



1407 W North Temple, Suite 330  
Salt Lake City, Utah 84116

July 31, 2020

***VIA ELECTRONIC FILING***

Utah Public Service Commission  
Heber M. Wells Building, 4<sup>th</sup> Floor  
160 East 300 South  
Salt Lake City UT 84114

Attention: Gary Widerburg  
Commission Administrator

RE: Docket No. 20-035-20  
Reference Docket No. 00-035-T07  
Reporting for the Low Income Lifeline Program

In compliance with the Commission's order issued August 30, 2000, enclosed is the quarterly report of the Low Income Lifeline Program for the quarter ended June 30, 2020. The report responds to the PacifiCorp Accounting and Reporting requirements referred to in Section 5 of Appendix A of the Order.

Please direct questions regarding this report to me at (801) 220-2823.

Sincerely,

A handwritten signature in cursive script that reads "Jana Saba".

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Jana Saba  
Manager, Regulatory Affairs

Cc: Artie Powell  
Kelly Francone

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

**G/L Acct. #248200 Utah Lifeline Account Monthly Activity**

Year	Year	Beg. Acct. Balance	Collection <sup>(2)</sup>	Costs Pacificorp <sup>(4)</sup>	Costs DCED./DES <sup>(5)</sup>	Credit Granted <sup>(3)</sup>	Interest <sup>(1)</sup>	End. Acct. Balance <sup>(6)</sup>
2000		-	(526,056.85)	8,050.16	-	9,180.28	(5,158.39)	(513,984.80)
2001		(513,984.80)	(1,880,077.21)	3,312.30	65,000.00	1,354,571.04	(56,929.31)	(1,028,107.98)
2002		(1,028,107.98)	(1,942,997.79)	2,830.32	19,120.20	1,833,375.45	(74,476.87)	(1,190,256.67)
2003		(1,190,256.67)	(1,982,971.83)	2,965.29	4,165.09	1,786,023.89	(91,818.36)	(1,471,892.59)
2004		(1,471,892.59)	(2,049,972.24)	28,314.38	39,380.78	1,657,104.12	(117,222.36)	(1,914,287.91)
2005		(1,914,287.91)	(558,548.99)	40,961.53	13,851.65	1,820,787.46	(146,524.36)	(743,760.62)
2006		(743,760.62)	(1,534,934.76)	(1,444.94)	32,357.75	2,273,631.18	(17,362.74)	8,485.87
2007		8,485.87	(2,450,388.53)	2,273.60	37,868.75	2,255,204.61	(986.78)	(147,542.48)
2008		(147,542.48)	(2,496,743.53)	2,900.63	19,178.10	2,239,903.37	(17,721.03)	(400,024.94)
2009		(400,024.94)	(2,653,516.56)	4,165.92	15,858.80	2,645,910.23	(26,248.45)	(413,855.00)
2010		(413,855.00)	(3,931,525.10)	2,803.39	20,110.10	4,142,146.62	(23,042.05)	(203,362.04)
2011		(203,362.04)	(4,048,491.60)	4,155.91	29,451.87	4,163,658.61	(5,951.78)	(60,539.03)
2012		(60,539.03)	(4,466,780.51)	4,466.02	28,560.38	4,053,139.09	(8,055.39)	(449,209.44)
2013		(449,209.44)	(4,541,869.84)	7,195.51	13,545.59	3,584,737.58	(45,392.36)	(1,430,992.96)
2014		(1,430,992.96)	(4,609,810.51)	(4,059.70)	14,358.15	3,650,841.40	(117,033.31)	(2,496,696.93)
2015		(2,496,696.93)	(2,619,572.09)	(31,101.14)	13,049.70	3,968,609.35	(99,239.19)	(1,264,950.30)
2016		(1,264,950.30)	(3,884,647.29)	(36,227.02)	21,905.07	3,649,288.05	(67,099.49)	(1,581,730.98)
2017		(1,581,730.98)	(3,400,519.76)	(53,155.84)	21,478.01	3,448,640.46	(13,126.88)	(1,578,414.99)
2018		(1,578,414.99)	(3,118,149.74)	(158,422.64)	-	3,404,442.09	(60,010.04)	(1,510,555.32)

**G/L Acct. #248200 Utah Lifeline Account Monthly Activity**

2019	Jan	(1,510,555.32)	(261,027.41)	-	-	256,127.21	(5,156.83)	(1,520,612.35)
	Feb	(1,520,612.35)	(260,791.17)	(27,687.77)	-	270,356.42	(5,213.64)	(1,543,948.51)
	Mar	(1,543,948.51)	(261,546.08)	106.59	-	280,349.66	(5,230.07)	(1,530,268.41)
	1st Qtr. 2019		<b>(783,364.66)</b>	<b>(27,581.18)</b>	-	<b>806,833.29</b>	<b>(15,600.54)</b>	
	Apr	(1,530,268.41)	(260,852.20)	-	-	440,099.44	(5,246.35)	(1,356,267.52)
	May	(1,356,267.52)	(261,821.76)	420.09	-	288,225.18	(4,890.23)	(1,334,334.24)
	Jun	(1,334,334.24)	(264,214.51)	852.72	-	282,948.76	(4,823.54)	(1,319,570.81)
	2nd Qtr. 2019		<b>(786,888.47)</b>	<b>1,272.81</b>	-	<b>1,011,273.38</b>	<b>(14,960.12)</b>	
	Jul	(1,319,570.81)	(265,686.16)	627.28	-	283,581.66	(4,771.95)	(1,305,819.98)
	Aug	(1,305,819.98)	(266,201.90)	(153,560.67)	-	255,681.00	(5,054.13)	(1,474,955.68)
	Sep	(1,474,955.68)	(268,249.20)	377.83	-	233,441.17	(5,433.99)	(1,514,819.87)
	3rd Qtr. 2019		<b>(800,137.26)</b>	<b>(152,555.56)</b>	-	<b>772,703.83</b>	<b>(15,260.07)</b>	
	Oct	(1,514,819.87)	(263,987.37)	21,451.54	-	234,454.61	(5,531.18)	(1,528,432.27)
	Nov	(1,528,432.27)	(266,226.43)	21,605.69	-	243,178.03	(5,568.67)	(1,535,443.65)
	Dec	(1,535,443.65)	(264,914.43)	(50.00)	-	248,780.89	(5,621.04)	(1,557,248.23)
	4th Qtr. 2019		<b>(795,128.23)</b>	<b>43,007.23</b>	-	<b>726,413.53</b>	<b>(16,720.89)</b>	
2020	Jan	(1,557,248.23)	(264,555.62)	(137.84)	-	260,851.17	(5,677.98)	(1,566,768.50)
	Feb	(1,566,768.50)	(265,199.71)	(52.36)	-	269,886.42	(5,697.21)	(1,567,831.36)
	Mar	(1,567,831.36)	(266,056.14)	(44,369.96)	-	283,951.52	(5,757.73)	(1,600,063.67)
	1st Qtr. 2020		<b>(795,811.47)</b>	<b>(44,560.16)</b>	-	<b>814,689.11</b>	<b>(17,132.92)</b>	
2020	Apr	(1,600,063.67)	(261,797.31)	218.76	-	284,731.86	(5,136.11)	(1,582,046.47)
	May	(1,582,046.47)	(264,701.05)	171.96	-	287,996.91	(5,077.34)	(1,563,655.99)
	Jun	(1,563,655.99)	(268,101.49)	84.38	-	291,996.21	(5,017.05)	(1,544,693.95)
	2nd Qtr. 2020		<b>(794,599.85)</b>	<b>475.10</b>	-	<b>864,724.98</b>	<b>(15,230.50)</b>	
	Program to Date		<b>(56,658,376.44)</b>	<b>(429,891.04)</b>	<b>408,812.93</b>	<b>53,531,999.03</b>	<b>(1,027,626.79)</b>	

**Additional Reporting Required Information**

Year	Month	Recipients	Customers-# <sup>(1)</sup>		Arrearages-\$ <sup>(8)</sup>		Terminations-# <sup>(9)</sup>			
			Schedule 3		Schedule 1		Notices		Actual **	
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
YTD 2000										
2000	Sep	-	-	581,906	\$0	\$10,952,082	-	51,557	-	472
	Oct	4	4	582,429	1,183	10,901,437	1	53,336	-	237
	Nov	165	451	584,742	6,297	10,613,998	23	45,334	-	254
	Dec	980	1,151	584,283	20,479	10,130,021	26	43,605	-	120
	1st Qtr. 2001									
2001	Jan	4,524	9,425	577,760	341,720	10,503,794	628	54,493	-	304
	Feb	11,633	13,649	575,515	439,221	10,244,004	1,416	46,942	-	226
	Mar	14,767	15,961	573,114	542,325	9,503,513	2,072	49,489	-	294
	2nd Qtr. 2001									
	Apr	16,903	17,342	572,460	*	*	2,613	46,078	-	532
	May	17,652	17,253	573,315	*	*	2,778	47,956	-	495
	Jun	17,147	16,603	574,341	\$580,809	\$8,364,089	2,525	43,645	-	456
	3rd Qtr. 2001									
	Jul	16,589	15,966	577,448	*	*	1,389	40,882	-	412
	Aug	15,918	15,409	577,723	*	*	2,706	55,898	-	532
	Sep	15,359	14,860	579,399	\$650,062	\$10,850,611	2,669	53,058	-	417

