- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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In the Matter of the Formal Complaint of Joseph Cook against Questar Gas Company

DOCKET NO. 14-057-28

NOTICES OF FILING, COMMENT PERIOD, AND HEARING

ISSUED: November 5, 2014

NOTICE OF FILING

On November 3, 2014, Joseph Cook (Mr. Cook) filed a formal complaint against

Questar Gas Company (the Company). Mr. Cook alleges that, on or about June 16, 2014, the

Company terminated gas service to his residence at 980 Military Drive. Mr. Cook requests that:

1) service be immediately restored; 2) the Company provide a detailed accounting for charges

made and payments received; 3) a refund of deposits and excess payments be issued; and 4)

Warren Bennett be removed as account holder from the account.

The pending docket can be viewed on the Commission's website at:

http://www.psc.utah.gov/utilities/gas/gasindx/2014/1405728indx.html.

NOTICE OF COMMENT PERIOD

The Company may submit a response to the above complaint no later than

Monday, November 17, 2014, and Mr. Cook may file a reply no later than Thursday,

November 20, 2014.

NOTICE OF HEARING

A hearing in this docket will be conducted by the Administrative Law Judge of the Public Service Commission on **Friday**, **November 21**, **2014**, **beginning at 9:00 a.m.** The hearing **will be held in the Fourth Floor Hearing Room 451**, Heber M. Wells Building, 160

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East 300 South, Salt Lake City, Utah. All parties must have their witnesses in attendance and prepared to testify. If either party has reason to believe facts exist that would make holding a hearing no longer necessary, please update the Commission immediately so the hearing can be cancelled.

Individuals wishing to participate in the hearing by telephone should contact the Public Service Commission two days in advance by calling (801) 530-6716 or (toll-free) 1-866-PSC-UTAH (1-866-772-8824). Participants attending by telephone should then call the Public Service Commission at one of the numbers posted above five minutes prior to the hearing to ensure participation.

In accordance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during this hearing should notify the Commission at 160 East 300 South, Salt Lake City, Utah 84111, (801) 530-6716, at least three working days prior to the hearing.

DATED at Salt Lake City, Utah, this 5th day of November, 2014.

<u>/s/ Melanie A. Reif</u> Administrative Law Judge

Attest:

/s/ Gary L. Widerburg Commission Secretary DW#261908

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CERTIFICATE OF SERVICE

I CERTIFY that on the 5th day of November, 2014, a true and correct copy of the foregoing was served upon the following as indicated below:

By E-Mail:

Joseph Cook (military980@gmail.com)

Colleen Larkin Bell (<u>colleen.bell@questar.com</u>) Jenniffer Nelson Clark (<u>jenniffer.clark@questar.com</u>) Arminda I. Jurgensen (<u>arminda.jurgenson@questar.com</u>) *Counsel for Questar Gas Company*

Patricia Schmid (<u>pschmid@utah.gov</u>) Justin Jetter (<u>jjetter@utah.gov</u>) Rex Olsen (<u>rolsen@utah.gov</u>) Utah Assistant Attorneys General

Hand-Delivery:

Division of Public Utilities 160 East 300 South, 4th Floor Salt Lake City, Utah 84111

Office of Consumer Services 160 East 300 South, 2nd Floor Salt Lake City, Utah 84111

Administrative Assistant