

1 **Q. Please state your name, business address and present position with Rocky**  
2 **Mountain Power (the Company), a division of PacifiCorp.**

3 A. My name is A. Richard Walje. My business address is 201 South Main, Suite  
4 2300, Salt Lake City, Utah 84111. I am the President of Rocky Mountain Power.

5 **Qualifications**

6 **Q. Please briefly describe your education and business experience.**

7 A. I have worked in the electric utility industry since 1972 as a journeyman lineman,  
8 field service engineer with General Electric and as a substation design engineer  
9 for Rocky Mountain Power. At Rocky Mountain Power I have held numerous  
10 management and executive positions with increasing levels of responsibility in the  
11 areas of engineering, construction, transmission and distribution operations,  
12 customer service, procurement, information technology and community affairs. I  
13 have served on PacifiCorp's Board of the Directors since 2000 and I am also  
14 currently the Chairman of the Board of the PacifiCorp Foundation. I have a  
15 Bachelor of Science in Electrical Engineering degree (1984) and a Master of  
16 Business Administration degree (1991), both from the University of Utah. I have  
17 received additional executive level instruction from the University of Michigan  
18 and electrical engineering theory from General Electric's Crotonville education  
19 center.

20 **Q. What are your responsibilities as President of Rocky Mountain Power?**

21 A. My responsibilities, as President of Rocky Mountain Power, cover all of the  
22 Company's affairs in the states of Utah, Idaho and Wyoming, including assuring  
23 that the Company's strategy, infrastructure investments and operations result in

24 the delivery of safe, reliable electric energy to the Company's customers at  
25 reasonable prices.

26 **Q. Please describe Rocky Mountain Power's presence in Utah.**

27 A. Rocky Mountain Power is the largest public utility in Utah and provides safe,  
28 reliable, and low-priced electric service to over 767,000 Utah customers, which  
29 comprise approximately 85 percent of all electric customers in Utah. The  
30 Company is a major employer in the state of Utah with more than 2,400  
31 employees. Within the state, the Company operates ten major generation units,  
32 produces over 3.5 million tons of coal and maintains over 17,000 miles of  
33 transmission and distribution lines. Later in my testimony, I will describe in more  
34 detail the Company's commitment to the environment, our communities and our  
35 customers.

36 Driven by load growth in Utah and our other states, the Company is in the  
37 midst of a major construction program that will continue for several more years,  
38 adding significant new supply-side generation resources, transmission lines and  
39 Utah distribution facilities. Unfortunately, this major build cycle comes at a time  
40 when costs for fuel and building materials are increasing at rates significantly  
41 greater than the rate of inflation. Assuming these trends continue, the Company  
42 will need frequent price increases over the next several years to allow it to recover  
43 its cost to serve Utah customers. This situation is not unique to the Company as  
44 nearly all utilities are attempting to deal with increasing costs and rising customer  
45 prices. While no one likes increasing electric rates, it is critical that rates reflect  
46 the costs expected to be incurred during the period the rates are in effect;

47 otherwise customers will not receive the price signals they need to make sound  
48 economic decisions regarding efficient energy usage.

49 **Purpose of Testimony**

50 **Q. What is the purpose of your testimony?**

51 A. The purpose of my testimony is to provide an overview of the Company's 2008  
52 Utah rate case application requesting a revenue requirement of \$1.592 billion.  
53 This represents a \$160.6 million rate increase over Rocky Mountain Power's  
54 current rates, or an increase of \$85.2 million (5.7 percent) over the rate request  
55 pending in docket 07-035-93.

56 My testimony also presents policy issues and the implications of the  
57 Company's and industry's need to address rising costs and capital investment  
58 requirements. Specifically, I will provide a summary of the Company's filing and  
59 introduction of the witnesses that will address the Company's case. In addition, I  
60 will address in more detail the following:

- 61 • The need for a price increase even though Rocky Mountain Power just  
62 completed Phase I of its 2007 rate case and a decision on that case from  
63 the Utah Public Service Commission is still pending;
- 64 • The major cost drivers underlying the need for the price increase,  
65 including load growth, capital investment, and operating costs beyond the  
66 Company's control; and,
- 67 • The Company's efforts to control costs while maintaining reliable service  
68 and customer satisfaction.