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

<b>4th Qtr. 2001</b>										
	Oct	14,926	14,430	580,891	*	*	4,434	57,088	-	282
	Nov	14,747	14,853	583,633	*	*	3,908	47,689	-	265
	Dec	14,770	16,140	583,474	\$880,335	\$10,039,071	3,312	41,692	-	140
<b>1st Qtr. 2002</b>										
2002	Jan	18,559	18,964	581,155	*	*	5,020	54,872	11	195
	Feb	20,266	20,990	581,011	*	*	4,686	55,325	6	201
	Mar	22,301	22,417	580,035	\$1,113,718	\$9,542,463	4,013	50,550	15	206
<b>2nd Qtr. 2002</b>										
	Apr	23,312	23,224	580,447	*	*	3,997	51,186	60	455
	May	23,603	22,728	580,635	*	*	3,489	48,298	79	452
	Jun	20,955	18,337	585,555	\$926,189	\$8,424,780	2,996	42,134	53	355
<b>3rd Qtr. 2002</b>										
	Jul	18,417	17,698	587,949	*	*	3,353	49,289	41	291
	Aug	17,768	17,020	588,973	*	*	4,213	62,003	56	426
	Sep	17,214	16,380	590,490	\$998,813	\$12,674,696	3,745	59,654	100	550
<b>4th Qtr. 2002</b>										
	Oct	16,642	15,824	592,545	*	*	4,363	61,126	30	287
	Nov	16,198	16,120	594,218	*	*	3,491	44,450	22	211
	Dec	17,192	17,538	593,695	\$866,148	\$10,832,537	3,370	47,197	25	266
<b>1st Qtr. 2003</b>										
2003	Jan	18,797	19,398	593,570	*	*	6,038	56,752	29	362
	Feb	21,066	21,310	593,472	*	*	4,816	52,858	35	399
	Mar	22,691	22,821	593,378	\$1,156,415	\$9,767,092	4,060	48,034	43	379

**Additional Reporting Required Information**

Year	Month	Recipients	Terminations-# <sup>(9)</sup>							
			Customers-# <sup>(1)</sup>		Arrearages-\$ <sup>(6)</sup>		Notices		Actual **	
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>2nd Qtr. 2003</b>										
2003	Apr	23,884	23,506	593,216	*	*	3,474	49,538	58	605
	May	24,166	23,481	593,787	*	*	3,643	46,383	1	546
	Jun	22,096	18,151	599,513	\$1,019,166	\$9,042,022	3,606	43,885	27	863
<b>3rd Qtr. 2003</b>										
	Jul	18,294	17,418	601,947	*	*	3,715	48,911	73	710
	Aug	17,458	16,781	602,962	*	*	3,747	52,067	3	654
	Sep	17,118	16,228	604,851	\$816,362	\$11,114,494	4,160	59,511	1	901
<b>4th Qtr. 2003</b>										
	Oct	16,449	15,708	605,838	*	*	4,821	58,379	-	369
	Nov	16,094	15,798	609,712	*	*	3,461	38,372	1	340
	Dec	17,120	17,345	607,291	\$1,048,848	\$11,605,646	3,407	45,693	22	310
<b>1st Qtr. 2004</b>										
2004	Jan	18,727	19,077	607,545	*	*	4,681	51,228	1	358
	Feb	20,542	20,433	608,541	*	*	3,979	50,461	1	533
	Mar	21,653	21,440	607,606	\$1,242,172	\$10,421,871	4,020	49,530	-	581
<b>2nd Qtr. 2004</b>										
	Apr	22,276	21,668	607,485	*	*	3,188	46,428	46	758
	May	22,616	21,651	608,743	*	*	2,294	40,482	190	586
	Jun	21,763	16,162	615,355	\$979,098	\$9,403,556	2,555	46,097	128	721
<b>3rd Qtr. 2004</b>										
	Jul	16,439	15,610	617,715	*	*	2,356	46,867	68	607
	Aug	15,958	15,036	618,936	*	*	2,745	56,948	100	1,059
	Sep	15,369	14,512	621,379	\$976,396	\$14,532,738	2,818	61,652	75	923
<b>4th Qtr. 2004</b>										
	Oct	14,856	14,110	623,027	*	*	3,071	53,347	32	472
	Nov	14,728	14,305	626,870	*	*	2,701	42,162	17	356
	Dec	15,945	16,000	625,178	\$790,697	\$12,620,921	2,435	44,236	17	232
<b>1st Qtr. 2005</b>										
2005	Jan	17,449	17,162	626,248	*	*	3,693	53,875	23	511
	Feb	18,124	18,481	627,011	*	*	3,214	49,243	30	492
	Mar	19,555	19,340	626,754	\$755,896	\$9,557,795	2,960	49,939	41	521
<b>2nd Qtr. 2005</b>										
	Apr	20,895	20,818	626,181	*	*	3,167	45,745	59	681
	May	21,513	20,870	626,904	*	*	3,204	47,599	74	735
	Jun	21,185	20,305	627,186	\$852,623	\$8,921,062	3,274	48,367	77	755

\* This information is unavailable.

**Additional Reporting Required Information**

Terminations-#<sup>(9)</sup>

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

Year	Month	Recipients	Customers-# <sup>(1)</sup>		Arrearages-\$ <sup>(8)</sup>		Notices		Actual **	
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>3rd Qtr. 2005</b>										
2005	Jul	20,478	19,684	630,691	*	*	3,042	47,248	66	610
	Aug	19,953	19,090	632,714	*	*	3,824	59,643	84	854
	Sep	19,470	18,604	632,969	\$994,108	\$13,889,414	3,652	61,655	53	604
<b>4th Qtr. 2005</b>										
	Oct	18,949	17,994	634,708	*	*	3,992	58,986	64	595
	Nov	18,457	18,244	638,222	*	*	3,122	42,629	33	422
	Dec	19,195	18,990	638,737	\$572,411	\$8,559,274	3,092	43,927	21	186
<b>1st Qtr. 2006</b>										
2006	Jan	20,768	21,462	638,705	*	*	4,590	52,811	54	585
	Feb	22,662	23,228	639,045	*	*	3,992	51,791	26	498
	Mar	24,654	24,867	638,184	\$939,009	\$9,559,029	3,812	52,645	48	541
<b>2nd Qtr. 2006</b>										
	Apr	25,990	25,758	637,657	*	*	4,017	47,669	86	763
	May	26,722	26,134	638,924	*	*	4,547	52,078	71	623
	Jun	26,797	25,999	639,354	\$1,025,471	\$8,668,416	4,384	48,206	96	626
<b>3rd Qtr. 2006</b>										
	Jul	26,448	25,615	643,282	1,134,359	10,403,200	3,656	48,651	83	565
	Aug	25,489	24,005	644,406	952,816	12,294,332	3,143	65,024	70	762
	Sep	23,798	21,779	648,384	\$1,085,107	\$16,012,900	3,409	62,740	31	635
<b>4th Qtr. 2006</b>										
	Oct	22,392	21,613	650,513	1,037,990	15,265,181	4,622	61,546	61	541
	Nov	22,153	21,733	653,794	1,001,336	13,571,377	3,304	42,877	29	362
	Dec	22,788	22,938	654,608	\$1,017,019	\$13,093,175	3,160	40,979	26	175
<b>1st Qtr. 2007</b>										
2007	Jan	24,192	24,573	654,814	1,052,829	11,374,666	5,160	54,200	27	228
	Feb	25,691	25,750	655,741	1,056,265	11,595,371	4,493	52,999	47	488
	Mar	26,962	26,747	654,998	\$1,119,573	\$10,706,116	4,059	52,154	61	474
<b>2nd Qtr. 2007</b>										
	Apr	27,784	27,391	656,290	1,198,941	10,680,000	3,693	50,794	91	681
	May	27,953	27,185	656,382	1,173,250	9,670,107	3,727	50,367	90	649
	Jun	24,218	21,918	661,646	\$1,018,336	\$9,061,144	3,580	48,599	81	619
<b>3rd Qtr. 2007</b>										
	Jul	22,561	21,905	664,433	1,141,511	11,136,456	3,976	51,730	52	483
	Aug	22,269	21,460	664,423	1,211,151	13,365,261	5,012	66,463	109	719
	Sep	22,015	21,149	665,346	\$1,435,177	\$19,749,962	4,357	61,960	76	561
<b>4th Qtr. 2007</b>										
	Oct	21,684	21,008	665,914	1,502,463	21,459,745	5,395	70,386	12	106
	Nov	21,467	20,917	668,178	1,360,562	17,936,134	3,560	48,373	41	271
	Dec	22,025	21,877	668,265	\$1,333,604	\$16,066,333	3,600	49,121	15	119

**Additional Reporting Required Information**

Year	Month	Recipients	Customers-# <sup>(1)</sup>		Arrearages-\$ <sup>(8)</sup>		Notices		Actual **		Terminations-# <sup>(9)</sup>
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	
<b>1st Qtr. 2008</b>											
2008	Jan	22,855	22,797	668,544	1,327,957	15,563,393	5,847	60,068	20	197	
	Feb	24,072	24,152	668,009	1,330,734	14,489,972	4,883	58,680	34	496	
	Mar	25,735	25,814	666,940	\$1,370,824	\$13,981,181	3,992	53,922	54	627	
<b>2nd Qtr. 2008</b>											
	Apr	26,784	26,730	665,938	1,346,510	12,880,096	3,931	56,909	106	961	
	May	27,584	27,187	664,785	1,313,748	11,825,172	2,049	52,155	42	656	
	Jun	26,882	22,489	669,399	\$1,135,566	\$10,934,929	3,296	50,250	51	623	
<b>3rd Qtr. 2008</b>											
	Jul	22,988	22,183	670,873	1,153,617	11,074,692	3,706	51,892	46	410	
	Aug	22,662	21,899	671,736	1,288,794	13,175,342	4,410	62,498	52	528	
	Sep	22,472	21,632	672,749	\$1,532,293	\$19,335,795	4,785	68,954	43	424	
<b>4th Qtr. 2008</b>											
	Oct	22,192	21,333	673,024	1,504,434	18,625,805	5,480	72,739	61	500	
	Nov	21,883	21,363	673,685	1,584,095	17,528,976	3,681	47,931	39	317	
	Dec	22,684	22,715	672,157	\$1,473,220	\$16,983,216	3,995	56,229	16	188	
<b>1st Qtr. 2009</b>											
2009	Jan	23,953	24,224	671,466	1,524,877	15,013,759	6,013	58,405	29	283	
	Feb	26,497	26,797	669,585	1,524,877	15,013,759	4,349	56,875	37	515	

