- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Formal Complaint of Marian Seamons against Ticaboo Utility Improvement District DOCKET NO. 15-2508-01

NOTICE OF FILING AND COMMENT PERIOD

ISSUED: December 21, 2015

NOTICE OF FILING

On December 18, 2015, Marian Seamons (Ms. Seamons) filed a formal complaint against Ticaboo Utility Improvement District (TUID), a public utility. Ms. Seamons alleges that she has been wrongfully charged utility fees on vacant lots and unoccupied premises. Ms. Seamons also raises concerns regarding TUID's business location, billing processes, policies, customer service, and record keeping, and she questions the propriety of the salary paid to TUID's manager and the manner in which TUID notices, holds, and records board meetings.

NOTICE OF COMMENT PERIOD

TUID may submit a response to Ms. Seamons's complaint no later than Wednesday,

January 20, 2016. Ms. Seamons may file a reply no later than Friday, February 5, 2016.

DATED at Salt Lake City, Utah, this 21st day of December, 2015.

<u>/s/ Jennie T. Jonsson</u> Administrative Law Judge

Attest:

/s/ Gary L. Widerburg Commission Secretary DW#271093

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CERTIFICATE OF SERVICE

I CERTIFY that on the 21st day of December, 2015, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

Marian Seamons 1707 S 50 E Orem, UT 84058

Jeffs and Jeffs 90 N 100 E Provo, UT 84601

By E-Mail:

Chip Shortreed (<u>chipshortreed@ticaboouid.com</u>) Ticaboo Utility Improvement District

Patricia Schmid (<u>pschmid@utah.gov</u>) Justin Jetter (<u>jjetter@utah.gov</u>) Rex Olsen (<u>rolsen@utah.gov</u>) Assistant Utah Attorneys General

By Hand-Delivery:

Division of Public Utilities 160 East 300 South, 4th Floor Salt Lake City, Utah 84111

Office of Consumer Services 160 East 300 South, 2nd Floor Salt Lake City, Utah 84111

Administrative Assistant