

GARY HERBERT Governor SPENCER J. COX Lieutenant Governor

State of Utah Department of Commerce Division of Public Utilities

FRANCINE GIANI Executive Director THOMAS BRADY Deputy Director CHRIS PARKER Director, Division of Public Utilities

MEMORANDUM

To:	Public Service Commission
From:	Division of Public Utilities Chris Parker, Director Energy Section Artie Powell, Manager Carolyn Roll, Technical Consultant
Date:	June 19, 2017

Subject: QGC Energy Efficiency Report for Year Ending December 31, 2016, Docket No. 17-057-10.

ISSUE

On December 15, 2015, the Utah Public Service Commission (PSC or Commission) issued an order in Docket No. 15-057-16 authorizing Questar Gas Company (QGC or the Company), now known as Dominion Energy Utah, to continue to offer to customers in the GS Rate Class, Energy Efficiency Programs (EE) for 2016 with a budget of \$26.7 million.

The purpose of this report is to provide 2016 year end actual results compared to the 2016 EE budget, as approved by the Commission in Docket No. 15-057-16.¹ On May 30, 2017 the Commission approved the Utah Natural Gas Tariff to reflect Questar's name change to Dominion Energy Utah with an effective date of June 1, 2017. All EE expenses and activities

¹ Commission Order, Docket No. 15-057-6, December 15, 2015.





reflected in this report occurred prior to the Commission's approval of Questar's name change, so the Division will use Questar Gas Company in this report.

REPORT

There are seven separate ThermWise EE programs designed to help customers improve the efficiency of their natural gas consumption in the 2016 QGC EE budget plan. In the 2016 plan, there were not any major changes to the programs, but the budget did reflect a slowdown in the Weatherization program and growth in the Builder program. The Company stated it would continue to promote the Builder Rebate Credit and expected further market adoption in 2016.

The programs contain multiple prescriptive measures designed to help customers reduce their natural gas consumption. These programs are (1) the **ThermWise Appliance Rebates Program**; (2) the **ThermWise Builder Rebates Program**; (3) the **ThermWise Business Rebates Program**; (4) the **ThermWise Business Custom Rebates Program**; (5) the **ThermWise Home Energy Plan Program**; (6) the **ThermWise Weatherization Program**; and (7) **The Low Income Efficiency Program** adds an additional annual funding of \$500,000 to the \$250,000 Low Income Weatherization Assistance Program, bringing the total annual amount provided by QGC to \$750,000. The Utah Department of Workforce Services administers the funds and provides the expertise to improve energy efficiency for low income residents by using the additional \$500,000 to upgrade customers to high efficiency furnaces. In addition to these seven programs, funds were budgeted for a continuation of the **Market Transformation Initiative**. During 2015 the Company launched the **ThermWise Energy Comparison Report** as a stand-alone program. These Initiatives are designed to help educate natural gas customers on the benefits of reducing their consumption of natural gas on an ongoing basis.

2016 THERMWISE EE PROGRAM SUMMARY

Table 1 on the following page compares the 2016 actual rebate expenditures with the 2016 annual budget. Table 1 shows that a total of \$23.3 million (col. E Ln. 14), or 87.2% of the \$26.7 million total annual budget was spent. The table also shows that the expenditures resulted in 827,637 Dth of deemed savings during the year compared to an estimated budgeted deemed savings of 940,293 Dth, these savings include the deemed savings from the **ThermWise Energy**

Comparison Report. There were 74,976 participants during the year compared to an estimated 81,124 participants. The Total Resource Cost (TRC) ratio for all of the programs was 1.0. Col E, line 19 shows a decrease of \$.6 million in the FERC Account 184200 for the year resulting in a December 2016 ending balance of \$883,945.

