BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of the Application of Questar

Gas Company for Authority to Increase Distribution Rates and Charges and Make

Tariff Modifications

Docket No. 13-057-05

DPU Exhibit 3.0 DIR

DIRECT TESTIMONY

OF

CAROLYN G. ROLL STATE OF UTAH DIVISION OF PUBLIC UTILITIES

OCTOBER 30, 2013

1	Q.	Please state your name and business address for the record.
2	A.	Carolyn G Roll. My business address is Heber M. Wells Building 4th Floor, 160
3		East 300 South, Salt Lake City, Utah 84114-6751.
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5	Q.	For which party will you be offering testimony in this case?
6	A.	I will be offering testimony on behalf of the Utah Division of Public Utilities
7		("Division").
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9	Q.	Please describe your position and duties with the Division of Public Utilities?
10	A.	I am a Utility Analyst. Among other things, I review issues concerning the terms,
11		conditions and prices of utility service; industry and utility trends and issues; and
12		regulatory form, compliance and practice relating to public utilities. I examine
13		public utility financial data for determination of rates; review applications for rate
14		increases; conduct research; examine, analyze, organize, document and establish
15		regulatory positions on a variety of regulatory matters; review operations reports
16		and ensure compliance with laws and regulations, etc.; testify in hearings before
17		the Utah Public Service Commission ("Commission"); and assist in analysis of
18		testimony and case preparation.
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20	Q.	What is the purpose of your testimony?
21	A.	The purpose of my testimony is to respond to Questar Gas Company's (Company)
22		proposal to include the infrastructure replacement costs in base rates as set forth

in the testimony of Barrie L McKay. Division witness Mr. Eric Orton will 23 24 discuss the merits of the tracker and the Company's request to include the 25 intermediate high pressure or belt-loop lines in the tracker going forward. 26 27 Q. As part of the stipulation in Docket No. 09-057-16 what was the purpose of 28 the Infrastructure Tracker Program? 29 A. The Infrastructure Tracker was designed to allow the Company to track and 30 recover costs that are directly associated with replacement of aging infrastructure 31 through an incremental surcharge to the GS, FS, IS, TS, MT, FT-1 and NGV rate 32 schedules. The surcharge is designed to track and collect costs of replacement 33 infrastructure between general rate cases and may be adjusted semi-annually. 34 35 Was there a budget for the Infrastructure Tracker included in the Docket Q. 36 **No. 09-057-16 stipulation?** 37 Yes. The infrastructure replacement budget shall not exceed \$55 million A. 38 (adjusted annually for inflation using the global Insight Distribution Steel Main 39 Inflation Index). This index is included in the Company's infrastructure 40 replacement plan and budget that the Company files with the Commission each 41 year. 42

¹ Docket No. 13-057-05, McKay Direct Testimony, QGC Exhibit 1.0. page 13.

43	Q.	Did the Commission order in Docket No. 09-057-16 specify a review process
44		for the investment related to the Infrastructure Tracker?
45	A.	Yes. All investment related to the Infrastructure Tracker, will be recorded
46		separately in the new 376004 sub-account. All items included in the
47		Infrastructure Tracker are subject to regulatory audit consistent with the audit
48		procedures in the "Gas Balancing Account," Tariff Section 2.07. The order
49		further stated that at the next general rate case, all prudently incurred investment
50		and costs associated with the Infrastructure Tracker would be included in general
51		rates.
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53	Q.	Briefly, what are the audit procedures as stated in "Gas Balancing Account,"
54		Tariff Section 2.07?
55	A.	The audit procedures indicate that all items recorded by the Company are subject
56		to regulatory audit. Adjustments to the account may be proposed on a retroactive
57		basis for items that are not in compliance with account standards and procedures,
58		not in compliance with prior orders of the Commission, or imprudently incurred.
59		Proposed adjustments shall be designated no later than one year after the end of
60		the fiscal year being audited and may be adopted by the Company without
61		Commission review. If a proposed adjustment is not adopted by the Company,
62		the proponent may seek Commission resolution.
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64	Q.	Did the Division develop a plan to audit the Infrastructure Tracker?

65	A.	Yes. The Division's financial audit(s) will include: 1) an examination of the
66		actual costs compared to the budgeted amounts and a review of any reasons or
67		explanation for deviations from the budget; 2) a review of the recorded
68		transactions for mathematical accuracy; and 3) a review of the costs for each
69		feeder line project to see that the charges have been correctly allocated to the
70		specified projects.
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72	Q.	Are there other financial issues that the Division will review?
73	A.	Yes. The Commission ordered that there be a review and discussion of the impact
74		of the Infrastructure Tracker on the Company's rate of return.
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76	Q.	There are annual infrastructure replacement budgets and quarterly progress
77		reports that the Company files, as well as publicly-noticed meetings that have
78		explained replacement budget projects, actual costs, variances and plans for
79		the coming year. Has the Division met with the Company to discuss
80		accounting procedures for the Infrastructure Tracker?
81	A.	Yes. The Division meets with the Company annually to review the accounting
82		procedures for the Tracker and concluded that the procedures are reasonable and
83		Questar staff is complying with those procedures.
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85	Q.	How has the Company accounted for the replacement infrastructure costs
86		that are included in the Infrastructure Rate-Adjustment Mechanism that
87		was approved as a pilot program in Docket No. 09-057-16?
88	A.	The Company identified the separate sub-accounts that would be used to track
89		replacement infrastructure. The Company identified reports that it believed
90		would help to provide clarity and understanding of all costs associated with the
91		replacement of infrastructure. Even after this plant is included in general rates,
92		the Company has designed its accounting system to identify this replacement
93		infrastructure separately. For as long as the tracker is in place the Company plans
94		to separately identify this plant.
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96	Q.	Has the Division completed an audit of the Infrastructure Tracker?
97	A.	Yes. The Division performed an audit of Questar's actual Infrastructure Tracker
98		expenditures for the period August 2010 through October 2012. A copy of the
98 99		expenditures for the period August 2010 through October 2012. A copy of the Division's audit report is attached to this testimony as Exhibit 3.1Dir.
99	Q.	
99 100		Division's audit report is attached to this testimony as Exhibit 3.1Dir.
99 100 101	Q.	Division's audit report is attached to this testimony as Exhibit 3.1Dir. Were there any issues with the audit?
99 100 101 102	Q.	Division's audit report is attached to this testimony as Exhibit 3.1Dir. Were there any issues with the audit? No. Questar provided the Division with a report detailing all expenses for each
99 100 101 102 103	Q.	Division's audit report is attached to this testimony as Exhibit 3.1Dir. Were there any issues with the audit? No. Questar provided the Division with a report detailing all expenses for each feederline project. The Division reviewed this report, and a sampling of invoices

