## FORMAL COMPLAINT FORM PUBLIC SERVICE COMMISSION Habou M. Wolle State Office Publication

Heber M. Wells State Office Building 160 East 300 South, Fourth Floor P.O. Box 45585

Salt Lake City, Utah 84114

## Complaints are public documents and are maintained on the Public Service Commission website. Further information on formal complaints is available at:

https://psc.utah.gov/complaint-process/

1.	Name of Complainant: Brett Robinson, Brad Crooksten
	Address: 1250 E. 2500 N., North Logan, UT 84341
	Telephone No.: (135) 757-7839
	If represented by counsel, list:
	Name:
	Address:
	Telephone No.:
2.	The utility being complained against is: Dominion Grery
3.	What did the utility do which you (the Complainant) think is illegal, unjust, or improper? Include exact dates, times, locations and persons involved, as closely as you can.
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4.	Why do you (the Complainant) think these activities are illegal, unjust or improper?
	See Attucked Pages
5.	What relief does the Complainant request?
	See Attached Payer
6.	0 1 0 1
	Date: 9/26/2019

Public Service Commission,

We appreciate the chance to come to a resolution on our small development in North Logan. We request that the Public Service Commission will move forward expeditiously in arranging a meeting where we can present the facts. It was stated in the opening paragraph of one of their responses to our Informal Complaint that it is Dominion Energy's desire "to treat all customers and developers fairly and equally". This is our genuine desire!

Dominion Energy has proposed that we install 900 Linear Feet of Gas Line for three additional lots when the development only requires roughly 425 Linear Feet. They have also proposed that the gas line run in the PUE when it typically runs in the Public Easement at least in a new development like ours. We believe that they have proposed this in order to have us pay for the maximum infrastructure. Additionally, running through the PUE as they propose will jeopardize a productive apple tree at the existing home (Lot 1).

## Their policy reads:

- 11. Main Extension Dead End
  - 11.1 Main Extensions for New Developments, both Residential and Commercial

Propose and contract IHP (Intermediate High Pressure – i.e. natural gas mains) dead ends to the furthest property line of each property to be served.

We have no problems with the spirit of this policy! In this case; however, the strict interpretation of this policy is not fair or equal. The policy does not require anything other than that employees of Dominion Energy make a proposal that the gas line run to the property line. Clearly they have the right to propose anything they want. Their proposal does an end run around the Remainder Parcel past the property line which is not right. We believe that we also have the right to have our proposal be heard. Unfortunately, they continue to refuse to listen. They have made no attempt to explore our complaints and have refused mediation.

In short, the Remainder Parcel (Parcel A) will be developed with the next parcel. All utilities including Dominion Energy's gas pipeline should be extended at that time when all of the other improvements are installed. In this case we do not believe it is right for Dominion Energy to ask us to extend the line east from 1250 East to the three new lots <u>and</u> extend it past our development through or around the remainder parcel (Parcel A). This would not be fair.

We request that Dominion Energy adjust their proposal to extend to the Remainder Parcel (end of the road). We also request that they run the gas line through the Public Easement (mow strip) that has been dedicated to North Logan City.

Thank You!

Brett Robinson Brad Crookston

