Public Service Commission:

The purpose of this letter is to reply to the response of Dominion Energy dated November 1st, 2018. It has been our hope that some if not all of our concerns be addressed. Unfortunately, very little has been resolved as of the date of this writing. Dominion Energy in their response dated November 1st provided some timeline. We wish to add to the context of that timeline. On October 22, 2018 Brad Crookston and I made a good faith effort to resolve the conflict by travelling to Dominion Energy's Salt Lake City Office. To their credit they agreed to meet. Previous to that day no effort had been made to reconcile our differences. Our hope in travelling to Salt Lake was that we could better communicate our concerns with decision makers. We had a nice visit with Dominion Energy's legal people including Arminda Spencer and Leora Price. Kurtis Fredericks was in attendance as well. While those in attendance did listen, no decision was made because no decision makers were present. No written or verbal agreement was made on October 22nd. I do not recall any conversations on October 23rd or 24th. On October 25th, 2018 I received two phone calls from Judd Cook.

We discussed five main points.

- 1. There would be no change to the length of the gas pipeline. The gas line would have to run to the far east side of Lot 3 and Lot 4. It was made clear that Dominion Energy would not compromise on that issue. Mr. Cook could not recall any situation where Dominion Energy did not require that the gas line run to the far end of the property lines.
- 2. Gas pipeline would run through the road easement up to the end of the road just outside the curb rather than through the Public Utility Easement just outside the sidewalk. At the end of the road the gas pipeline would move over to the Public Utility Easement and continue eastward to, the property line. Moving the pipeline in the area of an Apple Tree on Lot 1 has been the only concession made.
- 3. It was agreed that Dominion Energy would bore under the ground in order to connect the North and South side of the road. This would be done at Dominion Energy's expense.
- 4. We spoke about a large pile of dirt located on Parcel A and much of Lot 2 and Lot 3. It was my understanding that Dominion Energy would move the pile of dirt at their expense. At the time I thought that was very clear and it would be moved at their expense.
- 5. The project would be expedited and fully completed no later than November 2nd. In order to do that the local crew would be used.

There was no activity or conversations on Monday, October 30th that I recall.

On the morning of October 31st, 2018 construction began by the local crew. Late that afternoon I received a phone call first from Eric at the Logan office then a few hours later with Judd Cook. Those conversations were about the large pile of dirt. Judd Cook did not remember the conversation of October 25th about the pile of dirt and insisted that the pile be moved by us in order for the project to proceed.

On November 5th, 2018 I spoke with Eric and explained that the pile had been moved. I again left a message on November 9th. We are left wondering what to do to get gas service? Is dropping the complaint a condition of providing gas service? Dominion Energy is asking the Public Service Commission to dismiss because the complaint "Fails to state a claim upon which relief can be granted".

We see no reason to drop the Formal Complaint under the current circumstances.

Further, we request that the Public Service Commission investigate the language of the policy that is in question company wide. Perhaps language should be changed to reflect Dominion Energy's application of policy "require main extensions dead end at furthest property line" "in all cases"? Even when it has been demonstrated that the policy does not meet the test of "fair and equal"?

Our hope would be that the language could be crafted so that a proposal could be made by the utility company and counter proposals could be made by property owners to come to a final conclusion that is "fair and equal".

At the present our understanding is that Dominion Energy only has to "Propose". Referencing Dominion Energy's Policy 11.1.

It is troubling that Dominion Energy dictate the whole scope of the project and not allow some feedback to make the project work for everyone.

Brett Robinson

Brad Crookson

11/12/2018