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
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Mar	28,611	28,682	667,902	\$1,472,764	\$13,291,105	3,740	54,808	42	582
<b>2nd Qtr. 2009</b>									
Apr	30,165	30,427	666,044	1,506,776	11,894,128	4,398	53,700	36	508
May	30,997	30,062	665,989	1,495,456	11,759,797	3,877	48,693	46	425
Jun	30,681	29,677	666,805	\$1,509,390	\$11,288,630	5,031	53,572	47	360
<b>3rd Qtr. 2009</b>									
Jul	28,657	25,334	671,650	1,410,280	11,701,830	4,554	56,632	52	370
Aug	25,965	24,936	671,719	1,479,885	13,107,226	5,062	62,227	62	444
Sep	25,581	24,617	673,133	\$1,767,619	\$18,625,620	5,694	70,913	83	474
<b>4th Qtr. 2009</b>									
Oct	25,196	24,299	673,825	1,786,761	18,958,815	6,325	68,788	57	609
Nov	24,941	24,595	675,701	1,841,031	18,358,802	4,671	50,269	50	439
Dec	25,937	25,960	674,319	\$1,756,324	\$16,174,595	4,783	56,609	13	185
<b>1st Qtr. 2010</b>									
2010 Jan	27,268	27,235	674,634	1,780,744	17,036,563	6,492	57,987	37	416
Feb	29,218	29,838	671,836	1,899,503	16,509,958	5,385	57,109	44	515
Mar	31,588	32,118	668,684	\$1,728,690	\$14,702,912	4,903	58,351	54	614
<b>2nd Qtr. 2010</b>									
Apr	33,960	34,076	667,228	1,795,005	13,690,047	6,222	55,208	75	518
May	35,732	35,404	665,512	1,850,436	12,343,143	5,243	49,405	72	462
Jun	36,494	35,252	666,374	\$1,863,495	\$11,938,842	6,005	52,587	108	514

**Additional Reporting Required Information - Continued**

Year	Month	Recipients	Customers-# <sup>(1)</sup>		Arrearages-\$ <sup>(6)</sup>		Notices		Actual **	
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>3rd Qtr. 2010</b>										
2010	Jul	33,960	34,894	667,271	1,880,340	11,720,144	5,418	49,379	84	365
	Aug	35,732	30,755	671,573	1,945,834	15,674,258	6,717	62,164	126	616
	Sep	36,494	30,708	671,780	\$2,323,449	\$20,419,753	7,125	69,069	62	333
<b>4th Qtr. 2010</b>										
	Oct	31,404	30,218	672,468	2,290,070	20,891,051	6,325	64,412	132	560
	Nov	30,918	29,682	674,563	2,255,131	19,251,130	5,162	50,807	59	432
	Dec	30,313	29,287	675,527	\$2,155,162	\$18,251,272	5,210	51,909	27	209
<b>1st Qtr. 2011</b>										
2011	Jan	29,860	28,856	676,814	1,953,360	16,421,858	5,767	60,903	44	533
	Feb	29,629	28,484	677,622	1,720,089	15,665,373	4,756	55,737	47	463
	Mar	29,138	28,084	678,589	\$1,524,369	\$14,483,675	4,643	58,834	68	602
<b>2nd Qtr. 2011</b>										
	Apr	37,135	39,270	667,268	1,857,774	10,654,710	6,328	52,388	71	379
	May	40,319	38,842	668,089	2,081,224	12,003,460	6,505	51,537	117	478
	Jun	39,514	38,228	667,612	\$2,000,083	\$10,857,592	7,439	53,156	138	470
<b>3rd Qtr. 2011</b>										
	Jul	34,697	30,240	676,019	1,779,402	11,961,404	5,078	49,177	106	353
	Aug	30,969	29,946	676,618	1,884,672	13,595,071	7,191	65,334	147	697
	Sep	30,706	29,543	677,583	\$2,201,151	\$18,450,518	7,049	66,480	127	481
<b>4th Qtr. 2011</b>										
	Oct	30,233	29,046	678,259	2,353,044	20,971,786	7,793	66,747	108	523
	Nov	30,296	29,649	679,146	2,353,044	20,971,786	6,060	51,629	61	393
	Dec	31,132	30,698	678,923	\$2,124,897	\$18,050,869	5,894	53,756	32	182
<b>1st Qtr. 2012</b>										
2012	Jan	32,452	32,388	677,942	2,234,905	16,892,325	7,891	59,476	79	525
	Feb	33,941	33,795	677,580	2,190,066	16,238,299	6,736	51,528	81	490
	Mar	35,519	34,934	677,049	\$2,147,408	\$14,979,570	6,074	49,962	88	427
<b>2nd Qtr. 2012</b>										
	Apr	36,407	35,460	677,074	2,148,573	14,524,380	6,653	49,103	105	461
	May	36,620	35,693	677,149	2,032,649	12,236,520	6,670	48,944	138	484
	Jun	36,507	35,182	677,714	\$1,883,095	\$10,858,017	6,300	47,093	116	470
<b>3rd Qtr. 2012</b>										
	Jul	35,904	34,671	680,375	1,883,095	10,858,017	4,798	49,579	127	436
	Aug	29,882	26,381	688,522	1,877,898	17,012,968	6,415	61,532	128	557
	Sep	27,127	26,010	689,553	\$2,301,753	\$26,412,843	5,543	58,831	109	505
<b>4th Qtr. 2012</b>										
	Oct	26,772	25,621	691,107	2,389,413	30,930,638	6,299	56,819	142	692
	Nov	26,588	25,884	692,883	2,232,436	26,697,286	4,639	42,716	68	381
	Dec	27,078	26,755	692,912	\$2,102,984	\$23,362,353	4,768	42,647	26	197

**Additional Reporting Required Information - Continued**

Customers-# <sup>(1)</sup>	Arrearages-\$ <sup>(6)</sup>	Notices	Actual **
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**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

Year	Month	Recipients	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>2013</b>										
<b>1st Qtr. 2013</b>										
	Jan	27,840	27,601	693,483	2,110,033	22,246,022	6,988	49,737	55	422
	Feb	29,223	29,089	692,799	2,072,665	21,703,687	5,528	46,794	66	493
	Mar	30,963	30,642	692,439	\$2,076,837	\$21,037,321	4,828	44,299	80	511
<b>2nd Qtr. 2013</b>										
	Apr	32,389	31,739	692,155	1,999,573	18,568,008	5,671	44,640	95	539
	May	32,711	31,781	692,602	1,922,495	15,870,812	5,357	43,039	101	476
	Jun	32,329	31,233	693,005	\$1,844,727	\$13,708,918	4,973	41,158	114	417
<b>3rd Qtr. 2013</b>										
	Jul	31,882	30,794	695,069	1,925,820	14,729,423	4,221	46,824	142	572
	Aug	27,173	23,505	701,963	1,842,609	19,870,883	5,150	53,768	114	616
	Sep	24,261	23,321	703,892	\$2,248,463	\$30,461,689	4,645	54,145	114	612
<b>4th Qtr. 2013</b>										
	Oct	23,941	22,966	704,155	2,279,900	31,758,141	6,026	60,097	101	594
	Nov	23,968	23,578	706,506	2,078,493	28,529,191	4,192	41,260	61	337
	Dec	24,737	24,419	706,463	\$1,894,285	\$22,937,243	4,092	45,900	29	194
<b>2014</b>										
<b>1st Qtr. 2014</b>										
	Jan	25,961	25,702	706,631	2,010,069	22,303,601	6,493	52,140	63	483
	Feb	27,390	26,902	706,416	1,896,986	21,805,451	5,357	48,383	51	386
	Mar	29,319	29,226	704,685	\$1,868,676	\$18,297,050	4,630	42,871	73	374
<b>2nd Qtr. 2014</b>										
	Apr	30,951	30,492	704,173	1,790,584	15,044,318	5,152	42,569	69	413
	May	31,362	30,444	704,817	1,711,705	13,386,152	4,984	39,677	90	368
	Jun	31,096	30,157	705,958	\$1,639,538	\$12,232,293	4,855	39,460	110	420
<b>3rd Qtr. 2014</b>										
	Jul	29,255	25,076	711,679	1,506,825	13,139,539	4,566	43,015	77	390
	Aug	25,758	24,773	711,733	1,704,199	16,533,808	4,915	48,888	70	384
	Sep	25,454	24,502	714,096	\$2,104,541	\$24,412,963	5,334	52,974	73	376
<b>4th Qtr. 2014</b>										
	Oct	25,090	24,151	714,536	2,062,168	23,367,354	6,004	56,769	43	214
	Nov	25,039	24,580	717,241	1,979,236	21,898,875	4,177	39,432	36	232
	Dec	25,837	25,565	716,731	\$1,798,108	\$18,853,769	4,393	45,593	52	269
<b>2015</b>										
<b>1st Qtr. 2015</b>										
	Jan	27,068	26,819	717,051	1,730,997	18,519,301	5,695	48,692	47	430
	Feb	28,220	27,951	716,719	1,648,604	17,329,367	4,577	46,089	58	366
	Mar	29,326	28,843	723,170	\$1,637,291	\$14,642,981	4,355	44,585	63	407
<b>2nd Qtr. 2015</b>										
	Apr	29,791	29,441	723,737	1,606,268	13,453,169	4,718	44,669	64	363
	May	30,227	29,388	724,954	1,567,492	13,092,259	4,158	40,280	55	313
	Jun	29,951	28,969	726,206	\$1,482,625	\$11,532,717	4,818	45,231	73	345
<b>3rd Qtr. 2015</b>										
	Jul	29,516	28,554	727,919	1,590,939	13,104,876	3,959	44,036	59	266
	Aug	27,606	23,219	734,966	1,683,882	20,843,246	4,670	53,211	50	305
	Sep	23,888	23,167	735,328	\$1,870,882	\$23,721,345	4,598	55,097	50	333

