

SERVICE QUALITY

REVIEW

January 1 – June 30, 2008 Report

Report filed pursuant to Docket No. 08-035-55.



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UTAH EXECUTIVE SUMMARY

Rocky Mountain Power has a number of Performance Standards and Customer Guarantee service quality measures and reports currently in place. These standards and measures are reflective of Rocky Mountain Power's performance (both customer service and network performance) in providing customers with high levels of service. The Company developed these standards and measures using industry standards for collecting and reporting performance data where they exist. In some cases, Rocky Mountain Power has decided to exceed these industry standards. In other cases, largely where the industry has no established standards, Rocky Mountain Power has developed metrics, reporting and targets. These existing standards and measures can be used over time, both historically and prospectively, to measure the quality of service delivered to our customers.

1 Service Standards Program Summary

Effective April 1, 2005 through March 31, 2008

1.1 Rocky Mountain Power Customer Guarantees

Customer Guarantee 1:	The Company will restore supply after an outage
Restoring Supply After an Outage	exceptions as described in Rule 25.
Customer Guarantee 2: Appointments	The Company will keep mutually agreed upon appointments which will be scheduled within a two-
Customer Guarantee 3: Switching on Power	The Company will switch on power within 24 hours of the customer or applicant's request, provided no construction is required, all government inspections are met and communicated to the Company and required payments are made. Disconnection for nonpayment, subterfuge or theft/diversion of service is excluded.
Customer Guarantee 4: Estimates For New Supply	The Company will provide an estimate for new supply to the applicant or customer within 15 working days after the initial meeting and all necessary information is provided to the Company and any required payments are made.
Customer Guarantee 5: Respond To Billing Inquiries	The Company will respond to most billing inquiries at the time of the initial contact. For those that require further investigation, the Company will investigate and respond to the Customer within 10 working days.
Customer Guarantee 6: Resolving Meter Problems	The Company will investigate and respond to reported problems with a meter or conduct a meter test and report results to the customer within 10 working days.
Customer Guarantee 7: Notification of Planned Interruptions	The Company will provide the customer with at least two days notice prior to turning off power for planned interruptions.

Note: See Rule 25 for a complete description of terms and conditions for the Customer Guarantee Program.



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1.2 Rocky Mountain Power Performance Standards

Network Performance Standard 1: Improve System Average Interruption Duration Index (SAIDI)	The Company will improve SAIDI by 6% by March 31, 2008.
Network Performance Standard 2: Improve System Average Interruption Frequency Index (SAIFI)	The Company will improve SAIFI by 6% by March 31, 2008.
Network Performance Standard 3: Improve Under Performing Circuits	The Company will reduce by 20% the circuit performance indicator (CPI) for a maximum of five under performing circuits on an annual basis within five years after selection.
Network Performance Standard 4: Supply Restoration	The Company will restore power outages due to loss of supply or damage to the distribution system on average to 80% of customers within three hours.
<u>Customer Service Performance Standard 5</u> : Telephone Service Level	The Company will answer 80% of telephone calls within 30 seconds. The Company will monitor customer satisfaction with the Company's Customer Service Associates and quality of response received by customers through the Company's eQuality monitoring system.
Customer Service Performance Standard 6: Commission Complaint Response/Resolution	The Company will a) respond to at least 95% of non-disconnect Commission complaints within three working days; b) respond to at least 95% of disconnect Commission complaints within four working hours; and c) resolve 95% of informal Commission complaints within 30 days, except in Utah where the Company will resolve 100% of informal Commission complaints within 30 days.

Note: Performance Standards 1, 2 & 4 are for underlying performance days and exclude Major Events.



1.3 Reliability Definitions

Interruption Types

Below are the definitions for interruption events. For further details, refer to IEEE 1366-2003¹ Standard for Reliability Indices.

Sustained Outage

A sustained outage is defined as an outage of equal to or greater than 5 minutes in duration.

Momentary Outage

A momentary outage is defined as an outage of less than 5 minutes in duration. Rocky Mountain Power has historically captured this data using substation breaker fault counts.

Reliability Indices

SAIDI

SAIDI (system average interruption duration index) is an industry-defined term to define the average duration summed for all sustained outages a customer experiences in a given time-frame. It is calculated by summing all customer minutes lost for sustained outages (those exceeding 5 minutes) and dividing by all customers served within the study area. When not explicitly stated otherwise, this value can be assumed to be for a one-year period.