	Table 1									
			QUESTAR	GAS COMPANY						
		E	NERGY EFFICIE	NCY SUMMARY	REP	ORT				
			Decembe	er 31, 2016						
			DOCKET N	10. 17-057-1	D					
			-		_	_				_
1		В	С	D		E	F	G	H	I
2		2016	YTD	2016		YTD	YTD \$	2016	Budget	TRC
3		Estimated	Actual	Budget	Act	ual Costs	% of	Dth	Dth	B/C
4		-	Participants	(000)		(000)		Savings*	Savings*	Ratio
	ThermWise Appliance	21,281	24,870	\$ 5,558.6	\$	5,891.0	106.0%	219,903	225,000	
-	ThermWise Builder	15,437	26,108		\$	7,019.5	140.8%	173,367	145,262	
	ThermWise Business	2,235	2,036		\$	3,390.3	161.9%	138,398	89,500	-
	ThermWise Business Custom	15	18	\$ 498.0	\$	289.8	58.2%	4,653	15,000	
	ThermWise Home Energy Plan	3,163	2,233	\$ 919.8	\$	578.9	62.9%	31,530	39,264	
	ThermWise Weatherization	37,223	18,499		\$	3,886.7	39.1%	71,761	230,363	
	Market Transformation	NA	NA	\$ 1,424.2	\$	1,261.3	88.6%	NA	NA	NA
	Low Income Efficiency	1,770	1,212	\$ 889.8	\$	734.3	82.5%	13,225	21,104	0.8
	ThermWise Energy Report	230,000	230,000	\$ 410.0	\$	267.6	65.3%	174,800	174,800	1.4
_	Total**	81,124	74,976	\$26,729.4	· ·	23,319.4	87.2%	827,637	940,293	1.0
	DSM Interest				\$	(79.8)				
	DSM Amortization				-	(23,824.3)				
	DSM General Administration				\$	-				
	R&D Funds Transfer				\$	-				
	YTD Change Acct 182400	_			\$	(584.7)				-
	December 2015 Acct 182400 E	Bal			\$	1,018.9				
	Ending Balance Acct 182400				\$	883.9				
22	*Savings reflects the net Dth o	deemed savings 1	based on actual	participants	with	an 80% net	-to-gros	s ratio app	lied.	

the purpose of calculating cost effectiveness.

THERMWISE EE APPLIANCE PROGRAM

Table 2 on the next page summarizes the ThermWise EE Appliance Program. This program rebated 106.0% of the expected budget (col. F, Ln. 21). The High-Efficiency Gas Furnace measures (tier 3 and tier 4) were second in participation, and first in dollars rebated, with tier 3 (92% and 95% efficient) at 97.8% of budget and tier 4 (95% and 98% efficient with ECM) at 112.4% of budget. The Smart Thermostat was first in participation with 9,787 participants and second dollars rebated, this program was at 215.3% of budget. The 2016 budget for the EE Appliance Program assumed a total weighted cost of \$24.70 per saved Dth. Due to the mix of measures chosen in 2016, the actual total weighted cost for those same measures was \$26.79 per saved Dth.

