



PublicService Commission &lt;psc@utah.gov&gt;

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## Concerning Doc#13-035-58 Transfer of electric service

Language

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**Kammy Palmer**

Fri, Jul 12, 2013 at 1:41 PM

To: psc@utah.gov

Cc: Hal Palmer

To whom it may concern:

I hereby enter an official complaint against the transfer of electric service from Rocky Mountain Power to Blanding City. There are several issues that I would like to register with the Utah Public Service Commission.

1. In April we received a letter from Rocky Mountain Power announcing the upcoming transfer and gave contact information to call Rocky Mountain Power. There was no mention of any public comment period in this letter. I immediately called Bob Lively with Rocky Mountain Power to complain. **My complaint fell on deaf ears.** It was obviously that Bob was placed there to defer customers as best he could. He referred me to a website, which had no information on it at the time.

2. On July 11, 2013, we received a letter from Rocky Mountain Power telling us that on June 12, 2013 the Utah Public Service Commission approved the transfer agreement. On July 12, 2013 we learned that there was a 30 day public comment period ending July 12, 2013, where comments (Agency Review Order) are supposed to be written and submitted by July 12, 2013.

We feel like that this proposed action to transfer electric service was thrust upon us with the bare minimum of contact with customers and without consideration of customer concern. It appears that the timing of letters from Rocky Mountain Power to customers were strategically sent so that customers would be notified just before the comment period closed so there would be no time left for comments. I don't know the reason for this but it is very sneaky.

This transfer will have an effect on our power bill. The Blanding City rates that are posted are steady throughout the year. Rocky Mountain Power rates have a summer and winter schedule. We use more power in the winter months, according to our statements, so we will be paying much higher bills when we are transferred to the city. We would like to retain our current rates.

At this point in time the only action we could take is to send this email because we live 300 miles away from the Utah Public Service Commission. Please accept this as our official written response to request an Agency Review Order.

A response would be greatly appreciated.

Sincerely,

Hal W. Palmer  
Kammy L. Palmer