Daily SAIDI

In order to evaluate trends during a year and to establish Major Event Thresholds, a daily SAIDI value is often used as a measure. This concept was introduced in IEEE Standard 1366-2003. This is the day's total customer minutes out of service divided by the static customer count for the year. It is the total average outage duration customers experienced for that given day. When these daily values are accumulated through the year, it yields the year's SAIDI results.

SAIFI

SAIFI (system average interruption frequency index) is an industry-defined term that attempts to identify the frequency of all sustained outages that the average customer experiences during a given time-frame. It is calculated by summing all customer interruptions for sustained outages (those exceeding 5 minutes in duration) and dividing by all customers served within the study area.

CAIDI

CAIDI (customer average interruption duration index) is an industry-defined term that is the result of dividing the duration of the average customer's sustained outages by the frequency of outages for that average customer. While the Company did not originally specify this metric under the umbrella of the Performance Standards Program within the context of the Service Standards Commitments, it has since been determined to be valuable for reporting purposes. It is derived by dividing PS1 (SAIDI) by PS2 (SAIFI).

CEMI

CEMI is an acronym for Customers Experiencing Multiple (Sustained and Momentary) Interruptions. This index depicts repetition of outages across the period being reported and can be an indicator of recent portions of the system that have experienced reliability challenges.

¹ 1366-2003 was adopted by the IEEE on December 23, 2003. The definitions and methodology detailed therein are now industry standards. Later, in Docket No. 04-035-T13 the Utah Public Utilities Commission adopted the standard methodology for determining major event threshold.



CPI99

CPI99 is an acronym for Circuit Performance Indicator, which uses key reliability metrics (such as SAIDI and SAIFI) to identify underperforming circuits. It excludes Major Event and Loss of Supply or Transmission outages.

CPI05

CPI05 is an acronym for Circuit Performance Indicator, which uses key reliability metrics (such as SAIDI and SAIFI) to identify underperforming circuits. Unlike CPI99 it includes Major Event and Loss of Supply or Transmission outages.

Performance Types & Commitments

Rocky Mountain Power recognizes two categories of performance: underlying performance and major events. Major events represent the atypical, with extraordinary numbers and durations for outages beyond the usual. Ordinary outages are incorporated within underlying performance. These types of events are further defined below.

Major Events

A Major Event is defined as a 24-hour period where SAIDI exceeds a statistically-derived threshold value (Reliability Standard IEEE 1366-2003²) based on the 2.5 beta methodology.

Underlying Events

Within the industry, there has been a great need to develop methodologies to evaluate year-on-year performance. This has led to the development of methods for segregating outlier days, via the approaches described above. Those days which fall below the statistically-derived threshold represent "underlying" performance, and are valid (with some minor considerations for changes in reporting practices) for establishing and evaluating meaningful performance trends over time.

Post-Merger Commitment Target

Because of the benefits that the Company and its customers and regulators experienced from the Service Standards Program, the Company filed and received approval to continue the program through 3/31/2008. From a reliability perspective, the Company continues to develop stretch goals that will deliver important improvements to its customers.

² 1366-2003 was adopted by the IEEE on December 23, 2003. The definitions and methodology detailed therein are now industry standards. Later, in Docket No. 04-035-T13 the Utah Public Utilities Commission adopted the standard methodology for determining major event threshold



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2 POST MERGER PERFORMANCE STANDARDS

2.1 System Average Interruption Duration Index (SAIDI)

During the reporting period, the Company experienced reliability results slightly above operating plan targets for sustained outage duration and sustained outage frequency due to over-plan events in the first quarter. During the period, three significant event days³ were recorded. In total, they account for approximately 15 minutes of the period's results. Utah experienced one major event, which was filed for exclusion from results.

SIGNIFICANT EVENTS					
Date	SAIDI	Primary Cause			
1/28/2008 7.9 Weather					
2/14/2008 3.9 Transmission Emergency					
5/20/2008	3.6	Weather			
	MAJOR	EVENTS			
Date SAIDI Primary Cause					
1/4/2008	1/4/2008 16.2 Weather				

Underlying	January 1 through June 30, 2008					
SAIDI	Qt	r 1	Qt	r 2	Year to	o Date
OADI	Actual	Plan	Actual	Plan	Actual	Plan
Utah	42	26	42	50	84	76



³ On a trial-use basis the company has established a variable of 1.75 times the standard deviation of its natural log SAIDI results.