69 **Q. Please explain why the Company is requesting a Utah rate increase when the**  
70 **Company's 2007 case is still pending before the Commission?**

71 A. In its test year order in Docket 07-035-93 the Utah Commission moved the  
72 Company's proposed test year back six months to the period ending December  
73 2008. Because of the Commission's decision on test period in the last rate case,  
74 the Company is compelled to file more frequent cases in order to give it a  
75 reasonable opportunity to earn its allowed return during a period of rapid load  
76 growth, unprecedented capital investment, and rising costs. This was  
77 acknowledged by the Utah Commission in its test period order which stated that  
78 under current conditions more frequent rate case may be necessary.<sup>1</sup>

79 **Q. Why is a forecast test period necessary for this case?**

80 A. A forecast period allows for better matching of costs with revenues during the rate  
81 effective period. It is essential for the financial integrity of the Company to have  
82 rates set on costs that reflect the time period that the rates will be in effect. A  
83 forecast test period is exceptionally important during a period of major  
84 construction and rising power costs.

85 **Q. How is this case different from the case filed just last December?**

86 A. Consistent with the Commission's order in Docket 07-035-93, this case  
87 incorporates a test period that looks forward approximately 12 months from the  
88 filing date. The test period in this filing covers the twelve months ending June 30,  
89 2009. The filed test period addresses the concerns about the uncertainty of  
90 forecasting costs for the full 20-month forward-looking period allowed by statute.

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<sup>1</sup> In this time of expanded utility investment, potentially increasing costs, and greater uncertainty of economic conditions, more frequent rate cases may be necessary to ensure just and reasonable rates. (Docket 07-035-93 Test Period Order, page 4)

91           However, because of the significant level of capital investment, which is more  
92           certain and measurable within the selected test period, the case reflects end of  
93           period rate base balances as of June 30, 2009.

94   **Q.    How will the order in the pending case (Docket 07-035-93) be reflected in this**  
95   **filing?**

96   A.    The Company's filing in this case supports a \$1.592 billion revenue requirement.  
97           That will not change with the Commission's revenue requirement order in Docket  
98           07-035-93. The rate order in the 2007 case will change present revenues and the  
99           size of the rate increase required to reach the proposed revenue requirement;  
100          however the revenue requirement and the supporting analysis and testimony filed  
101          in this case supporting the need for an increase will not change.

102   **Cost Control Efforts**

103   **Q.    Explain some of the efforts the Company has made to control costs and keep**  
104   **electricity prices reasonable?**

105   A.    Effective management of power costs and operating costs is one of the key  
106          elements of the Company's strategy to keep electricity prices as low as possible.  
107          As I mentioned earlier, the Company is making significant investments in  
108          renewable wind generation resources which have zero fuel costs. Moreover, since  
109          the acquisition by MEHC, the Company has achieved increased efficiencies. The  
110          Company has worked hard to strike the right balance between operational  
111          expenses, customer service and preventive maintenance on the Company's  
112          transmission and distribution facilities. This approach helps to achieve maximum  
113          value for each dollar spent on maintaining and operating the growing electric

114 network. Unfortunately these efforts are not and will not be enough to offset the  
115 cost increases in other areas included in this application.

116 **Q. Please explain steps the Company has taken to mitigate the cost pressures**  
117 **associated with labor-related issues?**

118 A. The Company has partially mitigated price increases of health care costs and  
119 pension cost increases with internal cost control initiatives. For example, the  
120 Company's transition for health insurance premium costs was completed on  
121 January 1, 2008, and now requires employees to pay a larger amount of the health  
122 insurance premium. The Company has also implemented a change to a cash  
123 balance pension plan for non-union employees. Even with these internal cost  
124 control efforts, externally driven cost increases, particularly in the health care  
125 area, are largely unavoidable, and the Company continues to incur cost increases  
126 that need to be included in the Utah revenue requirement.

127 **Rate Case Overview**

128 **Q. Please explain the Company's requested rate increase in this application.**

129 A. As previously mentioned, the Company is requesting a \$1.592 billion revenue  
130 requirement during the rate effective period beginning in March 2009. Historical  
131 data from calendar year 2007 is used as a base to develop the test period used in  
132 this case, which is the twelve-month period ending June 30, 2009. The test period  
133 used in this case is essential in providing the Company with an opportunity to  
134 recover its costs, maintain service levels, and earn a reasonable rate of return.  
135 Company witness **Mr. Steven R. McDougal**, Director, Revenue Requirement,  
136 will discuss the test period, the required revenue increase and the sources of the

137 data used in determining the normalizing adjustments related to revenue,  
138 operations and maintenance expense, net power costs, depreciation and  
139 amortization, taxes and rate base in developing the Utah revenue requirement.  
140 Mr. McDougal will also testify on deferred accounting costs and support the  
141 Company's proposed interjurisdictional allocation of common costs.

