These are -- these are in
- 9 alphabetical order, so it falls alphabetically near the
- 10 end, but I can't --
- 11 Q I discovered that, too. But I also discovered
- 12 that numerically it also ranks in the same position.
- 13 A I don't -- I'm trying to find a cost -- a state
- 14 that has been lower. Utah's per capita health care costs
- 15 are the lowest of the 50 states.
- 16 Q Would you compare that with health care costs in
- 17 say Oregon?
- 18 A Oregon is 4,880, compared to Utah at 3,972. I
- 19 see states that are higher than Oregon, but it's much
- 20 higher than Utah.
- 21 MR. REEDER: I'd ask to have marked as the next
- 22 exhibit in order Total Health Care Cost per Capita for the
- 23 year 2006, again from Kaiser Foundation.
- 24 CHAIRMAN BOYER: Well, mark this is UIEC
- 25 Cross-Exhibit 11.

- 1 Q (BY MR. REEDER) Mr. Garrett, this exhibit
- 2 that's been marked for identification as Exhibit No. 11 is
- 3 a bit more user friendly, isn't it?
- 4 A Yes.
- 5 Q Can you tell us where Utah ranks in health care
- 6 costs nationally on that exhibit?
- 7 A This exhibit is a chart, so it's a little
- 8 easier. And Utah is at the bottom of the chart with the
- 9 lowest health care costs.
- 10 Q If Utah has the lowest health care costs of the
- 11 states in the nation, and we start to average costs across
- 12 states with higher-cost states, what happens to the
- 13 implicit health care costs in electric rates in Utah?
- 14 A Well, if a low-cost state is averaged with
- 15 higher-cost states the average will go up.
- 16 Q Thank you.
- 17 MR. REEDER: I would ask to have marked as next
- 18 exhibit in order another page from the Health State Facts.
- 19 CHAIRMAN BOYER: This exhibit will be marked
- 20 UIEC Cross-Exhibit 12.
- 21 Q (BY MR. REEDER) Mr. Garrett, you have a
- 22 document in front of you that's been marked for
- 23 identification as Exhibit No. 12?
- 24 A I do.
- 25 Q That document purports to show the rate of

- 1 growth for health care spending per capita by state, does
- 2 it not?
- 3 A Yes, for the period 1991 through 2004 it says.
- 4 Q Can you tell us what it shows for the rate of
- 5 growth for health care expenditure for a state like Utah?
- 6 A Utah shows an average health rate over that
- 7 period of 5.7 percent.
- 8 MR. REEDER: Thank you, nothing further.
- 9 MS. RACKNER: Well, first of all, are you not
- 10 moving these into the record?
- 11 MR. REEDER: Well, I'm going to wait to see what
- 12 you're going to say.
- MS. RACKNER: Okay. I'm going to object on the
- 14 basis of relevance and lack of foundation. Mr. Reeder has
- 15 handed the witness a number of documents purporting to
- 16 show a lot of facts and figures that I don't believe that
- 17 this witness can authenticate. And there's so little
- 18 information as to where the data was drawn from, these
- 19 charts, that I don't think that any kind of foundation can
- 20 be laid for them.
- 21 MR. REEDER: Anyone who's familiar with health
- 22 care knows the Kaiser Foundation is preeminent source of
- 23 information on health care by state in the nation. Do you
- 24 doubt that, Counsel?
- MS. RACKNER: Well, this witness did not prepare

- 1 these documents. This witnesses hasn't had time to review
- 2 the studies on which the documents were based. And it
- 3 also was my understanding that the Commission was not
- 4 going to allow parties to make their cases through
- 5 friendly cross in this case.
- 6 MR. REEDER: Are you contending this witness was
- 7 surprised?
- 8 MS. RACKNER: I don't think I said anything
- 9 about surprise.
- 10 MR. REEDER: I'm sorry. I don't understand your
- 11 objection so that I can respond to it. That's what I'm
- 12 trying to get to.
- 13 MR. GINSBERG: It also strikes me that these
- 14 exhibits are as relevant as the other reports that have
- 15 been filed in the record, the Towers Perrin and Hewlett
- 16 reports. And these are outstanding, reputable
- 17 organizations that produce analyses of health care costs
- 18 in this country. I mean, they're as helpful as anything.
- 19 MS. RACKNER: Well, the Towers Perrin report was
- 20 a report on which Mr. Garrett relied in making his
- 21 recommendation in this case, so he laid the foundation for
- 22 that report, and his testimony made that report relevant.
- The Hewitt study was one that the Division
- 24 itself offered. Frankly, we debated among ourselves as to
- 25 whether we should object to its admission into the record.

- 1 But because they were the consultants that Mr. Wilson
- 2 relied on, we felt that the Commission might want to
- 3 review that article in the course of its deliberations and
- 4 so we allowed it into the record.
- 5 The Kaiser Family Foundation's studies on health
- 6 care costs in Utah have never been a part of this case.
- 7 And, for example, I mean, I haven't had a lot of time to
- 8 look at these, just a couple minutes, but when it says,
- 9 "Health Care Expenditures Per Capita By State," I don't
- 10 know if that includes Medicare and Medicaid, I don't know
- 11 if it includes dental, prescription drugs. I don't know
- 12 what this includes or refers to, and I don't know how it
- 13 relates to the health care costs that the Company's
- 14 expecting to incur in the test period.
- 15 MR. REEDER: Ma'am, the health care expenditures
- 16 has nothing to do with the payment source, Medicare or
- 17 Medicaid. This is what is spent on health care, not who
- 18 pays it. The document speaks for itself on that front.
- 19 CHAIRMAN BOYER: Well, Ms. Rackner does raise a
- 20 couple of objections or bases for her objections that give
- 21 me cause for some concern. One is the foundational aspect
- 22 of. And you can may be get around it by asking
- 23 Mr. Garrett what he knows about rates in the various
- 24 states based on his experience, because he is an expert in
- 25 the field. Maybe something like that.

- 1 But the other thing is: Does this go beyond the
- 2 scope of Mr. Garrett's testimony? Direct and rebuttal and
- 3 surrebuttal testimony? And we did at the beginning say
- 4 we'd try not to approve our cases through cross-
- 5 examination. But why don't you see if you can lay either
- 6 a foundation for this or get your information in some
- 7 other way and we'll let you ask a few questions.
- 8 Q (BY MR. REEDER) Let's ask Mr. Garrett if he's
- 9 familiar with the -- if he's had occasion to review and is
- 10 familiar with the work of the Kaiser Foundation on health
- 11 care.
- 12 A On occasion, yes.
- 13 Q And do you understand them to be one of the
- 14 preeminent reporting sources on health care costs in
- 15 America?
- 16 A I know they are a respected source.
- 17 MR. REEDER: That, sir, I think lays the
- 18 foundation. I submit that health care costs -- I'm simply
- 19 supporting Mr. Garrett's recommendation. This is not a
- 20 new issue, this is simply supporting his recommendation.
- 21 CHAIRMAN BOYER: Okay. We're going to admit
- 22 them and give them appropriate weight. There's still a
- 23 question about foundation and the authenticity of the
- 24 documents, because you didn't make the copies you didn't
- 25 do the research.

- 1 (UIEC Cross-Exhibits 10, 11 & 12 admitted.)
- 2 CHAIRMAN BOYER: Okay. Mr. Reeder, further
- 3 questions?
- 4 MR. REEDER: I would move for admission.
- 5 CHAIRMAN BOYER: Okay. As I've already decided,
- 6 we'll admit them for those -- with those conditions.
- 7 We'll give them appropriate weight in our deliberations.
- 8 Thank you, Mr. Reeder.
- 9 Mr. Matteis?
- 10 MR. MATTHEIS: No questions, Your Honor.
- 11 CHAIRMAN BOYER: Commissioner Allen?
- 12 COMM. ALLEN: I have a couple questions here
- 13 that may not have been answered. They deal with
- 14 productivity gains. You recommended adjustments for
- 15 future test year. If I remember right, the overall one
- 16 percent rate that you were applying results in about a \$5
- 17 million adjustment, 2.4 million to Utah. Have I got is
- 18 that roughly?
- 19 THE WITNESS: I think that's right.
- 20 COMM. ALLEN: Have other states -- now that we
- 21 have future test years showing up more and more around the
- 22 country, have other states taken into account productivity
- 23 gains in their adjustments?
- 24 THE WITNESS: We have limited experience with
- 25 future test years. I know California has some. Nevada