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2.1.1 System Average Interruption Duration Index (SAIDI) - Controllable

Controllable			h June 30, 2008			
SAIDI	Qt	r 1	Qtr 2		Year to Date	
UAIDI	Actual	Plan	Actual	Plan	Actual	Plan
Utah	10	8	12	13	22	21





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2.2 System Average Interruption Frequency Index (SAIFI)

Underlying	January 1 through June 30, 2008						
SAIEI	Qt	r 1	Qtr 2		Year to Date		
SAIFT	Actual	Plan	Actual	Plan	Actual	Plan	
Utah	0.44	0.22	0.41	0.49	0.85	0.71	



2.2.1 System Average Interruption Frequency Index (SAIFI) - Controllable

Controllable	January 1 through June 30, 2008					
SAIFI	Qt	r 1	Qt	r 2	Year t	o Date
JAIL 1	Actual	Plan	Actual	Plan	Actual	Plan
Utah	0.069	0.065	0.102	0.106	0.171	0.171





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UTAH

2.3 Reliability History







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2.4 Cause Code Analysis

Certain types of outages typically result in a large amount of customer minutes lost, but are infrequent, such as Loss of Supply outages. Others tend to be more frequent, but result in few customer minutes lost. The tables below break down SAIDI⁴ and SAIFI by each direct cause category for the reporting period. The charts on the next page show the percentages of incidents, customer minutes lost and sustained customer interruptions attributed to each direct cause category. Following the charts, a table of definitions provides examples for each direct cause category.

Direct Cause Category	Sustained Interrupts	SAIDI	SAIFI
Animals	387	0.4	0.01
Environment	18	0.1	0.00
Equipment Failure	3,671	24.6	0.16
Interference	656	7.3	0.06
Loss of Supply	405	22.0	0.21
Operational	258	0.8	0.03
Other	793	5.0	0.09
Planned	1,065	10.9	0.20
Trees	273	3.7	0.02
Weather	744	9.6	0.08
TOTAL UNDERLYING	8,270	84.3	0.85

Direct Cause Category	Sustained Interrupts	SAIDI	SAIFI
Animals	387	0.4	0.005
Equipment Failure	3,519	20.1	0.135
Operational	254	0.8	0.027
Trees	106	0.6	0.004
TOTAL CONTROLLABLE	4,266	21.9	0.171

⁴ To convert SAIDI (Outage Duration) and SAIFI (Outage Frequency) to Customer Minutes Lost and Sustained Customer Interruptions, respectively, multiply the SAIDI or SAIFI value by 798,608 (2008 Utah frozen customer count). Page 11 of 24



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Cause Category	Description and Examples
Environment	Contamination or Airborne Deposit (i.e., salt, trona ash, other chemical dust, sawdust, etc.); corrosive environment; flooding due to rivers, broken water main, etc.; fire/smoke related to forest, brush or building fires (not including fires due to faults or lightning).
Weather	Wind (excluding windborne material); snow, sleet or blizzard; ice; freezing fog;
meather	frost; lightning.
Equipment Failure	Structural deterioration due to age (incl. pole rot); electrical load above limits; failure for no apparent reason; conditions resulting in a pole/cross arm fire due to reduced insulation qualities; equipment affected by fault on nearby equipment (i.e. broken conductor hits another line).
Interference	Willful damage, interference or thert; such as gun shots, rock throwing, etc; customer, contractor or other utility dig-in; contact by outside utility, contractor or other third-party individual; vehicle accident, including car, truck, tractor, aircraft, manned balloon; other interfering object such as straw, shoes, string, balloon.
Animals and Birds	Any problem nest that requires removal, relocation, trimming, etc; any birds, squirrels or other animals, whether or not remains found.
Operational	Accidental Contact by Rocky Mountain Power or Rocky Mountain Power's Contractors (including live-line work); switching error; testing or commissioning error; relay setting error, including wrong fuse size, equipment by-passed; incorrect circuit records or identification; faulty installation or construction; operational or safety restriction.
Loss of Supply	Failure of supply from Generator or Transmission system; failure of distribution substation equipment.
Planned	Transmission requested, affects distribution sub and distribution circuits; Company outage taken to make repairs after storm damage, car hit pole, etc.; construction work, regardless if notice is given; rolling blackouts.
Trees	Growing or falling trees
Other	Cause Unknown; use comments field if there are some possible reasons.
Trans Line Failure	(Transmission Line Failure), Failure of transmission line
Trans Term Equipt	(Transmission Termination Equipment) Failure of equipment at either end of a transmission line, such as at the transmission or distribution substation



