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June 2, 2008

***VIA ELECTRONIC FILING
AND OVERNIGHT DELIVERY***

Utah Public Service Commission
Heber M. Wells Building, Fourth Floor
160 East 300 South
Salt Lake City, UT 84111

Attn: Julie Orchard
Commission Secretary

**RE: Service Standards Report Submitted Pursuant to Docket No. 05-035-54
Merger Commitment: U 9**

Please find enclosed Rocky Mountain Power's report for the modified Performance Standards and Customer Guarantee Program implemented on April 1, 2005 until March 31, 2008. This summary report details the company's performance during that time frame, and includes several measures the Company believed were important for customers.

Notably, the Network Performance Standards are comprised of the System Average Interruption Duration Index (SAIDI) and the System Average Interruption Frequency Index (SAIFI) targets, three hour restoration targets, and improvement of identified underperforming circuits. In the area of SAIDI and SAIFI, Rocky Mountain Power had committed to delivering improved frequency and duration of outages over a consecutive twelve month rolling period within the three year period. For the entire three year period it committed to restoring, on average, at least 80% of customers impacted by an outage within three hours of notification. Finally, it committed to improving underperforming (or worst-performing) circuits selected in each year an average of 20%, using a company-derived weighted reliability metric, named circuit performance index (CPI). In addition, the remaining performance standards (customer service-related standards) met the established goals during this time frame and have been routinely reported during semi-annual reporting of the company's performance.

Although the program was to expire in 2008, it was affirmed and extended through December 31, 2011 as part of MidAmerican Energy Holding Company's acquisition of PacifiCorp in Docket No. 05-035-54. As part of that docket, the company reserved the option to request approval of modifications to the existing program after March 31, 2008 expiration date.

The Company has evaluated the program and intends to file a request for minor modifications in how its targets are established for several of the standards.

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If you have any questions or require further information, please contact me at (503) 331-4306.

Sincerely,

Barbara A. Coughlin, Director
Customer and Regulatory Liaison

Enclosures

cc: Service List