Ami Hines

Oct 5 (2 days ago)

I would like to still proceed with the filing. If my phone records are subpoenaed it well prove that no call was ever made to or from my phone to enroll me into the volunteer program. Also if the court subpoenas the a.c. company that performed the work on the furnace they can testify the damage that the cool keeper caused the furnace. Also in Rocky mountain power cool keeper program if the property is not owned by the customer they must get permission from the home owner to install the device.owner David and robin Russo was never asked or notified until the blower in the furnace broke and the air conditioner company made the home owner and I aware of a cool keeper box being on the unit and what it does. I was never informed by Rocky mountain power of this program and I never agreed to volunteer for this program and Rocky mountain power has proof that the device was installed before I moved in and that in the past 5 years that I've been with them o have never volunteered or enrolled in the cool keeper program.