

PublicService Commission <psc@utah.gov>

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1 message

JOSEPH MUSUMECI <musumeci7825@comcast.net>
Reply-To: JOSEPH MUSUMECI <musumeci7825@comcast.net>
To: psc@utah.gov, cdumas@utah.gov, etedder@utah.gov, mrc@scmlaw.com, alr@scmlaw.com

Tue, Jun 4, 2019 at 6:18 AM

When I signed up for empire electric I was never advised two separate grid charges would be applied to my bill. I only found this out when I received two separate bills from empire. I called empire immediately and this is when I was notified two separate grid charges would be applied .My house is residential and I need well water for my basic needs to provide water to my household. Empire knew layout of this elk meadows residential neighborhood and failed to inform me of the two separate grid charges. The well is not being used for business or a irrigation pump. It is for my basic need for water for my household. How is this fair and just. I am unable to choose from any other provider for this area in of Utah. Empire is sole provider.

I have a question about Exhibit B it shows rules of Colorado but I live in Utah .What are rules and regulations of Utah.

Joseph Musumeci