142 Mr. McDougal's analysis is based on a cost of capital that includes a  
143 request for a return on equity of 10.75 percent, which is the Company's expected  
144 cost of equity capital, and a capital structure with an equity percentage of 51.9  
145 percent. **Mr. Bruce N. Williams**, Vice President and Treasurer, will testify  
146 concerning the Company's cost of debt, preferred stock and capital structure.  
147 Additionally, **Dr. Samuel C. Hadaway**, FINANCO, Inc. will testify concerning  
148 the Company's return on equity. He will also describe the unique operational  
149 risks that Rocky Mountain Power faces and why the Commission should  
150 authorize a return on equity that will account for the Company's higher risks and  
151 operating challenges.

152 The financial and operating challenges and risks that Dr. Hadaway  
153 discusses in his testimony are demonstrably real. The Company is in a period of  
154 load and capital investment growth, and the Company's required ongoing level of  
155 investment far exceeds both its net operating income and depreciation expense.  
156 As a result, the Company requires substantial levels of new financing to fund the  
157 investment necessary to meet its customers' power needs.

158 We recognize that the magnitude of the rate increase is significant and  
159 affects some customer classes more than others, on a percentage basis. The

160 increase in rates that the Company is requesting is necessary to permit the  
161 Company to recover its prudently incurred costs and is in the public interest. The  
162 Company is operating in a cost efficient and effective manner and takes seriously  
163 the challenges it faces in providing reliable service at a reasonable price to  
164 customers.

165 **Q. If the requested rate increase proposed in this application is not approved,**  
166 **will the Company have a reasonable opportunity to cover the costs it incurs**  
167 **to serve our customers?**

168 A. No. As a consequence of the additional investments made by the Company,  
169 coupled with rising operation, maintenance, depreciation and other costs, it will  
170 not be possible for the Company to cover its cost to serve customers and make an  
171 adequate return on its investments to serve these customers.

172 Every new generation plant, every transmission line, and nearly every  
173 distribution facility is significantly more costly than similar facilities currently  
174 included in rates. In addition, the cost of fuel and purchased power is rising for  
175 both existing and future customers. The level of capital investments that are  
176 being made by the Company and the increase in energy costs cannot be entirely  
177 offset by productivity gains achieved by the workforce and through the  
178 implementation of technology, or through increased sales. The costs are real, and  
179 this level of expenditures is necessary to provide customers with the level of  
180 service that they expect. Reflecting this level of costs in rates is also necessary to  
181 send customers the correct price signals regarding the cost of their usage.



182 **Q. How will the proposed rate increase sought in this application contribute to**  
183 **Rocky Mountain Power's financial health in Utah?**

184 A. The proposed rate increase will give the Company a reasonable opportunity to  
185 earn its allowed rate of return. The additional revenues requested in this  
186 application will contribute to favorable credit ratings from the financial markets,  
187 thereby keeping debt costs at reasonable levels. In addition, the requested  
188 revenues will allow the Company to maintain and operate its system reliably  
189 given Utah's environmental and operating conditions. Finally, the additional  
190 revenues will permit the Company to continue its extensive investment program  
191 in generation, transmission and distribution facilities to serve the fast growing  
192 load in Utah.

193 **Cost Drivers**

194 **Q. Please provide details on the major cost drivers necessitating the requested**  
195 **additional rate relief.**

196 A. As previously mentioned, the growth in customer demand for energy and peak  
197 load growth, coupled with the capital investment necessary to meet this demand  
198 and satisfy the Company's obligation to serve, are the primary drivers behind the  
199 need for price increases. Additionally, significant increases in the Company's  
200 business inputs are fundamentally beyond its control and increase the cost of  
201 service. These cost increases cannot be entirely offset by the Company's  
202 efficiency measures. I will explain each of these cost drivers in more detail.