- 1 has a statute now that they'll be using future test years
- 2 in the next rate case. So in November when they file
- 3 we'll be looking at a future rate case there for the first
- 4 time.
- 5 There aren't very many -- so there haven't been
- 6 very many future rate cases used. Utah is somewhat out on
- 7 the cutting edge of this. And there's certainly been
- 8 very, very few that have been litigated so that we
- 9 actually have, you know, commission decisions on how to
- 10 treat things in these cases.
- 11 Now, in the San Diego Gas and Electric case that
- 12 I cited in my testimony, it was a projected situation, and
- 13 they agreed there -- it wasn't litigated, but the parties
- 14 all agreed to -- it was about a one percent. But, I'm
- 15 sorry, I can't remember the exact number. But they agreed
- 16 to a number to include for productivity gains to offset
- 17 the payroll increases.
- 18 COMM. ALLEN: So there may be some stipulated
- 19 examples, but you can't think of a litigated one at this
- 20 point?
- 21 THE WITNESS: I can't think of a litigated
- 22 example because there have been so few litigated future
- 23 test year cases. It's something that's fairly new. After
- 24 we move away from regulation in the '90s and didn't have
- 25 rate cases for so long, now everyone has kind of come back

- 1 to rate cases and we're seeing them just piling up. But
- 2 most of the -- still most of the rate cases we see are
- 3 historic test years. There are very, very few future test
- 4 year cases.
- 5 COMM. ALLEN: And you use what's called the BLS
- 6 study to look the productivity gains; is that correct?
- 7 THE WITNESS: Yes.
- 8 COMM. ALLEN: And that's just a -- that's a
- 9 general -- if I have that right, it's a general cross
- 10 industry study of productivity?
- 11 THE WITNESS: Right. We use the business sector
- 12 productivity study because it produced the most
- 13 conservative, the lowest productivity gain number.
- 14 COMM. ALLEN: And I'm just curious, did you take
- 15 a look at any of the historical company data to see if it
- 16 at least trended the same direction and was consistent?
- 17 THE WITNESS: The power company?
- 18 COMM. ALLEN: Yes.
- 19 THE WITNESS: Well, I think they far outpaced
- 20 that in productivity. And that was very typical of the
- 21 electric industry. It was three-and-a-half percent over
- 22 the last few years. But I thought it would be unfair to
- 23 project out a couple years using the past few years of
- 24 experience, because they had been significant over those
- 25 few years.

- 1 COMM. ALLEN: Thank you.
- 2 CHAIRMAN BOYER: Mr. Campbell?
- 3 COMM. CAMPBELL: What was the time period for
- 4 the semiannual report that you relied on for your
- 5 capitalization ratio?
- 6 THE WITNESS: The numbers that were included in
- 7 the semiannual report were the actual numbers for 2007, so
- 8 ending December 2007. So the base year that we're working
- 9 off of in the case ended June of 2007. So the semiannual
- 10 report was six months later.
- 11 COMM. CAMPBELL: And so the previous -- the
- 12 previous June '07 report was the 26.6 percent that the
- 13 Company used?
- 14 THE WITNESS: That's right. That's what the
- 15 base year was founded on was -- the base year made
- 16 adjustments to payroll and benefits and then carved out 26
- 17 percent of those and put them on the balance sheet.
- 18 Instead, we set based rates upon remaining 74 percent.
- 19 And then in the -- and then they used that 26 percent for
- 20 the next 18 months. As they projected costs out for 18
- 21 months they used a 26 percent carve-out for
- 22 capitalization.
- 23 That rate has actually changed now to 28
- 24 percent, and so as we project out for another 12 months
- 25 for this -- because we're really trying to get to December

- 1 of 2008 -- the 28 percent should be used because that's
- 2 the real capitalization rate now.
- 3 And there was testimony from the Company that
- 4 the capitalization rate should go up during a construction
- 5 expansion period.
- 6 COMM. CAMPBELL: That was my -- that was my
- 7 second question. The Company, in questioning you, talked
- 8 about the significant build cycle. Is there a reason that
- 9 one would not project out from that actual number a
- 10 different capitalization ratio since we are using
- 11 projections?
- 12 THE WITNESS: If you're going to change
- 13 something from what's actually there -- I mean, if you
- 14 were going to try to project a capitalization ratio, you
- 15 would project a much higher one, because as the Company
- 16 engages in capital expenditure programs, typically the
- 17 capitalization rates are much higher.
- 18 The 26 percent used by the Company struck me as
- 19 very low. Most utilities I look at are in the 35 to 40
- 20 percent range. But there are some utilities that contract
- 21 for a lot of their building, so it wouldn't impact their
- 22 ratio as much. So it depends upon the company.
- 23 So that's why we were willing to use the
- 24 Company's number and not try to make one up for them or
- 25 project one for them. But we believe that the actual

- 1 number of the Company should be the one that's used, not
- one that's outdated and we already know is wrong.
- 3 COMM. CAMPBELL: In your experience, companies
- 4 that use future test periods, do commissions identify the
- 5 capitalization ratio?
- 6 THE WITNESS: Yes, the commissions would
- 7 identify the capitalization ratio I think in historic test
- 8 years and in projected test years. It's a number that
- 9 needs to be established by the commission.
- 10 COMM. CAMPBELL: Thank you.
- 11 THE WITNESS: Just for the purpose of setting
- 12 rates.
- 13 CHAIRMAN BOYER: I have a couple questions as
- 14 well, Mr. Garrett. I believe that if I recall correctly
- 15 in your written prefile testimony you testified that some
- 16 states -- and I can't remember whether you said it was
- 17 required or it was the practice in those states to have a
- 18 current legalized study filed in conjunction with the rate
- 19 case. Can you refresh my memory of what you testified?
- 20 THE WITNESS: I don't know all the jurisdictions
- 21 that do. I just was talking about the ones -- I put in my
- 22 testimony I was talking about the ones that I was familiar
- 23 with. And of the FCC required currently lag studies, I
- 24 know that Iowa by statute requires a current lead/lag
- 25 study.

- 1 CHAIRMAN BOYER: What do you mean by that?
- 2 Within last six months? The last year? Concurrent?
- 3 THE WITNESS: Using test year data. Now, Texas
- 4 requires a lead/lag study to support its cash working
- 5 capital requirement. If not, it would come in and file
- 6 one. Texas awards a negative one-eighth of operating
- 7 expense, which here might be a negative \$200 million in
- 8 cash working capital reduction in rate base.
- 9 So the penalty is severe. So in Texas, in all
- 10 the rate cases I've done there, there's always a lead/lag
- 11 study, and it's always current. Because you can't take
- 12 the risk -- because the way the statute reads is a valid
- 13 lead/lag study that the commission can rely on. Well,
- 14 they don't take the risk of it maybe being too old, so
- 15 they always submit current studies.
- And then in Oklahoma, Kansas, and Nevada, the
- 17 other states I practice in, they all require current
- 18 studies. And by "current" I don't necessarily mean it has
- 19 to be test year results, because the companies file the
- 20 rate case every year, which is very, very rare, but
- 21 sometimes they can come very quickly. To do a brand-new
- 22 lead/lag study may not be required, but it needs to be
- 23 contemporaneous enough to reflect test year experience,
- 24 and it has to have the data available for the auditors and
- 25 other parties to review.

- 1 CHAIRMAN BOYER: Thank you. And my second
- 2 question is related also to lead/lag studies. I know, at
- 3 least speaking for myself, I've taken to paying my bills
- 4 on line now. And what I find myself doing is paying them
- 5 earlier than I used for a couple reasons, just for
- 6 convenience, getting them off, saving the postage, and the
- 7 float is hardly, you know, measurable anymore, a percent
- 8 on your account balance.
- 9 I'm wondering what -- do you have any
- 10 information, do you know what the influence of these new
- 11 technologies -- for example, AMR? I'm assuming that using
- 12 this technology to read meters reduces the time it takes a
- 13 company to recover that information and collect enough
- 14 information to send out bills. Does that have any
- 15 influence on the lag time between providing the service
- 16 being paid for it?
- 17 THE WITNESS: Well, it certainly should. And I
- 18 don't know for this company how the automatic -- automated
- 19 meter reading service will impact the lead/lag study.
- 20 What you should see is a reduction in the lag days for
- 21 revenue on the revenue side.
- 22 And you're exactly right, companies have been
- 23 pushing down the lag on the revenue for years now with
- 24 technology such as automatic -- automatic bill paying.
- 25 And customers sometimes get on average bill pay and things

- 1 like that where their account is debited a certain amount
- 2 each month, which takes away all of the billing time and
- 3 the check time and the slow pays and everything.
- 4 So these -- the revenue lags have been coming
- 5 down with utilities as they implement the new technology.
- 6 That's why you're seeing, for many utilities, days -- lag
- 7 days in the 39 -- 38 and 39 range, instead of the 43, 44.
- 8 PacifiCorp still takes four to five day after
- 9 the service is provided to get the bill out. TXU, on the
- 10 other hand, sends the bill out that same day. So that's
- 11 five days that's cut off the revenue lag right there.
- 12 Just by the use of computers and other technology, they're
- 13 able to submit the bill immediately.
- 14 So there's all kinds of technological changes,
- 15 many of them that have occurred over last few years, that
- 16 would bring those lag days down on the revenue side where
- 17 the Company's revenue lag seems appears to be very high.
- 18 CHAIRMAN BOYER: Thank you, Mr. Garrett.
- 19 Redirect, Mr. Ginsberg?
- 20 MR. GINSBERG: I don't think I have any
- 21 questions.
- 22 CHAIRMAN BOYER: Thank you so much. You may
- 23 step down.
- 24 MS. RACKNER: Mr. Chairman --
- 25 CHAIRMAN BOYER: You've had your turn.

