

Exhibit "A"
to the
Answer of Questar Gas Company,
Docket No. 08-057-11



Questar Gas Company
180 East 100 South
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Salt Lake City, UT 84145-0360
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Ronald W. Jibson
Senior Vice President, Questar Corporation
Executive Vice President, Questar Gas Company

April 2, 2008

Customer information

Dear Customer:

On behalf of Questar Gas Company, I want to apologize for the inconvenience and frustration caused by a bill sent to you that reflected an adjustment for an underbilling that occurred on your account. This issue regarding an inaccurate transponder that was placed on your meter was not handled in a manner that reflects our standard of customer service.

Questar Gas is currently treating your backbilled amounts that relate to a transponder error as disputed amounts. This means that you will not need to make any payments on your backbilled amount until a full investigation into this issue has been completed by the Utah Public Service Commission. When the investigation is complete, we will send you another letter informing you of the steps the Company has been directed to take to resolve this issue.

If you have paid any of this backbilled adjustment, you may be refunded some or all of what you have paid, with interest, depending on the outcome of the Commission's proceeding.

I sincerely regret the inconvenience and frustrations this issue has caused you. Please contact the following consumer affairs representatives if you have any questions regarding your account.

Kaylene Deal – 801-324-3562
Linda Kizerian – 801-324-3310
Marty Tueller – 801-324-3121

With deepest apologies,

Ron Jibson
Executive Vice President