

September 9, 2019

Dear Public Service Commission,

In reference to Docket No:19-035-30, I have received the response from Rocky Mountain Power. My grievance is not with the power company. Although I don't agree with their decision to disconnect my power, I know they have done what was necessary to maintain a collaborative relationship with the state and county. I am requesting a hearing with the Public Service Commission. As I addressed in my complaint, I would like to see the state code changed to support the property owners and their rights to use power.

In my formal complaint, I requested that Code R746-310-2-D be edited in support of the property owners rights. I am requesting that the code include the following:
Conditions of Service -- The utility shall have the right of refusing to, or of ceasing to, deliver electric energy to a customer if any part of the customer's service, appliances, or apparatus shall be unsafe, or if the utilization of electric energy by means thereof shall be prohibited or forbidden under the authority of a law or municipal ordinance or regulation, until the law, ordinance or regulation shall be declared invalid by a court of competent jurisdiction, and may refuse to serve until the customer shall put the part in good and safe condition and comply with applicable laws, ordinances and regulations. *The authority of a law or municipal ordinance or regulation must give adequate proof of unsafe conditions and provide a court order to justify the use of this code to disconnect utilities.* The utility does not assume the duty of inspecting the customer's services, appliances or apparatus, and assumes no liability therefore. If the customer finds the electric service to be defective, the customer is requested to immediately notify the utility to this effect.

Again, I am requesting a hearing with the Public Service Commission to address the code that was used to disconnect my power when there wasn't anything prohibited or forbidden or unsafe about the power use.

Thank you,

Sarah John