**Additional Reporting Required Information - Continued**

Year	Month	Recipients	Customers-# <sup>(1)</sup>		Arrearages-\$ <sup>(8)</sup>		Notices		Actual **	
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>2015</b>										
<b>4th Qtr. 2015</b>										
	Oct	23,652	22,800	736,372	1,958,462	26,376,232	5,035	57,071	34	340
	Nov	23,493	23,155	738,649	1,837,204	24,288,860	3,683	41,959	34	230
	Dec	24,050	23,809	739,339	\$1,890,494	\$23,442,175	3,996	44,919	31	178
<b>2016</b>										
<b>1st Qtr. 2016</b>										
	Jan	24,872	24,679	739,697	1,739,516	20,779,284	4,832	43,720	28	244
	Feb	25,922	25,903	739,877	1,697,975	19,891,982	4,289	45,357	47	298
	Mar	26,905	26,297	740,906	\$1,744,197	\$19,568,518	4,131	47,266	58	396
<b>2nd Qtr. 2016</b>										
	Apr	27,504	27,054	740,549	1,721,473	17,194,151	3,982	43,696	51	349
	May	27,994	27,256	742,157	1,665,846	15,790,296	3,713	41,874	39	280
	Jun	27,758	26,881	742,170	\$1,572,545	\$13,649,554	4,118	42,165	60	285
<b>3rd Qtr. 2016</b>										
	Jul	27,382	26,502	744,698	1,715,277	16,325,710	2,980	38,718	33	196
	Aug	25,010	21,487	750,252	1,624,624	19,921,574	4,187	51,080	44	391
	Sep	22,060	21,390	751,017	\$1,969,187	\$28,473,527	3,942	51,921	28	289
<b>4th Qtr. 2016</b>										
	Oct	21,890	21,170	752,327	1,936,518	28,475,216	4,323	50,092	51	300

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

	Nov	22,014	21,757	755,023	1,872,197	24,519,759	3,410	38,146	34	240
	Dec	22,805	22,299	755,286	\$1,545,678	\$21,479,849	3,199	37,713	20	171
	<b>1st Qtr. 2017</b>									
2017	Jan	23,467	23,478	754,628	1,593,592	19,670,791	3,910	40,577	19	224
	Feb	24,566	24,525	753,211	1,613,853	19,288,412	3,647	40,217	29	259
	Mar	25,573	24,900	754,897	\$1,581,334	\$17,895,444	3,260	42,942	42	299
	<b>2nd Qtr. 2017</b>									
	Apr	25,337	24,581	756,693	1,576,057	16,847,924	3,078	36,633	42	196
	May	25,009	24,118	758,558	1,449,694	14,162,344	3,393	38,756	47	230
	Jun	24,566	23,710	759,143	\$1,371,816	\$12,634,361	3,432	38,122	26	172
	<b>3rd Qtr. 2017</b>									
	Jul	24,120	23,366	763,393	1,475,460	14,764,501	2,763	35,379	27	206
	Aug	22,528	19,087	768,225	1,462,258	19,333,492	4,038	49,214	43	260
	Sep	20,869	20,204	766,219	\$1,863,844	\$27,166,216	3,288	46,438	31	224
	<b>4th Qtr. 2017</b>									
	Oct	20,563	20,067	768,031	1,991,022	30,778,817	4,171	52,303	26	255
	Nov	20,731	20,546	770,121	1,696,123	24,299,574	2,981	38,091	28	272
	Dec	21,429	21,557	771,619	\$1,754,278	\$20,383,070	2,780	36,108	17	157
	<b>1st Qtr. 2018</b>									
2018	Jan	22,268	22,598	772,910	1,328,594	14,749,421	3,749	40,202	29	248
	Feb	23,547	23,543	773,858	1,578,407	17,462,480	3,289	38,813	12	200
	Mar	24,313	24,141	774,999	\$1,456,739	\$16,400,735	3,089	38,661	22	205
	<b>2nd Qtr. 2018</b>									
	Apr	24,695	24,357	776,318	1,175,974	12,409,578	3,111	37,206	39	249
	May	24,695	24,293	777,559	1,416,846	13,440,125	3,315	37,549	36	248
	Jun	24,423	23,943	777,782	\$1,295,885	\$11,688,243	3,106	36,973	42	240

**Additional Reporting Required Information - Continued**

Year	Month	Recipients	Customers-# <sup>(1)</sup>		Arrearages-\$ <sup>(8)</sup>		Notices		Actual **	
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
	<b>3rd Qtr. 2018</b>									
2018	Jul	24,214	23,656	780,139	1,350,224	12,988,191	3,121	34,403	28	201
	Aug	23,889	23,362	780,511	1,579,132	16,910,017	4,246	46,204	26	205
	Sep	23,651	23,165	782,587	\$2,072,017	\$26,583,526	3,564	40,435	40	233
	<b>4th Qtr. 2018</b>									
	Oct	23,402	22,932	784,163	2,126,321	26,580,085	4,103	50,139	25	183
	Nov	20,629	19,522	790,276	1,752,830	24,788,932	2,926	36,336	17	160
	Dec	20,399	20,492	790,059	1,435,763	20,227,710	2,585	33,055	22	128
	<b>1st Qtr. 2019</b>									
2019	Jan	21,258	21,507	790,132	1,433,797	18,963,173	3,373	39,634	21	120
	Feb	22,407	22,488	791,016	1,393,631	19,158,740	2,825	38,060	16	154
	Mar	23,157	22,890	792,125	1,326,598	17,383,867	2,436	34,778	18	197
	<b>2nd Qtr. 2019</b>									
	Apr	23,366	23,397	793,026	1,348,072	16,068,780	2,712	37,823	25	169
	May	23,662	23,224	795,069	1,311,279	14,966,402	2,692	35,217	16	119
	Jun	23,662	22,950	796,598	1,283,999	13,906,078	2,541	31,737	15	155
	<b>3rd Qtr. 2019</b>									
	Jul	24,268	22,658	796,746	1,215,746	12,139,014	2,352	34,154	22	109
	Aug	20,969	18,903	801,185	1,261,270	15,962,672	2,755	40,061	31	167
	Sep	19,168	18,773	802,400	1,599,245	23,441,394	2,681	40,636	28	225
	<b>4th Qtr. 2019</b>									
	Oct	18,922	18,697	803,729	1,704,688	25,398,755	3,706	48,164	22	214
	Nov	19,113	19,057	806,085	1,637,882	22,451,062	2,507	31,109	18	156
	Dec	19,692	19,876	805,477	1,479,567	19,468,079	2,495	33,987	9	131
	<b>1st Qtr. 2020</b>									
2020	Jan	20,629	20,835	805,950	1,401,080	19,502,657	3,051	39,207	22	221
	Feb	21,527	21,671	806,039	1,288,228	17,795,694	2,536	35,481	12	185
	Mar	22,363	22,260	806,486	1,383,307	18,566,148	829	12,250	9	90
	<b>2nd Qtr. 2020</b>									
2020	Apr	22,539	22,454	807,762	1,610,651	19,227,381	-	-	-	-
	May	22,672	22,539	809,994	1,762,868	20,667,236	-	-	-	-
	Jun	22,800	22,685	810,970	1,625,415	20,308,442	-	-	-	-

\* COVID moratorium

**Additional Reporting Required Information - Continued**

Collection Agencies<sup>(10)</sup>

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

Year	Month	\$		#		Write Offs \$ <sup>(11)</sup>		Recoveries-\$ <sup>(11)</sup>	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
2000	Sep	\$0	\$420,137	-	4,545	\$0	\$340,948	\$0	\$171,523
	Oct	0	477,340	-	4,851	0	337,614	0	183,461
	Nov	0	284,461	-	2,789	0	302,169	0	190,902
	Dec	0	326,163	-	4,933	30	327,743	19	157,332
<b>1st Qtr. 2001</b>									
2001	Jan	0	279,514	-	5,161	113	299,409	11	158,868
	Feb	283	267,968	2	3,938	256	360,192	69	196,607
	Mar	3,764	283,648	35	4,681	749	386,012	160	183,263
<b>2nd Qtr. 2001</b>									
2001	Apr	10,562	330,316	65	2,611	1,163	334,392	159	179,536
	May	33,116	1,091,388	173	16,265	2,090	297,241	102	161,328
	Jun	\$30,063	\$347,208	158	2,805	\$1,985	\$289,026	\$733	\$157,444
<b>3rd Qtr. 2001</b>									
	Jul	17,553	266,741	95	2,203	3,389	281,389	1,490	167,621
	Aug	24,651	333,408	146	2,933	5,384	329,616	1,035	150,834
	Sep	\$37,242	\$324,518	260	2,813	\$10,446	\$354,188	\$1,506	\$144,317
<b>4th Qtr. 2001</b>									
	Oct	39,131	481,815	227	3,387	17,877	365,543	2,922	151,714
	Nov	23,345	2,916,570	165	17,072	23,506	398,413	4,188	196,945
	Dec	\$21,092	\$323,004	138	2,590	\$30,909	\$345,769	\$5,360	\$175,968
<b>1st Qtr. 2002</b>									
2002	Jan	21,699	349,988	153	2,935	25,354	348,124	4,845	165,222
	Feb	14,677	306,973	101	2,374	28,572	391,501	7,304	200,945
	Mar	\$20,669	\$288,738	151	2,286	\$36,564	\$406,610	\$8,365	\$206,076

