

1407 West North Temple, Suite 320 Salt Lake City, UT 84116

April 27, 2017

## VIA ELECTRONIC FILING

Public Service Commission of Utah Heber M. Wells Building, 4<sup>th</sup> Floor 160 East 300 South Salt Lake City, UT 84111

Attention: Gary Widerburg

**Commission Secretary** 

**RE:** Docket No. 15-035-22 –R746-200-7(G)(1) Comments

Rocky Mountain Power supports the efforts of the Public Service Commission of Utah to amend the rule to expand the initial notification of pending disconnection of service to include email delivery.

Online services are expanding and email is one of several methods of communication requested by our customers. Customers can reduce the amount of mail and receive information about their bills through their preferred communication channel. The Company reduces the pieces of mail sent out each day.

Rocky Mountain Power supports the changes and appreciates the flexibility of the Commission to update R746-200-7(G)(I) to align customer choice.

Sincerely,

Melissa Nottingham

Manager, Customer Advocacy and Tariff Policy

Melissa Nottingian

## **CERTIFICATE OF SERVICE**

I hereby certify that on this  $27^{th}$  day of April 2017, a true and correct copy of the foregoing was served by electronic mail to the following:

<u>Utah Office of Consumer Services</u> Cheryl Murray - <u>cmurray@utah.gov</u> Michele Beck - <u>mbeck@utah.gov</u>	
<u>Division of Public Utilities</u> Chris Parker - <u>ChrisParker@utah.gov</u> William Powell - <u>wpowell@utah.gov</u> Erika Tedder - <u>etedder@utah.gov</u>	

Kaley McNay

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