Table 2							
		QUESTAR	GAS COMPANY	r			
		THERMWISE AN	PPLIANCE PRO	OGRAM			
		31-	Dec-16				
		DOCKET N	0. 17-057-1	0			
A	В	с	D	E	F	G	Н
1	2016	YTD	2016	YTD	YTD \$	Budget	YTD
2	Budgeted	Actual	Budget	Actual Cost	% of	Dth	Dth
3	Participants	Participants	(000)	(000)	Budget	Savings*	Savings*
4 Single and Multi-Family Appliance Rebates							
5							
6 High-Efficiency Gas Furnance -92 % & 95%	3,067	2,992	\$1,063.3	\$ 1,040.3	97.8%	61,574	47,167
7 High-Efficiency Gas Furnance with ECM - 95% & 98	4,849	5,399	\$1,957.3	\$ 2,199.4	112.4%	99,446	88,598
8 High Efficiency Gas Water Heater -Tier 1	-	316	\$ -	\$ 15.8	NA	-	432
9 High Efficiency Gas Water Heater - Tier 2	766	562	\$ 76.6	\$ 56.2	73.4%	2,190	1,358
10 Tankless Gas Water Heater -Tier 1	88	42	\$ 26.4	\$ 12.6	47.7%	737	291
11 Tankless Gas Water Heater -Tier 2	694	621	\$ 242.9	\$ 217.4	89.5%	6,493	4,670
12 Condensing Gas Storage Water Heater .90 EF	55	46	\$ 19.3	\$ 16.1	83.4%	461	326
13 Hybrid Gas Water Heater .90 EF	25	5	\$ 5.2	\$ 1.8	34.6%	114	37
14 Gas Boiler - Tier 1	45	22	\$ 18.0	\$ 8.8	48.9%	808	329
15 Gas Boiler -Tier 2	81	51	\$ 48.6	\$ 30.6	63.0%	1,996	1,021
16 Solar Assisted Gas Water Heating	30	7	\$ 22.5	\$ 5.2	23.1%	1,297	304
172.6 & 2.7 MEF Clothes Washer	6,788	4,638	\$ 339.4	\$ 231.9	68.3%	8,281	4,985
18 Smart Thermostat	4,545	9,787	\$ 454.5	\$ 978.7	215.3%	38,958	67,085
19 Direct vent Gas Fireplace	248	382	\$ 49.6	\$ 76.4	154.0%	2645	3,300
20 Administrative & Overheads	NA	NA	\$1,235.0	\$ 999.8	81.0%	NA	NA
21 TOTAL	21,281	24,870	\$5,558.6	\$ 5,891.0	106.0%	225,000	219,903
22							
23 *Savings reflects the net Dth deemed savings bas	ed on actual	participants	with an 80	<pre>% net-to-gros</pre>	s ratio apr	olied.	

The Appliance Program has a TRC test ratio of 1.5 as shown in Table 1 (col. I, ln. 5).

THERMWISE EE BUILDER PROGRAM

The ThermWise EE Builder Program is designed to offer builders (both contractors and selfbuild) who use energy efficient construction techniques specific rebates. There are three different construction tiers: (1) meet or exceed Energy Star Version 3.0 and include qualified gas space heating appliance and water heater; (2) high performance home that exceed Energy Star Version 3, meet or exceed a HERS score of 50, and include a qualified gas space heating appliance and water heater; or (3) builders may receive a rebate for a home that exceeds the current building code by at least 10%. There are also separate prescriptive rebates available to builders for energy efficient appliance installations if one of the above construction conscripts is not followed. The 2015 program included the addition of the Smart Thermostat as a prescriptive rebate.

As shown in Table 3 for 2016, the Builder Program rebated 140.8% of its budget (col. F, Ln. 19). The 95% High-Efficiency Gas Furnace measures (tier 3 and tier 4) had the greatest participation,

number wise, as well as dollars rebated, at 157.4% of budget, followed by the 2x6 Walls measure at 178.2% of budget. The Company continued the rebate credit to builders to offset up-front costs for meter and service line contributions. This rebate credit was implemented in October 2014.

