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**ELECTRIC SERVICE REGULATION NO. 1 - Continued**

4. When electric service is extended to a residential account holder, annually, and upon first notice of an impending service disconnection, the Company shall provide a copy of the "Customer's Statement of Rights and Responsibilities" as approved by the Public Service Commission. The Statement of Rights and Responsibilities shall be a single page document. It shall be prominently displayed in all customer service centers.
5. In accepting service from the Company, each Customer agrees to comply with and be bound by said regulations and the applicable electric service schedules. These Regulations supersede all previous Regulations which may have been effective. Interconnection and operation agreements in effect at the time these Regulations became effective shall continue in effect for the term of such agreements. These Regulations may be revised, when occasion requires, upon approval of the Public Service Commission of Utah.
6. For work which a Customer requests the Company to perform, and remuneration is not given in the Electric Service Schedules or addressed or referenced in these Regulations, the Customer shall pay the Company's cost for performing that work.
7. The rules regulating service prescribed by the Public Service Commission of Utah, Utah Administrative Code R746, are hereby adopted and by this reference made a part of the Regulations and this Tariff.
8. **STATEMENT OF UTILITY CUSTOMER RIGHTS AND RESPONSIBILITIES**  
The Utah Public Service Commission has established rules about utility consumer/company relationships. These rules cover payment of bills, late charges, security deposits, handling complaints, service disconnection and other matters. These rules assure customers of certain rights and outline customer responsibilities.

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