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2.5 Reduce CPI for Worst Performing Circuits by 20%

On a routine basis, the Company reviews circuits for performance. One of the measures that it uses is called circuit performance indicator (CPI), which is a blended weighting of key reliability metrics covering a three-year time-frame. The higher the number, the poorer the blended performance the circuit is delivering. As part of the Company's Performance Standards Program, it annually selects a set of Worst Performing Circuits for targeted improvement. The improvements are to be completed within two years of selection. Within five years of selection, the average performance of the five-selection set must improve by at least 20% (as measured by comparing current performance against baseline performance).

	STATUS	BASELINE	Performance 6/30/2008				
Circuit Performance Indicator 2005 (CPI05)							
Program Year 9: (CY2008)	<u> </u>						
Cottonwood 14	IN DEVELOPMENT	312					
Holladay 12	IN DEVELOPMENT	138					
Mountain Dell 11	IN DEVELOPMENT	930					
Eden 12	IN DEVELOPMENT	456					
West Ogden 14	IN DEVELOPMENT	707					
TARGET SCORE = 407		509					
Program Year 8: (CY2007)							
Brian Head 11	COMPLETE	412	797				
McClelland 12	IN PROGRESS	220	424				
Union 16	IN PROGRESS	128	146				
Enoch 12	COMPLETE	186	181				
Quail Creek 12	COMPLETE	1094	535				
TARGET SCORE = 326		408	417				
Program Year 7: (CY2006)							
Tooele 12	COMPLETE	228	139				
Box Elder 12	COMPLETE	319	218				
Oakley 11	COMPLETE	367	364				
Brighton 12	IN PROGRESS	608	900				
Timber Lakes 11	COMPLETE	309	350				
TARGET SCORE = 293		366	394				



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2.6 Supply Restoration

2.6.1 Restore Service to 80% of Customers within 3 Hours (across 3 years)

UTAH RESTORATIONS WITHIN 3 HOURS										
	88%									
	88%									
January	February	March	April	Мау	June					
81%	93%	88%	90%	82%	91%					
July	July August September October Novem									

2.7 Telephone Service and Response to Commission Complaints

COMMITMENT	GOAL	PERFORMANCE
PS5-Answer calls within 30 seconds	80%	85%
PS6a) Respond to commission complaints within 3 days	95%	100%
PS6b) Respond to commission complaints regarding service disconnects within 4 hours	95%	100%
PS6c) Resolve commission complaints within 30 days	100%	100%



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3 CUSTOMER GUARANTEES

3.1 Utah State Customer Guarantee Summary Status

customer*guarantees*

January to June 2008

Utah

							•		
			200)8			20	07	
	Description	Events	Failures	%Success	Paid	Events	Failures	% Success	Paid
CG1	Restoring Supply	661,151	0	100.0%	\$0	631,766	3	99.9%	\$150
CG2	Appointments	4,529	9	99.8%	\$450	4,825	10	99.8%	\$500
CG3	Switching on Power	4,498	10	99.8%	\$450	5,957	12	99.8%	\$600
CG4	Estimates	1,158	6	99.5%	\$300	1,129	11	99.0%	\$550
CG5	Respond to Billing Inquiries	2,492	5	99.8%	\$250	4,170	5	99.9%	\$250
CG6	Respond to Meter Problems	533	1	99.8%	\$50	517	4	99.2%	\$200
CG7	Notification of Planned Interruptions	50,867	29	99.9%	\$1,450	32,408	26	99.9%	\$1,300
		725,228	60	99.9%	\$2,950	680,772	71	99.9%	\$3,550

Overall Guarantee performance remains well above 99%, demonstrating Rocky Mountain Power's continued commitment to customer satisfaction.

Three reconnects for credit were not reconnected within twenty-four hours. Credit customers are exempted from CG3; however, the company attempts to reconnect these customer's within twenty-four hours.

Major Events are excluded from the Customer Guarantees program.



