Public Service Commission THAD LeVAR Chair DAVID R. CLARK

Commissioner JORDAN A. WHITE Commissioner

State of Utah

GARY R. HERBERT Governor

SPENCER L COX Lieutenant Governor

August 16, 2017

Chris Parker Director, Division of Public Utilities Heber M. Wells Building, 4th Floor 160 East 300 South Salt Lake City, UT 84111

Re: In the Matter of Low Income Lifeline Program Reports 2016; Docket No. 16-035-18

Dear Mr. Parker,

On June 30, 2017, the Division of Public Utilities (DPU) filed its Calendar Year 2016 Report of the Home Electric Lifeline Program (Program). On July 10, 2017 the DPU filed a replacement Page 8 of the Report, correcting the referenced interest rate used in the 1st Quarter of 2017.

The DPU states the Program is administered well and the recipients are benefiting without overly burdening either the ratepayers or PacifiCorp. However, since some of the goals and measures failed to meet their respective standards, the DPU concludes the Program evaluation is inconclusive in terms of the success and effectiveness of the program. The DPU recommends no further action.

The Public Service Commission (PSC) issued a Notice of Filing and Comment Period on July 7, 2017, inviting comments and reply comments on the report by July 31, 2017, and August 14, 2017, respectively. No comments were filed.

The PSC has reviewed the DPU's Calendar Year 2016 Report of the Home Electric Lifeline Program and concludes it is in compliance with the PSC's reporting requirements in this matter.

Sincerely,

/s/ Gary L. Widerburg **Commission Secretary** DW#296004