



State of Utah
Department of Commerce
Division of Public Utilities

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ACTION REQUEST RESPONSE

To: Utah Public Service Commission

From: Division of Public Utilities
Chris Parker, Director
Energy Section
Artie Powell, Manager
Abdinasir M. Abdulle, Utility Analyst
Charles Peterson, Technical Consultant

Date: December 5, 2015

Re: **Acknowledge** Rocky Mountain Power's January 1, 2015 through June 30, 2015 Service Quality Review Report. Docket Number 15-035-72 (08-035-55 and 13-035-70), In the Matter of Rocky Mountain Power's Service Quality Review Report.

RECOMMENDATION (Acknowledge)

The Division of Public Utilities ("Division") recommends that the Public Service Commission ("Commission") acknowledge that Rocky Mountain Power's ("Company") January 1 through June 30, 2015 Service Quality Review report complies with the Commission's June 11, 2009 Order in Docket No. 08-035-55 and Rule R746-313.

ISSUE

On September 18, 2015, in compliance with the Commission's June 11, 2009 Order and Rule R764-313, the Company filed with the Commission its annual Service Quality Review Report for January 1, 2015 through June 30, 2015. On September 19, 2015, the Commission issued an Action Request directing the Division to review the Company's filing for compliance by October 19, 2015. On October 2, 2015, the Commission issued a

Notice of Technical Conference to be held on November 19, 2015. On October 13, 2015, the Division requested the Commission to extend the due date of its Action Request to December 5, 2015. The Commission granted the Division's request on October 19, 2015. This memorandum represents the Division's response to the Commission's Action Request.

DISCUSSION

The Company's annual report is the result of a collaborative effort. Normally, the Company prepares a draft of the report for review and takes comments through written correspondence and in a technical conference, where Company reviews the draft and answers questions from interested parties. On September 18, 2015, the Company filed with the Commission its Service Quality Review Report for the period of January 1, 2015 through June 30, 2015. On November 19, 2015, a Technical Conference was held in which the Company reviewed its filing and discussed its reliability tools and their impact to project identification, selection and effectiveness determination.

In compliance with the Commission's Action Request, the Division reviewed the Report for compliance. The Division noticed that the SAIDI measure was below its control zone most of the time and the SAIFI measure was consistently below its control zone throughout the six months that this report covers as is shown in the figures under Sections 2.1 and 2.2 of the Report. The Division first noticed that the SAIDI and SAIFI measures were below their respective control limits in the Company's 2014 annual Service Quality Review Report. In a Technical Conference on November 19, 2015, this issue was discussed and the parties decided to keep an eye on this situation and, if it persists, determine if and how the baselines should be updated. Hence, the Division will continue watching the SAIDI and SAIFI measures in relation to their respective control limits and will make comments after it reviews the Company's 2015 annual report.

In conclusion, the Division reviewed the report in light of the requirements of R746-313 and the June 11, 2009 Commission Order in Docket No. 08-035-55, and the Utah Service Quality Review Group Report filed with the Commission on September 13, 2006. The

Division determined that the Company is in compliance and recommends that the Commission acknowledge the Company's January 1, 2015 through December 31, 2015 Service Quality Review report. The Division commends the Company on its cooperative work on the issues of service quality and developing a meaningful report.

CC: Bob Lively, RMP
Michele Beck, OCS