**Additional Reporting Required Information - Continued**

Year	Month	Collection Agencies <sup>(10)</sup>				Write Offs \$ <sup>(11)</sup>		Recoveries-\$ <sup>(11)</sup>	
		\$		#		Schedule 3	Schedule 1	Schedule 3	Schedule 1
		Schedule 3	Schedule 1	Schedule 3	Schedule 1				
<b>2nd Qtr. 2002</b>									
2002	Apr	25,786	327,936	143	2,418	26,157	363,008	6,559	130,631
	May	36,268	327,404	221	2,414	28,853	376,856	11,651	232,802
	Jun	\$42,530	\$314,761	231	2,316	\$22,194	\$313,063	\$5,790	\$190,268
<b>3rd Qtr. 2002</b>									
	Jul	63,004	335,631	341	2,614	26,491	294,629	7,361	161,039
	Aug	53,163	370,227	321	2,915	26,584	370,597	7,001	178,053
	Sep	\$50,676	\$357,593	280	2,620	\$38,130	\$367,869	\$10,233	\$150,801
<b>4th Qtr. 2002</b>									
	Oct	92,012	731,204	476	4,969	47,189	399,792	14,222	189,517
	Nov	45,778	438,589	275	3,136	47,347	388,116	12,157	170,250
	Dec	\$30,080	\$369,714	196	2,781	\$62,436	\$607,399	\$13,480	\$359,386
<b>1st Qtr. 2003</b>									
2003	Jan	31,286	380,218	183	2,994	40,508	342,218	9,831	136,437
	Feb	16,619	332,851	119	2,474	48,105	341,766	14,193	143,602
	Mar	\$36,594	\$395,963	188	2,758	\$56,288	\$445,136	\$14,768	\$162,467
<b>2nd Qtr. 2003</b>									
	Apr	35,343	365,826	236	2,679	47,941	388,049	12,563	203,546
	May	46,614	355,359	294	2,763	38,295	351,369	11,244	146,478
	Jun	\$27,104	\$224,825	162	1,741	\$28,886	\$315,549	\$11,156	\$147,333
<b>3rd Qtr. 2003</b>									
	Jul	14,829	141,423	134	1,615	27,397	314,221	11,134	162,584
	Aug	29,443	148,459	185	1,627	37,283	375,885	12,713	175,185
	Sep	\$82,813	\$623,182	563	5,988	\$47,148	\$422,189	\$16,995	\$197,890
<b>4th Qtr. 2003</b>									
	Oct	27,726	309,729	215	2,969	44,460	345,594	10,989	153,882
	Nov	24,654	219,651	178	1,858	33,208	370,334	12,960	165,426
	Dec	\$30,346	\$267,841	189	2,157	\$42,992	\$347,072	\$12,989	\$143,436
<b>1st Qtr. 2004</b>									
2004	Jan	32,094	233,170	243	2,945	59,150	351,018	12,652	137,918
	Feb	33,932	267,828	274	4,122	41,069	393,860	19,612	221,032
	Mar	\$43,402	\$347,777	235	3,167	\$46,963	\$387,901	\$16,662	\$195,911
<b>2nd Qtr. 2004</b>									
2004	Apr	38,624	303,264	243	2,948	55,930	416,173	19,344	183,196
	May	44,476	278,666	251	2,633	49,710	343,165	14,570	158,590
	Jun	\$107,301	\$328,297	447	3,411	\$46,085	\$299,680	\$21,563	\$152,212



**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

<b>3rd Qtr. 2004</b>									
Jul	66,400	236,037	399	3,170	34,540	267,058	14,244	147,319	
Aug	50,574	298,403	287	3,354	49,602	356,676	20,295	170,986	
Sep	\$51,128	\$440,274	288	3,888	\$57,097	\$370,589	\$16,027	\$144,083	

**Additional Reporting Required Information - Continued**

Year	Month	Collection Agencies <sup>(10)</sup>				Write Offs \$ <sup>(11)</sup>		Recoveries-\$ <sup>(11)</sup>	
		\$		#		Schedule 3	Schedule 1	Schedule 3	Schedule 1
		Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>4th Qtr. 2004</b>									
2004	Oct	44,076	386,703	249	3,978	54,281	353,701	17,852	140,515
	Nov	26,230	334,900	186	2,888	105,638	388,511	27,645	208,021
	Dec	\$19,744	\$365,378	136	3,133	\$71,693	\$340,919	\$19,492	\$156,818
<b>1st Qtr. 2005</b>									
2005	Jan	16,997	231,945	139	2,730	60,251	309,321	22,133	144,844
	Feb	12,019	210,403	93	2,364	59,182	409,478	31,160	204,685
	Mar	\$17,895	\$356,229	139	3,134	\$58,462	\$437,017	\$23,345	\$207,723
<b>2nd Qtr. 2005</b>									
	Apr	31,550	280,050	191	2,993	38,837	376,539	20,299	207,627
	May	30,248	264,695	215	2,539	29,590	317,884	21,047	156,156
	Jun	\$30,462	\$339,345	217	3,172	\$26,584	\$283,902	\$16,067	\$147,415
<b>3rd Qtr. 2005</b>									
	Jul	34,698	258,383	254	3,099	29,508	273,683	19,005	149,207
	Aug	40,759	309,433	310	3,507	27,718	368,521	19,665	172,800
	Sep	\$38,153	\$373,977	256	3,240	\$36,908	\$367,299	\$19,395	\$188,582
<b>4th Qtr. 2005</b>									
	Oct	25,262	340,870	259	3,703	45,976	374,205	18,538	182,308
	Nov	40,506	386,815	249	3,426	48,433	446,816	26,353	228,361
	Dec	\$32,866	\$438,258	221	3,542	\$40,183	\$321,584	\$17,005	\$136,184
<b>1st Qtr. 2006</b>									
2006	Jan	19,901	207,229	187	2,630	32,460	288,235	13,766	132,386
	Feb	24,598	265,472	165	2,547	40,038	326,410	16,445	140,850
	Mar	\$22,787	\$368,426	161	3,319	\$37,254	\$368,641	\$14,451	\$154,707
<b>2nd Qtr. 2006</b>									
	Apr	31,899	280,896	210	2,877	33,023	350,483	15,191	143,626
	May	43,836	344,030	252	3,148	31,471	307,856	12,344	125,836
	Jun	\$45,637	\$326,834	280	3,163	\$24,897	\$231,050	\$15,337	\$118,556
<b>3rd Qtr. 2006</b>									
	Jul	30,021	193,488	282	2,737	24,119	239,522	16,979	158,576
	Aug	39,785	331,398	333	3,588	28,479	310,758	14,589	128,320
	Sep	\$32,957	\$449,209	228	3,560	\$24,401	\$275,715	\$15,406	\$134,735
<b>4th Qtr. 2006</b>									
2006	Oct	48,406	384,074	325	3,931	35,894	343,949	17,894	142,610
	Nov	30,207	308,121	220	2,765	28,883	250,029	12,585	129,583
	Dec	\$44,527	\$367,804	263	3,011	\$36,209	\$249,139	\$13,504	\$136,967
<b>1st Qtr. 2007</b>									
2007	Jan	21,451	223,505	181	2,509	35,299	275,497	14,762	116,697
	Feb	6,779	90,557	63	1,081	47,777	326,687	18,591	131,200
	Mar *	\$0	\$0	-	-	\$44,782	\$343,286	\$16,599	\$152,105

**Additional Reporting Required Information - Continued**

Year	Month	Collection Agencies <sup>(10)</sup>				Write Offs \$ <sup>(11)</sup>		Recoveries-\$ <sup>(11)</sup>	
		\$		#		Schedule 3	Schedule 1	Schedule 3	Schedule 1
		Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>2nd Qtr. 2007</b>									
	Apr	0	377	-	23	45,139	356,720	15,254	147,204
	May	110,499	951,182	585	6,719	43,510	279,864	18,438	135,073
	Jun	\$54,810	\$426,099	422	5,560	\$28,552	\$249,281	\$16,908	\$140,101
<b>3rd Qtr. 2007</b>									
	Jul	40,347	220,593	296	2,719	23,115	250,891	14,039	123,203
	Aug	52,324	349,877	346	3,497	33,096	341,651	16,035	132,964
	Sep	\$56,146	\$477,421	336	3,360	\$43,814	\$328,688	\$15,549	\$132,456
<b>4th Qtr. 2007</b>									
	Oct	58,727	523,622	367	4,110	33,722	307,169	13,950	106,251
	Nov	42,494	387,802	227	2,823	54,726	342,897	14,979	144,467
	Dec	\$52,484	\$429,271	272	2,944	\$53,093	\$279,985	\$13,654	\$106,765
<b>1st Qtr. 2008</b>									

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

2008	Jan	34,299	340,341	239	2,917	50,262	327,803	17,810	119,677
	Feb	26,814	305,401	161	2,373	60,726	419,963	19,603	142,452
	Mar	\$33,540	\$431,773	190	2,982	\$66,101	\$493,260	\$20,968	\$182,607
<b>2nd Qtr. 2008</b>									
	Apr	44,012	402,700	279	3,101	51,556	450,205	18,610	136,960
	May	41,966	452,118	197	3,254	58,575	382,608	23,054	174,480
	Jun	\$41,214	\$389,314	213	2,824	\$46,980	\$328,931	\$16,857	\$149,834
<b>3rd Qtr. 2008</b>									
	Jul	52,025	317,074	307	3,071	32,209	323,480	18,771	148,691
	Aug	65,832	367,424	313	3,366	40,953	383,520	18,811	141,444
	Sep	\$57,837	\$474,396	293	3,385	\$46,513	\$458,559	\$14,534	\$138,516
<b>4th Qtr. 2008</b>									
	Oct	60,196	567,158	328	4,110	51,331	457,686	19,236	169,276
	Nov	54,359	436,597	274	3,235	45,086	407,734	20,280	195,989
	Dec	\$53,922	\$554,459	273	3,650	\$52,943	\$391,591	\$22,666	\$152,609
<b>1st Qtr. 2009</b>									
2009	Jan	32,741	356,790	221	3,374	60,144	395,363	24,695	161,357
	Feb	23,479	337,948	157	2,624	58,793	434,282	19,498	165,090
	Mar	\$34,432	\$513,746	186	3,142	\$71,407	\$538,921	\$25,731	\$202,094
* Company is in negotiation with another collection agency. All accounts remained with the company.									
<b>2nd Qtr. 2009</b>									
	Apr	40,825	402,458	228	3,270	70,713	487,509	19,288	191,386
	May	45,568	358,725	227	2,898	59,454	475,216	22,187	183,388
	Jun	\$54,485	\$387,802	281	3,015	\$45,683	\$388,625	\$19,876	\$155,782
<b>3rd Qtr. 2009</b>									
	Jul	49,336	279,824	358	3,139	32,854	360,680	19,995	172,257
	Aug	53,170	347,168	356	3,697	46,409	495,586	27,160	170,624
	Sep	\$72,236	\$492,138	387	3,766	\$50,395	\$455,074	\$20,036	\$178,034

