



2.09 THERMWISE® ENERGY EFFICIENCY

ENERGY EFFICIENCY PROGRAMS

Since 2007 the Company has designed and implemented cost effective Demand-Side Management (DSM) programs that encourage residential and commercial customers receiving service on the GS rate schedule to purchase and install energy-efficiency products and appliances. The programs currently offered by the Company are detailed in the following sections:

- § 2.10 ThermWise® Appliance Rebates
- § 2.11 ThermWise® Builder Rebates
- § 2.12 ThermWise® Business Rebates
- § 2.13 ThermWise® Home Energy Audits
- § 2.14 ThermWise® Weatherization Rebates
- § 2.15 Low-Income Weatherization Assistance Program
- § 2.16 ThermWise® Business Custom Rebates
- § 2.17 Authorized Contractors

Qualifying appliances and/or measures will be eligible for rebates under only one of the above-listed programs. Program participants will be required to provide appropriate documentation as determined by the Company or its program administrator to ensure program eligibility requirements are met.

DEFERRED ACCOUNT ACCRUAL

The Company shall record all DSM-related expenses in the DSM Deferred Account (Account 182.4).

AMORTIZATION OF ACCRUAL

No less frequently than semi-annually, the Company will file with the Commission an application to amortize the balance in Account 182.4. The balance will be amortized by a uniform increase or decrease to the GS DNG block rates of the magnitude necessary to amortize the balance over one year.

CARRYING CHARGE

An annual interest rate of 6% simple interest (0.50% per month) shall be applied monthly to the DSM Deferred Account balance, as adjusted for the corresponding tax deferral balance in Account 283. The DSM Deferred Account will be increased by the carrying charge.

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2.10 THERMWISE® APPLIANCE REBATES

PROGRAM DESCRIPTION

Through the ThermWise Appliance Rebates program, the Company offers a rebate to residential customers receiving service on a GS rate schedule.

A rebate under the ThermWise Appliance Rebates program is paid directly to a customer for purchasing and installing a qualifying measure at the qualifying residence. Qualifying measures are listed below in the Thermwise Appliance Rebates Table. This includes the replacement of existing appliances as well as first-time installations.

A customer may receive rebates for up to two of each type of measure purchased and installed per dwelling unit. For example, a rebate will be paid for up to two high-efficiency furnaces and two high-efficiency water heaters, etc., purchased and installed per dwelling unit.

QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate, customers must submit a completed application form and required supporting documentation. The following requirements and rebates to customers are applicable for the ThermWise Appliance Rebates program measures.

Appliance Rebates Efficiency Measure	Minimum Efficiency Of New Equipment	Rebate Amount
High-Efficiency Gas Furnace – Tier 1	AFUE \geq 90% < 92	\$200.00
High-Efficiency Gas Furnace – Tier 2	AFUE \geq 92 < 95	\$300.00
High-Efficiency Gas Furnace – Tier 3	AFUE \geq 95	\$350.00
High-Efficiency Gas Storage Water Heater – Tier 1	EF \geq 0.62 < 0.67	\$50.00
High-Efficiency Gas Storage Water Heater – Tier 2	EF \geq 0.67	\$100.00
High-Efficiency Tankless Gas Water Heater – Tier 1	EF \geq 0.82 < 0.90	\$300.00
High-Efficiency Tankless Gas Water Heater – Tier 2	EF \geq 0.90	\$350.00
High-Efficiency Condensing Gas Storage Water Heater	EF \geq 0.90	\$350.00
High-Efficiency Hybrid Gas Water Heater	TE \geq 0.90	\$350.00
Residential Gas Boiler	AFUE \geq 95%	\$600.00
Solar Assisted Water Heating	Active system certified OG- 300 by SRCC	\$750.00



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ENERGY STAR Clothes Washer	MEF \geq 2.60 Gas Water Heater	\$50.00
Direct-Vent Gas Fireplace	AFUE \geq 70%, Intermittent ignition, heat rated, thermostat controlled with blower	\$200.00

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2.11 THERMWISE® BUILDER REBATES

PROGRAM DESCRIPTION

Residential homebuilders and owner-builders (Builder) can receive rebates for implementing qualifying measures as shown below in the Builder Rebates Table, in newly constructed single and multi-family residences that are receiving service on the GS rate schedule. A Builder will receive a rebate for up to two of each type of appliance or measure (excluding energy efficiency whole house measures) purchased and installed per dwelling unit. See example under Rebate Limitation section.

A Builder will receive a rebate for a dwelling unit that qualifies for an energy efficient Whole House certification, based upon the rebate tiers described below. A builder may receive additional rebates for additional measures as more specifically described below.