Table 3									
		QUESTAR	GAS	COMPANY					
		THERMWISE B	UILD	ER PROGR	АМ				
		31-	Dec-	16					
		DOCKET NO	D. 17	7-057-10					
A	В	с		D		E	F		G
	2016	YTD		2016		YTD	YTD \$	Budget	YTD
	Estimated	Actual	в	Budget	Act	ual Costs	% of	Dth	Dth
	Participants	Participants	·	(000)	<u> </u>	(000)	Budget	Savings*	Savings*
THERMWISE BUILDER PROGRAM									
1 Energy Star 3.0	1,206	1,064	S	296.2	s	266.6	90.0%	16,123	11,793
2 High Performance Homes	107	25	ŝ	49.9	ŝ	12.5	25.1%	3,013	626
3 ThermWise Builder Option 1	89	3	S		ŝ	12.0	NA	5,015	41
4 HERS - 10% Better Than Code	2,412	3,213	ŝ	403.2	ŝ	511.9	127.0%	27,922	28,697
5 High-Efficiency Gas Furnance -92 % & 95%	5,868	9,363		1,996.2	Ś	3,142.5	157.4%	52,977	69,125
6 High-Efficiency Gas Furnance with ECM - 95% & 98%	867	1,271	S	347.3	s	509.3	146.6%	9,450	11,244
7 High Efficiency Gas Water Heater - Tier 1	-	2,787	s	-	s	139.3	NA	-	3,812
8 High Efficiency Gas Water Heater67 EF	1,122	1,645	s	112.2	s	164.5	146.6%	2,237	3,746
9 Tank Less Gas Water Heater -tier 1	17	21	s	5.1	s	6.3	123.5%	101	157
0 Tank Less Gas Water Heater -tier 2	350	232	Ş	97.0	\$	81.2	83.7%	2,140	1,304
1 High Efficiency Condensing Gas Storage Water Heater	10	71	Ş	3.5	\$	24.9	711.4%	70	309
2 High-Efficiency Hybrid Gas Water Heater	10	1	Ş	3.5	Ş	0.3	8.6%	70	7
3 Gas Boiler	36	34	Ş	19.0	Ş	19.2	101.1%	528	419
4 Solar Assisted Water Heater	20	1	Ş	15.0	Ş	0.8	5.3%	866	14
5 2x6 Walls	3,225	5,792	Ş	853.7	Ş	1,521.2	178.2%	29,180	41,499
6 R-5 Windows	63	463	Ş	39.4	Ş	16.8	42.6%	447	157
7 Smart Thermostat	35	122	Ş	3.5	Ş	12.2	348.6%	138	417
8 Administrative & Overheads	NA	NA	Ş	742.0	Ş	590.0	79.5%	NA	NA
9 TOTAL	15,437	26,108	\$	4,986.7	\$	7,019.5	140.8%	145,262	173,367
0									

The 2016 budget for the EE Builder Program assumed a total weighted cost of \$34.33 per saved Dth. The actual total weighted cost for the 2016 budgeted measures is \$40.49 per saved Dth due in large part to higher participation in furnace rebates with a higher cost per Dth saved. The TRC ratio for the Builder Program is 0.9.

THERMWISE EE BUSINESS PROGRAM

In the ThermWise EE Business program, there are over 30 prescriptive measures available to commercial entities to improve their energy efficiency. Table 4 provides the detail of those measures. There were 13 measures that had \$10,000 or more of total 2016 rebate incentive costs. The total rebate expense of these 13 measures is \$2,092.1 million, which accounts for 98.5% of the rebates paid. For the year, the total program spent 161.9% of the annual budget. The 2016 budget cost per deemed Dth saved was \$23.40 compared to an actual cost of \$24.50.

