

Exhibit A

Subject: Informal and Formal Complaint Instructions

From: Stefanie Liebert (sliebert@utah.gov)

To: socastevie@yahoo.com;

Date: Thursday, August 10, 2017 4:57 PM

Mr. Seftel,

Attached please find documents that we discussed.

Thank you,

Stefanie Liebert
Office Specialist
Division of Public Utilities
(801)-530-6285
Business hours are 8:00 a.m. - 5:00 p.m., Monday-Friday

Attachments

- Formal Complaint Form and Instructions.pdf (1.76MB)

Exhibit B



Shop

Support

My Verizon

I am looking for



My Verizon Home

My Billing

My Usage

My Devices

My Plan & Services

My Profile

Activity log

June (5.19.17 - 6.18.17)

[View or Save Printable Bill \(PDF\)](#)

[Back to data, talk and text](#)



Steven Seffel
801-265-2444



Steven Seffel
801-260-4368



Select an activity:

Talk

Total minutes Used:

1738

Domestic:

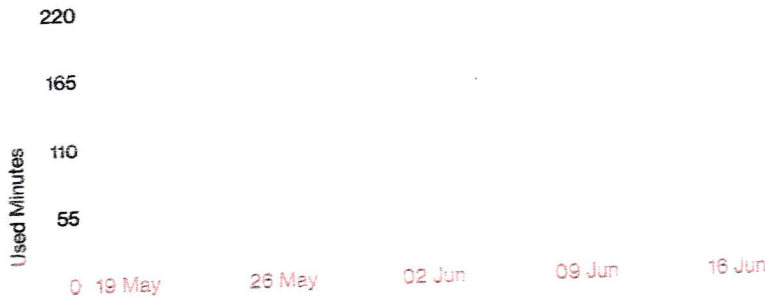
Int'l (While in US):

Int'l (When out of US):

1738 Mins

0 Mins

0 Mins



Domestic Int'l (While in US) Int'l (When out of US)

06/12/2017

All

[Download to spreadsheet](#)

Date	Time	Direction	Number called	# of minutes
06/12/2017	09:44AM	From	8012651276	3
06/12/2017	10:15AM	From	8017063996	1

Date	Time	Direction	Number called	# of minutes
06/12/2017	11:23AM	To	8775085088	5
06/12/2017	01:11PM	From	8775085088	2
06/12/2017	01:12PM	To	8775085088	5
06/12/2017	01:20PM	To	8014868421	3
06/12/2017	01:20PM	To	8014868421	3



Welcome to the next gen network.

Powering America's largest and fastest 4G LTE network ever.

[Learn more >](#)

© 2017 Verizon Wireless

Service & Support

- [Schedule an Appointment](#)
- [Register Signal Booster](#)
- [Report a Security Vulnerability](#)
- [Device Trade-In Program](#)
- [Order Status](#)
- [In-Store Pickup](#)
- [Verizon Wireless Community](#)

Brands

- [Apple](#)
- [HISB](#)
- [BlackBerry](#)
- [Droid](#)
- [Google](#)
- [HTC](#)
- [iPad](#)
- [iPhone](#)
- [Kyocera](#)
- [LG](#)
- [Motorola](#)
- [Samsung](#)

OS & Featured Devices

- [Android](#)
- [Windows](#)
- [iPhone™ \(PRODUCT\)RED Special Edition](#)
- [iPhone 7 Plus \(PRODUCT\)RED Special Edition](#)
- [Pixel](#)
- [Palm OS](#)
- [Samsung Galaxy S8](#)
- [Samsung Galaxy S8+](#)
- [iPad Pro \(10.5 inch\)](#)
- [iPad Pro \(12.9 inch\)](#)