- 1 MS. RACKNER: If we could, before the witness
- 2 leaves the stand, I wanted to make Mr. McDougal available
- 3 to respond to some of the questions that you were asking
- 4 about the automated meter reading, but I'll defer to
- 5 Mr. Sandack first.
- 6 CROSS-EXAMINATION
- 7 BY MR. SANDACK:
- 8 Q I was just -- I had a question about
- 9 Mr. Reeder's exhibits. I have two of the three. Did you
- 10 depend on any of these exhibits, yourself, in your
- 11 analysis and recommendation?
- 12 CHAIRMAN BOYER: I think he's referring to the
- 13 Kaiser.
- 14 MR. SANDACK: Right, Kaiser.
- THE WITNESS: No, I did not use them in my
- 16 testimony.
- 17 Q (BY MR. SANDACK) The per capita figures, would
- 18 you say that attributing Utah's -- Utah generally has a
- 19 younger, more populous state. Is that your understanding
- 20 of Utah's demographic makeup?
- 21 A I wouldn't know.
- 22 Q Would you think that would have an impact on the
- 23 per capita spending?
- 24 A Health care costs per capita for a younger
- 25 population could have an impact, I suppose.

- 1 Q It would be less for a younger population, would
- 2 they not?
- 3 A Yeah, I would say it's possible. And if it were
- 4 the case, it would -- it's possible that it would be less.
- 5 Q Do you know how that compares to -- wasn't your
- 6 assessment that PacifiCorp employees were an older
- 7 demographic population with fewer dependents; isn't that
- 8 correct?
- 9 A I think that was the Company's rebuttal, yes.
- 10 Q I thought your demographics also agreed with
- 11 that. Did you look at the demographics?
- 12 A No. That was I think the Company's testimony.
- MR. SANDACK: Oh, okay. That's all I have.
- 14 CHAIRMAN BOYER: Okay. Thank you, Mr. Garrett.
- 15 You may step down. Let's now hear from Mr. Schultz from
- 16 the Committee. Mr. Schultz, have you been sworn in this
- 17 proceeding?
- MR. SCHULTZ: No, I have not.
- 19 CHAIRMAN BOYER: Would you please stand and
- 20 raise your right hand?
- 21 HELMUTH SCHULTZ,
- 22 called as a witness, having been first duly sworn, was
- 23 examined and testified as follows:
- 24 CHAIRMAN BOYER: Thank you, please be seated.
- 25 I'm not sure if you were here yesterday, Mr. Schultz, but

- 1 we've been inviting witnesses to give brief summaries in
- 2 as much as the Commissioners have all read the written
- 3 prefiled testimony.
- 4 MR. PROCTOR: Mr. Chairman, I believe that we
- 5 need to enter Mr. Schultz's testimony.
- 6 CHAIRMAN BOYER: That is correct, we do.
- 7 DIRECT EXAMINATION
- 8 BY MR. PROCTOR:
- 9 Q Mr. Schultz, I just have a couple of questions
- 10 before you begin with your summary. Would you state your
- 11 name and spell it for the reporter and also tell us by
- 12 whom you are employed.
- 13 A My name is Helmuth W. Schultz, III. It's
- 14 H-e-l-m-u-t-h. I am employed by Larkin & Associates, and
- 15 we were retained by the Committee of Consumer Services.
- 16 Q Did you file prefiled with written direct
- 17 testimony marked CCS Exhibit -- or excuse me, Exhibit CCS
- 18 6D Schultz on April -- April 7th, 2008, consisting of 27
- 19 pages, and Exhibit 6.1 through 6.7 plus Appendix 1, and
- 20 did you also file prefile written surrebuttal testimony on
- 21 May 23rd of this year marked CCS 6 SR Schultz?
- 22 A That is correct.
- 23 Q And do you have any corrections that you wish to
- 24 make to the testimony that you have prefiled?
- 25 A I think any changes have been identified in my

- 1 surrebuttal testimony.
- 2 Q If I were to ask you today the same questions
- 3 that you answered in that prefiled testimony, would your
- 4 answers remain the same?
- 5 A Yes, with the exception of what was filed in the
- 6 surrebuttal testimony.
- 7 MR. PROCTOR: The Committee would move for the
- 8 admission of the exhibits as I've identified.
- 9 CHAIRMAN BOYER: Are there any objections to the
- 10 admissions of Mr. Schultz's direct and rebuttal testimony
- 11 together with their exhibits?
- 12 (No response.)
- 13 CHAIRMAN BOYER: They are admitted into
- 14 evidence.
- 15 (CCR Exhibits 6D, 6.1-6.7, and 6SR admitted.)
- 16 CHAIRMAN BOYER: And, Mr. Schultz, you have such
- 17 a strong voice I'm going to ask you to do the opposite of
- 18 everyone else and move the mic in as much as we're
- 19 disturbing our neighbors in our other hearing room. Okay.
- 20 With that, Mr. Proctor?
- 21 Q (BY MR. PROCTOR) Mr. Schultz, have you prepared
- 22 a written -- or a summary of your testimony that you've
- 23 presented here?
- 24 A Yes, I have a briefly summary. The Company's
- 25 request for an increase in rates must be supported and/or

- 1 justified. The Company has not met the burden of proof
- 2 obligation in forecasting merit increases to exempt and
- 3 nonexempt employees in assuming that overtime would
- 4 continue at a level that included significant storm-
- 5 related time, in projecting its employee benefits, and in
- 6 assuming that relocation costs only increase and do not
- 7 fluctuate from year to year.
- 8 Specifically with respect to these individual
- 9 adjustments that I've recommended, my comments in summary
- 10 are in general not overall inconclusive of everything that
- 11 I've identified in testimony. For example, the merit
- 12 increase of three-and-a-half percent for nonexempt and
- 13 exempt employees requested by the Company is not supported
- 14 by any documentation within this filing.
- 15 The only information provided by the Company to
- 16 justify that in any documented form was an attachment to
- 17 Mr. Wilson's surrebuttal testimony. That attachment,
- 18 Mr. Wilson suggested is the basis for the three-and-a-half
- 19 percent. That testimony actually conflicts with the fact
- 20 that the Company has stated that their compensation is
- 21 evaluated on an overall market perspective.
- The incentive compensation is compensation that
- 23 the Company has requested, and they have not provided any
- 24 supporting justification that the cost of the incentive,
- 25 with or without taking into consideration the base pay, is

- 1 supported by the -- by any document. No document supports
- 2 that position by the Company. The Company has indicated
- 3 that incentive pay is at risk; however, the payment and
- 4 the goals suggest otherwise.
- 5 Overtime increased significantly in 2006 and
- 6 2007. That overtime was the basis for carrying forward
- 7 what was reflected in the test year. That overtime was
- 8 approximately 20 percent higher than the previous three
- 9 years. The Company's explanation for that was it reflects
- 10 the fact that there were storms, a change in
- 11 capitalization, and it also reflects the fact that there
- 12 was a change in the employee levels.
- 13 That, in itself, actually kind of is opposite to
- 14 what the Company assumed when they provided their
- 15 testimony as to the complement of the employees where they
- 16 assumed that the vacancies are all filled.
- 17 The medical costs for the test year are an
- 18 offshoot from forecasts and historical information. The
- 19 Company's forecast for 2007 was significantly higher than
- 20 their actual results.
- 21 Relocation costs are costs that fluctuate from
- 22 one year to the next. That's what the evidence showed.
- 23 And the Company contends that we have to base it on the
- 24 most recent year -- actually, I can correct that. They
- 25 contend you base it on the test -- the base year, I'm

- 1 sorry, the base year, which is actually higher than the
- 2 calendar year 2007 and higher than the previous years. So
- 3 they've taken the highest year overall and used that as
- 4 their stepping stone for relocation costs.
- 5 Other employee benefits, there are adjustments
- 6 there that I've made because again the Company failed to
- 7 provide justification for the level that they're
- 8 requesting. That is my summary in brief.
- 9 CHAIRMAN BOYER: Thank you, Mr. Schultz.
- 10 MR. PROCTOR: Mr. Schultz is available for
- 11 cross-examination.
- 12 CHAIRMAN BOYER: Okay. Should we begin with the
- 13 Company? Your turn again, Ms. Rackner.
- MS. RACKNER: Yes, thank you. I have not
- 15 prepared the exhibits only because I expected a longer
- 16 summary that thought that we would have a lunch, so if
- 17 you'll indulge me for a minute I'll go grab packets of
- 18 exhibits and hand them out.
- 19 CHAIRMAN BOYER: Or what we could do is begin
- 20 with Mr. Ginsberg while you're organizing and you can have
- 21 the opportunity to organize your work.
- MR. GINSBERG: It's not going to give her any
- 23 time.
- 24 CHAIRMAN BOYER: We'll just keep going around
- 25 until we find someone.