	QUESTAR GAS CO	MPANY							
THE	RMWISE BUSINES	S PROGRAM							
	31-Dec-16								
I	DOCKET NO. 17-	057-10							
A	В	D		Е	F	G	Н		
1	2016	YTD		2016	У	TD	YTD \$	Budget	YTD
2	Estimated	Actual	Buc	lget	Actua	L Costs	% of	Dth	Dth
3	Participants	Participa	-	(000)	(0	00)	Budget	Savings*	Savings
4 THERMWISE BUSINESS PROGRAM									
5 High Efficiency Gas Water Heater Tier 1	1	3	\$	0.1	Ş	0.3	300.0%	3	
6 High Efficiency Gas Water Heater Tier 2	25	42	\$	20.0	Ş	20.1	100.5%	2,864	1,66
7 High Efficiency Gas Water Heater - Commercial Tankless Tier:	2	31	\$	1.0	Ş	15.1	1510.0%	72	1,06
B Direct Contact Water Heater	1	1	\$	0.3	Ş	0.2	66.7%	62	3
High-Efficiency Condensing Gas Storage Water Heater	1	-	\$	0.3	Ş	-	0.0%	9	
) Hybrid Gas Storage Water Heater	1	3	\$	0.3	Ş	1.1	366.7%	10	2
l Combined Space Water Heater	1	-	\$	0.4	Ş	1	0.0%	19	
2 High Efficiency Residential Clothes Washer	1	-	\$	0.1	Ş	-	0.0%	2	
Benergy Star Commercial Clothes Washer	1	2	\$	0.1	Ş	0.1	100.0%	3	
4 High Efficiency Pre-rinse Spray Valve	1,000	9	\$	32.0	Ş	0.2	0.6%	10,800	24
5 Smart Thermostat	100	63	\$	10.0	\$	6.3	63.0%	1,000	50
6 High-Efficiency Gas Furnance -92 % & 95%	303	229	\$	105.5	Ş	80.1	75.9%	5,479	3,33
7 High-Efficiency Gas Furnance with ECM - 95% & 98%	202	92	\$	80.9	\$	37.0	45.7%	3,656	1,33
High Efficiency Boiler Hot Water	7	5	\$	20.2	Ş	21.4	105.9%	1,815	1,53
High Efficiency Boiler Hot Water Tier 2	41	56	\$	347.8	Ş	287.2	82.6%	36,103	19,95
High Efficiency Boiler Steam	1	-	\$	4.1	\$	-	0.0%	372	
High Efficiency Boiler Steam Tier 2	3	3	\$	21.6	\$	40.0	185.2%	1,513	3,80
2 Boiler Reset Control	2	-	\$	0.5	Ş	-	0.0%	148	
Boiler Tune-up	250	291	\$	42.5	\$	168.2	395.8%	11,998	43,95
High Efficiency Gas Unit Heater NonCondensing	1	8	\$	-	Ş	1.8	NB	1	6
High Efficiency Gas Unit Heater Condensing	5	4	\$	8.1	Ş	6.1	75.3%	229	13
6 Gas Infrared Heating System	50	847	\$	36.2	\$	600.3	1658.3%	3,490	46,23
7 High Efficiency Combination Oven	4	10	\$	4.0	\$	10.0	250.0%	161	32
BENERGY STAR Commercial Fryer	25	41	\$	12.5	\$	20.5	164.0%	1,010	1,32
High Efficiency Convection Oven	8	26	\$	4.0	Ş	13.0	325.0%	129	33
High Efficiency Gas Griddle	8	8	\$	2.4	Ş	2.4	100.0%	70	ч,
ENERGY STAR Steam Cooker	1	-	\$	1.0	Ş	1	0.0%	35	
2 Conveyor Oven	8	2	\$	8.0	Ş	2.0	25.0%	707	14
Wall Insulation - (new construction)	5	10	\$	1.6	Ş	2.9	181.3%	32	4
4 Wall Insulation - (retrofit)	2	4	\$	2.4	Ş	1.9	79.2%	72	4
Attic Insulation - (new construction)	3	11	\$	4.8	Ş	6.3	131.3%	156	16
6 Attic Insulation - (retrofit)	150	235	\$	336.0	Ş	779.2	231.9%	6,510	12,07
7 Misc Measures	22	-	\$	10.8	Ş	-	0.0%	970	
Administrative & Overheads			Ş	975.0	\$ 1,	266.6	129.9%	NA	NA
TOTAL	2,235	2,036	Ś	2,094.5	\$3	390.3	161.9%	89,500	138,39

41 *Savings reflects the net Dth deemed savings based on actual participants with an 80% net-to-gross ratio applied.

As shown in Table 1, the ThermWise EE Business Program has a TRC benefit ratio of 1.0.