Plans, Deals & More

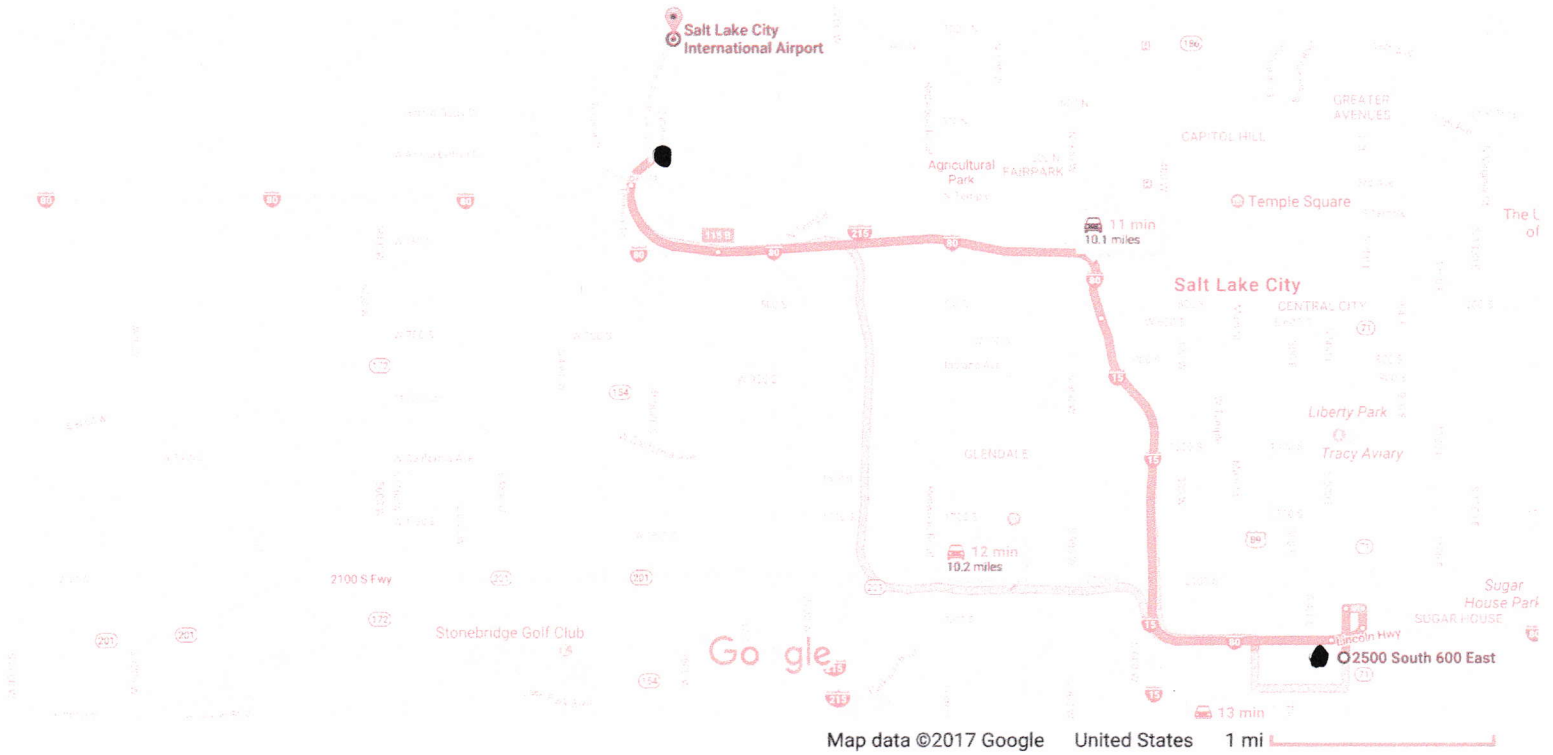
- [Deals & Special Offers](#)
- [Military & Veterans Discounts](#)
- [International Student Program](#)
- [Employee Discounts](#)
- [Certified Pre-Owned](#)
- [My Verizon Cloud](#)

[Site Map](#) | [About Us](#) | [News](#) | [Careers](#) | [Responsibility](#) | [Verizon Innovation Program](#) | [Privacy](#) | [Legal Notices](#) | [Customer Agreement](#) |

