Appendix 1

Name: Kelly A. Francone

Work Address: 160 East 300 South, Heber M. Wells Building, Salt Lake City, Utah.

Work Telephone: (801) 530-6647

Education: B.S. Degree in Communications, University of Utah

Discipline: Broadcast Journalism

Professional

Experience: <u>Utility Analyst, Utah Committee of Consumer Services, 160 East</u>

300 South, Heber M. Wells Building, Salt Lake City, Utah: July 2001 – present. In this capacity I analyze filings by PacifiCorp and Questar Natural Gas Company (Questar), participate in task forces on energy issues, continue to evaluate the weatherization and low-income programs, write Request for Proposals to retain expert witnesses and testify before the Utah Public Service Commission.

Research Analyst, Utah Committee of Consumer Services, 160 East 300 South, Heber M. Wells Building, Room 408, Salt Lake City, Utah: October 1997 – July 2001. In this capacity I participated in the Low Income Task Force created by the Commission in Docket 97-035-01 and chaired the subcommittee on available programs.

Newspaper Reporter, Ogden Standard Examiner, 455 23rd Street, Ogden, Utah. February 1992- March1997

Newspaper Reporter, The Salt Lake Tribune, 101 South Main Street, Salt Lake City, Utah. May 1988 - February 1990

Regulatory

Seminars: Basics in Regulation Conference, New Mexico State University

Center For Public Utilities, May 1998.

Y2K Utility Conference, Salt Lake City, Utah, August 1998.

National Association of Regulatory Utility Commissions' (NARUC) Subcommittee Conference on Consumer Affairs, Denver, Colorado, October 1999.

NARUC Winter Committee Meetings, Washington, D.C., March 2000.

NARUC Subcommittee Conference on Consumer Affairs, South Carolina, September 2000.

NARUC Subcommittee Conference on Consumer Affairs, Austin, Texas, September 2002.

Presentations:

Report to the Utah Legislature on customer education in a restructured electricity market, August 1998.

Report to the Utah Legislature on issues related to the ScottishPower/PacifiCorp merger, May 1999.

Report to the Utah Legislature on the ScottishPower/PacifiCorp merger stipulations, August 1999.

Regulatory

Proceedings:

3/00 - Testified before the Utah Public Service Commission on the low-income lifeline rate proposed in a PacifiCorp rate case (Docket No. 99-035-10). The Commission adopted the program.

5/00 - Filed testimony with the Utah Public Service Commission on the weatherization program proposed in a Questar rate case (Docket No. 99-057-20). The Commission adopted funding the program.

5/01 - Filed comments and recommendations with the Utah Public Service Commission on PacifiCorp's proposed 20/20 conservation program (Tariff 01-07 – Docket No. 01-035-T07). The Commission

adopted the Committee's recommendations to put into place a 10/10 program so that more customers could benefit from the program.

8/01 - Filed testimony with the Utah Public Service Commission on the life support program proposed in a PacifiCorp rate case (Docket No. 01-035-01). The Commission adopted expanding the Home Electric Lifeline Program to include eligible customers on life support.

10/01 - Testified before the Utah Public Service Commission on the excess funds collected by PacifiCorp in a PacifiCorp rate case (Docket No. 01-035-01).

10/01 - Testified before the Utah Public Service Commission on the Hunter Unit outage and excess net power cost issues in a PacifiCorp rate case (Docket No. 01-035-23). The Committee and other parties settled outside of hearings.

1/02 - Filed comments with the Utah Public Service Commission regarding updating avoided costs for facilities under 1 MW (Docket 01-2035-01). The Commission adopted all three of the Committee's recommendations.

5/02 - Filed testimony with the Utah Public Service Commission on the avoided cost rate for Magcorp (Docket No. 02-035-02).

9/02 - Filed direct testimony with the Utah Public Service Commission on monthly customer charge in a Questar rate case (Docket No. 02-057-02).

10/02 - Filed rebuttal testimony with the Utah Public Service Commission on the proposed weatherization funding increase in a Questar rate case (Docket No. 02-057-02).