



201 South Main, Suite 2300  
Salt Lake City, Utah 84111

October 7, 2011

***VIA ELECTRONIC FILING  
AND OVERNIGHT DELIVERY***

Public Service Commission of Utah  
Heber M. Wells Building, 4th Floor  
160 East 300 South  
Salt Lake City, UT 84111

Attention: Julie P. Orchard  
Commission Secretary

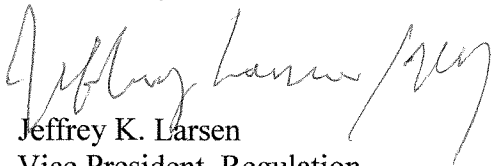
Re: Advice No. 11-09  
New Tariff Book P.S.C.U. No. 48

On September 14, 2011, Rocky Mountain Power, (Company) filed a letter with the Commission, Advice No. 11-09, requesting approval of proposed tariff pages associated with Tariff P.S.C.U. No. 48 of Rocky Mountain Power applicable to electric service in the State of Utah, with an effective date of September 21, 2011. On September 29, 2011, the Commission approved the Company's compliance filing subject to the corrections outlined in its letter.

Enclosed for filing are an original and two copies of the new Tariff P.S.C.U. No. 48 of Rocky Mountain Power applicable to electric service in the State of Utah. Pursuant to the requirements of Rule R746-405-2D, the Company states that the proposed tariff sheets do not constitute a violation of state law or commission rule. The Company represents that the corrections identified in the Commission's approval letter have been incorporated in this filing. The Company will also provide an electronic version of this filing to [psc@utah.gov](mailto:psc@utah.gov). The Company respectfully requests an effective date of September 21, 2011.

Questions regarding this filing may be directed to Dave Taylor at (801) 220-2923.

Very truly yours,



Jeffrey K. Larsen  
Vice President, Regulation

Enclosures

**ELECTRIC RATE SCHEDULES**

**of**

**ROCKY MOUNTAIN POWER**

**Salt Lake City, Utah**

**for**

**ELECTRIC SERVICE**

**in the**

**STATE OF UTAH**

**Under**

**PUBLIC SERVICE COMMISSION OF UTAH**

**TARIFF NO. 48**

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**CANCELS ALL PREVIOUS SCHEDULES FOR ELECTRIC SERVICE**

**Issuing Officer  
Jeffrey K. Larsen  
Vice President, Regulation  
Salt Lake City, UT**

**ELECTRIC SERVICE SCHEDULES  
STATE OF UTAH**

<b>Schedule No.</b>		<b>Sheet No.</b>
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2	Residential Service - Optional Time-of-Day Rider - Experimental	2.1 - 2.3
3	Low Income Lifeline Program – Residential Service Optional for Qualifying Customers	3.1 - 3.4
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6	General Service - Distribution Voltage	6.1 & 6.2
6A	General Service - Energy Time-of-Day Option	6A.1 - 6A.3
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7	Security Area Lighting – No New Service*	7.1 - 7.5
8	Large General Service – 1,000 kW and Over – Distribution Voltage	8.1 - 8.3
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9A	General Service - High Voltage - Energy Time-of-Day Option No New Service*	9A.1 - 9A.3
10	Irrigation and Soil Drainage Pumping Power Service	10.1 - 10.5
11	Street Lighting – Company-Owned System	11.1 - 11.4
12	Street Lighting – Customer-Owned System	12.1 – 12.7
14	Temporary Service Connection Facilities No New Service*	14.1 & 14.2
15	Outdoor Nighttime Lighting Service, Traffic and Other Signal System Service – Customer-Owned System	15.1 – 15.3
21	Electric Furnace Operations - Limited Service No New Service*	21.1 - 21.3
23	General Service - Distribution Voltage - Small Customer	23.1 - 23.3
31	Back-Up, Maintenance, and Supplementary Power	31.1 - 31.8
33	Generation Replacement Service	33.1 - 33.3
37	Avoided Cost Purchases from Qualifying Facilities	37.1 - 37.4
38	Qualifying Facility Procedures	38.1 - 38.7
70	Renewable Energy Rider – Optional	70.1 - 70.4
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(continued)

**ELECTRIC SERVICE SCHEDULES  
STATE OF UTAH**

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107	Solar Incentive Program	107.1 – 107.3
110	Energy Star New Homes Program	110.1 - 110.4
111	Home Energy Savings Incentive Program	111.1 - 111.4
113	Evaporative Cooling and Central Air Conditioning Incentive Program (Cool Cash Incentive Program)	113.1 - 113.3
114	Air Conditioner Direct Load Control Program (Cool Keeper Program)	114.1 - 114.4
115	Commercial & Industrial Energy Efficiency Incentives –	115.1 - 115.13
117	Residential Refrigerator Recycling Program	117.1 - 117.2
118	Low Income Weatherization	118.1 – 118.6
125	Commercial & Industrial Energy Services – Optional for Qualifying Customers	125.1 - 125.10
126	Utah Commercial 7 Industrial Re-Commissioning Program	126.1 – 126.4
135	Net Metering Service	135.1 - 135.4
192	Self-Direction Credit	192.1 - 192.9
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300	Regulation Charges	300.1 - 300.4

Schedule Numbers not listed are not currently used.

\*These Schedules are not available to new customers or premises.

**PRELIMINARY STATEMENT  
STATE OF UTAH**

**1. TERRITORY SERVED**

Rocky Mountain Power is an investor owned utility supplying power throughout the entire state of Utah. It serves most urban areas not otherwise served by municipal power companies, and many rural areas throughout the state.

**2. DESCRIPTION OF SERVICE**

Rocky Mountain Power's transmission line system supplies the Company's distribution substations, large industrial and commercial customers taking service at 46,000 volts or above and wheels power to other utilities. All classes and types of service are served from the distribution system include residential, temporary, small and large commercial and industrial customers, irrigation, and lighting loads. The distribution system is a agglomerate of systems with the typical distribution consisting of 3 phase lines at 12.5 kV phase to phase.

**3. PROCEDURE TO OBTAIN SERVICE**

Any person can obtain electric service by making application in accordance with the Company's filed Electric Service Regulation No. 3. Applicants establishing satisfactory credit are not required to pay a deposit. Where an extension of the Company's lines is necessary or a substantial investment is required to supply service, the applicant will have to meet with a Company representative in order to determine the conditions for service. These conditions typically require the applicant to contract with the company and pay an advance. Applicants for service must conform to, and comply with, the Company's tariff schedules and regulations.

(continued)

**4. DEPOSITS**

Where credit is not otherwise established, a deposit will be required in an amount as set forth in Electric Service Regulation No. 9.

**5. SYMBOLS:**

Whenever tariff sheets are refiled, changes will be identified by the following symbols:

- (C) To signify changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify increase.
- (L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate rule or condition.
- (R) To signify reduction.
- (T) To signify change in wording of text but not change in rate, rule or condition.

**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 1**

**STATE OF UTAH**

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**Residential Service**

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**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity.

**APPLICATION:** This Schedule is for alternating current electric service supplied at approximately 120 or 240 volts through one kilowatt-hour meter at a single point of delivery for all service required on the premises for residential purposes.

When conditions are such that service is supplied through one meter to more than one dwelling or apartment unit, the charge for such service will be computed by multiplying the number of kWh in each applicable usage block, the Customer Charge and the minimum charges by the maximum number of dwelling or apartment units that may be served.

When a portion of a dwelling is used regularly for business, professional or other gainful purposes and 50 percent or more of the electrical energy supplied to that dwelling is being used for residential purposes, the premises shall be subject to this or other residential rates. If 50 percent or more of the electrical energy supplied to the premises is used for other than residential purposes, the premises will be classified as non-residential and electric service shall be provided under the appropriate non-residential schedule. However, if the wiring is so arranged that the service for residential purposes can be metered separately, this Schedule will be applied to such service.

**MONTHLY BILL:**

**Customer Charge:**

Single phase: \$4.00 per customer

Three phase: \$8.00 per customer

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 1 - Continued**

**MONTHLY BILL:** (continued)

**Energy Charge:**

**Billing Months** - May through September inclusive

8.4004¢ per kWh first 400 kWh

10.3481¢ per kWh next 600 kWh

12.8709¢ per kWh all additional kWh

**Billing Months** - October through April inclusive

8.7035¢ per kWh all kWh

**Minimum:**

\$ 7.00 for single-phase service

\$14.00 for three-phase service

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**SEASONAL SERVICE:** When seasonal service is supplied under this Schedule, the minimum seasonal charge will be \$84.00.

**CONNECTION FEE:** Each time a Customer, eligible to receive electric service under this Schedule, begins to receive electric service at a point of delivery not previously used, or at a point of delivery which has been used previously by another Customer, or each time a Customer changes his point of delivery or reconnects after voluntary disconnection to the same point of delivery, that Customer shall be charged a connection fee of \$10.00.

At the discretion of the Company, the connection fee may be waived for account holders such as landlords and real estate agents who accept, on a temporary basis, responsibility for the accounts of vacant residential units during the transitional time of vacancy in those cases where the cost to the Company of the physical discontinuance and restoration of electrical service would exceed the amount of the connection fee.

**CONTRACT PERIOD:** One year or longer.

(continued)



**ELECTRIC SERVICE SCHEDULE NO. 1 - Continued**

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER  
ELECTRIC SERVICE SCHEDULE NO. 2**

**STATE OF UTAH**

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**Residential Service – Optional Time-of-Day Rider -Experimental**

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**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity. This Electric Service Schedule shall be available to up to 1,000 Customers on a first-come, first-served basis, and upon the installation of required Time-of-Day metering equipment. In the event that such installation may be delayed due to limited availability of such metering equipment, Customers shall be permitted to elect this Schedule on a prioritized basis as such metering equipment becomes available.

**APPLICATION:** This Schedule shall be taken in conjunction with Schedules 1 or 3. This Schedule applies to residential customers who have elected to take this service.

**MONTHLY BILL:** The Energy Charge in this Schedule shall be in addition to all other charges and surcharges contained in Customer's applicable residential service tariff schedule.

**Energy Charge:**

**Billing Months** - May through September inclusive

4.1300¢ per On-Peak kWh

(1.5487)¢ per Off-Peak kWh

**Billing Months** - October through April inclusive

Not applicable

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 2 - Continued**

**CONTRACT PERIOD:** One year or longer.

**TIME PERIODS:**

**Billing Months** – May through September inclusive

On-Peak: 1:00 p.m. to 8:00 p.m., Monday thru Friday, except holidays.

Off-Peak: All other times.

Holidays include only New Year's Day, President's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day, and Christmas Day. When a holiday falls on a Saturday or Sunday, the Friday before the holiday (if the holiday falls on a Saturday) or the Monday following the holiday (if the holiday falls on a Sunday) will be considered a holiday and consequently Off-Peak.

**SPECIAL CONDITIONS:**

1. Customer on this tariff schedule shall have a term of not less than one year. Service will continue under this schedule until Customer notifies the Company to discontinue service.
2. Billing under this schedule shall begin for the Customer following installation of the time-of-use meter and the initial meter reading.
3. The Company will not accept enrollment for accounts that have:
  - Time-payment agreement in effect
  - Received two or more final disconnect notices
  - Been disconnected for non-payment within the last 12 months.

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**ELECTRIC SERVICE SCHEDULE NO. 2 - Continued**

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 3**

**STATE OF UTAH**

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**Low Income Lifeline Program - Residential Service**  
**Optional for Qualifying Customers**

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**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity.

**APPLICATION:** This Schedule is for alternating current electric service supplied at approximately 120 or 240 volts through one kilowatt-hour meter at a single point of delivery for all service required on the premises for residential purposes.

When conditions are such that service is supplied through one meter to more than one dwelling or apartment unit, the charge for such service will be computed by multiplying the number of kWh in each applicable usage block, the Customer charge and the minimum charges by the maximum number of dwelling or apartment units that may be served.

When a portion of a dwelling is used regularly for business, professional or other gainful purposes and 50 percent or more of the electrical energy supplied to that dwelling is being used for residential purposes, the premises shall be subject to this or other residential rates. If 50 percent or more of the electrical energy supplied to the premises is used for other than residential purposes, the premises will be classified as non-residential and electric service shall be provided under the appropriate non-residential schedule. However, if the wiring is so arranged that the service for residential purposes can be metered separately, this Schedule will be applied to such service.

**MONTHLY BILL:** The Monthly Bill shall be the sum of the Electric Service Charge, the Low Income Lifeline Credit and the Life Support Assistance Credit Option, if applicable.

**ELECTRIC SERVICE CHARGE:**

**Customer Charge:**

Single Phase: \$ 4.00 per Customer

Three Phase: \$ 8.00 per Customer

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**ELECTRIC SERVICE SCHEDULE NO. 3 - Continued**

**MONTHLY BILL:** (continued)

**ELECTRIC SERVICE CHARGE:** (continued)

**Energy Charge:**

**Billing Months - May through September inclusive**

8.4004¢ per kWh first 400 kWh

10.3481¢ per kWh next 600 kWh

12.8709¢ per kWh all additional kWh

**Billing Months - October through April inclusive**

8.7035¢ per kWh all kWh

**Minimum:**

\$ 7.00 for single-phase service

\$14.00 for three-phase service

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**LOW INCOME LIFELINE CREDIT:**

\$11.00 Maximum

If a customer's Electric Service Charge plus the Surcharge Adjustment is less than \$11.00, the Low Income Lifeline Credit will be equal to the Electric Service Charge plus the Surcharge Adjustment.

**LIFE SUPPORT ASSISTANCE CREDIT OPTION:**

\$10.00 Maximum

If, after application of the Low Income Lifeline Credit, a customer's Electric Service Charge plus the Surcharge Adjustment is less than \$10.00, the Life Support Assistance Credit, if applicable, will be equal to the remaining Electric Service Charge plus the Surcharge Adjustment.

**SEASONAL SERVICE:** When seasonable service is supplied under this Schedule, the minimum seasonal charge will be \$84.00.

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**ELECTRIC SERVICE SCHEDULE NO. 3 – Continued**

**CONNECTION FEE:** Each time a Customer, eligible to receive electric service under this Schedule, begins to receive electric service at a point of delivery not previously used, or at a point of delivery which has been used previously by another Customer, or each time a Customer changes his point of delivery or reconnects after voluntary disconnection to the same point of delivery, that Customer shall be charged a connection fee of \$10.00.

At the discretion of the Company, the connection fee may be waived for account holders such as landlords and real estate agents who accept, on a temporary basis, responsibility for the accounts of vacant residential units during the transitional time of vacancy in those cases where the cost to the Company of the physical discontinuance and restoration of electrical service would exceed the amount of the connection fee.

**CONTRACT PERIOD:** One year or longer.

**SPECIAL CONDITIONS:**

1. To qualify, a Customer must be qualified for the Utah Home Energy Assistance (HEAT) Program.
2. The Utah Department of Community and Culture (DCC) is the administrator of the Low Income Lifeline in conjunction with its HEAT program. An application and eligibility declaration authorized by DCC is required for each request of service under this Schedule. An eligible applicant will be placed on this Schedule within one billing cycle of the receipt of their application by DCC. Renewal of a Customer's eligibility declaration will be required annually. Customers are only eligible to receive service under this rate at one residential location at any one time.
3. The Customer is responsible to notify DCC if there is a change in eligibility status. If an eligible Customer moves during the year and remains in PacifiCorp's Utah service territory, the Customer will remain on Schedule 3 for the remainder of the annual eligibility period assuming the customer notifies PacifiCorp of the change in service address.
4. Customers may be re-billed for periods of ineligibility under the applicable rate schedule.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 3 - Continued**

5. Customers that are disconnected for nonpayment of an account and subsequently reestablish service with the Company will remain on Schedule 3 for the remainder of the annual eligibility.
  
6. Customers receiving the Life Support Assistance Credit Option must file a written notice from a qualifying physician with the Company or have a physician submit the Residential Life Support Verification form to the Company indicating what life support equipment is necessary and indicating that termination of the patient's electric service would create a life-threatening event, or could lead to a serious worsening of the patient's present condition. To qualify for the Life Support Assistance Credit Option under this tariff, a customer must also be eligible to participate in the Low Income Lifeline Program as otherwise specified within this Schedule. The Company will remove customers from the Life Support Assistance Credit Option when the Company is advised that the household is no longer eligible for "life support" account treatment under Commission Rule R746-200-7(D).

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in Accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.



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**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 4**

**STATE OF UTAH**

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**Pole Attachments**

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**AVAILABILITY:** To public utilities, wireless providers, cable television companies, communications companies, or other entities that provide information or telecommunications services or any other services whose operation requires that cables, wires, and other appurtenances be placed on Company utility poles. This Schedule shall be available only upon the following three conditions:

1. The execution of a Pole Attachment Agreement between an “attaching entity” as defined by Utah Admin. Code § R746-345-2 and the Company for permission to place equipment on the Company’s poles; or, in the event that such an agreement has not been reached, the attaching entity is subject to the provisions of the standard Attachment Agreement approved by the Utah Public Service Commission (“Standard Agreement”).
2. The approval by the Company of the attaching entity’s application, as required under the agreement between the Company and the attaching entity, for permission to place equipment on Company poles.
3. The availability of utility poles located on the Company’s interconnected system in the state of Utah, which are of sufficient size and capacity to accommodate the equipment to be installed in accordance with the National Electric Safety Code, the applicable pole attachment agreement and applicable Utah Administrative Code provisions.

**APPLICATION:** The rate specified in this Electric Service Schedule shall apply to all Company-owned poles.

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**ELECTRIC SERVICE SCHEDULE NO. 4 - Continued**

**ANNUAL CHARGE:** For each Company pole on which the attaching entity has placed an attachment, **\$7.02** per foot of space used by the attaching entity. "Space used" is determined under the provisions of Utah Admin. Code § R746-345-5.A.3.

**TERMS, CONDITIONS, LIABILITIES:** The terms, conditions, and liabilities for service under this Schedule shall be those specified in the applicable pole attachment agreement between the Company and the attaching entity. The annual charge rate specified by the agreement shall be in accordance with the rate specified in this Schedule and shall be subject to periodic adjustment in accordance with the applicable agreement and the rules established by the Public Service Commission of Utah and subject to its approval.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Pole Attachment Agreement or the Standard Agreement between the Company and the attaching entity. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement. In case of any conflict between any of the provisions of the Pole Attachment Agreement or Standard Agreement, this Rate Schedule, and the Electric Service Regulations, the provisions of this Rate Schedule will take precedence followed by the provisions of the Pole Attachment Agreement or the Standard Agreement, whichever is applicable.

**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 6**

**STATE OF UTAH**

**General Service - Distribution Voltage**

**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity.

**APPLICATION:** This Schedule is for alternating current, single or three-phase electric service supplied at Company's available voltage, but less than 46,000 volts through a single point of delivery, for all service required on the Customer's premises. This Schedule is for nonresidential Customers whose loads have not registered 1,000 kW or more, more than once in the preceding 18-month period and who are not otherwise subject to service on Schedule 8. This Schedule is for general nonresidential service except for multi-unit residential complexes master metered in accordance with the Utah Administrative Code, Section R746-210. Service under this Schedule is also available for common areas associated with residential complexes.

**MONTHLY BILL:**

**Customer Service Charge:**

\$50.00 per Customer

**Power Charge:**

**Billing Months** - May through September inclusive

\$16.84 per kW

**Billing Months** - October through April inclusive

\$13.52 per kW

**Energy Charge:**

**Billing Months** – May through September inclusive

3.5439¢ per kWh for all kWh

**Billing Months** – October through April inclusive

3.2659¢ per kWh for all kWh

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**ELECTRIC SERVICE SCHEDULE NO. 6 - Continued**

**MONTHLY BILL:** (continued)

**Voltage Discount:** Where Customer takes service from Company's available lines of 2,300 volts or higher and provides and maintains all transformers and other necessary equipment, the voltage discount based on measured Power will be:

\$0.87 per kW

**Minimum:** Customer Service Charge plus appropriate Power and Energy Charges.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**POWER FACTOR:** This rate is based on the Customer maintaining at all times a Power Factor of 90% lagging, or higher, as determined by measurement. If the average Power Factor is found to be less than 90% lagging the Power as recorded by the Company's meter will be increased by 3/4 of 1% for every 1% that the Power Factor is less than 90%.

**POWER:** The kW as shown by or computed from the readings of Company's Power meter for the 15-minute period of Customer's greatest use during the month, adjusted for Power Factor as specified, determined to the nearest kW.

**SEASONAL SERVICE:** Service for Customers for annually recurring periods of seasonal use where service is normally discontinued or curtailed during a part of the year may be contracted for under this Schedule.

Customer may contract for seasonal service under this Schedule with a net minimum seasonal payment as follows:

\$600.00 plus monthly Power and Energy Charges.

**CONTRACT PERIOD:** One year or longer.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER  
ELECTRIC SERVICE SCHEDULE NO. 6A**

**STATE OF UTAH**

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**General Service - Energy Time-of-Day Option**

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**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity. This Electric Service Schedule shall be available to Customers upon the installation of required Time-of-Day metering equipment. In the event that such installation may be delayed due to limited availability of such metering equipment, Customers shall be permitted to elect the Time-of-Day Option on a prioritized basis, as such metering equipment becomes available.

**APPLICATION:** This Schedule is for alternating current, single or three-phase, electric service supplied at Company's available voltage, but less than 46,000 volts through a single point of delivery, for all service required on the Customer's premises. This Schedule is for nonresidential Customers whose loads have not registered 1,000 kW or more, more than once in the preceding 18-month period and who are not otherwise subject to service on Schedule 8. This Schedule is for general nonresidential service, except for multi-unit residential complexes master metered in accordance with the Utah Administrative Code, Section R746-210. Service under this Schedule is also available to common areas associated with residential complexes.

**MONTHLY BILL:**

**Customer Charge:**

\$50.00 per Customer

**Facilities Charge:**

**Billing Months** - May through September inclusive

\$5.96 per kW, 5 kW minimum

**Billing Months** - October through April inclusive

\$5.00 per kW, 5 kW minimum

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 6A - Continued**

**MONTHLY BILL:** (continued)

**Energy Charge:**

**Billing Months** - May through September inclusive

10.9051¢ per kWh for all On-Peak kWh

3.2832¢ per kWh for all Off-Peak kWh

**Billing Months** - October through April inclusive

9.1155¢ per kWh for all On-Peak kWh

2.7525¢ per kWh for all Off-Peak kWh

**Voltage Discount:** Where Customer takes service from Company's available lines of 2,300 volts or higher and provides and maintains all transformers and other necessary equipment, the Voltage Discount based on measured Facilities kW will be:

\$0.56 per kW

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**FACILITIES KW:** All kW as shown by or computed from the reading of Company's Power meter for the 15-minute period of Customer's greatest use at any time during the month, adjusted for Power Factor to the nearest kW.

**POWER FACTOR:** The Facilities Charge is based on the Customer maintaining at all times a Power Factor of 90% lagging, or higher, as determined by measurement. If the average Power Factor is found to be less than 90% lagging, the Facilities kW, as recorded by the Company's meter, will be increased by 3/4 of 1% for every 1% that the Power Factor is less than 90%.

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**ELECTRIC SERVICE SCHEDULE NO. 6A - Continued**

**TIME PERIODS:**

On-Peak: 7:00 a.m. to 11:00 p.m., Monday thru Friday, except holidays.  
Off-Peak: All other times.

Holidays include only New Year's Day, President's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day, and Christmas Day. When a holiday falls on a Saturday or Sunday, the Friday before the holiday (if the holiday falls on a Saturday) or the Monday following the holiday (if the holiday falls on a Sunday) will be considered a holiday and consequently Off-Peak.

Due to the expansions of Daylight Saving Time (DST) as adopted under Section 110 of the U.S. Energy Policy Act of 2005 the time periods shown above will begin and end one hour later for the period between the second Sunday in March and the first Sunday in April, and for the period between the last Sunday in October and the first Sunday in November.

**LOAD SHIFTING NOTIFICATION:** Customers electing this Schedule shall make a best effort to inform the Company of any planned shifting of demand from on-peak to off-peak periods.

**FORCE MAJEURE:** Neither Company nor Customer shall be subject to any liability or damages for inability to provide or receive service to the extent that such failure shall be due to causes beyond the control of either Company or Customer, including but not limited to the following: (a) operation and effect of any rules, regulations and orders promulgated by any Commission, municipality, or governmental agency of the United States, or subdivision thereof; (b) restraining order, injunction, or similar decree of any court; (c) war; (d) flood; (e) earthquake; (f) act of God; (g) sabotage; or (h) strikes or boycotts. Should any of the foregoing occur, the minimum Billing Demand that would otherwise be applicable under this Schedule shall be waived and the Customer will have no liability for service until such time as the Customer is able to resume service, except for any term minimum guarantees designed to cover special facilities extension costs. The party claiming Force Majeure under this provision shall make every reasonable attempt to remedy the cause thereof as diligently and expeditiously as possible.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 6B**

**STATE OF UTAH**

**General Service - Demand Time-of-Day Option**

**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity. This Electric Service Schedule shall be available to Customers upon the installation of required Time-of-Day metering equipment. In the event that such installation may be delayed due to limited availability of such metering equipment, Customers shall be permitted to elect the Time-of-Day Option on a prioritized basis, as such metering equipment becomes available.

**APPLICATION:** This Schedule is for alternating current, single or three-phase, electric service supplied at Company's available voltage, but less than 46,000 volts through a single point of delivery, for all service required on the Customer's premises. This Schedule is for nonresidential Customers whose loads have not registered 1,000 kW or more, more than once in the preceding 18-month period and who are not otherwise subject to service on Schedule 8. This Schedule is for general nonresidential service, except for multi-unit residential complexes master metered in accordance with the Utah Administrative Code, Section R746-210. Service under this Schedule is also available to common areas associated with residential complexes.

**MONTHLY BILL:**

**Customer Service Charge:**

\$50.00 per Customer

**Power Charge:**

**Billing Months** - May through September inclusive

On-Peak: \$16.84 per kW

Off-Peak: None

**Billing Months** - October through April inclusive

On-Peak: \$13.52 per kW

Off-Peak: None

(continued)



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**ELECTRIC SERVICE SCHEDULE NO. 6B - Continued**

**MONTHLY BILL:** (continued)

**Energy Charge:**

**Billing Months** – May through September inclusive  
3.5439¢ per kWh for all kWh

**Billing Months** – October through April inclusive  
3.2659¢ per kWh for all kWh

**Voltage Discount:** Where Customer takes service from Company's available lines of 2,300 volts or higher and provides and maintains all transformers and other necessary equipment, the Voltage Discount based on measured On-Peak Demand will be:

\$0.87 per kW

**Minimum:** Customer Service Charge plus minimum On-Peak Power Charges and Energy Charges. The minimum On-Peak Power Charge will be the average of the On-Peak Power for the twelve most recent billing periods immediately preceding the election of this Schedule. If twelve such periods are not available, the average shall be based on such periods as are available.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**SEASONAL SERVICE:** Service for Customers for annually recurring periods of seasonal use where service is normally discontinued or curtailed during a part of the year may be contracted for under this Schedule.

Customer may contract for seasonal service under this Schedule with a net minimum seasonal payment as follows:

\$600.00 plus monthly Power and Energy Charges.

**POWER:** The kW as shown by or computed from the readings of Company's Power meter for the 15-minute On-Peak period of Customer's greatest use during the month, adjusted for Power Factor to the nearest kW.

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 6B – Continued**

**TIME PERIODS:**

On-Peak: 7:00 a.m. to 11:00 p.m., Monday thru Friday, except holidays.  
Off-Peak: All other times.

Holidays include only New Year's Day, President's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day, and Christmas Day. When a holiday falls on a Saturday or Sunday, the Friday before the holiday (if the holiday falls on a Saturday) or the Monday following the holiday (if the holiday falls on a Sunday) will be considered a holiday and consequently Off-Peak.

Due to the expansions of Daylight Saving Time (DST) as adopted under Section 110 of the U.S. Energy Policy Act of 2005 the time periods shown above will begin and end one hour later for the period between the second Sunday in March and the first Sunday in April, and for the period between the last Sunday in October and the first Sunday in November.

**LOAD SHIFTING NOTIFICATION:** Customers electing this Schedule shall make a best effort to inform the Company of any planned shifting of demand from on-peak to off-peak periods.

**FORCE MAJEURE:** Neither Company nor Customer shall be subject to any liability or damages for inability to provide or receive service to the extent that such failure shall be due to causes beyond the control of either Company or Customer, including but not limited to the following: (a) operation and effect of any rules, regulations and orders promulgated by any Commission, municipality, or governmental agency of the United States, or subdivision thereof; (b) restraining order, injunction, or similar decree of any court; (c) war; (d) flood; (e) earthquake; (f) act of God; (g) sabotage; or (h) strikes or boycotts. Should any of the foregoing occur, the minimum Billing Demand that would otherwise be applicable under this Schedule shall be waived and the Customer will have no liability for service until such time as the Customer is able to resume service, except for any term minimum guarantees designed to cover special facilities extension costs. The party claiming Force Majeure under this provision shall make every reasonable attempt to remedy the cause thereof as diligently and expeditiously as possible.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**
**ELECTRIC SERVICE SCHEDULE NO. 7**
**STATE OF UTAH**


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**Security Area Lighting  
Closed to New Service**


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**AVAILABILITY:** At any point on the Company's interconnected system. No new customers will be served under this service.

**APPLICATION:** This Schedule is for electric service required for Security Area Lighting and for Security Flood Lighting service where service is supplied from a Company-owned overhead wood pole system.

**MONTHLY BILL:**
**Charge:**
**Nominal Lamp Rating:**

	<u>Initial Lumens</u>	<u>Watts</u>	<u>Per Lamp</u>
Mercury Vapor Lamps:			
4,000 Energy Only		100	\$ 5.68
7,000		175	\$16.38
7,000 Energy Only		175	\$ 8.05
20,000		400	\$26.78
Sodium Vapor Lamps:			
5,600 high intensity discharge		70	\$14.60 per lamp on Company-owned pole
			\$12.23 per lamp if no Company-owned pole is required

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 7 - Continued**

9,500 high intensity discharge	100	\$15.47	per lamp on Company-owned pole
		\$13.31	per lamp if no Company-owned pole is required
16,000 high intensity discharge	150	\$19.46	per lamp on Company-owned pole
		\$17.13	per lamp if no Company-owned pole is required
22,000 high intensity discharge	200	\$21.07	per lamp
27,500 high intensity discharge	250	\$23.51	per lamp on Company-owned pole
		\$21.23	per lamp if no Company-owned pole is required
50,000 high intensity discharge	400	\$28.30	per lamp on Company-owned pole
		\$25.99	per lamp if no Company-owned pole is required
Sodium Vapor Flood Lamps:			
16,000 high intensity discharge	150	\$19.46	per lamp on Company-owned pole
		\$17.13	per lamp if no Company-owned pole is required

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 7 - Continued**

27,500 high intensity discharge	250	\$23.51	per lamp on Company-owned pole
		\$21.23	per lamp if no Company-owned pole is required
50,000 high intensity discharge	400	\$28.30	per lamp on Company-owned pole
		\$25.99	per lamp if no Company-owned pole is required
Metal Halide Lamps:			
12,000	175	\$29.40	per lamp on Company-owned pole
		\$21.79	per lamp if no Company-owned pole is required
19,500	250	\$34.34	per lamp on Company-owned pole
		\$27.43	per lamp if no Company-owned pole is required
32,000	400	\$36.69	per lamp on Company-owned pole
		\$29.72	per lamp if no Company-owned pole is required

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 7 - Continued**

107,000	1,000	\$57.58	per lamp on Company-owned pole
		\$49.10	per lamp if no Company-owned pole is required

For purposes of this Schedule only, a Company-owned pole shall mean a pole owned by Rocky Mountain Power and installed solely for the support of lights subject to this Schedule. A new pole is one put in or used solely for the operation of the lamp.

The unit charge includes installation, maintenance and energy costs for unit on existing or one new wood pole without guys. Where more than one wood pole and more than 200 feet of extension are required, an additional charge of 1.5% of the estimated additional cost will be made. Should Customer desire a steel pole instead of a wood pole, an additional charge will be made according to the following schedule:

1. All steel poles installed prior to June 1, 1973.
 

11 gauge		\$1.00 per pole per month
3 gauge		\$1.50 per pole per month
  
2. Steel poles installed after June 1, 1973.
 

30 ft.	11 gauge, direct buried	\$2.35 per pole per month
30 ft.	3 gauge, direct buried	\$3.95 per pole per month
35 ft.	11 gauge, direct buried	\$2.85 per pole per month
35 ft.	3 gauge, direct buried	\$4.65 per pole per month

For anchor base poles, add 20¢ per pole per month to all poles installed after June 1, 1973.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 7 - Continued**

**SPECIFICATIONS AND SERVICE:** Each lamp will be mounted on an existing pole or on a 30-foot wood pole with a mast arm bracket not exceeding 4 feet in length. Security flood lights may be mounted on Company-owned wood poles or on Customer-owned supports acceptable to the Company. The type and kind of fixtures and supports will be in accordance with the Company's specifications. Service includes energy supplied from the Company's overhead circuits, maintenance and lamp and glassware renewals. Lamps will be controlled by the Company to burn each night from dusk to dawn.

**CONTRACT PERIOD:** Five years or longer.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

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**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 8**

**STATE OF UTAH**

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**Large General Service – 1,000 kW and Over – Distribution Voltage**

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**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity.

**APPLICATION:** This Schedule is for alternating current, single or three-phase, electric service supplied at Company's available voltage, but less than 46,000 volts through a single point of delivery, for all service required on the Customer's premises. This Schedule is applicable to electric service loads which have registered 1,000 kW or more, more than once in the preceding 18-month period. This Schedule will remain applicable until the Customer fails to exceed 1,000 kW for a subsequent period of 36 consecutive months. A Customer who is transferred to this Schedule from a different Schedule for registering 1,000 kW or more at least twice in 18 months and who had never previously been served under this Schedule will, upon request to the Company, be transferred back to Schedule 6 or another appropriate Schedule if the Customer's electric service load has not registered 1,000 kW or more at any time during the subsequent period of at least 18 consecutive months. The Company shall not be responsible for notifying the Customer that said Customer has satisfied the foregoing conditions for transfer to a different Schedule. Deliveries at more than one point, or more than one voltage and phase classification, will be separately metered and billed. This Schedule is for general nonresidential service, except for multi-unit residential complexes master metered in accordance with the Utah Administrative Code, Section R746-210. Service under this Schedule is also available to common areas associated with residential complexes.

**MONTHLY BILL:**

**Customer Service Charge:**  
\$62.00 per Customer

**Facilities Charge:**  
\$4.22 per kW

(continued)



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**ELECTRIC SERVICE SCHEDULE NO. 8 - Continued**

**MONTHLY BILL:** (continued)

**Power Charge:**

**Billing Months** - May through September inclusive

On-Peak: \$13.81 per kW

Off-Peak: None

**Billing Months** - October through April inclusive

On-Peak: \$9.94 per kW

Off-Peak: None

**Energy Charge:**

**Billing Months** - May through September inclusive

4.4812 ¢ per kWh for all On-Peak kWh

3.0227¢ per kWh for all Off-Peak kWh

**Billing Months** - October through April inclusive

3.5078¢ per kWh for all On-Peak kWh

3.0227¢ per kWh for all Off-Peak kWh

**Voltage Discount:** Where Customer takes service from Company's available lines of 2,300 volts or higher and provides and maintains all transformers and other necessary equipment, the Voltage Discount based on measured On-Peak Power will be:

\$1.01 per kW

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**FACILITIES KW:** All kW as shown by or computed from the reading of Company's Power meter for the 15-minute period of Customer's greatest use at any time during the month, adjusted for Power Factor to the nearest kW.

**POWER:** The kW as shown by or computed from the readings of Company's Power meter for the 15-minute On-Peak period of Customer's greatest use during the month, adjusted for Power Factor to the nearest kW.

**POWER FACTOR:** The On-Peak Power Charge is based on the Customer maintaining at all times a Power Factor of 90% lagging, or higher, as determined by measurement. If the average Power Factor is found to be less than 90% lagging, the On-Peak Power, as recorded by the Company's meter, will be increased by 3/4 of 1% for every 1% that the Power Factor is less than 90%.

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**ELECTRIC SERVICE SCHEDULE NO. 8 - Continued**

**TIME PERIODS:**

On-Peak:       October through April inclusive  
                  7:00 a.m. to 11:00 p.m., Monday thru Friday, except holidays.  
                  May through September inclusive  
                  1:00 p.m. to 9:00 p.m., Monday thru Friday, except holidays.

Off-Peak:       All other times.

Holidays include only New Year's Day, President's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day, and Christmas Day. When a holiday falls on a Saturday or Sunday, the Friday before the holiday (if the holiday falls on a Saturday) or the Monday following the holiday (if the holiday falls on a Sunday) will be considered a holiday and consequently Off-Peak.

Due to the expansions of Daylight Saving Time (DST) as adopted under Section 110 of the U.S. Energy Policy Act of 2005 the time periods shown above will begin and end one hour later for the period between the second Sunday in March and the first Sunday in April, and for the period between the last Sunday in October and the first Sunday in November.

**FORCE MAJEURE:** Neither Company nor Customer shall be subject to any liability or damages for inability to provide or receive service to the extent that such failure shall be due to causes beyond the control of either Company or Customer, including but not limited to the following: (a) operation and effect of any rules, regulations and orders promulgated by any Commission, municipality, or governmental agency of the United States, or subdivision thereof; (b) restraining order, injunction, or similar decree of any court; (c) war; (d) flood; (e) earthquake; (f) act of God; (g) sabotage; or (h) strikes or boycotts. Should any of the foregoing occur, the minimum Billing Demand that would otherwise be applicable under this Schedule shall be waived and the Customer will have no liability for service until such time as the Customer is able to resume service, except for any term minimum guarantees designed to cover special facilities extension costs. The party claiming Force Majeure under this provision shall make every reasonable attempt to remedy the cause thereof as diligently and expeditiously as possible.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER  
ELECTRIC SERVICE SCHEDULE NO. 9**

**STATE OF UTAH**

---

**General Service - High Voltage**

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**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity.

**APPLICATION:** This Schedule is for alternating current, three-phase electric service supplied at approximately 46,000 volts or 69,000 volts or greater, through a single point of delivery. Seasonal service will be available only under other appropriate schedules.

**MONTHLY BILL:**

**Customer Service Charge:**  
\$226.00 per Customer

**Facilities Charge:**  
\$1.94 per kW

**Power Charge:**  
**Billing Months - May through September inclusive**  
On-Peak: \$12.18 per kW  
Off-Peak: None

**Billing Months - October through April inclusive**  
On-Peak: \$8.26 per kW  
Off-Peak: None

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 9 - Continued**

**MONTHLY BILL:** (continued)

**Energy Charge:**

**Billing Months** - May through September inclusive

4.0588 ¢ per kWh for all On-Peak kWh

2.5488¢ per kWh for all Off-Peak kWh

**Billing Months** - October through April inclusive

3.0520 ¢ per kWh for all On-Peak kWh

2.5488¢ per kWh for all Off-Peak kWh

**Minimum:** The monthly Customer Charge plus appropriate Power and Energy Charges.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**POWER FACTOR:** This rate is based on the Customer maintaining at all times a Power Factor of 90% lagging, or higher, as determined by measurement. If the average Power Factor is found to be less than 90% lagging the Power as recorded by the Company's meter will be increased by 3/4 of 1% for every 1% that the Power Factor is less than 90%.

**CONTRACT PERIOD:** One year or longer.

**FACILITIES KW:** All kW as shown by or computed from the reading of Company's Power meter for the 15-minute period of Customer's greatest use at any time during the month, adjusted for Power Factor to the nearest kW.

**POWER:** The kW as shown by or computed from the readings of Company's Power meter for the 15-minute On-Peak period of Customer's greatest use during the month, adjusted for Power Factor to the nearest kW.

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 9 – Continued**

**TIME PERIODS:**

On-Peak:      October through April inclusive  
                  7:00 a.m. to 11:00 p.m., Monday thru Friday, except holidays.  
                  May through September inclusive  
                  1:00 p.m. to 9:00 p.m., Monday thru Friday, except holidays.  
Off-Peak:      All other times.

Holidays include only New Year's Day, President's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day, and Christmas Day. When a holiday falls on a Saturday or Sunday, the Friday before the holiday (if the holiday falls on a Saturday) or the Monday following the holiday (if the holiday falls on a Sunday) will be considered a holiday and consequently Off-Peak.

Due to the expansions of Daylight Saving Time (DST) as adopted under Section 110 of the U.S. Energy Policy Act of 2005 the time periods shown above will begin and end one hour later for the period between the second Sunday in March and the first Sunday in April, and for the period between the last Sunday in October and the first Sunday in November.

**FORCE MAJEURE:** Neither Company or Customer shall be subject to any liability or damages for inability to provide or receive service to the extent that such failure shall be due to causes beyond the control of either Company or Customer, including, but not limited to the following: (a) the operation and effect of any rules, regulations and orders promulgated by any commission, municipality, or governmental agency of the United States, or subdivision thereof; (b) restraining order, injunction or similar decree of any court; (c) war; (d) flood; (e) earthquake; (f) act of God; (g) sabotage; or (h) strikes or boycotts. Should any of the foregoing occur, the minimum billing demands that would otherwise be applicable under this Schedule shall be waived and Customer will have no liability for service until such time as Customer is able to resume service.

The party claiming Force Majeure under this provision shall make every reasonable attempt to remedy the cause thereof as diligently and expeditiously as possible.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER  
ELECTRIC SERVICE SCHEDULE NO. 9A**

**STATE OF UTAH**

\_\_\_\_\_  
**General Service - High Voltage  
Energy Time-of-Day Option  
CLOSED TO NEW SERVICE**  
\_\_\_\_\_

**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity. No new customers will be served under this service.

**APPLICATION:** This Schedule is for alternating current, three-phase electric service supplied at approximately 46,000 volts or 69,000 volts or greater, through a single point of delivery. Seasonal service will be available only under other appropriate schedules.

The election of the Time-of-Day Option shall not relieve a Customer of any non-contract demand minimum payment obligations incurred as a result of Company investments in special facilities installed to serve Customer (i.e., extension of facilities).

**MONTHLY BILL:**

**Customer Charge:**  
\$226.00 per Customer

**Facilities Charge:**  
\$1.94 per kW

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 9A - Continued**

**MONTHLY BILL:** (continued)

**Energy Charge:**

7.4985 ¢ per kWh for all On-Peak kWh

3.2236 ¢ per kWh for all Off-Peak kWh

**Minimum:** The monthly Customer Charge plus appropriate Facilities and Energy Charges.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**TIME PERIODS:**

On-Peak: 7:00 a.m. to 11:00 p.m., Monday thru Friday, except holidays.

Off-Peak: All other times.

Holidays include only New Year's Day, President's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day, and Christmas Day. When a holiday falls on a Saturday or Sunday, the Friday before the holiday (if the holiday falls on a Saturday) or the Monday following the holiday (if the holiday falls on a Sunday) will be considered a holiday and consequently Off-Peak.

Due to the expansions of Daylight Saving Time (DST) as adopted under Section 110 of the U.S. Energy Policy Act of 2005 the time periods shown above will begin and end one hour later for the period between the second Sunday in March and the first Sunday in April, and for the period between the last Sunday in October and the first Sunday in November.

**FACILITIES KW:** All kW as shown by or computed from the reading of Company's Power meter for the 15-minute period of Customer's greatest use at any time during the month, adjusted for Power Factor to the nearest kW.

**POWER FACTOR:** The On-Peak Power Charge is based on the Customer maintaining at all times a Power Factor of 90% lagging, or higher, as determined by measurement. If the average Power Factor is found to be less than 90% lagging, the On-Peak Power, as recorded by the Company's meter, will be increased by 3/4 of 1% for every 1% that the Power Factor is less than 90%.

