QUESTAR UTAH PUBLIC SERVICE COMMISSION

News Release

2011 DEC 29 P 3: 57

Questar Gas 180 East 100 South P.O. Box 45433

Salvage City/UT 84145-0433

Dec. 30, 2011

Contact: Darren Shepherd EIVED Business: (801) 324-3167

Docket No. 11-057-15

Questar Gas asks Utah PSC to cut natural gas rates by \$770,000

SALT LAKE CITY — The cost of heating a home in Utah continues to drop. Questar Gas today asked the Public Service Commission of Utah (PSC) to reduce natural gas rates by \$770,000. If approved, the rate cut will lower the typical homeowner's annual bill by 61 cents per year, or 0.09 percent, beginning Feb. 1, 2012.

"We actually had some system-enhancement cost increases this year but when we combine them with decreases in our conservation program costs, the end result is a decrease in our overall rates," said Craig Wagstaff, senior vice president, Questar Gas. "As a result, our rates continue to be among the lowest in the continental U.S." He added, however, that natural gas prices can fluctuate with changes in supply and demand.

Wagstaff also reminded Questar Gas customers that funds may be available to help those in need. Utah's HEAT (Home Energy Assistance Target) program assists thousands of people with low incomes pay the utility bills. Questar Gas's REACH (Residential Energy Assistance through Community Help) program also assists income-eligible customers who are elderly or disabled pay their gas bills. Applications for REACH funds may be obtained by calling the American Red Cross Utah chapters. REACH is funded by voluntary donations from Questar Gas customers, employees and shareholders. The program runs year-round or until funds are exhausted. For information about these and other assistance programs dial 211. For energysaving tips, information about rebates or to enroll in Questar Gas's Budget Plan, please visit Ouestargas.com or ThermWise.com.