Rebates under the ThermWise Builder Rebates program will be paid directly to a Builder as indicated on the application for implementing the qualifying energy-efficiency measures. Qualifying appliances and measures are listed in the Builder Rebates Table.

WHOLE HOUSE CERTIFICATION

THERMWISE BUILDER OPTION 1 (ENERGY STAR 2010 – Current)

Builders can receive rebates for a single family dwelling unit that qualifies under the 2010 version of ENERGY STAR Whole House certification (version 2.0) and includes a 90% or greater AFUE furnace or qualified space heating appliance, and an EF of 0.62 or greater water heater or qualified water heating appliance. Verification and an ENERGY STAR compliance certificate will be required from the Builder before the ThermWise Builder Option 1 rebate will be paid.

THERMWISE BUILDER OPTION 2 (ENERGY STAR 2011)

Builders can receive rebates for building a dwelling unit that meets ENERGY STAR version 2.5 certification. Field verification and proof of ENERGY STAR certification will be required before rebates will be paid. Homes must include a 92% or greater AFUE furnace or qualified space heating appliance and an EF of 0.62 or greater water heater or qualified water heating appliance.

THERMWISE BUILDER OPTION 3 (HIGH PERFORMANCE HOME)

Builders can receive rebates for building a single family High Performance Home. To qualify a dwelling unit must meet or exceed ENERGY STAR version 3.0 and include a 95% or greater AFUE furnace or qualified space heating appliance and an EF of 0.62 or greater water heater or qualified water heating appliance. The home must also meet or exceed 2006 IECC by 30%. Field verification, and an ENERGY STAR certificate and documentation verifying the home has met the High Performance Home requirements will be required from the Builder before the High Performance Home rebate will be paid.



ENERGY STAR MULTIFAMILY

Builders can receive rebates for building a multi-family residence that meets ENERGY STAR certification. Field verification and proof of ENERGY STAR certification will be required before rebates will be paid. New construction projects with a 2010 or earlier building permit will be required to meet ENERGY STAR 2.0 standards. These units will be eligible to receive ENERGY STAR whole house multifamily rebates and additional rebates for qualified equipment that is installed. New construction projects with a 2011 or later building permit will be required to meet ENERGY STAR 2.5 standards, including a 90% or greater AFUE furnace, and a 0.62 Energy Factor (EF) water heater.

MEASURES, QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate, Builders must submit a completed application form and any required supporting documentation. The ThermWise Builder Rebates Table provides applicable measures, qualifications and rebate amounts.

SINGLE FAMILY (4 or less) THERMWISE BUILDER REBATES TABLE		
Builder Rebates Efficiency Measure	Minimum Efficiency Qualification	Rebate Amount
ThermWise Builder Option 1 (ENERGY STAR 2010 – Current)	Meet or exceed ENERGY STAR v. 2.0 and include a 90% or greater AFUE furnace or qualified space heating appliance, and an EF of 0.62 or greater water heater or qualified water heating appliance	\$600.00
ThermWise Builder Option 2 (ENERGY STAR 2011)	Meet or exceed ENERGY STAR v. 2.5 and include a 92% or greater AFUE furnace or qualified space heating appliance, and an EF of 0.62 or greater water heater or qualified water heating appliance	\$700.00
ThermWise Builder Option 3 (HIGH PERFORMANCE HOME)	Meet or exceed ENERGY STAR v. 3.0 and include a 95% or greater AFUE furnace or qualified space heating appliance and an EF of 0.62 or greater water heater or qualified water heating appliance. Home must also meet or exceed 2006 IECC by 30%	\$850.00
High-Efficiency Gas Water Heater - Tier 1	EF \geq 0.62, < 0.67 Minimum 40 gallon capacity	\$50.00
High-Efficiency Gas Water Heater – Tier 2	EF \geq 0.67 Minimum 40 gallon capacity	\$100.00
High-Efficiency Condensing Gas Storage Water Heater	EF \geq 0.90	\$350.00