**Additional Reporting Required Information - Continued**

Year	Month	Collection Agencies <sup>(10)</sup>				Write Offs <sup>(11)</sup>		Recoveries <sup>(11)</sup>	
		\$		#		Schedule 3	Schedule 1	Schedule 3	Schedule 1
		Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>4th Qtr. 2009</b>									
	Oct	65,459	510,554	356	4,058	51,778	379,262	20,088	167,570
	Nov	51,814	427,830	279	2,852	52,371	441,954	22,133	194,602
	Dec	\$66,854	\$627,736	369	3,876	\$71,776	\$441,701	\$30,569	\$187,437
<b>1st Qtr. 2010</b>									
2010	Jan	30,467	315,794	218	2,686	72,628	407,434	24,609	154,468
	Feb	39,628	356,897	196	2,614	75,820	482,677	30,661	182,135
	Mar	\$63,083	\$536,896	300	3,518	\$87,146	\$520,211	\$37,789	\$226,908
<b>2nd Qtr. 2010</b>									
	Apr	54,220	403,562	288	3,129	76,978	506,745	31,705	194,063
	May	61,328	347,397	295	2,845	59,451	463,221	22,229	177,265
	Jun	\$71,959	\$377,005	368	3,152	\$51,509	\$397,773	\$23,327	\$201,918
<b>3rd Qtr. 2010</b>									
	Jul	80,334	295,510	434	3,024	49,934	380,552	21,298	175,343
	Aug	85,266	368,150	492	3,430	55,582	452,430	22,631	167,359
	Sep	\$109,509	\$527,102	532	3,693	\$59,593	\$416,435	\$27,383	\$195,164
<b>4th Qtr. 2010</b>									
	Oct	83,219	439,863	443	3,560	58,483	422,040	23,316	166,773
	Nov	87,905	425,406	431	3,092	69,840	384,912	27,819	193,418
	Dec	\$84,998	\$490,218	423	3,261	\$87,503	\$392,592	\$26,137	\$200,723
<b>1st Qtr. 2011</b>									
2011	Jan	41,483	287,390	310	2,667	83,702	375,862	25,053	159,123
	Feb	43,669	318,717	255	2,579	102,562	435,427	35,022	182,411
	Mar	\$43,681	\$457,115	246	3,096	\$89,732	\$456,602	\$34,962	\$219,410
<b>2nd Qtr. 2011</b>									
	Apr	45,298	323,147	277	2,761	104,670	446,235	33,872	184,579
	May	52,436	312,563	297	2,719	84,206	445,090	32,503	219,838
	Jun	\$101,168	\$337,261	485	2,988	\$63,942	\$322,725	\$26,490	\$170,448
<b>3rd Qtr. 2011</b>									
	Jul	88,636	249,053	500	2,729	60,186	328,499	24,520	171,289
	Aug	103,953	325,147	598	3,353	55,899	385,063	27,652	168,000
	Sep	\$97,216	\$468,300	498	3,565	\$67,270	\$412,257	\$31,283	\$195,619
<b>4th Qtr. 2011</b>									
2011	Oct	86,470	412,744	516	3,413	57,077	341,111	22,057	174,912

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

	Nov	84,428	397,927	430	2,879	77,317	360,476	30,842	178,958
	Dec	\$65,626	\$407,369	379	2,927	\$88,965	\$370,854	\$33,150	\$166,357
	<b>1st Qtr. 2012</b>								
2012	Jan	47,366	288,208	330	2,758	88,037	319,255	27,700	168,470
	Feb	51,901	332,607	325	2,618	88,006	407,317	37,780	195,405
	Mar	\$71,279	\$405,193	349	2,879	\$105,881	\$435,238	\$39,417	\$201,911

**Additional Reporting Required Information - Continued**

		Collection Agencies <sup>(10)</sup>				Write Offs \$ <sup>(11)</sup>		Recoveries-\$ <sup>(11)</sup>	
		\$		#					
Year	Month	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
	<b>2nd Qtr. 2012</b>								
2012	Apr	67,558	292,314	376	2,469	107,521	418,254	40,609	186,328
	May	86,341	311,291	437	2,684	79,410	393,220	31,243	173,672
	Jun	\$73,058	\$288,863	422	2,655	\$74,805	\$365,135	\$40,975	\$211,451
	<b>3rd Qtr. 2012</b>								
	Jul	69,455	246,423	453	2,680	65,529	341,853	32,287	187,130
	Aug	94,565	371,545	517	2,940	78,357	398,722	31,214	185,006
	Sep	\$89,473	\$438,715	446	2,734	\$95,884	\$396,078	\$39,901	\$198,086
	<b>4th Qtr. 2012</b>								
	Oct	89,212	511,211	517	3,276	97,942	346,036	38,212	191,013
	Nov	77,594	431,196	366	2,636	82,868	371,068	34,153	198,658
	Dec	\$69,099	\$395,280	338	2,467	\$85,596	\$350,070	\$36,868	\$181,115
	<b>1st Qtr. 2013</b>								
2013	Jan	38,268	288,995	248	2,406	93,428	374,228	29,491	153,018
	Feb	37,802	324,643	214	2,250	104,743	439,438	37,988	187,777
	Mar	\$63,510	\$403,031	247	2,233	\$106,158	\$497,433	\$45,552	\$246,092
	<b>2nd Qtr. 2013</b>								
	Apr	81,017	385,119	314	2,558	112,882	515,116	44,349	215,977
	May	74,316	358,650	311	2,476	85,944	398,486	42,205	202,778
	Jun	\$61,559	\$311,771	283	2,198	\$59,229	\$372,105	\$32,534	\$246,092
	<b>3rd Qtr. 2013</b>								
	Jul	81,637	271,340	359	2,422	51,793	357,328	28,108	196,183
	Aug	92,900	417,055	527	4,608	63,149	425,384	35,981	231,494
	Sep	\$99,096	\$550,525	424	3,208	\$93,485	\$430,335	\$29,458	\$166,940
	<b>4th Qtr. 2013</b>								
	Oct	103,858	579,365	467	3,677	87,172	440,213	43,284	241,431
	Nov	59,291	444,928	251	2,486	85,927	393,253	38,861	214,196
	Dec	\$67,862	\$454,778	333	2,714	\$87,080	\$327,291	\$24,330	\$127,788
	<b>1st Qtr. 2014</b>								
2014	Jan	35,976	291,961	217	2,345	95,301	448,695	35,692	202,182
	Feb	36,624	303,092	186	1,964	107,079	494,789	40,371	206,328
	Mar	\$54,769	\$385,916	242	2,227	\$115,223	\$520,845	\$43,054	\$249,248
	<b>2nd Qtr. 2014</b>								
	Apr	57,415	302,759	280	2,289	106,403	556,725	46,641	260,306
	May	55,025	310,027	281	2,214	91,807	429,619	51,174	242,258
	Jun	\$69,417	\$302,594	322	2,418	\$51,168	\$346,245	\$32,974	\$198,621
	<b>3rd Qtr. 2014</b>								
2014	Jul	75,394	279,727	389	2,593	60,721	367,385	35,976	219,238
	Aug	70,016	332,607	358	2,728	72,440	481,062	43,631	264,872
	Sep	\$78,727	\$492,383	365	3,028	\$76,237	\$380,698	\$36,700	\$195,656

**Additional Reporting Required Information - Continued**

		Collection Agencies <sup>(10)</sup>				Write Offs \$ <sup>(11)</sup>		Recoveries-\$ <sup>(11)</sup>	
		\$		#					
Year	Month	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
	<b>4th Qtr. 2014</b>								
2014	Oct	82,194	458,178	388	3,128	85,345	373,998	51,765	219,720
	Nov	48,030	325,110	235	2,050	81,282	333,911	44,257	191,394
	Dec	\$62,798	\$445,494	273	2,597	\$92,221	\$370,749	\$37,844	\$209,691
	<b>1st Qtr. 2015</b>								
2015	Jan	45,217	318,682	237	2,365	98,323	397,907	41,364	204,287
	Feb	44,313	325,452	170	2,026	87,534	424,539	34,575	170,113
	Mar	\$63,710	\$396,912	227	2,197	\$93,403	\$467,779	\$50,286	\$273,117
	<b>2nd Qtr. 2015</b>								
	Apr	49,867	337,859	231	2,373	81,347	387,335	27,695	167,474
	May	51,808	298,346	227	2,137	86,024	433,073	55,201	246,740

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

	Jun	\$47,382	\$300,324	236	2,263	\$65,968	\$349,350	\$44,452	\$219,650
	<b>3rd Qtr. 2015</b>								
	Jul	49,418	271,323	285	2,511	79,773	368,707	45,701	209,141
	Aug	63,379	350,848	320	2,524	70,402	415,457	26,478	189,806
	Sep	\$70,198	\$520,264	310	2,847	\$73,240	\$396,305	\$47,064	\$231,365
	<b>4th Qtr. 2015</b>								
	Oct	72,861	494,524	336	2,987	81,125	429,021	42,459	239,469
	Nov	45,972	411,360	220	2,210	80,107	376,931	42,694	203,110
	Dec	\$57,085	\$502,150	237	2,604	\$76,536	\$342,296	\$41,547	\$210,801
	<b>1st Qtr. 2016</b>								
2016	Jan	41,208	329,133	197	2,134	93,434	402,421	42,150	177,991
	Feb	30,471	310,597	162	1,843	73,800	413,362	33,563	209,241
	Mar	\$66,111	\$462,638	189	2,318	\$93,930	\$515,834	\$41,788	\$251,385
	<b>2nd Qtr. 2016</b>								
	Apr	51,036	372,132	195	2,180	86,050	529,098	43,863	246,711
	May	60,768	416,693	218	2,320	86,810	426,911	39,565	204,418
	Jun	\$61,931	\$373,745	226	2,495	\$64,888	\$391,627	\$36,104	\$212,992
	<b>3rd Qtr. 2016</b>								
	Jul	65,734	303,765	231	2,494	63,930	416,004	47,668	221,935
	Aug	70,141	428,659	320	2,822	63,462	455,328	36,126	213,396
	Sep	\$86,583	\$641,612	306	3,301	\$73,662	\$429,068	\$31,599	\$194,561
	<b>4th Qtr. 2016</b>								
	Oct	65,497	531,416	258	3,119	96,765	478,002	49,403	231,774
	Nov	55,292	445,577	207	2,408	77,513	394,659	39,932	194,371
	Dec	\$56,001	\$491,031	232	2,583	\$83,976	\$405,433	\$40,731	\$190,625
	<b>1st Qtr. 2017</b>								
2017	Jan	43,939	361,773	250	2,670	80,679	426,310	31,258	191,132
	Feb	38,235	303,078	152	2,024	90,895	523,705	37,864	210,258
	Mar	\$47,677	\$481,790	155	2,400	\$90,331	\$549,088	\$41,813	\$266,144