- 1 MS. RACKNER: We could take an early lunch hour,
- 2 too, if that works out. I'm just trying to save us time
- 3 on handing out exhibits.
- 4 CHAIRMAN BOYER: Well, let's see if Mr. Ginsberg
- 5 has any question.
- 6 MS. RACKNER: Okay.
- 7 MR. GINSBERG: No questions.
- 8 CHAIRMAN BOYER: Mr. Sandack, do you have any
- 9 questions for Mr. Schultz?
- 10 MR. SANDACK: I have questions, but I'm wanting
- 11 an exhibit myself that I don't have.
- 12 CHAIRMAN BOYER: All right. Well, let's break
- 13 for lunch. Let's take an hour-and-a-half and be back here
- 14 at 1:15.
- 15 (Whereupon, lunch recess was taken.)
- 16 CHAIRMAN BOYER: Okay. Let's go back on the
- 17 record. We were about to hear Ms. Rackner's cross-
- 18 examination of Mr. Garrett (sic). Before we start that,
- 19 though, we have one little housekeeping issue we would
- 20 like to mention to counsel and the parties.
- 21 And we're wondering -- what we would like at the
- 22 end of the case -- well, prior to the hearings the parties
- 23 got together and prepared a matrix of disputed issues.
- 24 Some of the positions have changed during the conduct of
- 25 these hearings, and we would like to ask at the -- at the

- 1 end the hearings, which hopefully will be Thursday
- 2 evening, sometime after that, we would like to ask the
- 3 parties to update that matrix of contested issues to
- 4 reflect the changes in position that were made during the
- 5 hearings.
- 6 Does that seem like a reasonable request? It
- 7 would really help us in the deliberations in granting the
- 8 order. Thank you.
- 9 Okay. With that we'll start with Ms. Rackner
- 10 and then we'll move to Mr. Sandack.
- MS. RACKNER: Thank you, Mr. Chairman.
- 12 CROSS-EXAMINATION
- 13 BY MS. RACKNER:
- 14 Q Good afternoon, Mr. Schultz.
- 15 A Good afternoon.
- 16 Q The first thing I would like to do today is to
- 17 ask your assistance to help me to get some documents into
- 18 the record, and I'm just going to ask you some questions
- 19 to lay a foundation. They are -- and we're going to
- 20 distribute them around the hearing room. They are
- 21 confidential, so if anybody -- I assume that everybody at
- 22 counsel table has signed the confidentiality agreement.
- 23 CHAIRMAN BOYER: I think that's a -- that's a
- 24 fair assumption.
- Q (BY MS. RACKNER) Have you had a chance to look

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- 1 at that, Mr. Schultz?
- 2 A Briefly. There's a lot of
- 3 Q I'll tell you what, I'm going to ask very basic
- 4 questions about them in an attempt to lay a foundation,
- 5 and if you find you need to look any more at them before
- 6 you answer, just let me know.
- 7 The first document is a white document, which
- 8 means it's nonconfidential. We've labeled it RMP 8 RR,
- 9 and at the top -- it's a chart, it says, "Job Code, Job
- 10 Title, Grade, Minimum, Midpoint, Maximum, Total Comp." Do
- 11 you see that?
- 12 A Mine says 9.
- 13 CHAIRMAN BOYER: Yeah, you've marked that as 9R
- 14 or 9RR.
- 15 Q (BY MS. RACKNER) Do you have a pen up there
- 16 with you?
- 17 A I can get one.
- 18 Q Thank you. Could you mark that one 8? And I
- 19 want to ask you: This is a document that the Company
- 20 calls its master job listing, and I wanted to ask whether
- 21 you recognize this as being the document that you referred
- 22 to in your direct testimony on page 11.
- 23 A Yes.
- Q Okay. Thank you.
- 25 CHAIRMAN BOYER: Ms. Rackner, so that the record

- 1 is clear and the reporter understands what we've done
- 2 here, what you handed us has been previously marked as
- 3 Cross Exhibit RMP 9 RR. You've asked us to re-mark it as
- 4 8; is that correct?
- 5 MS. RACKNER: It looks like my copy is the only
- 6 one that's miscopied, so perhaps what we should do is
- 7 stick with 9 on this one if everybody's says 9.
- 8 MR. PROCTOR: Mine says 8.
- 9 CHAIRMAN BOYER: Let's go with 8. We just
- 10 changed it to 8, and move forward from there. So it's a
- 11 -- it's a white document consisting of a number of pages,
- 12 and at the top left it says, "Docket 07-035-93/Utah GRC
- 13 2000, CCS Data Request 4.9."
- 14 Q (BY MS. RACKNER) Thank you. The next document
- 15 -- and we'll just make sure it's marked 9 for everybody.
- 16 It says, "temp casual hhaul excluded" on the top. It's a
- 17 confidential document.
- 18 CHAIRMAN BOYER: I've changed it to 9.
- MS. RACKNER: Thank you.
- 20 Q (BY MS. RACKNER) Is that the February 22nd
- 21 confidential document that you referred to in your direct
- 22 testimony?
- 23 A I can't say with a hundred percent accuracy, but
- 24 it appears it may be.
- Q Would it help you to take a little bit of time
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- 1 to look at it and compare it to your testimony?
- 2 A Well, it would take some time to look at it and
- 3 go through a lot of detail and try to make a comparison.
- 4 Like I said, it appears to be it.
- 5 Q And I'm wondering if subject to check, perhaps
- 6 at a break, you would be willing to accept that that's the
- 7 February 22nd confidential employee listing?
- 8 A I'll accept that, subject to check.
- 9 Q Thank you. Perhaps you can get back to us after
- 10 the break and let us know.
- 11 A I guess the one thing I would just qualify on
- 12 it, I mean, I was looking at an electronic version. So to
- 13 the extent that, you know, every number is exactly the
- 14 same is something I would not be able to do. I can't
- 15 confirm every number on there. I can't tell you that
- 16 specifically.
- 17 Q Okay. I accept that. Thank you. And do you
- 18 have another document in front of you?
- 19 A Yes.
- 20 Q And if it's not already, could you mark it Cross
- 21 Exhibit RMP 11? It's a confidential one-page document.
- 22 A Okay.
- 23 CHAIRMAN BOYER: You premarked this RMP 10 RR,
- 24 which is the next in sequence. Shall we go with 10?
- MS. RACKNER: Yes.

- 1 Q (BY MS. RACKNER) Do you recognize that
- 2 document?
- 3 A Yes, I do.
- 4 Q And is that the midpoint study that you referred
- 5 to in your testimony on page 11? And perhaps let me
- 6 rephrase my question. Is that the result of your research
- 7 on which you based your testimony on page 11?
- 8 A Yes. This is a sample of the items that are
- 9 included in RMP Exhibit 8, the midpoint amounts that are
- 10 in that column.
- 11 Q Thank you. No further questions on these
- 12 documents, if you want to set them aside.
- MS. RACKNER: RMP would offer Cross-Exhibits 8,
- 14 9 and 10.
- 15 CHAIRMAN BOYER: Are there objections to the
- 16 admission of RMP Cross-Exhibits 8, 9 and 10?
- 17 MR. SANDACK: I have some voir dire. What is
- 18 the date? Is there a date associated with RMP 8, may I
- 19 ask, in terms of...
- 20 CHAIRMAN BOYER: On the bottom right corner it
- 21 has bears the date 5/30/2008.
- 22 THE WITNESS: If I may, according to the
- 23 software disk that I had, it indicated that this is the
- 24 compensation levels as of February 22nd, 2008.
- MS. RACKNER: That would be correct.

