July 21, 2016

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Utah Public Service Commission Heber M. Wells Building 160 East 300 South Salt Lake City, Utah 84111

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## Docket No. 16-2508-01

Dear Commissars,

I am writing to complain about the empty lots at Ticaboo that are required to pay for services and utilities that have never been used by the owners of these lots. When these lots were purchased, all the utility services were available to the lots and would be accessible when a house was built and a hook-up fee was paid. That changed a few years ago. Now charges for electrical, water, and even garbage pick-up fees are charged each month to every lot. My mother purchased this lot many years ago, but because of these new, and questionable utility charges, has been unable to pay these charges on her limited social security benefits. The charges have been added to the tax bill, which has made it impossible for her to pay for the taxes with these added fees. This amounts to a type of "land grab" where questionable charges are added to the tax bill and if unpaid, the lot will go up for auction due to back taxes. We would gladly pay the tax bill, but with these added and unused utility services, it is impossible to do so.

My mother passed away in 2014 and we wrote several letters to try and resolve this problem with Ticaboo so that we could pay the taxes and sell her property. We were told to get an attorney, which again would add to our mounting costs.

Please fully investigate the concerns on the property owners who have not built on these lots and who are in danger of losing them due to unused and unwanted utility bills. Why should we pay a garbage collection fee each month when this lot did not create any garbage to be picked up? Who is profiting from these charges? Why should these charges be added to our tax bill?

Again, these lots were not purchased under these restrictions and requirements. The owners who have not built are being held hostage by these utility charges. Again, please thoroughly investigate this practice and provide a way for us to pay taxes without paying for the utilities.

Thank you for your time and efforts on this issue.

Sincerely, Dr. Sharee Anderson