203

204 **Load Growth**

205 **Q. Please explain the load growth in Utah.**

206 A. The Utah economy and related electrical load have been booming. Growth has  
207 exceeded the national average and is expected to continue. North American  
208 Energy Reliability Corporation (NERC) forecasts that electric energy  
209 consumption growth in the Rocky Mountain region through 2016 will be higher  
210 than any other region of the nation. Efforts by the Economic Development  
211 Corporation of Utah and other entities in the state have proven effective at  
212 bringing new business to Utah. The 2008 Economic Report to the Governor  
213 projects Utah economic growth is expected to continue to outpace the rest of the  
214 nation. In its report to the Governor, the State Office of Planning and Budget  
215 projected employment growth of 3.2 percent during 2008, near historic growth  
216 rates.

217 Since 2000, the customer base grew 20 percent, which mirrors the state's  
218 population growth from 2.2 million to 2.7 million. Several respected economists  
219 and groups are predicting that Utah's population will reach nearly 3 million by  
220 2010 and exceed 4 million by the year 2030 or approximately a two percent per  
221 year increase. In contrast national population growth is projected in the one  
222 percent range.

223 This high rate of growth contributes to the rising cost of electric service, as  
224 the marginal cost of new generation and power delivery resources are double the  
225 average embedded cost of generation currently in rates. Our load forecasts are  
226 aligned with the state economic forecasts, and we anticipate our megawatt hour

227 energy requirements will grow by 2.3 percent per year with summer peak demand  
228 rising at an even faster rate. **Dr. Peter C. Eelkema**, Senior Planner in the Load  
229 Forecasting Department, will provide further details on growing electrical load in  
230 Utah.

231 **Capital Investment**

232 **Q. What is Rocky Mountain Power's current projection of total capital**  
233 **investment?**

234 A. The Company's most recent Form 10-K, filed with the Securities and Exchange  
235 Commission on February 29, 2008, indicates that the Company's increasing  
236 capital expenditure program exceeded \$1.5 billion in 2007 and will reach \$20  
237 billion over the next ten years. This case includes over three billion dollars in new  
238 plant investments the Company has made or will make between the December 31,  
239 2007, historical base year and June 30, 2009, the end of the test year. This level  
240 of investment puts significant financial pressure on Rocky Mountain Power.

241 **Q. How would a failure to address these issues affect Rocky Mountain Power's**  
242 **ability to attract new capital required to serve new load and maintain its**  
243 **system?**

244 A. Absent supportive regulatory treatment in this, and future rate cases, the  
245 combination of: 1) the Company's current construction program; 2) rising labor,  
246 equipment, materials and fuel costs, and; 3) risks involving resource coordination  
247 among the six states served by the Company could affect the Company's credit  
248 ratings position making it difficult for the Company to obtain the capital it needs  
249 at competitively low prices for the benefit of our customers. Credit ratings are

250 particularly critical when companies are in a “build” cycle and challenging credit  
251 market as Rocky Mountain Power now is.

252 The Company has greatly benefited from its ownership by MEHC, which  
253 has invested a total of \$615 million in cash contributions while not receiving any  
254 dividends from PacifiCorp since the acquisition on March 21, 2006. The  
255 Company’s budget includes additional cash equity contributions of \$150 million  
256 before the end of the test period. However, the Company relies on external  
257 parties for its significant debt financing needs. The debt securities markets are  
258 competitive, and to the extent investors perceive higher risk in Rocky Mountain  
259 Power because of regulatory uncertainty or unfavorable regulatory decisions, they  
260 will require a greater return through higher interest rates. Higher interest rates on  
261 debt will result in higher rates for our retail customers.

262 **Q. Has the Company’s most recent rating agency report taken note of the**  
263 **Company’s large capital expenditure program?**

264 A. Yes. Exhibit RMP\_\_\_(ARW-1) includes Standard & Poor’s (S&P) most recent  
265 credit report on PacifiCorp, which was issued on April 17, 2008. Page 2 of the  
266 S&P report contains the following comment:

267 “In 2007, the company invested \$1.5 billion in capital projects that  
268 was funded with approximately \$1.0 billion of debt...\$200 million  
269 in MEHC equity infusions, and the balance with operating cash  
270 flow. The company is embarking on a 10-year, \$20 billion capital  
271 program, of which an estimated \$14 billion will be incurred in the  
272 next five years.”