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**ELECTRIC SERVICE SCHEDULE NO. 9A - Continued**

**FORCE MAJEURE:** Neither Company nor Customer shall be subject to any liability or damages for inability to provide or receive service to the extent that such failure shall be due to causes beyond the control of either Company or Customer, including but not limited to the following: (a) operation and effect of any rules, regulations and orders promulgated by any Commission, municipality, or governmental agency of the United States, or subdivision thereof; (b) restraining order, injunction, or similar decree of any court; (c) war; (d) flood; (e) earthquake; (f) act of God; (g) sabotage; or (h) strikes or boycotts. Should any of the foregoing occur, the minimum Billing Demand that would otherwise be applicable under this Schedule shall be waived and the Customer will have no liability for service until such time as the Customer is able to resume service, except for any term minimum guarantees designed to cover special facilities extension costs. The party claiming Force Majeure under this provision shall make every reasonable attempt to remedy the cause thereof as diligently and expeditiously as possible.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.



**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 10**

**STATE OF UTAH**

\_\_\_\_\_  
**Irrigation and Soil Drainage Pumping Power Service**  
\_\_\_\_\_

**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity.

**APPLICATION:** This Schedule is for alternating current, single or three-phase electric service supplied at the Company's available voltage through a single point of delivery for service to motors on pumps and machinery used for irrigation and soil drainage. If energy usage for other purposes exceeds 10% of the total energy provided, the point of delivery shall be classified as non-irrigation and electric service shall be provided under the appropriate general service schedule.

**IRRIGATION SEASON AND POST-SEASON SERVICE:** The Irrigation Season is from May 25 to September 15 each year. Service for Post-Season pumping may be taken by the same Customer at the same point of delivery and through the same facilities used for supplying regular irrigation pumping service during months from September 16 to the following May 24. One of two pricing options is available to the Customer during the Irrigation Season depending on whether the Customer opts to participate in a Time-of-Day program. A Customer may choose only one option for each point of delivery and that option will remain in effect for the duration of the Irrigation Season and subsequent seasons, provided, however, existing Customers may elect to change their option by specifying, in writing, the desired option change at least six (6) months prior to the time they wish the change to become effective. In cases where less than six (6) months notice is given, the Company may not be able to effect the desired change and shall be under no obligation to do so; however, the Company will make a reasonable effort to do so. Because Post-Season rates do not require Time-of-Day metering, Customers, whose current option has been in effect for one year or longer, may change options, with such change to become effective at the commencement of the next billing period, if such

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 10 - Continued**

option change is made at least six (6) months prior to the commencement of the Irrigation Season. If a request for such a change is made less than six (6) months prior to the commencement of the Irrigation Season, such change shall become effective at the commencement of the next billing period after the installation of any additional metering equipment which would be required for that option during the Irrigation Season. If the Company is unable to install such metering equipment prior to the Irrigation Season, the option shall not become effective until after the Irrigation Season. No option changes will be made effective during the Irrigation Season (May 25 to September 15 each year), and the option elected will remain in effect for not less than one year.

**ANNUAL BILL:**

**Annual Customer Service Charge**

**All Customers:**

Primary Service	\$ 110.00 per Customer
Secondary Service	\$ 34.00 per Customer

The Annual Customer Service Charge is for metering equipment. This charge is to be paid each year at the time of connection, reconnection or prior to the Irrigation Season.

**MONTHLY BILL:**

**Monthly Customer Service Charge**

**All Customers:**

\$13.00 per Customer

The Monthly Customer Service Charge is for administrative costs including the cost of meter reading and billing. This charge is paid each month that the Customer is connected for service.

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**ELECTRIC SERVICE SCHEDULE NO. 10 - Continued**

**IRRIGATION SEASON RATES:**

The Power Charges set forth below are for power costs related to the service drop and the distribution system.

**Customers Not Participating in Time-of-Day Program**

**Power Charge:**

\$6.44 per kW

**Energy Charge:**

6.4140¢ per kWh first 30,000 kWh

4.7409¢ per kWh all additional kWh

**Voltage Discount:** Where Customer provides and maintains all transformers and other necessary equipment, the Voltage Discount will be:

\$1.80 per kW

**Minimum:** The Monthly Customer Service Charge plus the Power and Energy Charges.

**Time-of-Day Program**

**Power Charge:**

\$6.44 per kW

**Energy Charge:**

On-Peak: 12.6719¢ per kWh

Off-Peak: 3.6644¢ per kWh

**Voltage Discount:** Where Customer provides and maintains all transformers and other necessary equipment, the Voltage Discount will be:

\$1.80 per kW

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 10 - Continued**

**Minimum:** The Monthly Customer Service Charge plus Power and Energy Charges.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**Time Periods:**

On-Peak: 9:00 a.m. to 8:00 p.m., Monday thru Friday, except holidays.  
Off-Peak: All other kWh usage.

Holidays include only Memorial Day, Independence Day, Pioneer Day, and Labor Day. In the event a holiday should fall on a Saturday or Sunday, all kWh used on the Friday before the holiday (if the holiday falls on a Saturday) or the Monday following the holiday (if the holiday falls on a Sunday) will be considered Off-Peak.

**POWER FACTOR:** The rates for this Schedule are based on the Customer maintaining at all times a Power Factor of 90% lagging, or higher, as determined by measurement. If the average Power Factor is found to be less than 90% lagging, the Power as recorded by the Company's meter will be increased by 3/4 of 1% for every 1% that the Power Factor is less than 90%.

**IRRIGATION POST-SEASON RATES:** Post-season service from September 16 to May 24 shall be billed to include the above Monthly Customer Service Charge and:

**For All Customers**

4.3934¢ per kWh

**PRORATING OF BILLS:** Bills for service under this Schedule will be prorated for the beginning and final service months of each calendar year.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 10 - Continued**

**CONNECTION AND DISCONNECTION CHARGES:** Company will connect and disconnect service at the beginning and end of Customer's pumping operation each year without charge. The actual expense incurred for additional connections and disconnections shall be paid by Customer

**POWER:** The kW as shown by or computed from the readings of the Company's Power meter for the 15-minute period of Customer's greatest use during the month, adjusted for Power Factor as specified, determined to the nearest kW.

**CONTRACT PERIOD:** One year or longer.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 11**

**STATE OF UTAH**

---

**Street Lighting  
Company-Owned System**

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**AVAILABILITY:** In all territory served by the Company in the State of Utah.

**APPLICATION:** To unmetered lighting service provided to municipalities or agencies of municipal, county, state or federal governments for illumination of public streets, highways and thoroughfares by means of Company owned, operated and maintained street lighting systems controlled by a photoelectric control or time switch.

**MONTHLY BILL:** The Monthly Billing shall be the rate per luminaire as specified in the rate tables below.

<b>High Pressure Sodium Vapor</b>						
Lumen Rating	5,600*	9,500	16,000	27,500	50,000	125,000*
Watts	70	100	150	250	400	1000
Monthly kWh	28	39	59	96	148	363
Functional Lighting	\$11.80	\$12.78	\$16.94	\$21.14	\$26.02	\$51.54
Decorative - Series 1	N/A	\$46.54	\$47.83	\$51.48	N/A	N/A
Decorative - Series 2	N/A	\$38.05	\$39.34	\$43.01	N/A	N/A

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 11 – Continued**

<b>Metal Halide</b>				
Lumen Rating	9,000	12,000	19,500*	32,000*
Watts	100	175	250	400
Monthly kWh	39	69	93	145
Functional Lighting	N/A	\$20.13	\$22.13	\$25.78
Decorative - Series 1	\$48.74	\$50.65	\$53.69	\$55.33
Decorative - Series 2	\$40.27	\$42.17	\$45.20	\$46.86

<b>Mercury Vapor (No New Service)*</b>				
Lumen Rating	4,000	7,000	10,000	20,000
Watts	100	175	250	400
Monthly kWh	39	69	93	145
Functional Lighting	\$11.09	\$13.83	\$19.40	\$24.43

<b>Incandescent (No New Service)*</b>						
Lumen Rating	500	600	2,500	4,000	6,000	10,000
Watts	50	71	189	295	405	620
Monthly kWh	17	24	64	99	136	209
Functional Lighting	\$11.99	\$4.24	\$ 17.11	\$20.43	\$23.82	\$31.47

<b>Fluorescent (No New Service)*</b>	
Lumen Rating	21,000
Watts	400
Monthly kWh	154
Functional Lighting	\$27.85

The above rates are for dusk to dawn burning. The rate for dusk to midnight burning will be 90% of the rate for dusk to dawn burning and will apply only to existing fixtures (no new service).

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 11 – Continued**
**SPECIAL SERVICE\***

<b>Flood Lamps Dusk to Dawn (No New Service)*</b>	
Lumen Rating	50,000
Watts	400
Monthly kWh	148
Functional Lighting	\$38.66

**STEEL POLE CHARGES (No New Service)\***

1. All steel poles installed prior to June 1, 1973.
 

11 gauge	\$1.00 per pole per month
3 gauge	\$1.50 per pole per month
  
2. Steel poles installed after June 1, 1973.
  - 30 ft. 11 gauge, direct buried \$2.35 per pole per month.
  - 30 ft. 3 gauge, direct buried \$3.95 per pole per month.
  - 35 ft. 11 gauge, direct buried \$2.85 per pole per month.
  - 35 ft. 3 gauge, direct buried \$4.65 per pole per month.

For anchor base poles, add .20 per pole per month to all poles installed after June 1, 1973.

**\* NO NEW SERVICE**

- Service is not available under this schedule to new Flood Lamps, Mercury Vapor, Incandescent, Fluorescent, or 5,800 & 125,000 lumen size High Pressure Sodium Vapor Fixtures.
- Service is not available to new 19,500 & 32,000 lumen size Decorative Series 1 or 2 Metal Halide fixtures.
- Service is not available under this schedule to new Dawn to Dawn (24 hour) or new Dusk to Midnight lighting. Such new service must be metered under a Metered Service rate.
- Steel and anchor base pole charges apply only to existing service prior to August 14, 2008  
(continued)



**ELECTRIC SERVICE SCHEDULE NO. 11 – Continued**

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**DEFINITIONS**

**Functional Lighting:** Horizontally-mounted luminaires that may be mounted either on wood, fiberglass or non-decorative metal poles.

**Decorative Lighting:** The Company will maintain a listing of standard decorative street light fixtures that are available under this Electric Service Schedule. Available decorative lighting fixtures are grouped into different Decorative Series 1 and Decorative Series 2 according to cost.

**PROVISIONS**

1. Installation, daily operation, repair and maintenance of lights on this rate schedule to be performed by the Company, providing that the facilities furnished remain readily accessible for maintenance purposes.
2. Company will install only Company approved street lighting equipment at locations acceptable to Company.
3. Where provided by this tariff, and following notification by the Consumer, inoperable lights will be repaired as soon as possible, during regular business hours or as allowed by Company's operating schedule and requirements.
4. Existing fixtures and facilities that are deemed irreparable will be replaced with comparable fixtures and facilities from the Company's Construction Standards.
5. The Company will, upon written request of Customer, convert existing street lighting facilities to other types of Company approved street lighting facilities. In such event, Customer shall pay to Company an amount equal to the depreciated value of all facilities removed from service and replaced with new equipment plus the cost of removal, less any salvage value.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 11 – Continued**

5. The entire system, including initial lamp requirements and wiring suitable for connection to Company's system, will be furnished and installed by the Company. The Consumer is responsible for all associated costs that exceed the Street Lighting Extension Allowance as described in the General Rules of this tariff. Consumer shall not perform the electrical connection of meters or service conductor to the point of delivery.
6. Temporary disconnection and subsequent reconnection of electrical service requested by the Consumer shall be at the Consumer's expense.
7. Pole re-painting, requested by the consumer and when not required for safety reasons, shall be done at the Consumer's expense using the original pole color.

**CONTRACT PERIOD**

Not less than five (5) years for both new and replacement fixtures. Consumer is responsible for the cost of removal and depreciated remaining life of the assets less any salvage value if lights are removed before the contract term.

**ELECTRIC SERVICE REGULATIONS**

Service under this schedule is subject to the General Rules and Regulations contained in the tariff of which this schedule is part and to those prescribed by regulatory authorities.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 12**

**STATE OF UTAH**

\_\_\_\_\_  
**Street Lighting**  
**Customer-Owned System**  
 \_\_\_\_\_

**AVAILABILITY:** In all territory served by the Company in the State of Utah.

**APPLICATION:** To lighting service provided to municipalities or agencies of municipal, county, state or federal governments for dusk to dawn illumination of public streets, highways and thoroughfares by means of Consumer owned street lighting systems controlled by a photoelectric control or time switch.

**MONTHLY BILL:** The Monthly Billing shall be the rate per luminaire as specified in the rate tables below.

**1. Street Lighting, Energy Only Service – Rate per Luminaire**

Energy Only Service includes energy supplied from Company's overhead or underground circuits and does not include any maintenance to Consumer's facilities.

The Monthly Billing shall be the rate per luminaire as specified in the rate tables below.

<b>High Pressure Sodium Vapor – No Maintenance</b>					
Lumen Rating	5,600	9,500	16,000	27,500	50,000
Watts	70	100	150	250	400
Monthly kWh	28	39	59	96	148
Energy Only Service	\$1.83	\$2.50	\$3.66	\$6.52	\$10.02

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 12 – Continued**

<b>Metal Halide – No Maintenance</b>				
Lumen Rating	9,000	12,000	19,500	32,000
Watts	100	175	250	400
Monthly kWh	39	69	93	145
Energy Only Service	\$2.55	\$4.46	\$6.17	\$9.77

For non-listed luminaries, the cost will be calculated for 3940 annual hours of operation including applicable loss factors for ballasts and starting aids at the cost per kWh given below.

<b>Non-Listed Luminaire</b>	<i>¢/kWh</i>
Energy Only Service	6.5279

**2a. Street Lighting, Partial Maintenance (No New Service)**

Maintenance is only applicable for existing monthly maintenance service agreements in effect prior to August 14, 2008.

<b>Incandescent – Partial Maintenance</b>		
Lumen Rating	2,500	4,000
Watts	189	295
Monthly kWh	64	99
Functional Lighting	\$8.96	\$12.19

<b>Mercury Vapor – Partial Maintenance</b>				
Lumen Rating	4,000	7,000	20,000	54,000
Watts	100	175	400	1000
Monthly kWh	39	69	145	352
Functional Lighting	\$4.64	\$7.00	\$13.33	\$28.38

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 12 – Continued**

<b>High Pressure Sodium Vapor – Partial Maintenance</b>						
Lumen Rating	5,600	9,500	16,000	22,000	27,500	50,000
Watts	70	100	150	200	250	400
Monthly kWh	28	39	59	76	96	148
Functional Lighting	\$4.08	\$5.37	\$6.52	\$8.26	\$9.59	\$14.00
Decorative Lighting	N/A	\$6.96	\$8.27	N/A	\$11.93	\$15.56

<b>Metal Halide – Partial Maintenance</b>				
Lumen Rating	9,000	12,000	19,500	32,000
Watts	100	175	250	400
Monthly kWh	39	69	93	145
Functional Lighting	N/A	\$13.57	\$13.71	\$14.58
Decorative Lighting	\$9.19	\$11.09	\$14.13	\$15.79

<b>Flourescent – Partial Maintenance</b>		
Lumen Rating	1,000	21,800
Watts	40	320
Monthly kWh	33	135
Functional Lighting	\$3.75	\$13.92

Dusk to Midnight

The above rates are for dusk to dawn burning. The rate for dusk to midnight burning will be 85% of the rate for dusk to dawn burning and will apply only to existing fixtures (no new service).

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 12 – Continued**
**2b. Street Lighting, Full Maintenance (No New Service).**

Maintenance is only applicable for existing monthly maintenance service agreements in effect prior to August 14, 2008.

<b>Incandescent – Full Maintenance</b>		
Lumen Rating	6,000	10,000
Watts	405	620
Monthly kWh	136	209
Full Maintenance Service	\$17.73	\$23.40

<b>Mercury Vapor – Full Maintenance</b>			
Lumen Rating	7,000	20,000	54,000
Watts	175	400	1000
Monthly kWh	69	145	352
Full Maintenance Service	\$8.03	\$15.30	\$32.48

<b>High Pressure Sodium Vapor - Full Maintenance</b>						
Lumen Rating	5,600	9,500	16,000	22,000	27,500	50,000
Watts	70	100	150	200	250	400
Monthly kWh	28	39	59	76	96	148
Full Maintenance Service	\$4.68	\$6.16	\$7.47	\$9.44	\$10.99	\$16.02

<b>Metal Halide - Full Maintenance</b>				
Lumen Rating	12,000	19,500	32,000	107,000
Watts	175	250	400	1000
Monthly kWh	69	93	145	352
Full Maintenance Service	\$15.58	\$15.73	\$16.72	\$33.05

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 12 – Continued**

Dusk to Midnight

The above rates are for dusk to dawn burning. The rate for dusk to midnight burning will be 90% of the rate for dusk to dawn burning and will apply only to existing fixtures (no new service).

**SPECIFICATIONS AND SERVICE FOR STREET LIGHTING WITH PARTIAL AND FULL MAINTENANCE (NO NEW SERVICE)**

Installations must have met Company construction standards in place at the time of installation in order to receive maintenance. If Company is unable to obtain materials to perform maintenance, the street light facilities will be deemed obsolete and must be upgraded at customer expense in order to qualify for maintenance under the Electric Service Schedule. Functional Street Lighting Service under “partial maintenance” includes energy, lamp and glassware renewals and cleaning of glassware. For decorative lighting, partial maintenance also includes replacement of damaged or inoperative photocells, ballasts and starting aids.

Functional Street Lighting Service under “full maintenance” includes energy, lamp and glassware replacements and cleaning of glassware, and replacement of damaged or inoperative photocells, ballasts, starting aids, poles, mast arms and luminaires: provided, however, that any costs for materials which are over and above costs for Company’s standard materials, as determined by the Company, are not included in this Electric Service Schedule. Pole painting, unless required for safety reasons, and other such extra costs shall be paid by Customer. Burning-hours of lamps will be controlled by the Company.

The Company shall not be liable under the maintenance provided under “Full Maintenance” for damages caused by (a) war; (b) earthquakes; and (c) acts of God, excepting lightning strikes; or (d) sabotage. The costs associated with replacements and repairs to customer-owned facilities associated with these acts will be billed to the Customer on an as if and when basis.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 12 – Continued**

**DEFINITIONS**

**Functional Lighting:** Horizontally-mounted luminaires that may be mounted either on wood, fiberglass or non-decorative metal poles.

**Decorative Lighting:** These are decorative lighting fixtures mounted on decorative poles.

**PROVISIONS**

1. The Company will not maintain new Consumer owned street lights when mounted on Consumer owned poles. Such maintenance will be the responsibility of the Consumer; however the Company may install pole identification tags for the purposes of tracking unmetered Consumer owned lights.
2. Consumer owned lights, mounted to Company owned distribution poles, shall be installed, maintained, transferred or removed only by qualified personnel. If qualified personnel are not available, the Company may maintain these at the Consumer's expense. Appurtenances or other alterations to the Company's standard will not be supported by, or become the responsibility of, the Company. Following notification by the Consumer, inoperable lights under this provision will be repaired as soon as possible, during regular business hours or as allowed by Company's operating schedule and requirements. Costs described in this provision will be invoiced to the Consumer upon completion of the work.
3. The entire system, including the design of facilities, installation of fixtures on Consumer poles, and wiring suitable for connection to Company's system, will be furnished by the Consumer.
4. Consumer must notify the Company in writing of any changes to the street lighting system which would affect billing, including new installations, removals or wattage changes. Standard notification procedure will be through online forms at <http://www.rockymtnpower.net/streetlights>.
5. All new underground-fed lights on this schedule will require a Consumer installed means of disconnect acceptable to both the Company and the local electrical inspecting authority.

(continued)



**ELECTRIC SERVICE SCHEDULE NO. 12 – Continued**

6. Temporary disconnection and subsequent reconnection of electrical service requested by the Consumer shall be at the Consumer's expense.

**CONTRACT PERIOD**

Not less than one (1) year for both new and replacement fixtures.

**ELECTRIC SERVICE REGULATIONS**

Service under this schedule is subject to the General Rules and Regulations contained in the tariff of which this schedule is part and to those prescribed by regulatory authorities.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 14**  
**STATE OF UTAH**

\_\_\_\_\_

**Temporary Service Connection Facilities**  
**No New Service**

\_\_\_\_\_

**AVAILABILITY:** To any Customer requiring a temporary power connection at any point on Company's interconnected system where there are facilities of appropriate voltage and adequate capacity.

**APPLICATION:** This Schedule is for the rental of a pre-assembled service connection loop for providing temporary 120/240 volt power service.

**INSTALLATION AND DISCONNECT CHARGE:** \$45.00 payable in advance each time a pre-assembled service loop installation is connected to Company's service facilities.

**MONTHLY RENTAL FEE:** \$7.50 per month for each pre-assembled service loop installed by the Company, prorated for any partial month after the first month that service loop is connected.

**SERVICE CONDITIONS:** The Company will furnish and install a pre-assembled service loop consisting of a housing, necessary receptacles, circuit-breakers, meter socket, conduit, wire, grounding material and connectors. The pre-assembled service loop will meet all provisions of the National Electrical Code as required for permanent installations. The service loop may be either bonded to or attached with conduit straps to a standard Company distribution pole. Electric Service Requirements will be supplied under the Company's residential or general service schedules and in accordance with the provisions of the Company's Electric Service Regulation No. 12 for temporary service.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 14 - Continued**

**CONTRACT PERIOD:** One month or longer.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 15**  
**STATE OF UTAH**

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**Outdoor Nighttime Lighting Service, Traffic and Other Signal System Service  
Customer-Owned System**

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**AVAILABILITY:** In all territory served by the Company in the State of Utah.

**APPLICATION:** To lighting service provided to municipalities or agencies of municipal, county, state or federal governments for Traffic and Other Signal System Service, and for Metered Outdoor Nighttime Lighting Service, owned by the Customer.

The electric service provided for Traffic and Other Signal System Service and for Metered Outdoor Nighttime Lighting Service shall be single or three phase alternating current a secondary voltage levels through metered installations.

**MONTHLY BILL:**

**1. Metered Outdoor Nighttime Lighting**

Metered Outdoor Lighting Service is available for outside lighting facilities which require electric service only during the period from dusk to dawn (nighttime hours). This service shall be supplied and metered through a separate circuit. All other lighting requirements (except associated incidental nighttime indoor lighting requirements including such facilities as rest rooms or concession stands) and power requirements will be supplied, metered, and billed in accordance with the appropriate Electric Service Schedule. The Metered Outdoor Lighting option has been approved by the Public Service Commission of Utah on an interim basis. The terms, rates, and continued availability of the nighttime lighting option are subject to examination and modification by the Public Service Commission of Utah.

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 15 – Continued**

**Charge:**

**Annual facility Charge:**

\$11.00 per kW, based on maximum annual kW, but not less than \$55.00

**Annual Customer Charge:**

\$72.50 per Customer

**Annual Minimum:**

Customer Charge plus Facility Charge

**Monthly Customer Charge:**

\$6.20 per service connection

**Monthly Energy Charge:**

5.3437¢ per kWh

**2. Traffic and Other Signal Systems**

**Customer Charge:**

\$5.00 Per Customer

**Energy Charge:**

7.7025¢ per kWh

**Minimum:**

Customer Charge plus appropriate Energy Charges

**SPECIFICATIONS AND SERVICE:** Each point of delivery where electric service is delivered to a traffic signal and/or other associated warning or signal system or group of such systems shall be separately metered and billed, and the entire system except the meter and service conductors to the point of delivery shall be furnished, installed, maintained and operated by the Customer.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 15 – Continued**

**SURCHARGE ADJUSTMENT:**

All monthly bills shall be adjusted in accordance with Schedule 193.

**CONTRACT PERIOD**

One year or longer.

**ELECTRIC SERVICE REGULATIONS**

Service under this schedule is subject to the General Rules and Regulations contained in the tariff of which this schedule is part and to those prescribed by regulatory authorities.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 21**

**STATE OF UTAH**

\_\_\_\_\_  
**Electric Furnace Operations - Limited Service**  
**No New Service**  
\_\_\_\_\_

**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity for Customers taking service under this Schedule as of its effective date. No new Customers will be served under this Schedule.

**APPLICATION:** This Schedule is for alternating current, three-phase electric service supplied where there are facilities of adequate capacity, at 2,300 volts, or higher through a single point of delivery for the operation of electric furnaces, annealing ovens, and salt baths with minimum total requirements of 100 kilowatts or more where the total requirements do not exceed 5,000 kilowatts. When a portion of the load is other than that specified above, the entire load will be classified as industrial and the appropriate General Industrial Service Schedule applied.

The Company may at its option limit the hours in each day and week during which service may be taken under this Schedule, Customers on all other schedules having priority over service supplied hereunder. In the event Customer should refuse to interrupt service during hours Company specifies, then, and in that event, all service taken during that billing month shall be billed under Company's applicable currently effective General Industrial Service Schedule.

**MONTHLY BILL:**

1. Where Customer takes service from Company's available lines of 2,300 volts or higher, but less than 44,000 volts, and provides and maintains all transformers and other necessary equipment, the monthly rates will be:

**Customer Service Charge:**  
\$110.00 per Customer

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 21 - Continued**

**MONTHLY BILL:** (continued)

**Power Charge:**

\$3.75 per kW

**Energy Charge:**

5.9694¢ per kWh first 100,000 kWh

5.0123¢ per kWh all additional kWh

**Minimum:**

Customer Service Charge plus appropriate Energy Charges.

2. Where Customer takes service from Company's available lines of 44,000 volts, or higher, and provides and maintains all transformers and other necessary equipment, the monthly rate will be:

**Customer Service Charge:**

\$110.00 per Customer

**Power Charge:**

\$3.75 per kW

**Energy Charge:**

4.6964¢ per kWh first 100,000 kWh

4.1149¢ per kWh all additional kWh

**Minimum:**

Customer Service Charge plus appropriate Energy Charges.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**POWER FACTOR:** This rate is based on the Customer maintaining at all times a Power Factor of 90% lagging, or higher, as determined by measurement. If the average Power Factor is found to be less than 90% lagging the Power as recorded by the Company's meter will be increased by 3/4 of 1% for every 1% that the Power Factor is less than 90%.

(continued)



**ELECTRIC SERVICE SCHEDULE NO. 21 - Continued**

**POWER:** The kW as shown by or computed from the readings of Company's Power meter for the 15-minute period of Customer's greatest use during the month, adjusted for Power Factor as specified, determined to the nearest kW.

**CONTRACT PERIOD:** One year or longer.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

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**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 23**

**STATE OF UTAH**

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**General Service - Distribution Voltage - Small Customer**

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**AVAILABILITY:** At any point on the Company's interconnected system where there are facilities of adequate capacity.

**APPLICATION:** This Schedule is for alternating current, single or three-phase nonresidential electric service supplied at Company's available voltage, but less than 46,000 volts through a single point of delivery, for all service required on the Customer's premises by Customers with a power requirement not greater than 30 kW during seven (7) of any continuous twelve (12) month period and never exceeding 35 kW. Notwithstanding the provisions of Electric Service Regulation No. 3, Paragraph No. 4, Customers subject to this rate who fail to qualify under the above conditions shall be classified as Schedule No. 6 Customers regardless of the period of time during which they qualified under this Schedule. Customers otherwise subject to this rate who fail to qualify under the above conditions shall be subject to Schedule No. 6 for not less than 12 months.

**MONTHLY BILL:**

**Customer Service Charge:**

\$9.00 per Customer

**Power Charge:**

**Billing Months** - May through September inclusive

\$8.00 per kW for all kW over 15 kW

**Billing Months** - October through April inclusive

\$8.05 per kW for all kW over 15 kW

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 23 - Continued**

**Energy Charge:**

**Billing Months** - May through September inclusive

10.8148¢ per kWh first 1,500 kWh

6.0632¢ per kWh all additional kWh

**Billing Months** - October through April inclusive

9.9544 ¢ per kWh first 1,500 kWh

5.5772¢ per kWh all additional kWh

**MONTHLY BILL:**

**Voltage Discount:** Where Customer takes service from Company's available lines of 2,300 volts or higher and provides and maintains all transformers and other necessary equipment, the Voltage Discount based on measured Power will be:

\$0.45 per kW

**Minimum:** Customer Service Charge plus appropriate Power and Energy Charges.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

**POWER FACTOR:** This rate is based on the Customer maintaining at all times a Power Factor of 90% lagging, or higher, as determined by measurement. If the average Power Factor is found to be less than 90% lagging the Power as recorded by the Company's meter will be increased by 3/4 of 1% for every 1% that the Power Factor is less than 90%.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 23 - Continued**

**POWER:** The kW as shown by or computed from the readings of Company's Power meter for the 15-minute period of Customer's greatest use during the month, adjusted for Power Factor as specified, determined to the nearest kW.

**SEASONAL SERVICE:** Service for Customers for annually recurring periods of seasonal use where service is normally discontinued or curtailed during a part of the year may be contracted for under this Schedule.

Customer may contract for Seasonal Service under this Schedule with a net minimum seasonal payment as follows:

\$108.00 plus monthly Power and Energy Charges.

**CONTRACT PERIOD:** One year or longer.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 31**  
**STATE OF UTAH**

\_\_\_\_\_  
**Back-Up, Maintenance, and Supplementary Power**  
\_\_\_\_\_

**AVAILABILITY:** At any point on the Company's interconnected system in the state of Utah where there are facilities of adequate capacity. This Schedule shall not be available to Customers who extend their electric facilities for service to other Customers or premises or who resell electric service to any other person or entity, except in accordance with Utah Code Annotated 54-1-1 et. seq. This Schedule is available to Customers who obtain any part of their usual or regular electric requirements from self-generation operating on a regular basis and who require Supplementary and Back-up or Maintenance Power from the Company. The total of Back-up or Maintenance Power is not to exceed 10,000 kW. Customers must provide at least six (6) months written notice prior to the date upon which they wish to begin electric service on this Schedule. In cases where less than six (6) months notice is given, the Company may not be able to obtain and install necessary metering equipment and shall, during that time, be under no obligation to allow Customers to receive service under this rate. However, if the Company is able to install such metering equipment during the six month period, the Customer shall be permitted to receive service under this Schedule subsequent to the time of that installation. Customers contracting for no Back-up Power shall not be subject to this Schedule and shall receive electric service under the applicable general service schedule.

**APPLICATION:** This Schedule is for alternating current, single or three-phase electric service supplied at the Company's available voltage through a metering installation at a single point of delivery for Supplementary, Back-up and Maintenance Power service.

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 31 - Continued**

**DEFINITIONS:**

**Back-up Contract Demand** - The specified Demand in kilowatts of Back-up Power that the Customer contracts with the Company to supply and which the Company agrees to have available for delivery to the Customer in excess of which the Company is under no obligation to supply. The Back-up Contract Demand shall be established by agreement between Customer and Company. The level of Back-up Contract Demand shall not exceed the total output capacity of the Customer's generation facilities.

**Back-up Power** - The kW of Back-up Contract Demand supplied by the Company to the Customer. Back-up Power shall be determined for each day of the Billing Period containing on-peak hours. The kW of Back-up Power each day shall be the kW for the fifteen (15) minute period of the Customer's greatest use of Back-up Power during the on-peak hours of the day. The Back-up Power for the Billing Period shall be the sum of the Back-up Power for each day of the Billing Period. For each fifteen minute period, Back-up Power shall equal the Measured Demand minus the Supplementary Contract Demand but shall not be less than zero nor greater than the Back-up Contract Demand.

**Billing Period** - The period of approximately thirty (30) days intervening between regular successive meter reading dates. There shall be twelve (12) billing periods per year.

**Demand** - The rate in kilowatts at which electric energy is generated, transferred or used. Demand (Power) measurements are calculated based on the average (integrated) usage over consecutive fifteen (15) minute periods of time. Demand or Power determinants may be based on any one such fifteen minute period in a Billing Period, on the period of greatest use during the Billing Period, or on the period of greatest use during on-peak hours during on-peak days. Demands may be adjusted for Power Factor. Abnormally high demands established as a result of extraordinary conditions existing on the Company's interconnected system or as a result of accidents caused by Company's negligence resulting in temporary separation of Power Company's and Customer's system shall be excluded from the determination of demand.

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**ELECTRIC SERVICE SCHEDULE NO. 31 - Continued**

**Excess Power** - Excess Power is power supplied by the Company to the Customer in excess of the Total Contract Demand. The kW of Excess Power for the Billing Period shall be the kW for the fifteen (15) minute period of the Customer's greatest use of Excess Power during the Billing Period. For each fifteen minute period, Excess Power shall equal the Measured Demand minus the Total Contract Demand but shall not be less than zero.

**Maintenance Power** - Electric power and energy made available by the Company to a Customer during the scheduled maintenance periods established in accordance with the provisions of this schedule to replace Back-up Power. Maintenance Power shall not exceed the Back-up Contract Demand.

**Measured Demand** - The fifteen (15) minute Demands (Power) in kilowatts as shown by or computed from the readings of the Power (Demand) meter located at the Company's point of delivery for on-peak and off-peak periods during the Billing Period.

**Measured Energy** - The electric energy in kilowatt-hours as shown by or computed from the readings of the kilowatt-hour meter located at the Company's point of delivery.

**Supplementary Contract Demand** - The specified Demand in kilowatts of Supplementary Power that the Customer contracts with the Company to supply and which the Company agrees to have available for delivery to the Customer in excess of which the Company is under no obligation to supply. The Supplementary Contract Demand shall be established by agreement between Customer and Company.

**Supplementary Power** - The kW of Supplementary Contract Demand supplied by the Company to the Customer. The kW of Supplementary Power for the Billing Period shall be the kW for the fifteen (15) minute period of the Customer's greatest use of Supplementary Power during the Billing Period. For each fifteen minute period, Supplementary Power shall equal the Measured Demand but shall not be less than zero nor greater than the Supplementary Contract Demand.

**Total Contract Demand** - The sum of the Supplementary Contract Demand and the Back-up Contract Demand.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 31 - Continued****MONTHLY CHARGES:**

<b>Customer Charges:</b>	Secondary Voltage	\$116.00 per Customer
	Primary Voltage	\$527.00 per Customer
	Transmission Voltage	\$590.00 per Customer

If a Primary Customer is metered on the secondary side of the transformer the Secondary Voltage Customer charge shall apply and meter readings will be increased to reflect transformer losses.

<b>Facilities Charges:</b>	Secondary Voltage	\$4.26 per kW
	Primary Voltage	\$3.35 per kW
	Transmission Voltage	\$1.90 per kW

The Facilities Charge applies to the kW of Back-up Contract Demand.

**Back-up Power Charges:**

On-Peak Secondary Voltage	\$0.5868 per kW Day
On-Peak Primary Voltage	\$0.5710 per kW Day
On-Peak Transmission Voltage	\$0.4485 per kW Day
During Scheduled Maintenance	One Half (1/2) On-Peak Charge
Off-Peak	No Charge

The Power Charge for Back-up Power is billed on a per day basis and is based on the fifteen (15) minute period of the Customer's greatest use of Back-up Power during on-peak hours each on-peak day.

**Excess Power Charges:**

Secondary Voltage	\$55.28 per kW
Primary Voltage	\$39.84 per kW
Transmission Voltage	\$38.36 per kW

**Supplementary Power and all Energy:** Supplementary Power and all Energy shall be billed under the pricing provisions of the applicable general service schedule.

**SURCHARGE ADJUSTMENT:** All monthly bills shall be adjusted in accordance with Schedule 193.

(continued)



**ELECTRIC SERVICE SCHEDULE NO. 31 - Continued**

**Voltage Levels:** Primary Voltage applies where a distribution Customer takes service from Company's available lines of 2,300 to less than 46,000 volts and provides and maintains all transformers and other necessary related equipment. Transmission Voltage applies where service is supplied at approximately 46,000 volts or greater through a single point of delivery.

**TIME PERIODS:**

On-Peak: 7:00 a.m. to 11:00 p.m., Monday thru Friday, except holidays and days when maintenance has been scheduled in accordance with the Scheduled Maintenance paragraph.

Off-Peak: All other times.

Holidays include only New Year's Day, President's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day, and Christmas Day. When a holiday falls on a Saturday or Sunday, the Friday before the holiday (if the holiday falls on a Saturday) or the Monday following the holiday (if the holiday falls on a Sunday) will be considered a holiday and consequently off-peak.

Due to the expansions of Daylight Saving Time (DST) as adopted under Section 110 of the U.S. Energy Policy Act of 2005 the time periods shown above will begin and end one hour later for the period between the second Sunday in March and the first Sunday in April, and for the period between the last Sunday in October and the first Sunday in November.

**SCHEDULED MAINTENANCE:** Customers with Total Contract Demands of 1,000 kW or less shall schedule maintenance during a specific month of the year which shall be specified in the contract as agreed upon between the Company and the Customer.

Customers with Total Contract Demands in excess of 1,000 kW shall, six (6) months prior to the Customer's initial receipt of service under this Schedule, submit to the Company, in writing, Customer's proposed maintenance schedule for each month of an eighteen (18) month period beginning with the date of the Customer's initial receipt of service under this Schedule. Customer shall, prior to September 1 of each subsequent year, submit to the Company, in writing, Customer's proposed maintenance schedule for each month of an eighteen (18) month period beginning with January 1 of the following year. Said proposed schedules will not be deemed accepted by the Company until Customer receives written acceptance from the Company. The Company will endeavor to provide said written notification of acceptance, or modification of Customer's proposed schedule, within 60 days of receipt of Customer's proposed maintenance schedule. Maintenance shall be scheduled for a maximum of 30 days per year. These 30 days may be taken in either one continuous period, or two continuous 15 day periods.

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**ELECTRIC SERVICE SCHEDULE NO. 31 - Continued**

**METERING:** Customers shall be metered with profile metering equipment. Such metering equipment shall be installed such that both power and energy provided by the Company can be measured during time intervals of not more than fifteen (15) minutes. The Customer shall be responsible for providing wiring and meter bases for all required meters. Customer shall provide at the metering point a telephone line so that the meter can call periodically to report its measurements to the Company facilities, or so that the meter can be interrogated by Company facilities. A dedicated telephone line will be required if necessary communication with the meter cannot be achieved by use of a non-dedicated line. Customer shall provide and pay all initial and ongoing costs for such telephone line connection availability at each metering point.

**TOTAL CONTRACT DEMAND, SUPPLEMENTARY CONTRACT DEMAND, AND BACK-UP CONTRACT DEMAND:** The Customer shall contract for Total Contract Demand. This shall be the sum of the Supplementary Contract Demand and the Back-up Contract Demand. The Customer may elect to increase Total Contract Demand by increasing Supplementary Contract Demand and/or Back-up Contract Demand prospectively at any time, provided there are facilities of adequate capacity, by providing notice to the Company. The Customer may elect to increase Total Contract Demand by increasing Supplementary Contract Demand and/or Back-up Contract demand retroactively to the most recently completed billing cycle, provided there are facilities of adequate capacity, by providing notice to the Company by the statement due date of the billing cycle. Any increase in Total Contract Demand shall establish a new Total Contract Demand which shall be in effect for the term of the contract, unless superseded by subsequent increases.

Customers experiencing seasonal variations in their load may temporarily reduce their Supplementary Contract Demand during one continuous portion of each year when usage is low. The period and the amount of the reduction shall be specified by contract. The period of reduction shall commence at the beginning of a billing cycle and terminate at the end of a billing cycle. In the event that the Measured Demand exceeds the sum of the reduced Supplementary Contract Demand and the Back-up Contract Demand, in any billing cycle during of period of reduced Supplementary Contract Demand, then, for that billing cycle, the reduced Supplementary Demand shall be set equal to the Measured Demand less the Back-up Contract Demand, but not greater than the Supplementary Contract Demand unless the customer elects to increase the Supplementary Contract Demand in accordance with provisions of the previous paragraph.

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**ELECTRIC SERVICE SCHEDULE NO. 31 - Continued**

**DISTRIBUTION AND TRANSMISSION PLANT:** The Company shall be under no obligation to install distribution or transmission plant in excess of that necessary to meet the Total Contract Demand. In the event that the capacity of the local facilities is or will be limited, the Company may at its sole discretion install load limiting devices in cases where the Customer's Load exceeds the sum of the Customer's Supplementary Contract Demand and Back-up Contract Demand. Customer shall reimburse the Company at full replacement cost for any damage to Company equipment which results from Measured Demands in excess of the Total Contract Demand regardless of whether the Company has or has not installed load control devices.

**POWER FACTOR:** These rates are based on the Customer maintaining at all times a Power Factor of 90% lagging, or higher, as determined by measurement at the Company's point of delivery. If the average Power Factor is found to be less than 90% lagging, the Measured Demand as recorded by the Company's meter will be increased by 3/4 of 1% for every 1% that the Power Factor is less than 90%.

**FORCE MAJEURE:** The Company shall not be subject to any liability or damages for inability to provide service, and the Customer shall not be subject to any liability or damage for such inability to receive service, to the extent that such inability shall be due to causes beyond the control of the party seeking to invoke this provision, including, but not limited to, the following: (a) the operation and effect of any rules, regulations and orders promulgated by any Commission, municipality, or governmental agency of the United States, or subdivision thereof; (b) restraining order, injunction, or similar decree of any court; (c) war; (d) flood; (e) earthquake; (f) act of God; (g) sabotage; or (h) strikes or boycotts. Should any of the foregoing occur, the facilities charge shall be applied to only such Back-up Contract Demand as the Company is able to supply and the Customer is able to receive. The Customer will have no liability for full service until such time as the Customer is able to resume such service, except for any term minimum guarantees designed to cover special facilities extension costs, if any. The party claiming Force Majeure under this provision shall make every reasonable attempt to remedy the cause thereof as diligently and expeditiously as possible.

**CONTRACT PERIOD:** One year or longer.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 31 - Continued**

**ASSIGNMENT:** Customer may assign its Electric Service Agreement to another Customer upon advance written notice to Company and Company shall approve said assignment unless it has reasonable causes to withhold its approval. When such reasonable cause exists, Company shall notify Customer in writing of its reasons for refusing to approve the proposed assignment.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 33**

**STATE OF UTAH**

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**Generation Replacement Service**  
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**AVAILABILITY:** At any point on the Company's interconnected system where there are existing facilities of adequate capacity.

**APPLICATION:** This is a supplemental schedule available to Customers operating on-site generation with capacities of 1 MW or larger.

**DESCRIPTION:** This Schedule is available to Customers who are willing to curtail their operating on-site generation for various periods of time and receive Generation Replacement Service power and energy from the Company.

**CONDITIONS OF SERVICE:**

**Company**

- The Company will offer the Customer terms and conditions associated with the Generation Replacement Service at least five (5) days in advance of the proposed delivery period.

**Customer**

- Customer will respond to Company's offer within 48 hours of notification.
- Generation Replacement Service power shall not exceed the total output capacity of the Customer's operating generation facility.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 33 - Continued**

- The Customer will contract for a specific amount of power and energy at a specific price for the offering period. The Customer will pay for this power and energy regardless of actual usage.
- Generation Replacement Service power and energy will be for incremental power and energy above a Customer's base load. Base load will be determined by the Company using the Customer's historical usage.
- Generation Replacement Service may be suspended upon 48 hours notice.

**MONTHLY BILL:**

**Additional Customer Service Charge:**

\$50.00 per service period.

**Power and Energy Charges:**

The charges for service under this Schedule shall be at the quoted prices for each offering period and will reflect current market conditions. If such service is suspended during the offering period, the amounts will be prorated to reflect the time periods involved.

**POWER FACTOR:** Generation Replacement Service prices are based on the Customer maintaining at all times a Power Factor of 95% lagging, or higher, as determined by measurement. If the delivered reactive power exceeds 0.329 kVARs per kW of demand for any hour, the Customer shall pay for such excess reactive energy at the same rate per kVARh as it pays for the Generation Replacement Service power and energy as determined by calculating an effective mills per kWh charge.

**CONTRACT PERIOD:** Contract periods will be a minimum of one (1) year. Offering periods will be specified in the contract.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 33 - Continued**

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

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**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 37**  
**STATE OF UTAH**

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**Avoided Cost Purchases From Qualifying Facilities**

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**AVAILABLE:** To owners of Qualifying Facilities in all territory served by the Company in the state of Utah.

