



## State of Utah

### Department of Commerce Division of Public Utilities

CHRIS PARKER  
*Executive Director*

ARTIE POWELL  
*Director, Division of Public Utilities*

GARY HERBERT  
*Governor*

SPENCER J. COX  
*Lieutenant Governor*

## Action Request Response

**To:** Public Service Commission of Utah

**From:** Utah Division of Public Utilities

Artie Powell, Director

Doug Wheelwright, Utility Technical Consultant Supervisor

Abdinasir Abdulle, Utility Technical Consultant

**Date:** December 21, 2020

**Re:** **Docket No. 20-035-22 (08-035-55 and 13-035-70)**, Rocky Mountain Power's Service Quality Review Report.

### Recommendation (Acknowledge)

The Division of Public Utilities ("Division") recommends that the Public Service Commission ("Commission") acknowledge that Rocky Mountain Power's ("RMP") January 1 through June 30, 2020 Service Quality Review Report complies with the Commission's June 11, 2009 Order in Docket No. 08-035-55, the December 20, 2016 Order in Docket Nos. 13-035-01 and 15-035-72, and the requirements of Rule R746-313.

### Issue

On October 30, 2020, RMP filed with the Commission its Service Quality Review Report for January 1 through June 30, 2020. This filing was made in compliance with the Commission's June 11, 2009 Order in Docket No. 08-035-55, December 20, 2016 Order in Docket No. 13-035-01 and 15-035-72, and the requirements of Rule R746-313. On November 2, 2020, the Commission issued an Action Request directing the Division to review RMP's filing for compliance and to make recommendations and to report back by November 30, 2020. On

November 30, 2020, the Division requested, and the Commission granted, for an extension of the due date of the Action Request to December 21, 2020. This memorandum represents the Division's comments on RMP's filing.

## **Discussion**

The Division reviewed RMP's 2019 Service Quality Review Report and recommended the Commission establish a work group to review RMP's reliability baseline standards for SAIDI and SAIFI and to make recommendations. The Commission accepted the Division's recommendation and directed the Division and RMP to convene a work group for the interested parties to review the reliability baseline standards. In compliance with the Commission's directive, the work group has been convened and has had several meetings. The Service Quality work group agreed to recommend that the control limits be reset as 107 to 157 minutes for SAIDI and 0.9 to 1.2 events for SAIFI and the baseline notification levels be reset at greater than 157 minutes for SAIDI and greater than 1.2 events for SAIFI. This recommendation is contained in the Division's memorandum in relation to the work group's recommendations related to RMP's reliability baseline indices filed with the Commission, along with this Action Request Response, on December 21, 2020.

The Division reviewed RMP's January 1 through June 30, 2020 Service Quality Review Report in light of the above Orders and Rule, the Utah Service Quality Review Group Report filed with the Commission on September 13, 2006, and the above mentioned Service Quality work group recommendation. The Division determined that the Company is in compliance and recommends that the Commission acknowledge the Company's January 1 through June 30, 2020 Service Quality Review Report. The Division commends the Company on its cooperative work on the issues of service quality and developing a meaningful report.

## **Conclusion**

The Division has determined that RMP is generally in compliance with Commission orders and rules and recommends that the Commission acknowledge RMP's January 1 through June 30, 2020 Service Quality Review Report.

Cc: Jana Saba, RMP  
Michele Beck, OCS