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High-Efficiency Hybrid Gas Water Heater	TE ≥ 90%	\$350.00
Tankless Gas Water Heater – Tier 1	EF ≥ 0.82 ≤ 0.89	\$300.00
Tankless Gas Water Heater – Tier 2	EF ≥ 0.90	\$350.00
High-Efficiency Gas Furnace – Tier 1	AFUE ≥ 90% < 92%	\$200.00
High-Efficiency Gas Furnace – Tier 2	AFUE ≥ 92% < 95%	\$300.00
High-Efficiency Gas Furnace – Tier 3	AFUE ≥ 95%	\$350.00
Residential Gas Boiler	AFUE ≥ 95%	\$600.00
Solar Assisted Gas Water Heating	Active system certified OG-300 by SRCC	\$750.00
Direct Vent Natural Gas Fireplace	AFUE ≥ 70%, intermittent ignition, heat rated, thermostatically controlled with a blower	\$200.00
MULTIFAMILY (5 or more units)		
ENERGY STAR Multifamily (2010 or earlier building permit)	ENERGY STAR v. 2.0 Certification	\$250.00
ENERGY STAR Multifamily (2011 building permit)	Meet or exceed ENERGY STAR v. 2.5 and include a AFUE ≥ 92% or qualified space heating appliance and an EF 0.62 or better water heater or qualified water heating appliance	\$500.00
High-Efficiency Gas Water Heater – Tier 1	EF ≥ 0.62 < 0.67 Minimum 40 gallon capacity	\$50.00
High-Efficiency Gas Water Heater – Tier 2	EF ≥ 0.67 Minimum 40 gallon capacity	\$100.00
High-Efficiency Condensing Gas Storage Water Heater	EF ≥ 0.90	\$350.00
High-Efficiency Hybrid Gas Water Heater	TE ≥ 90%	\$350.00
Tankless Gas Water Heater – Tier 1	EF ≥ 0.82 < – 0.90	\$300.00
Tankless Gas Water Heater – Tier 2	EF ≥ 0.90	\$350.00



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High-Efficiency Gas Furnace – Tier 1	AFUE \geq 90% < 92%	\$200.00
High-Efficiency Gas Furnace – Tier 2	AFUE \geq 92% < 95%	\$300.00
High-Efficiency Gas Furnace – Tier 3	AFUE \geq 95%	\$350.00
Residential Gas Boilers	AFUE \geq 95%	\$600.00
Solar Assisted Gas Water Heating	Active system certified OG- 300 by SRCC	\$750.00
Direct-Vent Natural Gas Fireplace	AFUE \geq 70%, intermittent ignition, heat rated, thermostatically controlled with a blower	\$200.00
Definitions: AFUE Annual Fuel Utilization Efficiency HERS Home Energy Rating System ICEE International Energy Conservation Code SRCC Solar Rating and Certification Corporation TE Thermal Efficiency		

REBATE LIMITATIONS

Builders are eligible to receive rebates for a maximum of two (2) qualifying measures per measure type in each newly constructed dwelling unit. Mandatory space and water heating requirements now exist in each of the three (3) different energy efficiency Whole Home certifications. If Builders install additional qualifying measures in a dwelling unit, they would be eligible to receive rebates for one (1) additional measure per type above the mandatory requirement. For example if an ENERGY STAR certified home has three (3) qualifying furnace units and two (2) qualifying water heaters, the participant would be eligible to receive the appropriate energy efficient whole home certification rebate and be eligible to receive additional rebates for one (1) qualifying furnace and one (1) qualifying water heater. Multifamily units permitted prior to January 1, 2011 are eligible to receive ENERGY STAR multifamily rebates plus additional rebates for qualifying appliances that are installed. Units permitted after January 1, 2011 will be eligible for rebates as set forth in the table.

Builders are eligible to receive rebates for a maximum of two (2) qualifying measures per measure type in each newly constructed dwelling unit. If a Builder chooses not to certify the residence using any of the energy efficiency Whole Home measures, the Builder may receive up to two (2) stand-alone rebates for each qualifying measure type that is installed. For example if a new home was not ENERGY STAR certified but the Builder had installed three (3) qualifying furnace units and two (2) qualifying water heaters, the Builder could receive rebates for two (2) qualifying furnace units and two (2) qualifying water heaters.

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2.12 THERMWISE® BUSINESS REBATES

PROGRAM DESCRIPTION

Through the ThermWise Business Rebates program, the Company offers rebates to a separately metered business unit receiving service on a GS rate schedule.

A rebate under the ThermWise Business Rebates program is paid directly to a customer for purchasing and installing a qualifying measure at the qualifying business unit. Qualifying measures are listed below in the ThermWise Business Rebates Table. Qualifying measures include those that target cost-effective natural gas savings including retrofits of existing systems as well as first-time installations.

QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

To receive a rebate payment, customers must submit a completed application form and any required supporting documentation. The following requirements and rebates to customers are applicable to the ThermWise Business Rebates program.