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UTAH

4 MAINTENANCE COMPLIANCE TO ANNUAL PLAN

4.1 **T&D Preventive and Corrective Maintenance Programs**

Preventive Maintenance

The primary focus of the preventive maintenance plan is to inspect facilities, identify abnormal conditions, and perform appropriate preventive actions upon those facilities.

Transmission and Distribution lines have a combination of preventive maintenance programs.

- Safety inspections are designed to identify damage or defects that may endanger public safety or adversely affect the integrity of the electric system. (2 year cycle distribution and subtransmission, 1 year cycle main grid)
- Detailed inspections are careful visual inspections of each structure and the spans between each structure.⁵
- Pole test and treat includes intrusive tests performed on wood poles to determine the strength of the pole, with subsequent application of chemicals or other measures to maximize the lifespan of the pole. (20 year cycle)

Substations and Major Equipment

- Rocky Mountain Power inspects all substations to ascertain all components within the substation are operating as expected. These components can include breaker counters or target levels, which are critical information in monitoring the equipment. Abnormal conditions that are identified are prioritized for repair (corrective maintenance). (Monthly cycle)
- Rocky Mountain Power also performs minor maintenance or overhauls on major substation equipment based on elapsed time or number of equipment operations, also to maximize the lifespan of this major equipment. (Based upon type of equipment)

Corrective Maintenance

The primary focus of the corrective maintenance plan is to correct the abnormal conditions found during the preventive maintenance process.

Transmission and Distribution Lines

- Correctable conditions are identified through the preventive maintenance process.
- Outstanding conditions are recorded in a database and remain until corrected.

Substations and Major Equipment

- Correctable conditions are identified through the preventive maintenance process, often associated with actions performed on major equipment.
- Corrections consist of repairing equipment or responding to a failed condition.

⁵ Effective 1/1/2007 Rocky Mountain Power modified its reliability & preventative planning methods to utilize repeated reliability events to prioritize localized preventative maintenance activities, using its Customers Experiencing Multiple Interruptions (CEMI) Planning methodology. Repeated outage events experienced by customers will result in localized inspection and correction activities, rather than all programmatic inspections and corrections being performed at either the entire circuit or map section level.



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4.2 Maintenance Spending





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4.2.1 Maintenance Historical Spending



4.3 T&D Priority "A" Conditions Correction History & Compliance

The company reports its compliance for the average age of A priority corrections. As can be seen in the chart below, compliance to the target has been delivered on a consistent basis.





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5 CAPITAL INVESTMENT

5.1 Capital Spending - Distribution

	Investment Area	Actuals (\$M)	Plan (\$M)	Variance Explanation
1.	Mandated	3.5	4.1	Highway Relocation work \$1.6M under plan, Mandated Compliance \$0.3M under plan; partially offset by Public Accommodations. \$0.9M over plan, Ovhd/Undgd Conversions \$0.1M over plan
2.	New Connects	25.3	24.6	Commercial \$0.9M over plan, Residential \$0.6M over plan, St. Lights & Other \$0.2M over plan; partially offset by Industrial \$1.0M under plan, Irrigation \$0.1M under plan
3.	System Reinforcement	33.5	36.4	Substations \$5.1 under plan, Feeders \$1.9M under plan, and Subtransmission \$0.3M under plan
4.	Replacements	13.2	7.3	Storm & Casualty \$1.7M over plan, Replace Substation Transformers \$1.6M over plan, Underground Vaults & Equip \$0.9M over plan, Distribution Lines Other \$0.6M over plan; partially offset by Distribution Poles \$0.3M under plan
6.	Upgrades & Modernize	20.5	23.0	Automated Meter Reading Wasatch Front \$1.8M under plan, Upgrade Tools \$0.5M under plan, Feeder Improvements \$0.4M under plan; partially offset by Vehicles Upgrades \$0.7M over plan
	Total - Distribution	95.9	95.4	





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UTAH 5.2 Capital Spending - Transmission

