

ACTION REQUEST

Date: November 15, 2011

FROM: Public Service Commission

Due: December 15, 2011

SUBJECT: Extend Performance Standards and Customer Guarantees Program 11-035-195
(Company Name, Case Number, etc.)

This is a request for the Division to conduct:

Review Tariff Compliance

Analysis of Complaint

Investigation

Other

EXPLANATION AND STATEMENT OF ISSUES TO BE ADDRESSED:

11/10/2011

11-035-195

(6) CORRESPONDENCE FROM ROCKY MOUNTAIN POWER In the Matter of the Request of PacifiCorp to Extend its Network Performance Standards and Customer Guarantees Program to Become Effective January 1, 2012