**Additional Reporting Required Information - Continued**

		Collection Agencies <sup>(10)</sup>				Write Offs \$ <sup>(11)</sup>		Recoveries-\$ <sup>(11)</sup>	
Year	Month	\$		#		Schedule 3	Schedule 1	Schedule 3	Schedule 1
		Schedule 3	Schedule 1	Schedule 3	Schedule 1				
	<b>2nd Qtr. 2017</b>								
2017	Apr	46,500	329,451	186	2,271	102,765	524,039	54,920	241,688
	May	57,706	371,796	215	2,460	88,671	478,414	46,498	236,757
	Jun	\$58,577	\$383,501	224	2,669	\$71,471	\$412,957	\$35,694	\$229,879
	<b>3rd Qtr. 2017</b>								
	Jul	55,221	306,248	206	2,444	62,476	342,600	31,024	195,488
	Aug	70,587	424,377	257	3,110	49,906	418,847	27,321	198,613
	Sep	\$65,322	\$566,704	249	3,064	\$96,342	\$493,867	\$43,551	\$247,229
	<b>4th Qtr. 2017</b>								
	Oct	67,153	580,355	236	3,166	66,343	415,416	24,071	157,121
	Nov	59,545	464,077	190	2,460	75,291	358,756	37,866	229,367
	Dec	\$53,775	\$507,761	195	2,416	\$63,832	\$394,434	\$31,726	\$191,347
	<b>1st Qtr. 2018</b>								
2018	Jan	49,741	431,596	197	2,640	84,277	428,892	28,552	139,310
	Feb	35,114	328,885	125	2,143	87,757	499,796	49,517	257,390
	Mar	\$45,536	\$439,420	155	2,173	\$88,150	\$559,376	\$38,766	\$218,804
	<b>2nd Qtr. 2018</b>								
	Apr	46,453	313,596	173	2,282	82,597	479,575	39,582	238,396
	May	50,262	374,415	191	2,345	76,666	440,207	34,562	194,761
	Jun	\$43,760	\$326,085	191	2,176	\$62,051	\$401,202	\$24,606	\$129,345
	<b>3rd Qtr. 2018</b>								
	Jul	51,604	305,657	215	2,402	54,487	325,563	40,698	230,887
	Aug	53,809	410,292	239	2,929	52,981	416,258	29,096	171,928
	Sep	\$60,177	\$499,234	240	2,841	\$58,058	\$396,951	\$32,602	\$226,338
	<b>4th Qtr. 2018</b>								
	Oct	64,764	488,506	236	2,947	64,675	402,755	38,801	213,132
	Nov	66,314	383,316	225	2,127	62,092	357,566	31,600	186,752
	Dec	\$43,470	\$446,205	185	2,350	\$64,108	\$352,962	\$33,691	\$179,393
	<b>1st Qtr. 2019</b>								
2019	Jan	43,932	348,915	158	2,360	72,594	433,692	21,184	158,401
	Feb	29,914	277,354	129	1,739	76,306	459,342	33,601	198,678
	Mar	\$40,560	\$371,521	130	1,966	\$78,275	\$472,605	\$34,284	\$293,237

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

<b>2nd Qtr. 2019</b>									
	Apr	38,628	366,406	149	2,357	70,116	469,209	30,261	227,076
	May	46,946	368,611	174	2,193	70,024	398,545	34,231	213,993
	Jun	\$36,743	\$315,405	146	2,072	\$77,003	\$409,866	\$42,256	\$211,061
<b>3rd Qtr. 2019</b>									
	Jul	35,884	240,205	146	1,998	46,567	334,043	24,883	188,634
	Aug	48,069	392,758	201	2,784	53,714	407,263	23,711	211,912
	Sep	\$46,725	\$417,185	179	2,545	\$66,706	\$464,083	\$43,042	\$254,673
<b>4th Qtr. 2019</b>									
	Oct	85,095	582,926	229	3,359	53,706	398,943	32,485	199,286
	Nov	54,439	447,843	166	2,303	51,588	355,209	31,906	186,070
	Dec	\$43,653	\$487,154	174	2,506	\$50,310	\$331,434	\$23,148	\$185,857
<b>1st Qtr. 2020</b>									
2020	Jan	43,263	369,365	158	2,532	59,464	383,745	35,920	186,233
	Feb	28,073	329,587	104	1,997	84,898	426,883	37,607	176,731
	Mar	\$41,704	\$439,350	117	2,190	\$81,028	\$498,110	\$42,613	\$245,794
<b>2nd Qtr. 2020</b>									
2020	Apr	46,434	273,950	172	2,135	67,839	464,349	27,991	191,542
	May	18,832	155,604	87	1,519	55,120	412,053	29,451	245,958
	Jun	\$12,251	\$201,734	73	1,618	\$55,232	\$340,329	\$33,064	\$204,065

Year	Month	Write Offs # <sup>(11)</sup>		Recoveries # <sup>(11)</sup>	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1
2000	Sep	0	2,683	0	2,321
	Oct	0	2,660	0	2,455
	Nov	0	2,552	0	2,716
	Dec	1	3,043	1	2,438
<b>2nd Qtr. 2001</b>					
	Apr	15	2,596	9	2,284
	May	17	2,348	5	2,153
	Jun	12	2,413	20	2,124
<b>1st Qtr. 2001</b>					
2001	Jan	2	3,040	2	2,743
	Feb	8	3,037	8	2,557
	Mar	15	2,895	15	2,513
<b>3rd Qtr. 2001</b>					
2001	Jul	26	2,357	30	2,362
	Aug	49	2,596	20	2,261
	Sep	108	2,650	44	2,209
<b>4th Qtr. 2001</b>					
	Oct	151	2,623	79	2,362
	Nov	190	3,200	99	2,645
	Dec	197	3,051	140	2,706
<b>1st Qtr. 2002</b>					
2002	Jan	182	2,605	152	2,232
	Feb	202	2,700	185	2,550
	Mar	207	2,621	196	2,739
<b>2nd Qtr. 2002</b>					
	Apr	167	2,405	151	1,931
	May	189	2,434	173	2,271
	Jun	144	2,175	124	2,120
2002	<b>3rd Qtr. 2002</b>				
	Jul	160	2,096	147	1,936
	Aug	177	2,447	158	2,138
	Sep	252	2,321	192	1,850
<b>4th Qtr. 2002</b>					
	Oct	295	2,477	208	2,201
	Nov	321	2,663	233	2,070
	Dec	362	2,740	248	2,016
<b>1st Qtr. 2003</b>					
2003	Jan	263	2,439	206	1,983
	Feb	292	2,546	234	2,072
	Mar	288	2,705	266	2,201
<b>2nd Qtr. 2003</b>					
	Apr	263	2,531	221	2,241

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

May	225	2,437	210	2,006
Jun	169	2,219	166	1,889

**Additional Reporting Required Information - Continued**

Year	Month	Write Offs # <sup>(11)</sup>		Recoveries-# <sup>(11)</sup>	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>3rd Qtr. 2003</b>					
2003	Jul	179	2,129	157	1,992
	Aug	208	2,508	177	2,212
	Sep	359	2,924	238	2,352
<b>4th Qtr. 2003</b>					
	Oct	298	2,430	197	2,046
	Nov	271	2,749	191	2,098
	Dec	300	2,833	212	2,019
<b>1st Qtr. 2004</b>					
2004	Jan	347	3,030	249	2,112
	Feb	283	2,992	289	2,618
	Mar	246	2,867	244	2,643
<b>2nd Qtr. 2004</b>					
	Apr	293	2,912	267	2,358
	May	256	2,496	221	2,089
	Jun	232	2,301	231	1,975
<b>3rd Qtr. 2004</b>					
	Jul	173	2,008	176	1,859
	Aug	261	2,564	265	2,244
	Sep	263	2,589	227	2,063
<b>4th Qtr. 2004</b>					
	Oct	287	2,412	250	1,908
	Nov	409	2,790	334	2,400
	Dec	343	2,596	266	2,124
<b>1st Qtr. 2005</b>					
2005	Jan	277	2,483	258	1,977
	Feb	281	2,895	317	2,405
	Mar	250	2,926	276	2,481
<b>2nd Qtr. 2005</b>					
	Apr	194	2,590	231	2,474
	May	167	2,230	202	2,130
	Jun	153	2,112	179	1,899
<b>3rd Qtr. 2005</b>					
	Jul	140	1,961	153	1,861
	Aug	177	2,588	201	2,263
	Sep	225	2,517	218	2,302
<b>4th Qtr. 2005</b>					
	Oct	257	2,522	248	2,376
	Nov	274	3,082	248	2,648
	Dec	278	2,584	224	2,012
<b>1st Qtr. 2006</b>					
2006	Jan	221	2,423	190	2,021
	Feb	241	2,458	248	2,178
	Mar	197	2,506	227	2,262
<b>2nd Qtr. 2006</b>					
	Apr	173	2,371	205	2,267
	May	174	2,088	185	1,812
	Jun	144	1,926	198	1,963

**Additional Reporting Required Information - Continued**

Year	Month	Write Offs # <sup>(11)</sup>		Recoveries-# <sup>(11)</sup>	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>3rd Qtr. 2006</b>					
	Jul	134	1,814	178	2,065
	Aug	150	2,213	207	2,058
	Sep	159	2,102	186	1,986
<b>4th Qtr. 2006</b>					
	Oct	226	2,350	234	2,149
	Nov	195	2,129	199	2,117
	Dec	249	2,169	215	2,003
<b>1st Qtr. 2007</b>					
2007	Jan	257	2,272	236	1,963
	Feb	258	2,334	281	2,095
	Mar	238	2,224	268	2,317