**APPLICABLE:** For power purchased from Qualifying Facilities located in the state of Utah with a design capacity of 1,000 kW for a Cogeneration Facility or 3,000 kW for a Small Power Production facility. Owners of these Qualifying Facilities will be required to enter into a written power sales contract with the Company. A cumulative cap of 25,000 kW shall apply to new resources contracted under this schedule.

**DEFINITIONS:**

**Cogeneration Facility**

A facility which produces electric energy together with steam or other form of useful energy (such as heat) which are used for industrial, commercial, heating or cooling purposes through the sequential use of energy.

**Qualifying Facilities**

Qualifying cogeneration facilities or qualifying small power production facilities within the meaning of section 201 and 210 of the Public Utility Regulatory Policies Act of 1978 (PURPA), 16 U.S.C. 796 and 824a-3.

**Small Power Production Facility**

A facility which produces electric energy using as a primary energy source biomass, waste, renewable resources or any combination thereof and has a power production capacity which, together with other facilities located at the same site, is not greater than 80 megawatts.

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**ELECTRIC SERVICE SCHEDULE NO. 37 - Continued**

**DEFINITIONS** (continued)

**Wind Facility**

A facility which produces electric energy using wind as the primary energy source.

**Winter Season**

The months of October through May.

**Summer Season**

The months of June through September.

**Peak Hours**

On-peak hours are defined as 6:00 a.m. to 10:00 p.m. Monday through Saturday, excluding holidays.

Holidays include only New Year's Day, President's Day, Memorial Day, Independence Day, Pioneer Day, Labor Day, Thanksgiving Day and Christmas Day. When a holiday falls on a Saturday or Sunday, the Friday before the holiday (if the holiday falls on a Saturday) or the Monday following the holiday (if the holiday falls on a Sunday) will be the holiday and will be Off-peak.

**Off-Peak Hours**

All hours other than On-peak.

Due to the expansions of Daylight Saving Time (DST) as adopted under Section 110 of the U.S. Energy Policy Act of 2005 the time periods shown above will begin and end one hour later for the period between the second Sunday in March and the first Sunday in April, and for the period between the last Sunday in October and the first Sunday in November.

**MONTHLY PAYMENTS:** The Qualifying Facility shall have the option of either: a) taking the applicable capacity and average energy price payment, or b) taking the applicable winter and summer energy payment for Peak and Off-Peak hours. Once an option is selected the option will remain in effect for the duration of the Facility's contract. Capacity kW will be the maximum 15-minute generation during Peak Hours. A Wind Facility, taking the capacity and average energy price option, will be paid a reduced capacity payment equal to 20% of the Capacity Price multiplied by the Capacity kW.

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**ELECTRIC SERVICE SCHEDULE NO. 37 - Continued**

**RATES FOR PURCHASES:** The non-levelized and levelized prices shown below are subject to change from time to time to reflect changes in the Company's determination of Utah avoided costs. The prices applicable to a Utah Qualifying Facility shall be those in effect at the time a written contract is executed by the parties. The levelized prices shown are for a 20-year contract and assume a 2010 starting date. Levelized prices for contracts which start after 2010 and are for periods of 20 years or less are available upon request.

Deliveries During Calendar <u>Year</u>	<b>Non-Levelized Prices</b>		<b>Levelized Prices</b>	
	Capacity Price (a)	Energy Prices ¢/kWh <u>All kWh</u>	Capacity Price (a)	Energy Prices ¢kWh <u>All kWh</u>
	<u>\$/kW - month</u>		<u>\$/kW-month</u>	
2010	\$1.99	3.60	\$9.65	5.34
2011	\$2.70	3.50		
2012	\$4.14	4.03		
2013	\$10.61	4.71		
2014	\$10.81	4.92		
2015	\$11.00	5.16		
2016	\$11.19	5.50		
2017	\$11.39	5.84		
2018	\$11.59	6.06		
2019	\$11.79	5.94		
2020	\$12.00	5.99		
2021	\$12.21	6.32		
2022	\$12.43	6.72		
2023	\$12.64	6.40		
2024	\$12.87	6.26		
2025	\$13.09	6.58		
2026	\$13.32	6.77		
2027	\$13.56	6.68		
2028	\$13.79	6.88		
2029	\$14.04	7.12		
2030	\$14.28	7.30		
2031	\$14.53	7.43		
2032	\$14.79	7.56		
2033	\$15.05	7.70		
2034	\$15.31	7.84		

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**ELECTRIC SERVICE SCHEDULE NO. 37 - Continued**
**Volumetric Winter and Summer Energy Prices for On-Peak and Off-Peak hours  
¢/kWh**
**Non-Levelized Prices**

## Deliveries

During Calendar Year	On-Peak Energy Prices		Off-Peak Energy Prices	
	<u>Winter</u>	<u>Summer</u>	<u>Winter</u>	<u>Summer</u>
2010	4.03	4.24	3.49	3.70
2011	4.15	4.42	3.41	3.68
2012	5.07	5.31	3.95	4.19
2013	7.58	7.58	4.71	4.71
2014	7.86	7.86	4.92	4.92
2015	8.14	8.14	5.16	5.16
2016	8.54	8.54	5.50	5.50
2017	8.93	8.93	5.84	5.84
2018	9.20	9.20	6.06	6.06
2019	9.14	9.14	5.94	5.94
2020	9.25	9.25	5.99	5.99
2021	9.63	9.63	6.32	6.32
2022	10.09	10.09	6.72	6.72
2023	9.83	9.83	6.40	6.40
2024	9.75	9.75	6.26	6.26
2025	10.13	10.13	6.58	6.58
2026	10.39	10.39	6.77	6.77
2027	10.36	10.36	6.68	6.68
2028	10.62	10.62	6.88	6.88
2029	10.93	10.93	7.12	7.12
2030	11.17	11.17	7.30	7.30
2031	11.37	11.37	7.43	7.43
2032	11.58	11.58	7.56	7.56
2033	11.78	11.78	7.70	7.70
2034	11.99	11.99	7.84	7.84

**Levelized Prices (Nominal)**

On-Peak Energy Prices		Off-Peak Energy Prices	
<u>Winter</u>	<u>Summer</u>	<u>Winter</u>	<u>Summer</u>
7.94	8.00	5.32	5.38

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 38**

**STATE OF UTAH**

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**Qualifying Facility Procedures**

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**AVAILABILITY:** To owners of Qualifying Facilities (QFs) in all territory served by the Company in the state of Utah.

**APPLICATION:** To owners of existing or proposed QFs with a design capacity greater than 1,000 kW for a Cogeneration Facility or greater than 3,000 kW for a Small Power Production facility who desire to make sales to the Company. Such owners will be required to enter into written power purchase and interconnection agreements with the Company pursuant to the procedures set forth below. Additional or different requirements may apply to Utah QFs seeking to make sales to third-parties, or out-of-system QFs seeking to wheel power to Utah for sale to the Company.

**I. Process For Negotiating Power Purchase Agreements**

**A. Communications**

Unless otherwise directed by the Company, all communications to the Company regarding QF power purchase agreements should be directed in writing as follows:

Rocky Mountain Power  
Manager - QF Contracts  
825 NE Multnomah St, Suite 600  
Portland, Oregon 97232

The Company will respond to all such communications in a timely manner. If the Company is unable to respond on the basis of incomplete or missing information from the QF owner, the Company shall indicate what additional information is required. Thereafter, the Company will respond in a timely manner following receipt of all required information.

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**ELECTRIC SERVICE SCHEDULE NO. 38 - Continued**

**B. Procedures**

1. The Company's proposed generic power purchase agreement may be obtained from the Company's website at [www.pacificorp.com](http://www.pacificorp.com), or if the owner is unable to obtain it from the website, the Company will send a copy within seven days of a written request."
  
2. To obtain an indicative pricing proposal with respect to a proposed project, the owner must provide in writing to the Company, general project information reasonably required for the development of indicative pricing, including, but not limited to:
  - a) generation technology and other related technology applicable to the site
  - b) design capacity (MW), station service requirements, and net amount of power to be delivered to the Company's electric system
  - c) quantity and timing of monthly power deliveries (including project ability to respond to dispatch orders from the Company)
  - d) proposed site location and electrical interconnection point
  - e) proposed on-line date and outstanding permitting requirements
  - f) demonstration of ability to obtain QF status
  - g) fuel type (s) and source (s)
  - h) plans for fuel and transportation agreements
  - i) proposed contract term and pricing provisions (i.e., fixed, escalating, indexed)
  - j) status of interconnection arrangements
  
3. The Company shall not be obligated to provide an indicative pricing proposal until all information described in Paragraph 2 has been received in writing from the QF owner. Within 30 days following receipt of all information required in Paragraph 2, the Company will provide the owner with an indicative pricing proposal, which may

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**ELECTRIC SERVICE SCHEDULE NO. 38 - Continued**

**B. Procedures (continued)**

include other indicative terms and conditions, tailored to the individual characteristics of the proposed project. Such proposal may be used by the owner to make determinations regarding project planning, financing and feasibility. However, such prices are merely indicative and are not final and binding. Prices and other terms and conditions are only final and binding to the extent contained in a power purchase agreement executed by both parties and approved by the Commission. The Company will provide with the indicative prices a description of the methodology used to develop the prices.

4. If the owner desires to proceed forward with the project after reviewing the Company's indicative proposal, it may request in writing that the Company prepare a draft power purchase agreement to serve as the basis for negotiations between the parties. In connection with such request, the owner must provide the Company with any additional project information that the Company reasonably determines to be necessary for the preparation of a draft power purchase agreement, which may include, but shall not be limited to:
  - a) updated information of the categories described in Paragraph B.2,
  - b) evidence of adequate control of proposed site
  - c) identification of, and timelines for obtaining any necessary governmental permits, approvals or authorizations

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**ELECTRIC SERVICE SCHEDULE NO. 38 - Continued**

**B. Procedures (continued)**

- d) assurance of fuel supply or motive force
  - e) anticipated timelines for completion of key project milestones
  - f) evidence that any necessary interconnection studies have been completed and assurance that the necessary interconnection arrangements are being made in accordance with Part II.
5. The company shall not be obligated to provide the owner with a draft power purchase agreement until all information required pursuant to Paragraph 4 has been received by the Company in writing. Within 30 days following receipt of all information required pursuant to paragraph 4, the Company shall provide the owner with a draft power purchase agreement containing a comprehensive set of proposed terms and conditions, including a specific pricing proposal for purchases from the project. Such draft shall serve as the basis for subsequent negotiations between the parties and, unless clearly indicated, shall not be construed as a binding proposal by the Company
6. After reviewing the draft power purchase agreement, the owner may prepare an initial set of written comments and proposals regarding the draft power purchase agreement and forward such comments and proposals to the Company. The Company shall not be obligated to commence negotiations with a QF owner until The Company has received an initial set of written comments and proposals from the QF owner. Following the Company's receipt of such comments and proposals, the owner may contact the Company to schedule contract negotiations at such times and places as are mutually agreeable to the parties. In connection with such negotiations, the Company:
- a) will not unreasonably delay negotiations and will respond in good faith to any additions, deletions or modifications to the draft power purchase agreement that are proposed by the owner

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**ELECTRIC SERVICE SCHEDULE NO. 38 - Continued**

**B. Procedures (continued)**

- b) may request to visit the site of the proposed project if such a visit has not previously occurred
  - c) will update its pricing proposals at appropriate intervals to accommodate any changes to the Company's avoided-cost calculations, the proposed project or proposed terms of the draft power purchase agreement
  - d) may request any additional information from the owner necessary to finalize the terms of the power purchase agreement and satisfy the Company's due diligence with respect to the Project.
7. When both parties are in full agreement as to all terms and conditions of the draft power purchase agreement, the Company will prepare and forward to the owner a final, executable version of the agreement. The Company reserves the right to condition execution of the power purchase agreement upon simultaneous execution of an interconnection agreement between the owner and the Company's power delivery function, as discussed in Part II. Prices and other terms and conditions in the power purchase agreement will not be final and binding until the power purchase agreement has been executed by both parties and approved by the Commission.

**II. Process for Negotiating Interconnection Agreements**

In addition to negotiating a power purchase agreement, QFs intending to make sales to the Company are also required to enter into an interconnection agreement that governs the physical interconnection of the project to the Company's transmission or distribution system. The Company's obligation to make purchases from a QF is conditioned upon all necessary interconnection arrangements being consummated.

It is recommended that the owner initiate its request for interconnection as early in the planning process as possible, to ensure that necessary interconnection arrangements proceed in a timely manner on a parallel track with negotiation of the power purchase agreement.

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**ELECTRIC SERVICE SCHEDULE NO. 38 - Continued**

**II. Process for Negotiating Interconnection Agreements (continued)**

Because of functional separation requirements mandated by the Federal Energy Regulatory Commission, interconnection and power purchase agreements are handled by different functions within the Company. Interconnection agreements (both transmission and distribution level voltages) are handled by the Company's power delivery function.

**A. Communications**

Initial communications regarding interconnection agreements should be directed to the Company in writing as follows:

Rocky Mountain Power  
Manager-QF Contracts  
825 NE Multnomah St, Suite 600  
Portland, Oregon 97232

Based on the project size and other characteristics, the Company will direct the QF owner to the appropriate individual within the Company's power delivery function that will be responsible for negotiating the interconnection agreement with the QF owner. Thereafter, the QF owner should direct all communications regarding interconnection agreements to the designated individual, with a copy of any written communications to the address set forth above.

**B. Procedures**

Generally, the interconnection process involves (1) initiating a request for interconnection, (2) completion of studies to determine the system impacts associated with the interconnection and the design, cost, and schedules for constructing any necessary interconnection facilities, (3) execution of an Interconnection Facilities Agreement to address facility construction, testing and acceptance and (4) execution of an Interconnection Operation and Maintenance Agreement to address ownership and operation and maintenance issues.

Consistent with PURPA, the owner is responsible for all interconnection costs assessed by the Company on a nondiscriminatory basis.

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**ELECTRIC SERVICE SCHEDULE NO. 38 - Continued**

**II. B. Procedures (continued)**

For interconnections impacting the Company's Transmission System, the Company will process the interconnection application through PacifiCorp Transmission Services following the procedures for studying the generation interconnection described in the Company's Open Access Transmission Tariff, PacifiCorp FERC Electric Tariff, Fifth Revised Volume No. 11 Pro Forma Open Access Transmission Tariff (OATT) on file with the Federal Regulatory Commission. A copy of the OATT is available on-line at <http://www.oasis.pacificorp.com>.

For interconnections impacting the Company's Distribution System only, the Company will process the interconnection application through the Manager of QF Contracts at the address shown in Section II.A.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 70**

**STATE OF UTAH**

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**Renewable Energy Rider - Optional**

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**PURPOSE:** This Schedule is a voluntary program for Customers interested in supporting the purchase and development of Renewable Energy, as defined below. It gives Customers the opportunity to demonstrate their personal commitment by purchasing blocks of Renewable Energy to encourage further development of Renewable Energy resources in the Western region. Renewable Energy purchases under this Schedule are in addition to investments associated with the Company's Integrated Resource Plan. Rocky Mountain Power does not make a profit from this program, and all revenues and costs associated with this program stay with the program and do not go to the utility.

**AVAILABILITY:** At any point on the Company's interconnected system.

**APPLICATION:** To Customers receiving service under Schedules 1, 2, 6, 6A, 6B, 9, 9A, 10, 21, 23 or 25.

**ADMINISTRATION:** Funds received from Customers under this Schedule will cover program costs and match Renewable Energy purchases to Block purchases. Funds not spent after covering program costs and matching Renewable Energy purchases may be used to fund Qualifying Initiatives as defined below.

**BLOCK:** 1 Block equals 100 kWh of Renewable Energy.

**CHARGE PER BLOCK:** \$1.95 per month

**MONTHLY BILL:** The Monthly Bill shall be the number of Blocks the Customer has agreed to purchase multiplied by the Charge per Block. The Monthly Bill is in addition to all other charges contained in Customer's applicable tariff schedule. This rider's Monthly Bill shall be applied to the Customer's billing regardless of actual energy consumption.

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**ELECTRIC SERVICE SCHEDULE NO. 70 - Continued**

**RENEWABLE ENERGY:** Renewable Energy includes the premium associated with bundled power or Renewable Energy Credits (RECs) derived from the following fuels:

- wind;
- solar;
- geothermal energy;
- certified low impact hydroelectric;
- hydrogen derived from photovoltaic electrolysis or a non-hydrocarbon derivation process;
- Pipeline or irrigation canal hydroelectric systems;
- wave or tidal action; and
- low emissions biomass based on digester methane gas from landfills, sewage treatment plants or animal waste and biomass energy based on solid organic fuels from wood, forest or field residues or dedicated crops that do not include wood pieces that have been treated with chemical preservatives such as creosote, pentachlorophenol or copper chrome arsenic.

Each Renewable Energy Credit (also known as Tradable Renewable Energy Credit, Renewable Energy Certificate, Green Tag or Carbon Credit) represents all of the regional and global environmental and emissions benefits associated with one unit of output from the qualifying renewable electricity generating resource. In some markets, the credits are certified by an independent third party and include a serial number for tracking purposes.

Offering must consist of 100% new Renewable Energy.

New Renewable Energy is (1) placed in operation (generating electricity) on or after January 28, 2000; (2) repowered on or after January 28, 2000 such that 80% of the fair market value of the project derives from new generation equipment installed as part of the repowering, or (3) a separable improvement to or enhancement of an operating existing facility that was first placed in operation prior to January 28, 2000, such that the proposed incremental generation is contractually available for sale and metered separately than existing generation at the facility. Any enhancement of a fuel source that increases generation at an existing facility, without the construction of a new or repowered, separately metered generating unit, is not eligible to participate.

Preference will be given to resources within Pacific Power & Light Company and Rocky Mountain Power service territories.

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**ELECTRIC SERVICE SCHEDULE NO. 70 - Continued**

**RENEWABLE ENERGY:** (continued)

Renewable Energy purchases made to match Customer Block purchases are in addition to investments associated with the Company's Integrated Resource Plan, and are not considered for purposes of any Renewable Portfolio Standard requirements. Renewable Energy generated in response to any federal or state statutory requirement to construct or contract for the Renewable Energy is not eligible.

**QUALIFYING INITIATIVES:**

1. Funding for locally-owned commercial-scale Renewable Energy projects that produce less than 10 MW of electricity. The preference is for local community based projects that provide strong environmental and economic benefit to local communities and Customers the Company services under this Schedule.
2. Funding for research and development projects encouraging Renewable Energy in order to accelerate marketability of Renewable Energy technologies.
3. Investment in the above-market costs associated in the construction of Renewable Energy facilities or purchase by contract of Renewable Energy, reducing the costs of Renewable Energy to be competitive with cost-effective resources.
4. To the extent a project in paragraphs 1, 2, and 3 above is able to generate RECs, the recipient agrees that the Company has the right to claim a share of the project's REC output. The share amount is expressed as a percentage of output when comparing the Company's financial contribution to the overall cost of the project. The share amount of these RECs will be retired on behalf of program participants across the Company's service territories. The Company will also be given the opportunity to purchase additional RECs off the project.
5. Qualifying initiatives are not considered for purposes of any Renewable Portfolio Standard requirements. Renewable Energy generated in response to any federal or state statutory requirement to construct or contract for the Renewable Energy is not eligible.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 70 - Continued**

**SPECIAL CONDITIONS:**

1. Customers may apply for or terminate from this Schedule anytime during the year.
2. The Company may not accept enrollments for accounts that have a time-payment agreement in effect, or have received two or more disconnect notices, or have been disconnected within the last 12 months.
3. The Company will purchase Renewable Energy within two years of a Customer's purchase.
4. To ensure that all costs and Renewable Energy purchases of this program are isolated to the participants of this program, all funds collected under this program will be separately identified and tracked. On the effective date of this Schedule, the Company will establish a regulatory liability for all funds collected and will debit the regulatory liability as funds are spent. The Company will apply its authorized rate of return to the balances in the regulatory liability account. The Company will endeavor to match spending to collection within each calendar year.
5. Beginning February 1, 2008, all RECs purchased under the program must conform with Green-e Energy national standards and be Green-e certified or Green-e certifiable. Beginning January 1, 2009, all RECs purchased are expected to be registered with the Western Renewable Energy Generation Information System (WREGIS) or as otherwise approved by the Public Service Commission of Utah given market availability.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER  
ELECTRIC SERVICE SCHEDULE NO. 71**

**STATE OF UTAH**

\_\_\_\_\_  
**Energy Exchange Program Rider**  
\_\_\_\_\_

**PURPOSE:** This is an optional, supplemental service that allows participating Customers to voluntarily reduce their electricity usage in exchange for a payment at times and at prices determined by the Company. The Company will notify participating Customers of the opportunity to exchange electricity. The Customer must execute an agreement prior to being allowed to receive service under this rider.

**APPLICABLE:** To qualifying Customers with Monthly Demand exceeding 1,000 kW at least once during the last 12-month period. Any portion of the Customer's load that is billed according to a daily price option is not eligible to participate in this program. Participating Customers must execute an Energy Exchange Customer Agreement with the Company.

**ENERGY EXCHANGE VALUE**

**Market Price Signal:** The Market Price Signal (MPS) is a price or prices quoted by the Company for a specified duration, subject to the following:

A Customer participating in an Exchange Event must maintain electricity usage below the Customer's Baseline Service Level for the duration specified by the MPS offer and accepted by the Customer (the Customer Pledge Period). Upon request the Customer also must provide the Company all documents necessary to demonstrate the Customer's planned operation level for the Pledge Period. Failure to provide detailed documentation upon request for a Customer participating in an Exchange Event shall result in application of the second occurrence of noncompliance specified in Special Condition 9. The MPS shall specify the price for an exchange amount and the specified duration during which the quote applies (including days and hours applicable).

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**ELECTRIC SERVICE SCHEDULE NO. 71 - Continued**

**ENERGY EXCHANGE VALUE (continued)**

**Hourly Credit Rate**

Market Price Signal **minus** Customer's Rate Schedule Effective Energy Price =  
Hourly Credit Rate (¢/kWh).

The Company will notify Customers of an Exchange Event when the Market Price Signal is such that it is economic for the Company to encourage Customers to reduce usage. The Hourly Credit Rate will be determined by subtracting the energy price the Customer would pay on their otherwise applicable rate schedule from the MPS. This calculation is performed for each hour during the Exchange Event.

**Hourly Credit**

Exchange Amount (kWh) X Hourly Credit Rate = Hourly Credit

The Hourly Credit is the amount owed to the Customer for each hour of curtailment pledged during the Exchange Event. The Hourly Credit is determined by multiplying the Exchange Amount by the Hourly Credit Rate. The Hourly Credit shall not be less than zero.

**Exchange Credit:** The Exchange Credit is the amount paid to the Customer for the Exchange Event and is the sum of each Hourly Credit during such event.

**PAYMENTS:** The Company will pay the Customer within 45 days of the Exchange Event. At Company's discretion, payment may be applied as a credit to the Customer's Monthly Billing.

**EXCHANGE AMOUNT:** The Exchange Amount shall be the difference between the Customer's Baseline Service Level and Customer's measured load for each hour during the term of the Pledge Period. The Customer's Baseline Service Level shall be defined as the average usage for each hour during approximately fourteen typical operational days prior to the Pledge Period. Holidays and weekends will be excluded when determining the Baseline Service Level. The Company may utilize an alternate method to determine Baseline Service Level when the Customer's usage is highly variable or when a prior Exchange Amount has been implemented within the period used to establish a subsequent Baseline Service Level.

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**ELECTRIC SERVICE SCHEDULE NO. 71 - Continued**

**RATE SCHEDULE EFFECTIVE ENERGY PRICE:** The Rate Schedule Effective Energy Price shall be the Energy Charge Effective Rate contained in the rate schedule under which the Customer is served. If the Customer is currently served under a Special Contract, Rate Schedule 9 shall be used for this purpose.

**NOTIFICATIONS:** The Company will utilize a secured Internet web site as the primary method to notify participants of Exchange Events. Other methods of notification may be utilized at the discretion of the Company. Customers must acquire and install any additional communication equipment necessary to receive notification of Exchange Events. The Customer will participate by operating below its Baseline Service Level per the Customer curtailment pledge for the length of the Pledge Period. The communication equipment must be operational as determined by periodic tests performed by the Company or designated agent.

The Company is not obligated to call an Exchange Event, and the Customer is not obligated to exchange energy upon being advised of an Exchange Event. The Company will not be liable for failure to advise a Customer of an Exchange Event.

**Notification Options:** The Company reserves the right to cancel an Exchange Event or a portion of an Exchange Event upon notification to the Customer. The Customer shall, at the time of enrollment, advise the Company how many hours' notification it requires prior to a Pledge Period by selecting one of the Notification Options below. Each Notification Option has a corresponding Minimum Hourly Credit Rate.

<u>Notification Required Prior to Cancellation</u>	<u>Minimum Hourly Credit Rate</u>
(Option 1) = 2 hours	7¢ per kWh
(Option 2) = 3 hours	5¢ per kWh
(Option 3) = 4 hours	3.5¢ per kWh

**ENERGY EXCHANGE CUSTOMER AGREEMENT:** The Customer and Company will execute an agreement for the Energy Exchange.

**ADJUSTMENTS:** Supplemental adjustment schedules are not applicable to this schedule unless approved by the Public Service Commission of Utah.

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**ELECTRIC SERVICE SCHEDULE NO. 71 - Continued**

**SPECIAL CONDITIONS:**

1. Metering. The Customer must have a meter provided by the Company, which is capable of recording usage intervals no less than 15 minutes. The Customer shall provide telephone line access to the meter if requested by the Company. Participation in the Energy Exchange program is subject to meter availability.
2. Communications Equipment. The Customer is required to pay for costs associated with any load monitoring and communications equipment necessary to participate in the Energy Exchange program. The Company will provide the Customer with access to a secured Internet web site necessary for Exchange Event notification and participation. These charges will be waived for all customers who have participated in an Exchange Event prior to October 1, 2001.
3. Exchange Event and Pledge Period. An Exchange Event may be for one or more consecutive hours, as determined by the Company. More than one Exchange Event may occur in one day. Pledge Period is the hours during an Exchange Event for which the Customer pledges to curtail electricity usage.
4. Notification. The Company is not responsible for any exchange that not been confirmed and acknowledged by the Company as an Exchange Event.
5. Liability. The Company is not responsible for any consequences to the participating Customer that result from an Exchange Event or the Customer's effort to reduce electricity in response to an Exchange Event.
6. The purchase of energy from Customers is not permitted under this program. Load from Public Utilities Regulatory Policies Act ("PURPA") qualifying facilities may not be included in this program.

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**ELECTRIC SERVICE SCHEDULE NO. 71 - Continued**

**SPECIAL CONDITIONS:** *(continued)*

7. Customers participating in this program may shift load to hours outside of any Exchange Event, but may not shift load to other facilities served by the Company or purchase replacement production from another facility served by the Company during any Exchange Event.
8. Third Party Management. The Company may utilize a third party to provide program management support for this schedule. The Company reserves the right to provide the Customer's energy consumption data to a third party for the purpose of managing this program.
9. Failure to Comply during an Exchange Event. The Company may take the following action if a Customer pledges, but does not reduce electricity usage per their curtailment pledge during an Exchange Event:
  - 1<sup>st</sup> occurrence of noncompliance – The Customer shall provide the Company with a written explanation for noncompliance within 21 days at the conclusion of the Exchange Event.
  - 2<sup>nd</sup> occurrence of noncompliance – The Company will limit the Customer's Baseline Service Level.
  - 3<sup>rd</sup> occurrence of noncompliance – The Company will remove the Customer from the Energy Exchange program.
10. Early Termination. If the Customer is terminated from this program, the Customer shall be responsible for reimbursing the Company for setup costs associated with enrolling the Customer in this program. Setup costs include, but are not limited to, labor costs associated with enrolling the Customer in this program.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 72**

**STATE OF UTAH**

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**Renewable Energy Rider - Optional**

**Bulk Purchase Option**

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**PURPOSE:** This Schedule is a voluntary program for Customers interested in supporting the purchase and development of Renewable Energy, as defined below. It gives Customers the opportunity to demonstrate their personal commitment by purchasing blocks of Renewable Energy to encourage further development of Renewable Energy resources in the Western region. Renewable Energy purchases under this Schedule are in addition to investments associated with the Company's Integrated Resource Plan. Rocky Mountain Power does not make a profit from this program, and all revenues and costs associated with this program stay with the program and do not go to the utility.

**AVAILABILITY:** At any point on the Company's interconnected system.

**APPLICATION:** To Customers receiving service under Schedules 6, 6A, 6B, 9, 9A, 10, 21, 23 or 25.

**ADMINISTRATION:** Funds received from Customers under this Schedule will cover program costs and match Renewable Energy purchases to Block purchases. Funds not spent after covering program costs and matching Renewable Energy purchases to Block purchases may be used to fund Qualifying Initiatives as defined below.

**BLOCK:** 1 Block equals 100 kWh of Renewable Energy. This program requires a minimum purchase of 121.2 megawatt-hours (121,200 kWh or 1,212 Blocks) per year. For the purpose of qualifying for this Schedule, Customers with multiple sites can sum their Block purchases across all Pacific Power & Light Company and Rocky Mountain Power service territories to meet the minimum purchase requirement.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 72 - Continued**

**CHARGE PER BLOCK:** \$0.70 per month (\$7.00 per MWh per month)  
**Plus** \$1,500.00 per year fixed charge

For purchase commitments over two years in length or large purchase over 75,000 MWh per year, individually negotiated arrangements may be available, pursuant to the execution of a written contract.

**CHARGE:** The Charge can be billed either monthly, twice yearly or annually and shall be the number of Blocks the Customer has agreed to purchase multiplied by the Charge per Block, plus the \$1,500 yearly fixed charge divided between the customer's billing choice (monthly, twice yearly or annually) and added to the Customer's standard bill. The Charge is in addition to all other charges contained in Customer's applicable tariff schedule. This rider's Charge shall be applied to the Customer's billing regardless of actual energy consumption.

**RENEWABLE ENERGY:** Renewable Energy includes the premium associated with bundled power or Renewable Energy Credits (RECs) derived from the following fuels:

- wind;
- solar;
- geothermal energy;
- certified low impact hydroelectric;
- hydrogen derived from photovoltaic electrolysis or a non-hydrocarbon derivation process;
- Pipeline or irrigation canal hydroelectric systems;
- wave or tidal action; and
- low emissions biomass based on digester methane gas from landfills, sewage treatment plants or animal waste and biomass energy based on solid organic fuels from wood, forest or field residues or dedicated crops that do not include wood pieces that have been treated with chemical preservations such as creosote, pentachlorophenol or copper chrome arsenic.

Each Renewable Energy Credit (also known as Tradable Renewable Energy Credit, Renewable Energy Certificate, Green Tag or Carbon Credit) represents all of the regional and global environmental and emissions benefits associated with one unit of output from the qualifying renewable electricity generating resource. In some markets, the credits are certified by an independent third party and include a serial number for tracking purposes.

Offering must consist of 100% new Renewable Energy.  
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**ELECTRIC SERVICE SCHEDULE NO. 72 - Continued**

**RENEWABLE ENERGY (Continued)**

New Renewable Energy is (1) placed in operation (generating electricity) on or after January 28, 2000; (2) repowered on or after January 28, 2000 such that 80% of the fair market value of the project derives from new generation equipment installed as part of the repowering, or (3) a separable improvement to or enhancement of an operating existing facility that was first placed in operation prior to January 28, 2000, such that the proposed incremental generation is contractually available for sale and metered separately than existing generation at the facility. Any enhancement of a fuel source that increases generation at an existing facility, without the construction of a new or repowered, separately metered generating unit, is not eligible to participate.

Preference will be given to resources within Pacific Power & Light Company and Rocky Mountain Power service territories.

Renewable Energy purchases made to match Customer Block purchases are in addition to investments associated with the Company's Integrated Resource Plan, and are not considered for purposes of any Renewable Portfolio Standard requirements. Renewable Energy generated in response to any federal or state statutory requirement to construct or contract for the Renewable Energy is not eligible.

**QUALIFYING INITIATIVES**

1. Funding for locally-owned commercial-scale Renewable Energy projects that produce less than 10 MW of electricity. The preference is for local community based projects that provide strong environmental and economic benefit to local communities and Customers the Company services under this Schedule.
2. Funding for research and development projects encouraging Renewable Energy in order to accelerate marketability of Renewable Energy technologies.
3. Investment in the above market costs associated with the construction of Renewable Energy facilities or purchase by contract of Renewable Energy, reducing the costs of Renewable Energy to be competitive with cost-effective resources.
4. To the extent a project in paragraphs 1, 2, and 3 above is able to generate RECs, the recipient agrees that the Company has the right to claim a share of the project's REC output. The share amount is expressed as a percentage of output when comparing the Company's financial contribution to the overall cost of the project. The share amount of these RECs will be retired on behalf of program participants across the

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**ELECTRIC SERVICE SCHEDULE NO. 72 – Continued**

**QUALIFYING INITIATIVES** (continued)

Company's service territories. The Company will also be given the opportunity to purchase additional RECs off the project.

5. Qualifying Initiatives are not considered for purposes of any Renewable Portfolio Standard requirements. Renewable Energy generated in response to any federal or state statutory requirement to construct or contract for the Renewable Energy is not eligible.

**SPECIAL CONDITIONS**

1. Customers may apply for or terminate from this Schedule anytime during the year.
2. The Company may not accept enrollments for accounts that have a time-payment agreement in effect, or have received two or more disconnect notices, or have been disconnected within the last 12 months.
3. The Company will purchase Renewable Energy within two years of a Customer's purchase.
4. To ensure that all costs and Renewable Energy purchases of this program are isolated to the participants of this program, all funds collected under this program will be separately identified and tracked. On the effective date of this Schedule, the Company will establish a regulatory liability for all funds collected and will debit the regulatory liability as funds are spent. The company will apply its authorized rate of return to the balances in the regulatory liability account. The Company will endeavor to match spending to collection within each calendar year.
5. Beginning February 1, 2008, all RECs purchased under the program must conform with Green-e Energy national standards and be Green-e certified or Green-e certifiable. Beginning January 1, 2009, all RECs purchased are expected to be registered with the Western Renewable Energy Generation Information System (WREGIS) or as otherwise approved by the Public Service Commission of Utah given market availability.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

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**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 91**  
**STATE OF UTAH**

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**Surcharge To Fund Low Income Residential Lifeline Program**

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All monthly bills calculated in accordance with the schedules listed below shall have applied the following Monthly Surcharge.

Schedules 1, 2 & 25	\$0.26
Schedule 6, 6A & 6B	\$8.91
Schedule 7	\$0.13
Schedule 8	\$50.00
Schedule 9 & 9A	\$50.00
Schedule 10	\$1.25
Schedule 11	\$2.24
Schedule 12	\$1.35
Schedule 15	\$0.19
Schedule 21	\$16.64
Schedule 23	\$0.45
Schedule 31	\$50.00



**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 96**

**STATE OF UTAH**

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**Irrigation Load Control  
Credit Rider**

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**PURPOSE:** This optional tariff allows Customers to participate in pre-scheduled controlled service interruptions in exchange for a Load Control Service Credit (LCSC).

**PARTICIPATION LIMITATIONS:** To qualifying Customers served on Schedule 10. Individual metered load sites  $\leq 25\text{Hp}$  (18.64 kW) can participate but they must incur the installation costs (labor) at \$170.00 per installation. Installation costs are incurred only upon equipment set up. No additional costs are incurred in subsequent years of participation so long as the customer's participation is contiguous.

**IRRIGATION SEASON:** This rider is applicable only during the Irrigation Season from May 25 to September 15 each year.

**LOAD CONTROL SERVICE CREDIT:** The LCSC shall be applied to the participant's October billing. The LCSC shall be applied in addition to the Customer's other monthly electric service charges. The LCSC is composed of a Fixed Monthly Participation Credit. The LCSC for the current year is shown on Attachment A to this Schedule.

**SCHEDULE:**

**Notification of Credit:** The Company will provide notification of the estimated LCSC to all eligible Schedule 10 customers by January 15, each year.

**Load Control Service Agreement:** Concurrent with the estimated Notification of Credit (referenced above), the Company will provide a Load Control Service Agreement (LCSA) listing the estimated amount of the credit the Customer will receive for the irrigation season if they elect to participate in the program and are not subject to early termination. Customers desiring to participate in this load control program shall sign the LCSA and return it to the Company by February 15, each year to indicate their participation and their preferred firm scheduled dispatch option.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 96 – Continued**

**Notification of Load Control Schedule:** The Company will provide the participating Customers the scheduled hours for load control during the Irrigation Season by March 15<sup>th</sup> of each calendar year. Subject to the limitations described in the Load Control Conditions below, the Company shall have the right to establish at its sole discretion the scheduled load control hours for each participating customer, based on what the Company deems most beneficial to its operations. The scheduled load control hours shall be fixed through the Irrigation Season. Following the Notification of Load Control Schedule, Customers may notify the Company of their intent to terminate from the program, without penalty until April 15<sup>th</sup> of each calendar year. Customers notifying the Company of their intent to terminate from participation in the program after April 15<sup>th</sup> shall be subject to the terms of Special Condition No. 7, Early Termination.

**LOAD CONTROL CONDITIONS:** The Company shall have the right to implement load control events consistent with the following general terms and conditions:

1. Duration of the load control event can be no more than six (6) continuous hours.
2. Allowable days for load control shall be each Monday through Thursday.
3. No more than four (4) load events per participating customer per week shall be allowed.
4. Maximum number of hours of load control per participating customer is twelve (12) hours per week.
5. No more than one load control event per participating customer may occur in one day.
6. The LCSA shall specify the Load Control Option selected by the Customer.

Participating customers may elect one of the following four firm scheduled Load Control Options:

1. 6 hours per day / 2 days per week (Monday/Wednesday or Tuesday/Thursday); 2:00PM to 8:00PM Mountain Daylight Time (MDT)
2. 6 hours per day / 1 day per week (Monday, Tuesday, Wednesday, or Thursday); 2:00PM to 8:00PM MDT
3. 3 hours per day / 4 days per week (Monday, Tuesday, Wednesday, and Thursday); 3:00PM to 6:00PM MDT
4. 3 hours per day / 2 days per week (Monday/Wednesday or Tuesday/Thursday); 4:00PM to 7:00PM OR 3:00PM to 6:00PM MDT

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**ELECTRIC SERVICE SCHEDULE NO. 96 – Continued**

**LOAD CONTROL SERVICE AGREEMENT:** The Customer and Company shall execute an agreement for irrigation load control participation. The agreement shall contain the Specified Load Control kW amount that the customer shall curtail during a given month. Participating customers shall sign a written agreement for a term of one year (Irrigation Season). Except as provided in this Schedule, termination of the agreement may only occur on the annual expiration date of the agreement. Participating customers are required to execute a Load Control Service Agreement annually.

**SPECIAL CONDITIONS:**

1. **Metering.** The Customer must have a meter provided by the Company, which is capable of recording usage intervals no less than 15 minutes
2. **Specified Load Control kW.** The Load Control kW for the season shall be equal to the average monthly billing kW for the Irrigation Season.
3. **Outages.** Uncontrolled outages or other types of interruptions do not qualify for payment under the tariff.
4. **Liability.** The Company is not responsible for any consequences to the participating Customer that results from a Load Control Event or the failure of load control equipment.
5. **Load Shifting.** Customers participating in this program may not shift irrigation load to other facilities served by the Company or purchase replacement production from another facility served by the Company. The Company reserves the right to determine if the participating customer is in violation of this Special Condition 5. Violation this special condition shall result in Early Termination under the terms of Special Condition No. 7, forfeiture of the Load Control Service Credit, and removal from the program for the remainder of the Irrigation Season.
6. **Failure to Interrupt During a Load Control Event.** A Customer must participate in each scheduled load control event during the irrigation season, except to the extent unable to due to mechanical failure or malfunction of the load control device. The Company reserves the right to determine if load control devices were intentionally damaged or manipulated to limit load control. Violation of Special Condition No. 6 shall result in Early Termination under the terms of Special Condition No. 7, forfeiture of the Load Control Service Credit and removal from the program for the remainder of the Irrigation Season.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 96 – Continued**

**SPECIAL CONDITIONS: (continued)**

- 7. Early Termination:** A Customer terminated from the program shall be responsible for reimbursing the Company for costs associated with participation in the program. Such costs include, but are not limited to, direct and indirect labor costs associated with enrolling the Customer in the program, labor costs for installing the equipment, labor to investigate intentional damage to load control devices, removing the Customer from the program, and will not include costs for replacement power. Customers required to pay costs associated with early termination under terms of this Special Condition will be provided with a statement detailing such costs.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Utah Public Service Commission, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ATTACHMENT A–2007 Load Control Service Credit**

**2007 LOAD CONTROL SERVICE CREDIT:** The LCSC for the 2007 Irrigation Season (May 25 through September 15) is as follows:

- 1. 6 hours per day / 2 days per week Load Control Option**  
Fixed annual Participation Credit: \$11.19 per kW
- 2. 6 hours per day / 1 day per week Load Control Option**  
Fixed annual Participation Credit: \$5.60 per kW
- 3. 3 hours per day / 4 days per week Load Control Option**  
Fixed annual Participation Credit: \$10.82 per kW
- 4. 3 hours per day / 2 days per week Load Control Option**  
Fixed annual Participation Credit: \$5.41 per kW

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 96A**  
**STATE OF UTAH**

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**Dispatchable Irrigation Load Control Credit Rider Program**

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**PURPOSE:** This optional tariff allows Customers to participate in a dispatchable control service interruption program in exchange for a Load Control Service Credit (LCSC). Customers participating in this program will be considered participants in the Irrigation Load Control Credit Rider program.

**PARTICIPATION:** Prior to participation, and in order to qualify under this Schedule, Customers must execute a Load Control Service Agreement (LCSA) with the Company. Participants in the dispatchable program will be considered program participants for subsequent years unless the Customer explicitly communicates the desire to no longer participate in the Load Control Credit Rider program.

**APPLICABLE:** To qualifying Customers served on Schedule 10 and who have continuous access to the Internet from May 1 through September 15. Access to the internet beginning May 1 is required to allow for program information sharing, training, and communication testing in advance of the control season. In addition, Schedule 10 Customers participating in the dispatchable program must:

- (a) Meet minimum irrigation equipment motor load size of 10 Hp. The Company may evaluate individual pumps or motors smaller than 10 Hp to determine if participation is cost-effective or necessary because such pumps are part of a larger participating system.
- (b) Use advanced 2-way remote control equipment as specified by the Company to manage ALL pumping requirements throughout the Irrigation Season (May 25 through September 15).
- (c) Participate in Company-defined training to set up their pump sites for dispatch.
- (d) Incur air time communication charges for communication transactions exceeding 70 per month. Charges for communication transactions in excess of 70 per month will be deducted from the Customer's LCSC.

**IRRIGATION SEASON:** This rider is applicable only during the Irrigation Season from May 25 to September 15, annually.

(Continued)

**ELECTRIC SERVICE SCHEDULE NO. 96A – Continued**

**LOAD CONTROL SERVICE AGREEMENT:** The Customer and Company will execute a LCSA for irrigation load control participation. The LCSA shall specify the Load Control kW amount that each of the Customer's sites shall curtail during each Dispatch Event. The agreement will also include typical costs that the Customer may incur for Early Termination. Once executed, the agreement shall remain in force for subsequent Irrigation Seasons unless explicitly canceled by the participating Customer. Cancellation of an existing LCSA may occur only between September 16 and May 24 each year.

**LOAD CONTROL SERVICE CREDIT:** The LCSC for a participating site shall be calculated and issued to the participating customer in the form of a check, or at the discretion of the Company, as a credit against the participating site account if an outstanding account balance exists at the time of credit issuance. The LCSC will be issued no later than October 31 following each irrigation season. The LCSC is composed of a Fixed Annual Participation Credit that shall remain fixed throughout the Irrigation Season each year. The LCSC shall be computed at the conclusion of the Irrigation Season by multiplying the Fixed Annual Participation Credit times the Load Control kW at the Schedule 10 metered pump site. The Load Control kW shall be computed by taking the most recent 2-year demand (kW) average for that particular site. In situations where the pump has been replaced and/or re-wound the kW shall be computed by taking the manufacturer's revised nameplate Hp and converting it to kW using standard engineering conversion metrics.