107		projects, but over 90% of the costs are for the contractor, NPL Construction
108		Company, and the cost of the pipe. The majority of the invoices reviewed were
109		for these costs.
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111	Q.	During your review for the general rate case were there other reports that
112		you reviewed?
113	A.	Yes. One of note was the confidential Internal Audit Report of the NPL
114		Feederline Contract (NPL is the construction company that replaces the
115		feederlines). The audit was to verify billing charges from NPL from the period
116		January 1, 2010 through March 31, 2012. The audit was completed in July 2012.
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118	Q.	Can you summarize the findings of the Internal Audit?
119	A.	Yes. The contract is for time and material, with an agreed upon rate for labor,
120		equipment and material; fees for project inspection; and a percentage for all other
121		items provided for projects. In general Questar has been properly billed, there
122		were a few de minimis items that needed to be corrected (under \$500.00) and
123		additional procedures have been adopted to minimize future errors.
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125	Q.	The Commission ordered a review of the impact of the Infrastructure
126		Tracker on the Company's rate of return, what were your findings?
126 127	A.	Tracker on the Company's rate of return, what were your findings? Since the pilot program became effective as of June 2010, the Company has

2011, June 2012 and December 2012. These results were verified as part of the Infrastructure Tracker audit. Please see the table below:

Tracker impact on QGC's rate of return				
	12 Months Ended	12 Months Ended Dec	12 Months Ended Jun	12 Months Ended
	Jun 2011	2011	2012	Dec 2012
Feederline Tracker Revenue	\$1.8 million	\$4.3 million	\$7.3 million	\$10.2 million
Return on Equity with Tracker	10.0%	9.84%	9.24%	8.62%
Return on Equity w/out Tracker	9.73%	9.22%	8.25%	7.35%
Difference in Equity	0.27%	0.62%	0.99%	1.27%

Based on the information provided by the Company, the tracker has worked by allowing the Company to recover capital expenditures without filing a general rate case. By delaying the filing of a general rate case, other portions of the rate structure have not been reexamined and the Company has been allowed to retain the approved Return on Equity (ROE) of 10.35%. Customer's rates have increased slightly as the result of the Tracker; overall rates have not changed substantially since the Tracker was implemented.

- Q. The Company is proposing to include the infrastructure replacement costs, which are in the current surcharge, in base rates. Does the Division have a position on this proposal?
 A. The Division supports including all of the plant, accumulated depreciation,
- 144 A. The Division supports including all of the plant, accumulated depreciation,
 145 accumulated deferred taxes, depreciation expense and taxes other than income
 146 that were separately identified in the tracker filings and that have been separately

² Docket No. 09-057-16, Settlement Stipulation, page 5.

tracked since the last rate case as part of the total revenue requirement that the Company is requesting.

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Q. The Company then states that the surcharge will be reset to zero. Does the Division agree that this is correct?

Yes, with one caveat. Since all of the actual costs for the infrastructure replacement tracker have been included in the requested revenue requirement, they are included in the DNG portion of each rate schedule. The surcharge should then be reset to zero. Assuming continuation of the Infrastructure Tracker the surcharge will remain zero until the Company files an application to adjust the surcharge for new investment in replacement infrastructure. Since expenses in the tracker have been audited through October, 2012, the 2013 expenses are yet to be audited. The Division proposes that the 2013 expenses are subject to adjustment upon completion of the 2013 audit. If the Commission approves that any investment above \$22 million that is put into service on or after January 1, 2014, should be included in the tracker, the Division would adjust that amount if there were 2013 expenses that the Division proposed should be disallowed. For example, if the Division found \$100,000 of 2013 expenses that would be disallowed, the Company would then have to expend \$22,100,000 in 2014 before filing for a tracker adjustment.

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Q. Is there an alternative to this proposal?

Yes. The Division would recommend that the Commission order that the 2013 169 A. 170 expenses for infrastructure replacement remain in the tracker surcharge and not be 171 included in base rates. The Division would then audit the 2013 expenses and those 172 expenses would be included in base rates at the time of the next general rate case. 173 Does the Division have a preference of which method is ordered? 174 Q. 175 A. Yes. The Division would prefer to reset the tracker surcharge to zero, with the 176 2013 expenses subject to adjustment upon completion of the audit. This would be 177 a less complicated approach; the Company includes all infrastructure expenses in 178 a separate sub-account where the 2013 expenses can be segregated for review and 179 audit. If there are regulatory or legal reasons that this recommendation is not 180 possible, the Division would recommend the second option. 181 182 Q. Does this conclude your Testimony? 183 Yes. A.