- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

In the Matter of the Formal Complaint of Dell and Luceal Ellertson against Questar Gas Company

DOCKET NO. 15-057-15

NOTICE OF FILING AND COMMENT PERIOD

ISSUED: October 14, 2015

NOTICE OF FILING

On October 9, 2015, Dell and Luceal Ellertson (Mr. and Mrs. Ellertson) filed a formal complaint against Questar Gas, a public utility. Mr. and Mrs. Ellertson allege that Questar Gas has placed an account in their name without their instruction or consent; has unreasonably refused to inform them of the total amount due on the account; and has impermissibly terminated service to their residence.

NOTICE OF COMMENT PERIOD

Questar Gas may submit a response to Mr. and Mrs. Ellertson's complaint no later than **Friday, November 13, 2015**. Mr. and Mrs. Ellertson may file a reply no later than **Monday, November 30, 2015**.

DATED at Salt Lake City, Utah, this 14th day of October, 2015.

/s/ Jennie T. Jonsson Administrative Law Judge

Attest:

/s/ Gary L. Widerburg Commission Secretary DW#269892

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CERTIFICATE OF SERVICE

I CERTIFY that on the 14th day of October, 2015, a true and correct copy of the foregoing was served upon the following as indicated below:

By U.S. Mail:

Dell and Luceal Ellertson 280 E. Southgate Ave. Salt Lake City, Utah 84115

By E-Mail:

Colleen Larkin Bell (colleen.bell@questar.com)
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Patricia Schmid (<u>pschmid@utah.gov</u>) Justin Jetter (<u>jjetter@utah.gov</u>) Rex Olsen (<u>rolsen@utah.gov</u>) Utah Assistant Attorneys General

By Hand-Delivery:

Division of Public Utilities 160 East 300 South, 4th Floor Salt Lake City, Utah 84111

Office of Consumer Services 160 East 300 South, 2nd Floor Salt Lake City, Utah 84111

Administrative Assistant