The Fixed Annual Participation Credit for 2009 is based upon total program participation volumes as defined in the table below (Participation Credit Schedule). The participation credit is increased for each tier of program participation volume to encourage participation in the program.

Participation Credit Schedule

Program Participation Volumes (MW)	Participation Credit (\$/kW-yr)
Less than 36	\$23.00
36 to less than 45	\$26.00
45 or greater	\$28.00

**SCHEDULE:**

**Notification of Credit:** The Company will provide notification of the total LCSC to all eligible Schedule 10 customers by February 15 each year.

**Load Control Service Agreement:** Concurrent with the Notification of Credit referenced above, the Company will provide a LCSA listing the amount of the credit the Customer will receive for the irrigation season if they elect to participate in the program. Customers who have not previously entered into a LCSA with the Company and who desire to participate in this load control program shall sign the LCSA and return it to the Company by April 15 to indicate their participation.

(Continued)

**ELECTRIC SERVICE SCHEDULE NO. 96A – Continued**

**DISPATCH CONDITIONS:** The Company shall have the right to implement a Dispatch Event for participating customers according to the following criteria:

- (a) Available Dispatch Hours: 2:00 PM to 8:00 PM Mountain Daylight Savings Time
- (b) Maximum Dispatch Hours: 52 hours per Irrigation Season
- (c) Dispatch Duration: Not more than four hours per Dispatch Event or twelve hours per week
- (d) Dispatch Event Frequency: limited to a single (1) Dispatch Event per day
- (e) Dispatch Days: Monday through Friday (inclusive)
- (f) Dispatch Day Exclusions: July 4 and July 24

**DISPATCH COMMUNICATIONS:** The Company will provide day-ahead notice of intent to dispatch as well as a day-of confirmation communication prior to the dispatch event. Communications will be made via voice, text or email messaging depending on each Customer's communication preference.

**SPECIAL CONDITIONS:**

**Load Control kW:** The Load Control kW amount for the 2009 Irrigation Season shall be computed as follows:

- 1. The maximum kW for the past two (2) years (or available history or revised nameplate rating) for each of the irrigation season months shall be averaged by month (May 25 through September 15).
- 2. The average monthly values calculated in Step 1 above shall be averaged.
- 3. The output of Step 2 above shall be multiplied by the appropriate participation credit as defined in the Participation Credit Schedule above.

**Outages:** Uncontrolled outages or other types of interruptions do not qualify for payment under the tariff.

**Ownership of Control Equipment:** The load control equipment remains the property of the Company. Customers may, at their discretion, purchase complementary control components that can work with the Company's foundational control units. To the extent possible, the Company will cooperate and work with local equipment distributors in facilitating such additional equipment.

**Communication:** The Company will pay the cost of air time communication for up to 70 transactions per month. Additional Customer communication with irrigation control equipment is permitted. The cost of such transactions will be the Customer's responsibility but will be managed through the Company (Note: Customer air time communication costs, if any, will be calculated as a reduction to the LCSC).

**Liquidated Damages:** Customers are permitted to 'opt-out' of five (5) Dispatch Events throughout the Irrigation Season. Customers electing to 'opt-out' of a scheduled dispatch event may do so on the program's web page, by contacting the program's call center, or by notifying a program field technician. Each 'opt-out' event will incur a cost resulting in a reduction to the Customer's LCSC. The costs will be calculated based on the \$/MWh the Company otherwise has to pay for power at the time of the Dispatch Event. Such \$/MWh prices will be provided by the day ahead on-peak price as published at <http://theice.com> and will be based on the established Four Corners trading hub.

'Opt-outs' will be computed at the conclusion of the irrigation season and will be included as a reduction to the LCSC payment issued to the Customer prior to October 31 each year. 'Opt-outs' beyond those identified above are not permitted. Violation of the Liquidated Damages provision shall result in Early Termination under the terms of Special Condition-Early Termination and forfeiture of the entire LCSC.

(Continued)



**ELECTRIC SERVICE SCHEDULE NO. 96A – Continued**

**Liability:** The Company is not responsible for any consequences to the participating Customer that result from a load control Dispatch Event or the failure of load control equipment.

**Use of Load Control Equipment:** The Customer shall be required to exclusively use the 2-way load control equipment to manage their irrigation equipment through the duration of the Irrigation Season.

**Load Shifting:** Customers participating in this program may not shift irrigation loads to other facilities served by the Company or purchase replacement production from another facility served by the Company. The Company reserves the right to determine if the participating customer site is in violation of Special Condition-Load Shifting. Violation of the Load Shifting provision shall result in Early Termination under the terms of Special Condition-Early Termination, forfeiture of the entire LCSC, and removal from the program for the remainder of the Irrigation Season.

**Control Equipment Damage / Sabotage:** The Company reserves the right to determine if load control devices were intentionally damaged and/or bypassed to limit load control. Violation of this clause shall result in early termination under the terms of Special Condition-Early Termination, forfeiture of the entire LCSC, and removal from the program for the remainder of the Irrigation Season.

**Early Termination:** If the Customer is terminated from the program the Customer shall be responsible for reimbursing the Company for costs associated with participation in the program. Such costs include, but are not limited to, direct and indirect labor costs associated with enrolling the Customer in the program, labor costs for installing the equipment, labor to investigate intentional damage to load control devices, removing the Customer from the program, and will not include costs for replacement power. Customers required to pay costs associated with early termination under terms of this Special Condition will be provided with a statement detailing such costs.

**Free Riders:** Customers may not participate in this program with accounts and meters that would not have used power during the Irrigation Season irrespective of participation in the program. The Company reserves the right to determine if the participating customer is in violation of the Special Condition-Free Riders. Violation of Special Condition-Free Riders shall result in Early Termination, forfeiture of the LCSC, and removal from the program for the remainder of the Irrigation Season.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Utah Public Service Commission, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.



**ROCKY MOUNTAIN POWER  
ELECTRIC SERVICE SCHEDULE NO. 98**

**STATE OF UTAH**

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**REC Revenues Credit**

**AVAILABILITY:** At any point on the Company's interconnected system.

**APPLICATION:** This Schedule shall be applicable to all retail tariff Customers taking service under the terms contained in this Tariff.

**MONTHLY BILL:** In addition to the Monthly Charges contained in the Customer's applicable schedule, all monthly bills shall have the following percentage decreases applied to the Monthly Power Charges and Energy Charges of the Customer's applicable schedule.

Schedule 1	-2.64%
Schedule 2	-2.64%
Schedule 3	-2.64%
Schedule 6	-2.78%
Schedule 6A	-4.55%
Schedule 6B	-2.78%
Schedule 7*	-0.64%
Schedule 8	-3.32%
Schedule 9	-3.73%
Schedule 9A	-5.93%
Schedule 10	-2.70%
Schedule 11*	-0.64%
Schedule 12*	-0.64%
Schedule 15 (Traffic and Other Signal Systems)	-2.28%
Schedule 15 (Metered Outdoor Nighttime Lighting)	-1.96%
Schedule 21	-6.20%
Schedule 23	-2.64%
Schedule 31	**

\* The rate for Schedules 7, 11 and 12 shall be applied to the Charge per Lamp.

\*\* The rate for Schedule 31 shall be the same as the applicable general service schedule.

**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 107**

**STATE OF UTAH**

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**Solar Incentive Program**

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**APPLICABLE:** All customers served by the Company in the State of Utah billed on all retail rate schedules. Incentives provided under this Schedule are subject to funds availability as determined by the Company.

**PURPOSE:** This is a pilot program and will gather information on the viability of a photo voltaic program funded by the Company, participating customers and tax credits. This program will provide market based data on the integration of distributed photo voltaic resources into the electric system, the ability of solar power to meet peak demand and customers' willingness to participate and make investments in solar technology.

**DESCRIPTION:** Customer must submit an application to the program administrator prior to purchasing equipment, receive approval and install the equipment by the annual deadline. Qualifying equipment and installations must meet minimum requirements including contractor licensing requirements. Equipment and contractor requirements are available on the program web site which is accessible from the Company's web site, [www.rockymtnpower.net](http://www.rockymtnpower.net). Incentives listed in Table 1 subject to project caps listed in Table 2 will be provided for qualifying equipment installed and inspected by the annual deadline.

**CUSTOMER PARTICIPATION:** Customer participation is voluntary and initiated by following participation procedures listed on the program web site

**PROGRAM ADMINISTRATOR:** Qualified person or entity hired by the Company to administer this program.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 107 - Continued**

**QUALIFYING EQUIPMENT:** All eligible equipment must be new. Ratings for qualifying equipment shall be those referenced on the program web site accessible through the Company’s web site. To qualify for incentives identified in Table 1, installations must meet the requirements listed on the program web site, include a “signed off” building permit, Company requirements for net metering and have a Company provided meter installed prior to inspection by the program administrator.

**INCENTIVES:** Customer incentives are listed in Table 1 and subject to the caps listed in Table 2. Incentives are effective for qualifying equipment fully installed at the customer site by the annual deadline.

**Table 1. Program Incentive Levels**

<b>Qualifying Equipment</b>	<b>Customer Incentive</b>
Complete photo voltaic system installation; including photo voltaic array, inverter, generation meter socket, grid interconnection and alternating current and direct current disconnects.	\$1.55/Watt (AC)

**Table 2. Incentive caps**

<b>Customer</b>	<b>Maximum PV array (kW<sub>AC</sub>) per meter</b>	<b>Maximum projects per year per customer</b>	<b>Maximum PV arrays eligible for program incentives per year</b>
Residential	3 kW <sub>(AC)</sub>	1	57 kW <sub>(AC)</sub>
Non-residential	15 kW <sub>(AC)</sub>	1	50 kW <sub>(AC)</sub>

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 107 - Continued**

**PROVISIONS OF SERVICE:** To be eligible for incentives, customer must have a Program Administrator approved application, complete the project according to the program requirements, provide all required documentation and have a Company provided meter installed by the annual deadline.

To manage customer participation in an equitable manner within the available funding, the Program Administrator will establish an annual application beginning date and an annual deadline for completed projects. These dates will be determined by the Program Administrator in consultation with the Company and posted on the program web site. The Program Administrator may, at its discretion, accept, review and approve customer applications after the annual deadline.

Qualifying equipment receiving incentives under the Solar Incentive program may not receive equipment purchase and installation incentives under other Company programs. Equipment purchased prior to receipt of Company's written approval of a customer submitted application is not eligible for incentives.

Company or its agents reserves the right to inspect and/or install temporary monitoring equipment on any installation of qualifying equipment at any time up to 24 months after installation for quality control of the application or program performance evaluations.

Unless otherwise extended by the Company after approval by the Utah Public Service Commission, this program is of limited duration and funding. All equipment must be installed by the annual deadline to be eligible to receive a program incentive. The last annual deadline will be no later than June 30, 2012.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 110**

**STATE OF UTAH**

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**ENERGY STAR New Homes Program**

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**APPLICABLE:** All newly constructed residences, five stories or less, in all territory served by Company in the state of Utah billed on Schedules 1, 2 and 3.

**PURPOSE:** Reduce newly connected residential electric loads, including summer peak loads, by encouraging installation of high efficiency cooling and high efficiency central air conditioning equipment, performance based air distribution systems, best practice cooling equipment installation, high efficiency insulation, high efficiency windows, efficient appliances and lighting.

**DESCRIPTION:** Builder Incentives will be provided to licensed builders certified as ENERGY STAR Builders in the US EPA national registry who construct new homes and multi-family dwellings with improved efficiency packages listed in Tables 1 and 2 and who provide documentation of a Home Energy Ratings System (HERS) certified index meeting the climate zone specific requirements in the Builder Participation Agreement. Incentives will be paid after the home is completed pursuant to the terms of this schedule and the Builder Participation Agreement. Heating, ventilation and cooling (HVAC) equipment installation contractors will be certified by the ENERGY STAR New Homes Program and ENERGY STAR Builders must use certified installers for equipment installation.

**QUALIFYING EQUIPMENT:** Package/Measures eligible for incentives must be listed in Tables 1 and 2 and include high efficiency and correctly sized cooling equipment, performance based air distribution systems and ENERGY STAR lighting.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 110 - Continued**

**BUILDER INCENTIVES:** Builder incentives are available through the ENERGY STAR New Homes Program for the installation of qualifying equipment. Builder incentives and qualifying equipment are listed in Tables 1 and 2.

**Table 1. Builder Incentive Levels and Qualifying Equipment for Single Family Residences**

Utah Single Family		
Tier/Measure	Equipment	Incentive
<b>Tier 1</b>	Meet ENERGY STAR specifications including performance-based duct sealing, air conditioner equipment minimum standard of SEER 13, A/C commissioning, performance testing, correct sizing, best practices installation and the thermal bypass checklist; Plus installation of CFLs in 50% of all light sockets***.	<b>\$250</b>
<b>Tier 2</b>	Meet ENERGY STAR specifications including performance-based duct sealing, air conditioner equipment minimum standard of SEER 13, A/C commissioning, performance testing, correct sizing, best practices installation and the thermal bypass checklist; Plus installation of CFLs in 75% of all light sockets***.	<b>\$300</b>
<b>Tier 3**</b>	Meet Federal Tax Credit Home requirements including ENERGY STAR envelope, performance-based duct sealing, A/C commissioning, performance testing, correct sizing, best practices installation air conditioner equipment upgrade to SEER 15, the thermal bypass checklist; Plus installation of CFLs in 90% of all light sockets*** and .30 U-value windows.	<b>\$800</b>
<b>Plus Measure*</b>	14 SEER HVAC equipment with correct sizing and best practices installation (available for Tiers 1 & 2 only)	<b>\$100</b>
<b>Plus Measure*</b>	Duct placement inside conditioned space	<b>\$100</b>
<b>Plus Measure*</b>	Installation of a single vent evaporative cooling system	<b>\$400</b>
<b>Plus Measure*</b>	Installation of premium evaporative cooling system	<b>\$750</b>
<b>Plus Measure*</b>	Installation of whole house fan system	<b>\$200</b>
<b>Plus Measure*</b>	Installation of an Energy Star dishwasher	<b>\$10</b>
<b>Plus Measure*</b>	Lighting upgrade to 90% ENERGY STAR CFLs (Tier 1 only – from base of 50% CFLs)	<b>\$75</b>
<b>Plus Measure*</b>	Lighting upgrade of an ENERGY STAR Fixture(s).	<b>\$20 per unit</b>
<b>Plus Measure*</b>	ENERGY STAR ceiling fan with "Gossamer" blade design	<b>\$75</b>
<b>GSHP Option****</b>	Meet ENERGY STAR specification including well-based ground source heat pump where natural gas is not available at property line.	<b>\$2,000</b>

**Notes for Table 1**

1. \*Plus measures must be installed in conjunction with a qualifying Tier 1 or 2 or GSHP Option home to be eligible for incentives.
2. \*\*Tier 3 homes are not eligible for Plus Measure incentives.
3. \*\*\*All lighting requirements in Tier 1, 2 and 3 are interior and exterior combined for both Single Family and Multi Family.
4. \*\*\*\*Incentives for GSHP will only be available if natural gas is not available at the property line.
5. All compact fluorescent lamps (CFLs) must be ENERGY STAR qualified to be eligible for incentives.
6. ENERGY STAR specifications cited in Table 1 refer to ENERGY STAR New Homes Version 2. Pursuant to ENERGY STAR specifications, single family residences permitted before April 1, 2011 can continue to be qualified under Version 2 until July 1, 2011.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 110 - Continued**
**Table 2. Builder Incentive Levels and Qualifying Equipment for Multi-Family Residences**

Utah Multi-Family		
Tier/Measure	Equipment	Incentive
<b>Multi-Family Tier 1</b>	For 5-12 contiguous units: Meet ENERGY STAR specifications including performance-based duct sealing, air conditioner equipment minimum standard of SEER 13**, A/C equipment commissioning, performance testing, correct sizing, best practices installation and the thermal bypass checklist; plus installation of CFLs in 50% of all light sockets, ENERGY STAR appliance package (dishwasher, washer, refrigerator where permanently installed)	<b>\$300</b>
<b>Multi-Family Tier 2</b>	For 13 or more contiguous units: Meet ENERGY STAR specifications including performance-based duct sealing, air conditioner equipment minimum standard of SEER 13**, A/C equipment commissioning, performance testing, correct sizing, best practices installation and the thermal bypass checklist; plus installation of CFLs in 50% of all light sockets, ENERGY STAR appliance package (dishwasher, washer, refrigerator where permanently installed)	<b>\$200</b>
<b>Plus Measure*</b>	Lighting Upgrade to 90% ENERGY STAR CFLs (from base of 50% CFLs)	<b>\$35</b>
<b>Plus Measure*</b>	14 SEER*** HVAC equipment with correct sizing and best practices installation	<b>\$100</b>

Notes for Table 2

1. \*Plus measures must be installed in conjunction with the Multi-Family Tiers package to be eligible for incentives.
2. \*\*Packaged Terminal Air Conditioning (PTAC) units which exceed federal minimum standards of 10.0 may be substituted for SEER 13 AC units in Tiers 1 and 2.
3. \*\*\*Packaged Terminal Air Conditioning (PTAC) units which exceed federal minimum standards of 11.5 may be substituted for SEER 14 A/C units.
4. All compact fluorescent lamps (CFLs) must be ENERGY STAR qualified to be eligible for incentives.
5. ENERGY STAR specifications cited in Table 2 refer to ENERGY STAR New Homes Version 2. Pursuant to ENERGY STAR specifications, multi-family residences permitted before April 1, 2011 can continue to be qualified under Version 2 until December 31, 2011.

**COOPERATIVE MARKETING:** In addition to builder incentives listed in Tables 1 and 2, participating builders will be offered the opportunity to participate in a cooperative marketing fund administered by the ENERGY STAR New Homes Program. Participating builders will be expected to pay for a percentage of qualifying Rocky Mountain Power ENERGY STAR New Homes program advertisements and/or promotions with the balance and the Program will provide the remainder of the funds. The formula for the builder contributions will be contained in the Cooperative Marketing Agreement. There is a limited amount of funds and they will be distributed on a first come-first served basis.

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**ELECTRIC SERVICE SCHEDULE NO. 110 - Continued**

**PROVISIONS OF SERVICE:** To be eligible for incentives, builder must comply with all terms and conditions of this schedule and the Builder Participation Agreement and submit all required information on individual application forms, including back-up documentation.

Incentive applications must be submitted no later than 120 days from the date upon which the certificate of occupancy is issued by the applicable municipality for the subject residence. Applications for qualifying residences received beyond this timeframe will not be eligible for program incentives.

Qualifying equipment receiving incentives under the ENERGY STAR New Homes Program may not receive equipment purchase and installation incentives under other Company programs.

ENERGY STAR New Homes Program builders are required to sign and abide by the terms of the Builder Participation Agreement and program contract.

Newly-constructed residences must have qualifying equipment installed in order to receive Energy Star certification through this program.



**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 111**  
**STATE OF UTAH**

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**Home Energy Savings Incentive Program**

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**PURPOSE:** Service under this tariff is intended to maximize the efficient utilization of the electricity requirements of new and existing loads in new and existing residences including manufactured housing and multi-family dwellings.

**APPLICABLE:** To new and existing residential customers in all territory served by the Company in the state of Utah billed on Schedules 1, 2, 3 and 25 or connected to a customer electrical system receiving single point of delivery service from the Company under a retail rate schedule. Landlords who own rental properties served by the company in the state of Utah where the tenant is billed on Schedule 1, 2, 3 and 25 also qualify for this program.

**CUSTOMER PARTICIPATION:** Customer participation is voluntary and is initiated by following the participation procedures listed on the program web site.

**DESCRIPTION:** On-going program to deliver incentives for a variety of equipment and services intended for and located in residential dwellings. Home Energy Savings Incentive Program will be delivered by the Program Administrator. Company will provide incentives listed in Table 1 for Qualifying Equipment or Services. Periodic changes will be made to incentives listed in Table 1 to ensure and/or enhance program cost effectiveness.

**QUALIFYING EQUIPMENT OR SERVICES:** Equipment or services listed in Table 1 for residential dwellings, which when correctly installed or performed, result in verifiable electric energy usage reductions where such usage is compared to the existing equipment or baseline equipment as determined by the Company.

**PROGRAM ADMINISTRATOR:** Qualified person or entity hired by the Company to administer this program.

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**ELECTRIC SERVICE SCHEDULE NO. 111 - Continued**

**PROVISIONS OF SERVICE:**

1. Qualifying Equipment or Services, incentive amounts, application forms and detailed participation procedures will be listed on the program web site, accessible through the Company's web site at [www.rockymountainpower.net](http://www.rockymountainpower.net) or by calling 1-800-942-0266. Incentives and Qualifying Equipment and Services are also listed in Table 1.
2. Incentive delivery may vary by technology, and may include any or all of the following; post purchase mail-in, point of purchase buy down, retailer mark-down or pre-purchase offer and approval.
3. Incentives may be offered year round or for selected time periods.
4. Incentive offer availability, incentive levels and Qualifying Equipment or Services may be changed by the Program Administrator after consultation with the Company to reflect changing codes and standards, sales volumes, measure costs, quality assurance data or to enhance program cost effectiveness.
5. Changes will become effective a minimum of 45 days after being filed with the Public Service Commission of Utah, subject to Commission order. Changes will be prominently displayed on the program website, include a minimum 90 day grace period for processing prior offers (except for manufacturer buy-down incentive delivery) and be communicated at least once to retailers who have participated in the program within one year.
6. "Subject to change with 45 days notice" language will be included on all web pages containing an incentive offer.
7. Customers have 90 days after the date of purchase to submit a complete post purchase application and request an incentive.
8. Except for manufacturer's buy-downs, incentives paid directly to participants will be in the form of a check issued within 45 days of Program Administrator's receipt of a complete and approved incentive application. Incentives available for customers will only be paid to customers or property owners.
9. Manufacturers, retailers, contractors, and dealers who provide or market program services will be required to sign and abide by the terms of participation agreements.
10. Equipment and services receiving an incentive under this program are not eligible for equipment purchase incentives under other Company programs. Equipment and services receiving an equipment purchase incentive under other Company programs are not eligible for incentives under this program.
11. Company and/or Program Administrator will employ a variety of quality assurance techniques during the delivery of the program. They may differ by equipment or service type and may include, but are not limited to, pre and post installation site inspections, phone surveys, retailer invoice reconciliations and confirmation of customer and equipment eligibility and confirmation of incentives received through other utility programs.

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**ELECTRIC SERVICE SCHEDULE NO. 111 - Continued**

12. Company may verify or evaluate the energy savings of installed equipment or services. Verification or evaluation may include, but are not limited to, telephone survey, site visit, billing analysis, pre- and post-installation of monitoring equipment as necessary to quantify actual energy savings.

**ELECTRIC SERVICE REGULATIONS:** Service under this schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Utah Public Service Commission, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**Table 1. Qualifying Equipment or Services**

<b>Equipment or Service</b>	<b>Customer incentive</b>	<b>Dealer incentive</b>	<b>Availability</b>	<b>Contractor required</b>	<b>Participation procedure</b>
Clothes Washer MEF 2.0 – 2.45 and Water Factor 6.0 and below – Note 1	\$50	NA	Year round	No	Post purchase application
Clothes Washer MEF 2.46+ – Note 1	\$75	NA	Year round	No	Post purchase application
Refrigerator Energy Star qualified	\$20	NA	Year round	No	Post purchase application
Dishwasher - Note 1 ≥0.72 Energy Factor (EF)	\$20	NA	Year round	No	Post purchase application
Room air conditioner Energy Star qualified	\$30	NA	Year round	No	Post purchase application
Compact florescent lamp (CFL) Screw-in (Bare Spiral) Energy Star qualified	CFLs available for \$2.50 (or less) at selected retailers	NA	Year round	No	Purchase CFLs at selected retailers
Specialty Compact florescent lamp (CFL) Screw-in (CFL Candelabra, Cold Cathode) Energy Star qualified	CFLs available for \$6.00 (or less) at selected retailers	NA	Year round	No	Purchase CFLs at selected retailers
Specialty Compact florescent lamp (CFL) Screw-in (Globe, Reflector, 3-Way, A-Lamp, Outdoor Lamp) Energy Star qualified	CFLs available for \$8.00 (or less) at selected retailers	NA	Year round	No	Purchase CFLs at selected retailers
Specialty Compact florescent lamp (CFL) Screw-in (Dimmable) Energy Star qualified	CFLs available for \$14.00 (or less) at selected retailers	NA	Year round	No	Purchase CFLs at selected retailers
Fixtures – hardwired only Energy Star qualified	\$20	NA	Year round	No	Post purchase application
Electric Water Heater(s) – tank sizes and Energy Factor (EF) listed below					
40 – 49 gallon tank ≥ .93 EF	\$50	NA	Year round	No	Post purchase application
50 – 65 gallon tank ≥ .91 EF	\$50	NA	Year round	No	Post purchase application
≥ 66 gallon tank ≥ .89 EF	\$50	NA	Year round	No	Post purchase application

(Continued)

**ELECTRIC SERVICE SCHEDULE NO. 111 - Continued**
**Table 1. Qualifying Equipment or Services - (continued)**

Equipment or Service	Customer incentive	Dealer incentive	Availability	Contractor required	Participation procedure
Insulation					
Residences with Electric heat – Notes 2, 3, 5, 6, 7					
Attic/ceiling insulation Install min of R-19	\$0.30/SF	NA	Year round	No	Post purchase application
Attic/ceiling insulation Install min of R-30	\$0.40/SF	NA	Year round	No	Post purchase application
Wall insulation Install min of R-11	\$0.45/SF	NA	Year round	No	Post purchase application
Floor insulation Install min of R-19	\$0.25/SF	NA	Year round	No	Post purchase application
Insulation					
Residences with Electric cooling – Notes 3, 4, 5, 6, 7					
Attic/ceiling insulation Install min of R-19	\$0.08/SF	NA	Year round	No	Post purchase application
Attic/ceiling insulation Install min of R-30	\$0.15/SF	NA	Year round	No	Post purchase application
Wall insulation Install min of R-11	\$0.30/SF	NA	Year round	No	Post purchase application
Residences with Electric cooling or Electric heating Incentive for installing any two of attic/ceiling, wall and/or floor at the same time – Note 5	\$200	NA	Year round	No	Post purchase application
Windows					
Residences with Electric cooling U-Factor of $\leq 0.30$ and SHGC of $\leq 0.30$ – Note 8	\$0.50/SF	NA	Year round	No	Post purchase application
Duct sealing and duct insulation					
electric cooling Program requirements – Notes 8 & 10	\$150	\$50	Year round	Yes	Post purchase application. Dealer submits application for dealer incentives
electric heating Program requirements – Notes 9 & 10	\$300	\$50	Year round	Yes	Post purchase application. Dealer submits application for dealer incentives
AC tune-ups					
Program requirements	\$20	NA	Year round	Yes	Post purchase application
Heat Pump tune-ups Program requirements	\$75	\$25	Year round	Yes	Post purchase application. Dealer submits application for dealer incentives
Clothes washer recycling					
– Note 11	NA	\$25	Year round	Yes	Retailer recycles machine and submits incentive application
Ceiling Fan					
Energy Star Qualified	\$20	NA	Year round	No	Post purchase application

(Continued)

**ELECTRIC SERVICE SCHEDULE NO. 111 - Continued**

- Note 1. Available only to customers with electric water heat.
- Note 2. Available only to customers with permanently installed ducted electric furnaces, heat pumps or zonal electric heat systems serving at least 80% of the floor area and used as the primary heat source of the residence. Insulation must be fully installed prior to submitting application and incentive may not exceed project cost.
- Note 3. Customers with both electric heat and electric cooling are eligible for the incentives listed in the "Residences with Electric heat" section only.
- Note 4. Available only to customers with permanently installed mechanical (compressor based) central cooling equipment with duct systems serving at least 80% of the floor area. Insulation must be fully installed prior to submitting application and incentive may not exceed project cost.
- Note 5. An additional incentive of \$200/customer will be paid if two areas (any combination of attic, wall and floor) in the same residence are insulated in accordance with program specifications at the same time and are submitted on the same incentive application.
- Note 6. Final installed attic/ceiling insulation must be R-38 or greater.
- Note 7. Pre-existing attic/ceiling insulation must be R-20 or less.
- Note 8. Available only to customers with permanently installed mechanical (compressor based) central cooling equipment with duct systems serving at least 80% of the floor area.
- Note 9. Available only to customers with permanently installed ducted electric furnaces or heat pumps serving at least 80% of the floor area and used as the primary heat source of the residence.
- Note 10. Customers with electric heat and electric cooling are eligible for the incentive available for the electric heat incentive only.
- Note 11. Recycling incentives are only available for equipment being replaced with Qualifying Equipment eligible for an incentive through this program.

**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 113**

**STATE OF UTAH**

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**Evaporative Cooling and Central Air Conditioning Incentive Program  
(Cool Cash Incentive Program)**

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**APPLICABLE:** All residential customers in all territory served by Company in the state of Utah billed on Schedules 1, 2, 3 or 25.

**PURPOSE:** Reduce summer peak loads by encouraging installation of evaporative cooling and high efficiency central (also known as unitary) air conditioning (CAC) equipment; thermal expansion valves (TXV) and proper installation practices and correct unit sizing for CAC equipment.

**DESCRIPTION:** Customer must purchase qualifying central air conditioning equipment and installation services from participating Cool Cash Incentive dealer. Qualifying evaporative cooling equipment may be purchased from any source the customer prefers. Customer may install the evaporative cooling equipment and need not purchase installation services for the equipment to qualify. Company will provide incentives listed in Table 1A for qualifying evaporative equipment and central air conditioning equipment installed and equipped with a thermal expansion valve.

**QUALIFYING EQUIPMENT:** Qualifying equipment is listed in Table 1A. Replacement and New evaporative cooling equipment must have a minimum Industry Standard Rating of 2500 CFM. Replacement evaporative cooling equipment is defined as an installation replacing previously installed evaporative cooling equipment. New evaporative cooling equipment is defined as an installation where no prior installation of evaporative cooling equipment existed. Premium evaporative equipment must be an indirect, indirect/direct, or direct system utilizing rigid media. Equipment qualifying for the Premium Evaporative measure is not required to deliver cooling through a whole-house distribution system. In order to qualify for the Premium with Whole-House Evaporative measure, equipment is required to deliver cooling through a whole-house distribution system. For the purposes of the program, a whole-house distribution system will be defined as a ducted system with a point of delivery, or register, in each occupied room within a dwelling.

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**ELECTRIC SERVICE SCHEDULE NO. 113 - Continued**
**QUALIFYING EQUIPMENT:** (continued)

Customers installing a new whole-house distribution system with a non-premium evaporative cooler will qualify under the New Evaporative equipment incentive tier.

All central air conditioning equipment must be a new air-source split or packaged unitary air-conditioner with an Air-Conditioning and Refrigeration Institute (ARI) Standard Rating Cooling Capacity of 65,000 Btu/hr (5.4 tons) or less, and must contain either a factory or field installed thermal expansion valve.

Split-system central air conditioning equipment must include a matched condensing unit and evaporative coil with an overall efficiency rating as determined by ARI Standard 210/240.

To qualify for the sizing incentives identified in Table 1A, central air conditioner equipment must match the calculated cooling load of the residence where it is installed. The cooling load calculation must be based on methodology in Air Conditioning Contractors of America (ACCA) Manual J and the mandatory cooling load calculation assumptions provided in the Cool Cash Incentive program manual for participating dealers. Installed equipment is considered properly sized when its Standard Capacity Rating as reported in the current AHRI Directory of Unitary Equipment is within one-half ton (6,000 Btu/hr) of the calculated cooling load.

To qualify for proper installation incentives identified in Table 1A, the central air conditioner must be installed according to the requirements provided in the Cool Cash Incentive program manual for participating dealers. In addition, installation documentation must be completed and signed by a certified North American Technician Excellence (NATE) dealer.

**INCENTIVES:** Customer incentives are listed in Table 1A and are effective for qualifying equipment fully installed at the customer site after January 1, 2009.

**Table 1A. Program Incentive Levels**

Qualifying Measure	Customer Incentive	Dealer Incentive
Replacement Evaporative	\$100	\$25
New Evaporative	\$300	\$25
Premium Evaporative	\$500	\$150
Premium Whole-House Evaporative	\$1,000	\$300
Properly Sized CAC Equipment + TXV	\$50	\$25
Properly Installed CAC Equipment + TXV	\$50	\$75
15.00+ SEER/12.5+ EER CAC Equipment + TXV	\$150	\$0

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**ELECTRIC SERVICE SCHEDULE NO. 113 - Continued**

**PROVISIONS OF SERVICE:** Incentives paid to customers are limited to no more than two (2) per qualifying household for each qualifying measure listed in Table 1A. The limitation includes incentives paid for installations at the same qualifying household under previous Cool Cash Incentive Programs. Customers may receive incentives for no more than a) two evaporative cooling equipment measures, b) two 15+ SEER/12.5+ EER CAC Equipment + TXV measures, c) two qualifying Properly Sized CAC Equipment + TXV measures, and d) two qualifying Properly Installed CAC Equipment + TXV measures.

To be eligible for incentives, customer must completely fill out, sign and submit the customer application form with required back-up documentation as noted on the incentive application form.

Qualifying measures purchased on or after January 1, 2009 are eligible for incentives listed in Table 1A.

The program will be operated on a continuous basis. The Company will establish an Application Deadline for program incentive applications for each program year. The Company will provide notice of the Application Deadline on the program website by December 1st of each program year. The Application Deadline will also be directly communicated to Cool Cash Incentive Participating Dealers by December 15th of each program year. The Company may, at its discretion, accept, review and approve customer applications after the established Application Deadline.

- Qualifying equipment receiving incentives under the Cool Cash Incentive program may not receive equipment purchase and installation incentives under other Company programs.

Company or its agents reserves the right to inspect and/or install temporary air conditioning monitoring equipment on any installation of qualifying equipment at any time up to 36 months after installation for quality control of the application or program performance evaluations.

Cool Cash Incentive participating dealers are required to sign and abide by the terms of a dealer participation agreement.



**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 114**

**STATE OF UTAH**

**Air Conditioner Direct Load Control Program (A/C-DLC)  
(Cool Keeper Program)**

**APPLICABLE:** This tariff is applicable to participating Customers who are located in the Control Signal Area. Customers served by the Company in the state of Utah under Schedules 1, 2, 3, 6, 6A, 6B, 8, 9, 9A, 23 and 25 located within the Control Signal Area are eligible to participate in the Cool Keeper Program (Program). The Digital Programmable Setback Direct Load Control Thermostat option is available only to Customers served by the Company under Schedules 6, 6A, 6B, 8, 9, 9A, and 23. Program participation may be denied to Customers whose Qualifying Equipment is not regularly in operation during the Summer Peak Period at the discretion of the Company despite meeting all other Program requirements for participation.

**PURPOSE:** To control summer peak loads through a Company-dispatched Direct Load Control System (System) owned and installed by the Company or a Company appointed contractor (Contractor).

**SYSTEM:** The System consists of individual Direct Load Control Units installed on or near the Customer's permanently affixed Qualifying Equipment unit(s) or Digital Programmable Setback Direct Load Control Thermostat(s) installed at the Customer's premises, collectively referred to as Load Control Devices.

**SYSTEM OPERATION:** Company will operate the System to manage peak loads within the Summer Peak Period. For any individual Customer, the System may be operated no more than four hours per weekday (between the hours of 2:00 p.m. until 8:00 p.m.), but will not be operated on weekends and holidays.

Load control will have the effect of cycling the Qualifying Equipment unit at 50% of its natural duty cycle, or at 50% of its default setting. Each load control operation constitutes a Dispatch Event. Dispatch Events may occur in one four-hour contiguous block or may occur more than once per day per Customer.

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**ELECTRIC SERVICE SCHEDULE NO. 114 - Continued**

**SYSTEM OPERATION:** (continued)

The System may be operated on consecutive days, but will not be operated to control a Customer's load for more than a total of 100 hours during the Summer Peak Period (June 1 through August 31).

**CUSTOMER PARTICIPATION:** Customer participation is voluntary and is limited to qualifying Customers within the Control Signal Area. Customer participation is initiated by the Customer completing the Program enrollment process. Customers may complete the Program enrollment process by completing the online form available on the Program's Web site at [www.coolkeeper.net](http://www.coolkeeper.net), by calling the Program's toll free number at 1-800-357-9214 or by responding to other enrollment methods made available by the Company or its Contractor. A Participant is defined as an eligible Rocky Mountain Power Customer who has completed the enrollment process, who has a Load Control Device installed at their premises and is fully readied to receive Dispatch Events.

Participants that relocate within the Control Signal Area may have their Program enrollment continued without interruption if the Participant's new premises is equipped with Qualifying Equipment. Relocating Participants whose enrollment is continued will be provided with an enrollment continuation kit that includes information on their continued enrollment. Where a Participant's new premises is equipped with an existing Load Control Device, that device will be reactivated within the Program's established scheduling process. Where a Participant's new premises is not equipped with a Load Control Device, installation of a device will be coordinated in keeping with the Program's established scheduling and installation process. Relocating Participants maintain the right to discontinue their participation in the Program or opt-out of a Dispatch Event at any time of their choosing as provided for below.

During the Summer Peak Period, Participants may opt-out of no more than two (2) Dispatch Events. Upon opting-out of a Dispatch Event, Customers will be advised if a Dispatch Event is operating and therefore if they are being charged with an opt-out event. Opting-out on a third (3) Dispatch Event during one Summer Peak Period will result in the Customer discontinuing Program participation.

Participating Customers are considered Program participants for the duration of the Program. Customers will be notified in writing of future changes to the incentive schedule which result in a reduction in the level of the Program incentive. Consistent with the voluntary nature of the Program, customers will maintain the right to cancel their participation in the Program at the time of a Program incentive reduction.

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**ELECTRIC SERVICE SCHEDULE NO. 114 - Continued**

**CUSTOMER PARTICIPATION:** (continued)

For Customers residing in rental housing where the Customer does not own the Qualifying Equipment unit, express permission must be obtained from the owner, owner's representative or property manager of the rental unit before a Load Control Unit is installed on the Qualifying Equipment. Permission from the owner, owner's representative or property manager may be obtained by the Customer residing in the rental unit, the Company or its Contractor and may be in the form of a written or verbal approval.

The owner, owner's representative or property manager of a rental housing unit or complex that enrolls their facility in the Program must agree to notify new tenants of their facility's participation in the Program, provide new tenants with relevant Program information, and inform new tenants that Program participation is voluntary. In advance of the Summer Peak Period each year, the Company or its Contractor will provide notification to Participants residing in rental housing that has been enrolled in the Program by the owner, owner's representative or property manager concerning their current participation in the Program. This notification will inform the Participant of the voluntary nature of the Program and that they may cancel their participation in the Program at any time.

**CONTROL SIGNAL AREA:** The Control Signal Area is generally defined as the area along Utah's Wasatch Front bordered by the following coordinates:

West	East side of the Oquirrh mountain range and Tooele
East	West side of the Wasatch mountain range
South	Elberta, Utah north (including Elberta)
North	Pleasant View, Utah south (including Pleasant View)

The Control Signal Area is subject to change and is not bound by the coordinates listed above provided a reliable Dispatch Event signal can be received by a Load Control Device. The Company or its Contractor retains full discretion to determine whether a Customer's premises is within or outside the Control Signal Area and therefore eligible for Program participation.

**QUALIFYING EQUIPMENT:** Eligible Customer equipment for Unit installation: Air source split or packaged air conditioner or heat pump with an Air Conditioning & Refrigeration Institute (ARI) standard rating cooling capacity  $\leq 90,000$  Btu per hr (7.5 tons).

All participants' Qualifying Equipment must comply with National Electric Code (NEC) standards. Equipment must also be fully operational. Qualifying Equipment that does not meet NEC standards or is in a condition of disrepair must be brought up to Program standards before a Load Control Device is installed on the unit and the Customer is enrolled in the Program.

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**ELECTRIC SERVICE SCHEDULE NO. 114 - Continued**
**INCENTIVES:**

<b>Participation Type</b>	<b>Incentive Compensation (≤65,000 Btu/hr (≤5.4 tons))</b>	<b>Incentive Compensation (&gt;65,000 Btu/hr ≤90,000 Btu/hr (&gt;5.4 tons and ≤7.5 tons))</b>
Full participation for the full three months (June 1 through August 31)	\$20	\$40
Customer participants who discontinue before August 31	\$0	\$0
Customer participants who sign up during the Summer peak season (June, July, August)	Installed in June \$15 Installed in July \$10 Installed in August \$5	Installed in June \$30 Installed in July \$20 Installed in August \$10

The amount or structure of the Program participation incentives (listed in the table above) is subject to change each Summer Peak Period with the approval of the Public Service Commission of Utah. The Contractor may provide additional consideration, at no additional cost to the Company or its customers, to encourage enrollment in the Program. Such consideration may include but is not limited to gift cards or other efforts used to increase Customer interest in the Program.

**PROVISIONS OF SERVICE:** Program incentives are limited to one per each Qualifying Equipment unit equipped with an active Load Control Device. If the Customer has more than one Qualifying Equipment unit, they may participate in the Program, however all Qualifying Equipment units used in cooling the Participant's premises must be equipped with a Load Control Device and be available to respond to Program Dispatch Events. Incentives will be issued as a credit to the Participant's November bill. Customers who qualified for the Program incentive but are no longer Customers of the Company will receive a check in lieu of a bill credit.

Customers served by the Company under Schedules 6, 6A, 6B, 8, 9, 9A and 23 that elect a Digital Programmable Setback Direct Load Control Thermostat in place of a Direct Load Control unit installed on their Qualifying Equipment are not eligible to receive a Program incentive listed in the table above.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 115**

**STATE OF UTAH**

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**Commercial and Industrial Energy Efficiency Incentives  
Optional for Qualifying Customers**

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**PURPOSE:** Service under this Schedule is intended to maximize the efficient utilization of the electricity requirements of new and existing loads in Commercial Buildings and Industrial Facilities through the installation of Energy Efficiency Measures.

**APPLICABLE:** To service under the Company's General Service Schedules 6, 6A, 6B, 8, 9, 9A, 10, 12, 15, 21 and 23 in all territory served by the Company in the State of Utah. This Schedule is applicable to new and existing Commercial Buildings and Industrial Facilities and dairy barns served on the company's residential rate schedules.

**DEFINITIONS:**

**Commercial Building:** A structure that is served by Company and meets the applicability requirements of this tariff at the time an Energy Efficiency Incentive Agreement/Application is executed or approved which does not meet the definition of an Industrial Facility.

**Customer:** Any party who has applied for, been accepted and receives service at the real property, or is the electricity user at the real property.

**Energy Efficiency Incentive:** Payments of money made by Company to Owner or Customer for installation of an Energy Efficiency Measure pursuant to an executed Energy Efficiency Incentive Agreement or approved Application.

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**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**

**DEFINITIONS:** (continued)

**Energy Efficiency Incentive Agreement/Application:** An agreement between Owner or Customer and Company or a Company provided application submitted by the Owner or Customer and approved by the Company providing for Company to furnish Energy Efficiency Incentives with respect to an Energy Efficiency Project pursuant to this Tariff Schedule.

**Energy Efficiency Measure (EEM):** A permanently installed measure which can improve the efficiency of the Customer's electric energy use.

**Energy Efficiency Measure (EEM) Cost:**

New Construction/Major Renovation: EEM Cost is the total installed cost of energy efficiency equipment or system minus the cost of the code compliance/common practice equipment or system.

Retrofit: EEM Cost is the total installed cost of the energy efficiency equipment or modification.

In the case of New Construction, Major Renovation and Retrofits, EEM Costs shall mean the Owner or Customer's reasonable costs incurred (net of any discounts, rebates or incentives other than Energy Efficiency Incentives from the Company, or other consideration that reduces the final actual EEM Cost incurred by the Owner or Customer) to purchase and install EEMs at the Owner's or Customer's facility. If the Owner or Customer installs the EEM then the cost of installation shall be equal to the Owner's or Customer's actual labor costs for such installation.

**Energy Efficiency Project:** One or more EEM(s) with similar one year payback limitations (see below) covered by one Energy Efficiency Incentive Agreement.

