



State of Utah
Department of Commerce
Division of Public Utilities

FRANCINE GIANI
Executive Director

THOMAS BRADY
Deputy Director

CHRIS PARKER
Director, Division of Public Utilities

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Governor
GREG BELL
Lieutenant Governor

ACTION REQUEST RESPONSE

To: Utah Public Service Commission

From: Division of Public Utilities
Chris Parker, Director
Energy Section
Artie Powell, Manager
Abdinasir M. Abdulle, Utility Analyst II
Charles Peterson, Technical Consultant

Date: June 1, 2015

Re: **Acknowledge** Rocky Mountain Power's January 1 through December 31, 2014 Service Quality Review Report. Docket Number 14-035-128 (08-035-55 and 13-035-70), In the Matter of Rocky Mountain Power's Service Quality Review Report.

RECOMMENDATION (Acknowledge)

The Division of Public Utilities ("Division") recommends that the Public Service Commission ("Commission") acknowledge that Rocky Mountain Power's ("Company") January 1 through December 31, 2014 Service Quality Review report complies with the Commission's June 11, 2009 Order in Docket No. 08-035-55 and Rule R746-313.

ISSUE

On April 30, 2015, in compliance with the Commission's June 11, 2009 Order in this Docket and Rule R764-313, the Company filed with the Commission its annual Service Quality Review Report for January 1 through December 31, 2012. On the same day, the Commission issued an Action Request directing the Division to review the Company's filing for compliance by June 1, 2015. This memorandum represents the Division's response to the Commission's Action Request.

DISCUSSION

The Company's annual report is the result of a collaborative effort. Historically, the Company prepares a draft of the report for review and takes comments through written correspondence and in a technical conference, where Company reviews the draft and answers questions from interested parties. On April 30, 2015, the Company filed with the Commission its Service Quality Review Report for the period of January 1 through December 31, 2014. On May 5, 2015, the Commission issued Notice of Filing and Comments Period indicating that any interested party may submit comments on PacifiCorp's Report on or before Thursday, June 4, 2015, and reply comments may be submitted on or before Friday June 19, 2015.

On May 8, 2015, the Commission issued an Amended Notice of Filing and Comment Period in which the Commission did not change the comment and reply comment periods, but requested parties to indicate in their comments whether a meeting is necessary to discuss the Report. As a result of this Commission request, no Technical Conference or other meeting was held on this Report.

In compliance with the Commission's Action Request, the Division reviewed the Report for compliance. The Division noticed that the SAIDI and SAIFI measures were consistently below the their respective control zone for the last few months of 2014 as is shown on the two figures under Sections 2.1 and 2.2 of the Report. When the current baselines were approved, the stakeholders advocated that the baselines need to be updated periodically. Consistent with this periodic updating, the Company added the original five-year dataset (2008 – 2012) one more year of data and recalculated the baseline performances. The new baseline performance values as compared to the current baseline performance values are shown in the Table below, adopted from Section 2.6 of the Report.

Baseline	As Filed (History through December 31, 2012)			Current Period (Calendar 2014)		
	365-Day Average	Lower Value Control Zone	Upper Value Control Zone	365-Day Average	Lower Value Control Zone	Upper Value Control Zone
SAIDI	176 minutes	152 minutes	201 minutes	168 minutes	144 minutes	192 minutes
SAIFI	1.59 events	1.3 events	1.9 events	1.44 events	1.1 events	1.8 events

Using the current period baseline values, the SAIDI and SAIFI value fall within their respective control zones. The Company will use these new baseline values going forward.

In conclusion, the Division reviewed the report in light of the requirements of R746-313 and the June 11, 2009 Commission Order in Docket No. 08-035-55, and the Utah Service Quality Review Group Report filed with the Commission on September 13, 2006. The Division determined that the Company is in compliance and recommends that the Commission acknowledge the Company's January 1 through December 31, 2015 Service Quality Review report. The Division commends the Company on its cooperative work on the issues of service quality and developing a meaningful report.

Regarding whether a meeting is necessary to discuss the Report, the Division has several items that need some clarification from the Company. Therefore, the Division recommends the Commission to notice a Technical Conference to discuss the Report.

CC: Bob Lively, RMP
 Michele Beck, OCS