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

<b>2nd Qtr. 2007</b>					
	Apr	220	2,177	244	2,172
	May	207	1,826	224	1,874
	Jun	172	2,020	222	1,915
<b>3rd Qtr. 2007</b>					
	Jul	150	1,950	180	1,828
	Aug	206	2,293	203	2,013
	Sep	234	2,186	202	1,960
<b>4th Qtr. 2007</b>					
	Oct	215	2,137	199	1,658
	Nov	297	2,522	223	2,146
	Dec	301	2,337	240	1,820
<b>1st Qtr. 2008</b>					
2008	Jan	281	2,338	224	1,874
	Feb	311	2,553	294	2,130
	Mar	300	2,622	304	2,347
<b>2nd Qtr. 2008</b>					
	Apr	223	2,293	237	2,011
	May	235	2,230	257	2,161
	Jun	210	1,972	229	1,941
<b>3rd Qtr. 2008</b>					
	Jul	156	2,069	185	2,123
	Aug	203	2,511	212	2,196
	Sep	251	2,740	242	2,186
<b>4th Qtr. 2008</b>					
	Oct	246	2,664	226	2,369
	Nov	235	2,761	233	2,693
	Dec	300	2,853	263	2,259
<b>1st Qtr. 2009</b>					
2009	Jan	285	2,849	306	2,413
	Feb	262	2,790	277	2,454
	Mar	334	3,118	336	2,934
	Apr	289	2,968	300	2,789
	May	240	2,832	260	2,617
	Jun	204	2,503	233	2,374

**Additional Reporting Required Information - Continued**

Year	Month	Write Offs # <sup>(11)</sup>		Recoveries # <sup>(11)</sup>	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>3rd Qtr. 2009</b>					
2009	Jul	163	2,360	199	2,344
	Aug	216	2,818	240	2,420
	Sep	230	2,847	236	2,587
<b>4th Qtr. 2009</b>					
	Oct	271	2,559	228	2,288
	Nov	288	2,903	273	2,597
	Dec	366	3,095	357	2,554
<b>1st Qtr. 2010</b>					
2010	Jan	374	2,813	335	2,371
	Feb	348	2,802	342	2,620
	Mar	365	2,951	402	2,908
<b>2nd Qtr. 2010</b>					
	Apr	334	2,807	356	2,659
	May	257	2,731	270	2,441
	Jun	248	2,558	274	2,482
<b>3rd Qtr. 2010</b>					
	Jul	217	2,425	237	2,357
	Aug	248	2,725	248	2,395
	Sep	267	2,516	284	2,567
<b>4th Qtr. 2010</b>					
	Oct	287	2,379	262	2,255
	Nov	364	2,514	356	2,502
	Dec	403	2,683	318	2,500
<b>1st Qtr. 2011</b>					
2011	Jan	426	2,538	344	2,206
	Feb	467	2,697	437	2,548

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

Mar	391	2,581	424	2,742
<b>2nd Qtr. 2011</b>				
Apr	423	2,545	406	2,522
May	360	2,561	393	2,636
Jun	298	2,097	319	2,138
<b>3rd Qtr. 2011</b>				
Jul	298	2,100	325	2,200
Aug	268	2,399	311	2,241
Sep	287	2,439	342	2,434
<b>4th Qtr. 2011</b>				
Oct	327	2,206	312	2,204
Nov	465	2,490	370	2,320
Dec	496	2,634	377	2,341
<b>1st Qtr. 2012</b>				
2012 Jan	493	2,350	391	2,315
Feb	449	2,628	473	2,511
Mar	469	2,567	452	2,677
<b>2nd Qtr. 2012</b>				
Apr	461	2,471	471	2,544
May	366	2,439	404	2,477
Jun	353	2,248	431	2,860

**Additional Reporting Required Information - Continued**

Year	Month	Write Offs # <sup>(11)</sup>		Recoveries # <sup>(11)</sup>	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1
<b>3rd Qtr. 2012</b>					
2012	Jul	303	2,052	369	2,594
	Aug	356	2,287	353	2,508
	Sep	401	2,243	392	2,484
<b>4th Qtr. 2012</b>					
	Oct	420	2,170	396	2,303
	Nov	402	2,294	360	2,294
	Dec	436	2,390	394	2,374
<b>1st Qtr. 2013</b>					
2013	Jan	463	2,434	397	2,145
	Feb	446	2,616	453	2,536
	Mar	469	2,555	510	2,868
<b>2nd Qtr. 2013</b>					
	Apr	454	2,642	487	2,626
	May	329	2,217	404	2,385
	Jun	274	2,191	298	2,014
<b>3rd Qtr. 2013</b>					
	Jul	240	2,071	310	2,322
	Aug	249	2,216	328	2,465
	Sep	335	2,166	344	2,091
<b>4th Qtr. 2013</b>					
	Oct	351	2,297	388	2,597
	Nov	348	2,276	378	2,413
	Dec	363	2,094	321	1,897
<b>1st Qtr. 2014</b>					
2014	Jan	423	2,627	412	2,381
	Feb	406	2,526	432	2,608
	Mar	433	2,492	485	2,868
<b>2nd Qtr. 2014</b>					
	Apr	392	2,618	439	2,796
	May	317	2,197	389	2,666
	Jun	221	1,798	290	2,096
<b>3rd Qtr. 2014</b>					
	Jul	237	1,921	343	2,354
	Aug	301	2,274	371	2,554
	Sep	307	2,029	336	2,168
<b>4th Qtr. 2014</b>					
	Oct	310	1,976	322	2,220
	Nov	363	2,001	393	2,239
	Dec	391	2,339	379	2,346
<b>1st Qtr. 2015</b>					



**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

2015	Jan	393	2,277	425	2,340
	Feb	335	2,209	368	2,239
	Mar	353	2,343	427	2,346

**2nd Qtr. 2015**

Apr	307	1,914	330	2,145
May	291	2,090	393	2,574
Jun	248	1,863	365	2,399

**Additional Reporting Required Information - Continued**

Year	Month	Write Offs # <sup>(11)</sup>		Recoveries-# <sup>(11)</sup>	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1

**3rd Qtr. 2015**

2015	Jul	261	1,856	331	2,247
	Aug	249	2,076	254	2,366
	Sep	280	2,103	345	2,742

**4th Qtr. 2015**

Oct	275	2,145	337	2,492
Nov	294	2,090	292	2,214
Dec	296	2,039	305	2,232

**1st Qtr. 2016**

2016	Jan	318	2,108	322	1,990
	Feb	289	2,052	351	2,338
	Mar	329	2,259	370	2,557

**2nd Qtr. 2016**

Apr	306	2,268	367	2,595
May	283	2,069	355	2,358
Jun	234	1,900	310	2,243

**3rd Qtr. 2016**

Jul	221	1,870	300	2,156
Aug	218	2,087	300	2,214
Sep	244	2,000	282	2,161

**4th Qtr. 2016**

Oct	307	2,162	334	2,362
Nov	250	2,018	301	2,167
Dec	271	2,185	308	2,125

**1st Qtr. 2017**

2017	Jan	290	2,162	300	2,173
	Feb	303	2,436	331	2,312
	Mar	293	2,419	373	2,703

**2nd Qtr. 2017**

Apr	312	2,238	360	2,476
May	290	2,197	327	2,384
Jun	272	2,038	303	2,358

**3rd Qtr. 2017**

Jul	215	1,798	286	2,057
Aug	184	1,908	231	2,103
Sep	274	2,212	318	2,385

**4th Qtr. 2017**

Oct	238	1,921	233	1,666
Nov	222	1,840	285	2,183
Dec	218	2,170	248	2,111

**1st Qtr. 2018**

2018	Jan	250	2,128	245	1,807
	Feb	247	2,254	336	2,558
	Mar	238	2,251	297	2,228

**Additional Reporting Required Information - Continued**

Year	Month	Write Offs # <sup>(11)</sup>		Recoveries-# <sup>(11)</sup>	
		Schedule 3	Schedule 1	Schedule 3	Schedule 1

**2nd Qtr. 2018**

Apr	228	2,040	300	2,532
May	224	1,930	275	2,129
Jun	207	1,878	207	1,508

**3rd Qtr. 2018**

Jul	157	1,621	244	2,078
Aug	177	1,858	253	1,966
Sep	213	1,960	253	2,145

**4th Qtr. 2018**

**Rocky Mountain Power**  
**Utah Low Income Lifeline Program Reporting**  
**For the Period September 2000 - June 2020**

	Oct	207	1,941	262	2,055
	Nov	232	1,917	255	1,934
	Dec	228	1,991	260	1,993
	<b>1st Qtr. 2019</b>				
	Jan	236	2,297	221	1,757
	Feb	262	2,181	283	2,012
	Mar	246	2,106	289	2,557
	<b>2nd Qtr. 2019</b>				
	Apr	230	2,000	259	2,197
	May	201	1,871	265	2,057
	Jun	210	1,894	259	1,878
	<b>3rd Qtr. 2019</b>				
	Jul	152	1,558	212	1,884
	Aug	167	1,791	200	2,326
	Sep	209	2,145	233	2,547
	<b>4th Qtr. 2019</b>				
	Oct	225	1,805	216	2,129
	Nov	183	1,761	226	1,948
	Dec	175	1,922	216	2,131
	<b>1st Qtr. 2020</b>				
2020	Jan	202	2,043	249	2,275
	Feb	232	1,996	272	2,265
	Mar	201	2,154	261	2,560
	<b>2nd Qtr. 2020</b>				
2020	Apr	200	2,103	234	2,145
	May	187	1,943	258	2,444
	Jun	183	1,700	218	1,972

**Note:** The bracketed numbers in the columns correspond to the item numbers in section 5 -PacifiCorp Accounting and Reporting for the Low Income Lifeline Program.