THERMWISE BUSINESS REBATES TABLE¹			
Business Rebates Efficiency Measure	Size Category Of New Equipment	Minimum Efficiency Of New Equipment	Rebate Amount
High-Efficiency Storage Gas Water Heater	Tier 1 ≤ 75,000 Btu/Hr Input	EF ≥ 0.62	\$50.00
	Tier 2 ≤ 75,000 Btu/Hr Input	EF ≥ 0.67	\$100.00
	> 75,000 Btu/Hr Input	TE ≥ 82%	\$2.00 per kBtu/Hr Input
High-Efficiency Tankless Gas Water Heater	< 200,000 Btu/Hr Input	EF ≥ 0.82	\$2.00 per kBtu/Hr Input
	≥ 200,000 Btu/Hr Input	TE ≥ 82%	\$2.00 per kBtu/Hr Input
High-Efficiency Clothes Washer	Residential Clothes Washer Used in a Business	MEF ≥ 2.6	\$50.00
	Commercial High-Efficiency Clothes Washer (Coin-operated/Laundromat)	MEF ≥ 2.0 WF ≤ 6.0	\$75.00
Low-Flow Pre-Rinse Spray Valve	N/A	1.6 GPM (retrofit only)	\$25.00



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THERMWISE BUSINESS REBATES TABLE (Continued)			
Business Rebates Efficiency Measure	Size Category of New Equipment	Minimum Efficiency of New Equipment	Rebate Amount
High-Efficiency Gas Furnace	< 300,000 Btu/Hr Input	AFUE ≥ 90%	\$200.00
		AFUE ≥ 92%	\$300.00
		AFUE ≥ 95%	\$400.00
Gas Boilers (hot water)	< 300,000 Btu/Hr Input ²	AFUE ≥ 85%	\$2.00 per kBtu/Hr Input
	≥ 300,000 Btu/Hr Input	TE ≥ 90%	\$3.25 per kBtu/Hr Input
Gas Boilers (steam)	< 300,000 Btu/Hr Input ²	AFUE ≥ 85%	\$2.00 per kBtu/Hr Input
	≥ 300,000 Btu/Hr Input	TE ≥ 82%	\$2.00 per kBtu/Hr Input
Direct Contact Gas Water Heater	N/A	TE > 90%	\$1.10 per kBtu /Hr Input
High-Efficiency Gas Unit Heater	N/A	TE ≥ 83% - < 90%	\$1.25 per kBtu/Hr Input
		TE ≥ 90%	\$6.00 per kBtu/Hr Input
Infrared Gas Heating System	N/A	Infrared Heating System (limited to replacing existing natural gas non-infrared heating systems or be installed as part of new construction project)	\$5.00 per kBtu/Hr Input
Gas Boiler Outside Air Reset Control	N/A	Gas Boiler Outside Air Reset Control	\$250.00
Gas Boiler Tune-up	N/A	Perform a qualifying tune-up that complies with the boiler tune-up program requirements and yields an improvement in combustion efficiency (only one tune-up rebate per boiler within a 2-year period)	Up to \$300.00
Gas Commercial Fryer	N/A	Energy Star Qualified	\$500.00 per vat
Gas Steam Cooker	N/A	Energy Star Qualified	\$1,000.00 per unit
High Efficiency Gas Convection Oven	N/A	Energy Star Qualified	\$500.00 per oven



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THERMWISE BUSINESS REBATES TABLE (Continued)			
Business Rebates Efficiency Measure	Size Category of New Equipment	Minimum Efficiency of New Equipment	Rebate Amount
High-Efficiency Gas Combination Oven	N/A	40% Efficiency Cooking	\$1,000.00 per unit
High-Efficiency Gas Griddle	N/A	Energy Star Qualified	\$300.00 per unit
Building Shell (New Construction) – Windows ³	Site-Built Window	U-value ≤ 0.30 ³ (Glazing Only Rating)	\$0.28/sq.ft.
	Pre-fabricated Window Assembly	U-value ≤ 0.30 (Entire Window Assembly Rating)	
Building Shell (New Construction) – Roof Insulation	N/A	Minimum increment of R-5 or higher above code	\$0.04/sq.ft.
Building Shell (New Construction) - Wall Insulation	N/A	Minimum increment of R-3.7 continuous insulation above code	\$0.03/sq.ft.
Building Shell (Retrofit) – Windows ³	Site Built Window	U-value ≤ 0.30 ⁴ (Glazing Only Rating)	\$0.37/sq.ft.
	Pre-fabricated Window Assembly	U-value ≤ 0.30 (Entire Window Assembly Rating)	
Building Shell (Retrofit) – Roof Insulation ⁵	N/A	Minimum increment of R-10 ⁵	\$0.12/sq.ft.
Building Shell (Retrofit) – Wall Insulation	N/A	Minimum increment of R-10 ⁵	\$0.08/sq.ft.
High-Efficiency Condensing Gas Storage Water Heater	≥ 100,000 Btu/Hr Input	EF ≥ 0.90	\$350.00
Hybrid Gas Storage Water Heater	≥ 75,000 Btu/Hr Input	TE ≥ 90%	\$350.00
Definitions: AFUE Annual Fuel Utilization Efficiency MEF Modified Energy Factor WF Water Factor EF Energy Factor TE Thermal Efficiency CEE Consortium for Energy Efficiency BTU/Hr British Thermal Units per Hour capacity kBTU/Hr Thousands of British Thermal Units per Hour capacity			
¹ Measures which are required by code are not eligible for rebates through the Business Rebate Program. ² This rebate is available to all Utah GS service territory business customers. ³ Energy performance of window assemblies and glazing products must be rated in accordance with NFRC. Skylights are not eligible to receive incentives. ⁴ Site-built window systems must have a non-metal frame or include a thermal break within the frame to qualify for rebates. ⁵ Rebates for retrofit installations of wall and roof installation apply only to the first increment of R-10 insulation added to the wall or floor. Additional increments of R-10 beyond the first are not eligible to receive a rebate.			