- 1 MR. SANDACK: That's all I have. Thank you.
- 2 MR. PROCTOR: Mr. Chairman, I don't have an
- 3 objection. I do have a request to the Company's counsel.
- 4 My understanding is that RMP 10 was the Committee's
- 5 response to a data request. Is that...
- 6 MS. RACKNER: : Yes.
- 7 MR. PROCTOR: Would it be helpful to the
- 8 Commission -- and I know it would be helpful to me -- if
- 9 the request is available readily we could attach that to
- 10 this?
- 11 MS. RACKNER: I may not be able to get it right
- 12 now, but certainly we can bring it before the record is
- 13 closed.
- MR. PROCTOR: Would you mind adding that? I
- 15 would assume that would be helpful to you as well.
- MS. RACKNER: That would be helpful.
- 17 CHAIRMAN BOYER: Yes, that would be helpful.
- MR. PROCTOR: Thank you. Otherwise, no
- 19 objection.
- 20 CHAIRMAN BOYER: Anyone else have an objection?
- 21 I want to treat these with the care demanded of
- 22 confidential documents, but having said that, we'll admit
- 23 that into evidence.
- 24 (RMP Cross-Exhibits 8, 9 & 10 admitted.)
- Q (BY MS. RACKNER) Mr. Schultz, I want to move to

- 1 the topic of your testimony on the Company's incentive
- 2 compensation plan. Mr. Wilson testified that he expects
- 3 that the Company will pay out the target amount of
- 4 incentive pay year after year. And you have argued that
- 5 this intent is contradictory to the Company's philosophy,
- 6 but he also also testified to that incentive pay is at
- 7 risk. Is that a fair summary of your testimony?
- 8 A Part of my testimony, yes.
- 9 Q On that topic, is that a fair summary, that you
- 10 view the statement that the target amount will be paid out
- 11 year after year contradicts the statement that the
- 12 Company's philosophy is incentive pay is pay at risk?
- 13 A As I said, it's part of my testimony regarding
- 14 incentive comp. It's not the entirety of my testimony
- 15 regarding incentive pay.
- 16 Q I understand that. Would you agree, though,
- 17 that incentive pay could be at risk for an individual, but
- 18 not for the entire Company?
- 19 A I would agree that if it's structured as such,
- 20 it could be that way, yes.
- 21 Q Okay. And let's assume that -- well, let me
- 22 back up a little bit. Incentive pay is intended to
- 23 motivate employee behavior, is it not?
- 24 A Yes.
- Q And if you were the average employee, which do
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- 1 you think might be a more powerful motivator to you, the
- 2 amount that's paid out by the Company in the aggregate, or
- 3 the amount that would be paid to you personally?
- 4 A From the employee's perspective?
- 5 Q From the employee's perspective.
- 6 A From the employee's perspective, they're looking
- 7 to get what they can get, so it would be to the extent
- 8 that they're getting a benefit, they'll take that.
- 9 Q Now, on page 16 of your surrebuttal you point
- 10 out -- and it's one of your criticisms of the Company's
- 11 plan -- that many of the goals contained in the employee's
- 12 role sheets that we provided are goals that seem to set
- 13 goals for normal expectations. Do you agree?
- 14 A Yes.
- 15 Q And you've also said that for incentive pay to
- 16 be reasonable, it must be paid out for performance over
- 17 and above normal expectations of the job. Again, is that
- 18 a fair summary on that topic?
- 19 A That is correct. Incentive pay, in order to be
- 20 truly incentive pay, requires that you perform something
- 21 over and above what you would normally be required to do.
- 22 Q And in one of the data requests that the Company
- 23 sent to you, the Company asked for support for that
- 24 statement that for incentive compensation to be reasonable
- and allowed, it must be paid only when employees perform

- 1 at a level that is over and above the normal expectations
- of the job. Do you recall that data request?
- 3 A Yes.
- 4 Q Okay. I'm going to bring it up to you because I
- 5 would like you to refer to it. Have you had a chance to
- 6 review the response to that data request?
- 7 A Yes.
- 8 Q One example -- first of all, you say that --
- 9 again, that your view that incentive pay is something that
- 10 stimulates employees to action. And you give an example
- 11 of incentive pay I think to illustrate your point that it
- 12 only ought to be paid out for above-average performance.
- 13 And you say, "For example, a contractor will be paid an
- 14 agreed-upon amount if he completes his pay successfully."
- 15 Do you see that? It's in the middle of the response.
- 16 A "If he completes his job successfully."
- 17 Q Right. "However, on some occasions that
- 18 contractor will receive an incentive if the pay is
- 19 completed ahead of schedule."
- 20 A "If the job is completed ahead of schedule."
- 21 Q Yes, thank you. And I agree. I'm familiar with
- 22 those types of contracts as well. But isn't it true that
- 23 it's quite common in those types of contracts that not
- 24 only does the contractor receive a premium if the job is
- 25 completed ahead of schedule, but isn't it also true that

- 1 very typically the employer -- the contractor will receive
- 2 less money for each day that the job is late?
- 3 A That is built into some contracts. Yes, it is.
- 4 Q And while the premium might be thought of as a
- 5 positive incentive to behavior, wouldn't you agree that
- 6 the penalty might be thought of as a negative incentive to
- 7 behavior?
- 8 A It can. The point -- the point I'm trying to
- 9 make -- I was using some very generic explanations here
- 10 and identifications. But as Mr. Wilson stated in his
- 11 testimony, incentive comp is at-risk pay. If you can
- 12 depend on that incentive comp being paid year after year
- 13 after year, where is the risk that you look at? There is
- 14 no risk. And I'd have to question as to how much could be
- 15 really at risk.
- 16 For example, in response to DPU 55.13, the
- 17 Company was asked to provide the number of incentive
- 18 payments that were less than target. There were ten
- 19 employee positions listed that received less than target.
- 20 And this is in a year where there were a number of valid
- 21 targets that were met. Targets for reliability, like
- 22 SAIDI and SAIFI, they weren't met. Yet they basically
- 23 received target payment or above in the incentive comp in
- 24 2007. It doesn't make sense.
- The point is: Some of the requirements that are

- 1 there for incentive comp, like attending meeting, is not a
- 2 requirement for performance that you're really going to be
- 3 put at risk for. Attending or making your -- filling out
- 4 all the forms properly like you're supposed to, that's not
- 5 a risk. Making sure that you comply with some legal
- 6 requirement, that's not a risk. That's something that
- 7 you're originally hired to do and that's part of your base
- 8 pay requirement.
- 9 I mean, you have, as an employee, a fundamental
- 10 responsibility to your employer when they hire you to
- 11 perform certain functions that are day-to-day operations.
- 12 To assume that those same things can be applied to
- 13 incentive compensation is just not appropriate, especially
- 14 when you have some special functions that aren't so much
- 15 the individual responsibilities, like SAIDI and SAIFI,
- 16 that should be the more important measures. But from what
- 17 I can see in this case, they don't seem to be.
- 18 Q Well, would you agree with me that the way the
- 19 Company planned -- well, let me back up a little bit.
- 20 Again, you're pointing out jobs that you think that
- 21 just -- or goals that just describe average performance.
- 22 Would you agree that pay or compensation, total
- 23 compensation, for an employee who's performing at the
- 24 average level ought to be at the average market level?
- 25 A That's kind of an interesting perspective, too,

- 1 because first of all the Company initially stated
- 2 basically that, that they're taking that position.
- In rebuttal testimony Mr. Wilson refers to the
- 4 fact that the basis for the merit increase is this
- 5 one-page document that shows these various merit increases
- 6 for different companies. Now, that seems to move away
- 7 from looking at it as a total picture.
- 8 On the other hand, the Company was asked to
- 9 provide documentation to show that they actually performed
- 10 an evaluation to substantiate their claim that they have
- 11 made a comparison of employee compensation to the average
- 12 market. They don't have any documentation that they could
- 13 provide to me.
- 14 When asked about how many jobs -- about whether
- 15 they compared the jobs and how they would do it, they
- 16 identified a process, but they don't have a tracking
- 17 mechanism. Yet in another response they said 65 percent
- 18 of the job are evaluated. How do you evaluate 65 percent
- 19 of the jobs if you don't have a tracking mechanism?
- 20 And another perspective is, besides the Company
- 21 is unable to provide that documentation to support that
- 22 market comparison that they say they are doing, the
- 23 comparison takes into consideration -- when you're looking
- 24 at a study you have different levels of compensation that
- 25 are built in there. You have the base compensation, you

- 1 have incentive compensation, you have total compensation.
- 2 And in saying that we should get our
- 3 compensation based upon what the market is, assumes that
- 4 the market is almost identical to Rocky Mountain Power.
- 5 And, in fact, the Company has said, "We don't know what
- 6 the goals or the operational results are of these
- 7 companies that we're comparing this compensation to."
- 8 And in addition to that, when you take in the
- 9 total compensation, in looking at it, the Company doesn't
- 10 have the information to tell you that part of that
- 11 incentive comp that was paid by other utilities isn't
- 12 necessarily included in rates. In fact, in some utilities
- 13 it's not included at all, some utilities have some of it
- 14 excluded, and there are some utilities that have it
- 15 entirely included.
- So, I mean, you're trying to make a comparison
- 17 without any documentation to substantiate that claim, and
- 18 you also don't know what you're making that comparison to.
- 19 Q Mr. Schultz, I'm trying to remember where my
- 20 question was before you gave that answer, but I believe
- 21 that your answer is responding -- I asked you whether you
- 22 agree that for average -- and, again, this is a
- 23 hypothetical question -- whether for average performance
- 24 an employee ought to receive market compensation.
- 25 A And I'd say if you can tell me what that market
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- 1 compensation is, and is that market compensation
- 2 comparable to that job description, then in that case it
- 3 would be right. But the Company hasn't been able to do
- 4 that in this case.
- 5 Q And you said that the market pay needed to be
- 6 appropriate for the job description, and I just want to be
- 7 clear. You would agree that in order to determine what
- 8 market pay would be appropriate for a particular job, you
- 9 would want to have the job description?
- 10 A You would want to have the full details of the
- 11 job description. And I know that your next question is
- 12 probably: Did you have the job description for those ones
- 13 that I made the comparison to? And I'll tell you I did
- 14 not have those job descriptions for the Company jobs, I
- 15 had the job descriptions from the studies.
- 16 But I'll also note that you can look at this
- 17 study in 4.9, which is an interesting factor that I noted.
- 18 Even though the Company has two different job codes in
- 19 this study, with two different pay ranges, and information
- 20 supplied in another data response, they provided the same
- 21 comparative job code from a study for the two different
- job codes that they have identified.
- Q Well, would you agree, though, that different
- 24 companies have different job descriptions perhaps for the
- 25 same title?