[Brochures](#) | [Important Wireless Issues](#) | [Radio Frequency Emissions](#) | [Avoid Potential Hearing Loss](#) | [Website Use](#) | [Return Policy](#) |

[Accessibility](#) | [My Verizon Terms & Conditions](#) | [Device Payment Terms & Conditions](#) | [Lifeline/Link-Up](#) | [About Our Ads](#) | [Advertise With Us](#)

Exhibit C



-  via I-80 W
Fastest route, the usual traffic
11 min
10.1 miles
-  via 2700 S and I-80 W
13 min
9.8 miles
-  via I-215 N
12 min
10.2 miles

①

See pages 4 & 5 for highlighted Wind Gust information.

Salt Lake City, UT 🏠

Salt Lake City International

© 11:41 AM MDT on October 09, 2017 (GMT -0600)

↖ Airport Location: (Webpage shows a gray airplane, but it didn't print)

Weather History for KSLC - June, 2017

June

12

2017

View

Monday, June 12, 2017

Daily Weekly Monthly Custom

	Actual	Average	Record
Temperature			
Mean Temperature	66 °F	68 °F	
Max Temperature	77 °F	82 °F	101 °F (1918)
Min Temperature	55 °F	55 °F	38 °F (2001)
Degree Days			
Heating Degree Days	0	2	
Month to date heating degree days	0	30	
Since 1 June heating degree days	0	30	
Since 1 July heating degree days	4781	5591	
Cooling Degree Days	1	5	
Month to date cooling degree days	130	49	
Year to date cooling degree days	205	99	
Since 1 June cooling degree days	130	49	
Growing Degree Days	18 (Base 50)		

2

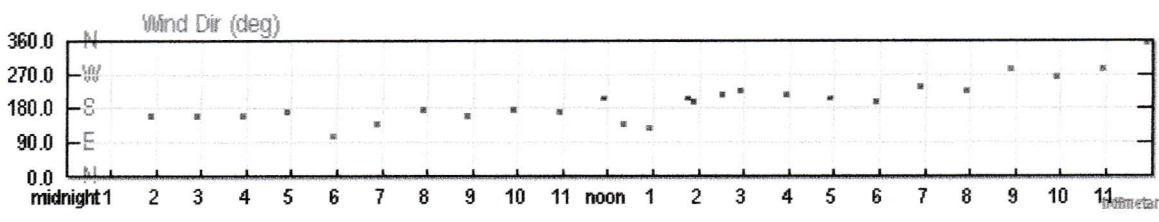
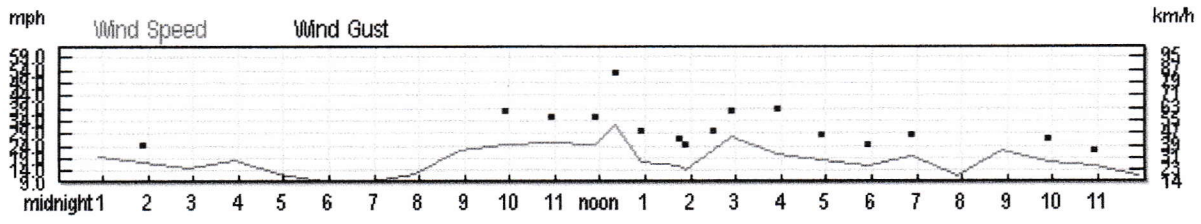
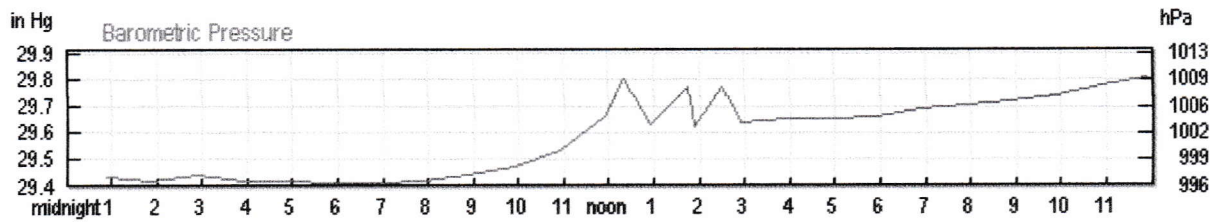
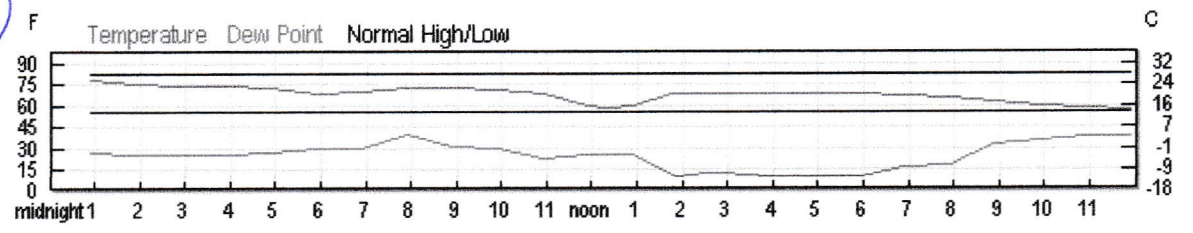
	Actual	Average	Record
Moisture			
Dew Point	23 °F		
Average Humidity	19		
Maximum Humidity	29		
Minimum Humidity	9		
Precipitation			
Precipitation	T in	0.04 in	0.71 in (1967)
Month to date precipitation	0.13	0.54	
Year to date precipitation	11.13	8.77	
Snow			
Snow	0.00 in	0.00 in	- ()
Month to date snowfall	0.0	0.0	
Since 1 July snowfall	51.4	56.2	
Snow Depth	0.00 in		
Sea Level Pressure			
Sea Level Pressure	29.60 in		
Wind			
Wind Speed	18 mph (SSW)		
Max Wind Speed	39 mph		
Max Gust Speed	53 mph		
Visibility	10 miles		
Events			

