



Rocky Mountain Power Rate Increase Grievance

1 message

Utility Complaints <utilcomp@utah.gov>

Mon, Oct 6, 2014 at 7:57 AM

To: [REDACTED]
Cc: PublicService Commission <psc@utah.gov>

Dear Janet Muhn and Thomas Muhn,
You have completed an Informal Complaint form online with the Division of Public Utilities. However, the scope of the Informal Complaint process through the Division of Public Utilities is to enforce uniform residential utility service practices and procedures governing eligibility, deposits, account billing, termination, and deferred payment agreements.

Because your complaint pertains to a topic currently being evaluated by the Public Service Commission under an open docket (13-035-184), I can forward your comments to the Commission to be submitted under this docket, and suggest that you monitor any upcoming proceedings at www.psc.utah.gov.

Respectfully,
Erika Tedder
[801-530-6653](tel:801-530-6653)
The Division of Public Utilities
Business hours are 8:00 a.m. - 5:00 p.m., Monday-Friday

UTILITY CUSTOMER:
FROM: Janet Muhn, Thomas Muhn
PHONE: [REDACTED]
OTHER PHONE: [REDACTED]
[REDACTED]
IP: [REDACTED]

SERVICE ADDRESS:
[REDACTED]

UTILITY: Rocky Mountain Power
ACCOUNT NUMBER: [REDACTED]

COMPLAINT TYPE: Additional Charges
COMPLAINT: 20% increase in basic charge after the utilities commission turned down their request for a surcharge on solar.

SUGGESTED RESOLUTION: Return the basic charge to the previous level of \$5.00.