Investment Area		uals A)	Plan (\$M)	Variance Explanation
1. Mandated	0.8	3	1.1	Highway Relocations \$0.3M under plan.
2. New Connects & Syste Reinforcement	m 14.	1	28.7	Sub-transmission \$16.2M under plan; partially offset by Industrial New Connects \$1.8M over plan, Feeders \$0.3M over plan
3. Replacements	3.7	7	1.5	Storm & Casualty \$0.7M over plan, Replace Substation Transformers \$0.5M over plan, Replace Substation Switchgear, Breakers \$0.4M over plan, Replace Transmission Poles \$0.2M over plan
4. Upgrades & Modernize	(0.	D)	1.3	Substation Improvements \$0.9M under plan, Transmission Improvements \$0.4M under plan
Total - Trans. Excl. Interconnections	IRP & 18.	6	32.6	
5. IRP & Interconnections	4.3	3	13.4	Transmission Expansion Plan \$12.9M under plan, Main Grid Load Growth \$0.4M over plan; partially offset by Interconnects \$4.4M over plan
Total - Transmiss	sion 22.	9	46.0	





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Utah Count of New Connects												
	Jan - Jun				Jan-Mar				Apr-Jun			
	2008	Jan	Feb	Mar	Total	Apr	May	Jun	Total			
Residential												
Utah South	560	120	84	78	282	100	98	80	278			
Utah North	1,748	302	262	374	938	253	261	296	810			
Utah Central	2,567	443	370	428	1,241	562	374	390	1,326			
Total Residential	4,875	865	716	880	2,461	915	733	766	2,414			
Commercial												
Utah South	155	28	22	25	75	37	21	22	80			
Utah North	669	162	62	84	308	128	125	108	361			
Utah Central	827	146	119	93	358	157	155	157	469			
Total Commercial	1,651	336	203	202	741	322	301	287	910			
Industrial												
Utah South	10	3	-	1	4	-	5	1	6			
Utah North	1	-	-	·	-	1	-	-	1			
Utah Central	3	-	-	-	-	1	1	1	3			
Total Industrial	14	3	-	1	4	2	6	2	10			
Irrigation												
Utah South	37	1	-	9	10	8	11	8	27			
Utah North	1	-	-	-	-	1	-	-	1			
Utah Central	12	-	1	-	1	3	5	3	11			
Total Irrigation	50	1	1	9	11	12	16	11	39			
Total New Connects												
Utah South	762	152	106	113	371	145	135	111	391			
Utah North	2,419	464	324	458	1,246	383	386	404	1,173			
Utah Central	3,409	589	490	521	1,600	723	535	551	1,809			
Total New Connects	6,5 <mark>90</mark>	1,205	920	1,092	3,217	1,251	1,056	1,066	3,373			



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6 VEGETATION MANAGEMENT

6.1 Production

							UTAH				
						٦	ree Program F	Reporting			
						January	/ 1. 2008 throug	h June 30. 20	08		
							Distributi	on			
				1/1/2008-				-			
			3 Year	6/30/2008	1/1/2008-	01/01/2008-	1/1/2008-	4/1/2005-	4/1/2005-	1/1/2008-	4/1/2005-
			Program/Total	Miles	6/30/2008	6/30/2008	6/30/2008	04/01/2008	04/01/2008	06/30/2008	04/01/20078
				Manned	Actual Miles	Anead/Benind	% Anead/Benind	Manned Ivilies	Actual Miles	Anead/Benind	% Anead/Benind
			column a	COIUMN D	column c	column a	column e	column t	column g	column n	column l
UTAH			10,912	1,863	2,100	237	112.7%	10,912	11,218	306	103%
AMERICA	N FORK		848	91	142	51	156.0%	848	921	73	109%
CEDAR C	ITY		1,353	308	336	28	109.1%	1353	1360	7	101%
JORDAN	VALLEY		817	191	225	34	117.8%	817	801	-16	98%
LAYTON			285	164	157	-7	95.7%	285	331	46	116%
MOAB			922	83	66	-17	79.5%	922	998	76	108%
OGDEN			882	182	192	10	105.5%	882	967	85	110%
PARK CIT	Y		527	71	24	-47	33.8%	527	512	-15	97%
PRICE			571	155	102	-53	65.8%	571	672	101	118%
RICHFIEL	.D		1,311	71	83	12	116.9%	1311	1317	6	100%
SL METRO	C		1,206	258	444	186	172.1%	1206	1237	31	103%
SMITHFIE	LD		565	145	181	36	124.8%	565	529	-36	94%
TOOELE			462	34	3	-31	8.8%	462	458	-4	99%
TREMONT	TON		725	88	115	27	130.7%	725	723	-2	100%
VERNAL			438	22	30	8	136.4%	438	392	-46	89%
Distributio	n ovolo [©] /tro		\$54.69								
Distributio	n cycle \$/ite	e.	\$34.00 \$2.071								
Distributio	n cycle \$/m		\$3,071								
Distributio			41.770								
Transmiss	sion										
Total	Line	Line	Miles	Miles	% of miles						
Line	Miles	Miles	Ahead(behind)	on	on/behind						
Miles	Scheduled	Worked	Schedule	Schedule	Schedule						
6,256	994	929	-65	6,191	99%						
Transmiss	sion \$/mile:		\$1,070								
Notes:											
Column a	. Total over	hood dist	ribution polo m	ilos by dis	trict						
Column b	: Total over	head dist	ribution pole m	iles by uis	d for the ne	riod lanuary 1	2008 through	lune 30 2008			
Column c		arboad di	stribution pole in	milos work	od during the	nou January I	, 2000 through t	une 30, 2000 June 30, 20	008		
Column d	· Miles she	ad or her	and for the period	niles work	/ 1 2008 th	rough lung 30	2008 (column f	-column e)	000		
Column e	· Percent (of actual (compared to pla	anned for t	he neriod l	anuary 1 2008	through lune 3	0 2008 ((colum	on f∸e) v 100)		
Column f	Planned r	niles cvc	le to date (April		hrough April	1 2008)	anough oune o	o, 2000 ((coluir			
Column a	· Actual m	iles cycle	to date (April	1 2005 th	rough April	1, 2008) - Cyc	le to date				
Column h	. Miles abe	ad or her	and for the perio	od April 1	2005 throu	ah April 1 200	8 (column i-colu	mn i) - cycle to	date		
Column i	Percent o	f actual c	ompared to pla	nned for t	ne period Ar	oril 1, 2005 thr	ough April 1 200)8 ((column i∸i)	$\times 100) - cycle$	progress to da	te
20101111	. 0.00111 0		eparea to pio		ponou / q		2			p. 59,000 to uu	