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2.13 THERMWISE® HOME ENERGY AUDITS

PROGRAM DESCRIPTION

Through the ThermWise Home Energy Audits program, the Company offers an energy-efficiency audit to residential customer in single-family dwellings receiving service on the GS rate schedule.

The ThermWise Home Energy Audits program includes home energy audits and energy-efficiency measures listed below in Home Energy Audits Table.

HOME ENERGY AUDITS

The home energy audit includes the following two separate audit components: 1) a self-completed mail-in survey can be sent to the customer at no charge, or 2) a Company technician will conduct an in-home audit for a fee as described below. A participating customer will receive a customized report recommending home improvements that can be implemented to reduce natural gas usage.

During the in-home audit, the technician will offer certain energy-efficiency measures, identified in the Home Energy Audits Table, at no charge or with a rebate to the qualifying customer. A qualifying customer choosing to complete the audit process via the mail-in survey will be sent a packet containing appropriate energy-efficiency measures for the residence at no charge.

IN-HOME AUDIT FEE

The Company will bill a customer a \$25.00 fee per dwelling unit. This fee will be refunded to the customer upon implementation of any Company energy-efficiency rebate measures related to Company-sponsored rebate programs.

QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

Program efficiency measures that are offered to customers in conjunction with a Home Energy Audit are shown in the table below.



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THERMWISE HOME ENERGY AUDITS TABLE			
Home Energy Audits Efficiency Measure	Qualification Requirement Of Old Equipment	Minimum Efficiency Of New Equipment	Charge To Customer
Pipe Insulation ¹	Gas water heater, no pipe insulation	First 4 feet of hot water, first 2 feet of cold water	No Charge
Kitchen Sink Aerator ¹	Gas water heater, faucet of 2.75 gallons per minute (GPM) or more	Less than 2.0 GPM	No Charge
Faucet Aerator ¹	Gas water heater, faucet of 2.75 GPM or more	Less than 2.0 GPM	No Charge
Low-Flow Shower Head ¹	Gas water heater, shower head of 3.0 GPM or more	Less than 2.5 GPM	No Charge
Programmable Thermostat ²	Gas heat, non-programmable thermostat	Programmable thermostats shall have at least two (2) different programming periods (for weekday and weekend programming) and have at least four (4) possible temperature settings (i.e. wake, day, evening and sleep settings)	Market Price less \$30.00 rebate
¹ Provided, if recommended. ² A ThermWise Programmable Thermostat Rebate form will be provided, if recommended.			

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2.14 THERMWISE® WEATHERIZATION REBATES

PROGRAM DESCRIPTION

The ThermWise Weatherization Rebate program targets residences receiving service on the GS rate schedule. A qualifying single-family residence is an existing structure that has up to four residential dwelling units. A qualifying multifamily residence is an existing dwelling having five or more residential dwelling units. To qualify for insulation and duct related rebates, customers will be required to have measures installed by a ThermWise Authorized Contractor.

For qualifying multifamily residences, a pre-qualification inspection will be required.

The Thermwise Weatherization Rebates program will include weatherization-efficiency measures listed below in the Weatherization Rebates Table.

WEATHERIZATION EFFICIENCY MEASURES

A rebate for a qualifying weatherization efficiency measure will be offered under this program as shown in the Weatherization Rebates Table. For some measures, a customer will be required to have measures installed by an Authorized Contractor in order to receive a rebate. See § 2.17 for a detailed description of the requirements, obligations and availability of the current list of Authorized Contractors.

QUALIFICATION REQUIREMENTS AND REBATE AMOUNTS

The following requirements and charges to customers are applicable to the ThermWise Weatherization Rebates program.

To receive a rebate, customers must submit a completed application form and any required supporting documentation. The following requirement and rebate amounts are applicable to the Weatherization Rebates efficiency measures.

