

-BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH-

In the Matter of the Investigation and the
Consolidation of Dockets of the Formal
Complaints against Questar Gas Company
Relating to Back-Billing

)
)
)
)
)
)
)

DOCKET NO. 08-057-11
FOURTH SCHEDULING ORDER

ISSUED: August , 2008

By the Commission:

On April 21, 2008, the Commission issued a Scheduling Order in the above-entitled docket setting certain deadlines. On July 7, 2008, the Commission issued a Second Scheduling Order modifying those deadlines and setting a Status and Scheduling Conference for July 30, 2008 at 9:30 a.m. On July 22, 2008, the Commission issued a Third Scheduling Order changing the date and time of the Status and Scheduling Conference for July 31, 2008 at 1:30 p.m. The Status and Scheduling Conference was held and the scheduling of the proceedings in this Docket was discussed.

Wherefore, based on the foregoing information, the information provided by the Parties at the Status and Scheduling Conference, and for good cause appearing, the Commission enters this Order modifying and amending the schedule in the above-entitled docket as follows:

September 9 <u>November</u> <u>3</u> , 2008	Filing of Rebuttal Testimony or Reply comments to Division of Public Utilities' (Division) Report – Questar Gas, Committee of Consumer Services, Interveners, members of the public
---	---

September 30 <u>November</u> <u>24</u>	Filing of Surrebuttal Testimony or Reply comments to Rebuttal testimony or Reply comments filed on September 9 – all parties.
--	---

October 22-23 December 9-10, (or such consecutive days during the first three weeks of December 2008 as may be suitable to the Commission

Hearing Commences at 9:30 a.m. in the Commission Hearing room, Room 403, Fourth Floor, Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah. If necessary, the hearing will recess during the Public Witness Hearing noted below and will reconvene at the close of the Public Witness Hearing.

The Parties shall be afforded the opportunity to offer live witness testimony at the hearing and to cross examine any live witnesses offered by other Parties.

October 22 December 9, 2008, or the first of the days selected by the Commission

Public Witness Hearing. The Public Witness Hearing will occur in two parts.

The Public Witness Hearing will **commence at 11:45 a.m.** Any person wishing to comment during the first portion of the Public Witness Hearing must arrive or join by telephone **no later than 12:30 p.m.** The first portion of the Public Witness Hearing will continue until those members of the public arriving or joining between 11:45 a.m. and 12:30 p.m. have had an opportunity to speak. Upon the conclusion of the comments, the Public Witness Hearing will recess.

The Public Witness Hearing **will resume at 4:30 p.m.** and will continue until all members of the public wishing to be heard have had an opportunity to speak. Any person wishing to comment during the second portion of the Public Witness Hearing must arrive or join by telephone **no later than 5:30 p.m.** The second portion of the Public Witness Hearing will continue until those members of the public arriving or joining between 4:30 p.m. and 5:30 p.m. have had an opportunity to speak. Upon the conclusion of the comments, the Public Witness Hearing will recess.

The Commission reserves the right to limit speaking and comment time in order to ensure that those present or participating by telephone may comment.

Members of the public may submit written comments on or before October 22, 2008.

The hearing scheduled above is intended to address all issues investigated by the Division and examined by other parties and ratepayers as they relate to the individual

customer complaints comprising this consolidated docket, other individual customers, and ratepayers-at-large, such that any Commission decision resulting from the hearing will resolve all such complaints, as well as resolving any questions concerning the accounts of ~~similarly situated~~ under- and over-billed Questar customers who have not filed a complaint and ratepayers-at-large. Should the Commission determine individual hearings are required for the individual complainants or any other ratepayers, such hearings will be scheduled at a later date.

Responses to discovery served on or before ~~September 9~~ November 3, 2008 shall be provided within 14 calendar days of service of the discovery requests. Responses to discovery requests served after ~~September 9~~ November 3, 2008 ~~but on or before September 30, 2008~~ shall be provided within 10 calendar days of service of the discovery requests. ~~Discovery shall close and no further discovery shall occur after September 30, 2008.~~ Parties may agree to different response and delivery times than those provided in this Scheduling Order.

All oral arguments and hearings will be open to the public, unless portions of them must be closed due to the use of Confidential Information, as provided by the Protective Order previously issued in this docket.

The Commission will provide a telephone conference bridge number so that ratepayers can listen to the proceedings and offer testimony during the public witness hearings. Members of the public will also be able to hear the proceedings live, or subsequently as a podcast, by accessing the Commission's website at www.psc.utah.gov.

It is the intention of the Commission that participants attending by telephone will be able to listen to, but not to speak during, those portions of the hearings other than the

public witness hearings. During the public witness hearings, a moderator will place those who wish to participate in a queue, so that each one has an opportunity to speak in the order in which their call was received, and so that all participants are able to hear all the testimony.

Individuals wishing to participate by telephone should contact the Commission at (801) 530-6716 or toll-free 1-866-PSC-UTAH (1-866-772-8824) at least two days prior to any proceeding to make arrangements. Participants attending by telephone should then call the telephone number provided by the Public Service Commission five minutes prior to the beginning of the proceeding to ensure participation.

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) should notify the Commission, at 160 East 300 South, Salt Lake City, Utah, 84111, (801) 530-6716, at least three working days prior to the proceeding.

DATED at Salt Lake City, Utah, this _____ day of August, 2008.

Attest:

Commission Secretary