**Energy Efficiency Project Cost:** The sum of EEM Costs for one or more EEM(s) with similar one year payback limitations (see below) covered by one Energy Efficiency Incentive Agreement.

**Industrial Facility:** Buildings and process equipment associated with manufacturing.

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**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**

**DEFINITIONS: (continued)**

**Major Renovation:** A change in facility use type or where the existing system will not meet Owner/Customer projected requirements within existing facility square footage.

**Mixed Use:** Buildings served by a residential rate schedule and a rate schedule listed under **Applicable** shall be eligible for services under this schedule provided the Energy Efficiency Project meets the definition of New Construction or where the Company adjusts the baseline energy consumption and costs.

**New Construction:** A newly constructed facility or newly constructed square footage added to an existing facility.

**Owner:** The person who has both legal and beneficial title to the real property, and is the mortgager under a duly recorded mortgage of real property, the trustor under a duly recorded deed of trust.

**Retrofit:** Changes, modifications or additions to systems or equipment in existing facility square footage.

**INCENTIVE FOR ENERGY EFFICIENCY MEASURES:** The Company will provide Energy Efficiency Incentives per the Provisions of Service and the Energy Efficiency Incentive caps table below to participating Owners or Customers who have installed EEM(s) listed in the incentive tables in this schedule or are eligible for an Energy Efficiency Incentive per the formula listed below.

EEMs not listed in the incentive tables may be eligible for a custom Energy Efficiency Incentive. The Company will complete an analysis of the EEM Cost and electric energy savings and determine at its sole option whether to offer a custom Energy Efficiency Incentive and the Energy Efficiency Incentive amount. Custom Energy Efficiency Incentives for such EEMs will be the product of multiplying the Company's estimate of annual energy savings by \$0.08/kWh; and subject to the incentive caps in the table below. Electric savings resulting from lighting interaction with mechanical equipment will not be eligible for an Energy Efficiency Incentive.

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**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**
**INCENTIVES FOR ENERGY EFFICIENCY MEASURES: (continued)**
**Energy Efficiency Incentive caps table**

	Measures Listed in Incentive Tables				Measures Receiving Custom Incentive
	Lighting		Motors	Mechanical/Other	
	Retrofit	NC/MR			
Percent of Energy Efficiency Project Cost cap	50%	None	None	None	50%
1 year simple payback cap for Energy Efficiency Project	Yes	No	No	No	Yes

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**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**

**INCENTIVE FOR ENERGY EFFICIENCY MEASURES: (continued)**

Company may adjust baseline electric energy consumption and costs to reflect any of the following: energy codes, standard practice, changes in capacity, changes in production or facility use and equipment at the end of its useful life. Such adjustments may be made for lighting energy efficiency measures installed in New Construction/Major Renovation projects where energy code does not apply.

For existing fixtures, the baseline for all fluorescent lighting Energy Efficiency Measures not listed in incentive Table 1a shall be the lesser of existing equipment or the energy efficient magnetic ballast and energy saving lamp combination as listed in the lighting table available on the Utah energy efficiency program section of the Company web site.

All EEM Costs are subject to Company review and approval prior to offering an Energy Efficiency Incentive Agreement. All final EEM Costs are subject to Company review and approval prior to paying an Energy Efficiency Incentive per the terms of the Energy Efficiency Incentive Agreement or approved Application. Company review and approval of EEM Costs may require additional documentation from the Customer or Owner.

The Owner or Customer may receive only one financial incentive from the Company per EEM. Financial incentives include Energy Efficiency Incentive payments and Self-Direction Credits.

**PROVISIONS OF SERVICE:**

- (1) Company may elect to offer EEM incentives through different channels and at different points in the sales process other than individual Energy Efficiency Incentive Agreement(s) prior to EEM purchase. The differences will depend on EEM and will be consistent for all EEMs of similar type. Incentive requirements by EEM type and other terms and conditions will be available on the Utah energy efficiency program section of the Company's web site. Changes in incentive requirements and/or terms and conditions may be changed by the Company with at least 45 days notice on the Utah energy efficiency program section of the Company's web site. Customer/Owner has the option to receive a signed Energy Efficiency Incentive Agreement direct from the Company prior to purchase of eligible EEMs.
- (2) Company may offer payment as described on the Utah energy efficiency program section of the Company web site to design team members to encourage early initial Company consultation on Owner/Customer design and plans for New Construction/Major Renovation.

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**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**

**PROVISIONS OF SERVICE: (continued)**

- (3) Company will employ a variety of quality assurance techniques during the delivery of the program. They will differ by EEM and may include pre and post installation inspections, phone surveys, confirmation of customer and equipment eligibility.
- (4) Company may verify or evaluate the energy savings of installed EEMs. This verification may include a telephone survey, site visit, review of plant operation characteristics, and pre- and post-installation of monitoring equipment and as necessary to quantify actual energy savings.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

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**ELECTRIC SERVICE SCHEDULE NO. 115 – Continued**
**Table 1a - Retrofit Lighting Energy Efficiency Measures**

Category	Replace	With	Customer Incentive
Fluorescent Fixture Upgrade to Standard T8 Fixtures [Standard T8 lamps and electronic ballasts (EB) with ballast factor (BF) ≤0.88]	4'-1 or 2 T12 lamp(s) + 1 magnetic ballast (MB)	4'-1 or 2 T8 lamps +1 Electronic Ballast (EB)	\$5
	4'-3 or 4 T12 lamp(s) + MB(s)	4'- 3 or 4 T8 lamps + EB	\$10
	8' - 1 or 2 T12 lamp(s) + MB(s)	4' -- 2, 3 or 4 T8 lamps + EB	\$10
	8'-1,2,3 or 4 T12 lamps + MB(s)	8'- 1,2,3 or 4 T8 lamps + EB	\$10
	8'-1,2,3 or 4 T12/HO/VHO lamps + MB(s)	8'- 1, 2, 3, or 4 T8/HO/VHO lamps + EB(s), see note 5	\$15
Fluorescent Fixture Upgrade to 4' Premium T8 Fixtures [Lamps with initial lumens ≥3100 or wattage ≤30 W; electronic ballasts with BF ≤0.8]	4' - 1 or 2 T12 lamp(s) + MB or Standard T8 lamp(s) + EB	4' -1 or 2 Premium T8 lamp(s) + EB	\$10
	4' - 3 or 4 T12 lamps + MB or Standard T8 lamps + EB	4' -3 or 4 Premium T8 lamps + EB	\$15
	8' - 1 or 2 T12 lamp(s) + MB(s)	4' - 2, 3 or 4 Premium T8 lamps + EB	\$20
Fluorescent Delamping and Standard T8 Fixture Upgrade [Standard T8 lamps and electronic ballasts (EB) with BF ≤0.88 - Fixture removal is not eligible]	4'-2 T12 lamps + MB	4' - 1 Standard T8 lamp + EB	\$10
	4'-3 T12 lamps + MB (s)	4' - 2 or 1 Standard T8 lamp + EB	\$15
	4'-4 T12 lamps + MB (s)	4' - 3 Standard T8 lamps + EB	\$15
	4'-4 T12 lamps + MB (s)	4' - 2 or 1 Standard T8 lamp + EB	\$25
Fluorescent Delamping and Premium T8 Fixture Upgrade [Lamps with initial lumens ≥3100 or wattage ≤30 W; electronic ballasts with BF ≤0.8. Fixture removal is not eligible]	4'-2 T12 lamps + MB	4' - 1 Premium T8 lamp + EB	\$15
	4'-3 T12 lamps + MB (s)	4' - 2 or 1 Premium T8 lamp + EB	\$20
	4'-4 T12 lamps + MB (s)	4' - 3 Premium T8 lamps + EB	\$20
	4'-4 T12 lamps + MB (s)	4' - 2 or 1 Premium T8 lamp + EB	\$30
T8 Fluorescent Lamp Upgrade	≥ 32 W T8 lamp	≤ 30 W T8 lamp (see note 4)	\$0.50
Compact Fluorescent Lighting (CFL)	Incandescent	<10W (nominal) CFL hardwire fixture	\$10
	Incandescent	≥10W, < 20W (nominal) CFL hardwire fixture	\$15
	Incandescent	≥20W (nominal) CFL hardwire fixture	\$20
	Incandescent	>40W two-piece screw-in CFL	\$5
	Incandescent	Single-piece screw in CFL (all wattages)	\$2
T5 Fluorescent Fixture Upgrade	≥ 250 W MH, MV or HPS	3 T5HO lamps (nominal 4') + EB (High Bay)	\$70
	≥ 400 W MH, MV or HPS	4,5 or 6 T5HO lamps (nominal 4') + EB(s) (High Bay)	\$75
	4' - 4 T12 lamps + MB (s)	2 T5 lamps (nominal 4') + EB (interior fixtures)	\$30
	4' - 4 T12 lamps + MB (s)	2 T5HO lamps (nominal 4') + EB (interior fixtures)	\$25

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**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**
**Table 1a – Retrofit Lighting Energy Efficiency Measures - continued**

Category	Replace	with	Customer Incentive
High Intensity Discharge (HID) Upgrades Based on lamp wattages	Incandescent or tungsten	≤ 100W Ceramic Metal Halide	\$25
	≥ 400W MH, MV, or HPS	≤ 320W Ceramic Metal Halide	\$100
	≥ 750W MH, MV, or HPS	≤ 400W Ceramic Metal Halide	\$120
	≥150W and ≤ 250W MH, MV, or HPS; or ≥150W incandescent	≥125W and ≤ 175W Pulse Start MH	\$60
	> 250W and ≤ 400W MH, MV, or HPS	≥175W and ≤ 320W Pulse Start MH	\$75
	> 400W MH, MV, or HPS	≤ 400W Pulse Start MH	\$100
	≥ 1000W MH, MV, or HPS	≤ 750 W Pulse Start MH	\$100
	≥ 250 W & < 750 W MH, MV, or HPS	4' - 4, 5 or 6 T8 lamps + EB(s) (High Bay)	\$75
	≥ 750 W MH, MV, or HPS	4' - 8 T8 lamps + EB(s) (High Bay)	\$100
Exit Signs	Incandescent or fluorescent exit signs	Light Emitting Diode (LED) or Electro luminescent (EL) Exit Sign – 1 or 2 faced	\$15
Lighting Controls	Wall switch or no control	Wall or Ceiling Mounted Occupancy Sensor (per sensor)	\$30
	No control	Integral occupancy sensor	\$25
	No control	Photocell (per sensor)	\$20
	No control	Time clock (per control)	\$20
LED Lighting	Indoor incandescent, neon or fluorescent signage	LED channel letter signage ≤ 2' high	\$4/linear foot
		LED channel letter signage > 2' high	\$6/linear foot
	Outdoor incandescent, neon or fluorescent signage	LED channel letter signage ≤ 2' high	\$2/linear foot
		LED channel letter signage > 2' high	\$3/linear foot

**Notes for Table 1a:**

- 1 Incentives are capped at 50 percent of Energy Efficiency Project Costs and subject to the one-year payback cap.
- 2 2' U-tube lamps may be substituted for 4' linear fluorescent lamps in the above table.
- 3 For retrofits of existing equipment, lighting incentives will be paid on a one-for-one equipment replacement basis. If fixture counts are changing, the project will be considered under the approach for custom measures (see page 3).
- 4 Incentives for T8 Fluorescent Lamp Upgrades may not be combined with other fluorescent fixture incentives and will only be paid once per facility.
- 5 T8 HO/VHO and High Bay T-8 electronic ballasts are required to have a  $BF \leq 1.2$  to be eligible for incentives.
- 6 Lighting equipment listed only in the "Replace" column of Table 1a is not eligible for incentives.
- 7 To determine the length of LED channel letter signs, measure the length of individual letter at the centerline and add the individual values; do not measure the distance between letters.
- 8 Incentives for LED traffic light upgrades are not available.

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**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**
**Table 1b – New Construction/Major Renovation Lighting Incentive**

Category	Install	Incentive
Premium T8 Fluorescent Fixture Upgrade [Lamps with initial lumens $\geq$ 3100 or wattage $\leq$ 30 W; electronic ballasts with BF $\leq$ 0.8]	4' - 1 or 2 Premium T8 lamp(s) + EB	\$7
	4' - 3 or 4 Premium T8 lamps + EB	\$10
T5 Fluorescent Fixture Upgrade	2 T5HO lamps (nominal 4') + EB (interior fixtures)	\$20
	3 T5HO lamps (nominal 4') + EB (High Bay)	\$40
	$\geq$ 4 T5HO lamps (nominal 4') + EB(s) (High Bay)	\$60
	1 T5 lamp (nominal 4') + EB (interior fixtures)	\$10
	2 T5 lamps (nominal 4') + EB (interior fixtures)	\$25
	3 T5 lamps (nominal 4') + EB (interior fixtures)	\$30
T8 Fluorescent Fixture Upgrade (High Bay)	4' $\geq$ 4 T8 lamps + EB(s) (High Bay)	\$45
High Intensity Discharge (HID) Upgrades Based on lamp wattages	$\leq$ 100W Ceramic Metal Halide	\$20
	>100W Ceramic Metal Halide	\$40
	>500W Pulse Start MH	\$30
Lighting Controls	Integral occupancy sensor	\$25
LED Lighting	Indoor LED channel letter signage $\leq$ 2' high	\$4/linear foot
	Indoor LED channel letter signage > 2' high	\$6/linear foot
	Outdoor LED channel letter signage $\leq$ 2' high	\$2/linear foot
	Outdoor LED channel letter signage > 2' high	\$3/linear foot

**Notes for Table 1b:**

- The date of the building permit application shall establish the applicable version of the Utah energy code.
- The total connected interior lighting power for New Construction/Major Renovation projects required to comply with the energy code must be 10 percent lower than the interior lighting power allowance calculated under the applicable version of the Utah energy code. The date of the building permit application shall establish the current version of the Code. For New Construction/Major Renovation projects not required to comply with the energy code, the total connected lighting power must be 10% lower than common practice as determined by the Company.
- Incentives are not available for lighting controls required under the applicable version of the Utah energy code.
- 2' U-tube lamps may be substituted for 4' linear fluorescent lamps in the above table.
- Electronic ballasts for High Bay fixtures are required to have a ballast factor  $\leq$  1.2 to be eligible for incentives.
- To determine the length of LED channel letter signs, measure the length of individual letter at the centerline and add the individual values; do not measure the distance between letters.
- Incentives for LED traffic light upgrades are not available.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**
**Table 2a – NEMA Premium Efficiency Motors**

Horsepower	Customer Incentive (\$/motor)	Nominal Full Load Efficiencies (%)					
		1200 RPMs		1800 RPMs		3600 RPMs	
		Open Drip-Proof (ODP)	Totally Enclosed Fan-Cooled (TEFC)	Open Drip-Proof (ODP)	Totally Enclosed Fan-Cooled (TEFC)	Open Drip-Proof (ODP)	Totally Enclosed Fan-Cooled (TEFC)
1	\$45	82.5	82.5	85.5	85.5	77.0	77.0
1.5	\$45	86.5	87.5	86.5	86.5	84.0	84.0
2	\$54	87.5	88.5	86.5	86.5	85.5	85.5
3	\$54	88.5	89.5	89.5	89.5	85.5	86.5
5	\$54	89.5	89.5	89.5	89.5	86.5	88.5
7.5	\$81	90.2	91.0	91.0	91.7	88.5	89.5
10	\$90	91.7	91.0	91.7	91.7	89.5	90.2
15	\$104	91.7	91.7	93.0	92.4	90.2	91.0
20	\$113	92.4	91.7	93.0	93.0	91.0	91.0
25	\$117	93.0	93.0	93.6	93.6	91.7	91.7
30	\$135	93.6	93.0	94.1	93.6	91.7	91.7
40	\$162	94.1	94.1	94.1	94.1	92.4	92.4
50	\$198	94.1	94.1	94.5	94.5	93.0	93.0
60	\$234	94.5	94.5	95.0	95.0	93.6	93.6
75	\$270	94.5	94.5	95.0	95.4	93.6	93.6
100	\$360	95.0	95.0	95.4	95.4	93.6	94.1
125	\$540	95.0	95.0	95.4	95.4	94.1	95.0
150	\$630	95.4	95.8	95.8	95.8	94.1	95.0
200	\$630	95.4	95.8	95.8	96.2	95.0	95.4
250	\$687	95.4	95.8	95.8	96.2	95.0	95.8
300	\$770	95.4	95.8	95.8	96.2	95.4	95.8
350	\$960	95.4	95.8	95.8	96.2	95.4	95.8
400	\$1,049	95.8	95.8	95.8	96.2	95.8	95.8
450	\$1,139	96.2	95.8	96.2	96.2	95.8	95.8
500	\$1,229	96.2	95.8	96.2	96.2	95.8	95.8

Notes for Table 2a:

1. Motors larger than 500 horsepower may be eligible for a custom Energy Efficiency Incentive. (see page 3)
2. The NEMA Premium efficiency ratings listed are nominal full-load efficiency ratings. Motors that meet or exceed these efficiency requirements may qualify for an incentive.
3. Motors that are installed or placed in inventory may qualify for an incentive.
4. Incentives are available for qualifying motors purchased prior to December 19, 2010. Incentives are not available for Premium Efficiency Motors purchased on or after December 19, 2010.

NEMA = National Electrical Manufacturers Association

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**
**Table 2b – Other Motor Incentives**

<b>Equipment Type</b>	<b>Size Category</b>	<b>Sub-Category</b>	<b>Minimum Efficiency Requirement</b>	<b>Customer Incentive</b>
Electronically Commutated Motor (ECM)	≤ 1 horsepower	Refrigeration application	--	\$0.50/watt
		HVAC application	--	\$50/horsepower
Variable-Frequency Drives (HVAC fans and pumps)	≤ 100 horsepower	HVAC fans and pumps	See Note 3	\$65/horsepower
Green Motor Rewinds	≥ 15 and ≤ 500 hp	--	Must meet GMPG Standards	\$1/horsepower Refer to Note 4

**Notes for Table 2b:**

1. For retrofits of existing equipment, incentives are for one-for-one same size equipment replacements.
2. Equipment that meets or exceeds the efficiency requirements listed for the equipment category in the above table may qualify for an incentive.
3. Throttling or bypass devices, such as inlet vanes, bypass dampers, three-way valves, or throttling valves must be removed or permanently disabled to qualify for HVAC fan or pump VFD incentives. VFDs required by energy code are not eligible for incentives. Savings will only be realized for installations where a variable load is present.
4. For Green Motor Rewinds, the participating electric motor service center is paid \$2/horsepower for eligible Green Motor Rewinds. A minimum of \$1/horsepower is paid by the service center to the customer as a credit on the motor rewind invoice. The balance is retained by the service center.
5. Green Motor Rewinds > 500 horsepower may be eligible for a custom Energy Efficiency Incentive (see page 3).

**HVAC** = Heating, Ventilating and Air Conditioning

**GMPG** = Green Motors Practices Group

**VFD** = Variable Frequency Drive

**ECM** = Electronically Commutated Motor



**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**
**Table 3a – HVAC Equipment Incentive Table**

Equipment Type	Size Category	Sub-Category	Minimum Efficiency Requirement & Customer Incentive		
			\$50/ton	\$75/ton	\$100/ton
Unitary Commercial Air Conditioners, Air-Cooled (Cooling Mode)	< 65, 000 Btu/hr (single phase)	Split system and single package	15.0 SEER and 12.5 EER	--	
	< 65, 000 Btu/hr (three phase)	Split system and single package	--	14.0 SEER and 11.6 EER	15.0 SEER and 12.0 EER
	≥ 65,000 Btu/hr and < 135,000 Btu/hr	Split system and single package	--	11.5 EER and either 11.9 IPLV or 11.7 IEER	12.0 EER and either 12.4 IPLV or 12.2 IEER
	≥ 135,000 Btu/hr and < 240,000 Btu/hr	Split system and single package	--	11.5 EER and either 11.9 IPLV or 11.7 IEER	12.0 EER and either 12.4 IPLV or 12.2 IEER
	≥ 240,000 Btu/hr and < 760,000 Btu/hr	Split system and single package	--	10.5 EER and either 10.9 IPLV or 10.7 IEER	10.8 EER and either 12.0 IPLV or 11.0 IEER
	≥ 760,000 Btu/hr	Split system and single package	--	9.7 EER and either 11.0 IPLV or 9.9 IEER	10.2 EER and either 11.0 IPLV or 10.4 IEER
Unitary Commercial Air Conditioners, Water and Evaporatively Cooled	< 135,000 Btu/hr	Split system and single package	14.0 EER	--	
	≥ 135,000 Btu/hr	Split system and single package	14.0 EER	--	
Package Terminal Air Conditioners and Heat Pumps (PTAC/PTHP) (Heating & Cooling Mode)	≤ 8,000 Btu/hr	Single package	11.8 EER and 3.3 COP	--	
	> 8,000 Btu/hr and < 10,500 Btu/hr	Single package	11.4 EER and 3.2 COP	--	
	≥ 10,500 Btu/hr and ≤ 13,500 Btu/hr	Single package	10.7 EER and 3.1 COP	--	
	> 13,500 Btu/hr	Single package	10.0 EER and 3.0 COP	--	
Heat Pumps, Air-Cooled (Cooling Mode)	< 65, 000 Btu/hr (single phase)	Split system and single package	15.0 SEER and 12.5 EER	--	
	< 65, 000 Btu/hr (three phase)	Split system and single package	--	14.0 SEER and 11.6 EER	15.0 SEER and 12.0 EER
	≥ 65,000 Btu/hr and < 135,000 Btu/hr	Split system and single package	--	11.5 EER and either 11.9 IPLV or 11.7 IEER	12.0 EER and either 12.4 IPLV or 12.2 IEER
	≥ 135,000 Btu/hr and < 240,000 Btu/hr	Split system and single package	--	11.5 EER and either 11.9 IPLV or 11.7 IEER	12.0 EER and either 12.4 IPLV or 12.2 IEER
	≥ 240,000 Btu/hr	Split system and single package	--	10.5 EER and either 10.9 IPLV or 10.7 IEER	10.8 EER and either 12.0 IPLV or 11.0 IEER

(Continued)



**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**
**Table 3a – HVAC Equipment Incentive Table – continued**

Equipment Type	Size Category	Sub-Category	\$50/ton	\$75/ton	\$100/ton
Heat Pumps, Air-Cooled (Heating Mode) - See Note 3	< 65,000 Btu/hr (single phase)	Split system	8.5 HSPF	--	
		Single package	8.0 HSPF	--	
	< 65,000 Btu/hr (three phase)	Split system	--	8.5 HSPF	9.0 HSPF
		Single package	--	8.0 HSPF	8.5 HSPF
	≥ 65,000 Btu/hr and < 135,000 Btu/hr	47°F db/43°F wb outdoor air	--	3.4 COP	
		17°F db/15°F wb outdoor air	--	2.4 COP	
	≥ 135,000 Btu/hr	47°F db/43°F wb outdoor air	--	3.2 COP	
		17°F db/15°F wb outdoor air	--	2.1 COP	
Heat Pumps, Water-Source (Cooling Mode)	< 135,000 Btu/hr	86°F Entering Water	14.0 EER	--	
Heat Pumps, Water-Source (Heating Mode) - See Note 3	< 135,000 Btu/hr	68°F Entering Water	4.6 COP	--	

**Notes for table 3a - HVAC equipment incentive table**

1. For retrofits of existing equipment, incentives are for one-for-one same size equipment replacements. Exception: PTHPs can replace electric resistive heating, which must be removed.
2. Equipment that meets or exceeds the efficiency requirements listed for the equipment category in the above table may qualify for an incentive. Equipment must meet both listed efficiency requirements to qualify for incentives.
3. Incentives for heat pumps are \$50-100 per ton of cooling capacity ONLY. No incentives are paid per ton of heating capacity. Heat Pumps must meet both the cooling mode and heating mode efficiency requirements to qualify for per ton cooling efficiency incentives.
4. Equipment size categories and capacities are specified in terms of net cooling capacity at AHRI standard conditions as determined by AHRI Standard 210/240 for units <65,000 Btu/hr, AHRI Standard 340/360 for units ≥65,000 Btu/hr, and AHRI Standard 310/380 for PTAC and PTHP units.

**AHRI** = Air-Conditioning, Heating, and Refrigeration Institute

**SEER** = Seasonal Energy Efficiency Ratio

**EER** = Energy Efficiency Ratio

**COP** = Coefficient of Performance

**HSPF** = Heating Seasonal Performance Factor

**IPLV** = Integrated Part Load Value

**PTHP** = Package Terminal Heat Pump

**PTAC** = Package Terminal Air Conditioner

**HVAC** = Heating, Ventilation and Air Conditioning

**IEER** = Integrated Energy Efficiency Ratio

(Continued)

**ELECTRIC SERVICE SCHEDULE NO. 115 - Continued**
**Table 3b – Mechanical and Other Energy Efficiency Measures**

Equipment Type	Size Category	Sub-Category	Minimum Efficiency Requirement	Customer Incentive
Evaporative Cooling	All sizes	Direct or Indirect	Industry Standard Rating (ISR)	\$0.02/ISR CFM
Chillers	All except chillers intended for backup service only	Serving primarily occupant comfort cooling loads (no more than 20% of process cooling loads)	Must exceed minimum efficiencies required by energy code	\$0.12/kWh annual energy savings + \$50/kW See note 3
Occupancy Based PTHP/PTAC control	All sizes with no prior occupancy based control		See Note 4	\$50/controller
Vertical Solid Door Refrigerator	$0 < V < 15$		ENERGY STAR®	\$100
	$15 \leq V < 30$		ENERGY STAR®	\$125
	$30 \leq V < 50$		ENERGY STAR®	\$150
	$50 \leq V$		ENERGY STAR®	\$175
Vertical Solid Door Freezer	$0 < V < 15$		ENERGY STAR®	\$125
	$15 \leq V < 30$		ENERGY STAR®	\$150
	$30 \leq V < 50$		ENERGY STAR®	\$175
	$50 \leq V$		ENERGY STAR®	\$200
Cool Roof	Roofing over spaces with mechanical cooling		Energy Star ® Reflective Roof Products label	\$0.10/square foot
Plug Load Occupancy Sensor				\$15/qualifying unit
Beverage or refrigerated display machine occupancy sensor	No occupancy sensor control	Beverage vending or refrigerated display machine occupancy sensor	See Note 5	\$75/sensor

**Notes for Table 3b**

- For retrofits of existing equipment, incentives are for one-for-one same size equipment replacements.
- Equipment that meets or exceeds the efficiency requirements listed for the equipment category in the above table may qualify for an incentive.
- Chiller energy and demand savings subject to approval by the Company.
- Controller units must include an occupancy sensor and include the capability to set back the zone temperature during extended unoccupied periods and set up the temperature once the zone is occupied.
- Intended for refrigerated vending machines and display cases containing only non-perishable bottled and canned beverages. Refurbished equipment that includes occupancy control is eligible.

**PTHP** = Package Terminal Heat Pump  
**PTAC** = Package Terminal Air Conditioner  
**V** = Association of Home Appliance Manufacturers (AHAM) volume in cubic feet

**HVAC** = Heating, Ventilating and Air Conditioning  
**CEE** = Consortium for Energy Efficiency

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 117**  
**STATE OF UTAH**

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**Residential Refrigerator Recycling Program**

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**PURPOSE:** Service under this tariff is intended to decrease residential refrigeration loads through the removal and recycling of inefficient models.

**APPLICABLE:** To existing residential customers in all territory served by the Company in the state of Utah billed on Schedules 1, 2, 3 and 25. Landlords who own appliances in rental properties served by the company in the State of Utah where the tenant is billed under Schedule 1, 2, 3 and 25 also qualify for this program.

**CUSTOMER PARTICIPATION:** Customer participation is voluntary and is initiated by contacting a specified toll-free telephone number or website.

**DESCRIPTION:** Customers receive a \$30 incentive to discontinue use of their working second refrigerators and/or freezers or to replace their working primary refrigerators and freezers with new more energy efficient models. To qualify for the incentive customers must give up their appliances for recycling. Appliances will be collected and recycled to ensure they are not resold on the secondary market. Company will offer a packet with written energy efficiency information and instant savings measures.

**QUALIFYING EQUIPMENT:** Working refrigerators and freezers that are a minimum of 10 cubic feet in size, utilizing inside measurements.

**PROVISIONS OF SERVICE:** Incentives will be available on a maximum of two appliances per qualifying household. Incentive checks will be mailed within 30 days of the appliance collection date.

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**ELECTRIC SERVICE SCHEDULE NO. 117 - Continued**

**PROVISIONS OF SERVICE:** (continued)

Incentives are also available to landlords that own the appliances used in rental properties in Utah Power's Utah service territory where their tenant is billed on a residential schedule. Landlords may receive incentives on a maximum of two appliances per unit.

**ELECTRIC SERVICE REGULATIONS:** Service under this schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 118**

**STATE OF UTAH**

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**Low Income Weatherization**

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**APPLICABLE:** This tariff is applicable to residential customers residing in single family, multi-family and manufactured home dwellings in all territory served by the Company in the state of Utah.

**ELIGIBLE:** Rocky Mountain Power customers in the state of Utah that are certified as eligible according to the Utah Department of Community and Culture's (DCC) Weatherization Assistance Guidelines. Income eligibility is based on current requirements set by DCC. Company will direct interested Customers to the participating agency in their county. Agencies will provide program details and enrollment directions.

**PURPOSE:** Service under this schedule is intended to maximize the efficient utilization of the electricity requirement of existing residential use dwellings or facilities inhabited by customers that meet income guidelines through the installation of cost-effective energy efficient materials.

**DESCRIPTION:** Service under this program is available to improve the energy efficiency of applicable residential use dwellings or facilities connected to Company's system. The decision to extend service under this schedule shall be based on eligibility requirements contained herein.

**DEFINITIONS:**

**Dwelling:** Real or personal property within the state inhabited as the principal residence of a dwelling owner or a tenant. "Dwelling" includes a manufactured home, a single-family home, duplex or multi-unit residential housing. "Dwelling" does not include a recreational vehicle.

Duplexes and fourplexes are eligible if at least one-half of the dwelling is occupied by low income tenants.

Triplexes and multi-family dwellings are eligible if at least 66% of the units are occupied by low income tenants.

**Facilities:** Housing facilities whose principal purpose is to house, on a temporary basis, individuals who may or may not be related to one another and who are not living in nursing homes, prisons, or similar institutional care facilities

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**ELECTRIC SERVICE SCHEDULE NO. 118 - Continued**

**DEFINITIONS:** (continued)

**Agency:** A non-profit group, State, Municipality or County authorized to receive funds for installation of weatherization materials in low income properties.

**Energy Audit:** A service provided by the Agency that includes the measurement and analysis of the energy efficiency of a dwelling including energy savings potential that would result from installing energy efficient measures that are determined to be cost effective.

**Low Income:** Households qualifying under the federal low income guidelines and certified for eligibility according to agency procedure. Income eligibility is based on 125% of federal poverty guidelines.

**Major Measures:** Ceiling insulation, wall insulation, floor insulation, and window replacement, applicable in dwellings with permanently installed operable electric space heating systems.

**Supplemental Measures:** Measures that are not required under this schedule, but may qualify for a Company reimbursement.

**Additional Measures:** Measures where reimbursement is specified instead of calculated as 50% of the installed cost.

**FINANCIAL ASSISTANCE:**

- (1) The Company will reimburse the Agency 50% of the installed cost of all major measures and supplemental measures installed, and 50% of the cost related to refrigerator testing, as required in this tariff. These reimbursements will be calculated after property owner contributions are deducted. Financial assistance on additional measures that are not calculated as 50% of the installed cost are detailed under the Additional Measures section in page 5 of this tariff. Financial assistance will be provided one time only on any individual major or supplemental measure, and up to two times per dwelling.
- (2) The Company will reimburse the Agency for administrative costs based on 10% of Rocky Mountain Power's rebate on installed measures, not to exceed the following

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**ELECTRIC SERVICE SCHEDULE NO. 118 - Continued**

**FINANCIAL ASSISTANCE:** (continued)

total administrative payment per building:

Dwelling Units in Building	Maximum RMP Administrative Payment
1 to 4	\$350
5 to 10	\$800
11 to 15	\$1200
16 to 20	\$1400
21 to 25	\$1600
26 to 30	\$1800
31+	\$2100

- (3) Agencies must invoice the Company within sixty days of job completion.

**ENERGY EFFICIENT MEASURES:**

Financial assistance will be provided based on the results of a cost effective analysis through a Department of Energy approved energy audit. The energy efficient measures eligible for funding must be installed in dwellings with permanently installed operable electric space heat except where noted. The energy efficient measures that may be eligible for funding are listed as follows along with their estimated measure life where applicable:

Major Measures:

- (1) Ceiling insulation up to R-48 for ceilings with less than R-30 in place. R-30 or better attics will not be further insulated: 30 years.
- (2) Floor insulation over unheated spaces up to R-30: 30 years.
- (3) Wall insulation up to R-26 for walls with no insulation installed (financing will not be available for the installation of urea-formaldehyde wall insulation): 30 years.
- (4) Low E vinyl replacement windows: 25 years.

Nothing shall preclude the Company from providing a reimbursement for the installation of a greater R value of insulation for the above items that are determined to be cost effective through the audit process.

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**ELECTRIC SERVICE SCHEDULE NO. 118 - Continued**

**ENERGY EFFICIENT MEASURES:** (continued)

Supplemental Measures – Electrically Heated Homes:

- (1) Attic ventilation, excluding power ventilators when installed with ceiling insulation (required if needed at the time ceiling insulation is installed). Whole house mechanical ventilation and spot ventilation for kitchen and baths at time ceiling insulation is installed: Always considered cost effective.
- (2) Ground cover and water pipe wrap when installed with floor insulation; other vapor barrier materials as required when installed with floor or ceiling insulation: Always considered cost effective.
- (3) Forced air electric space heating duct insulation and sealing in unheated spaces: 30 years.
- (4) Weather stripping and/or caulking, including blower door assisted air sealing and duct sealing: Always considered cost effective.
- (5) Thermal doors: 30 years.
- (6) Timed thermostats on centrally controlled multi-room heating/cooling systems except when used with heat pumps. Heat anticipating type thermostats for zonal electric resistance heating systems. Zonal thermostats must be separate from the heating unit and must be calibrated at the site to within 2°F of actual room temperature in the range of 65°F-75°F: Always considered cost effective.

Supplemental Measures – No Electric Heating System Requirement:

- (1) Energy efficient showerheads and aerators where electric water heaters are present: Always considered cost effective.
- (2) Refrigerators with monitored results showing a savings-to-investment ratio of 1.0 or greater may be replaced with an Energy Star model with estimated annual consumption of 500 kWh or less. Refrigerator usage will be monitored for a minimum of 72 hours. Replaced refrigerators must be removed and recycled in accordance with EPA guidelines: 19 years.

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**ELECTRIC SERVICE SCHEDULE NO. 118 - Continued**

**ENERGY EFFICIENT MEASURES:** (continued)

Supplemental Measures – No Electric Heating System Requirement (continued)

- (3) Replacement of inefficient window air conditioning units when audit results determine this to be cost effective. Existing units must have been operated during the past 12 months. Replacements must be Energy Star rated.
- (4) Replacement of inefficient central air conditioning units with evaporative coolers when audit results determine this to be cost effective. Existing units must have been operated during past 12 months. Swamp coolers must be Energy Star rated.
- (5) Forced air electric cooling duct insulation and sealing in unheated spaces.

Additional Measures – The funding mechanism for these measures is specified below:

- (1) Compact fluorescent light bulbs, the Company will reimburse DCC for 100% of costs associated with the purchase of Energy star certified compact fluorescent light bulbs (CFLs) installed through this program tariff. CFLs may be installed in all fixtures in use for two or more hours a day.
- (2) Furnace fans, a reimbursement of \$100/home is available to cover costs associated with an efficient furnace fan that is included in the installation of an efficient gas furnace.
- (3) Energy education, a \$50 reimbursement will be provided on electrically heated households that receive one or more major measures and are provided energy education through a curriculum developed by DCC.

**PROVISIONS OF SERVICE:**

- (1) A Department of Energy approved Energy Audit must be completed by the Agency prior to installation of major measures by the Agency.
- (2) Agency must qualify residential customers for assistance using the federal low income guidelines. Income eligibility is based on 125% of federal poverty guidelines.
- (3) Installation shall meet Federal, State and Local building codes.

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**ELECTRIC SERVICE SCHEDULE NO. 118 - Continued**

**PROVISIONS OF SERVICE:** (continued)

- (4) Measures installed under this schedule shall not receive financial incentives from other Company programs.
- (5) Agency shall inspect measure installation to insure that the weatherization measures and installation practices meet or exceed required specifications.
- (6) Company may audit Agency weatherization and financial records and inspect the installations in dwellings of customers receiving services under this program.
- (7) Company shall pay the Agency the amount established under the terms of their contract when provisions of the schedule have been met.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 125**  
**STATE OF UTAH**

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**Commercial & Industrial Energy Services**  
**Optional for Qualifying Customers**

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**PURPOSE:** Service under this schedule is intended to maximize the efficient utilization of the electricity requirements of new and existing loads in Commercial and Industrial Facilities by promoting the installation of Energy Efficiency Measures.

**APPLICABLE:** To service under the Company's General Service Schedules 6, 6A, 6B, 8, 9, 9A, 10, 21 and 23 in all territory served by the Company in the State of Utah. This Schedule is not applicable to existing Commercial Buildings under 20,000 square feet. This schedule is applicable to dairy barns served on the Company's residential rate schedules. Square footage is the total Building or Facility area served by the Company's meter(s).

**DEFINITIONS:**

**Annual kWh Savings:** The annual kilowatt-hour (kWh) savings resulting from installation of the Energy Efficiency Measures, as estimated by Company using engineering analysis.

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**ELECTRIC SERVICE SCHEDULE NO. 125 - Continued**

**DEFINITIONS:** (continued)

**Average Monthly kW Savings:** The Average Monthly kilowatt (kW) savings resulting from the installation of Energy Efficiency Measures as estimated by Company using engineering analysis as described below:

Average Monthly kW Savings = (baseline average monthly kW - proposed average monthly kW), where;

- ⇒ Average monthly kW = sum of the 12 Monthly Maximum kW/12, where;
- ⇒ Monthly Maximum kW = highest of all 15 minute average kW (as determined below).
- ⇒ 15 minute average kW = sum of kWh used over 0.25 hrs/0.25 hrs

**Baseline Level:**

**Baseline Adjustments:** Company may adjust baseline electric energy consumption and costs during engineering analysis to reflect any of the following: energy codes, standard practice, changes in capacity, changes in production or facility use and equipment at the end of its useful life. For existing fixtures, baseline wattages for all fluorescent lighting Energy Efficiency Measures in all facilities shall be the lesser of existing equipment or the energy efficiency magnetic ballast and energy savings lamp combination listed in the lighting table available on the Utah energy efficiency program section of the Company web site.

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**ELECTRIC SERVICE SCHEDULE NO. 125 - Continued**

**DEFINITIONS:** (continued)

**Commercial Building:** A structure that is served by Company and meets the applicability requirements of this tariff at the time an Energy Efficiency Incentive Agreement is executed which does not meet the definition of an Industrial Facility.

**Commissioning:** The process of verifying and documenting that the performance of electric energy using systems meets the design intent and Owner's operational requirement.

**Customer:** Any party who has applied for, been accepted and receives service at the real property, or is the electricity user at the real property.

**Energy Efficiency Incentive:** Payment of money made by Company to Owner or Customer for installation of an Energy Efficiency Project pursuant to an executed Energy Efficiency Incentive Agreement.

**Energy Efficiency Incentive Agreement:** An agreement between Owner or Customer and Company providing for Company to furnish Energy Efficiency Incentive with respect to an Energy Efficiency Project pursuant to this tariff Schedule.

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**ELECTRIC SERVICE SCHEDULE NO. 125 - Continued**

**DEFINITIONS:** (continued)

**Energy Efficiency Measure (EEM):** Permanently installed measure specified in an Energy Efficiency Incentive Agreement which can improve the efficiency of the Customer's electric energy use. EEMs designed to primarily reduce Average Monthly kW must also improve the electric energy efficiency to be eligible for Energy Efficiency Incentives.

**Energy Efficiency Measure (EEM) Cost:**

New construction: EEM Cost is the total installed cost of energy efficiency equipment or system minus the cost of the code compliance/common practice equipment or system.

Major renovation: EEM Cost is the total installed cost of the energy efficient equipment or system minus the cost of the code compliance/common practice equipment or system.

Retrofit: EEM Cost is the total installed cost of the energy efficiency equipment or modification.

In the case of both new construction, major renovation and retrofits, EEM Costs shall mean the Owner or Customer's reasonable costs incurred (net of any discounts, rebates or incentives other than Energy Efficiency Incentives from the Company, or other consideration that reduces the final actual EEM Cost incurred by the Owner or Customer) to purchase and install EEMs at the Owner or Customer's facility. If the Owner or Customer installs the EEM then the cost of installation shall be equal to the Owner's or Customer's actual labor costs for such installation.

**Energy Efficiency Project:** One or more EEM(s) covered by one Energy Efficiency Incentive Agreement. Annual kWh and Average Monthly kW savings for an Energy Efficiency Project shall be the sum of the individual EEM values.

**Energy Efficiency Project Cost:** Energy Efficiency Project Cost shall be the sum of the individual EEM costs.

**Industrial Facility:** Buildings and process equipment associated with manufacturing.  
(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 125 – Continued**

**DEFINITIONS:** (continued)

**Mixed Use:** Buildings served by a residential rate schedule and a rate schedule listed under **Applicable** shall be eligible for services under this schedule provided the Energy Efficiency Project meets the definition of New Construction or Major Renovation.

**New Construction:** A newly constructed facility or newly constructed square footage added to an existing facility.

**Major Renovation:** A change in facility use type or where the existing system will not meet owner/customer projected requirements within existing square footage.

**Owner:** The person who has both legal and beneficial title to the real property specified in an Energy Efficiency Incentive Agreement or Energy Services Agreement who is the mortgagor under a duly recorded mortgage or the grantor under a duly recorded deed of trust or a purchaser under a duly recorded agreement with respect to such real property.

**Retrofit:** Changes, modifications or additions to systems or equipment in existing facility square footage.

**Supplemental Services Agreement:** An agreement between Owner or Customer and Company providing for Company to furnish Supplemental Services with respect to Supplemental Services section of this Tariff Schedule.

**INCENTIVES FOR ENERGY EFFICIENCY PROJECTS:**

**Energy Efficiency Incentives:** Energy Efficiency Incentives made by the Company for installation of EEMs pursuant to an Energy Efficiency Incentive Agreement shall be the **lesser** of the sum of (a) and (b) **OR** (c):

- (a) \$0.12/kWh for the Energy Efficiency Project Annual kWh savings as determined using Company provided or approved engineering analysis;
- (b) \$50/kW for Energy Efficiency Project Average Monthly kW savings determined using Company provided or approved engineering analysis.
- (c) 50% of the Energy Efficiency Project Cost as determined by the Company.

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**ELECTRIC SERVICE SCHEDULE NO. 125 - Continued**
**INCENTIVES FOR ENERGY EFFICIENCY PROJECTS (continued)**

Energy Efficiency Projects are eligible for Energy Efficiency Incentives per Table 1 below.

**Table 1**

<b>Program track</b>	<b>Design Assistance</b>	<b>Standard</b>	<b>Standard</b>	<b>Standard</b>
<b>Project Scope</b>	Comprehensive	System	System	System
<b>Type</b>	New Construction/ Major renovation	New Construction/ Major renovation	New Construction/ Major renovation	Retrofit
<b>Energy code applies</b>	Yes	Yes	No	No
<b>Energy savings threshold</b>	Must exceed code by 10% - whole building electric basis	Qualifying equipment must exceed code	none	none
<b>Owner/Customer Energy Efficiency Incentive caps applied to the Energy Efficiency Project</b>				
<b>50 % of project cost cap</b>	No	Yes	Yes	Yes
<b>1 year simple payback cap</b>	No	Yes	Yes	Yes
<b>Lighting savings cap</b>	75%	50%	50%	50%
<b>Design team incentives</b>				
<b>Honorarium</b>	Yes	Yes	Not available	Not available
<b>Design Incentive</b>	Based on project size	Not available	Not available	Not available



**ELECTRIC SERVICE SCHEDULE NO. 125 - Continued**

**INCENTIVES FOR ENERGY EFFICIENCY PROJECTS: (continued)**

All proposed Energy Efficiency Measure costs are subject to Company review and approval prior to offering an Energy Efficiency Incentive Agreement. All final Energy Efficiency Measure costs are subject to Company review and approval prior to paying an Energy Efficiency Incentive per the terms of an Energy Efficiency Incentive Agreement. Company review and approval of Energy Efficiency Measure costs may require additional documentation from the Customer or Owner.