273 **Q. Please explain the major generation additions in Rocky Mountain Power’s**  
274 **capital investment strategy that are included in this case?**

275 A. To address load growth challenges the Company is in the process of completing

276 or adding significant new generation resources. **Mr. A. Robert Lasich**, President  
277 of PacifiCorp Energy, explains in his direct testimony the prudent steps taken by  
278 the Company in meeting its obligation to serve customers through adding new  
279 generation resources. New generation resources, in addition to those included in  
280 Docket (07-035-93), a Commission decision on which is currently pending,  
281 include the remaining investment in the Marengo II and Goodnoe Hills wind  
282 projects and the Blundell Bottom Cycle geothermal plant, each of which were was  
283 only partially included in the Company's revenue requirement in the pending  
284 general rate case. In addition, the Company is adding over 250 MW of new wind  
285 resources plus the Chehalis gas plant.

286 **Q. Please explain the other major additions in Rocky Mountain Power's capital**  
287 **investment strategy that are included in this case?**

288 A. The Company continues to make significant transmission and Utah distribution  
289 and other investments which have been included in this case. Mr. McDougal has  
290 included exhibits in his direct testimony supporting the plant additions, all of  
291 which are necessary to provide service to our Utah customers. Company witness  
292 **Mr. Douglas N. Bennion**, Vice President, Network Reliability, will describe the  
293 Company's transmission and distribution investments in this case including a  
294 Static VAR Compensator at Camp Williams, the Oquirrh 345 to 138 kV, 700  
295 MVA substation project and the Herriman distribution substation, as well as the  
296 facilities necessary to connect and serve approximately 20,000 new customers in  
297 Utah each year.

298 In addition, on May 30, 2007, the Company announced the construction of

299 two major 500 kV transmission projects of approximately 600 miles each that will  
300 originate in Wyoming and connect into Utah, Idaho, Oregon and the desert  
301 southwest. Siting, permitting and other initial work for the various segments of  
302 the projects are underway. None of the costs of these proposed projects are in this  
303 case as they are scheduled for completion between 2010 and 2014, but these costs  
304 will add additional upward pressure on rates when they begin to show up in future  
305 rate cases.

306 **Externally Influenced Costs**

307 **Q. Please explain external business factors that are driving cost increases.**

308 A. In addition to general inflation, the Company is experiencing significant upward  
309 cost pressures in several areas including construction material and equipment,  
310 property, rights of way and easements, net power costs, and certain labor-related  
311 costs. Mr. Bennion addresses the impact of escalating materials costs on capital  
312 projects. Additionally, **Mr. Erich D. Wilson**, Director, Human Resources, will  
313 explain the impact of rising costs on workforce related costs including  
314 compensation, pension, and benefits programs and related costs.

315 **Q. Please explain the cost pressures on the Company and its customers related**  
316 **to net power costs.**

317 A. Net power costs consist of fuel, net wholesale transactions (purchases from and  
318 sales to other utilities and power marketers) and transmission wheeling revenues  
319 and costs, which in total represent nearly 30 percent of the Utah revenue  
320 requirement. Even with the addition of more than 1,600 MW of new generation  
321 capacity over the last six years, the Company does not currently own adequate

322 resources to meet our customers' peak power needs. Therefore, we must buy and  
323 sell power in the wholesale market to meet our load requirement and to balance  
324 hourly, daily and seasonal load fluctuations. Net power costs continue to trend  
325 upward, remain volatile and are one of the primary cost drivers in this general rate  
326 case. The combination of higher fuel prices and wholesale market volatility has  
327 produced a more volatile environment for all participants in the wholesale energy  
328 markets, including regulated utilities.

329 On a total-Company basis net power costs are expected to be  
330 approximately \$1.129 billion in the test year in this case, an increase of more than  
331 \$85 million above the level supported by the Company in the 2007 general rate  
332 case. **Mr. Gregory N. Duvall**, Director, Long Range Planning and Net Power  
333 Costs, will describe this in more detail in his direct testimony

334 **Customer Satisfaction**

335 **Q. Has the Company continued to improve customer service and power quality**  
336 **while undertaking cost containment initiatives?**

337 A. Yes. As acknowledged by TQS Research and J.D. Power & Associates the  
338 company's overall satisfaction continues to improve across all sectors.  
339 Improvement to customer service performance is demonstrated by the continuous  
340 reductions in both customer complaints and customer guarantee failures since the  
341 service quality commitments were implemented

342 **Q. Has the Company made improvements in service reliability?**

343 A. Yes. The Company has improved service reliability in Utah, via replacement and  
344 reinforcement of transmission and distribution assets to reliably serve new and

345 existing customers. These investments have resulted in improvements in  
346 reliability performance as measured by key performance metrics. Specifically  
347 during the period between April 1, 2005 and March 31, 2008 the Company  
348 delivered on its Service Standards Performance Standards Commitments, which  
349 are direct measurements of some of these key performance metrics.