T = Trace of Precipitation, MM = Missing Value

Source: NWS Daily Summary

Daily Weather History Graph

3



Search for Another Location

Airport or City:

KSLC

Submit

Trip Planner

Search our weather history database for the weather conditions in past years. The results will help you decide how hot, cold, wet, or windy it might be!

Date:

June

12

Submit

Astronomy

Jun. 12, 2017	Rise	Set
----------------------	-------------	------------

Actual Time	5:55 AM MDT	9:00 PM MDT
-------------	-------------	-------------

Jun. 12, 2017

4

Rise

Set

Civil Twilight

5:22 AM MDT

9:33 PM MDT

Nautical Twilight

4:40 AM MDT

10:15 PM MDT

Astronomical Twilight

3:50 AM MDT

11:06 PM MDT

Moon

11:23 PM MDT (6/12)

8:43 AM MDT (6/12)

Length of Visible Light

16h 10m

Length of Day

15h 04m

Waning Gibbous, 91% of the Moon is Illuminated

Jun 12

Jun 17

Jun 23

Jun 30

Jul 8

Waning Gibbous

Last Quarter

New

First Quarter

Full

Hourly Weather History & Observations

Time (MDT)	Temp.	Dew Point	Humidity	Pressure	Visibility	Wind Dir	Wind Speed	Gust Speed	Precip	Events	Conditions
12:54 AM	77.0 °F	26.1 °F	15%	29.43 in	10.0 mi	South	19.6 mph	26.5 mph	N/A		Partly Cloudy
1:54 AM	75.0 °F	25.0 °F	16%	29.42 in	10.0 mi	SSE	17.3 mph	24.2 mph	N/A		Partly Cloudy
2:54 AM	73.9 °F	24.1 °F	16%	29.44 in	10.0 mi	SSE	15.0 mph	-	N/A		Partly Cloudy
3:54 AM	73.0 °F	25.0 °F	17%	29.42 in	10.0 mi	SSE	18.4 mph	26.5 mph	N/A		Partly Cloudy
4:54 AM	71.1 °F	26.1 °F	19%	29.42 in	10.0 mi	South	12.7 mph	-	N/A		Partly Cloudy
5:54 AM	66.9 °F	28.9 °F	24%	29.41 in	10.0 mi	ESE	9.2 mph	-	N/A		Partly Cloudy
6:54 AM	69.1 °F	28.9 °F	22%	29.41 in	10.0 mi	SE	9.2 mph	-	N/A		Scattered Clouds
7:54 AM	71.1 °F	39.0 °F	31%	29.42 in	10.0 mi	South	12.7 mph	-	N/A		Scattered Clouds
8:54 AM	71.1 °F	30.0 °F	22%	29.44 in	10.0 mi	SSE	21.9 mph	29.9 mph	N/A		Scattered Clouds
9:54 AM	70.0 °F	28.0 °F	21%	29.47 in	10.0 mi	South	24.2 mph	38.0 mph	N/A		Mostly Cloudy