THERMWISE WEATHERIZATION REBATES TABLE					
Weatherization Rebates Efficiency Measure¹	Baseline	Minimum Efficiency of New Equipment	Authorized Contractor Installation Required²	Rebate Amount	Measured Lifetime (yrs)
Windows ^{3 4}	Existing home with gas heat	U-factor \leq 0.30	No	\$0.95/sq.ft.	25
Wall Insulation ^{4 5 6}	Existing home with gas heat	Increment of R-11 or higher	Yes	\$0.30/sq.ft.	35



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Attic Insulation ⁴ <small>5 6 7</small>	Existing home with gas heat	Tier 1 - Minimum increment of R-19 or higher with a post installation value of at least R-38 but not more than R-60.	Yes	Tier 1 \$0.20/sq.ft.	35
	Existing home with gas heat	Tier 2 – An additional increment of at least R-11 with at least R-38 but not to exceed R-60		Tier 2 \$0.07/sq.ft.	35
Floor Insulation ^{4 5 6}	Existing home with gas heat	Increment of R-19 or higher	Yes	\$0.20/sq.ft.	35
Programmable Thermostat ⁸	Existing home with gas heat and existing non-programmable thermostat	Programmable thermostats shall have at least two (2) different programming periods (for weekday and weekend programming) and have at least four (4) possible temperature settings (i.e., wake, day, evening and sleep settings).	No	\$30.00	15
Duct Sealing and Insulation ^{5 9}	Existing home with gas heat that meets the program criteria	Must be done to Questar Gas 2011 Duct Sealing & Insulation Specification posted on ThermWise.com	Yes	Single Family \$100 + \$5.25/ln. ft., not to exceed \$450.00	10
				Multifamily Structured \$100 + \$5.25/ln. ft. not to exceed \$250.00	

¹ These measures are available to existing dwelling units heated with natural gas. Multifamily dwelling units must have a pre-qualification inspection.

² This measure must be installed by a ThermWise Authorized Contractor.

³ Including sliding glass patio doors, but excluding all other doors (storm doors, wood and/or metal doors with



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windows). Energy performance of window assemblies and glazing products must be rated in accordance with NFRC. Site built windows or glass only will not qualify for a rebate in the residential weatherization program

⁴ Eligible installations must be between a heated space and an unconditioned space or an area outside of the building envelope. An unconditioned space is defined as an area or room with a building that is not being heated or cooled, that has no fixed opening directly into an adjacent conditioned space, or which is outside of the building envelope.

⁵ Floor, wall and attic insulation and duct measures will be available in homes that have not had the measure rebated with the ThermWise program in previous years. This measure will be available on a one-time basis per measure per premise. The exception to these rules will be in the event that additional attic insulation is recommended by a ThermWise or Home Performance with Energy Star audit for a premise which was previously rebated for attic insulation. In the case of such a recommendation, the homeowner will be eligible to participate in the Tier 2 attic insulation measure without additional participation in the Tier 1 measure.

⁶ Do it yourself installations for insulation measures are also eligible if verified by a ThermWise Home Energy Audit.

⁷ This measure will be eligible for a tiered rebate by adding a second rebate of \$0.07 per square foot when the total new insulation installed equals R-30 or above; any rebate paid through the program must have a final R-value of at least R-38 but not more than R-60. An installation of R-11 alone would not qualify for the 2nd tier. The exception to this rule will be in the event that additional attic insulation is recommended by a ThermWise or Home Performance with Energy Star audit for a premise which was previously rebated for attic insulation. In the case of such a recommendation, the homeowner will be eligible to participate in the Tier 2 attic insulation measure without additional participation in the Tier 1 measure.

⁸ Programmable thermostat will only be available to customers where an in-home or mail-in audit is completed.

⁹ Eligible rebates are available only for work completed per the duct sealing and duct insulation specifications posted on ThermWise.com and are only available to dwelling units with heating ducts in unconditioned space. Unconditioned space is defined as an area or room within a building that is not being heated or cooled, that has no fixed opening directly into an adjacent conditioned space, or which is outside of the building envelope.

Definitions: U-Factor is the reciprocal of R-Value

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2.15 LOW-INCOME WEATHERIZATION ASSISTANCE PROGRAM

PROGRAM DESCRIPTION

The Low-Income Weatherization Assistance Program is available to weatherize the dwelling units of low-income residential customers receiving service on the GS rate schedule. Each year, in semi-annual payments, the Company will contribute \$250,000 to the Utah Department of Community and Economic Development (DCED) for low-income Questar Gas customers. These funds are used by DCED to address only natural gas related issues. In addition to providing high-efficiency natural gas furnaces, when needed, the funds are used for correcting problems such as gas leaks, high carbon monoxide levels, inappropriate venting of natural gas appliances and adjustment of natural gas appliances. Customers apply for this weatherization assistance through the DCED.

