

July 21, 2016

Utah Division of Public Utilities
P.O. Box 146751
Salt Lake City, UT 84114-6751

Via: psc@utah.gov
USPS Mail

RE: Ticaboo Utility Improvement District Formal Complaint 15-2508-01

Commissioners: Thand LeVar, Jordon A. White and David Clark,

I am owner of 624 N Mesa Drive – All of Lot 42 in Ticaboo Subdivision, Ticaboo, Utah. This lot is vacant. I have learned thru an outside source that you will hear a formal complaint against Ticaboo Utility District (Ticaboo Formal Complaint 15-2508-01) on July 27, 2016. I respectfully request my letter be read during this complaint hearing. I apologize for not being able to attend this hearing.

On August 18, 2015, I lodged a complaint against the Ticaboo Utility District. My complaint was dismissed by the commission. I would once again like to voice my complaint against the District and the District Manager, Chip Shortreed for lack of communication with non-resident property owners, which has allowed the formation of the Ticaboo Utilities Improvements District and to arbitrarily charge standby fees for utilities that are NOT provided to a vacant lot. I have since signed an Abandonment of Services form but only after I had to pay \$75.00 to process the form and \$733.82 for four months of service for water, sewer, electric and trash on a vacant lot that no services were provided. My first billing was dated July 1, 2015 and was received in mid-July for three months of standby fee charges, totaling \$666.48. This was my first knowledge that a district had been formed. Most special districts are formed by a state sanctioned legal election and if passed result in a mill levy on the property.

The District's total lack of timely communication with non-resident lot owners is appalling as are the arbitrary utility charges.

I currently have my lot for sale; however, no buyers are willing to buy a parcel with such unrealistic demands from the Ticaboo Utility Improvements District.

I thank you for your time in reviewing this complaint.

Best regards,


Terrill Knight