THERMWISE EE BUSINESS CUSTOM PROGRAM

The ThermWise EE Business Custom Program is designed for customer specific applications and requires longer development time before results are achieved. In an effort to expedite some of the development time required in this program, the Company simplified some of the Tariff language for the 2016 program. The reorganized Tariff language was undertaken in an effort to clarify the overall program description.

Table 5 shows the results for the ThermWise EE Business Custom Program. The table shows that 58.2% of the total budget has been spent, 81.8% of the budgeted rebate dollars has been funded to participating customers. The projects in this program have much longer lead times and as a result Dth savings may be realized in future years. The 2016 budget for the EE Business Custom Program assumed a total weighted cost of \$4.35 per saved Dth; the actual total weighted cost for those the measures implemented was \$10.55 per saved Dth.

Table 5							
	Q	UESTAR GAS CO	MPANY				
	THERMWIS	E BUSINESS CU	STOM PROGE	RAM			
		31-Dec-16					
	DC	OCKET NO. 17-0	057-10				
1	2016	YTD	2016	YTD	YTD \$	Budget	YTD
2	Estimated	Actual	Budget	Actual Costs	% of	Dth	Dth
3	Participants	Participants	(000)	(000)	Budget	Savings	Savings*
4 BUSINESS CUSTOM REBATES PROGRAM							
5							
6 Business Custom Rebates Total	15	18	\$ 60.0	\$ 49.1	81.8%	15,000	4,653
7 Administrative & Overheads		NA	\$ 438.0	\$ 240.7	55.0%	NA	NA
8	15	18	\$ 498.0	\$ 289.8	58.2%	15,000	4,653
9							

As shown in Table 1, the ThermWise EE Business Custom Program has a 0.6 TRC benefit ratio due to low participation and low Dth savings.

THERMWISE EE HOME ENERGY PLAN PROGRAM

The ThermWise EE Home Energy Plan Program is designed to give customers an opportunity to have their current energy efficiency efforts evaluated and suggestions offered on ways to improve those efforts. The home energy plans can either be an on-site audit, conducted by a qualified QGC technician or a mail in audit in which the participants answers questions and receive advice from QGC. Multi-family property owners have been receptive to the Energy Plan Program which was included in the program beginning in 2013 and the waiving of \$25 audit fee for lower-income senior homeowners continued in 2016. This program continues to have benefits in addition to those seen in the data below as it introduces customers to the potential savings they may realize by implementing additional energy efficiency measures.

	Table 6							
		QU	ESTAR GAS COM	PANY				
		THERMWISE	HOME ENERGY E	LAN PROGRAM				
			31-Dec-16					
		DO	CKET NO. 17-05	57-10				
	A	в	с	D	E	F	G	н
1		2016	YTD	2016	YTD	YTD \$	Budget	YTD
2		Estimated	Actual	Budget	Actual Costs	% of	Dth	Dth
3		Participants	Participants	(000)	(000)	Budget	Savings*	Savings
4	RESIDENTIAL HOME ENERGY PLAN PROGRAM							
5								
6	Audit Efficiency Measures (1)	3,163	2,233	\$ 65.8	26.1	39.7%	39,264	31,530
7	Administrative & Overheads	NA	NA	\$ 854.0	552.8	64.7%		NA
8		3,163	2,233	\$ 919.8	\$ \$ 578.9	62.9%	39,264	31,530
9	(1) Participant numbers reflect total	number of eff	iciency units	given out,	not number of	in home au	dits perf	ormed.
-	*Savings reflects the net Dth deemed s		-	-			-	

Table 6 shows the actual efficiency units given out amount to 39.7% of the budgeted amount. The Dth savings in 2016 was 31,530 compared to 2015 savings of 30,147. The TRC ratio for the Home Energy Program is 1.4.