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2.16 THERMWISE® BUSINESS CUSTOM REBATES

PROGRAM DESCRIPTION

Through the ThermWise Business Custom Rebates program, participants provide submittals for a firm quantity of natural gas reduction through the installation of energy-efficient measures in return for a fixed price per decatherm rebate up to a cap equal to a percentage of the eligible incurred project cost. Eligible projects must be installed at separately metered commercial GS customer facilities.

The ThermWise Business Custom Rebates program requires customers to submit specific information for each project and to conduct energy engineering and commissioning at their own cost. Commissioning is the systematic process of ensuring that a building's complex array of systems is designed, installed and tested to perform according to the design intent and the building owner's operational needs. The commissioning of buildings will be most effective when considered throughout the planning stages and as early as schematic design. This project information will be provided in two reports: the Pre-Installation Report and Post-Installation Report. Rebates will be paid directly to participating customers who meet the program requirements.

MEASURE ELIGIBILITY

Qualifying measures include those that target cost-effective natural gas savings including retrofits of existing systems, improvements to existing systems and first-time installations where the system's efficiency exceeds Utah Energy Code or standard industry practice. The program does not explicitly specify eligible measures to provide program participants maximum flexibility in identifying potential projects. Participants may propose the inclusion of any measure that:

- Produces a verifiable natural gas reduction.
- Is installed in either existing or new construction applications.
- Has a minimum useful life of 7 years.
- Meets at least minimum cost-effectiveness requirements for the utility cost test.

Measures that are excluded from consideration in this program include those that:

- Are offered through the Thermwise Business Rebates program.
- Rely solely on changes in customer behavior.
- Merely terminate existing processes, facilities, or operations.
- Involve fuel-switching.
- Are required by state or federal law, building or other codes, or are standard industry practice.
- Receive a rebate through any other Energy Efficiency program offered by the Company.

ELIGIBLE MEASURE COSTS

Eligible measure costs are based upon the actual incremental expenses incurred by the customer in connection with the construction, installation or implementation, and commissioning of



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an eligible project. Costs may include equipment costs, engineering and consulting expenses, and internal labor costs. Expenses are subject to approval by the Company.

Customers shall provide cooperation and access as is reasonably required for the program administrator to make a determination of eligible costs. Acceptable documentation of eligible costs may include: invoices, work orders, cancelled checks and accounting system reports.

BASELINES FOR SAVINGS AND INCREMENTAL COSTS

The ThermWise Business Custom Rebates program is designed to encourage energy-efficiency improvements that go above and beyond the efficiency gains typically achieved in replacement or new construction projects. Consequently, savings and eligible measure costs will be based only on the difference between the efficiency and cost of the installed system and the baseline system. The baseline system is the current Utah Energy Code minimum efficiency standards, if such standards apply. In cases where standards do not exist, the baseline will be based upon standard industry practice as determined by the Company.

The Company may adjust baseline natural gas consumption and costs during the submittal review to reflect any of the following: energy codes, standard practice, changes in capacity, changes in production or facility use and equipment at the end of its useful life.

REBATE LEVELS

The ThermWise Business Custom Rebates' levels will be made by the Company for the installation of measures pursuant to the Program Agreement shall be the lesser of (a) and (b):

(a) \$10.00/decatherm per first year annual decatherm savings as determined solely by the Company;

(b) 50% of the eligible project cost as determined by the Company.

Commissioning Opt-Out: If the customer chooses to not conduct the commissioning activities, the annual natural gas savings and the eligible measure costs will all be reduced by 20% and the rebate will be re-calculated using the provisions specified above. Measures for which the customer has "opted-out" of commissioning and are later commissioned are not eligible for additional rebates at a later date.

The customer is responsible for submitting the Pre-Installation Report and allowing time for the Company review prior to purchasing equipment. Subsequent to Company approval of a Pre-Installation Report, the customer shall be required to enter into a Program Agreement with the Company in order to be eligible for rebates. Projects that have been purchased or installed prior to Pre-Installation Approval may not be eligible for rebates under the ThermWise Business Custom Rebates program.

To assist customers with the Pre-Installation Report, the Company may provide a limited budget for conducting technical energy audits for eligible customers. Customers will be eligible to apply for technical energy audit funds through an application process administered by the Company. The Company will have sole discretion for the approval of each customer application for technical energy audit funds. Criteria for funding approval will be based upon but not limited to: funding availability, the customer's ability to complete identified energy efficiency measures, potential energy



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efficiency opportunities at the customer's site, and technical feasibility of the measure. The Company may limit the funding amount for each project at its sole discretion.