January 1 - June 30, 2008

6.2 Budget

	UTAH											
				Tree Program	n Reporting							
			CY2009	CY2010	CY2011							
Distributi	on											
Tree Bu	Idget		\$12,865,374	\$13,350,399	\$12,518,669							
Transmis	sion											
Tree Bu	Idget		\$3,392,292	\$3,463,628	\$3,372,696							
Total Tr	ee Budget		\$16,257,666	\$16,814,027	\$15,891,365							
		Distribution	.			Transmission	.					
0-1		Actuals	Budget	Variance		Actuals	Budget	Variance				
Calendar	r year 2008	¢4,000,000	¢4 004 744	¢457540		¢004 540	¢450.400	¢474.000				
	Jan	\$1,302,209	\$1,204,741	\$157,540 \$297,294		\$324,512 \$257,027	\$150,102 \$190,219	\$174,330 ¢76,910				
	Mar	\$1,412,401 \$1,4127,210	\$1,799,002 \$012,702	-7007,001 \$212,526		\$207,037 \$06.251	\$100,210 €150,192	\$70,019 \$52,021				
	Apr	\$1,127,319 \$1,415,262	¢915,795	\$213,320 \$260,522		\$90,301 \$206,995	\$150,102 \$142,672	-\$00,001 \$64,010				
	Арі	\$1,410,200 \$1,260,492	\$1,134,741 \$012,702	\$200,322		\$200,000	\$142,073 \$197,707	Φ04,212 ¢69.262				
	lup	\$1,309,463 \$1,112,051	\$913,793 \$012,702	\$455,090		\$119,304	\$107,727 \$142,672	-300,303 \$62,504				
	Jul	φ1,113,031	ψ913,793	\$199,200 ¢0		φ205,170	ψ142,075	φ02,304 ¢∩				
	Δυα			۵ ۵ ۵۳				\$0 \$0				
	Sen			۵ ۵ ۵۳				\$0 \$0				
	Oct			00 \$0				\$0				
	Nov			\$0 \$0				\$0 \$0				
	Dec			\$0				\$0				
	Total	\$7,799,885	\$6,900,722	\$899.164		\$1,209,324	\$953.653	\$255.671				
		<i></i>	,, .	<i></i>		÷.,=::,021	<i></i> ,	+====;01 1				
Average	# Tree Crev	vs on Property	(YTD)	79								

6.2.1 Vegetation Historical Spending

