



State of Utah

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Lieutenant Governor

Public Service Commission

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Commissioner

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Commissioner

December 16, 2011

Dave Taylor and Barb Coughlin
Rocky Mountain Power
201 South Main, Suite 2300
Salt Lake City, Utah 84111

Data Request Response Center
PacifiCorp
825 NE Multnomah, Suite 2000
Portland, Oregon, 97232

RE: Docket No. 11-035-195, "In the Matter of the Request of PacifiCorp to Extend its Network Performance Standards and Customer Guarantees Program to Become Effective January 1, 2012"

Dear Mr. Taylor and Ms. Coughlin:

The Utah Division of Public Utilities (Division) and the Utah Office of Consumer Services (Office) have reviewed Rocky Mountain Power's (Company) November 15, 2011, filing addressing the Company's proposal to extend its Service Standards Program, comprised of performance standards and customer guarantees, until rules associated with electric service quality are implemented.

The Division references General Commitment 45 (C45) from the MidAmerican Energy Holding Company acquisition of PacifiCorp in Docket No. 05-035-54. C45 specifies the Company has the right to request modification and/or termination of one or more guarantees or standards after 2011 and the guarantees and standards will not be eliminated or modified without Commission approval. The Division interprets the Company's filing to mean the Company is not requesting modification or termination of the current performance standards and guarantees until rulemaking is complete and its current programs are modified or continued under the new rule. With this understanding, coupled with C45, the Division recommends the Commission acknowledge the Company's intention to continue the current Service Standards Program. The Office recommends approval of the Company's request to extend its Service Standards Program.

The Commission concurs with the Division's recommendation and acknowledges the Company's intention to continue its current programs as specified above.

Sincerely,

/s/ Julie Orchard
Commission Secretary
DH#212273