In the Matter of the Formal Complaint of)	
JANNA WARD)	DOCKET NO. 03-035-12
Complainant,)	
V)	ORDER OF DISMISSAL
UTAH POWER AND LIGHT,)	
Respondent.	,	

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

By The Commission:

Janna Ward ("Complainant") filed her formal Complaint in this matter on May 14, 2003. In her complaint, Ms. Ward claimed she had been taken off the equal payment plan and was charged a deposit for two accounts that were in her name which she felt was unjust.

ISSUED: September 18, 2003

On August 25, 2003, Utah Power and Light sent the Public Service Commission a letter informing them that this case has been settled. Ms. Ward was contacted by telephone on September 10, 2003, and she verbally confirmed the matter has been settled.

On the basis that this matter has been settled, we enter the following:

ORDER

NOW, THEREFORE, IT IS HEREBY ORDERED, that:

The complaint between Janna Ward and Utah Power and Light is dismissed.

DATED at Salt Lake City, Utah, this 18th day of September, 2003.

/s/ Ric Campbell, Chairman

/s/ Constance B. White, Commissioner

/s/ Ted Boyer, Commissioner

Attest:

/s/ Julie Orchard Commission Secretary

G#35109