State of Utah
Department of Commerce
Division of Public Utilities

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ACTION REQUEST RESPONSE

To: Utah Public Service Commission

From: Utah Division of Public Utilities
Chris Parker, Director
Energy Section
Artie Powell, Manager
Abdinasir Abdulle, Technical Consultant

Date: May 27, 2014

Re: 13-035-190 – Quarterly Report of the Low Income Lifeline Program for the quarter Ending March 31, 2014.

RECOMMENDATION (Acknowledge)

The Division of Public Utilities ("Division") has reviewed Rocky Mountain Power's ("Company") Quarterly filing of the Low Income Lifeline Program for the quarter ending March 31, 2014. The Division recommends that the Public Service Commission ("Commission") acknowledge the Company's quarterly report as complying with the Commission Order dated August 30, 2000.

ISSUE

Pursuant to the Commission Order dated August 30, 2000 in Docket No. 00-035-T07, on April 25, 2014, the Company filed its Quarterly Report of the Low Income Lifeline Program for the Quarter ending March 31, 2014. On April 28, 2014, the Commission issued an Action Request to the Division requesting the Division to review the Company's filing for compliance and making recommendations. The Commission requested the Division to report back by May 26, 2014. This memorandum represents the Division's response to the Commission's Action request.

DISCUSSION

The Section, PacifiCorp Accounting and Reporting, of the Stipulation in Docket No. 00-035-T07, which was approved by the Commission in its Order dated August 30, 2000, required the Company to collect monthly data on the parameters of the program and submit a quarterly report during the first year and semi-annually thereafter to the Commission and other interested parties. The report shall contain the following details:

1. The number of customers on Utah Tariff 1 and Lifeline Tariff 3.
2. The amount collected under the Lifeline tariff rider (HELP surcharge).
3. The amount credited to Lifeline tariff 3 customers' bills
4. The amount of any administrative charges from PacifiCorp
5. The amount of any administrative charges from DCED
6. The balance in the Lifeline Account at the end of the period.
7. The balance in the Lifeline Account shall accrue interest.
8. For residential tariffs 1 and 3, the monthly arrearage (and aging of accounts receivable).
9. For residential tariffs 1 and 3, the number of termination notices and actual terminations.
10. For residential tariffs 1 and 3, the number and dollar amount of accounts turned over to collection agencies.
11. For residential tariffs 1 and 3. The dollar amount of write-offs and recoveries.

In compliance with this reporting requirement, on April 25, 2014, the Company filed its Quarterly Report of HELP. The Division reviewed the filing in light of the above listed content requirements. The Division concluded that the report is compliant to the above listed Commission Order. Furthermore, the Division notes that though the Company is required to issue a semi-annual report to the Commission and other interested parties after the first year of the program, the Company kept providing a quarterly report throughout the whole period of the program.

Therefore, the Division recommends that the Commission acknowledge the Company's Quarterly Report of HELP for the quarter ending March 31, 2014 as in compliance with the Commission Order.

CC: Dave Taylor, RMP
Michele Beck, OCS