

ELECTRIC SERVICE SCHEDULE NO. 105 – Continued

- **Incentives:** Incentive options for participation shall be provided by the Program Provider to any Schedule 10 customer upon request through the process described on the Company website.
- **Non-Discrimination:** Eligible facilities of similar size, operations and ability to participate will be treated in a fair and consistent manner. Any claims of discriminatory treatment should be addressed through the dispute resolution process described below.
- **Participation:** The Company or Program Provider shall have the right to qualify program participants, at their sole discretion based on criteria the Company or Program Provider considers necessary to ensure the effective operation of the Program and utility system. Criteria may include, but will not be limited to: impact on the Company's transmission and distribution system and/or cost effectiveness. The Company may limit participation levels, as approved by the Commission. Any Commission-approved limits will be described on the Company website.

For additional information or to initiate participation, Schedule 10 customers should visit www.rockymountainpower.net/UILC

DISPUTE RESOLUTION: Issues associated with the Irrigation Load Control Program that have not been resolved by the Program Provider should be directed to the Rocky Mountain Power irrigation hotline at (1-800-715-9238). In the event the issue is not resolved by Rocky Mountain Power the customer may elect to follow the process outlined at <http://www.psc.state.ut.us/complaints/index.html>

The dispute resolution process will be included on the Company website and notice of the process will be provided to participants on an annual basis.