For the purposes of calculating maximum annual electric savings resulting from lighting, electric savings resulting from lighting interaction with mechanical equipment and from lighting controls will be considered to be lighting savings.

The ten percent whole building energy savings threshold shall be calculated as follows: The Energy Efficiency Project must reduce the proposed electric energy consumption by at least 10% when compared to the baseline level of whole building electric energy consumption that would have resulted under the applicable Utah energy code. The baseline and proposed building design shall be modeled using the methodology defined in Informative Appendix G to ASHRAE 90.1 2004 using values from the applicable Utah energy codes. The date of the building permit application shall establish the applicable version of the code.

The Customer or Owner may receive only one financial incentive from the Company per EEM. Financial incentives include Energy Efficiency Incentive payments and Self-Direction Credits.

Design team payments are available per Table 1 and the terms posted on the Utah energy efficiency program section of the Company web site.

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**ELECTRIC SERVICE SCHEDULE NO. 125 - Continued**

**PROVISIONS OF SERVICE:**

(1) **Energy Analysis**

Company shall meet with Customer or Owner and any design team and may perform an initial site visit/plans review to determine what EEMs may be appropriate for an energy analysis.

(2) **Supplemental Services**

Company may offer Supplemental Services beyond those described elsewhere in this Tariff Schedule through a Supplemental Services Agreement. Supplemental services shall include, but are not limited to: detailed design, life cycle costs calculations or compliance documentation for green or high performance building standards. Company will negotiate the amount and terms of the supplemental services on a project specific basis and may require any or all of the following: installation of EEMs delivering a certain amount of annual kWh savings, offset of a portion of the available incentive or direct reimbursement of a portion (up to 100%) of the direct Company costs for the service provided.

(3) **EEM Inspection**

Company will inspect any EEMs which are funded by or installed under this program. Satisfactory inspection by Company will be required prior to receiving Energy Efficiency Incentives specified in the Energy Efficiency Incentive Agreement.

(4) **EEM Commissioning**

Company will require that EEMs as specified in the Energy Efficiency Incentive Agreement be commissioned prior to receiving Energy Efficiency Incentives specified in the Energy Efficiency Incentive Agreement.

(4a) **Commissioning Opt-Out:** Required EEM Commissioning may be omitted with the following adjustments. Annual kWh savings, Average Monthly kW savings and eligible EEM Costs will all be reduced by 20% and an Energy Efficiency Incentive calculated using the provisions specified under Incentives for Energy Efficiency Projects. EEMs where the Owner or Customer has “opted-out” of EEM Commissioning and are later commissioned are not eligible for an additional Energy Efficiency Incentive after the Energy Efficiency Project Incentive is paid.

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**ELECTRIC SERVICE SCHEDULE NO. 125 - Continued**

**PROVISIONS OF SERVICE:** (continued)

(5) **Measure Performance Verification/Evaluation**

Company may verify or evaluate the energy savings of installed Energy Efficiency Measures specified in the Energy Efficiency Incentive Agreement. This verification may include a telephone survey, site visit, review of plant operation characteristics, and pre- and post-installation of monitoring equipment as necessary to quantify actual energy savings.

(6) **Minimum Equipment Efficiency**

For Retrofit Energy Efficiency Projects, EEMs must meet minimum equipment efficiency levels and equipment eligibility requirements in Schedule 115 to be eligible for incentives available under this Schedule.

(7) **Prior Energy Service program participation requirements and definitions:**

- Energy Efficiency Payments are not available to Owners after July 16, 2001. The elimination of the Energy Service Charge portion associated with Schedule 125 does not affect Energy Service Charges' currently outstanding and obligations pursuant to an executed Energy Services Agreement remain in effect until the Energy Efficiency Payment with interest is re-paid in full.
- **Energy Efficiency Payments:** Any payments of money made by Company to Owner for installation of EEMs pursuant to an Energy Services Agreement.
- **Energy Services Agreement:** An agreement between the Owner and the Company providing for Company to furnish or provide Energy Efficiency Payments with respect to EEMs pursuant to this Tariff Schedule.
- **Energy Services Charge:** As specified in the Energy Services Agreement, the monthly Energy Services Charge is that monthly payment required to repay the Energy Efficiency Payments, with interest at the Melded Interest Rate or the Performance Guarantee Interest Rate as applicable, in equal monthly payments over the term specified in the Energy Services Agreement.

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**ELECTRIC SERVICE SCHEDULE NO. 125 - Continued**

**PROVISIONS OF SERVICE:** (continued)

- (8) Energy Efficiency Incentives will not be made available to induce fuel switching by Owner.
  
- (9) Design team incentives: Company may offer incentives to a design team member with current professional certification including architects and engineers. Incentives are available per table 1 in this schedule and include honorariums and design incentives.

Honorariums are designed to encourage early initial Company consultation on Owner/customer's design and plans. Honorariums will be equally available to all professionally certified architects and engineers for Utah projects within Company's territory and will be limited to one honorarium per project.

Design incentives will be offered to all professionally certified architects and engineers for Utah projects within Company's territory. Payment of incentives to the design team will require final construction documents include an efficient design meeting company requirements. Incentives will be based on the square footage of the project and limited to one per project.

Additional conditions for design team incentives will be available on the Utah energy efficiency program section of the Company's web site and may be changed with 45 days notice posted on the web site.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule is subject to the General Rules and Regulations contained in the tariff of which this Schedule is a part, and to those prescribed by regulatory authorities.

**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 126**

**STATE OF UTAH**

\_\_\_\_\_  
**Utah Commercial & Industrial Re-Commissioning Program**  
\_\_\_\_\_

**PURPOSE:** To reduce electrical energy consumption and peak demand requirements of existing electrical equipment in commercial and industrial facilities through systematic evaluation of systems and implementation of low cost measures.

**APPLICABLE:** This Schedule is applicable to existing Commercial Buildings, Industrial Facilities and Mixed Use Buildings receiving service under the Company's General Service Schedules 6, 6A, 6B, 8, 9, 9A, 10, 21, 23 and 23B in all territory served by the Company in the state of Utah.

**DEFINITIONS:**

**Commercial Building:** A structure that is served by Company and meets the applicability requirements of this tariff at the time a Re-Commissioning Agreement is executed, and that does not meet the definition of an Industrial Facility.

**Customer:** Any party who has applied for, been accepted and receives service at the real property, or is the electricity user at the real property.

**Industrial Facility:** Buildings and process equipment associated with manufacturing meeting the applicability requirements of this tariff at the time a Re-Commissioning Agreement is executed.

**Mixed Use Buildings:** Buildings served by the Company under a residential rate schedule and a rate schedule listed under “**Applicable**” shall be eligible for services under this schedule.

**Measurement and Verification (M&V):** The process of monitoring, measuring and/or verifying data related to equipment operation and electric energy

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**ELECTRIC SERVICE SCHEDULE NO. 126 - Continued**

**DEFINITIONS:** (continued)

consumption. M&V may be performed with either temporarily or permanently installed data logging equipment. M&V results are subject to Program Administrator approval.

**Owner:** The person who has both legal and beneficial title to the real property who is the mortgagor under a duly recorded mortgage or the grantor under a duly recorded deed of trust or a purchaser under a duly recorded agreement with respect to such real property.

**Program Administrator:** A qualified person or entity hired by the Company to administer this Schedule.

**Re-Commissioning Agreement:** An agreement between Owner or Customer and Company providing for Program Administrator to furnish Re-Commissioning Services with respect to this Schedule and providing for Re-commissioning Project Incentives as described in this Schedule, including the incentive amount to be paid by the Company to reduce the simple payback period to one year if deemed appropriate by the Program Administrator, and the obligations required of the Owner or Customer to receive the incentives.

**Re-Commissioning Project Incentives:** Re-Commissioning services and, if deemed appropriate by the Program Administrator, Company paid incentives as described in this Schedule.

**Re-Commissioning Measure (RCM):** A low-cost or no-cost change or addition to a facility or system that will improve energy efficiency without adversely affecting the operation of the facility or system.

**Re-Commissioning Project:** One or more RCMs and associated Re-Commissioning Services that have been approved by the Program Administrator.

**Re-Commissioning Service Provider (RSP):** A firm or individual with experience in offering building re-commissioning services, performing detailed electric energy savings calculations who is under contract with the Program Administrator to provide Re-Commissioning Services. The Program Administrator will develop and maintain specific contracts for individuals or firms whose regular business includes equipment sales, installation, and/or service.

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**ELECTRIC SERVICE SCHEDULE NO. 126 - Continued**

**DEFINITIONS: (continued)**

**Re-Commissioning Services:** The process of identifying potential RCMs and conducting M&V in order to document approved energy efficiency resulting from RCMs at a facility eligible for services under this Schedule.

**RE-COMMISSIONING PROJECT INCENTIVES:**

All proposed Re-Commissioning Projects are subject to Program Administrator approval prior to offering a Re-Commissioning Agreement. Program Administrator will establish and make available on the Company web site, Re-Commissioning Project approval criteria such as minimum electric energy and demand savings, minimum Customer or Owner funds committed to project implementation, on-going operational commitments, as well as Customer or Owner obligations in the event an approved Re-Commissioning Project is not implemented in a timely manner.

RCM incentives will be available in accordance with the terms of a fully executed Re-Commissioning Agreement and shall consist of (a) or (a) and (b):

- (a) Program-Administrator funded Re-Commissioning Services, where Customer or Owner shall provide specified minimum investments for RCM implementation costs, and where the estimated Re-Commissioning Project simple payback period is less than or equal to one year. Determination of Re-Commissioning Project simple payback period will be made by the Program Administrator.
- (b) Incentives paid by Company deemed appropriate by the Program Administrator to reduce the Customer or Owner simple payback of a Re-Commissioning Project to one year. Payment of the incentive is subject to the terms and conditions of the Re-Commissioning Agreement.

The Customer or Owner may receive only one incentive from the Company per RCM, including Energy Efficiency Payments and Self-Direction Credits provided under other Schedules of the Company's tariff.

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**ELECTRIC SERVICE SCHEDULE NO. 126 - Continued**

**PROVISIONS OF SERVICE:**

- (1) Subsequent to Program Administrator approval of a proposed Re-Commissioning Project and prior to receipt of Re-Commissioning Project Incentives, the Customer or Owner shall be required to enter into a Re-Commissioning Agreement with the Company.
- (2) Re-Commissioning Project Incentives are limited to Re-Commissioning Projects having a Customer's or Owner's simple payback (based on implementation costs) of less than three years before incentives.
- (3) Re-commissioning Project Incentives will not be made available for identifying or quantifying savings or performing commissioning for purposes outside the scope of this program, including those in other Company energy efficiency programs.
- (4) Re-Commissioning Project Incentives will not be made available to induce fuel switching by Owner or Customer.
- (5) Owner or Customer is responsible for implementing the Re-Commissioning Project subject to the terms of the Re-Commissioning Agreement
- (6) Company may verify or evaluate the energy and/or demand savings of the installed RCMs specified in the Re-Commissioning Agreement. This verification may include a telephone survey, site visit, review of facility operation characteristics, and pre and post installation monitoring equipment as necessary to estimate energy and/or demand savings.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule is subject to the General Rules and Regulations contained in the tariff of which this Schedule is a part, and to those prescribed by regulatory authorities.



**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 135**

**STATE OF UTAH**

\_\_\_\_\_  
**Net Metering Service**  
\_\_\_\_\_

**AVAILABILITY:** At any point on the Company's interconnected system.

**APPLICATION:** On a first-come, first-served basis to any customer that owns or leases a customer-operated renewable generating facility or, as defined in Utah Code 54-2-1(16)(d), an eligible customer that purchases electricity from an independent energy producer operating a renewable generating facility, with a capacity of not more than twenty-five (25) kilowatts for a residential facility and two (2) megawatts for a non-residential facility that is located on, or adjacent to, the customers' premises, is interconnected and operates in parallel with the Company's existing distribution facilities, is intended primarily to offset part or all of the customer's own electrical requirements, is controlled by an inverter or switchgear capable of enabling safe and efficient synchronous coupling with Rocky Mountain Power's electrical system, and has executed an Interconnection Agreement for Net Metering Service with the Company. This schedule is offered in compliance with Utah Code Ann. § 54-15-101 to 106 and R746-312.

**DEFINITIONS:** Net Metering means measuring the difference between the electricity supplied by the Company and the electricity generated by an eligible customer-generator and fed back to the electric grid over the applicable billing period.

An Inverter means a device that converts direct current power into alternating current power that is compatible with power generated by the Company.

Annualized Billing Period means the period commencing after the regularly scheduled meter reading for the month of March or in the case of new Schedule 135 service the date that the customer first takes service from Schedule 135 and ending on the regularly scheduled meter reading for the month of March.

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**ELECTRIC SERVICE SCHEDULE NO. 135 - Continued**

**DEFINITIONS** (continued)

Residential Customer means any customer that receives electric service under Electric Service Schedules 1, 2 or 3.

Small Non-Residential Customer means any customer that receives electric service under Electric Service Schedules 15 or 23.

Large Non-Residential Customer means any customer that receives electric service under Electric Service Schedules 6, 6A, 6B, 8 or 10.

Renewable Generating Facility means a facility that uses energy derived from one of the following:

- a) solar photovoltaics;
- b) solar thermal energy;
- c) wind energy;
- d) hydrogen;
- e) organic waste;
- f) hydroelectric energy;
- g) waste gas and waste heat capture or recovery;
- h) biomass and biomass byproducts, except for the combustion of wood that has been treated with chemical preservatives such as creosote, pentachlorophenol, chromated copper arsenate, or municipal waste in a solid form;
- i) forest or rangeland woody debris from harvesting or thinning conducted to improve forest or rangeland ecological health and to reduce wildfire risk;
- j) agricultural residues;
- k) dedicated energy crops;
- l) landfill gas or biogas produced from organic matter, wastewater, anaerobic digesters, or municipal solid waste; or
- m) geothermal energy.

**MONTHLY BILL:** The Electric Service Charge shall be computed in accordance with the Monthly Billing in the applicable standard service tariff. Regardless of whether the Customer provides excess net generation during the month, the Customer shall be billed the minimum monthly amount from the applicable standard service tariff.

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**ELECTRIC SERVICE SCHEDULE NO. 135 - Continued**

**SPECIAL CONDITIONS:**

1. If the energy supplied to the Company is less than the energy purchased from the Company, the prices specified in the Energy Charge section of the Monthly Billing of the applicable standard service tariff shall be applied to the positive balance owed to the Company.
2. If the energy supplied to the Company is greater than the energy supplied by the Company, the Customer shall be billed for the appropriate monthly charges and shall be credited for such Net Metering Energy as follows:
  - A. Residential and Small Non-Residential Customer shall be credited for such net energy with a cumulative kilowatt-hour credit. The credit will be deducted from the customer's kilowatt-hour usage on the customer's next monthly bill thus offsetting the customer's next monthly bill at the full retail rate of the customer's rate schedule.
  - B. A Large Non-Residential Customer, at the time of initial enrollment under this tariff, must elect a compensation method to receive cumulative credits for the upcoming Annualized Billing Period from one of the following options:
    - (i) An Average Energy Price for the applicable calendar year according to the Volumetric Non-Levelized Prices shown in Schedule 37 as determined by the following formula:  $0.38 \times \text{Winter On-Peak Energy Price} + 0.19 \times \text{Summer On-Peak Energy Price} + 0.29 \times \text{Winter Off-Peak Energy Price} + 0.14 \times \text{Summer Off-Peak Energy Price}$ ; or
    - (ii) A Seasonally Differentiated Energy Price for the applicable calendar year according to the Non-Levelized Prices shown in Schedule 37 as determined by the following formula:  $0.57 \times \text{Summer On-Peak Energy Price} + 0.43 \times \text{Summer Off-Peak Energy Price}$  for the regularly scheduled meter readings from June through September and  $0.57 \times \text{Winter On-Peak Energy Price} + 0.43 \times \text{Winter Off-Peak Energy Price}$  for the regularly scheduled meter readings from October through May; or
    - (iii) An average retail rate for the Electric Service Schedule applicable to the net metering customer as calculated from the previous year's Federal Energy Regulation Commission Form No. 1 to be determined and available by July 1, 2009, and by July 1<sup>st</sup> of every subsequent year. Current average retail rates are listed below:

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**ELECTRIC SERVICE SCHEDULE NO. 135 - Continued**

**SPECIAL CONDITIONS (continued)**

Schedule 6:	6.9853 ¢ per kWh
Schedule 6A:	9.6220 ¢ per kWh
Schedule 6B:	6.9257 ¢ per kWh
Schedule 8:	6.1142 ¢ per kWh
Schedule 10:	6.1244 ¢ per kWh

A Large Non-Residential Customer may change the compensation method once per year at the beginning of each Annualized Billing Period. The Company must receive written change notification of any change within sixty (60) days of the beginning of the Annualized Billing Period.

3. All unused credits accumulated by the customer-generator shall expire with the regularly scheduled meter reading for the month of March of each year.
4. Upon the customer-generator's request and within thirty (30) days notice to the Company, the Company shall aggregate for billing purposes the meter to which the net metering facility is physically attached ("designated meter") with one or more meters ("additional meter") if the following conditions are met:
  - (i) the additional meter is located on or adjacent to premises of the customer-generator;
  - (ii) the additional meter is used to measure only electricity used for the customer-generator's requirements;
  - (iii) the designated meter and additional meter are subject to the same rate schedule; and
  - (iv) the designated meter and the additional meter are served by the same primary feeder.

At the time of notice to the Company, the customer-generator must identify the specific meters and designate a rank order for the additional meters to which net metering credits are to be applied.

5. The customer-generator shall provide at the customer's expense all equipment necessary to meet applicable local and national standards regarding electrical and fire safety, power quality, and interconnection requirements established by the National Electrical Code, the Institute of Electrical and Electronics Engineers, and Underwriters Laboratories.

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**ELECTRIC SERVICE SCHEDULE NO. 135 - Continued**

6. For customer-generators generation systems of 10 kilowatts or less that are inverter-based, a disconnect switch is not required. For all other generation systems, the customer-generator must install and maintain a manual disconnect switch that will disconnect the generating facility from the Company's distribution system. The disconnect switch must be a lockable, load-break switch that plainly indicates whether it is in the open or closed position. Except as provided in R746-312-4(2) (a) (ii), the disconnect switch must be readily accessible to the Company at all times and located within ten (10) feet of the Company's meter.
7. The Company shall not be liable directly or indirectly for permitting or continuing to allow an attachment of a net metering facility, or for the acts or omissions of the customer-generator that cause loss or injury, including death, to any third party.
8. The Company may test and inspect an interconnection at times that the electrical corporation considers necessary to ensure the safety of electrical workers and to preserve the integrity of the electric power grid.
9. Unless otherwise agreed to by a separate contract, the owner of the renewable energy facility retains ownership of the non-energy attributes associated with electricity the facility generates.

**ELECTRIC SERVICE REGULATIONS:** Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Public Service Commission of the State of Utah, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.

**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE SCHEDULE NO. 192**

**STATE OF UTAH**

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**Self-Direction Credit**

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**PURPOSE:** To allow customers to self-direct Schedule 193 DSM Cost Adjustment charges into cost-effective demand side management (DSM) projects within their own facilities.

**APPLICATION:** This Schedule shall be available to an Eligible Customer subject to a DSM Cost Adjustment charge pursuant to Electric Service Schedule No. 193 in accordance with the terms and provisions specified herein.

A customer with multiple meters measuring usage at facilities, one or more of which will be involved in a DSM Project, may aggregate the loads at those facilities to meet minimum usage requirements to qualify as an Eligible Customer, so long as the DSM Project for the aggregated facilities is submitted as a single project. Customers who become Eligible Customers through aggregation of meters must bear any incremental costs and expenses incurred by the Company and the Self-Direction Administrator in excess of the average costs and expenses incurred in connection with customers who are Eligible Customers without consideration of aggregation.

**TERM:** The term of this Self-Direction Credit shall be coterminous with the DSM Cost Adjustment provided in Schedule 193, both of which will expire automatically, absent a Commission order extending the term, on March 31, 2014.

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**ELECTRIC SERVICE SCHEDULE NO. 192 – Continued**

**DEFINITIONS:**

**Commissioning:** The process of verifying and documenting that the performance of an electric energy usage system meets the design intent and Owner's operational requirements. The Self-Direction Administrator may require a Commissioning plan be submitted for projects seeking Pre-Qualification. Completed Projects may be required to provide a Commissioning report that verifies the operational parameters and electric energy savings resulting from an Eligible Project.

**Efficiency Criterion:** A projected Payback Period (or average Payback Period for projects submitted as a package) of between 1 and 5 years. The Self Direction Administrator may utilize an alternative Efficiency Criterion for a project with a projected Payback Period in excess of five years that is demonstrated to the satisfaction of the Self Direction Administrator to provide system benefits and to satisfy the Commission's approved cost-effectiveness tests.

**Eligible Customer:** A customer with a peak load of 1,000 kw or annual usage of 5,000,000 kwh or greater within the prior 12 months at a single meter or at meters that are aggregated. Customers constructing new facilities are eligible if at the Company's sole discretion, the estimated electrical usage at a single meter or meters that are aggregated is greater than or equal to 1,000 kw or 5,000,000 kwh during the first 12 months of operation.

**Eligible Expenses:** All actual expenses reasonably incurred by an Eligible Customer in connection with the construction, installation or implementation of an Eligible Project, including but not limited to equipment costs, engineering and consulting expenses, and finance charges. Expenses incurred in connection with new construction or expansion of existing facilities are Eligible Expenses only to the extent that additional expenses are incurred to achieve energy efficiency levels that exceed standard industry practices for new construction or expansion as determined by the Self-Direction Administrator based on practices generally utilized by energy engineering professionals and/or reference to publicly available resources for energy engineering.

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**ELECTRIC SERVICE SCHEDULE NO. 192 – Continued**

**DEFINITIONS (Continued)**

**Eligible Project:** A DSM Project of an Eligible Customer that satisfies the Efficiency Criterion, is determined by the Self-Direction Administrator to be a project for which Self-Direction Credits will be available, and that was not provided an incentive through another Commission-approved program. To the extent the Company provided engineering services for an Eligible Project, an Eligible Customer may receive Self-Direction Credits only if they first repay direct costs incurred by the Company in connection with such engineering services. Company funded engineering costs will be waived for services completed more than three years from the date of receipt of all of the Required Information for a Pre-Qualification of a Proposed Project or Qualification of a Completed Project submittal.

**DSM Project:** A measure (or package of measures submitted for consideration together), activity or program, meeting reasonable industry standards as determined by the Self-Direction Administrator or the Commission that is designed to promote electric energy efficiency or conservation or more efficient management of electric energy loads at an Eligible Customer's facility.

**Minimum Equipment Efficiency:** Where applicable, eligible measures must meet minimum equipment efficiency and eligibility requirements in Schedule 115 to be eligible for credits available under this Schedule.

**Payback Period:** The projected period for an Eligible Customer to recover all expenses actually incurred in connection with a DSM Project from electric energy and demand cost savings on a simple payback basis.

**Required Information:** Plans, drawings, energy and demand savings calculations, pay-back calculations, usage information, as-built information, receipts, expense itemizations, information regarding Company funding, financing arrangements and/or other data and information needed for determinations of an Eligible Customer, an Eligible Project, Eligible Expenses, or other matters required to be determined by the Self Direction Administrator hereunder. Required Information shall include any information reasonably requested by the Self-Direction Administrator.

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**ELECTRIC SERVICE SCHEDULE NO. 192 – Continued**

**DEFINITIONS (Continued)**

**Self-Direction Administrator:** A qualified person or entity hired or employed by the Company to administer this Self-Direction Credit Schedule 192, after consideration of recommendations from the DSM Advisory Group and other interested parties.

**Self-Direction Credit:** A credit equal to the applicable percentage of an Eligible Customer's total Eligible Expenses to be applied against that Eligible Customer's monthly Schedule 193 DSM Cost Adjustment charges until the entire credit has been utilized or until Schedule 192 expires.

**Transition Project:** A DSM Project completed prior to September 23, 2003 that receives qualification as a Completed Project in accordance with Section 2 of the Provisions of Service and for which an Application for qualification is filed within six months of the Commission Approval Date of this Schedule 192. The customer bears the burden of documenting to the satisfaction of the Self-Direction Administrator the existence and the amount of all claimed expenditures.

**AVAILABILITY OF SELF-DIRECTION CREDIT:** An Eligible Customer that completes an Eligible Project on or after the Commission Approval Date of this Schedule 192 shall receive a Self-Direction Credit in the amount of eighty percent (80%) of Eligible Expenses, as determined in accordance with the Provisions of Service. Total credits (including Self-Direction Credits and Fifty Percent Self Direction Credits) that may be utilized to offset the monthly Schedule 193 DSM Cost Adjustment charges shall not exceed \$5,000,000 in any year. To the extent the Self-Direction Administrator determines at the time an Eligible Customer seeks pre-qualification or qualification of an Eligible Project under Sections 1 or 2 of the Provisions of Service that providing the credit would result in total credits that are projected to exceed \$5,000,000 in any year, such Eligible Customer will not be pre-qualified or qualified for Self-Direction Credits for that year in excess of such maximum value, and the Self-Direction Administrator shall provide written notice of such determination to the Eligible Customer, the Commission, the Division and the Committee.

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**ELECTRIC SERVICE SCHEDULE NO. 192 – Continued**

**AVAILABILITY OF FIFTY PERCENT SELF DIRECTION CREDIT:** An Eligible Customer shall receive a credit equal to one-half of its monthly Schedule 193 DSM Cost Adjustment charges for 24 consecutive monthly billings if the Eligible Customer demonstrates to the satisfaction of the Self Direction Administrator through an energy audit performed at the expense of the Eligible Customer by an auditor retained by the Self-Direction Administrator that there are no remaining Eligible Projects or other DSM Projects with a Payback Period of eight (8) years or less available at all of the Eligible Customer’s facilities served through a meter or aggregated meters used as the basis for determining Eligible Customer status. Such demonstration shall be based on publicly available resources, including, but not limited to: United States Department of Energy, Industrial Technologies Program, Best Practices Screening Tool and the United States Green Building Council Green Building Rating System for New Construction and Major Renovations Version 2.1 or successor versions. This credit may be renewed every 24 months based upon a new energy audit. This Fifty Percent Self Direction Credit will not be available to an Eligible Customer during any time the Eligible Customer is receiving a Self-Direction Credit. Total credits (including Fifty Percent Self-Direction Credits and Self Direction Credits) that may be utilized to offset the monthly Schedule 193 DSM Cost Adjustment charges shall not exceed \$5,000,000 in any year. To the extent the Self-Direction Administrator determines at the time an Eligible Customer seeks a credit under this Section that providing the credit would result in total credits that are projected to exceed \$5,000,000 in any year, such Eligible Customer will not be entitled to Fifty Percent Self-Direction Credits for that year in excess of such maximum value, and the Self-Direction Administrator shall provide written notice of such determination to the Eligible Customer, the Commission, the Division and the Committee.

**PROVISIONS OF SERVICE:**

- (1) Pre-Qualification of a Proposed Project.
  - a. An Eligible Customer may submit Required Information to the Self-Direction Administrator for pre-qualification of a proposed DSM Project as an Eligible Project. A proposed project shall be pre-qualified as an Eligible Project if the Self-Direction Administrator determines that the proposed project is reasonably projected to satisfy the Efficiency Criterion, assuming it is installed and completed in general conformity with the submitted plans and operated as contemplated.

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 192 – Continued**

**PROVISIONS OF SERVICE (Continued)**

- b. The Self-Direction Administrator shall notify the Eligible Customer and the Company within 30 days after receipt of all Required Information of its determination that the proposed DSM Project is pre-qualified as an Eligible Project, or explaining why it is not pre-qualified as proposed.
  - c. Following substantial completion of a pre-qualified DSM Project, the Eligible Customer shall submit Required Information to the Self-Direction Administrator for a determination of whether the Eligible Project is substantially completed and generally consistent with the project as pre-qualified. The Eligible Customer shall provide such cooperation and access as is reasonably required for the Self-Direction Administrator to make such determination. An Eligible Customer whose proposed project is pre-qualified as an Eligible Project need not thereafter demonstrate that the Eligible Project actually met the Payback Period requirement of the Efficiency Criterion in order to receive the Self-Direction Credit.
  - d. The Self-Direction Administrator shall notify the Eligible Customer and the Company within 30 days after receipt of all Required Information of its determination that the Eligible Project is complete and generally consistent with the project as pre-qualified, or explaining why it is not.
- (2) Qualification of a Completed Project.
- a. Following substantial completion of an Energy Efficiency Project that was not pre-qualified, an Eligible Customer may submit Required Information to the Self-Direction Administrator for a determination of whether a completed project is an Eligible Project. An Eligible Customer seeking such determination shall provide such cooperation and access as is reasonably required for the Self-Direction Administrator to make the determination.

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 192 – Continued**

**PROVISIONS OF SERVICE (Continued)**

A completed project shall be qualified as an Eligible Project if the Self-Direction Administrator determines that the project as installed is reasonably projected to satisfy the Efficiency Criterion, assuming it is operated as contemplated. An Eligible Customer whose completed project is qualified as an Eligible Project need not thereafter demonstrate that the Eligible Project actually met the Payback Period requirement of the Efficiency Criterion in order to receive the Self-Direction Credit.

- b. The Self-Direction Administrator shall notify the Eligible Customer and the Company within 30 days after receipt of all Required Information of its determination that the DSM Project is complete and qualifies as an Eligible Project, or explaining why it is not.
- (3) At the time an Eligible Customer submits Required Information under (1) or (2), above, for a determination of eligibility, the Eligible Customer shall pay a non-refundable administrative fee set at a minimum of \$500 per DSM Project.
- (4) Determination of Eligible Expenses and Implementation of Self-Direction Credit.
- a. Following substantial completion of a DSM Project, and no earlier than 30 days before the DSM Project becomes operational, an Eligible Customer may submit Required Information to the Self-Direction Administrator for a determination of Eligible Expenses.
  - b. The Self-Direction Administrator shall notify the Eligible Customer and the Company within 30 days after receipt of all Required Information of its determination of the amount of Eligible Expenses and the amount of the Self-Direction Credit.

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 192 – Continued**

**PROVISIONS OF SERVICE (Continued)**

- c. The Company shall reflect the available Self-Direction Credit on the Eligible Customer's monthly bills in an amount equal to the Eligible Customer's full monthly Schedule 193 DSM Cost Adjustment charge beginning as soon as practicable, no later than the first monthly bill issued more than 30 days after the Company's receipt of the Self-Direction Administrator's determination of the Self-Direction Credit. Nothing contained in this schedule shall prohibit the Eligible Customer and the Company from agreeing upon an alternative method of reflecting the credit.
  - d. Each month, the Company shall provide the Self-Direction Administrator with the amount of actual Self-Direction Credits applied to the prior month's bills for each Eligible Customer.
  - e. The Self-Direction Administrator shall notify the Company and the Eligible Customer at least 60 days before the month when the Self-Direction Credit for an Eligible Customer is projected by the Self-Direction Administrator to be exhausted, and the billing month in which the credit should be terminated.
  - f. The Self-Direction Administrator shall notify the Company and the Eligible Customer of any adjustment necessary to true-up the Self-Direction Credit in the event of under or over collection.
- (5) The Self-Direction Administrator shall make determinations based upon information provided by the Company and the customers on all matters under this Schedule 192, including, but not limited to, determinations as to Eligible Customers, pre-qualification or qualification of Eligible Projects, satisfaction of Efficiency Criterion, Minimum Equipment Efficiency, Eligible Expenses, Self-Direction Credits, Fifty Percent Self-Direction Credits, incremental expenses for projects in excess of industry practices, financing costs for prior projects, incremental costs for aggregated meters and prior Company funding. All determinations made by the Self- Direction Administrator shall be documented and provided to the appropriate parties.

(continued)

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**ELECTRIC SERVICE SCHEDULE NO. 192 – Continued**

**PROVISIONS OF SERVICE (Continued)**

- (6) The Self-Direction Administrator shall file annual reports with the Commission and the Company summarizing its determinations during the year and providing an accounting of Self-Direction Credits, energy and demand savings and the expenses of the Self-Direction Administrator under this Schedule. The Self-Direction Administrator shall demonstrate program performance and cost effectiveness using Commission accepted tests on a regular basis, the first report of such demonstration being submitted no later than eighteen months after the effective date of this Schedule. Each Eligible Customer shall be required to cooperate reasonably and in good faith with the Self-Direction Administrator for purposes of evaluating program performance, performing any required functions, or preparing any required reports.
- (7) This Schedule 192 shall become effective for purposes of reflecting credits on an Eligible Customer's bill as of the Effective Date specified by the Commission. A Self-Direction Credit shall be available for an Eligible Customer in any month when a Schedule 193 DSM Cost Adjustment charge appears on the Eligible Customers' monthly bill from the Company.
- (8) Transition Projects submitted prior to March 23, 2004 and approved by the Self-Direction Administrator shall receive Self-Direction Credits pursuant to Schedule 192 effective September 23, 2003. Additional Transition Projects are not eligible for credits.
- (9) An Eligible Customer may utilize any available mechanism to resolve disputes that may arise under this Schedule 192, including, but not limited to, discussions with the Company, informal mediation with the Division of Public Utilities, and formal or informal Commission procedures.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE SCHEDULE NO. 193**

**STATE OF UTAH**

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**Demand Side Management (DSM)  
Cost Adjustment**

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**PURPOSE:** The DSM Cost Adjustment is designed to recover the costs incurred by the Company, since August 1, 2001, associated with Commission-approved demand side management expenditures.

**APPLICATION:** This Schedule shall be applicable to all Customers taking service under the company's electric service schedules.

**TERM:** The term of the DSM Cost Adjustment shall be from April 1, 2004 forward. This Schedule will automatically expire on March 31, 2014 absent a Commission order extending the term.

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 193 - Continued**

**MONTHLY BILL:** In addition to the Monthly Charges contained in the Customer's applicable schedule, all monthly bills shall have the following percentage increases applied to the Power Charge, Energy Charge, Facilities Charge and Voltage Discount of the Customer's applicable schedule and the applicable charges or credits of Schedule 40, Schedule 97 and Schedule 98.

Schedule 1	3.91%
Schedule 2	3.91%
Schedule 3	3.91%
Schedule 6	3.76%
Schedule 6A	3.87%
Schedule 6B	3.76%
Schedule 7*	3.70%
Schedule 8	3.70%
Schedule 9	3.70%
Schedule 9A	3.70%
Schedule 10	3.79%
Schedule 11*	3.70%
Schedule 12*	3.70%
Schedule 15 (Traffic and Other Signal Systems)	4.84%
Schedule 15 (Metered Outdoor Nighttime Lighting)	4.95%
Schedule 21	3.78%
Schedule 23	3.95%
Schedule 25	3.71%
Schedule 31**	3.85%

\* The Adjustment for Schedules 7, 11 and 12 shall be applied to the Charge Per Lamp.

\*\* The Adjustment for Schedule 31 customers shall be applied to Facilities Charges, Back-up Power Charges, and Excess Power Charges in addition to the applicable general service schedule charges.



**ROCKY MOUNTAIN POWER**
**ELECTRIC SERVICE SCHEDULE NO. 300**
**STATE OF UTAH**


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**Regulation Charges**


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**AVAILABILITY:** In all service territory served by Rocky Mountain Power in the state of Utah.

**APPLICATION:** For all Customers utilizing the services of Rocky Mountain Power as defined and described in the Electric Service Regulations.

**SERVICE CHARGES:**

<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>
5R.3	Service Call Charge: Monday through Friday, 8:00 a.m. to 5:00 p.m. Excluding Holidays. All other times	\$15.00 \$75.00
6R.1	Meter Charges: Meter Repairs/Replacement	Actual repair or replacement cost
7R.1	Meter Verification Fee	\$15.00 per unit
7R.2	Meter Test for Accuracy Once in twelve months Two or more times in twelve months	No charge \$60.00 For Each Additional Test
8R.2	Late Payment Charge:	1.0% per month of delinquent balance
8R.2	Returned Payment Charge:	\$20.00

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 300 – Continued**

<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>
9R.1	Security Deposit : Residential	The estimated average 60 day billing period at the premise.
9R.1	Non-residential	Not to exceed the estimated average 90 days bill at the premise.
9R.4	Interest on Deposits	
	Residential	6% per annum
	Non-residential	6% per annum
10R.8	Tampering/Unauthorized Reconnection Charge	\$75.00
10R.8	Field Visit Charge	\$20.00
10R.9	Reconnection Charges:	
	Residential	
	Monday through Friday, 8:00 a.m. to 5:00 p.m. Excluding Holidays.	\$30.00
	All Other Times	\$100.00
	Non-residential	Actual cost but not less than \$30.00
	Pole-cut disconnect/reconnect charges	
	Monday through Friday, 8:00 a.m. to 5:00 p.m. Excluding Holidays.	\$125.00
	All other times	\$250.00
10R.10	Deferred payment agreement interest charge	12% per annum
12R.3	Facilities Charges on Facilities at less than 46,000 Volts	
	Installed at Customer's expense	0.25% per month
	Installed at Company's expense	1.25% per month
	Facilities Charges on Facilities at and above 46,000 Volts	
	Installed at Customer's expense	0.20% per month
	Installed at Company's expense	1.00% per month
12R.11	Temporary Service Charge:	
	Service Drop and Meter only	Single phase: \$ 85.00
	(Charge is for connection and disconnection)	Three phase: \$115.00

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 300 - Continued**

<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>
	Special Services:	
	Customer information screen print	
	Customer requesting information on their own account	No Charge
	Authorized third party requests*	\$2.00 per screen print
	Research labor	\$40.00 per hour
	Electronic data extraction	\$3.00 per meter
	Profile metering data or special contract account	Actual cost but not less than \$42.00 per month
	*Requests that do not lead to bill corrections, or requests that result in billing corrections for which the Company was not at fault, will be subject to this charge.	
	Monthly meter rental fee	3% of the cost of the meter
	Utility locator service	\$20.00 per return trip

(continued)

**ELECTRIC SERVICE SCHEDULE NO. 300 - Continued**

<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>
25R.1	Customer Guarantee Credit 1: Restoring Supply After an Outage For each additional 12 hours	\$50.00 \$25.00
25R.2	Customer Guarantee Credit 2: Appointments	\$50.00
25R.2	Customer Guarantee Credit 3: Switching on Power	\$50.00
25R.3	Customer Guarantee Credit 4: Estimates for New Supply	\$50.00
25R.3	Customer Guarantee Credit 5: Responding to Bill Inquiries	\$50.00
25R.3	Customer Guarantee Credit 6: Resolving Meter Problems	\$50.00
25R.4	Customer Guarantee Credit 7: Notifying of Planned Interruptions	\$50.00

**ELECTRIC SERVICE REGULATIONS**

**of**

**ROCKY MOUNTAIN POWER**

**Salt Lake City, Utah**

**for**

**ELECTRIC SERVICE**

**in the**

**STATE OF UTAH**

**Under the**

**PUBLIC SERVICE COMMISSION OF UTAH**

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ELECTRIC SERVICE REGULATIONS  
STATE OF UTAH**

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**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 1**

**STATE OF UTAH**

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**General Provisions**

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1. The Company undertakes to furnish electric service subject to the rules of the Public Service Commission of Utah (P.S.C.U.) as supplemented by these Electric Service Regulations. These Regulations are designed to govern the supplying and receiving of electric service consistent with good operating practices and the Electric Service Schedules of the Company.
2. The P.S.C.U. adopted the Utah Residential Utility Service Rules, Utah Administrative Code R746-200, which became effective December 20, 1988. Pursuant to those rules, designated portions of these Electric Service Regulations apply only to residential electric service to consumers in single or multiple family dwellings. Such portions of these Electric Service Regulations will be designated as applying only to residential customers. Unless specifically stated otherwise, these portions of the Regulations do not apply to master-metered apartment dwellings. Commercial, industrial, government accounts and special contracts are expressly excluded from the requirements of these portions of the Regulations.
3. At the time that residential electric service is extended to an account holder the Company will provide the consumer with an up-to-date consumer information pamphlet approved by the Utah Public Service Commission, which clearly describes and summarizes the substance of the Utah Residential Utility Service Rules. The Company will mail or deliver a copy of this pamphlet, or a summarized version approved by the Commission to all residential customers annually. Copies of this pamphlet shall be prominently displayed in all business offices maintained by the Company and furnished to consumers upon request. The Company will make available upon request a Spanish edition of the consumer information pamphlet.

(continued)

**ELECTRIC SERVICE REGULATION NO. 1 - Continued**

4. When electric service is extended to a residential account holder, annually, and upon first notice of an impending service disconnection, the Company shall provide a copy of the "Customer's Statement of Rights and Responsibilities" as approved by the Public Service Commission. The Statement of Rights and Responsibilities shall be a single page document. It shall be prominently displayed in all customer service centers.
5. In accepting service from the Company, each Customer agrees to comply with and be bound by said regulations and the applicable electric service schedules. These Regulations supersede all previous Regulations which may have been effective. Interconnection and operation agreements in effect at the time these Regulations became effective shall continue in effect for the term of such agreements. These Regulations may be revised, when occasion requires, upon approval of the Public Service Commission of Utah.
6. For work which a Customer requests the Company to perform, and remuneration is not given in the Electric Service Schedules or addressed or referenced in these Regulations, the Customer shall pay the Company's cost for performing that work.
7. The rules regulating service prescribed by the Public Service Commission of Utah, Utah Administrative Code R746, are hereby adopted and by this reference made a part of the Regulations and this Tariff.
8. **STATEMENT OF UTILITY CUSTOMER RIGHTS AND RESPONSIBILITIES**  
The Utah Public Service Commission has established rules about utility consumer/company relationships. These rules cover payment of bills, late charges, security deposits, handling complaints, service disconnection and other matters. These rules assure customers of certain rights and outline customer responsibilities.

(continued)



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**ELECTRIC SERVICE REGULATION NO. 1 - Continued**

**8. STATEMENT OF UTILITY CUSTOMER RIGHTS AND RESPONSIBILITIES**  
(continued)

**RIGHTS**

**Rocky Mountain Power will:**

- Provide service if you are a qualified applicant.
- Offer you at least one 12-month deferred payment plan if you have a financial emergency.
- Let you pay a security deposit in three installments, if one is required.
- Follow specific procedures for service disconnection which include providing you notice postmarked at least 10 days before service is disconnected.
- Offer winter shut-off protection of energy utility service to qualifying ratepayers.
- Advise you of sources of possible financial assistance in paying your bill.
- Continue service for a reasonable time if you provide a physician's statement that a medical emergency exists in your home.
- Give you written information about commission rules and your rights and responsibilities as a customer under those rules.

**RESPONSIBILITIES**

**You, the customer will:**

- Use services safely and pay for them promptly.
- Contact Rocky Mountain Power when you have a problem with payment, service, safety, billing, or customer service.
- Notify Rocky Mountain Power about billing or other errors.
- Contact Rocky Mountain Power when you anticipate a payment problem to attempt to develop a payment plan.
- Notify Rocky Mountain Power when you are moving to another residence.
- Notify Rocky Mountain Power about stopping service in your name or about stopping service altogether.
- Permit access for meter readers and other essential Rocky Mountain Power personnel and equipment.

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**ELECTRIC SERVICE REGULATION NO. 1 - Continued**

**8. STATEMENT OF UTILITY CUSTOMER RIGHTS AND RESPONSIBILITIES**  
(continued)

To contact your local Rocky Mountain Power office call the phone number listed on your bill. If you have a problem, call Rocky Mountain Power first.

