

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

Formal Complaint of Scott Macdonald against Rocky Mountain Power	<u>DOCKET NO. 20-035-24</u> <u>REQUEST FOR COMPLAINANT TO FILE</u> <u>A RESPONSE</u>
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ISSUED: September 15, 2020

On August 5, 2020, the Public Service Commission (PSC) issued an Order Denying Motion to Dismiss and for Supplemental Information (“Order”), directing Rocky Mountain Power (RMP) to provide additional information concerning the issues involved in Mr. Macdonald’s (“Complainant”) Complaint. On September 2, 2020, RMP provided a relatively comprehensive response to the Order. RMP represented that measurable problems with “flicker” existed with respect to Complainant’s service and that the problems are attributable to the large fluctuating load of a particular commercial customer in the area. RMP further represented that it has worked to rectify these issues, resulting in “substantial improvement.”

The PSC asks Complainant to file a written response as to whether the flicker issue persists and, if so, the severity. The PSC also asks Complainant to indicate whether he wishes to continue to pursue his Complaint and, specifically, whether he requests a hearing in this docket. If Complainant wishes to proceed to hearing, the PSC asks that he identify what remedy or relief he hopes to obtain from the PSC. Complainant must submit this response on or before **Tuesday, September 29, 2020**. If Complainant fails to file a response, the PSC will take no further action on the Complaint.

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DATED at Salt Lake City, Utah, September 15, 2020.

/s/ Michael J. Hammer
Presiding Officer

Attest:

/s/ Gary L. Widerburg
PSC Secretary
DW#315441

CERTIFICATE OF SERVICE

I CERTIFY that on September 15, 2020, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Email:

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