- 1 A There will be some changes in title depending on
- 2 the job. In fact, you probably will not find jobs that
- 3 are exactly alike.
- 4 Q I want to ask you a couple questions on your
- 5 proposal with respect to medical costs. You've testified
- 6 that the Company's medical expense should be reduced by
- 7 close to two-and-a-half million dollars on a Utah
- 8 jurisdictional basis; is that correct?
- 9 A If you want to cite me -- I mean, it sounds
- 10 right, but I'd like --
- 11 Q Certainly. I believe that would be found on
- 12 page 21 of your direct testimony.
- 13 A That's correct.
- 14 Q And in your testimony you refer to the process
- 15 by which you've calculated that adjustment, and I would
- 16 direct your attention to CCS 6.7, which I believe contains
- 17 your calculation.
- 18 A That's correct.
- 19 Q And would it be fair to say that you arrived at
- 20 your calculation by looking at the Company's forecast for
- 21 2007 and comparing it to actual medical expense for 2007
- 22 and determining the delta? Was that your first step?
- 23 A That's correct.
- 24 Q And then you looked at the Company's original
- 25 budget or forecast for 2008, and you simply subtracted or

- 1 you deducted the delta from the 2008. Do I have that
- 2 right?
- 3 A That's correct.
- 4 Q And at the bottom of this exhibit you have a
- 5 note that says, "According to CCS 417, the Company had
- 6 forecasted medical costs for 2007 through '9. The 2008
- 7 test year forecast included in the filing is a buildup
- 8 from the 2007 forecast. As the 2007 forecast was
- 9 significantly overstated based on actual results, the
- 10 above adjustment reduces the 2008 projected amount to
- 11 remove the impact of the significant overstatement." Is
- 12 that correct?
- 13 A That's what it says.
- Q Do you now understand, based on additional
- 15 testimony, that the Company did not use the 2007 budget
- 16 number as the basis for its 2008 forecast?
- 17 A That's what was alluded to, and I addressed that
- 18 in my rebuttal testimony. And I don't agree that that's
- 19 really what happened. I mean, based upon the Company's
- 20 response to CCS 4.17 the Company identified the 2007
- 21 forecast numbers. And they identified the 2008 and the
- 22 2009.
- 23 And in the explanation of how it all was put
- 24 together, you take -- you take -- see the development was
- 25 kind of procedural. What the difference is is that the

- 1 2007 forecast -- and I guess this hinges on the 2008
- 2 numbers -- the 2007 forecast was adjusted for the July to
- 3 December 2007 budget. There was a special adjustment to
- 4 that effect, okay? Based upon more measurable information
- 5 that subsequently came about.
- 6 Q Let me ask you something else. Are you aware of
- 7 Mr. Wilson's rebuttal testimony where he states that the
- 8 actual medical costs for the January through March period
- 9 in 2008 totaled 13 million -- \$13,134,744?
- 10 A Yes, I recall that.
- 11 Q And do you agree that if you annualize that
- 12 number, you will produce a number for 2008 that exceeds
- 13 the amount requested by the Company in this case?
- 14 A If you annualize it. But that assumes one thing
- 15 in fact that may not be existent, and in a lot of cases
- 16 isn't existent, is that things are going to just continue
- 17 completely as they are for the three months.
- To give you a perfect example of that, in a
- 19 recent case in Questar they had the same argument on some
- 20 medical costs. But what it didn't factor in is that at
- 21 year end there are always these adjustment to the O&M
- 22 expense that took place. And so then the annual expense
- 23 was reduced, because the -- in that case, six months later
- 24 wasn't -- the last six months wasn't as high as the first
- 25 six months.

- 1 In this case the Company's already made an
- 2 adjustment to the 2007 forecast because the budget was too
- 3 high, what they originally proposed. And so there are
- 4 factors that -- adjustments that occur after the fact that
- 5 may reduce the earlier amount that's being expensed.
- 6 Q But you don't have any reason to believe that
- 7 the amount that the Company is stating that they actually
- 8 incurred in the first quarter of 2008 is incorrect in any
- 9 way?
- 10 A I don't have any reason to believe that it's
- 11 incorrect, but I think I addressed that also in my
- 12 rebuttal testimony where I discussed how the first six
- 13 months of the year would have indicated that a certain
- 14 level of costs would occur, but then by the end of 2007,
- 15 that wasn't the case.
- MS. RACKNER: If you'll give me just a moment I
- 17 may be done with this witness. I would just like to
- 18 chance to confer with my client.
- 19 CHAIRMAN BOYER: Certainly.
- 20 MS. RACKNER: That's all I have. Thank you,
- 21 Mr. Schultz.
- 22 THE WITNESS: Thank you.
- 23 CHAIRMAN BOYER: Thank you, Ms. Rackner. Let's
- 24 go now to Mr. Sandack.
- MR. SANDACK: Thank you.

CROSS-EXAMINATION

2 BY MR. SANDACK:

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- 3 Q Mr. Schultz, I'm representing IBEW Local 57 in
- 4 this proceeding. How do you do?
- 5 A Very good, thank you.
- 6 Q We're having a dispute over who actually owns
- 7 this table, but don't mistake the fact that I'm a separate
- 8 entity.
- 9 A I sympathize. You're outnumbered three to one.
- 10 Q I would like to call your attention here to your
- 11 surrebuttal testimony. Is that in the record? I guess
- 12 I'm confused about that. At page 12.
- 13 CHAIRMAN BOYER: Mr. Sandack, I can help on your
- 14 inquiry there. The surrebuttal testimony was admitted
- 15 into the evidence earlier today.
- MR. SANDACK: Okay, I thought for some reason
- 17 they referred to the direct and the rebuttal, but I must
- 18 have been mistaken.
- 19 Q (BY MR. SANDACK) In any event, page 12 --
- 20 actually, the question begins on the preceding page, 11,
- 21 where you're addressing the merit increases for nonunion
- 22 employees.
- 23 You're asked, "Do you agree that merit increases
- 24 for nonunion employees cannot be compared to Union
- 25 increases?" Apparently this is drawn toward your

- 1 testimony that the Union's increases were three percent,
- 2 and you feel that's more reasonable than the 3.5 percent
- 3 that the Company's seeking for purposes of this
- 4 proceeding; is that correct?
- 5 A That's correct.
- 6 Q Your answer is, "No, that is, in my opinion, a
- 7 blind approach to determining what level of increase is
- 8 reasonable. While there are some differences, negotiated
- 9 Union increases should not be ignored when evaluating what
- 10 type of increase is granted to nonunion employees."
- 11 You say, "For example, while Mr. Wilson
- 12 correctly states that the Union negotiations take into
- 13 consideration work conditions, nonunion compensation must
- 14 be a factor in the fact that incentive compensations
- 15 available."
- My question to you is: When you've made your
- 17 reference to Mr. Wilson's testimony, my understanding is
- 18 you're referring to page 13 of his -- of his rebuttal
- 19 testimony where he states in answer to the question, "Do
- 20 you agree with Mr. Schultz that the Company should set its
- 21 merit increases for nonunion employees at the same level
- 22 as union employees?" And he states, "No, the markets for
- 23 nonunion and nonunion (sic) employees are completely
- 24 different, and we arrive at market compensation in
- 25 completely different ways."