If you cannot resolve the problem, you may obtain an informal review of the dispute by calling the Utah State Division of Public Utilities Complaint Office at the following telephone number:

**530-6652** in Salt Lake City  
**1-800-874-0904** toll free statewide

**9. INFORMAL AND FORMAL REVIEW**

**(a) Informal Review**

Any residential customer who is unable to resolve a dispute with the Company concerning a matter addressed in the Utah Residential Utility Service Rules may obtain informal review of the dispute by a designated employee within the Division of Public Utilities. Upon receipt of a request for informal review, the Division employee shall, within one business day, notify the utility that an informal complaint has been filed. Absent unusual circumstances, the Company shall attempt to resolve the complaint within five business days. In no circumstances shall the utility fail to respond to the informal complaint within five business days. The response shall advise the complainant and the Division employee regarding the results of the Company's investigation and a proposed solution to the dispute or provide a timetable to complete any investigation and propose a solution. The Company shall make reasonable efforts to complete any investigation and resolve the dispute within 30 calendar days. A proposed solution may be that the Company request that the informal complaint be dismissed if, in good faith, it believes the complaint is without merit. The Company shall inform the Division employee of the Company's response to the complaint, the proposed solution and the complainant's acceptance or rejection of the proposed solution and shall keep the Division employee informed as to the progress made with respect to the resolution and final disposition of the

(continued)

**ELECTRIC SERVICE REGULATION NO. 1 - Continued**

**9. INFORMAL AND FORMAL REVIEW (continued)**

**(a) Informal Review (continued)**

informal complaint. If, after 30 calendar days from the receipt of a request for informal review, the Division employee has received no information that the complainant has accepted a proposed solution or otherwise completely resolved the complaint with the utility, the complaint shall be presumed to be unresolved.

**(b) Mediation**

If the Company or the complainant determine that they cannot resolve the dispute by themselves, either of them may request that the Division attempt to mediate the dispute. When a mediation request is made, the Division employee shall inform the other party within five business days of the mediation request. The other party shall either accept or reject the mediation request within ten business days of the request, and so advise the mediation requesting party and the Division employee. If mediation is accepted by both parties or the complaint continues to be unresolved 30 calendar days after receipt, the Division employee shall further investigate and evaluate the dispute, considering both the customer's complaint and the utility's response, their past efforts to resolve the dispute, and try to mediate a resolution between the complainant and the Company. Mediation efforts may continue for 30 days or until the Division employee informs the parties that the Division has determined that mediation is not likely to result in a mutually acceptable resolution, whichever is shorter.

**(c) Division Access to Information During Informal Review or Mediation**

The Company and the complainant shall provide documents, data or other information requested by the Division, to evaluate the complaint, within five business days of the Division's request, if reasonably possible or as expeditiously as possible if they cannot be provided within five business days.

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**ELECTRIC SERVICE REGULATION NO. 1 - Continued**

**9. INFORMAL AND FORMAL REVIEW (continued)**

**(d) Commission Review**

If the Company has proposed that the complaint be dismissed from informal review for lack of merit and the Division concurs in the disposition, if either party has rejected mediation or if mediation efforts are unsuccessful and the Division has not been able to assist the parties in reaching a mutually accepted resolution of the informal dispute, or the dispute is otherwise unresolved between the parties, the Division in all cases shall inform the complainant of the right to petition the Commission for a review of the dispute, and shall make available to the complainant a standardized complaint form with instructions approved by the Commission. The Division itself may petition the Commission for review of a dispute in any case which the Division determines appropriate. While a complainant is proceeding with an informal review or mediation by the Division or a Commission review of a dispute, no termination of service shall be permitted, provided any amounts not disputed are paid when due, subject to the Company's right to terminate service pursuant to Utah Administrative Code R 746-200-g (F), Termination of Service Without Notice.

The Commission, upon its own motion or upon petition of any person, may initiate formal or investigative proceedings upon any matter arising out of an informal complaint.

Any residential account holder who claims that the Company has violated any provision of these customer service rules, other Public Service commission rules, or company tariff or other approved company practices may utilize the informal and formal grievance procedures. If deemed appropriate, the Commission may assess a penalty.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 2**

**STATE OF UTAH**

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**General Definitions**

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The following terms when used in this Tariff and in the application or agreement for electric service shall have the meanings given below unless clearly indicated otherwise.

1. **Account Holder** -- A person, firm, partnership, company, corporation, organization, governmental agency, political subdivision, municipality or other entity contracting with the Company for electric service at one location and at one point of delivery.
2. **Annually Incurred Costs (AIC)** – Charges made by the Company for ownership, operation and maintenance costs. See also Facilities Charges in Rule 12, Line Extensions.
3. **Applicant** – A person, corporation, partnership, or other entity which applies to the Company for electric service. May also be an entity that applies to the Company to provide backbone in a development or applies for other services under the tariff such as relocation.
4. **Capacity** -- Load which equipment or electrical system can carry.
5. **Commission** -- The Public Service Commission of Utah.
6. **Company** -- PacifiCorp dba Rocky Mountain Power.
7. **Contract Demand** -- The specified demand in kilowatts that the Customer contracts with the Company to supply and which the Company agrees to have available for delivery to the Customer.
8. **Customer** -- Account Holder.

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**ELECTRIC SERVICE REGULATION NO. 2 - Continued**

9. **Customer's Installation** -- The wiring and apparatus owned by the Customer and on his side of the point of delivery (except the Company's metering equipment) useful in connection with the Customer's ability to take service.
10. **Deferred Payment Agreement** -- An agreement to receive or to continue to receive residential electric service pursuant to Regulation No. 10 and to pay an outstanding debt or delinquent account owed to the Company.
11. **Demand** -- The rate in kilowatts at which electric energy is delivered by the Company to the Customer at a given instant or averaged over any designated period of time. For billing purposes, the 15-minute period of the Customer's greatest use during the month is used.
12. **Disconnection of Service** -- See Termination of Service.
13. **Duplicate Service Facilities** -- Two services, one duplicating part or all of the capacity of the other and providing, usually for only a portion of the total path of energy flow, a second possible path of supply in the event of the failure of the first.
14. **Electric Service** -- The availability of electric power and energy at the Customer's point of delivery, irrespective of whether electric power and energy is actually used.
15. **Emergency Service** -- Service which is operated only in emergency situations or for testing.
16. **Energy** -- Electric energy measured in kilowatt-hours.
17. **Extension or Line Extension** -- A branch from, or a continuation of, a Company owned transmission or distribution line. An extension may be single-phase, three-phase, a conversion of single-phase line to a three-phase line or the provision of additional capacity in existing lines or facilities. The Company will own, operate and maintain all extensions made under Regulation 12.
18. **Highly Fluctuating Loads** -- Loads having high demands of short duration or having an abnormal effect on voltage requiring that the Company provide additional or excess investment in transformers, service or other facilities.

(continued)

**ELECTRIC SERVICE REGULATION NO. 2 - Continued**

19. **Load Limiter** -- Device which automatically interrupts electric service when the preset demand is exceeded.
20. **Meter** -- Device used to measure the electricity transmitted from the Company to a Customer.
21. **Month or Billing Month** -- The period of approximately thirty (30) days intervening between regular successive billing dates.
22. **Partial Requirements Service** -- Service to a load which is partially or wholly served from another source of power.
23. **Point of Delivery** -- The point, unless otherwise specified in the application for electric service, Electric Service Agreement or contract, at which the Company's facilities are connected with wires or apparatus of the Customer.
24. **Power** -- Demand.
25. **Power Factor** -- The percentage determined by dividing the average power use in kilowatts (Real Power) by the average kilovolt-ampere power load (Apparent Power) imposed upon the Company by the Customer.
26. **Premises** -- All the real property and apparatus employed in a single enterprise on an integral parcel of land undivided by a dedicated street, highway or other public thoroughfare, or railway.
27. **Rated Capacity** -- Load for which equipment or electrical system is designed.
28. **Residential Service** -- Service furnished to Customers for (1) domestic purposes in single-family dwelling units; (2) apartments where each dwelling unit is separately metered and billed; and (3) combined family dwelling units. Dwellings where tenancy is typically less than 30 days in length, such as hotels, motels, camps, lodges and clubs, do not qualify for Residential Service.

(continued)

**ELECTRIC SERVICE REGULATION NO. 2 - Continued**

- 29. Remote Service.** – Service to distant or isolated locations which, in the Company’s opinion, will not have sufficient annual Schedule Billings to cover the Company’s annual incurred costs. A distant location is any location, or group of locations more than one-half mile from the Company’s existing distribution facilities. An isolated location is one where additional development is unlikely due to geographical constraints, and may be less than one-half mile from existing distribution facilities.
- 30. Schedule Billing** -- The total charges for service, including minimums, computed in accordance with the Company's applicable rate schedule.
- 31. Seasonal Service** – Service for annually recurring periods of use where service is discontinued or curtailed during part of the year.
- 32. Service** -- See Electric Service. The word "Service" may also be used to refer to the wires between the Company's supply and the Customer's entrance conductors.
- 33. Subdivision** -- An area identified by filed subdivision plats in which a group of dwellings may be constructed at about the same time.
- 34. Temporary Service** -- Service requested for a limited period of time or of questionable duration at the end of which the facilities will no longer be needed and in all probability will be removed. These facilities include, but are not limited to, service for construction power, seasonal sales lots, carnivals, rock crushers or paving plants.
- 35. Termination of Service** -- The disconnection of electric service to a given Customer at a given location.
- 36. Year** -- The period between the date of commencement of service under the application for electric service, Electric Service Agreement or contract and the same date of the following contract year.



**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 3**  
**STATE OF UTAH**

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**Electric Service Agreements**

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**1. APPLICATION FOR SERVICE**

Each Applicant for service may be required to sign the Company's standard application for electric service or a contract before service is supplied by the Company. For electric service in large quantity or under special conditions, the Company may require a suitable written agreement or special contract. No such agreement, contract or any modification thereof shall be binding upon the Company until executed by a duly authorized representative. Executed agreements and contracts shall be to the benefit of and be binding upon the heirs, administrators, executors, successors in interest and assigns of the Company and of the Customer.

In any case where two or more parties join in one application for electric service, such parties shall be jointly and severally liable thereunder, and only one bill shall be rendered for electric service supplied in accordance therewith.

When a change of occupancy occurs, notice of such change must be given to the Company prior to the date of such change. The outgoing Customer will be held responsible for all service supplied at the location until such notice has been received by the Company.

Transfer of service requires that the person to whom the service is to be transferred make application to the Company, qualify as a Customer and agree to assume responsibility for the billing for service, including minimums, from that date forward.

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**ELECTRIC SERVICE REGULATION NO. 3 – Continued**

**2. IMPLIED SERVICE AGREEMENT**

In the absence of a signed application, agreement or contract, the delivery of electric service by the Company and the acceptance thereof by the Customer shall be deemed to constitute an agreement by and between the Customer and the Company.

**3. ELECTRIC SERVICE SCHEDULE PRECEDENCE**

These Regulations and the applicable Electric Service Schedule are hereby made a part of each Electric Service Agreement, express or implied. In case of a conflict between any of the provisions of the agreement or contract, Electric Service Schedule and these Electric Service Regulations, the provisions of the Electric Service Schedule will take precedence followed by the provisions of these Electric Service Regulations.

Special contracts may be necessary due to unique circumstances when the standard Electric Service Schedules do not apply. A special contract is the Electric Service Schedule with respect to the customer to which it applies since it establishes the pricing provisions and conditions under which electric service is provided to that customer. All Special Contracts must be filed with the Public Service Commission. Conflicts between a Special Contract and the Electric Service Regulations of which the Company is aware will be specified when the contract is filed. In the case of a conflict between any of the provisions of a Special Contract and these Electric Service Regulations, the provisions of the Special Contract shall take precedence over the Electric Service Regulations.

**4. SELECTION AND CHANGES OF ELECTRIC SERVICE SCHEDULE**

Where optional Electric Service Schedules are available, the Company will assist the Customer, upon request, in the selection of the Electric Service Schedule most favorable for his/her service requirements. The recommendation to the Customer will be based on his/her statement of the class of service required, the amount and manner of use, and other pertinent information. The Company shall not be liable for any errors with respect to the information received from the customer. A Customer being billed under one or two or more optional Electric Service Schedules applicable to his/her class of service may elect to be billed on any other applicable Electric Service Schedule by notifying the Company in writing and the Company will bill the Customer under such elected Schedule from and after the date of the next meter reading. However, a Customer having made such a change of Electric Service Schedule may not make another such change within the next 12 months, unless altered conditions or other good cause justify a change within a shorter period.

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**ELECTRIC SERVICE REGULATION NO. 3 – Continued**

**5. RENEWAL AND TERMINATION OF SERVICE AGREEMENTS**

At the expiration of the term stated in the Service Agreement or contract, or any renewal thereof, or any extended term thereof, the agreement or contract shall remain valid from month to month unless either the Company or the Customer provides 30 days notice in writing of its desire to terminate such agreement, unless otherwise provided for in the agreement or contract.

**6. CUSTOMER'S RIGHT TO CANCEL AGREEMENT**

Where the Customer entirely suspends operations during the Agreement period with the intention to permanently abandon them, the Customer's obligation to take service pursuant to the Agreement may be suspended by written notice to the Company not less than 90 days before the effective date of such proposed suspension of service, unless otherwise provided in the applicable Electric Service Schedule or in the Electric Service Agreement. No such suspension of service shall release the Customer from his/her obligation under any term minimum guarantees based on special investment made by the Company to serve the Customer. If after a suspension of service pursuant to this regulation, the Customer shall thereafter resume operations within the original Agreement period, at the option of the Company the Agreement may be renewed for the remainder of the Agreement period and for an extended period equal to that during which operations were suspended. If the discontinuance by the Customer is a breach of the Service Agreement, the right of the Company to collect the sums mentioned herein shall be in addition to all other rights it may have on account of such breach.

**7. DEFAULT BY CUSTOMER**

For any default or breach by the Customer of a Service Agreement, including failure to pay bills promptly, the Company in addition to all other legal remedies, may terminate the Service Agreement or suspend the supply of service in accordance with Electric Service Regulation No. 10.

(continued)

**ELECTRIC SERVICE REGULATION NO. 3 – Continued**

**8. ELIGIBILITY FOR RESIDENTIAL SERVICE**

Residential electric service is to be conditioned upon payment of deposits where required, and of all outstanding debts for past electric service which are owed by the applicant to the Company. However, an applicant unable to pay a delinquent account balance may be eligible to enter into a deferred payment agreement under the provisions of Electric Service Regulation No. 10. Residential service shall be provided to an applicant without consideration of an outstanding debt which was incurred prior to the commencement of a divorce or separate maintenance action in the courts and which was in the name of a former spouse. An applicant is ineligible for service if at the time of application, the applicant is cohabiting with a delinquent account holder, previously terminated for non-payment, and the applicant and delinquent account holder also cohabited during the time the delinquent account holder received the utility's service, whether such service was received at the applicant's present address or another address. Electric service may, however, be denied at any time where unsafe conditions exist or where the applicant has given false information in connection with any utility service application or tampered with utility meters, lines, or other Company property.

**9. AVAILABILITY OF FACILITIES**

The Company shall not be required to maintain facilities in place or to continue the availability of facilities installed for the Customer's service when: (a) facilities are not being utilized to provide service in accordance with an application for service; or (b) no contract providing for continuing availability at a stated capacity is in effect. Such facilities that have not been used during the last 12 months may be subject to removal. The decision to remove said facilities shall be at the Company's sole discretion. The decision for such removal shall be based on but not limited to (1) revenue potential of facilities, (2) safety hazards, (3) availability of workforce and (4) length of time facilities are expected to remain idle.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 4**

**STATE OF UTAH**

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**Supply and Use of Service**

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**1. SUPPLY OF SERVICE**

Unless otherwise specifically provided in the electric service schedule or contract, the Company's rates are based upon the furnishing of electric service to the Customer's premises at a single Point of Delivery and at a single voltage and phase classification.

**(a) Individual Customer**

Each separately operated business activity and each separate building will be considered an individual Customer for billing purposes. If several buildings are occupied and used by one Customer in the operation of a single and integrated business enterprise, the Company may furnish electric service for the entire group of buildings through one service connection at one Point of Delivery. All such buildings shall be on the same premises undivided by a dedicated street, highway or other public thoroughfare or railway.

Should the Customer request service from the Company through more than one Point of Delivery, or request service from the Company at more than one voltage or phase, each service connection will be separately metered and billed. If the size of the load exceeds standard transformer capacity and the Company elects to set more than one transformer of the same voltage and phase, the customer shall be required to provide for, as directed by the Company: 1) a totalized metering scheme wherein the individual metered service are electronically summed into a single meter; or 2) a single point of metering on the primary side of the transformers while maintaining secondary delivery as directed by the Company. The Customer will be responsible for the required meter cabinets, conduits and connections required for primary or totalized metering.

**(b) Reactive Power**

All electric service schedules in this tariff are based upon the Customer minimizing his/her reactive power load.

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**ELECTRIC SERVICE REGULATION NO. 4 - Continued**

**1. SUPPLY OF SERVICE (continued)**

**(b) Reactive Power (continued)**

- (1) The reactive kilovolt-ampere demands may be determined either by permanently installed instruments or by test. When determined by test, the resulting reactive demand will remain in effect until a new test is made.
- (2) When reactive power correction equipment is installed by the Customer, such equipment must be connected and switched in a manner acceptable to the Company.

**(c) Unmetered Service**

Service to fixed loads, with fixed periods of operation, such as street lights, traffic lights and other similar installations may, for the convenience and mutual benefit of the Customer and the Company, be unmetered. The average monthly use (one twelfth of the annual use) determined by test or estimated from equipment ratings shall be billed monthly in accordance with the applicable schedule.

**2. CUSTOMER'S USE OF SERVICE**

Electric Service will be supplied only to those for whom the Company is the sole source of electric power and energy unless otherwise provided under an appropriate agreement. Service shall be used by the Customer only for the purposes specified in the service agreement and applicable electric service schedule or schedules. If the Customer obtains any part of his/her electric requirements from any source other than the Company, supplementary or standby service will be supplied only under electric service schedules specifically applicable to such service.

**3. SERVICE TO TENANTS**

The Company supplies electric service for the exclusive use of the Customer. The Customer shall not extend his/her electric facilities for service to other Customers or premises and shall not resell electric service to any other person or entity unless taking service under electric service schedules that specifically provide for reselling.

Electric power purchased by Customers shall be used solely by the Customer and its tenants involved in the same business enterprise and associated activities on the same premises. The cost of the electric service shall either be absorbed, or reflected in the rent or in the price of the goods or services as an unidentifiable charge to the tenant. Such Customers may also enter into three party agreements to allow the Company to deliver power and energy to Customers' tenants through the Customers' electrical system.

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**ELECTRIC SERVICE REGULATION NO. 4 - Continued**

**3. SERVICE TO TENANTS (continued)**

With the exception of Customers who receive electric service under the provisions of Electric Service Schedule No. 25 which applies to mobile home and house trailer park service, Customers with established master metering facilities which predate the implementation of the Master Metering standards specified in Electric Service Regulation No. 7, or Customers who have been exempted from the Master Metering standard may allocate the total electric bill to individual units receiving electric power through their master meter. Such allocation is to be made on an equitable basis and no costs may be added to the total amount billed through the master meter.

**4. CONTINUITY OF SERVICE**

Unless otherwise specified in a service agreement, electric service is intended to be continuously available. It is inherent, however, that there will at times be some degree of failure, interruption, suspension, curtailment or fluctuations. The Company does not guarantee constant or uninterrupted delivery of Electric Service and shall have no liability to its Customers or any other persons for any interruption, suspension, curtailment or fluctuation in Electric Service or for any loss or damage caused thereby if such interruption, suspension, curtailment or fluctuation results from the following:

- (a) Causes beyond the Company's reasonable control including, but not limited to, accident or casualty, fire, flood, drought, wind, action of the elements or other acts of God, court orders, litigation, breakdown of or damage to facilities of the Company or of third parties, strikes or other labor disputes, civil, military or governmental authority, electric disturbances originating on or transmitted through electrical systems with which the Company's system is interconnected and acts or omissions of third parties.
- (b) Repair, maintenance, improvement, renewal or replacement of facilities, or any discontinuance of service which, in the Company's judgment, is necessary to permit repairs or changes to be made in the Company's generating, transmission or distribution facilities or to eliminate the possibility of damage to the Company's property or to the persons or property of others. To the extent practicable, such work, repairs or changes shall be done in a manner which will minimize inconvenience to the Customer and whenever practicable, the Customer shall be given reasonable notice of such work, repairs or changes.

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**ELECTRIC SERVICE REGULATION NO. 4 - Continued**

**4. CONTINUITY OF SERVICE (continued)**

- (c) Automatic or manual actions taken by the Company, which in its sole judgment are necessary or prudent to protect the performance, integrity, reliability or stability of the Company's electric system or any electrical system with which it is interconnected. Such actions shall include, but shall not be limited to, the operation of automatic or manual protection equipment installed in the Company's electrical system, including, without limitation, such equipment as automatic relays, generator controls, circuit breakers and switches.



**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 5**

**STATE OF UTAH**

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**Customer's Installation**  
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**1. SERVICE ENTRANCES AND CONNECTIONS**

**(a) Attachment to Company Facilities**

The Company will supply the exterior connection (service connection) between the Company's facilities and the point of delivery. The Customer shall provide a suitable service entrance to the premises to be served at the point specified by the Company. The Customer shall also provide a stationary and structurally sound support for the interconnection of the Company's and the Customer's facilities. The support shall be at a mutually agreeable location on the Customer's premises.

**(b) Metering Equipment**

All meter bases for meters required for measuring electric service (including kVar when specified by the Company) shall be provided and installed by the Customer at a location acceptable to the Company and shall conform to the Company's specifications. The Customer's wiring, meter bases and service entrance facilities must be installed and maintained by the Customer in accordance with applicable municipal or state requirements and to standards required by the National Electrical Safety Code and National Electrical Code. When, in the Company's judgment, profile data is required, the customer will provide the necessary communications links. The Company is not obligated to provide service when Customer's equipment and installation does not meet the required standards.

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**ELECTRIC SERVICE REGULATION - Continued**

**(c) Clearances**

Whenever the initial clearances of serving facilities over the Customer's premises, required by applicable laws, ordinances, rules, or regulations of public authorities, become inadequate due to changes made by the Customer, the Customer shall be responsible for correction of the deficiency. Such correction may require the Customer provide, at his/her own expense, a new approved support for connection of the Company's serving facilities as well as new service entrance facilities.

**2. CUSTOMER'S LOAD AND OPERATION**

**(a) Protection of Customer's Equipment**

The Customer shall furnish, install, inspect and keep in good and safe condition all electrical wires and lines on the Customer's side of the point of delivery. The Customer shall provide devices to protect his/her equipment from high and low voltage, overload, single phasing, phase reversal or other abnormal conditions.

**(b) Protection of the Company's Equipment and other Customers**

The Customer shall provide control equipment to eliminate excessive starting current or undesirable voltage fluctuations on the Company's circuits. If the Customer makes any substantial additions or changes in his/her electrical facilities, either in size or character, the Customer shall give the Company prior written notice of this fact. Any such additions or changes in load shall be of such size that it is not a detriment to the furnishing of service to other Customers.

**(c) Customers with Self-Generation**

Service will be furnished to a Customer with self-generation only by written agreement. Such agreement shall specify the terms and conditions governing the furnishing of service including the Company's Parallel Generation Interconnection Requirements. The Customer's generating facilities will be allowed to be interconnected with the Company's facilities upon compliance with the provisions of this agreement and upon acceptance by the Company of a performance test for proper interconnection equipment operation. It shall be the responsibility of the

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**ELECTRIC SERVICE REGULATION - Continued**

**2. CUSTOMER'S LOAD AND OPERATION (continued)**

**(c) Customers with Self-Generation (continued)**

Customer to supply all equipment, including but not limited to, transfer switches, disconnects, overload protection, and any other protective devices necessary to safely connect to and operate from another power source. The Customer shall be liable for all costs and liability associated with any damage or injury resulting from using another power source.

**(d) Maintenance of Customer's Facilities**

Installation and maintenance of all facilities beyond the point of delivery, except metering equipment, shall be at the expense and responsibility of the Customer except under conditions specified by the Company in writing. If a Customer requests a service call and the problem is in the Customer's facilities, the Company may charge for the service call as specified in Schedule 300.

**(e) Highly Fluctuating Loads**

If Customer uses welding machines, X-ray apparatus, elevators or other equipment with highly fluctuating load characteristics, or having an abnormal effect on voltage, and whose operation requires the Company to install transformer capacity or other equipment in order to protect the quality of service to other Customers or to provide for short period use of power by such equipment, the Company will provide service as described in Regulation 12.

The Company reserves the right to refuse to supply service to loads of a character which may seriously impair service to any Customer and shall have the right to discontinue service to the Customer who shall continue to use appliances or apparatus detrimental to the service to any customer after being notified thereof in writing by the Company.

**(f) Balancing of Load**

The Customer shall so arrange his load that there will be, at the Point of Delivery, a reasonable electric load balance between the phases of a polyphase circuit and between the two sides of a single phase three-wire circuit.

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**ELECTRIC SERVICE REGULATION - Continued**

**3. REFUSAL OF SERVICE**

The Company shall have the right, but does not assume the duty to inspect the Customer's installation at any reasonable time. The Company reserves the right to disconnect service or to refuse to connect or supply service:

- (a) when the Customer's wiring or facilities are in the Company's judgment unsafe or hazardous to the Customer or others or found to be in violation of applicable laws, ordinances, rules or regulations.
- (b) where such connection or service will adversely affect or impair the service to its other Customers.
- (c) where the applicant or Customer has not complied with state, municipal or Company regulations.
- (d) until the Customer is advised by proper authority that the wiring and utilization equipment to be served have been inspected and passed by the controlling public inspection authority, where inspection is required by local ordinance or other authorized procedures. Any affidavits or certificates of inspection required by law must be furnished before service is connected.

**4. COMPANY LIABILITY**

Nothing in these Electric Service Regulations shall be construed as placing upon the Company any responsibility for the condition or maintenance of the Customer's wiring, current consuming devices or other equipment, and the Company shall not be held liable for any loss or damage resulting from defects in the Customer's installation and shall not be held liable for damage to persons or property arising from the use of the service on the premises of the Customer.

**ROCKY MOUNTAIN POWER**

**ELECTRIC SERVICE REGULATION NO. 6**

**STATE OF UTAH**

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**Company's Installation**

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**1. COMPANY'S INSTALLATION**

Except as otherwise provided in these Regulations, an Electric Service Agreement, or the Electric Service Schedules, the Company will install and maintain its lines and equipment on its side of the Point of Delivery, but shall not be required to install or maintain any lines or equipment except meters and accessories beyond that point. Only the Company is authorized to make the connections at the Point of Delivery. Electric service furnished under this tariff will be alternating current, 60 hertz, single or three-phase, at one of the nominal standard voltages available from the Company at or near the Customer's location.

**2. COMPANY FACILITIES ON CUSTOMER'S PREMISES**

- (a) All materials furnished and installed by the Company on the Customer's premises, shall be, and remain, the property of the Company. The Customer shall not break the Company's seals. In the event of loss or damage to the Company's property, arising from neglect, carelessness, or misuse by the Customer, the cost of necessary repairs or replacement shall be paid by the Customer.
- (b) Customer without expense to the Company shall make or procure conveyance to the Company of satisfactory Rights-of-Way Easements across the property owned or controlled by the Customer for the Company's lines or extensions thereof necessary or incidental to the furnishing of service to the Customer.
- (c) The Customer shall provide safe, unobstructed access to Company representatives at all hours to maintain the Company's electric distribution facilities. The Customer shall also permit the Company to trim trees and other vegetation to the extent necessary to avoid interference with the Company's lines and to protect public safety. Safe and unobstructed access is defined as free of any obstructions including, but not limited to, obstructions caused by structures, trees, vegetation, landscaping, equipment or vehicles, driveways or installed foundations, debris or animals.

**ELECTRIC SERVICE REGULATION NO. 6 - Continued**

- (d) The Customer shall provide safe, unobstructed access to Company representatives at reasonable times, for the purpose of reading meters, inspecting, repairing or removing metering devices and wiring of the Company. Safe and unobstructed access is defined as free of any obstructions including, but not limited to, obstructions caused by structures, trees, vegetation, landscaping, equipment or vehicles, driveways or installed foundations, debris or animals.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 7**

**STATE OF UTAH**

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**Metering**

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**1. INSTALLATION**

All meter locations and provisions for connecting metering equipment are subject to approval by the Company. Meter locations shall be consistent with good engineering and safety practices and shall comply with appropriate codes and standards.

The Company will install, own and maintain all meters and other metering devices (excluding the meter base\cabinets) necessary for measuring the electric power and energy used by the Customer.

Separate premises, even though owned by the same Customer, will not be supplied through the same meter, except as may be specifically provided for in the applicable electric service schedule.

Demand meters may be installed at the Company's option on any account when the nature of the Customer's equipment and operation indicates that a demand meter may be required for correct application of the electric service schedule.

When multiple meters are installed at a location with multiple units, it is the developer/owner's responsibility to permanently, and correctly, label each meter base for the associated service address. The Company may check such meter installations to verify they are correctly labeled. The Company will charge the Meter Verification Fee set forth in Schedule 300, to the developer/owner for each meter installation checked. In the event all meters are labeled correctly for each unit the Company will waive the Meter Verification Fee for that building.

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**ELECTRIC SERVICE REGULATION NO. 7 – Continued**

**1. INSTALLATION (continued)**

When a complaint is received from a customer (landlord or tenant) or government agency of possible switched meters, the Company will check such meter installations to verify that they are correctly labeled. The Company will charge the Meter Verification Fee, as set forth in Schedule 300, to the owner for each meter installation checked. If all meters at a building are correctly labeled for each unit the Company will waive the Meter Verification Fee for that building.

If a developer/owner or landlord requests the Company to verify or certify that each meter base is labeled correctly, including when locations with multiple units are sold, the Company will charge the party requesting such verification or certification the Meter Verification Fee as set forth in Schedule 300.

**2. METER TESTS**

The Company will test and inspect its meters from time to time and maintain their accuracy of registration in accordance with generally accepted practices and the rules and standards established by the Public Service Commission of Utah. Upon request, the Company shall promptly and without charge test the accuracy of a customer's meter.

If the meter has been tested within 12 months preceding the date of the request, the Company may require the customer to make a deposit as provided in Schedule 300. The deposit shall not exceed the estimated cost of performing the test. If the meter is found to have an error of more than two percent of the tested capacity, the deposit shall be refunded; otherwise, the deposit may be retained by the Company as a service charge. Customers shall be entitled to observe tests, and the Company shall provide test reports to customers.

In the event of a dispute, the customer may request a referee test in writing. The Commission may require the deposit of a testing fee. Upon filing of the request and receipt of the deposit, if required, the Commission shall notify the Company to arrange for the test. The Company shall not remove the meter prior to the test without Commission approval. The meter shall be tested in the presence of a Commission representative, and if the meter is found to be inaccurate by more than two percent of tested capacity, the customer's deposit shall be refunded; otherwise, it shall be retained.

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**ELECTRIC SERVICE REGULATION NO. 7 - Continued**

**3. BILL ADJUSTMENTS FOR METER ERROR AND FAILURE TO REGISTER**

**(a) Meter Error**

If a meter tested is more than two percent fast, the Company shall refund to the customer the overcharge based on the corrected meter readings for the period the meter was in use, not exceeding six months, unless it can be shown that the error was due to some cause, the date of which can be fixed.

If a meter tested pursuant to this section is more than two percent slow, the Company may bill the customer for the estimated power and energy consumed but not covered by the bill for a period not exceeding six months unless it can be shown that the error was due to some cause, the date of which can be fixed.

**(b) Failure to Register**

If any meter fails to register correctly the amount of electric power or energy used by the Customer, the amount of such use will be estimated by the Company from the best available information. If a meter does not register, the Company may bill the customer for the estimated power and energy used but not registered for a period not exceeding three months. If the Company finds that the meter has been tampered with, the Customer shall pay for such estimated usage together with the expense for restoring the Company's equipment to its normal operating condition and correcting Company billing records.

**4. MASTER METERING**

**(a) Master Metering Standard**

A master meter is any meter that serves more than one Customer. Master metering is only allowed as provided for in Exemptions to Master Metering. Other than as provided in Exemptions to Master Metering, individual metering is required for a new building if:

- (1) There is more than one unit in such building, and
- (2) The occupant of each unit uses electricity in the unit.

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**ELECTRIC SERVICE REGULATION NO. 7 - Continued**

**4. MASTER METERING (continued)**

**(b) Exemptions to Master Metering**

Separate individual metering is not required for:

- (1) Those portions of transient multiple occupancy buildings and transient mobile home parks normally used as temporary domiciles in such buildings as hotels, motels, dormitories, rooming houses, hospitals, nursing homes and those mobile home park sections designated for travel trailers;
- (2) Residential unit space in multiple occupancy buildings where all space heating, water heating, ventilation and cooling are provided through central systems and where the electric load within each unit that is controlled by the tenant is projected to be 250 kWh or less per month and where the utility has been provided reasonable substantiation of the load projection;
- (3) Common building areas such as hallways, elevators, reception and or washroom, security lighting areas;
- (4) Commercial unit space which is
  - (a) subject to alteration with change in tenants as evidenced by temporary as distinguished from permanent type of load bearing wall and floor construction separating the commercial unit spaces, and
  - (b) non-energy intensive as evidenced by connected loads other than space heating, water heating, and air-conditioning of five (5) watts or less per square foot of occupied space;
- (5) Other units where the long run benefits to the electric consumers exceed the costs of purchasing and installing separate meters in the building. This determination is made by applying the cost effectiveness test guidelines described in the Utah Administrative Code R746-210-3.

The burden of proof rests with the customer who seeks an exemption.

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**ELECTRIC SERVICE REGULATION NO. 7 - Continued**

**4. MASTER METERING (continued)**

**(c) Sub-metering**

Sub-metering is the metering of the various customers that are served from a master metered account. With the exception of grandfathered accounts sub-metering is not allowed.

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**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 8**

**STATE OF UTAH**

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**Billings**

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**1. BILLING**

Except where specifically stated, all electric service schedules contained in the Company's tariff set forth the rate for one (1) billing month. However, local conditions, initial billings, final billings and seasonal readings may cause billings on irregular intervals, in which case the bill will be appropriately adjusted. Except as specifically provided otherwise, the Company's rates are based on continuing service at each service location and the bill for electric service shall be calculated separately for each meter.

**2. NON-RESIDENTIAL ESTIMATED BILLING**

When any local condition makes it impractical to read meters at regular intervals, the Company may, at its option, read such meters at irregular intervals but not less frequently than once every twelve (12) months. Under such conditions, bills for electric service will be rendered for either the Minimum Monthly Charge set forth in the schedule or for amounts based on the Company's estimate of the Customer's use during the month. When an actual meter reading is obtained, the Company may adjust each estimated billing which has occurred since the last Company meter reading was obtained.

**3. RESIDENTIAL ESTIMATED BILLING**

Bills will be rendered regularly at monthly or bimonthly intervals to permanent continuous non-seasonal customers. The Company at its option may use an estimated billing procedure. If a meter reader is unable to gain access to a meter for the purpose of making an actual reading, the Company shall take appropriate additional measures in an effort to obtain an actual meter reading. These measures shall include, but are not limited to, scheduling of

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**ELECTRIC SERVICE REGULATION NO. 8 - Continued**

**3. RESIDENTIAL ESTIMATED BILLING (continued)**

a meter reading at other than normal business hours, making an appointment for meter reading or providing a prepaid postal card with a notice of instruction upon which an account holder may record a meter reading. In addition, when mutually agreed upon and at the Customer's expense, a remote device may be installed. If after two regular route visits access has not been achieved, the Company will notify the customer that he/she must make arrangements to have the meter read as a condition of continuing service.

If, after complying with the above provisions, the Company is unable to make an actual meter reading within a two month period, it may again render an estimated bill for the current billing cycle.

**4. PAYMENT OF BILLS**

All bills are payable by mail or in person at any office, pay station or collection center authorized by the Company, not later than the due date shown on the bill.

**5. LATE PAYMENT CHARGE**

A Late Payment Charge may be levied against any account that is not paid in full each month. This charge will be computed at a percentage specified in Schedule 300 applied to the unpaid delinquent balance brought forward on the subsequent month's bill. All payments received prior to the subsequent month's billing date, will apply to the Customer's account prior to calculating the Late Payment Charge. Those payments applied shall satisfy the oldest portion of the billing first, any other billings second and the current billing last.

**6. RETURNED PAYMENT CHARGE**

A charge, as specified in Schedule 300, may be assessed and collected by the Company for each returned payment.

**7. DISPUTED BILL**

In disputing any part of a periodic billing statement for residential electric service, an account holder shall first attempt to resolve the issue by discussion with the Company's personnel. In response to such action by an account holder the Company's personnel will investigate any disputed issue and will attempt to resolve that issue by negotiation.

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**ELECTRIC SERVICE REGULATION NO. 8 - Continued**

**7. DISPUTED BILL (continued)**

If such negotiation does not resolve the dispute, the account holder may obtain informal or formal review of the dispute as set forth in Electric Service Regulation No. 1. While an account holder is proceeding with either informal or formal review of a dispute, electric service will not be terminated provided any amounts not in dispute are paid when due.

**8. BILLING ADJUSTMENTS**

**(a) Definitions**

- (1) A “backbill” is that portion of any bill, other than a levelized bill, which represents charges not previously billed for service that was actually delivered to the customer during a period before the current billing cycle.
- (2) A catch-up bill is a bill based upon an actual reading rendered after one or more bills based on estimated or customer readings. A catch-up bill which exceeds by 50 percent or more the bill that would have been rendered under the Company’s standard estimation program is presumed to be a backbill.

**(b) Notice**

The account holder may be notified by mail, by phone, or by a personal visit, of the reason for the backbill. This notification shall be followed by, or include a written explanation of the reason for the backbill that shall be received by the customer before the due date and be sufficiently detailed to apprise the customer of the circumstances error or condition that caused the underbilling, and, if the backbill covers more than a 24 month period, a statement setting forth the reason(s) the Company did not limit the backbill under Paragraph 8.d. below.

**(c) Limitations on Rendering a Backbill**

The Company shall not render a backbill more than three months after the Company actually became aware of the circumstance, error, or condition that caused the underbilling. This limitation does not apply to fraud, and theft of service limitations.

**(d) Limitations of the Period for Backbilling**

- 1) The Company shall not bill a Customer for service rendered more than 24 months before the Company actually became aware of the circumstance or error, or condition that caused the underbilling or that the original billing was incorrect.

(continued)

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**ELECTRIC SERVICE REGULATION NO. 8 - Continued**

**8. BILLING ADJUSTMENTS (continued)**

**(d) Limitations of the Period for Backbilling (continued)**

- (2) In case of customer fraud, the Company shall estimate a bill for the period over which the fraud was perpetrated. The time limitation of Paragraph 8.d.(1) above does not apply to customer fraud situations.

**(e) Payment Period**

The Company shall permit the customer to make arrangements to pay a backbill without interest over a time period at least equal in length to the time period over which the backbill was assessed, unless the Company has demonstrated that the customer knew or reasonably should have known that the original billing was incorrect or in the case of fraud or theft. Interest will be assessed at the rate applied to past due accounts on all amounts not timely paid in accordance with the established arrangements.

**9. OVERBILLING**

**(a) Standards and Criteria for Overbilling**

Billing under any of the following conditions constitutes overbilling.

- (1) a meter registering more than two percent fast, or a defective meter;
- (2) use of an incorrect watt-hour constant;
- (3) incorrect service classification, provided that the information supplied by the customer was not erroneous or deficient;
- (4) billing based on a switched meter condition where the customer is billed on the incorrect meter.
- (5) meter turnover, or billing for a complete revolution of a meter which did not occur;
- (6) a delay in refunding payment to a customer pursuant to rules providing for refunds for line extensions;

(continued)

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**ELECTRIC SERVICE REGULATION NO. 8 - Continued**

**9. OVERBILLING (continued)**

**(a) Standards and Criteria for Overbilling (continued)**

- (7) incorrect meter reading or recording by the Company; and
- (8) incorrectly estimated demand billings by the Company.

**(b) Interest Rate**

- (1) The Company shall provide interest on customer payments for overbilling. The interest rate shall be the greater of the interest rate paid by the Company on customer deposits, or the interest rate charged by the Company for late payments.
- (2) Interest shall be paid from the date when the customer overpayment is made, until the date when the overpayment is refunded. Interest shall be compounded during the overpayment period.

**(c) Limitations**

- (1) The Company shall not be required to pay interest on overpayments if offsetting billing adjustments are made during the next full billing cycle subsequent to the receipt of the overpayment.
- (2) The Company shall be required to offer refunds, in lieu of credit, only when the amount of the overpayment exceeds \$50, or the sum of two average month's bills. However, the Company shall not be required to offer a refund to a customer having a balance owing to the Company, unless the refund would result in a credit balance in favor of the customer.
- (3) If a customer is given a credit for an overpayment, interest will accrue only up to the time at which the first credit is made, in cases where credits are applied over two or more bills.

(continued)



**ELECTRIC SERVICE REGULATION NO. 8 - Continued**

**9. OVERBILLING (continued)**

**(c) Limitations (continued)**

- (4) The Company shall not be required to make a refund of, or give a credit for, overpayments which occurred more than 24 months before the customer submitted a complaint to the Company or the Commission, or the Company actually became aware on an incorrect billing which resulted in an overpayment.
- (5) In cases when the Company can show or demonstrate before the Commission that a customer knew or reasonably should have known an overpayment to be incorrect, the Company shall not be required to pay interest on the over payment.
- (6) Disputes regarding the level or terms of the refund or credit are subject to the informal and formal review procedures of the Utah Public Service Commission.

**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 9**

**STATE OF UTAH**

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**Deposits**

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**1. DEPOSITS**

In accordance with the conditions stated below, the Company may require from its Customers a security deposit intended to guarantee payment of bills. The deposit may be in addition to any advance contribution or guarantee in connection with construction of lines or facilities as provided for in the extension policy of the Company as stated in the Company's Electric Service Regulation No. 12.

**(a) Non-residential Customers**

The Company may require at any time from any Non-Residential Customer a security deposit intended to guarantee payment of bills. Such deposit shall not exceed the amount of an estimated average 90 days bill at the premises. The Company will accept a guarantee satisfactory to the Company, or a bond or irrevocable letter of credit from a bank, insurance company, or bond company of equal value in place of the security deposit.

**(b) Residential Customers**

In accordance with the conditions specified below, some Residential Customers may be required to make security deposits. An applicant for electric service shall have the right to pay a security deposit in at least three equal monthly installments provided that the first installment is paid at the time of application. The amount of the deposit is specified in Schedule 300.

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**ELECTRIC SERVICE REGULATION NO 9 -Continued**

**1. DEPOSITS (continued)**

**(b) Residential Customers (continued)**

**(1) Customers Applying for Residential Electric Service.**

A security deposit will be required from any prospective Customer applying for residential service meeting one of the following criteria:

- a. Has engaged in subterfuge or furnished false credit information.
- b. Fails to provide the following information:
  - (i) Customer name
  - (ii) Service address
  - (iii) Previous address
  - (iv) Social security number, driver's license number, or a government issued picture identification
  - (v) Name of a relative, relationship, and phone number; or Personal reference and phone number
  - (vi) Employer phone number, if employed
  - (vii) If renting, the owner or manager of the premises at the service address and phone number (if available) or the address or P.O. Box of the owner or manager.
- c. Has been a Customer of the Company and left a premises with an unpaid delinquent account.

A third-party guarantee as provided in Paragraph (5) below, a bond or irrevocable letter of credit from a bank, insurance company, or bond company to insure payment for electric service, or a letter of credit from the electric utility from which the Customer has received service within the past 24 months shall be acceptable in lieu of a deposit.

