



GARY HERBERT  
Governor

SPENCER J. COX  
Lieutenant Governor

State of Utah  
Department of Commerce  
Division of Public Utilities

FRANCINE GIANI  
Executive Director

CHRIS PARKER  
Director, Division of Public Utilities

6/17/2019

**Randall & Virginia Keel**

PO Box 322  
Roosevelt, UT 84066

Dear Randall & Virginia Keel:

The Utah Division of Public Utilities (Division) received a notification from Moon Lake Electric Association, Inc. (Company) of your utility service due to an unpaid bill on your account where life supporting equipment is used. The Company certifies that you received a notice of disconnection by mail dated 6/17/2019.

**This letter is to inform you that you are at risk of losing your utility service. You may contact the Company at 1-800-437-9056 to discuss your account and the options available to you.**

You may also request for an expedited hearing from the Utah Public Service Commission (Commission) by 10 calendar days after the disconnect notice is postmarked. The Commission's contact information is:

Telephone: 801-530-6716  
Website: [www.psc.utah.gov](http://www.psc.utah.gov)  
Address: Utah Public Service Commission  
Heber M. Wells Building  
160 E 300 S 4<sup>th</sup> Floor  
P.O. Box 45585  
Salt Lake City UT 84110-5585

**Note: The request for an expedited hearing must be submitted to the Commission in writing.**

Sincerely,

Division of Public Utilities  
Customer Service

6/26/19

We have a account with moon Lake Electric on a life line account. As my grandson has C.F. and has to have treatments 2 or more times a day. anyway my Bill gets really high in the winter as we cant burn wood any more and went totally elec. got it down to \$528.00 had a payment plan for \$300.00 until cought back up. anyway my son Job got layed off then moved to Wyoming. He helps pay it I called and tried to talk to Becky she said it was said "to be payed", needs payed or will be sent here and turned off." I was able to pay \$100.00 a few week ago But not good enough. Please help me get the time to get it payed.

Thanks

Virginia Red

(435)401-0318

address changed to  
P.O. Box 554 Ft. Duchesne  
Utah 84026