10:54 AM	66.9 °F	21.9 °F	18%	29.53 in	10.0 mi	South	25.3 mph	35.7 mph	N/A		Mostly Cloudy

5

Time (MDT)	Temp.	Dew Point	Humidity	Pressure	Visibility	Wind Dir	Wind Speed	Gust Speed	Precip	Events	Conditions
11:54 AM	59.0 °F	24.1 °F	26%	29.66 in	10.0 mi	SSW	24.2 mph	35.7 mph	N/A		Mostly Cloudy
12:20 PM	57.0 °F	25.0 °F	29%	29.80 in	10.0 mi	SE	32.2 mph	52.9 mph	0.00 in		Mostly Cloudy
12:54 PM	59.0 °F	25.0 °F	27%	29.63 in	10.0 mi	SE	17.3 mph	29.9 mph	0.00 in		Mostly Cloudy
1:45 PM	66.9 °F	10.0 °F	11%	29.77 in	10.0 mi	SSW	16.1 mph	26.5 mph	N/A		Mostly Cloudy
1:54 PM	66.9 °F	9.0 °F	10%	29.62 in	10.0 mi	SSW	13.8 mph	24.2 mph	N/A		Mostly Cloudy
2:31 PM	66.9 °F	12.0 °F	12%	29.77 in	10.0 mi	SW	21.9 mph	29.9 mph	N/A		Mostly Cloudy
2:54 PM	66.9 °F	10.9 °F	11%	29.64 in	10.0 mi	SW	27.6 mph	38.0 mph	N/A		Mostly Cloudy
3:54 PM	68.0 °F	9.0 °F	10%	29.65 in	10.0 mi	SW	20.7 mph	39.1 mph	N/A		Mostly Cloudy
4:54 PM	66.9 °F	8.1 °F	10%	29.65 in	10.0 mi	SSW	18.4 mph	28.8 mph	N/A		Mostly Cloudy
5:54 PM	68.0 °F	9.0 °F	10%	29.66 in	10.0 mi	SSW	16.1 mph	24.2 mph	N/A		Mostly Cloudy
6:54 PM	66.0 °F	15.1 °F	14%	29.69 in	10.0 mi	WSW	19.6 mph	28.8 mph	N/A		Mostly Cloudy
7:54 PM	64.0 °F	17.1 °F	16%	29.70 in	10.0 mi	SW	11.5 mph	-	N/A		Overcast
8:54 PM	62.1 °F	30.9 °F	31%	29.72 in	10.0 mi	WNW	21.9 mph	29.9 mph	N/A		Mostly Cloudy
9:54 PM	59.0 °F	34.0 °F	39%	29.74 in	10.0 mi	West	17.3 mph	26.5 mph	N/A		Mostly Cloudy
10:54 PM	57.9 °F	37.0 °F	46%	29.78 in	10.0 mi	WNW	16.1 mph	21.9 mph	N/A		Mostly Cloudy
11:54 PM	55.9 °F	37.9 °F	51%	29.81 in	10.0 mi	North	11.5 mph	-	N/A		Mostly Cloudy

|

Exhibit D



Map data ©2017 Google United States 1000 ft

-  **via S 600 E**
Best route 5 min
1.2 miles

-  **via S 700 E and S 600 E** 5 min
1.5 miles

-  **via S 500 E and S 600 E** 6 min
1.5 miles

Subject: June 12 2017 Wind Speed and Wind Direction
From: Kenneth R. Symons (ksymons@utah.gov)
To: socastevie@yahoo.com;
Date: Tuesday, September 26, 2017 12:16 PM

Hi Steve.

