



201 South Main, Suite 2300
Salt Lake City, Utah 84111

August 11, 2009

***VIA ELECTRONIC FILING
AND OVERNIGHT DELIVERY***

Public Service Commission of Utah
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84111

Attention: Julie P. Orchard
Commission Secretary

Re: Docket 08-035-55
Service Quality Standards

On June 4, 2008, Rocky Mountain Power filed a request for minor modifications in how its Network Performance Standards targets are established and reported. On June 11, 2009, the Utah Commission issued its order Docket 08-035-55 approving the proposed changes to Network Performance Standards 1 and 2. As part of that approval, the Commission directed the Company to update and file its 2008 semi-annual Service Standards and Service Quality Review reports showing both controllable and non-controllable outages within 60 days.

In compliance with that order, included with this filing are the January – June 2008 and the calendar year 2008 Service Quality Review Reports updated as directed by the Commission. Also included with this filing are the updated Customer Service Commitments - Performance Standards reports for the same two time periods.

It is respectfully requested that all formal correspondence and Staff requests regarding this matter be addressed to:

By E-mail (preferred): datarequest@pacificorp.com

By regular mail: Data Request Response Center
PacifiCorp
825 NE Multnomah, Suite 2000
Portland, OR 97232

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Informal inquiries may be directed to Dave Taylor at (801) 220-2923.

Sincerely,

Jeffrey K. Larsen
Vice President, Regulation

Enclosures