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2.17 AUTHORIZED CONTRACTORS

MINIMUM CRITERIA

For those programs in which authorized contractors must provide services or products in order for the services or products to be eligible for a ThermWise rebate, contractors who desire to provide such services or products must enter into a written Authorized Contractor Agreement with the Company. The Authorized Contractor Agreement will include at least the following requirements:

1. Authorized Contractors must be licensed and in good standing to do business in all states in which they conduct business, and they and their employees, representatives and subcontractors, must have all necessary professional accreditations, registrations, training and licenses to perform all activities and services offered by the contractor, that are or may be eligible for a rebate under any of the ThermWise Energy Efficiency Programs.
2. Authorized Contractors must perform all work in a fashion that meets or exceeds all applicable statutes, rules, regulations, ordinances, codes, accepted industry standards, applicable program manual requirements and minimum standards set forth by the Company. Authorized Contractors must warrant that any work they perform that is eligible for a rebate under any ThermWise program is adequate and sufficient for its intended purpose and complies with those requirements set forth above.
3. Authorized Contractors must hold a minimum of \$2 million in general liability insurance, as well as sufficient levels of workman's compensation liability insurance and automobile liability insurance to meet any obligations or liabilities it may incur in providing services or products that are eligible for rebates under any ThermWise program or in complying with the applicable Authorized Contractor Agreement.
4. Authorized Contractors must be truthful and accurate in all representations related to the ThermWise Rebate Programs' promotion and rebate opportunities. Authorized Contractors may not represent that any contractor is an affiliate or subcontractor of the Company, or that the Company endorses any contractor's services or products. Authorized Contractors must not use The Company's corporate name, logo, identity, or any alleged affiliation on any marketing materials (printed, electronic or any other medium) without the Company's prior written consent.
5. Authorized Contractors must agree to defend and indemnify the Company against any and all liabilities related to the performance of work that is or may qualify for rebates under any ThermWise Energy Efficiency Program, minimum criteria set forth in this Tariff provision, and/or any representation or action by the contractor that relates in any way to the Company, the Company's name, trademark, or any of the Company's ThermWise Energy Efficiency programs.
6. Authorized Contractors will cooperate with the Company in resolving any and all customer complaints from any of the contractor's customers relating to work that is the subject of any ThermWise rebate application. Authorized Contractors must employ commercially reasonable efforts to resolve all such customer complaints, whether made directly to the Company or not, to the complaining customer's satisfaction including, but not limited to remedying, repairing, or replacing the deficiencies at the contractor's own expense and within a time frame acceptable to the complaining customer.
7. In addition to maintaining all applicable licenses, as referenced above, Authorized Contractors offering attic, wall and/or floor insulation services eligible for a rebate under the



ThermWise Weatherization Rebates Program must also maintain one or more of the following Utah licenses (or the equivalent license in all other state(s) in which the contractor performs work for which contractor’s customers are eligible to participate in any ThermWise program): General Building Contractor (B100), Residential and Small Commercial Contractor (R100), Residential and Small Commercial Non-Structural Remodeling and Repair (R101), Insulation Contractor (S250), or General Roofing Contractor (S280).

- 8. In addition to maintaining all applicable licenses, as referenced above, Authorized Contractors offering duct sealing and duct insulation services eligible for a rebate under the ThermWise Weatherization Rebates Program must also maintain one or more of the following Utah licenses (or the equivalent license in all other state(s) in which the contractor performs work for which contractor’s customers are eligible to participate in any ThermWise program): General Building Contractor (B100), Residential and Small Commercial Contractor (R100), Residential and Small Commercial Non-Structural Remodeling and Repair (R101), or Mechanical Insulation Contractor (S450), Insulation Contractor (S250), General Roofing Contractor (S280). Contractors must also submit certification they have obtained RESNET, BPI or other similar certification in order to perform work using required testing equipment and procedures.

DENIAL OF STATUS OF AUTHORIZED CONTRACTOR

Any Authorized Contractor who fails to comply with the minimum criteria set forth above, or who fails to comply with any term of the Authorized Contractor Agreement between the contractor and the Company, is subject to denial of Authorized Contractor status, and any work performed by a contractor not in good standing as an Authorized Contractor will be ineligible for rebates or other benefits under any ThermWise program that requires services or products to be provided by an Authorized Contractor. Removal from the Authorized Contractor program for failure to meet any minimum criteria or for breach of an Authorized Contractor Agreement is permanent and a contractor so removed will not be permitted to re-apply or to participate as an Authorized Contractor in the future.

CURRENT LIST OF AUTHORIZED CONTRACTORS

The Company maintains an up-to-date list of Authorized Contractors on ThermWise.com. A current list can be obtained by calling 1-888-324-3221 or by sending a request via e-mail to ThermWiseAdministrator@ThermWise.com.

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