- 1 Do you understand that Mr. Wilson has experience
- 2 and is engaged in the collective bargaining negotiations
- 3 on behalf of the Company with the Union? Is that your
- 4 understanding?
- 5 A I can't say specifically that he does. I will
- 6 add, though, that I found it kind of unusual -- I did
- 7 inquire as to whether the Company had anything -- any
- 8 survey studies with respect to Union wages, and the
- 9 response was no. So I don't know how they do their
- 10 negotiations so to speak with the Union.
- 11 Q Uh-huh. And who did you make that inquiry of?
- 12 A I think it was Mr. Wilson. When I went upstairs
- 13 the one time -- the first time I took the studies back,
- 14 the first set of studies back, and I think it was with
- 15 Mr. Taylor was accompanying me at the time, we walked over
- 16 and peeked towards his office, he motioned us in, I went
- 17 in, sat down, I asked him a few questions regarding that.
- 18 O Mr. Wilson?
- 19 A Yes.
- 20 Q Okay. Well, his statement is kind of curious,
- 21 and yours ask a little bit, too, when you say that, "For
- 22 example, while Mr. Wilson correctly states that Union
- 23 negotiations take into consideration work conditions, "you
- 24 do seem to have some sense that besides wages, benefits,
- 25 they also discuss working conditions such as schedules and

- 1 shifts and things of that nature.
- 2 A There's a multiple of things that are discussed
- 3 between the Union and the Company and the Company in
- 4 determining its exempt and nonexempt compensation. I
- 5 mean, they're going taking into consideration the
- 6 conditions that you've identified, they're going to take
- 7 into consideration the days off that they have, they take
- 8 into consideration whether the Union participates in
- 9 incentive comp or not, they're going to take into
- 10 consideration the health care benefits, the dental
- 11 benefits, the pensions. All those things are all taken
- 12 into consideration.
- 13 Q You understand generally working conditions,
- 14 those types of terms are worked out before they get to the
- 15 financial package? The wages and benefits?
- 16 A I was just trying to characterize Mr. Wilson's
- 17 testimony there.
- 18 Q Okay. And then your recommendation is that the
- 19 three percent is indeed appropriate based on what you
- 20 understood the Union -- Union thought, I guess. What
- 21 period of time was that your understanding?
- 22 A Well, I think my testimony said that three
- 23 percent would be the most supported, because that
- 24 represents something that was negotiated between some of
- 25 the Company's employees and the Company. And essentially

- 1 I indicated that it could be that the compensation
- 2 increase could be even less than that.
- I mean, I've actually been in jurisdictions
- 4 where, because of the Company's compensation levels that
- 5 they were given, or the percentage increases that they had
- 6 that were not supported, as I have said in this case, that
- 7 the Commission or the board that was there based the
- 8 compensation increase for management on the union
- 9 increase.
- 10 Q Were you aware that the union increase for the
- 11 Local 125 in Oregon was 2.5 percent? The five percent was
- 12 paid later just as a one-time bonus and not rolled into
- 13 their wage base?
- 14 A No.
- MS. RACKNER: I object to this line of
- 16 questioning, again. I mean, this witness did not testify
- 17 -- other than to compare on the very simple way union and
- 18 nonunion wages, he did not review the labor contracts. I
- 19 don't believe he's familiar enough to be answering these
- 20 questions, nor do I think they're at issue in the case.
- 21 MR. PROCTOR: Excuse me, Mr. Chairman. That may
- 22 be a good objection if I made it because he's my witness,
- 23 but I don't know that it's appropriate for counsel to make
- 24 it.
- MR. SANDACK: Apparently he did review. I mean,

- 1 he reviewed the three percent, and I'm trying to
- 2 understand the basis of his what his knowledge was.
- 3 MR. PROCTOR: Well, the fact of the matter is
- 4 that he's admitted that -- he stated in his testimony as
- 5 well merely that was reciting statements made by
- 6 Mr. Wilson, and he has testified here that that was all he
- 7 was doing was characterizing Mr. Wilson.
- 8 So I think it's clear from his testimony up to
- 9 this point, and the cross, that he's not been involved
- 10 with, nor has he studied the labor negotiations between
- 11 Rocky Mountain Power and the IBEW 57. So under the
- 12 circumstance, he's at this point beyond the direct
- 13 testimony, he's certainly beyond even the cross that was
- 14 offered earlier. So it would it will be objectionable on
- 15 that basis.
- MR. SANDACK: The testimony that he put in the
- 17 record was three percent and why it was appropriate, and
- 18 I'm simply trying to probe what his understanding of that
- 19 three percent was. He seemed to suggest in his testimony
- 20 that even less than three percent was appropriate, and I
- 21 was trying to understand if the basis of that was perhaps
- 22 what the unions had received up in Oregon. But I'll move
- on. I think it's totally appropriate cross-examination.
- 24 CHAIRMAN BOYER: I think we have two objections
- 25 here before us that we haven't ruled on. I think up until

- 1 the last question or so I thought your cross-examination
- 2 was within the scope of his surrebuttal testimony, but we
- 3 may be veering off track a little bit at this point.
- 4 MR. SANDACK: Well, I think -- I'm going to move
- 5 on. But I think the surrebuttal testimony and direct
- 6 clearly goes to the three percent and why that at the most
- 7 would be appropriate.
- 8 CHAIRMAN BOYER: And that -- that was his
- 9 testimony was what I was referring to, yes.
- 10 MR. SANDACK: That was only my last question,
- 11 sir.
- 12 CHAIRMAN BOYER: Okay. Thank you.
- 13 MR. SANDACK: Thank you. I'll move on if that
- 14 testimony is acceptable. If it's going to be stricken
- 15 then -- are we okay with what's on the record at this
- 16 point?
- 17 CHAIRMAN BOYER: Yes, we'll leave that in.
- 18 MR. PROCTOR: But, Mr. Chairman, I think perhaps
- 19 we should start talking about striking Mr. Sandack's
- 20 testimony. So far, I mean, his objections to objections
- 21 are speaking objections. He's testifying himself to what
- 22 this witness said just moments ago, and it stands for
- 23 itself. His comments about what in fact he's trying to
- 24 get to are irrelevant as to whether or not the objection
- 25 is relevant.

- 1 MR. SANDACK: All right. Well, I'm ready to
- 2 move on if you would like.
- 3 CHAIRMAN BOYER: Okay, try again.
- 4 Q (BY MR. SANDACK) The next subject I'd like to
- 5 address has to do with the overtime, sir. And that's on
- 6 page -- begins on actually lines 301 or so. My pages for
- 7 some reason both show page 14, so...
- 8 A Direct or surrebuttal?
- 9 Q Excuse me, they're on page 14 of the
- 10 surrebuttal. And the question is addressed to you with
- 11 respect to the overtime issue, which you feel, as I
- 12 understand your testimony, that principally the overtime
- 13 is storm related. Is that a summary of your testimony?
- 14 A Well, just the response to the Company's data
- 15 request that it was storm -- driven by storm related. I
- 16 didn't but the dollar figures in that the Company put in
- 17 the response, but it indicated, you know, that that's what
- 18 was driving the overtime.
- 19 Q The question was asked, "Why should the
- 20 Commission adopt your recommendation with respect to the
- 21 overtime?" And on line 303 you begin that, "The overtime
- 22 increased moderately in 2003-2005 despite significant
- 23 changes in employee complement." I won't read the whole
- 24 thing.
- 25 But on the following page -- excuse me, it

- 1 actually begins above that discussion on page 14. You
- 2 say, "The significant change in overtime in 2006 and 2007
- 3 was the result of significant storms that occurred, and
- 4 that the Company had furnished no evidence to rebut the
- 5 assertion that overtime was influenced by the storms and
- 6 not a decrease in employees. The response to CCS 9.12
- 7 refers to the storm of the century that occurred in
- 8 December of 2007. It would be inappropriate to assume the
- 9 storm of the century will recur in the test year."
- That's your testimony?
- 11 A Yes.
- 12 O You haven't attached that CCS 9.12 to the
- 13 record, have you?
- 14 A No, sir.
- 15 Q I would like to do that now if you don't mind.
- MR. SANDACK: I've handed the reporter and
- 17 marked it as IBEW Cross 1. And I've handed it to the
- 18 witness.
- 19 Q (BY MR. SANDACK) Have you had a chance to
- 20 review that document, sir?
- 21 A Yes, sir.
- 22 Q Now, according to his response, the overtime
- 23 related to the storm of the century was charged a
- 24 distribution of Pacific Power due to increased storms.
- 25 And the sense of that is that it's related to distribution

- 1 and is not a charge that will affect the Utah rates. Is
- 2 this your understanding?
- 3 A Well, that's what this says, but I address that
- 4 also in my testimony as to why I have a concern with it.
- 5 Because there was another data request that asked for a
- 6 distribution of costs, and they said they can't distribute
- 7 it. And the reason why is because they take it and they
- 8 put it into -- effectively, I'm going to try to put this
- 9 in simple terms and put it into a cost center. And then
- 10 they distribute it from that cost center based upon the
- 11 hours that were recorded, okay?
- 12 So, therefore, the extent that that pot is
- 13 distributed based upon hours recorded can be impacted on
- 14 other companies like Rocky Mountain Power as opposed to,
- 15 you know, being all fully charged to Pacific Power. It
- 16 has a way of blending the rate. Because you're talking
- 17 about -- you're not just talking about the overtime,
- 18 you're talking about general time was also put into that
- 19 pot. So everything is dumped in there.
- 20 Now, Rocky Mountain Power gets allocated a
- 21 significant portion of the total dollars, so they're also
- 22 going to be picking up some of those dollars. And you go
- 23 through the whole system and how it's allocated and that's
- 24 pretty detailed. And I don't want to really get into that
- 25 and try to confuse anybody.

