

Dominion Energy Utah  
333 South State Street, Salt Lake City, UT 84111  
Mailing Address:  
P.O. Box 45360, Salt Lake City, UT 84145  
DominionEnergy.com



Dear Customer,

Two weeks ago, a letter was sent informing you and many other customers about optional home-warranty service programs that protect customers from the cost and inconvenience of unexpected home-repair bills. These services are offered by our partner HomeServe USA.

Numerous customers said the letter confused them or caused them to suspect the service offer was a scam. The letters are not a scam as HomeServe does offer valuable services to millions of customers across the United States. Nevertheless, we sincerely apologize for any misunderstanding or miscommunication.

With that in mind, no other customer letters will be sent while we work with the Division of Public Utilities to address customer and regulatory questions. Please be assured, we value you as our customer and are committed to providing you with safe, reliable service you can count on.

Thank you for your patience.

A handwritten signature in black ink that reads "Colleen Larkin Bell".

Colleen Larkin Bell  
Vice President and General Manager