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Division of Public Utilities

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Director, Division of Public Utilities

June 9, 2014

Paulette Welch
14 Pepperwood Drive
Sandy, UT 84092

Re: Complaint Submission

Dear Ms. Welch,

This letter is in response to the recent online complaint form that you filled out on our website (please attached submission). The scope of the Informal Complaint process through the Division of Public Utilities is to enforce uniform residential utility service practices and procedures governing eligibility, deposits, account billing, termination, and deferred payment agreements.

Because your complaint pertains to a topic being evaluated by the Public Service Commission under Docket No. 13-035-184, I have forwarded your comments to the Commission for review. You also have the right to attend the Public Witness Hearing on July 29th to voice your concerns. You may follow the proceedings for this case at: www.psc.utah.gov.

Respectfully,

Erika Tedder
Office Specialist
Division of Public Utilities
(801)-530-6653

Business hours are 8:00 a.m. - 5:00 p.m., Monday-Friday

enclosure



Utility Complaints <utilcomp@utah.gov>

Fwd: Online Complaint Submission

Utility Complaints <utilcomp@utah.gov>

Mon, Jun 2, 2014 at 7:47 AM

To: Erika Tedder <etedder@utah.gov>

----- Forwarded message -----

From: <SERVER@dpu.utah.gov>
Date: Sun, Jun 1, 2014 at 10:30 AM
Subject: Online Complaint Submission
To: utilcomp@utah.gov

UTILITY CUSTOMER:
FROM: Paulette Welch
PHONE: 801 554 0814
EMAIL: Paulette Wech
IP: 65.130.95.170

SERVICE ADDRESS:
14 Pepperwood Drive
Sandy, UT Utah

UTILITY: Rocky Mountain Power
ACCOUNT NUMBER: 275565160015

COMPLAINT TYPE: Other

COMPLAINT: I am opposed to the the proposed to the solar power compensation to Rocky Mountain Power. Residential and commercial investments in roof top solar should not be penalized by charging a solar fee.

SUGGESTED RESOLUTION: Provide incentives for more businesses and residential buildings to install solar roof top panels which can only help to improve our Utah air. Please consider the children of the future and the legacy that we leave to them. Do not charge a solar fee to those who are investing in the future technologies to better Utah's livability.