- 1 Q Well, what is the adjustment that you're
- 2 basically recommending and how many millions of dollars is
- 3 it due to the overtime?
- 4 A Well, that -- the adjustment that I've
- 5 recommended is the adjustment that's on --
- 6 Q That's on page 14 there, too.
- 7 A Yeah, I've identified what that adjustment is.
- 8 See, another thing that you've got to take into
- 9 consideration is how this filing is put together. The
- 10 filing is allocating dollars based upon, you know, this
- 11 distribution to all these different accounts that the
- 12 Company has and is basically similar to what I have as an
- 13 attachment behind all the various adjustments.
- 14 And so when the Company takes a total Company
- 15 number and distributes it that way, you're getting some of
- 16 that effect from that overtime that may have been Pacific
- 17 Power overtime charged down to Rocky Mountain Power.
- 18 Q All right. Well, I did notice in your testimony
- 19 that you were charging how they allocate the overtime to
- 20 the distribution O&M accounts so that you were challenging
- 21 the statement that they did so as purported in this
- 22 response. But rather you seem to be suggesting that the
- 23 storm of the century somehow is related to Utah, and
- 24 that's not the case, is it?
- 25 A I'm saying the costs are being reflected
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- 1 basically on a going-forward basis in the forecast,
- 2 because the forecast is picking up the base year costs.
- 3 Q So if the costs were structured properly by the
- 4 Commission then to make sure that the overtime was
- 5 charged -- was not charged to Utah, you would be satisfied
- 6 with that if in fact those are distribution expenses that
- 7 they shouldn't be charge with; is that correct?
- 8 A Yes, and that's what I basically tried to put
- 9 into my testimony by taking an average of what was other
- 10 than the abnormal years. Because the number that you're
- 11 given by the Company for overtime is the total company.
- 12 It's not just Rocky Mountain Power, it's just not Pacific
- 13 Power or Pacific Energy, it's a lump sum number.
- 14 Q You understand Pacific Energy -- are you aware
- 15 that we've had testimony that Pacific Energy is the
- 16 corporation which they hold the generation units through.
- 17 Are you familiar with that?
- 18 A I know it's not Rocky Mountain Power
- 19 essentially. It's not the Rocky Mountain Power that we're
- 20 dealing with in this rate case.
- 21 Q So when you looked at this response, did you
- 22 understand that Pacific Energy -- the increase in overtime
- 23 was essentially due to the generating units and the work
- 24 that they have to do, it isn't necessarily related to any
- 25 particular storm that's going on. Was that your

- 1 understanding?
- 2 A I'm not following your question, I'm sorry.
- 3 Q Pacific Energy owns the generating units of the
- 4 applicant. And therefore the generation, trying to meet
- 5 their load forecast in generating that much power isn't
- 6 particularly related to any particular storm. Is that
- 7 your understanding?
- 8 MR. PROCTOR: Objection. Mr. Chairman, we've
- 9 now gone beyond, again, the direct testimony that's been
- 10 provided.
- 11 CHAIRMAN BOYER: I'm going to sustain that
- 12 objection. I don't know that Mr. Schultz would have any
- 13 knowledge of how Pacific Energy allocated overtime or for
- 14 what reasons, and he hasn't testified as to that.
- 15 MR. SANDACK: Again, I'm trying to find out what
- 16 he does understand. When he makes a -- when he makes a
- 17 blank statement, sir, that the overtime that's going to be
- 18 charged should be going down, it isn't necessarily due to
- 19 a decrease of employees, other evidence will show that
- 20 there's been decreases not only in generation by Pacific
- 21 Energy units, but in other areas of the Company.
- 22 And if he's making his statements, then we need
- 23 to probe his knowledge. It's not fact that he -- if he
- 24 doesn't have the knowledge, then we understand how much
- 25 weight it can be given. So I don't know that it's proper

- 1 to sustain an objection. I'm simply trying to probe his
- 2 knowledge on a very key question.
- 3 CHAIRMAN BOYER: Why don't you ask him that,
- 4 Mr. Sandack, if he has knowledge of that?
- 5 MR. SANDACK: Okay. I will.
- 6 Q (BY MR. SANDACK) Do you know what assets and
- 7 what production processes Pacific Energy performs on
- 8 behalf of the Company?
- 9 A I haven't gone through the process of trying to
- 10 segregate it. If I may, on what you're -- you're trying
- 11 to dissect this response into this and breaking it up
- 12 between the different companies. What you're doing is not
- 13 what is consistent with what's in the rate filing, and so
- 14 it's inappropriate to try to say, "Well, this was Pacific
- 15 Energy's," or "This was Pacific Power."
- 16 If you look at the number that's there for 2006,
- 17 the 57 million, that's comparable to what's on MDR 2.19
- 18 for overtime. It's the total number. They're not -- the
- 19 Company isn't taking and breaking this all down into
- 20 pieces and then saying, "Rocky Mountain Power's is only
- 21 this when they're doing all their compensation stuff."
- They take the total company, so they're taking
- 23 -- in trying to give you a comparison, they're taking the
- 24 57 million and then applying those allocation factors that
- 25 they provided.

- 1 That's all I did. I took the total Company
- 2 number and used the Company's allocation factor.
- 3 That's -- I didn't try to segregate this between Pacific
- 4 Energy, Pacific Power, corporate. I took -- I followed
- 5 the same exact format that the Company did.
- 6 Q Well, you were relying on their answer to make
- 7 -- the same answer when they purported to tell you how
- 8 they were doing it in relying on what your recommendations
- 9 were, but you've only -- you haven't -- you haven't looked
- 10 behind those particular different units to see how it was
- 11 allocated between those companies then; is that correct?
- 12 A I didn't look into the detail of the
- 13 allocations.
- MR. SANDACK: Okay. Thank you. That's all I
- 15 have.
- 16 CHAIRMAN BOYER: Thank you, Mr. Sandack. Let's
- 17 move now to Mr. Dodge.
- MR. DODGE: No questions.
- 19 CHAIRMAN BOYER: Mr. Reeder?
- MR. REEDER: No questions.
- 21 CHAIRMAN BOYER: Mr. Matteis?
- MR. MATTHEIS: No questions.
- 23 CHAIRMAN BOYER: Commission Allen?
- 24 COMM. ALLEN: No.
- 25 CHAIRMAN BOYER: And nor do I have. So,

- 1 Mr. Schultz, thank you so much. You may take your seat.
- THE WITNESS: Thank you.
- MR. PROCTOR: I have no redirect.
- 4 CHAIRMAN BOYER: And no redirect. We're on a
- 5 roll. I should ask everybody for a loan or something.
- 6 We have not heard anything from Mr. Ball. He
- 7 has not presented himself and he hasn't contacted the
- 8 office, so I believe we are finished for the day. But
- 9 we'll reconvene tomorrow at 9:00 sharp and we'll hear from
- 10 Mr. Duvall, Jamie Dalton, and Randy Falkenberg. It should
- 11 be an interesting and entertaining day tomorrow. Thank
- 12 you so much. Oh, actually, Mr. Sandack --
- MR. SANDACK: Yeah, move for admission.
- 14 CHAIRMAN BOYER: Any objections to -- I'm sorry
- 15 Mr. Proctor. We're back on the record for just a quick
- 16 moment. Actually, we didn't go off the record, did we?
- 17 Mr. Sandack has moved for admission of IBEW Cross 1, which
- 18 is the CCS data request 9.12. Any objections to its
- 19 admission?
- 20 (No response.)
- 21 CHAIRMAN BOYER: Apparently not.
- MS. RACKNER: And, again --
- 23 CHAIRMAN BOYER: It will be admitted then.
- 24 (IBEW Cross-Exhibit 1 admitted.)
- 25 MS. RACKNER: I'm not certain if Rocky Mountain

1	Power Cross Exhibit 11 was moved and admitted into the					
2	record. That was the response to data request 11.1.					
3	CHAIRMAN BOYER: That was not admitted. No one					
4	made a motion to move for its admission. Do you wish to					
5	MS. RACKNER: I do.					
6	CHAIRMAN BOYER: This will be Cross-Exhibit 11					
7	Are there any objections to Rocky Mountain Cross					
8	Exhibit 11 being admitted into the evidence?					
9	(No response.)					
10	CHAIRMAN BOYER: Hearing none, it is admitted					
11	then as well. And we'll see you tomorrow morning. Thank					
12	you all.					
13	(RMP Cross-Exhibit 11 admitted.)					
14	(The hearing adjourned at 2:10 p.m.)					
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1	CERTIFICATE					
2	STATE OF UTAH)					
3	:					
4	COUNTY OF SALT LAKE)					
5	I, Wendy Alcock, a Registered Shorthand Reporter					
6	and Notary Public within and for the County of Salt Lak					
7	and State of Utah, do hereby certify:					
8	That the foregoing proceeding was taken before me a					
9	the time and place herein set forth, and was taken down					
10	by me in stenotype and thereafter transcribed into					
11	typewriting:					
12	That the foregoing 122 pages contain a true and					
13	correct transcription of my stenotype notes so taken.					
14	IN WITNESS WHEREOF, I have hereunto subscribed my					
15	name and affixed my seal this 9th day of June, 2008.					
16						
17	Wendy Alcock, R.P.R.					
18	My commission expires: May 18, 2008					
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