350 **Q. What other actions has the Company taken to advance service reliability?**

351 A. Beginning in 2007, the Company has further refined its maintenance approach to  
352 incorporate the outage history of individual customers and circuits, while  
353 evaluating overall electric system and circuit level performance. This program is  
354 known as “Customers Experiencing Multiple Interruptions” (CEMI). It further  
355 refines the Company’s maintenance and reliability improvement plans to target  
356 those areas that need the most attention. In conjunction with the CEMI approach,  
357 Rocky Mountain Power now uses a central scheduling approach and reliability  
358 work plans to more efficiently and effectively target its distribution maintenance  
359 expenditures.

360 **Q. What has the Company done to reduce the impact of this rate increase on**  
361 **Utah customers?**

362 A. I have already outlined the significant impact that load growth has on the overall  
363 revenue requirement for Utah. To help mitigate increases, the Company has made  
364 intensive efforts to manage peak growth in Utah with our existing demand side  
365 management (DSM) programs and the introduction of the Irrigation Load Control  
366 Credit Rider program in Utah during 2007. The objectives of these programs are  
367 to further reduce electricity use and peak demand. The programs that target



368 reductions in peak demand help to reduce stress on the existing electrical  
369 infrastructure and reduce expensive power purchased on the wholesale market at  
370 peak times. In 2007, over 85,000 customers participated in energy efficiency  
371 programs and reduced the Utah's system load by nearly 134,000 MWH. Almost  
372 74,000 customers participated in Utah's two load management programs and  
373 reduced system peak loads by over 89 MW in 2007. Additionally, Rocky  
374 Mountain Power supports low-income households by joining in partnership with  
375 our customers and other agencies through the HELP and the Low Income  
376 Weatherization programs.

377 **Pricing**

378 **Q. How do the Company's rates compare to other electric rates in Utah and the**  
379 **country?**

380 **A.** Rocky Mountain Power's current overall average price (6.19 cents per kWh)  
381 places Utah's rate in the lowest quartile among U.S. investor-owned utilities  
382 according to the Edison Electric Institute. The Company's rates in Utah have  
383 historically been and will remain among the lowest in the nation, even after  
384 incorporating the price increase proposed in this application. **Mr. William R.**  
385 **Griffith**, Director of Pricing and Cost of Service will present the Company's rate  
386 spread and rate design proposals that determine the ultimate prices customers will  
387 see. **Mr. C. Craig Paice**, Regulatory Consultant in the Pricing and Cost of  
388 Service Department will present the Company's class cost of service study.

389

390 **Regulatory Mechanisms**

391 **Q. In your rebuttal testimony in Docket 07-035-93 you indicated that the**  
392 **Company may explore a power cost or generation costs adjustment**  
393 **mechanisms in its next rate filing. Is the Company proposing such a**  
394 **mechanism in this case?**

395 A. The Company still believes that power cost adjustment mechanisms and  
396 generation investment adjustments mechanisms, such as authorized by Utah  
397 Senate Bill 202, are fair and effective regulatory tools. The Company may pursue  
398 one of those alternatives in the future; however, the Company is not proposing  
399 any such mechanism in this case.

400 **Conclusion**

401 **Q. Please provide a conclusion to your testimony?**

402 A. The electric utility industry is entering a period where the only certain thing is  
403 uncertainty. In the midst of the rapidly evolving landscape related to climate  
404 change, state and federal energy policies, rapidly increasing raw material costs,  
405 and generation and transmission shortages; Rocky Mountain Power continues to  
406 effectively plan to meet our customers' energy needs.

407 The Company is a superior corporate citizen and partner to the state of  
408 Utah. It manages its business according to six core values which are; 1) customer  
409 service, 2) employee commitment, 3) financial strength, 4) environmental respect,  
410 5) regulatory integrity, and 6) operational excellence. I believe Rocky Mountain  
411 Power is an excellent company that cares about its customers, employees and the  
412 communities it serves. The proposed increase will allow us to continue to be an

413            excellent provider of energy services to Utah.

414    **Q.    Does this conclude your direct testimony?**

415    **A.    Yes.**