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**ELECTRIC SERVICE REGULATION NO 9 -Continued**

**1. DEPOSITS (continued)**

**(b) Residential Customers (continued)**

**(2) Current Residential Customers**

In addition to deposits which may be required pursuant to Paragraph 3. (Non-Payment of Bills) below, a deposit may be required from any Residential Customer who has been connected less than one year and is subject to termination and a ten (10) day written notice of disconnection has been issued. A current Residential Customer will be allowed to pay the security deposit in at least three equal monthly installments. Prior to termination, the Company will not require a deposit from a Customer who is in compliance with his obligations under a deferred payment agreement (which includes remaining current on his bill), or if the bill is brought current.

**(3) Waiver of Security Deposit**

The security deposit requirement shall be waived for those Residential Customers granted relief from termination pursuant to Utah Code Title 54 Public Utilities Statutes and Public Service Commission Rules, Title 9 Community and Culture Development 9-12-201. Any new security deposit required from a residential Customer shall also be waived if that Customer makes application and qualifies for the HEAT program, as determined by the Department of Community and Culture. (HEAT is a program which makes Federal funds available through the Department of Community and Culture to low-income households to assist with home energy bills.) The Company will waive any new security deposit requirement once in a twelve month period for those customers who have qualified for the HEAT program. The Company may challenge a Customer's right to such waivers in specific cases where circumstances indicate that the Customer has obtained service by means of theft or engaged in other similar conduct. All such cases must be decided by the Commission.

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