

ELECTRIC SERVICE SCHEDULE NO. 111 - Continued

PROVISIONS OF SERVICE:

1. Qualifying Equipment or Services, incentive amounts, application forms and detailed participation procedures will be listed on the program web site, accessible through the Company's web site at www.rockymountainpower.net or by calling 1-800-942-0266.
2. Incentive delivery may vary by technology, and may include any or all of the following; post purchase mail-in, point of purchase buy down, retailer mark-down or pre-purchase offer and approval.
3. Incentives may be offered year round or for selected time periods.
4. Incentive offer availability, incentive levels and Qualifying Equipment or Services may be changed by the Program Administrator after consultation with the Company to reflect changing codes and standards, sales volumes, measure costs, quality assurance data or to enhance program cost effectiveness.
5. Changes will occur following a minimum of 45 days notice to the Commission and posting on the program web site. The notice will be prominently displayed as a change, include a minimum 45 day grace period for processing prior offers (except for manufacturer buy-down incentive delivery) and be communicated at least once to retailers who have participated in the program within one year. Changes will go into effect at the end of the notice period absent a Commission order indicating otherwise.
6. "Subject to change with 45 days notice" language will be included on all web pages containing an incentive offer.
7. Customers have 90 days after the date of purchase to submit a complete post purchase application and request an incentive.
8. Except for manufacturer's buy-downs, incentives paid directly to participants will be in the form of a check issued within 45 days of Program Administrator's receipt of a complete and approved incentive application. Incentives available for customers will only be paid to customers or property owners.
9. Manufacturers, retailers, contractors, and dealers who provide or market program services will be required to sign and abide by the terms of participation agreements.
10. Equipment and services receiving an incentive under this program are not eligible for equipment purchase incentives under other Company programs. Equipment and services receiving an equipment purchase incentive under other Company programs are not eligible for incentives under this program.
11. Company and/or Program Administrator will employ a variety of quality assurance techniques during the delivery of the program. They may differ by equipment or service type and may include, but are not limited to, pre and post installation site inspections, phone surveys, retailer invoice reconciliations and confirmation of customer and equipment eligibility and confirmation of incentives received through other utility programs.

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