Attached below is the wind speed/wind direction Hawthorne data you requested.

Thanks.

Ken Symons
Env. Scientist
State of Utah

Attachments

- Steve Soca June 12 2017.xlsx (16.55KB)

	S-WS	MPH	S-WD	DEG
10:00		15.9		180
10:01		15.4		169
10:02		20.3		187
10:03		15.8		182
10:04		14.9		157
10:05		17.1		143
10:06		19.1		169
10:07		22.5		191
10:08		22.2		206
10:09		20.4		184
10:10		23.2		171
10:11		19.5		190
10:12		19		179
10:13		18.3		186
10:14		13.3		171
10:15		19.3		178
10:16		22.6		195
10:17		18		187
10:18		15.5		186
10:19		15.3		172
10:20		15.7		184
10:21		14.1		187
10:22		16.1		181
10:23		21		185
10:24		16.3		180
10:25		15.9		187
10:26		18		191
10:27		16.1		202
10:28		20		198
10:29		17.9		189
10:30		15		204
10:31		17.2		193
10:32		17.7		193
10:33		11.3		206
10:34		15		201
10:35		14		189
10:36		17		207
10:37		15.8		206
10:38		13.5		197
10:39		13.3		206
10:40		13.1		211
10:41		16.8		216
10:42		14.9		204
10:43		25		162

10:44	16.9	201
10:45	8.8	184
10:46	18.1	187
10:47	15.6	186
10:48	14.3	178
10:49	15.6	185
10:50	14.9	187
10:51	13.7	212
10:52	14.1	208
10:53	8.4	180
10:54	11.6	179
10:55	11.5	176
10:56	15.6	172
10:57	15.7	167
10:58	16.4	152
10:59	23.3	148

11:00	21.2	175
11:01	21.5	173
11:02	14.6	164
11:03	17.4	169
11:04	14.9	156
11:05	14.3	168
11:06	26.8	175
11:07	16.1	188
11:08	14.5	162
11:09	9.4	171
11:10	12.4	149
11:11	12.8	152
11:12	22.3	156
11:13	18.2	169
11:14	14.6	157
11:15	17.2	166
11:16	18.4	144
11:17	24.2	156
11:18	18.6	157
11:19	18.9	155
11:20	14	141
11:21	13.9	103
11:22	14.4	119
11:23	16	130
11:24	19.8	130
11:25	12.9	133
11:26	12.9	117
11:27	13.6	127
11:28	14.9	131
11:29	13.5	118
11:30	12.1	130
11:31	18.1	148
11:32	14.6	112
11:33	16.2	146
11:34	7	178
11:35	12.2	139
11:36	12.7	131
11:37	11.3	131
11:38	7.5	99
11:39	16.1	115
11:40	16.3	145
11:41	17.8	141
11:42	17.2	130
11:43	17.4	158
11:44	15.1	184

11:45	12.8	165
11:46	17.7	159
11:47	17.9	151
11:48	16.8	146
11:49	12.5	160
11:50	11.9	138
11:51	11	141
11:52	12.4	142
11:53	10.8	139
11:54	13.9	147
11:55	13	155
11:56	13	143
11:57	10.7	158
11:58	8.8	156
11:59	12	153
12:00	12.3	156
12:01	13.3	156
12:02	12.8	161
12:03	12	166
12:04	11.3	148
12:05	12.1	155
12:06	11.7	149
12:07	14.6	150
12:08	12.7	155
12:09	10.6	161
12:10	9.8	159
12:11	11.1	179
12:12	10.5	184
12:13	9.8	165