



State of Utah

Department of Commerce Division of Public Utilities

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Action Request Response

To: Utah Public Service Commission

From: Utah Division of Public Utilities

Chris Parker, Director

Artie Powell, Manager

Brenda Salter, Utility Technical Consultant Supervisor

Douglas Wheelwright, Utility Technical Consultant Supervisor

Abdinasir Abdulle, Utility Technical Consultant

Charles E. Peterson, Utility Technical Consultant

Date: December 2, 2019

Re: **Docket No. 19-035-19 (08-035-55, 13-035-01, and 15-035-72)**, Rocky Mountain Power's January 1 through June 30, 2019 Service Quality Review Report.

Recommendation (Acknowledge)

The Division of Public Utilities ("Division") recommends that the Public Service Commission ("Commission") acknowledge that Rocky Mountain Power's ("RMP") January 1 through June 30, 2019 Service Quality Review Report substantially complies with the Commission's June 11, 2009 Order in Docket No. 08-035-55, December 20, 2016 Order in Docket No. 13-035-01 and 15-035-72, and the requirements of Rule R746-313.

Issue

On November 1, 2019, in compliance with the Commission's June 11, 2009 Order in Docket No. 08-035-55, December 20, 2016 Order in Docket No. 13-035-01 and 15-035-72, and the requirements of Rule R746-313, RMP filed with the Commission its semi-annual Service

Quality Review Report for January 1 through June 30, 2019. On the same day, the Commission issued an Action Request directing the Division to review RMP's filing for compliance and to make recommendations and to report back by December 2, 2019. This memorandum represents the Division's response to the Commission's Action Request.

Discussion and Conclusion

In accordance with the Commission's Action Request, the Division reviewed RMP's January 1 through June 30, 2019 Service Quality Review Report filed with the Commission on November 1, 2019 in light of the above Orders and Rule and the Utah Service Quality Review Group Report filed with the Commission on September 13, 2006. The Division observed that the SAIDI values were consistently below its control zone throughout the first half of 2019, indicating an improvement in RMP's service reliability. However, the Utah SAIFI values for the same period were within its control zone throughout the period. The reliability baselines and notification levels were adjusted in Docket No. 15-035-72. The Division believes at this time that the fact that it is only the SAIDI values that are outside of the control limits does not warrant changes to the reliability baselines and notification levels. The Division will keep monitoring the trend of the reliability performance.

Therefore, the Division determined that RMP has substantially complied with the Commission above mentioned Orders and Rule and recommends that the Commission acknowledge RMP's January 1 through June 30, 2019 Service Quality Review Report. The Division commends RMP on its cooperative work on the issues of service quality and developing a meaningful report.

cc: Jana Saba, RMP
Michele Beck, OCS