THERMWISE EE WEATHERIZATION PROGRAM

Table 7 summarizes the results for the ThermWise EE Weatherization program. Insulation projects were the highest rebated measures of this program however these measures decreased substantially from 2015 levels. On a total program basis, the EE Weatherization program reached only 39.1% of budgeted expenditures. The Attic Insulation measures are the primary driver for this program, but were below budgeted levels at 24.1% of its budgeted amount. Duct Sealing and Insulation participants and rebates, which had been increasing, also decreased in 2016 with rebates paid at 45.0% of budgeted levels.

Table 7													
			QUESTAR GAS	COMPANY									
		THER	MWISE WEATHER	ZATION PROG	RAM								
	31-Dec-16												
	DOCKET NO. 17-057-10												
A		В	с	D	E	F		G					
1		2016	YTD	2016	YTD	YTD \$	Budget	YTD					
2		Estimated	Actual	Budget	Actual Costs	% of	Dth	Dth					
3		Participants	Participants	(000)	(000)	Budget	Savings	Savings*					
4 THERMWISE WEATHER	RIZATION PROGRA	м											
5													
6 Windows - Resider	ntial	450	7,127	\$ 17.2	\$ 281.3	1635.5%	481	6,319					
7 Wall Insulation		873	574	\$ 224.6	\$ 158.0	70.3%	3,967	2,232					
8 Attic Insulation	Tier 1	18,800	4,900	\$ 5,726.7	\$ 1,365.3	23.8%	121,408	23,156					
9 Attic Insulation	Tier 2	7,600	2,026	\$ 621.3	\$ 164.4	26.5%	11,538	2,443					
10 Floor Insulation		300	170	\$ 45.1	\$ 31.6	70.1%	1,532	859					
11 Air Sealing		400	132	\$ 210.7	\$ 68.9	32.7%	4,597	1,103					
2 Duct Sealing & In	nsulation	8,800	3,570	\$ 2,266.2	\$ 1,019.7	45.0%	86,840	35,649					
13 Administrative &	Overheads	NA	NA	\$ 836.0	\$ 797.5	95.4%	NA	NA					
14		37,223	18,499	\$ 9,947.8	\$ 3,886.7	39.1%	230,363	71,761					
15													
16 *Savings reflects t	he net Dth deeme	savings based	on actual parti	cipants with	an 80% net-to-o	ross ratio	applied						

The 2016 budget for the EE Weatherization Program assumed a total weighted cost of \$43.18 per saved Dth. The actual total weighted cost for the same budgeted measures is \$54.16 per saved Dth. The program's TRC ratio was 0.8.

THERMWISE MARKET TRANSFORMATION PROGRAM

Table 1, on page 3, shows the ThermWise EE Market Transformation Program achieved 88.6% of the expected 2016 levels. This was due primarily to lower than projected marketing expenses.

THERMWISE ENERGY COMPARISON REPORT

Table 1, on page 3, shows the ThermWise Energy Comparison Report achieved 65.3% of the expected 2016 levels. This was due primarily to lower than projected bulk mailing rates. Current distribution of the report is to approximately 230,000 customers, the report is available to customers via opt-in and opt-out programs. The program's TRC ratio was 1.4.

THERMWISE LOW INCOME EFFICIENCY PROGRAM

The ThermWise Low Income Efficiency Program funded its target amount of \$500,000. This \$500,000 is used to provide low-income qualified residences with energy efficient furnaces. The Low-Income Efficiency Tariff includes a paragraph allowing approved non-profit or governmental agencies to apply for rebates under the ThermWise Programs. This allows qualified agencies to utilize rebates for work they have performed to do additional weatherization measures. The Utah Department of Workforce Services and the Housing and Community Development Division (HCD) currently qualifies under this provision. This allows the qualifying HDCs to report their activity quarterly and include the saved Dths as a result of their efforts as part of the report filed by the Company on the EE program results.

