

**ELECTRIC SERVICE REGULATION NO. 10 - Continued**

**2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS (continued)**

**(a) Delinquent Account (continued)**

A copy of the "Customer's Statement of Rights and Responsibilities" will be issued to the account holder with the first notice of impending service disconnection.

**(b) Reasons for Termination**

**(1) Residential utility service may be terminated for the following reasons:**

- a. Nonpayment of a delinquent account; or
- b. Nonpayment of a deposit where required; or
- c. Failure to comply with the terms of a deferred payment agreement or Commission order; or
- d. Unauthorized use of or diversion of residential utility service, or tampering with wires, meters, or other equipment; or
- e. Subterfuge or deliberately furnishing false information for the purpose of obtaining utility service; or
- f. Failure to provide access to meter during the regular route visit to the premises following proper notification and opportunity to make arrangements in accordance with Regulation No. 8.

**(2) The following are insufficient grounds for termination of service:**

- a. A delinquent account, accrued prior to the commencement of a divorce or separate maintenance action in the courts, in the name of a former spouse, cannot be the basis for termination of the current account holder's service.

(continued)