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**ELECTRIC SERVICE REGULATION NO 9 -Continued**

**1. DEPOSITS (continued)**

**(b) Residential Customers (continued)**

**(2) Current Residential Customers**

In addition to deposits which may be required pursuant to Paragraph 3. (Non-Payment of Bills) below, a deposit may be required from any Residential Customer who has been connected less than one year and is subject to termination and a ten (10) day written notice of disconnection has been issued. A current Residential Customer will be allowed to pay the security deposit in at least three equal monthly installments. Prior to termination, the Company will not require a deposit from a Customer who is in compliance with his obligations under a deferred payment agreement (which includes remaining current on his bill), or if the bill is brought current.

**(3) Waiver of Security Deposit**

The security deposit requirement shall be waived for those Residential Customers granted relief from termination pursuant to Utah Code Title 54 Public Utilities Statutes and Public Service Commission Rules, Title 9 Community and Culture Development 9-12-201. Any new security deposit required from a residential Customer shall also be waived if that Customer makes application and qualifies for the HEAT program, as determined by the Department of Community and Culture. (HEAT is a program which makes Federal funds available through the Department of Community and Culture to low-income households to assist with home energy bills.) The Company will waive any new security deposit requirement once in a twelve month period for those customers who have qualified for the HEAT program. The Company may challenge a Customer's right to such waivers in specific cases where circumstances indicate that the Customer has obtained service by means of theft or engaged in other similar conduct. All such cases must be decided by the Commission.

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**ELECTRIC SERVICE REGULATION NO 9 -Continued**

**1. DEPOSITS (continued)**

**(b) Residential Customers (continued)**

**(4) Contributions from Third-Party Sources**

Monies received by the Company from third-party sources (such as HEAT, REACH, SHARE, identifiable contributions from religious organizations, or other similar public assistance programs) to aid a Customer in the payment of electric service billings shall not be applied toward the payment of a security deposit, but shall be applied to reduce the cost of the home electric service received.

**(5) Third-Party Guarantees**

Third-party guarantees in lieu of security deposits shall be permitted from qualified guarantors. The Company shall consider a guarantor of residential service qualified if the guarantor is a current Customer of the Company and has not received a ten (10) day written notice of disconnection within the last 12 months.

**2. INTEREST**

Simple interest, computed from the date of deposit at the rates specified in Schedule 300, will be paid by the Company upon all such deposits. Deposits with accrued interest, if any, will be repaid at the end of twelve (12) months or sooner at the option of the Company unless the Customer has received a ten (10) day written notice of disconnection within the last 12 months. Upon final settlement of Customer's account, any unused balance of deposit with accrued interest, if any, will be returned to Customer less such amount as shall then be due the Company by the Customer for service rendered. Interest on Customer's deposit shall cease upon discontinuance for any reason of Customer's service.

**3. NON-PAYMENT OF BILLS**

A customer or former customer of the Company, whose service was terminated for non-payment of a delinquent account or deposit where required, or who left a premises with a delinquent account, will be required to make payment of all amounts remaining unpaid from previous service in addition to a deposit as specified in Paragraph 1. (Deposits) in this Rule. Such applicant will be allowed to pay the security deposit in at least three equal monthly installments provided that the first installment is paid at the time of application.

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**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 10**  
**STATE OF UTAH**

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**Termination of Service and Deferred Payment Agreement**

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**1. TERMINATION OF SERVICE TO NON-RESIDENTIAL CUSTOMERS**

If a Customer violates the conditions under which the Company supplies service under the Service Agreement and these Service Regulations, or if he fails upon request from the Company to pay an unsecured bill for service, the Company may discontinue service upon not less than five (5) business days advance written notice stating the cause of such discontinuance, delivered to the Customer and to the premises to which service is supplied. In addition, the Company reserves the right to discontinue service upon notice for any of the following reasons:

- (a) For the use of electricity for any property or purpose other than that described in the application made therefor.
- (b) Under any flat rate service, for addition to such property or fixtures, or increase in the use to be made of electricity.
- (c) For failure to maintain in good order service entrance facilities or equipment owned by the Customer.
- (d) For tampering with any service wires, meter, seal, or any other facilities of the Company.
- (e) In case the Customer vacates premises either permanently, with or without notice to the Company, or temporarily with notice to the Company to stop service for the vacation period.

(continued)

**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**1. TERMINATION OF SERVICE TO NON-RESIDENTIAL CUSTOMERS (continued)**

- (f) For use of equipment which adversely affects the Company's service to its other Customers.
- (g) For refusal of reasonable access to property to the agent or employee of the Company for the purpose of inspecting the facilities or for testing, reading, maintaining or removing meters.
- (h) For fraudulent use of service.

Five (5) business days advance written notice will be given the Customer before service is discontinued under this provision, except in the case of danger to life or property, when the Company may discontinue service without notice.

**2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS**

**(a) Delinquent Account**

A residential utility service bill which has remained unpaid beyond the statement due date is a delinquent account. When an account is a delinquent account, the Company, before termination, will issue a written late notice to inform the account holder of the delinquent status. A late notice or reminder notice will include the following information:

- (1) A statement that the account is a delinquent account and should be paid promptly; and
- (2) A statement that the Customer should call the Company, if he/she has any question concerning the account; and
- (3) A statement of the delinquent account balance, using a term such as "delinquent account balance."

Where the account holder responds to a late notice or reminder notice the Company will investigate any disputed issue and will attempt to resolve that issue by negotiation. During this investigation and negotiation no other action shall be taken to terminate electrical service if the account holder pays the undisputed portion of the account.

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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS (continued)**

**(a) Delinquent Account (continued)**

A copy of the "Customer's Statement of Rights and Responsibilities" will be issued to the account holder with the first notice of impending service disconnection.

**(b) Reasons for Termination**

**(1)** Residential utility service may be terminated for the following reasons:

- a. Nonpayment of a delinquent account; or
- b. Nonpayment of a deposit where required; or
- c. Failure to comply with the terms of a deferred payment agreement or Commission order; or
- d. Unauthorized use of or diversion of residential utility service, or tampering with wires, meters, or other equipment; or
- e. Subterfuge or deliberately furnishing false information for the purpose of obtaining utility service; or
- f. Failure to provide access to meter during the regular route visit to the premises following proper notification and opportunity to make arrangements in accordance with Regulation No. 8.

**(2)** The following are insufficient grounds for termination of service:

- a. A delinquent account, accrued prior to the commencement of a divorce or separate maintenance action in the courts, in the name of a former spouse, cannot be the basis for termination of the current account holder's service.

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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS (continued)**

**(b) Reasons for Termination (continued)**

- b. Cohabitation of a current account holder with a delinquent account holder who was previously terminated for non-payment, unless the current and delinquent account holders also cohabited during the time the delinquent account holder received electric service, whether such service was received at the current account holder's present address or another address.
- c. Where the delinquent account balance is less than \$25.00, unless no payment has been made for two months.
- d. Failure to pay any amount in bona fide dispute before the Commission.
- e. Payment delinquency for third party services billed by the Company, unless prior approval is obtained from the Commission.

**(c) Restrictions upon Termination During Serious Illness**

Residential electric service may not be terminated and will be restored if terminated where such termination will cause or aggravate a serious illness or infirmity of a person living in the residence. Upon receipt of a statement, signed by an osteopathic physician, a physician, a surgeon, a naturopathic physician, a physician assistant, a nurse, or a certified nurse midwife, as the providers are defined and licensed under Title 58 of the Utah Code, either on a form obtained from the utility or on the health care provider's letterhead stationery, which statement legibly identifies the health infirmity or potential health hazard, and how termination of service will injure the person's health or aggravate their illness, the Company will continue or restore service for the period set forth in the statement or one month, whichever is less; provided, however, that the person whose health is threatened or illness aggravated may petition the Commission for an extension of time. During the period of continued service, the account holder is liable for the cost of residential utility service. However, no action to terminate the service may be undertaken until expiration of the period of continued service.

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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS (continued)**

**(d) Restrictions upon Termination to Residences with Life Supporting Equipment**

The Company will not terminate residential electric service to a residence in which the account holder or a resident is known by the Company to be using an iron lung, respirator, dialysis machine, or other life-supporting equipment, without specific prior approval by the Public Service Commission. Any account holder eligible for such protection can obtain it by filing a written notice with the Company. Thereupon, the Company will mark and identify all meter boxes where such equipment is used.

**(e) Payments for HEAT program**

The Company will not discontinue residential electric service to a low-income household for at least 30 days after receipt of utility payment from the state program on behalf of the low-income household.

**(f) Termination Without Notice**

The Company may terminate service without notice where, in its judgment, a clear emergency or serious health or safety hazard exists for so long as such conditions exist, or where there is unauthorized use of or diversion of residential electric service or tampering with wires, meters, or other equipment owned by the Company. The Company will immediately attempt to notify the Customer of the termination and the reasons therefor.

**(g) Notice of Proposed Termination**

At least 10 calendar days prior to a proposed termination of residential electric service, the Company will give written notice of disconnection for nonpayment to the account holder. The 10-day time period is computed from the date the bill is postmarked. The notice will be given by first class mail or delivery to the premises and will contain a summary of the following information:

(1) A statement of the Customer's Rights and Responsibilities under existing state law and Commission regulations;

(2) The Commission-approved policy on termination for the Company;

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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS (continued)**

**(g) Notice of Proposed Termination (continued)**

- (3)** The availability of deferred payment agreements and sources of possible financial assistance including but not limited to all state and federal energy assistance programs;
- (4)** Informal and formal procedures to dispute bills and to appeal adverse decisions, including the Commission's address and telephone number;
- (5)** Specific steps that may be taken by the consumer to avoid termination (to be printed in a conspicuous fashion);
- (6)** The date on which payment arrangements must be made to avoid termination; and
- (7)** A conspicuous statement, in Spanish, that the notice is a termination notice and that the Company has a Spanish edition of its Customer information pamphlet and whether it has personnel available during regular business hours to communicate with Spanish-speaking Customers.

At least 48 hours prior to the time when termination of service is scheduled, the Company will make good faith efforts to notify the Customer or an adult member of the household, by mail, by telephone or by a personal visit to the residence of the scheduled termination. If personal notification has not been made either directly by the Company or by the Customer in response to a mailed notice, the Company will leave written termination notice at the residence. Personal notification, such as a visit to the residence or telephone conversation with the termination party, is required only during winter months (October 1 through March 31). All other months of the year, the mailed 48-hour notice can be the final notice prior to the termination.

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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS (continued)**

**(g) Notice of Proposed Termination (continued)**

If termination of service is not accomplished within fifteen business days following the 48-hour notice, the Company will follow the above procedures for another 48-hour notice.

The Company will send duplicate copies of 10-day termination notices to a third party designated by the account holder and will make reasonable efforts to personally contact the third party designated by the account holder before termination occurs, if the third party resides within its service area. The Company will inform its account holders of the third-party notification procedure at the time of application for service and at least once each year.

For all residential premises including Master-Metered apartment dwellings where a person other than the occupant is the account holder and that fact is known to the Company, the Company will post a notice of proposed termination on the premises in a conspicuous place and will make reasonable efforts to give actual notice to the occupants by personal visits or other appropriate means at least five calendar days prior to the proposed termination. The posted notice shall contain the information specified above. This notice provision applies to residential premises where the account holder has requested termination in addition to premises for which the account holder has a delinquent bill. If nonpayment is the basis for the termination, the Company shall also advise the tenants that they may continue to receive electric service for an additional 30 days by paying the charges due for the 30-day period just past.

**(h) Termination Hours**

Upon expiration of the notice of proposed termination, the Company may terminate residential utility service. Except in cases of service diversion or for safety considerations, electric service shall not be disconnected between Thursday at 4:00 p.m. and Monday at 9:00 a.m. or on legal holidays recognized by the State of Utah, or at any other time the Company's business offices are not open for business. Service may be disconnected only between the hours of 9:00 a.m. and 4:00 p.m.

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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS (continued)**

**(i) Customer-Requested Termination**

The Customer shall advise the Company at least three days in advance of the day on which he wants service disconnected to his/her residence. A Customer who is not an occupant at the residence for which termination is requested shall advise the Company at least ten days in advance of the day on which he wants service disconnected and sign an affidavit that he is not requesting termination as a means of evicting his/her tenants. Alternatively, such Customer may sign an affidavit that there are no occupants at the residence for which termination is requested and thereupon the disconnection may occur within four days of the requested disconnection date. Upon a request by a Customer to the Company to disconnect service, the Company shall disconnect the service within four working days of the requested disconnect date. The Customer shall not be liable for any services rendered to or at such address or location after the expiration of such four days.

**(j) Load Limiter as a Substitute for Termination**

The Company may, at its option but only with the Customer's consent, install a Load Limiter as an alternative to terminating electric service for non-payment of a delinquent account or for failure to comply with the terms of a deferred payment agreement or Commission order. All conditions precedent to the termination of electric service must be met prior to the installation of a Load Limit. Any dispute about the level of load limitation is subject to the informal review procedure discussed in Electric Service Regulation No. 1.

**3. FIELD VISIT CHARGE**

The Company may assess the customer the Field visit Charge shown on Schedule 300 whenever the Company is required to visit the service address, intending to disconnect or reconnect service, but due to Customer action the Company does not complete the disconnection or reconnection at the time of the visit. The employee accepting payment for a delinquent account at the service address will not dispense change for payment tendered in excess of the amount due or owing. Any excess payment shall be credited to the Customer's account.

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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**4. TAMPERING/UNAUTHORIZED RECONNECTION CHARGE – APPLICABLE TO ALL CUSTOMERS**

Where Company's facilities have been tampered with or where reconnection of service has been made by other than Company Personnel a Tampering / Unauthorized Reconnection Charge may be collected as specified in Schedule No. 300. This charge is not a waiver of the Company's right to recover revenue losses due to tampering and cost of restoration given in Electric Service Regulation 7, Section 3(b).

**5. RECONNECTION OF SERVICE - APPLICABLE TO ALL CUSTOMERS**

If service to the Customer is terminated under the provisions of Section 1 or 2 above, the Customer shall pay or agree under the terms of a deferred payment agreement, if applicable, to pay the Company the reconnection charge as specified in Schedule 300 before service is re-established.

The right to discontinue service for any of the reasons and under the conditions stated in Section 1 or 2 above may be exercised whenever and as often as such reasons may occur, and neither delay nor omission on the part of the Company to enforce these rules at any one or more times shall be deemed a waiver of its right to enforce the same at any time, so long as the reason continues. The Company has the right to employ or pursue all legal methods to ensure collections of obligations due it.

The Company will restore service only when all of the following conditions are met:

- (a) The cause of the discontinuance has been removed if that cause was for any reason other than for the nonpayment of proper charges when due.
- (b) The Customer has paid all proper charges which are due, including the reconnection charge, except that residential Customers, if qualified, may meet this requirement:

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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**5. RE-ESTABLISHMENT OF SERVICE - APPLICABLE TO ALL CUSTOMERS**

(continued)

- (1) By entering into a deferred-payment agreement under the terms and conditions set forth in section **6. RESIDENTIAL DEFERRED PAYMENT AGREEMENT** below; or
- (2) If failure to restore service will cause or aggravate a serious illness or infirmity of a person living in the residence as provided in paragraph **2.(c) Restrictions upon Termination During Serious Illness** of this regulation; or
- (3) If service was discontinued for nonpayment prior to the time the moratorium takes effect, service shall be restored during the period of the moratorium (November 15 to March 15) if the Customer meets the requirements of Utah Code Annotated Section 62A-10-201 and the Customer has entered into a deferred payment agreement with the Company as to arrearages.

**6. RESIDENTIAL DEFERRED PAYMENT AGREEMENT**

An applicant or account holder who is unable to pay a delinquent account balance on demand has the right to receive residential electric service under a deferred payment agreement unless the delinquent account balance is the result of unauthorized usage of, or diversion of, residential utility service. An applicant or account holder shall have the right to a deferred payment agreement, consisting of 12 months of equal monthly payments if the full amount of the delinquent balance plus interest shall be paid within 12 months and if the applicant or account holder agrees to pay the initial monthly installment. The account holder shall have the right to pre-pay a monthly installment, pre-pay a portion of, or the total amount of the outstanding balance due under a deferred payment agreement at any time during the term of the agreement. The account holder also has the option to include the amount of the current month's bill in the total amount paid over the term of the deferred payment agreement. A written summary of the deferred payment agreement shall be given to the account holder.

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**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**6. RESIDENTIAL DEFERRED PAYMENT AGREEMENT (continued)**

The deferred payment agreement may include a finance charge specified in Schedule 300 and will contain notice of this charge.

If an applicant or account holder breaches any condition or term of the deferred payment agreement, the Company may treat that breach as a delinquent account and shall have the right to terminate electric service pursuant to this regulation, and the account holder shall not have the right to renewal of the deferred payment agreement. Renewal of deferred payment agreements after breach shall be at the option of the Company.



**ROCKY MOUNTAIN POWER  
ELECTRIC SERVICE REGULATION NO. 11**

**STATE OF UTAH**

\_\_\_\_\_  
**Taxes**  
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**1. TAXES**

In the event any Government authority imposes any franchise, occupation, sales, license, excise, business activities, or other tax or charge of any kind or nature, including but not limited to taxes or charges based upon meters or Customers, or the price of or the revenue from electric energy or service sold, the applicable pro rata share of the tax will be separately itemized and billed to all Customers in the area or locality in which such tax or charge applies.

**2. STATE SALES TAX**

In addition to franchise, occupation, license, business activity and other locally imposed taxes, state sales tax levies in effect will be added to each Customer's electric service bill as a part of the effective rate, separately itemized.

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**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 12**

**STATE OF UTAH**

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**Line Extensions**

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**1. CONDITIONS AND DEFINITIONS**

- (a) **Contracts** -- Before building an Extension, the Company may require the Applicant to sign a contract. Where a tenant occupies the service location, the Company may require the property owner to sign the contract.
- (b) **Contract Minimum Billing** -- The Contract Minimum Billing is the greater of: (1) the Customer's monthly bill; or (2) 80% of the Customer's monthly bill plus the Facilities Charges. Customers on a seasonal rate receive an annual Contract Minimum Billing of the greater of (1) the Customer's annual bill; or (2) 80% of the Customer's annual bill plus the Annual Facilities Charge. The Annual Facilities Charge is twelve (12) times the Facilities Charges. Contract Minimum Billings begin on the date service is first made available by the Company, unless a later date is mutually agreed upon. The Applicant or subsequent Customer(s) shall pay the contract minimum billing as specified by this rule.
- (c) **Engineering Costs** -- The Company includes designing, engineering and estimating in its Extension Costs. The Company may require the Applicant to advance the Company's estimated Engineering Costs, but not less than \$200. The Company will apply this advance payment to its Extension Costs. If the Extension Allowance exceeds the Extension Costs, the Company will refund the excess up to the amount of the Applicant's or Customer's advance.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**1. CONDITIONS AND DEFINITIONS (continued)**

**(c) Engineering Costs (continued)**

If the Applicant requests changes that require additional estimates, the Applicant must advance the Company's estimated Engineering Costs, but not less than \$200 for each additional estimate. The Company will not refund or credit these payments.

**(d) Extension or Line Extension** – A branch from, or a continuation of, a Company owned transmission or distribution line. An extension may be single-phase, three-phase, a conversion of single-phase line to a three-phase line or the provision of additional capacity in existing lines or facilities. The Company will own, operate and maintain all extensions made under Regulation 12.

**(e) Extension Allowance** -- The Extension Allowance is the portion of the Extension that the Company may provide, or allow, without cost to the Applicant. The portion will vary with the class of service that the Applicant requests and shall not exceed the Extension Cost. The Extension Allowance does not apply to additional costs resulting from: additional voltages; duplicate facilities; additional points of delivery; or any other Applicant requested facilities that add to, or substitute for, the Company's standard construction methods or preferred route. The Extension Allowance is not available to Customers receiving electric service under special pricing contracts.

**(f) Extension Costs** -- Extension Costs are the Company's total costs for constructing an Extension using the Company's standard construction methods, including services, transformers and meters, labor, materials and overhead charges.

**(g) Extension Limits** -- The provisions of this Regulation apply to Extensions that require standard construction and will produce sufficient revenues to cover the ongoing costs associated with them. The Company will construct Extensions with special requirements or limited revenues under the terms of special contracts.

Examples of special requirements include, but are not limited to, unusual costs incurred for overtime wages, use of special equipment and facilities, accelerated work schedules to meet the Applicant's request, or non-standard construction requirements.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**1. CONDITIONS AND DEFINITIONS (continued)**

- (h) Facilities Charges** -- The Facilities Charges are those costs associated with the ownership, operation and maintenance of facilities built to provide service and are in addition to rate schedule billings. Schedule 300 specifies the Facilities Charges.
- (i) Recreational Residential Service** -- Geographical areas where, in the Company's judgment, the majority of the dwellings are or will be recreational dwellings shall be designated Recreational Residential Service areas. Recreational dwellings are single unit residential dwellings which are or will be used primarily for recreational or vacation purposes, are not the primary residence of the occupants, and are not generally occupied on a continuous basis.
- (j) Refunds** -- An Applicant who paid a refundable advance on an Extension is eligible for up to three refunds during the first five years. Within that five-year period the Applicant may waive any refund that is less than 25% of the Applicant's total refundable advance in order to accept three (3) refunds offering greater value. An Applicant may also waive refunds from future Extension applications from themselves.

For non-waived refunds the additional Applicants must pay the Company, prior to connection, as provided in the section for the original Applicant. The Company will refund such payments to the Applicant(s) who paid the refundable advance. The Company will not collect from additional Applicants any portion of a waived refund.

An Applicant to whom a refund is due, but who the Company has failed to identify or has been unable to locate, has 24 months from the connection of the additional Applicant to request their refund.

- (k) Restrictions** -- An Extension of the Company's facilities is subject to these regulations and other rules and restrictions. These may include but are not limited to: laws of the United States; State law; executive and administrative proclamations; Commission orders or regulations; or, any lawful requirement of a governmental body.

(continued)

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**1. CONDITIONS AND DEFINITIONS (continued)**

- (l) **Routes, Easements and Rights-of-Way** -- The Company will select the route of an Extension in cooperation with the Applicant. The Applicant will acquire and pay all costs of obtaining complete unencumbered rights-of-way, easements, or licenses to use land, and will pay all costs for any preparation or clearing of land the Company may require. Any required easements will be prepared on Company-provided forms. If requested by the Applicant, the Company will assist in obtaining rights-of-way, easements or licenses as described above at the Applicant's expense.
- (m) **Regulations Previously in Effect** -- Regulation changes do not modify existing Extension contracts. If a Customer advanced funds for an Extension under a regulation or a contract previously in effect, the Company will make refunds for additional Customers as specified in the previous regulation or contract.
- (n) **Service Conductors** -- The secondary-voltage conductors extending from the pole line, the underground secondary-voltage main, a secondary-voltage transformer, or a secondary-voltage switch cabinet to the Point of Delivery.

**2. RESIDENTIAL EXTENSIONS**

- (a) **Extension Allowances**  
The Extension Allowance for permanent single residential applications is \$1100. The Extension Allowance for a residential application in a planned development where secondary voltage service is available at the lot line is \$350. The Applicant must advance the costs exceeding the Extension Allowance prior to the start of construction.
- (b) **Additional Customers, Advances and Refunds**  
A Customer that pays for a portion of the construction of an Extension may receive refunds if additional Customers connect to the Extension. The Customer is eligible for refunds during the first five years following construction of an Extension for up to three additional Applicants as given in section 1(j) Refunds. Each of these three Applicants utilizing a portion of the initial Extension, for which a refund was not waived, must pay the Company, prior to connection, 25% of the cost of the shared facilities. The Company will refund such payments to the initial Customer.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**2. RESIDENTIAL EXTENSIONS (continued)**

**(c) Remote, Seasonal and Recreational Residential Service**

The Company will make Extensions for Remote, Seasonal and Recreational Residential Service according to a written contract. The Applicant shall pay a Contract Minimum Billing for as long as service is taken, but in no case more than 15 years nor less than five years.

Additional Applicants must also contract to pay a Contract Minimum Billing for as long as service is taken, but not to exceed 15 years, and share the Facilities Charges of the existing Customers.

**(d) Three Phase Residential Service**

Where three-phase residential service is requested, the Applicant shall pay the difference in cost between single-phase and three-phase service.

**(e) Transformation Facilities**

When an existing residential Customer adds load, or a new residential Customer builds in a subdivision where secondary service is available at the lot line either by means of a transformer or a secondary junction box and the existing transformation facilities or service conductors are unable to serve the increased residential load:

- 1) the facilities upgrade shall be treated as a standard line extension if Customer's demand exceeds the capacity of the existing facilities;
- 2) the facilities upgrade shall be treated as a system improvement and not be charged to the Customer if the Customer's demand does not exceed the capacity of the existing facilities.

**(f) Underground Extensions**

The Company will construct Extensions underground when requested by the Applicant or if required by local ordinance or conditions. The Applicant shall provide all trenching and backfilling, imported backfill material, conduits, and equipment foundations that the Company requires for the Extension.

If the Applicant requests, the Company will provide and install these items at the Applicant's expense. The Applicant must also pay for the conversion of any existing overhead facilities to underground, under the terms of Section 6 of this Regulation.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**3. NONRESIDENTIAL EXTENSIONS**

**(a) Extension Allowances - Delivery at 46,000 Volts and above**

The Company will grant Customers taking service at 46,000 Volts or above an Extension Allowance of the metering necessary to measure the Customer's usage.

The Customer must pay a Contract Minimum Billing for as long as service is taken, but in no case more than 15 years.

**(b) Extension Allowances - Delivery at less than 46,000 Volts**

**(1) 1,000 kW or less**

The Company will grant Nonresidential Applicants requiring 1,000 kW or less an Extension Allowance of up to sixteen times the estimated monthly revenue the Applicant will pay the Company. The Applicant must advance the costs exceeding the Extension Allowance prior to the start of construction.

The Company may require the Customer to pay a Contract Minimum Billing for five years. Remote Service Customers must pay a Contract Minimum Billing for as long as service is taken, but in no case more than 15 years.

**(2) Over 1,000 kW**

The Company will grant Nonresidential Applicants requiring more than 1,000 kW an Extension Allowance of up to sixteen times the estimated monthly revenue the Applicant will pay the Company.

For extensions to customers taking delivery at less than 46,000 Volts but which include facilities at 46,000 Volts or higher as part of the extension, some or all of the estimated revenue may be allocated to the higher voltage facilities. The Company will grant an Extension Allowance of up to 20 times the estimated monthly revenue allocated to the higher voltage facilities.

The Applicant must advance the costs exceeding the Extension Allowance. Fifty percent of the advance is due when the contract is executed with the remaining balance due upon completion of the Extension.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**3. NONRESIDENTIAL EXTENSIONS (continued)**

**(2) Over 1,000 kW (continued)**

The Customer must pay a Contract Minimum Billing for as long as service is taken, but in no case more than 15 years.

If service is terminated within the first 10 years, the Customer must pay a termination charge equal to the Extension Allowance less 1/10th of the allowance for each year service was taken.

**(c) Additional Customers, Advances and Refunds – All Voltages**

**(1) Initial Customer - 1,000 kW or less**

A Customer that pays for a portion of the construction of an Extension may receive refunds if additional Applicants connect to the Extension. The Customer is eligible for refunds during the first five years following construction of an Extension for up to three additional Applicants as given in section 1(j) Refunds. Each of these Applicants utilizing a portion of the initial Extension, for which a refund was not waived, must pay the Company, prior to connection, 25% of the cost of the shared facilities. The Company will refund such payments to the initial Customer.

**(2) Initial Customer - over 1,000 kW**

A Customer that pays for a portion of the construction of an Extension may receive refunds if additional Applicants connect to the Extension. The Customer is eligible for refunds during the first five years following construction of an Extension for up to three additional Applicants. Each of these Applicants utilizing a portion of the initial Extension, for which a refund was not waived, must pay the Company, prior to connection, a proportionate share of the cost of the shared facilities. The Company will refund such payments to the initial Customer.

Proportionate Share =  $(A + B) \times C$

Where:

A = [Shared footage of line] x [Average cost per foot of the line]

B = Cost of the other shared distribution equipment, if applicable

C = [New additional connected load]/[Total connected load]

(continued)



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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**3. NONRESIDENTIAL EXTENSIONS (continued)**

**(c) Additional Customers, Advances and Refunds – All Voltages (continued)**

**(3) Adjustment of Contract Minimum Billing**

Additional Customers also must share the Facilities Charges of the existing Customers. The Company will allocate the Facilities Charges in the same manner used for allocating the original advance.

**(d) Underground Extensions**

The Company will construct Extensions underground when requested by the Applicant or if required by local ordinance or conditions. The Applicant must pay for the conversion of any existing overhead facilities to underground, under the terms of Section 6 of this Regulation. The Applicant must provide all trenching and backfilling, imported backfill material, conduits, and equipment foundations that the Company requires for the Extension. If the Applicant requests, the Company will provide these items at the Applicant's expense. When the Extension is to property that is not part of an improved development, the Company may require the Applicant to pay for facilities on Applicant's property to provide for additional service reliability or for future development.

**(e) Street Lighting**

The Extension Allowance to streetlights taking service under Rate Schedules 11 or 12 is equal to five times the annual revenue from the lights to be added. The Applicant must advance costs exceeding the Extension Allowance prior to the lights being added.

**4. EXTENSIONS TO PLANNED DEVELOPMENTS**

**(a) General**

Planned developments, including subdivisions and mobile home parks, are areas where groups of buildings or dwellings may be constructed at or about the same time. The Company will install facilities in developments before there are actual Applicants for service under the terms of a written contract.

**(b) Allowances and Advances**

For nonresidential developments the Developer must pay a non-refundable advance equal to the Company's estimated installed costs to make primary service available to each lot.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**4. EXTENSIONS TO PLANNED DEVELOPMENTS (continued)**

**(b) Allowances and Advances (continued)**

For residential developments the Company will provide the Developer a maximum Extension Allowance of \$750 for each lot. The Developer must pay a non-refundable advance for all other costs to make secondary voltage service available to each lot. The Developer may be required to pay a refundable advance equal to the Extension Allowance.

For both nonresidential and residential developments the Company may require the Developer to pay for facilities to provide additional service reliability or for future development.

**(c) Refunds**

The Company will make no refunds for facilities installed within a development. However, a Developer may receive refunds on an advance paid for a new Extension to, or backboned through, the development, if additional Applicants connect to that Extension outside the development. The Developer is eligible for these refunds during the first five years following construction of the Extension for up to three additional Applicants as given in section 1(j) Refunds. Each of these Applicants, for which a refund was not waived, must pay the Company, prior to connection, 25% of the cost of the shared facilities. The Company will refund such payments to the Developer.

**(d) Underground Extensions**

The Company will construct Extensions underground when requested by the Developer or required by local ordinances or conditions. The Developer must pay for the conversion of any existing overhead facilities to underground, under the terms of Section 6 of this Regulation. The Developer must provide all trenching and backfilling, imported backfill material, conduits, and equipment foundations that the Company requires. If the Developer requests, the Company will provide these items at the Developer's expense.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**5. EXTENSION EXCEPTIONS**

**(a) Applicant Built Line Extensions**

**(1) General**

An Applicant may contract with someone other than the Company to build an Extension. The following circumstances, however, are not an option for Applicant Built Line Extensions: relocations, conversions from overhead to underground, going from single-phase to three-phase, or increasing the capacity or facilities. The Applicant must contract with the Company before starting construction of an Applicant Built Line Extension. When the Applicant has completed construction of the Extension and the Company approves it, the Company will connect it to the Company's facilities and assume ownership.

**(2) Liability and Insurance**

The Applicant assumes all risks for the Construction of an Applicant Built Line Extension. Before starting construction, the Applicant must furnish a certificate naming the Company as an additional insured for a minimum of \$1,000,000. The Applicant may cancel the policy after the Company accepts ownership of the Extension.

**(3) Advance for Design, Specifications, Material Standards and Inspections**

The Applicant must advance the Company's estimated costs for design, specifications, material standards and inspections. When the Applicant has completed construction, the Company will determine the actual costs for inspections and may adjust that portion of the Applicant's advance. If the actual costs exceed the Applicant's advance, the Applicant must pay the difference before the Company will accept and energize the Extension. If the actual costs are less than the Applicant's advance, the Company will refund the difference.

The Company will estimate the frequency of inspections and convey this to the Applicant prior to the signing of the contract. For underground Extensions, the Company may require that an inspector be present whenever installation work is done.

**(4) Construction Standards**

The Applicant must construct the Extension in accordance with the Company's design, specifications, and material standards and along the Company's selected route. Otherwise, the Company will not accept or energize the Extension.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**5. EXTENSION EXCEPTIONS (continued)**

**(a) Applicant Built Line Extensions (continued)**

**(5) Transfer of Ownership**

Upon approval of the construction, the Company will assume ownership of the Extension. The Applicant must provide the Company unencumbered title to the Extension.

**(6) Rights-of-Way**

The Applicant must provide to the Company all required rights-of-way, easements and permits in accordance with paragraph 1.(j). in this Regulation.

**(7) Contract Minimum Billing**

The Company may require the Applicant to pay a Contract Minimum Billing as defined in paragraph 1.(b) in this Regulation.

**(8) Deficiencies in Construction**

If, within 24 months of the time the Company energized the Extension, it determines that the Applicant provided deficient material or workmanship, the Applicant must pay the cost to correct the deficiency.

**(9) Line Extension Value**

The Company will calculate the value of an Extension using its standard estimating methods. The Company will use the Extension Value to calculate Contract Minimum Billings, reimbursements, and refunds.

**(10) Line Extension Allowance**

After assuming ownership, the Company will calculate the appropriate Extension Allowance. The Company will then reimburse the Applicant for the construction costs covered by the Extension Allowance, less the cost of any Company provided equipment or services, but in no case more than the Line Extension Value.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**5. EXTENSION EXCEPTIONS (continued)**

**(b) Duplicate Service Facilities**

The Company will furnish Duplicate Service Facilities if the Customer advances the estimated costs for facilities in excess of those which the Company would otherwise provide. The Customer also must pay Facilities Charges for the Duplicate Facilities for as long as service is taken, but in no case more than 15 years nor less than five years.

**(c) Emergency Service**

The Company will grant Applicants requesting Emergency Service an Extension Allowance equal to the estimated increase in annual revenue the Applicant will pay the Company. The Applicant must advance the costs exceeding the Extension Allowance prior to the start of construction. The Applicant must also pay a Contract Minimum Billing for as long as service is taken, but in no case more than 15 years, nor less than five years.

**(d) Highly Fluctuating Loads**

The Company will furnish facilities for Highly Fluctuating Loads as defined in Regulation 2 of this Tariff, provided that the Applicant agrees to advance to the Company the estimated installed cost of such facilities over the cost of facilities which the Company, in its sole discretion, would otherwise provide. The Applicant shall also pay a Contract Minimum Billing as long as service is taken but in no case more that 15 years nor less than five years. If load fluctuations become a detriment to other Customers, the Company may modify the facilities and adjust the advance and the Contract Minimum Billing.

**(e) Temporary Service**

**(1)** For Temporary Service requests requiring only a service loop connection and where there are 120/240 volt facilities of adequate capacity available, the Customer shall pay the connect and disconnect charge specified in Schedule 300.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**5. EXTENSION EXCEPTIONS (continued)**

**(e) Temporary Service (continued)**

- (2)** For all other Temporary Service requests the Customer shall pay
  - a.** the estimated installation cost, plus
  - b.** the estimated removal cost, plus
  - c.** the estimated cost for rearranging any existing facilities, less
  - d.** the estimated salvage value of the facilities required to provide Temporary Service.
- (3)** The Customer is also responsible for electric service supplied under the appropriate rate schedule; any advances required for sharing previous Extensions; and, depending on the customer class, Contract Minimum Billings.
- (4)** If a Customer takes Temporary Service continuously for 60 consecutive months, the Company will classify the Extension as permanent and refund any payment the Customer made over that required of a permanent Customer. The Company will not refund the Facilities Charges.

**6. RELOCATIONS AND CONVERSIONS OF FACILITIES**

If requested by an Applicant or Customer, and performance of the request is feasible, the Company will: relocate distribution voltage facilities on to, or adjacent to, the Customer's premises; and/or, replace existing overhead distribution facilities with comparable underground (overhead to underground conversion). If existing easements are insufficient for the new facilities, the Applicant or Customer is responsible for obtaining new easements. Substation facilities and transmission voltage facilities will be relocated at the discretion of the Company.

Advances for relocations and conversions are not refundable. The Company is not responsible for allocating costs and responsibilities among multiple Applicants.

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**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**6. RELOCATIONS AND CONVERSIONS OF FACILITIES (continued)**

**(a) Relocations**

For relocations the Applicant or Customer must advance the following:

- (1) The estimated installed cost of the new facilities plus the estimated removal expense of the existing facilities, less
- (2) The estimated salvage value of the removed facilities.

**(b) Overhead to Underground Conversions**

For overhead to underground conversions, the new underground system must not impair the use of the remaining overhead system. The Applicant or Customer must elect either: to provide all trenching and backfilling, imported backfill material, conduits, and equipment foundations that the Company requires for the relocation; or, to pay the Company to provide these items.

In addition, the Applicant or Customer must advance the following:

- (1) The estimated installed cost of the new facilities plus the estimated removal expense of the existing facilities, less
- (2) The estimated salvage value of the removed facilities and depreciation on the original facilities.

**(c) Overhead to Underground Conversions for Local Governments**

When required by a governmental entity and when such conversion is practical, the Company will replace existing overhead with underground distribution facilities provided the entity pays the Company in accordance with paragraph (c) above, and provided the entity will adopt an ordinance creating an underground district requiring:

- (1) All existing overhead communication and electric distribution facilities in said district be removed: and,
- (2) Each property owner to make the changes necessary to receive service from the underground facilities as soon as the Company makes them available; and

(continued)

**ELECTRIC SERVICE REGULATION NO. 12 - Continued**

**6. RELOCATIONS AND CONVERSIONS OF FACILITIES (continued)**

**(c) Overhead to Underground Conversions for Local Governments  
(continued)**

- (3)** Authorizes the Company to discontinue overhead service when it has completed construction of the underground facilities.

**7. CONTRACT ADMINISTRATION CREDIT**

Customers may waive their right to receive refunds on a refundable Extension advance in excess of the Extension Allowance. Customers who waive this right will receive a Contract Administration Credit of up to \$250 not to exceed their refundable Extension advance. The Customer's choice to receive the Contract Administration Credit must be made at the time the Extension advance is paid.



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**ROCKY MOUNTAIN POWER**  
**ELECTRIC SERVICE REGULATION NO. 25**

**STATE OF UTAH**

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**General Rules and Regulations**  
**Customer Guarantees**

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This Rule provides general terms and conditions for the Company's Customer Guarantees which are applicable to all active metered residential and Schedule 23 and Schedule 23B Customers or Applicants utilizing the services of the Company.

**1. CUSTOMER GUARANTEE CREDIT:**

For failure to meet a Customer Guarantee for Customer Guarantees 1 and 7, Customers must make a claim for compensation. Valid compensation claims for Customer Guarantees 1 and 7 submitted within 30 days of the date of an outage will be credited to the Customer's account. If the Company fails to meet a Customer Guarantee for Customer Guarantees 2 through 6, the credit will automatically be applied to the Customer's account. Where a Customer Guarantee applies to an Applicant, the Company will mail the guarantee payment to the Applicant. See Schedule 300 for a description of the Customer Guarantee credits.

**2. DESCRIPTION OF CUSTOMER GUARANTEES:**

**(a) Customer Guarantee 1: Restoring Supply After An Outage**

In the event of an outage, the Company will restore a Customer's electric supply within 24 hours of being notified except where:

- (1)** The Customer agreed to remain without supply;
- (2)** The Company offered the Customer a generator as an alternative means of supply;
- (3)** There were problems or safety-related issues with the Customer's internal equipment; or

(continued)

**ELECTRIC SERVICE REGULATION NO. 25 - Continued**

**2. DESCRIPTION OF CUSTOMER GUARANTEES: (continued)**

**(a) Customer Guarantee 1: Restoring Supply After An Outage (continued)**

- (4)** Specialized equipment was required to restore the supply. \*

\*Also see General Exceptions.

To receive a credit, a Customer must make a claim for compensation within 30 calendar days of the date of the outage.

**(b) Customer Guarantee 2: Appointments**

The Company will provide the Customer or Applicant with a mutually agreed upon two-hour window for appointments regarding the Customer or Applicant's electric supply and will arrive within this timeframe except where:

- (1)** The Customer or Applicant canceled the appointment;  
**(2)** The Customer or Applicant failed to keep the appointment; or  
**(3)** The Company rescheduled the appointment with at least 24 hours of notice. \*

\*Also see General Exceptions.

**(c) Customer Guarantee 3: Switching On Power**

The Company will switch on power for an Applicant or Customer within 24 hours of the request provided no construction is required, all government inspections are met and communicated to the Company and required payments or payment arrangements are made except where:

- (1)** Service has been disconnected for nonpayment, subterfuge or theft/diversion of service;  
**(2)** The Customer or Applicant canceled the request; or  
**(3)** The Customer or Applicant's own equipment is the cause for the Customer not having power. \*

\*Also see General Exceptions.

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**ELECTRIC SERVICE REGULATION NO. 25 - Continued**

**2. DESCRIPTION OF CUSTOMER GUARANTEES: (continued)**

**(d) Customer Guarantee 4: Estimates For New Supply**

An estimate for new supply will be provided to the Applicant or Customer within 15 working days after the initial meeting and all necessary information is provided and any required payment is made. \*

\*Also see General Exceptions.

**(e) Customer Guarantee 5: Responding To Bill Inquiries**

The Company will respond to most billing inquiries at the time of the initial contact from the Customer. For those inquiries that require further investigation, the Company will investigate and respond to the Customer as soon as possible or at least within 10 working days.

**(f) Customer Guarantee 6: Resolving Meter Problems**

The Company will investigate and respond to reported problems with a Customer's meter, or conduct a meter test and report the results to the Customer, within 10 working days. If the meter has been tested within 12 months preceding the date of the request, the Company may require the customer to make a deposit as provided in Schedule 300.

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**ELECTRIC SERVICE REGULATION NO. 25 - Continued**

**2. DESCRIPTION OF CUSTOMER GUARANTEES: (continued)**

**(g) Customer Guarantee 7: Notifying Of Planned Interruptions**

The Company will provide the Customer with at least two days notice prior to turning off power for planned interruptions except where:

- (1) The Customer agreed to less than two days notice;
- (2) The interruption was due to work on meters or a meter test;
- (3) The interruption was a momentary interruption of less than 5 minutes;
- (4) Permanent repairs were carried out within three working days of completing temporary repairs following an unplanned interruption;
- (5) The Customer was notified of a planned interruption which did not occur; or
- (6) The safety of the public, Company personnel or imminent failure of Company equipment is a factor leading to an immediate interruption to carry out repair work. \*

\*Also see General Exceptions.

To receive a credit, a Customer must make a claim for compensation within 30 calendar days of the date of the planned interruption.

**3. GENERAL EXCEPTIONS:**

Payment for the failure to meet a Customer Guarantee shall not be made if any of the following general exceptions occur:

- (1) The Customer or Applicant canceled the request and/or did not keep the appointment. This will include the Customer or Applicant notifying the Company they did not want the Company to start action, or take any further action.
- (2) The Customer or Applicant agreed that the action taken by the Company met the requirements of the guarantee.

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**ELECTRIC SERVICE REGULATION NO. 25 - Continued**

**3. GENERAL EXCEPTIONS: (continued)**

- (3) The Customer or Applicant did not provide necessary information or supplied incorrect information.
- (4) Inability to access Company, Customer or Applicant's facilities beyond the control of the Company.
- (5) An action or default by someone other than a Company employee that is outside of the Company's control, for example, road closures.
- (6) Major events, such as storms, as currently defined by the Institute of Electrical and Electronics Engineers, Inc. (IEEE).
- (7) Instances where resources required to meet the guarantees were re-deployed to restore supplies during a major event in another operating area or utility.
- (8) Safety-related issues which preclude the Company from meeting the guarantees.
- (9) Causes related to force majeure, which include but are not limited to: injunction or other decree or order of any court or governmental agency having jurisdiction, strikes or other labor disputes such as lockouts, slowdowns or work stoppages, sabotage, riot insurrection, acts of the public enemy, fire, flood, explosion, extraordinary action of the elements, earthquake or other acts of God, or accidental destruction of or damage to facilities.