Table 8													
	Q	UESTAR GAS CO	MPAN	Y									
	THERMWISE L	OW INCOME EFF	ICIE	NCY PROGR	АМ								
		31-Dec-16											
	DOCKET NO. 17-057-10												
A	В	с		D		E	F	G	н				
1	2016	YTD		2016	YTD		YTD \$	Budget	YTD				
2	Budgeted	Actual	Bud	get	Act	ual Cost	% of	Dth	Dth				
3	Participants	Participants	ľ	(000)		(000)	Budget	Savings*	Savings*				
4 Low Income Efficiencyn Program													
5 High-Efficiency Gas Furnance -95%	190	109	\$	66.5	\$	38.1	57.3%	3,895	2,235				
6 High-Efficiency Gas Furnance w/ ECM - 95% & 98%	46	31	\$	18.4	\$	12.4	67.4%	943	636				
7 Gas Water Heater - Tier 2	38	10	\$	3.8	\$	1.0	26.3%	150	40				
8 Gas Water Heater Tankless - Tier 1 & 2	10		\$	3.3			0.0%	92	-				
9 Attic Insulation Tier 1	260	257	\$	82.6	\$	49.5	59.9%	1,564	1,049				
10 Attic Insulation Tier 2	180	84	\$	17.6	\$	1.3	7.4%	326	25				
11 Floor Insulation	80	67	\$	17.0	\$	10.0	58.8%	579	336				
12 Wall Insulation	76	68	\$	22.4	Ş	15.7	70.1%	340	277				
13 Duct Sealing & Insulation	70	7	\$	30.6	\$	2.5	8.2%	944	94				
14 Air Sealing	320	260	\$	92.6	\$	99.6	107.6%	2,021	1,993				
15 Low Income Furnace Replacement	500	319	\$	500.0	\$	500.0	100.0%	10,250	6,540				
16 Administrative & Overheads	NA	NA	\$	35.0	\$	4.2	12.0%	NA	NA				
17 TOTAL	1,770	1,212	\$	889.8	Ś	734.3	82.5%	21,104	13,225				

18 *Savings reflects the net Dth deemed savings based on actual participants with an 80% net-to-gross ratio applied.

Table 8 shows the results for the ThermWise Low Income Efficiency Program. The table shows that 82.5% of the total budget has been spent. The 2016 budget for the EE Low Income Efficiency Program assumed a total weighted cost of \$42.16 per saved Dth, the actual total weighted cost for those the measures implemented was \$55.52 per saved Dth.

DSM Amortization Account Balance

As shown in Table 1, FERC account 182.400 is the account where the company accumulates the costs expended in the multiple EE programs and at least semi-annually, requests permission from the Commission to amortize those accumulated balances. In Table 1 on page 3 the balance at of the end of December 2016 was \$883,900 (Col E, Line 21). The current amortization rate for the GS class is \$0.19/ Dth (rounded) which was set in Docket No. 16-057-11, effective November 1, 2016, to amortize an estimated September, 2016 balance of \$1.1 million as well as projected current expenditures of continuing EE programs.

CONCLUSION & RECOMMENDATIONS

The Division acknowledges the success of the Energy Efficiency Programs initiated by Questar Gas Company as they benefit all rate payers by reducing usage levels. The Division notes as shown on page 3, in Column I, Line 14 of Table 1, the TRC for all Energy Efficiency programs

is 1.0. The Division requests that the Company discuss these results and trends that are forecasted for the ThermWise programs at a future 2017 Advisory Group meeting.

The Division commends QGC and the Advisory Group for their active participation and commitment to continue to develop and promote strong Energy Efficiency programs, with the intent to promote the energy saving measures to an even broader base of GS customers and urges all GS customers to participate in these programs whenever possible.

Cc: Barrie McKay, Questar Gas Company Michael Orton, Questar Gas Company Michele Beck, Office of Consumer Services Marialie Wright, DPU Customer Service